



Construction Contractors Board

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State of Oregon
Tina Kotek, Governor

Zoom Meeting Call In: 1 (669) 254-5252, Meeting ID: 161 742 1870 Passcode: 134538

The meeting is accessible to the public by telephone, video conference, or in-person attendance. To request video conference information, please contact Julie Nadeau by email at Julie.t.nadeau@ccb.oregon.gov at least 48 hours prior to the meeting.

DRAFT
2/12/2024

**NOTICE OF PUBLIC MEETING
CCB Board Meeting**

201 High St SE, Salem and Zoom Videoconference
Wednesday, February 21, 2024
8:30 a.m. – 11:30 a.m.

	Page
Meeting Called to Order	
Roll Call	
Approval of the Agenda.....	ACTION ITEM (pg 1)
Approval of the Minutes 10/25/2023 and 12/6/2023 Board meetings.....	ACTION ITEM (pg 2)
Board Calendar:	
Next Meeting: March 27, 2024 at 8:30 am.....	(pg 6)
Public Comment	
Agency Reports	
1. Agency Update (Chris Huntington)	
a. Budget Report.....	(pg 7)
b. Data Dashboard 2/2024.....	(pg 8)
c. Data Dashboard 1/2024.....	(pg 20)
2. Licensing (Dana Zeimantz)	
a. CCB Licensing Program Update	(pg 39)
3. Information Technology (Noel Magee)	
a. IT Update	(pg 40)
4. Education (Leslie Culpepper)	
a. Communication and Education Program Update	(pg 42)
5. Enforcement (Vena Swanson)	
a. Enforcement Update.....	(pg 53)
Old Business	
None	
New Business	
1. Enforcement Consent Agenda (Vena Swanson).....	ACTION ITEM (pg 54)

Adjournment

The Board may meet in executive session under authority of ORS 192.660 from time to time. The specific statutory basis for the executive session will be announced on the record prior to the commencement of the executive session. Executive sessions are closed to the public. The Board may recess the public meeting, in order to deliberate privately, under authority of ORS 192.690(1). The public meeting will then reconvene for the purpose of decision-making. The meeting location is accessible to persons with disabilities. A request for an interpreter for the hearing impaired or for other accommodations for persons with disabilities should be made at least 48 hours before the meeting; contact Julie Nadeau by email at Julie.t.nadeau@ccb.oregon.gov or by phone at (503) 934-2217 to make arrangements.

**MINUTES OF THE OCTOBER 25, 2023
CONSTRUCTION CONTRACTORS BOARD MEETING
PUBLIC SESSION**

The Construction Contractors Board (CCB) met on Thursday, October 25, 2023, via Zoom teleconference.

ATTENDEES:

Board members appearing: Chair Dylan Bochsler, Vice Chair Eric Olsen, Deb Flagan, Brent Landels and Sean VanGordon

Board members absent: Rosa Martinez and Abel Carbajal

Staff: Administrator Chris Huntington, Board Secretary Julie Nadeau, Enforcement Manager Vena Swanson, IT Manager Noel Magee, Licensing Manager Dana Zeimantz, and Assistant Attorney General Catriona McCracken

Guests: Christopher Glenn (SBDC), Maggie Gerlicher (AGC), Kirsten Adams (AGC)

MEETING CALLED TO ORDER:

Chair Bochsler called the meeting to order at 8:30 am.

APPROVAL OF AGENDA:

MOTION: Eric Olsen moved to approve the agenda as presented. Brent Landels seconded the motion.

BOARD ACTION: 5 Ayes; Motion to approve carried unanimously.

APPROVAL OF MINUTES:

MOTION: Eric Olsen moved to approve the minutes from September 7, 2023. Deb Flagan seconded the motion.

BOARD ACTION: 5 Ayes; Motion to approve carried unanimously.

DATE OF NEXT REGULARLY SCHEDULED MEETING: The next meeting is scheduled for December 6, 2023 in person from the 1st floor Hearing Room at 201 High Street SE, Salem, Oregon and via Zoom teleconference.

PUBLIC COMMENT:

No public comment

AGENCY REPORTS:

Chris Huntington, Agency Administrator introduced two new board members and the two vacancies still remaining. He also provided a comprehensive update on the board response to legislative actions, a budget update that includes COLA adjustments and annual assessments. The board reviewed the budget and discussed potential options for fee increases to balance the budget over the next two biennia. To allow the board further opportunity for discussion, Administrator Huntington will submit a placeholder letter. The board will need to make a decision at the December meeting. Eric Olsen suggested that a model be prepared to show a larger increase for established contractors with a reduced cost for new applications.

Dana Zeimantz, Licensing Manager discussed call wait times, application processing timelines, and the efficiencies that will be realized with the new program that will launch soon allowing contractors to apply for licensure online. While this program is an interim solution until full license replacement system is in place, both contractors and staff will benefit from the improvements and the process will help prepare both contractors and the agency for the new system. Eric Olsen asked about the timing for application processing, suggesting that the timelines on the website should represent reality.

Noel Magee, IT Manager reported the completion of the recruitment to fill an IT vacancy. There has been a significant improvement in the stability of the contractor search function and the team has been working on statewide security mandates.

Leslie Culpepper, Education Manager shared details of the new courses being offered by her team, including a course in Spanish. They look forward to incorporating this into all of the trainings they offer and continue to look for opportunities to partner with other agencies to the benefit of contractors and homeowners. The team is hoping to prepare additional on-demand courses in 2024. Deb asked for survey results to be provided to the board from the recent presentation provided in Spanish.

Vena Swanson, Enforcement Manager discussed a new electronic warning process being developed that would allow the CCB to post a general warning on social media about using unlicensed contractors. Deb Flagan suggested that OHBA be looped in. In the spirit of increasing efficiencies and providing greater consumer protection with existing resources, her team is also working on a new framework for responding to tips of unlicensed activity on active jobsites based on successful efforts of other agencies.

OLD BUSINESS:

None

NEW BUSINESS:

Enforcement Consent Agenda

Deb Flagan declared a potential conflict related to CCB #132840. She abstained from any discussion, but participated in the vote to facilitate quorum.

MOTION: Eric Olsen made a motion to approve the Notices of Intent on the Enforcement Consent Agenda. Brent Landels seconded the motion.

BOARD ACTION: 5 Ayes; Motion to approve carried unanimously.

MOTION: Eric Olsen made a motion to approve the Final Orders on the Enforcement Consent Agenda. Brent Landels seconded the motion.

BOARD ACTION: 5 Ayes; Motion to approve carried unanimously.

Annual Performance Progress Report (KPM 9)

Chris Huntington asked the board to ratify that KPM was reported accurately to the legislature. He explained how the survey results cross-walked to the KPM report and highlighted some changes that he will pursue in the next legislative session.

MOTION: Eric Olsen made a motion to ratify compliance with KPM 9. Deb Flagan seconded the motion.

BOARD ACTION: 5 Ayes; Motion to approve carried unanimously.

Administrator Conflict of Interest Disclosure

Chris Huntington renewed the procedures in place with relation to his standing Conflict of Interest Disclosure. His wife's business will be applying for a Commercial Contractor license in the near future and he is renewing the direction given to the applicable managers as well as providing notice to the board with respect to the delegation of responsibilities related to licensing or enforcement action for that business.

The meeting adjourned at 10:41 am.

**MINUTES OF THE DECEMBER 6, 2023
CONSTRUCTION CONTRACTORS BOARD MEETING
PUBLIC SESSION**

The Construction Contractors Board (CCB) met on Thursday, December 6, 2023, via Zoom teleconference.

ATTENDEES:

Board members appearing: Chair Dylan Bochsler, Deb Flagan, Rosa Martinez, Brent Landels, Sean VanGordon and Abel Carbajal (8:45 am)

Board members absent: Vice Chair Eric Olsen

Staff: Administrator Chris Huntington, Board Secretary Julie Nadeau, Enforcement Manager Vena Swanson, IT Manager Noel Magee, Education Manager Leslie Culpepper, Licensing Manager Dana Zeimantz, and Assistant Attorney General Catriona McCracken

MEETING CALLED TO ORDER:

Chair Bochsler called the meeting to order at 8:33 am.

APPROVAL OF AGENDA:

MOTION: Rosa Martinez moved to approve the agenda as presented. Brent Landels seconded the motion.

BOARD ACTION: 5 Ayes; Motion to approve carried unanimously.

