

To: All SEVIS Users

Date: Feb. 22, 2016

Re: SEVP Response Center Closed for System Maintenance

Number: 1602-06

General Information

Beginning on Feb. 24, 2016, the Student and Exchange Visitor Program (SEVP) Response Center (SRC) will close every Wednesday from 12:50 to 1:20 p.m. ET for system maintenance and testing. The SRC will resume normal operations after 1:20 p.m. We apologize for any inconvenience this may cause.

Stakeholders are encouraged to email the SRC at sevp@ice.dhs.gov and use [Study in the States](#) for answers to general SEVP-related questions or Student and Exchange Visitor Information System (SEVIS)-related [technical questions](#).

Please continue to monitor SEVP broadcast messages and the SEVIS message board for updates regarding SRC hours.

Comments

To comment on this Broadcast Message, please email SEVP@ice.dhs.gov with “Broadcast Message 1602-06 Comment” entered in the subject line.

Disclaimer

The Broadcast Message is not a substitute for applicable legal requirements, nor is it itself a rule or a final action by SEVP. It is not intended to, does not, and may not be relied upon to create any right or benefit, substantive or procedural, enforceable at law by any party in any administrative, civil, or criminal matter.