



# PeerStory: Mend

This PeerStory is a collection of quotes from a real user sharing their experience using Mend on PeerSpot.



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## Use Case

We have quite a bit of open-source in our various products and what we went to Mend (formerly WhiteSource) for was to help us with OSS visibility and OSS governance. First, it's able to discover with a very good degree of accuracy what OSS we have in our products. Second, if any of the versions of that OSS are either out of date or have open security CVEs against them, the product will surface that and it will enable us to do remediation and track trends over time.

## Valuable Features

Mend (formerly WhiteSource) Smart Fix helps our developers fix vulnerable transitive dependencies. **It's all very helpful to our development community.** First of all, we're able to find that there are issues. Second of all, we're able to figure out very quickly what needs to be done to remediate the issues.

Mend (formerly WhiteSource) helped reduce our mean time to resolution since adopting it. A lot of it is process improvement and technical aspects that can tell us how to go about remediating the issues. We get that out of Mend (formerly WhiteSource). Making the developers aware that these issues are there and insisting they be corrected and making the effort to do that visibly is very valuable to us. Overall, Mend (formerly WhiteSource) helped dramatically reduce the number of open-source software vulnerabilities running in our production at any given point in time.

**"I consider Mend (formerly WhiteSource) to be one of the very best and a strong competitor, really for any shop."**

**"Our state before and after Mend (formerly WhiteSource) is dramatically different and moved in a positive direction."**

## Results

A lot of these functions are development muscles that need to be baked into the actual SDLC process. We can put this on our pipelines and ensure that all builds go through it. If anything is introduced, the central team is aware and we can go back to the product teams and hold them accountable to make sure they remove it... **It helps our organization improve as it makes those issues transparent.**

## ROI

We've seen ROI in terms of the removal of manual processes and accelerated delivery. We were spending a lot of time having to try and track OSS libraries manually. That was frankly a hopeless exercise. In that sense, **removing that bureaucracy removed costs from our organization and sped up delivery.**