DATE OF NEXT REGULARLY SCHEDULED MEETING: The next meeting is scheduled for February 21, 2024 in person from the 1st floor Hearing Room at 201 High Street SE, Salem, Oregon and via Zoom teleconference.

PUBLIC COMMENT:

No public comment

AGENCY REPORTS:

Chris Huntington, Agency Administrator reported on the budget, citing October actuals and reminding the board this is the time of year when revenue declines while the hefty annual assessments for state government services charges are paid. To complicate the picture, the Legislature has not yet approved the salary increases although they are reflected in the budget. Administrator Huntington also discussed several projects underway, including the completion of the new website, the soft rollout of online application process for new licenses, and the progress of the bond project related to HB 2922.

Dana Zeimantz, Licensing Manager provided an update on the major projects being worked by licensing staff, with primary focus on the bond project and the online application portal. They've also been taking advantage of the holiday slowdown to decrease backlogs. Processing timelines are currently down.

Noel Magee, IT Manager reported that the license system replacement project recently received approval for stage gate 1 from DAS. The anticipated timeline for completion of the project is greater than 2 years and less than 5 years. An RFP will be among next steps.

Leslie Culpepper, Education Manager shared that her team is currently building out the training schedule for 2024. They will continue providing webinars, but plan to offer more in-person classes this year as well. New training partners have been added, such as Workers Compensation Ombudsman and Paid Leave Oregon, to provide additional content for contractors to choose what will add value to their business.

Vena Swanson, Enforcement Manager noted that the seasonal increase in Dispute Resolution caseload started. She reviewed the newly developed e-Warning and the revised complaint form, both of which will assist in consumer protection as well as contractor-to-contractor issues. There has also been progress with remote investigations with identification of a long-term work group, collaboration with other agencies, and an anticipated early spring wrap up on preliminary framework.

OLD BUSINESS:

None

NEW BUSINESS:

Enforcement Consent Agenda

MOTION: Deb Flagan made a motion to approve the Notices of Intent and Final Orders on the Enforcement Consent Agenda. Brent Landels seconded the motion.

BOARD ACTION: 6 Ayes; Motion to approve carried unanimously.

Proposed Fee Increases

Chris Huntington provided a brief overview of the process leading to the discussion at this meeting, noting that a \$75 increase had been identified as necessary and that the board wished to focus on retaining staffing levels and customer service while allowing for a growth in the number of contractors. The discussion centered on when to implement a fee increase, how to provide support for new contractors, and the timing of each stage in the process.

MOTION: Brent Landels made a motion to move forward with a public hearing based on a \$75 renewal increase in 2024 and \$75 new license increase in 2025. Deb Flagan seconded the motion.

BOARD ACTION: 6 Ayes; Motion to approve carried unanimously.

The Board moved to Executive Session, as noticed, at 9:31 am and reconvened Public Session to close the meeting at 9:48 am.

The meeting adjourned at 9:49 am.

2024 CCB Board Meeting Calendar		
DATE	NOTED ITEMS	LOCATION
February 21, 2024	Oregon Government Ethics	1st Floor Hearings Room or Teleconference via ZoomGov
March 27, 2024	Special Meeting: Proposed Fee Increase	1st Floor Hearings Room or Teleconference via ZoomGov
April 24, 2024		1st Floor Hearings Room or Teleconference via ZoomGov
June 26, 2024		1st Floor Hearings Room or Teleconference via ZoomGov
August 21, 2024	KPM Best Practices Survey Finalized	1st Floor Hearings Room or Teleconference via ZoomGov
October 16, 2024		1st Floor Hearings Room or Teleconference via ZoomGov
December 4, 2024	Annual Performance Review of Administrator	1st Floor Hearings Room or Teleconference via ZoomGov

The following dates will be reserved for potential meetings in the event that urgent matters arise requiring immediate action by the Board. Board members and the public will be notified in advance when a meeting is going to occur and whether it will be held in person (Salem) or via Zoom teleconference.

- January 24, 2024
- May 22, 2024
- July 24, 2024
- September 18, 2024

2023-25 Fiscal Status Report Summary

	Last Three Mos			Thru Dec 2023 ACTUAL to DATE	REMAINING PROJECTED	TOTAL PROJECTED BI 2023-25	Authorized BUDGET (LAB)	LAB VS. PROJECTED
	Oct-23 Actuals	Nov-23 Actuals	Dec-23 Actuals					
Beginning Cash Balance				6,193,148		6,193,148		
Revenue	732,795	570,392	559,548	3,841,362	13,001,154	16,842,516	15,764,581	(1,077,935)
Personal Services	582,947	568,420	607,724	3,586,791	11,910,801	15,497,591	15,545,185	47,594
Services & Supplies	341,557	86,285	95,054	932,327	2,479,040	3,411,367	3,566,928	155,561
Capital Outlay	-	-	-	-	-	-	-	-
Expenditures	924,503	654,704	702,778	4,519,118	14,389,840	18,908,958	19,112,113	203,155
Revenue vs. Expenditures NOTE (1)	(191,708)	(84,312)	(143,229)	(677,756)	(1,388,686)	(2,066,442)		
Ending Cash Balance	5,742,933	5,658,621	5,515,392	5,515,392		4,126,706		
				TRUE		3-Month Contingency: \$2.36M (Currently 5.24 Months)		

Proctor Info

Proctor Revenue	31,140	30,300	29,460	186,240	605,110	791,350	807,550	16,200
Total Revenue To LAB	763,935	600,692	589,008	4,027,602	13,606,264	17,633,866	16,572,131	(1,061,735)
Proctor Expense Recon	31,140	30,300	29,460	186,240	605,110	791,350	807,550	16,200
Total Expenditures (w/ Proctor)	955,643	685,004	732,238	4,705,358	14,994,950	19,700,308	19,919,663	219,355

NOTE (1): Agency revenue is cyclical with declines historically beginning in July and extending through December. Also, many large annual assessments are invoiced August through October. This historically leads to negative revenue vs. expenditure during this period.

NOTE (2): The estimated "Salary Pot" has been applied to this row. The "Salary Pot" refers to the legislative adjustment made to agency budgets to account for COLAs that are negotiated after the budgets are initially authorized by the legislature.

CCB Statistics At-A-Glance

Rate of Renewals

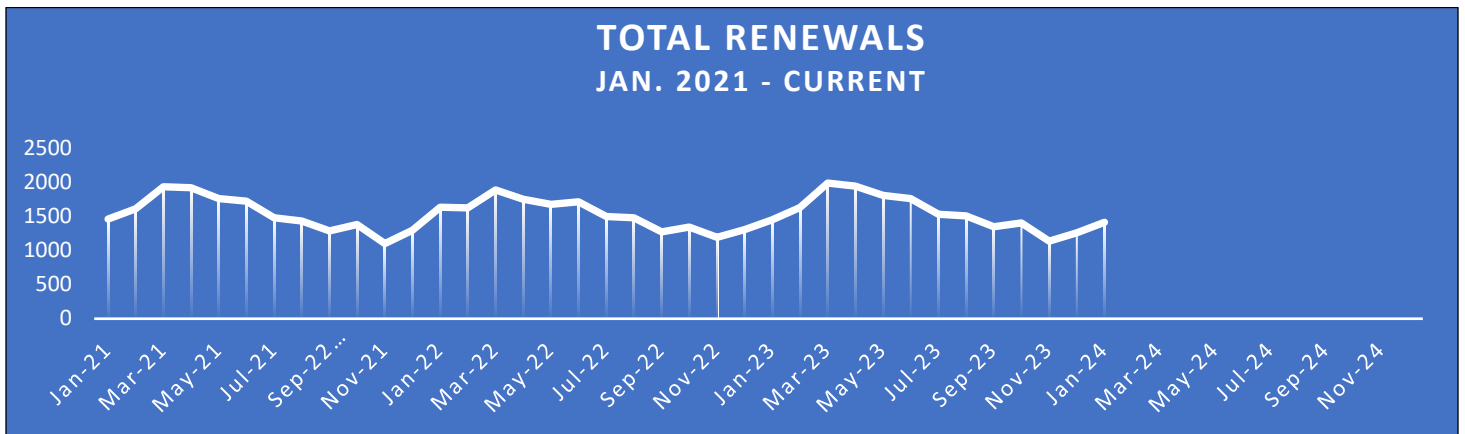
2024

Month/Yr	Expected Renewal Count	Actual Renewal Count	2024 Renewal Rate %
Jan-24	2027	1419	70.00%
Feb-24			#DIV/0!
Mar-24			#DIV/0!
Apr-24			#DIV/0!
May-24			#DIV/0!
Jun-24			#DIV/0!
Jul-24			#DIV/0!
Aug-24			#DIV/0!
Sep-24			#DIV/0!
Oct-24			#DIV/0!
Nov-24			#DIV/0!
Dec-24			#DIV/0!
Average from 2023			79.88%

2023

Month/Yr	23 Renewal Rate
Jan-23	81.06%
Feb-23	83.28%
Mar-23	81.73%
Apr-23	80.69%
May-23	79.23%
Jun-23	79.10%
Jul-23	81.32%
Aug-23	80.50%
Sep-23	78.66%
Oct-23	78.32%
Nov-23	78.29%
Dec-23	76.44%

*Approximate 2-month lag for final renewal rate.



