

YOUR VOICE MATTERS

**TROUBLE COPING?
NEED TO SPEAK TO
SOMEONE ABOUT
THE SERVICES YOU
ARE RECEIVING?**



**YOU CAN REMAIN ANONYMOUS, AND ALL
COMMUNICATIONS WILL BE KEPT CONFIDENTIAL**



If you need a copy of the resident handbook with information on house rules, responsibilities and codes of conduct, please see your case manager.



24 hours, 7 days a week

English **For questions, comments or concerns, please call 311.**

Spanish **Para preguntas, comentarios o inquietudes, por favor llame 311.**

Chinese **如有疑問, 建議或意見, 請致電 311.**

Korean **질문, 의견 또는 우려를 들어, 전화로 문의하세요 311.**

Russian **Вопросы, замечания или проблемы, пожалуйста, позвоните 311.**

Polish **Jesli masz pytania, komentaze lub sugestie, prosze zadzwon 311.**

Arabic **لأي سؤال، تعليق أو إستفسار المرجو الإتصال بالرقم التالي 311.**

Urdu **سوالات، تبصرے یا الجھن کیلئے براہ مہربانی 311 پر کال کریں۔ 180 سے زیادہ زبانیں دستیاب ہیں۔**

French **Pour des questions, des commentaires ou des préoccupations, veuillez composer le 311.**

Bengali **আপনার প্রশ্ন, মতামত অথবা উদ্বেগ প্রকাশ করার জন্য কল করুন 311.**

Haitian Creole **Pou kesyon, kòmantè oswa enkyetid, tanpri rele 311.**

**This program is funded
and overseen by**



1.800.246.4646



**To get help, or if you need
to talk to someone:**

**Text WELL to 65173,
or call 1.888.NYC.WELL
24 hours a day, 7 days a week
to chat with a counselor go to nyc.gov/nycwell**



**Do you have a question, comment,
complaint or need services?**

**Contact DYCD Youth Connect at
1.800.246.4646 or 646.343.6800
Monday–Friday, 9am–5pm**

