



Security Analyst Services

Managing the Most Sophisticated Automated Threats

Bot operators present unique and crippling challenges for businesses. Security and development teams often lack the expertise and know-how to protect their applications against the automated threat landscape, where mistakes mean lost revenue and brand damage, and complex tooling comes with steep learning curves. Behind the front lines, business stakeholders require deeper levels of technical and analytical insight, to understand how bot operators affect their applications and knowing when attacks happen on their most critical services.

Imperva Security Analyst Services is designed to provide this ever present vigilance where it matters most, along with best practices and ongoing guidance for managing the Imperva Advanced Bot Protection solution. Imperva security analysts provide you with expertise on web application security, traffic analytics, and platform design best practices.

Managed Detection and Response

Following onboarding and setup, Imperva Security Analyst Services provides dedicated support for the moments that matter most. When sophisticated bots are targeting your application, Imperva security analysts are ready on demand to dive into traffic, assess and identify anomalous signatures, and apply mitigation controls to stop advanced actors. Mitigation signatures are measured and vetted to comprehensively target and hold off malicious activity while avoiding false positives against your legitimate user base.

Security Analyst Services Is An Extension of Your Team

Imperva's Security Analyst Services works collaboratively with your team and can provide autonomous management of your Imperva Advanced Bot Protection setup. This includes the creation of custom signatures, building enforcement policies, and auditing configurations for areas of improvement. Imperva security analysts can supply ad-hoc incident and traffic analysis reports related to bot activity, for distribution to security and business units as well as your executive leadership. Bringing the expertise of Security Analyst Services into the equation allows your teams to focus on the mission critical projects that matter most for growing your business.

Services Include:

ABP Setup and Tuning

Guided implementation based on your unique profile; Includes an intake discussion, traffic analysis, content protection recommendations, and validation reporting.

ABP Reviews

Ongoing review of your ABP settings and configurations, policy fine tuning, and adapting your bot security implementation to an evolving business and security environment.

Custom Reporting

Custom traffic reporting, specific to the needs of your business, including attack reviews, event retrospectives, and monthly summaries.

Traffic Analysis

On-demand reviews and analysis of your website, API, and mobile application traffic—including identification, analysis, and mitigation guidance and custom signature deployment.

Web Application Security Consulting

Imperva Security Analysts can examine your web application security to provide advice about how to harden your defenses against abusive traffic beyond just automated attacks from bot operators.