*Includes totals from 2021 for comparison

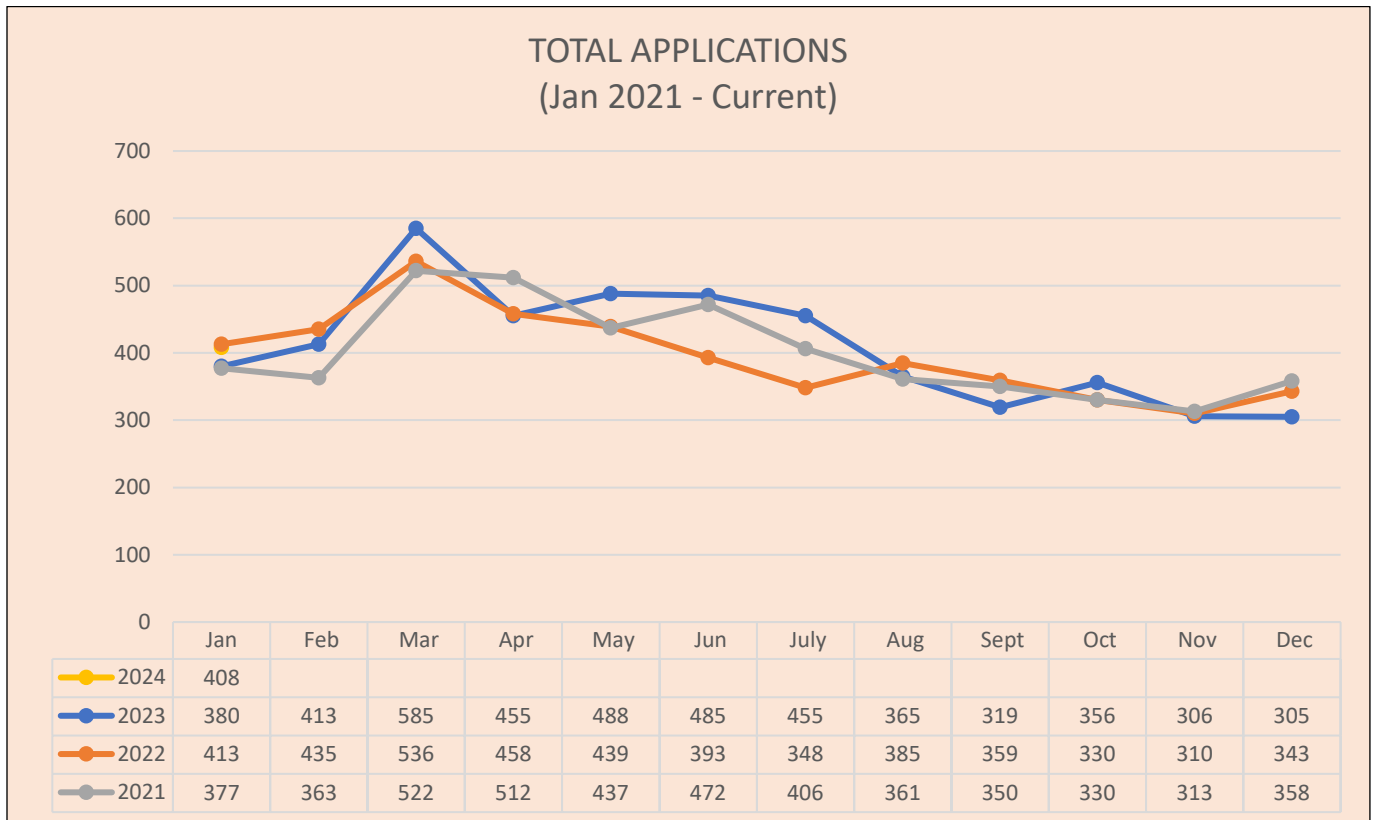
Rate of New Applications

2024

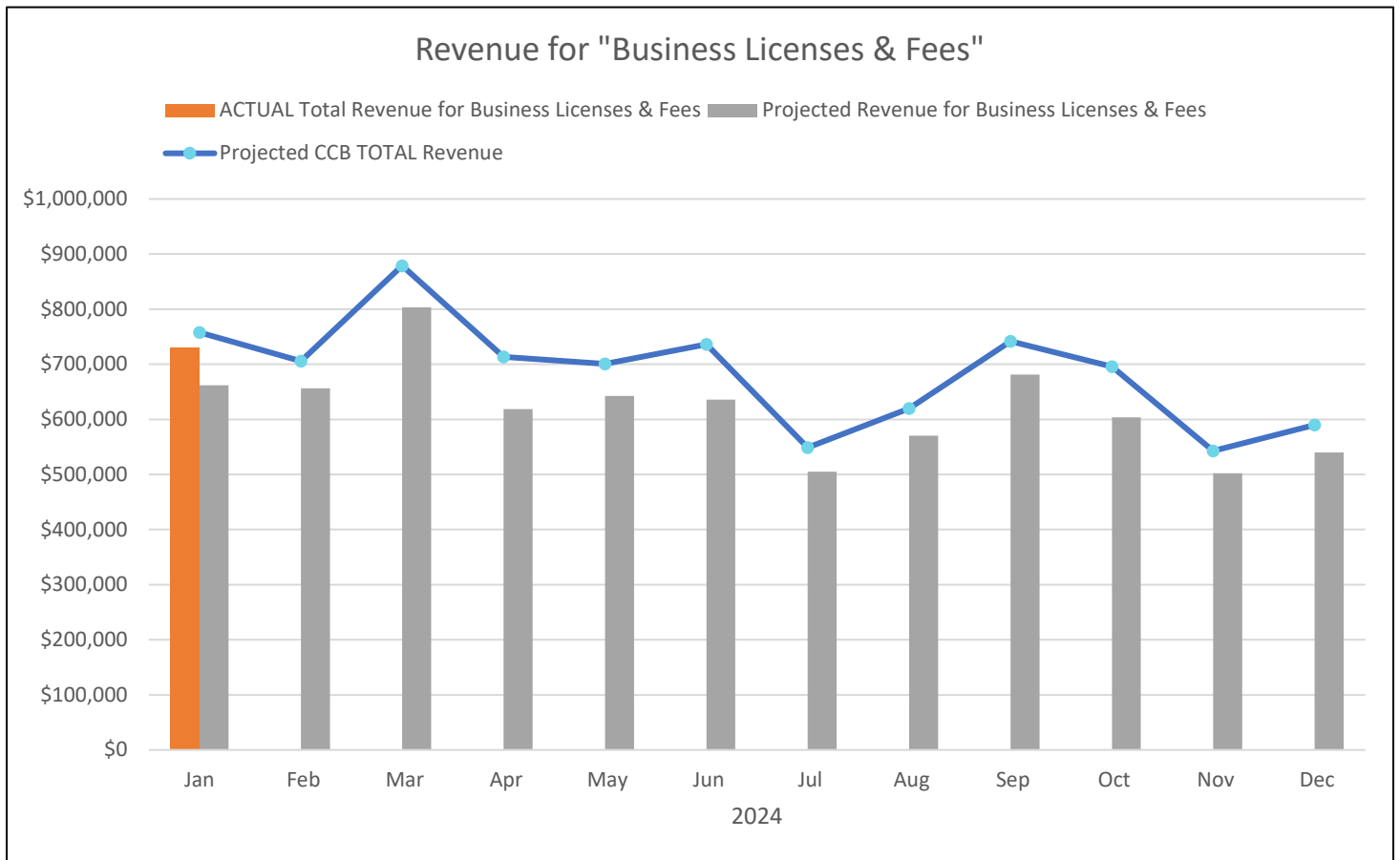
Month/Yr	New App Count
Jan-24	402
Feb-24	
Mar-24	
Apr-24	
May-24	
Jun-24	
Jul-24	
Aug-24	
Sep-24	
Oct-24	
Nov-24	
Dec-24	

