

WIOAB 04-16
Correction

DATE: September 16, 2016
TO: All WIOA Subrecipients
FROM: Laurel McMahan, Program Manager
Administrative Services Division
SUBJECT: IDOL WIOA/TAA Technical Assistance Process

Effective Monday September 19, 2016, IDOL service providers will utilize the Levels of Learning process for WIOA questions. The process is outlined in the document: IDOL WIOA Technical Assistance Process and can be found in SharePoint, WIOA/TAA, Documents, Other. <http://epic/WIATAA/SitePages/Bulletins%20and%20Policies.aspx>

IDOL service providers will utilize the [PitCrew WIOA](mailto:PitCrewWIOA@labor.idaho.gov) mailbox. (PitCrewWIOA@labor.idaho.gov).

The PitCrew WIOA mailbox will respond to technical, program, budget and other WIOA operational questions. Questions related to interpretation of guidelines, policies or compliance issues will be filtered to the GMO unit by the PIT Crew.

Process for Non-IDOL service providers remains unchanged.

Both IDOL and Non-IDOL service providers should continue to submit training program requests for addition to the Eligible Training Provider List to the WIOA/TAA mailbox.