

Instructions for using the Approved Provider List

Once you have selected your state, you may have questions about using the list of approved providers. These instructions explain how to interpret the list.

Example 1

In the list of credit counseling agencies that are approved to provide services in California, agency “\$\$00_Sample Credit Counseling Services”¹ (see screen shot below).

- The Main Address is listed first – this is the physical location of the agency’s main office, and isn’t related to where the agency is approved to provide credit counseling services. “\$\$00_Sample Credit Counseling Services’s” main address is in Arizona.
- The Delivery Method shows how/where the agency provides their credit counseling instruction. “\$\$00_Sample Credit Counseling Services” provides credit counseling in California via the internet only. They don’t provide any credit counseling instruction at a physical location in California, but are approved to provide services by internet.

\$\$00_Sample Credit Counseling Services - for example only		sample.net
Main Address:		
	99 Pretend St. Suite 00 Phoenix, AZ 88888 888-555-1111	
Delivery Method:		
Internet:	sample.net	English and Spanish

Example 2

Another example is “\$\$00_Example Financial Management Education”².

- “\$\$00_Example Financial Management Education” provides in-person credit counseling at a physical location in California (outlined in blue), as well as via the internet, and over the phone.
- “\$\$00_Example Financial Management Education’s” main office is in Virginia.

\$\$00_Example Financial Management Education - for example only	
Main Address:	
	555 Main St. Suite 555 Fairfax, VA 22020 703-555-1111
Delivery Method:	
Internet:	example.org
Telephone:	703-555-5555
In Person:	
	\$\$00_Example Financial Management Education - for example only 88 Eighth St. Samletown, CA 90909 902-555-1111

¹ Invented solely for this example, not a real agency.

² Also invented solely for this example, not a real agency.