2023

Month/Yr	New App Count
Jan-23	380
Feb-23	413
Mar-23	585
Apr-23	455
May-23	488
Jun-23	485
Jul-23	455
Aug-23	365
Sep-23	319
Oct-23	356
Nov-23	306
Dec-23	305



Revenue Stream of New Apps & Renewals Per Month in 2024



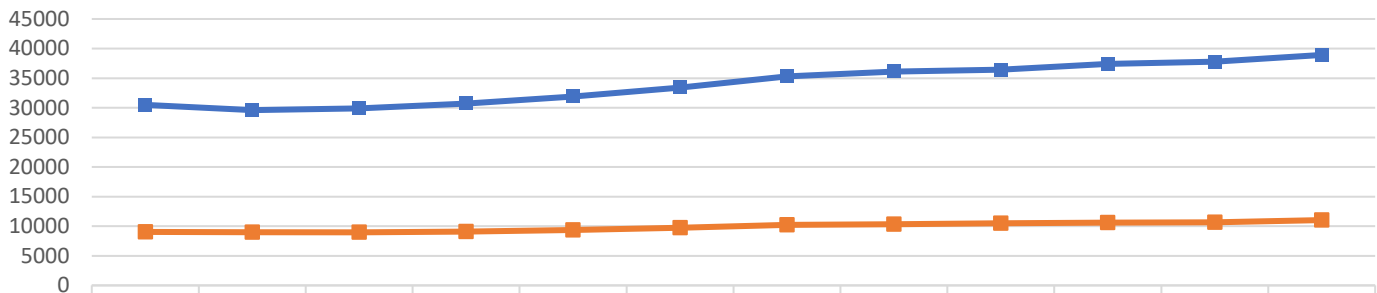
**These totals are pulled roughly 1.5 months behind schedule due to late renewals. Due to these factors, the totals are not definitive but are the most accurate at the time this report was created.*

Residential and Commercial Statistics, All Endorsements

ALL ENDORSEMENTS		
	Total Residential Active + Inactive	Total Commercial Active + Inactive
2024		
Jan	38916	11019
Feb	0	0
Mar	0	0
Apr	0	0
May	0	0
Jun	0	0
Jul	0	0
Aug	0	0
Sept	0	0
Oct	0	0
Nov	0	0
Dec	0	0

Residential v Commercial Endorsement
10+ Year Review

—■ Residential —■ Commercial



	2012	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022	2023
Residential	30470	29606	29883	30687	31890	33395	35291	36099	36419	37431	37780	38923
Commercial	9013	8976	8963	9103	9359	9733	10198	10325	10495	10611	10629	11031

PROGRAM WORKLOAD

Enforcement

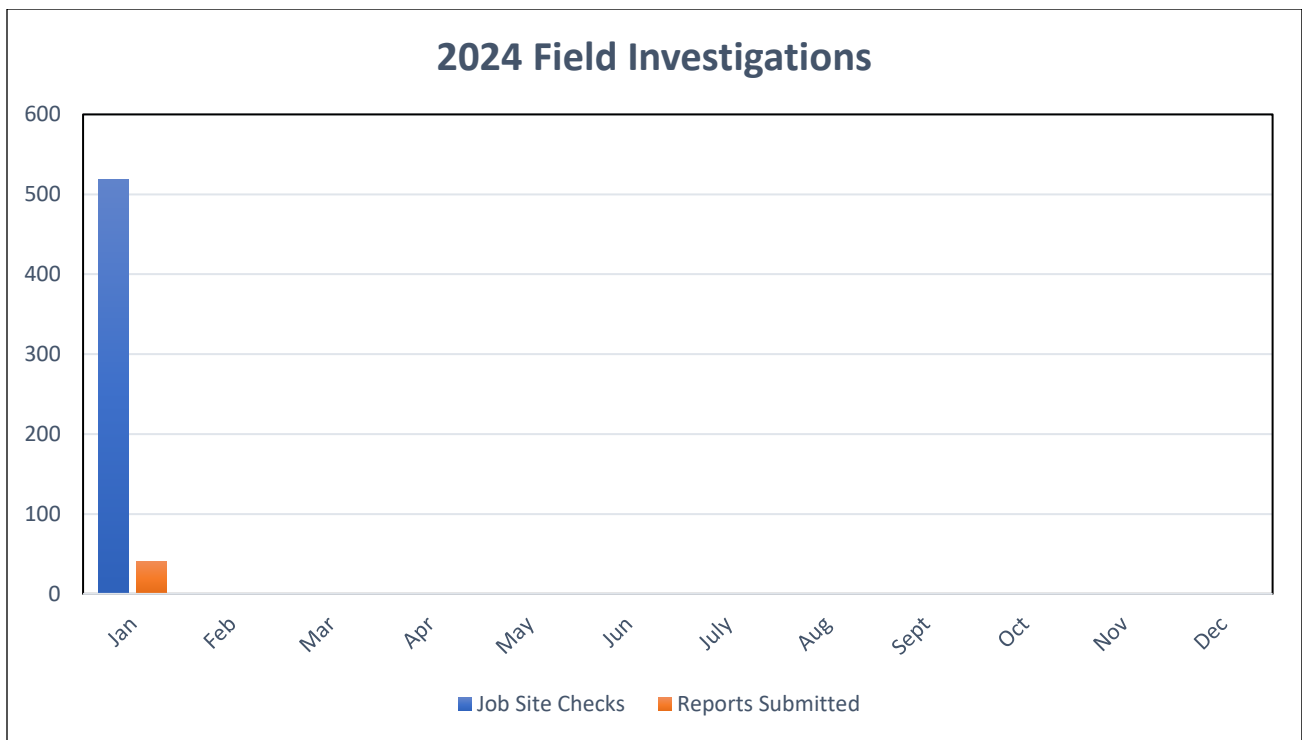
Investigation and Dispute Resolution Files Opened

Job Site Checks Performed

Jan-24	518
Feb-24	
Mar-24	
Apr-24	
May-24	
Jun-24	
Jul-24	
Aug-24	
Sep-24	
Oct-24	
Nov-24	
Dec-24	

Field Investigation Reports Submitted

Jan-24	41
Feb-24	
Mar-24	
Apr-24	
May-24	
Jun-24	
Jul-24	
Aug-24	
Sep-24	
Oct-24	
Nov-24	
Dec-24	



*There is no set target for field investigations. This area of work is highly driven by the market conditions. Monthly/Yearly stats are used to track this sections productivity and ensure adequate coverage in higher volume areas.

Average Days to Close Compliance and Dispute Resolution Files

Compliance (Target Days to Close is 40)

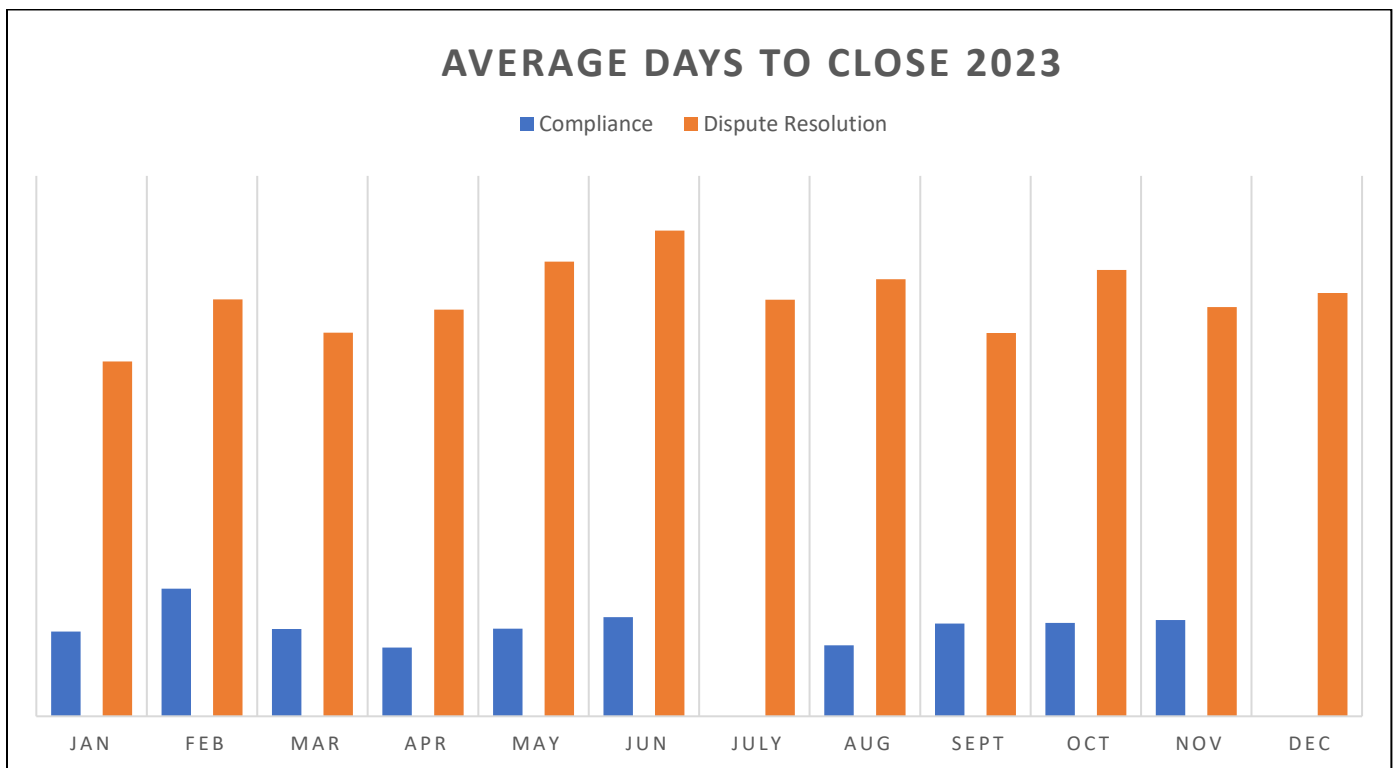
Dispute Resolution (Target Days to Close is 155)

2022 Average	42.35666667
Jan-23	31.32
Feb-23	47.23
Mar-23	32.35
Apr-23	25.44
May-23	32.42
Jun-23	36.68
Jul-23	
Aug-23	26.25
Sep-23	34.38
Oct-23	34.55
Nov-23	35.6
Dec-23	
2023 Average	28.01833333

*Approximately 2-3 month lag for final closure dates.

2022 Average	162.2083333
Jan-23	131.36
Feb-23	154.3
Mar-23	141.93
Apr-23	150.56
May-23	168.31
Jun-23	179.77
Jul-23	154.14
Aug-23	161.73
Sep-23	141.91
Oct-23	165.22
Nov-23	151.41
Dec-23	156.66
2023 Average	154.775

*Approximately 2-3 month lag for final closure dates.

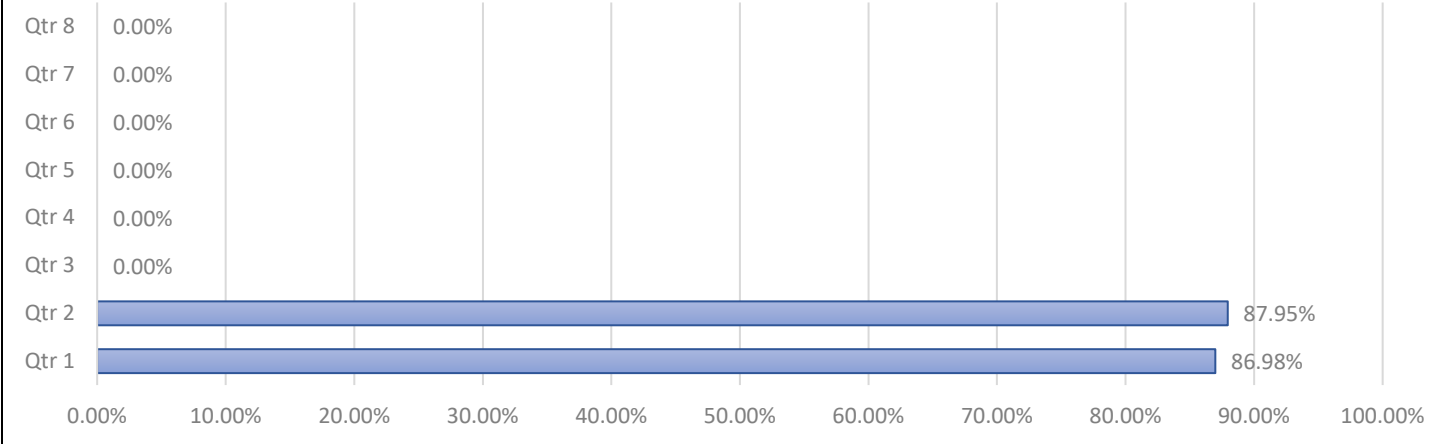


KPM #4: In FY 2022 (7/1/21-6/30/22), the average days to close an enforcement investigation was 41 days. The target goal is 40 days.

KPM #5: In FY 2022 (7/1/21-6/30/22), the average days to close a disputes claim was 153 days. The target goal is 155 days.

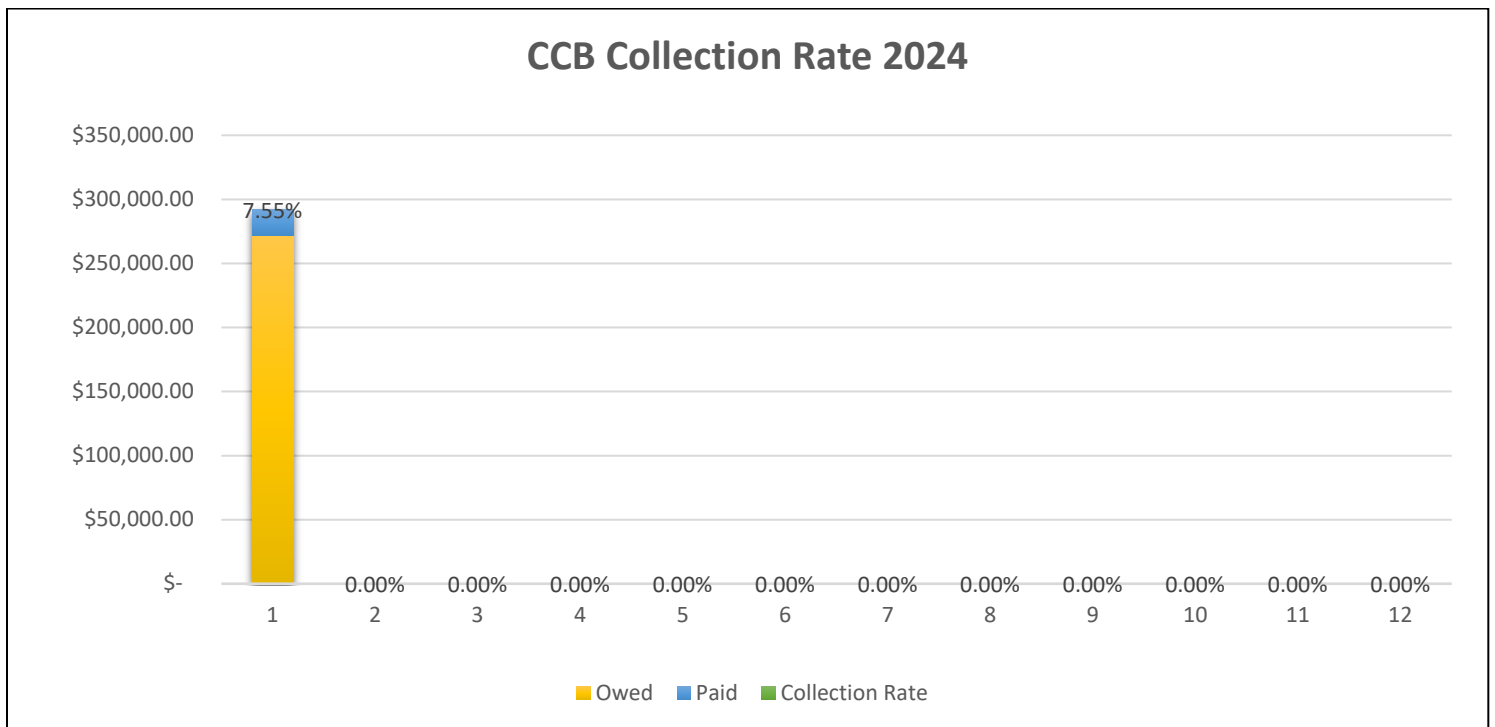
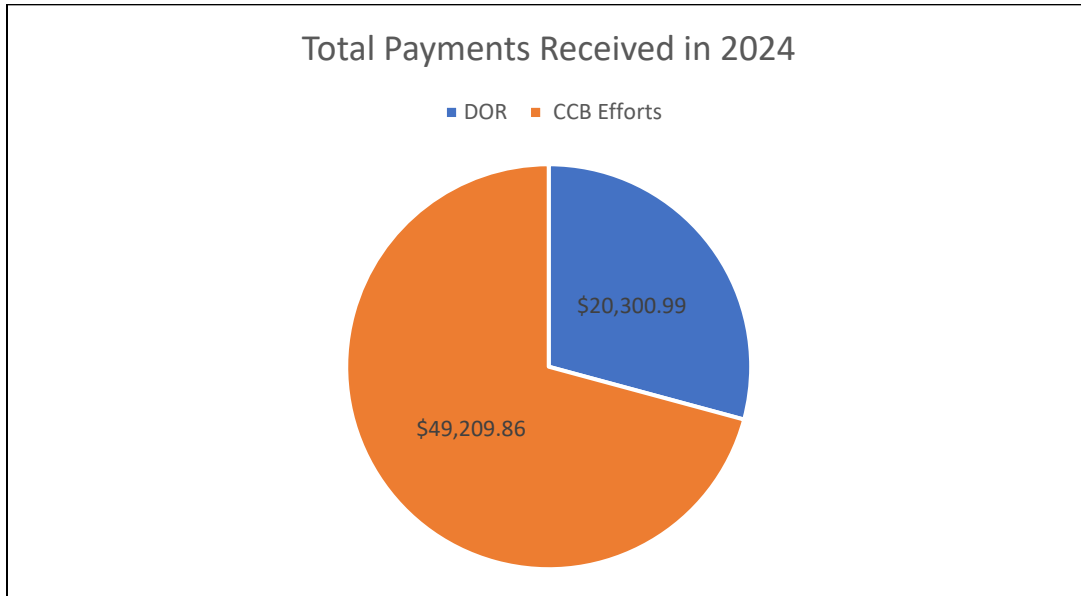
[DRS Survey Results](#)

Dispute Resolution Survey 2023-2025 Average "Satisfaction" Response



**percent shows the average response of positive feedback given to the agency from contractors and the public that interacted with DRS.*

Collections



**Total Owed v Total Paid is a bit skewed due to the action code PEND08. This is when a licensee pays their penalty before a Final Order is issued. Therefore, the total owed is never entered into Hydra but the payment received is.*

KPM #3: In FY 2022 (7/1/21-6/30/22), the average percent of contractors that failed to pay CCB Final Order was 28%. The target goal is 50%.

Education

CCB CONTRACTOR CLASSES					
2023					
Class Type	Stakeholder(s)	Where?	Date	Attendees	Qtr Total Attendees
CCB Contractor Class	CCB	Virtual	1/18/23	90	
		Virtual	1/24/23	41	
		Virtual	2/15/23	209	
		Virtual	2/28/23	121	
		Virtual	3/15/23	118	
		Virtual	3/21/23	56	
Qtr 1 Total					635
CCB Contractor Class	CCB	Virtual	4/5/23	85	
		Virtual	4/25/23	104	
		Virtual	5/10/23	54	
		Virtual	5/23/23	56	
CCB/SBA Contractor Class	CCB/SBA	Virtual	5/31/23	26	
CCB Contractor Class	CCB	Virtual	6/20/23	63	
Qtr 2 Total					388
CCB Contractor Class	CCB	Virtual	7/19/23	73	
		Virtual	8/9/23	64	
		Virtual	9/6/23	59	
		Live	9/12/23	35	
		Virtual	9/19/23	49	
Qtr 3 Total					280
CCB Contractor Class - Latino Built	CCB	Live	10/12/23	16	
CCB Contractor Class		Virtual	10/18/23	69	
		Virtual	11/1/23	55	
		Virtual	11/28/23	67	
		Virtual	12/12/23	75	
Qtr 4 Total				282	

Various Speakers

Department of Environmental Quality (DEQ)
Oregon Occupational Safety and Health
Administration (OSHA)

Division of Financial Regulations, DCBS (DFR)
Workers Compensation Division
811

CONSUMER CLASSES

2023					
Class Type	Stakeholder(s)	Where?	Date	Total Attendees	Qtr Total Attendees
812 Safety Fair	City of Medford	Live	1/24/23	100	300
GOSH Conference	Oregon OSHA	Live	3/6-9/23	200	
Qtr 1 Total					
Medford Senior Access Show	ACCESS Senior Programs	Live	4/4/23	200	1024
CCB Homeowner Class	CCB	Virtual	4/11/23	24	
Scam Jam	CCB, DOJ, & AARP	Live	4/25/23	200	
Bend Home Show	Central Oregon Builders Association	Live	5/5 - 5/7/23	200	
Southern Oregon Home Show	Builders Association of Southern Oregon	Live	5/5 - 5/7/23	200	
Eugene Boomerama	Uplifting Concepts LLC	Live	5/13/23	200	
Qtr 2 Total					
Scam Jam	CCB, DOJ, & AARP	Live	7/20/23	1700	1720
Scam Jam	CCB, DOJ, & AARP	Live	8/4/23	20	
Qtr 3 Total	-	-	-	-	
Senior Fair Lincoln City	Seniors, CCB	Live	10/3/23	100	497
Eugene Home Show	CCB	Live	10/6-10/8/23	300	
Realtor Presentation	CCB	Virtual	10/13/23	5	
Homeowner Webinar	CCB	Virtual	10/24/23	27	
Scam Jam	CCB, DOJ, & AARP	Live	11/17/23	65	
Qtr 4 Total					

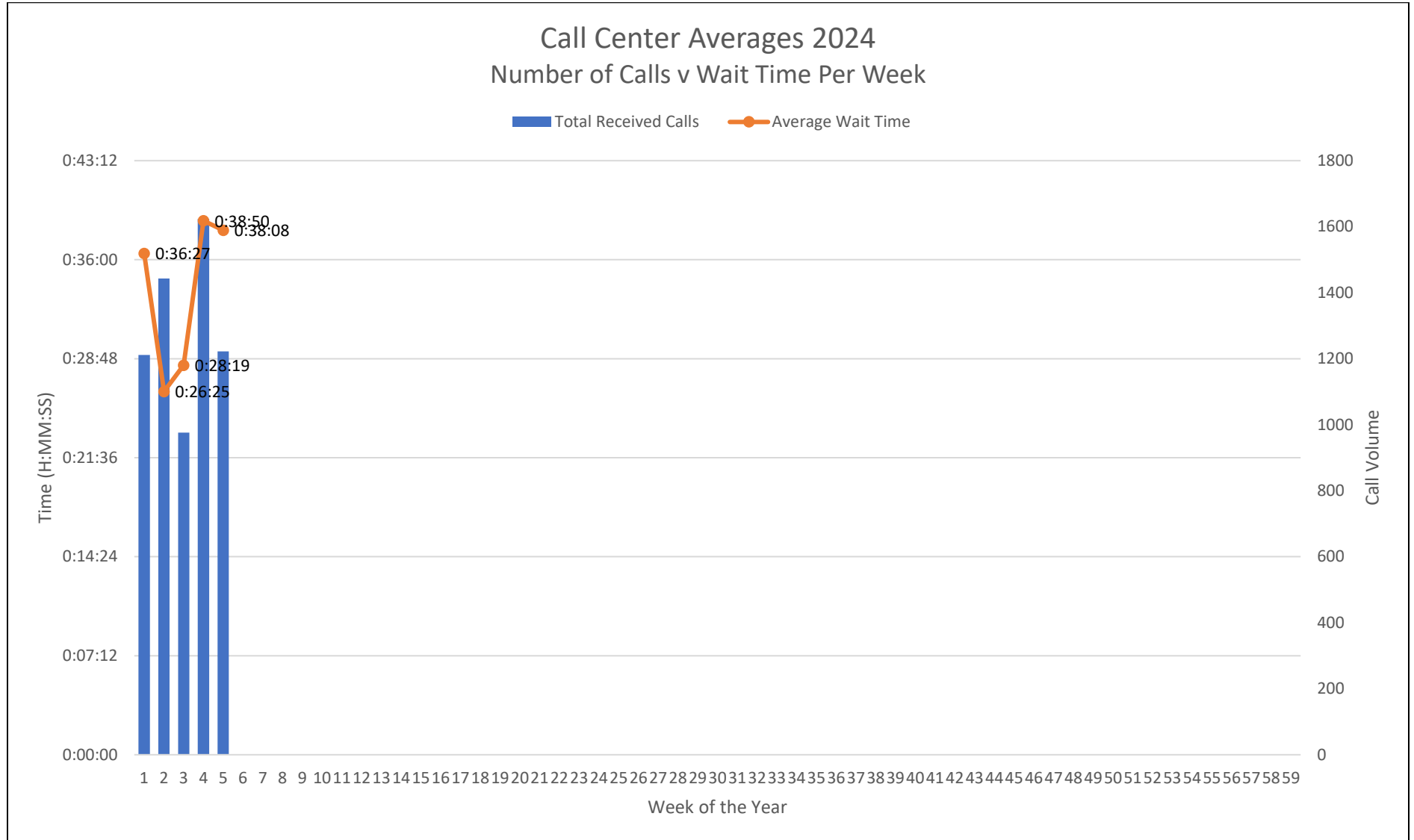
Stakeholders

Oregon Home Builders Association
 LatinoBuilt
 Oregon Office of Attorney General
 AARP
 Mid-Valley Association of Realtors
 City of Medford
 Jackson County Community

Lane County
 Wallowa Town Hall
 City of Portland
 OEM
 Lincoln City Senior Show
 Eugene Home Show
 Oregon Association of Realtors

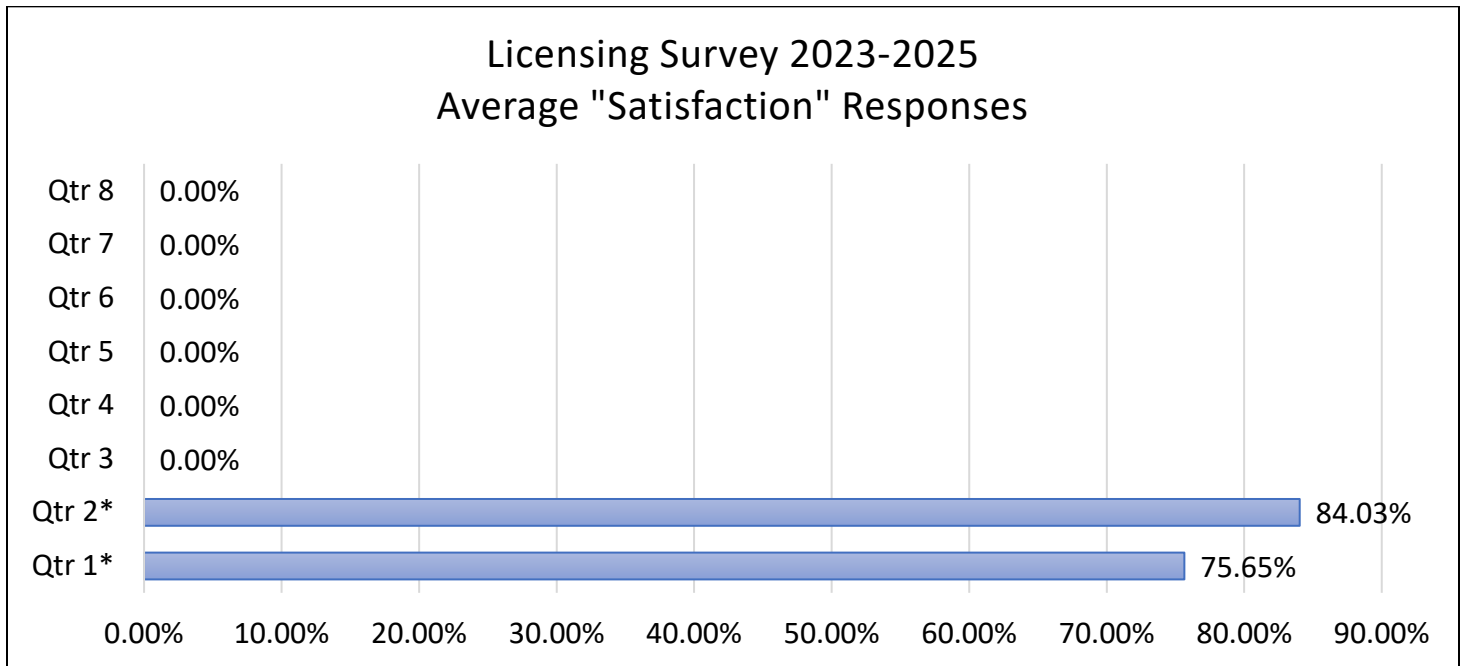
Licensing

Call Center



*The average Wait Time to Answer can vary depending on staff coverage.

Licensing Survey Results



KPM #7: In FY 2023 (7/1/23-6/30/24), the average number of surveys “satisfied” with the processing of their license. The target goal is 96%.

CCB Statistics At-A-Glance

Rate of Renewals

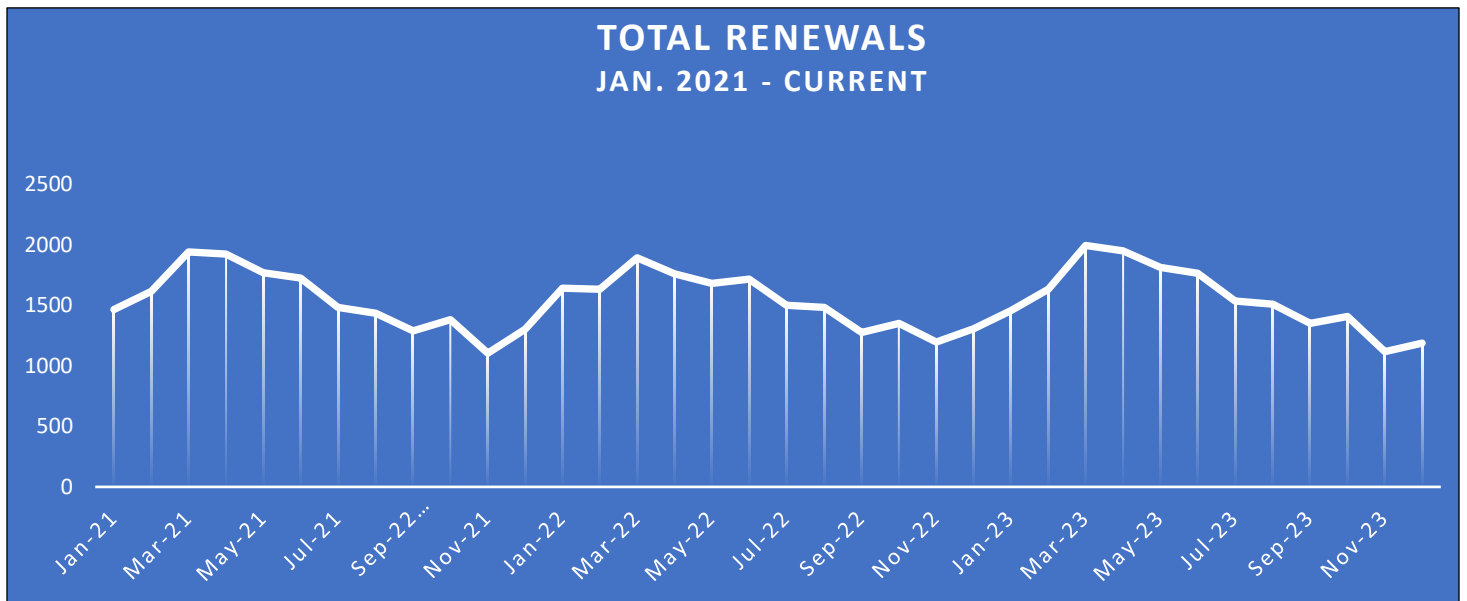
2023

Month/Yr	Expected Renewal	Actual Renewal	23 Renewal Rate
Jan-23	1795	1455	81.06%
Feb-23	1962	1634	83.28%
Mar-23	2441	1995	81.73%
Apr-23	2418	1951	80.69%
May-23	2287	1812	79.23%
Jun-23	2234	1767	79.10%
Jul-23	Legend 90	1537	81.32%
Aug-23	1877	1511	80.50%
Sep-23	1720	1353	78.66%
Oct-23	1799	1409	78.32%
Nov-23	1464	1119	76.43%
Dec-23	1654	1188	71.83%
Average from 2022			80.31%

2022

Month/Yr	2022 Renewal Rate %
Jan-22	81.80%
Feb-22 (eReminders)	82.38%
Mar-22	81.57%
Apr-22	83.60%
May-22	82.44%
Jun-22	81.38%
Jul-22	79.78%
Aug-22	80.41%
Sep-22	80.05%
Oct-22	77.35%
Nov-22	76.78%
Dec-22	76.19%

*Approximate 2-month lag for final renewal rate.



*Includes totals from 2021 for comparison

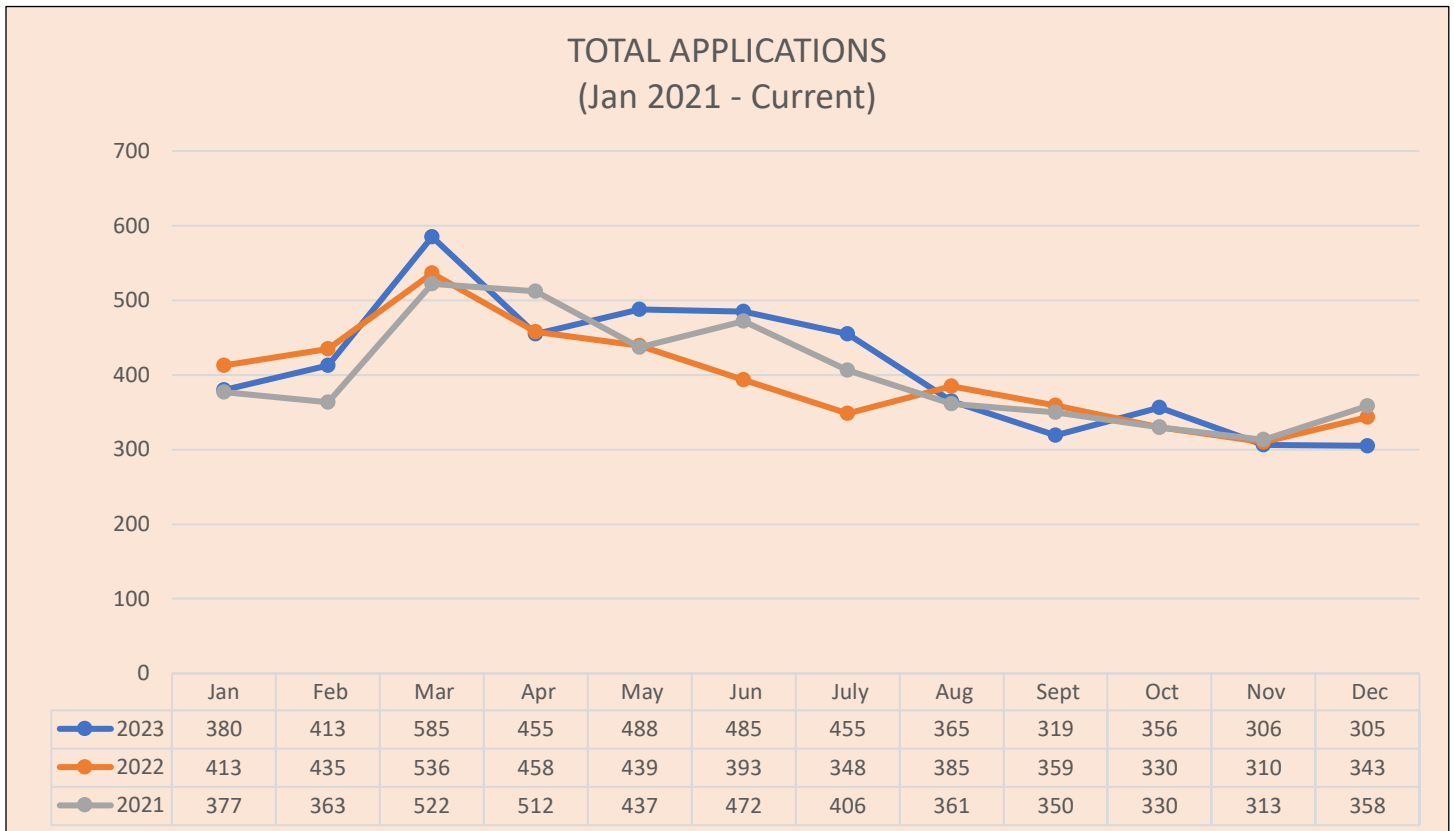
Rate of New Applications

2023

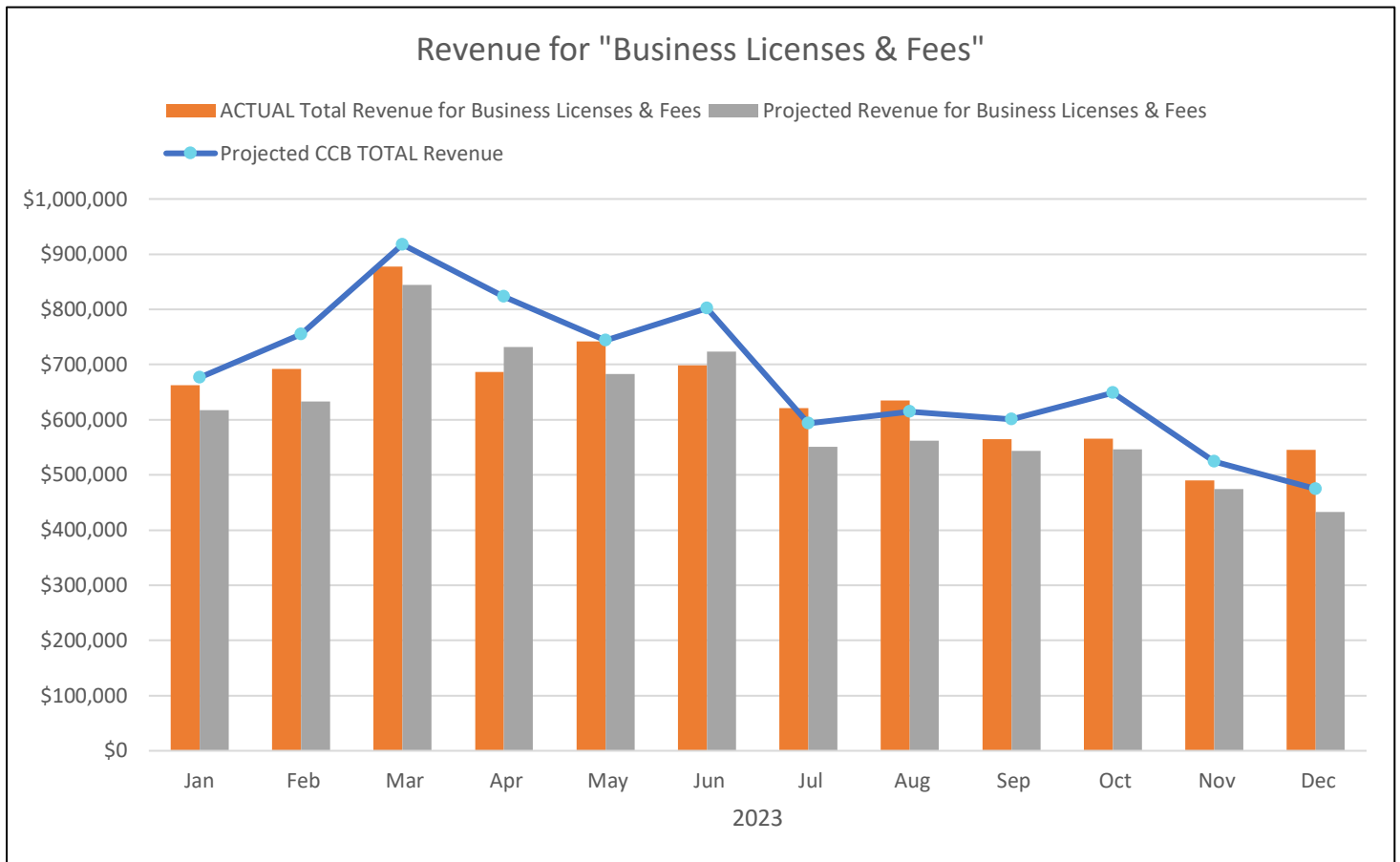
Month/Yr	New App Count
Jan-23	380
Feb-23	413
Mar-23	585
Apr-23	455
May-23	488
Jun-23	485
Jul-23	455
Aug-23	365
Sep-23	319
Oct-23	356
Nov-23	306
Dec-23	305

2022

Month/Yr	New App Count
Jan-22	413
Feb-22	435
Mar-22	536
Apr-22	458
May-22	439
Jun-22	393
Jul-22	348
Aug-22	385
Sep-22	359
Oct-22	330
Nov-22	310
Dec-22	343



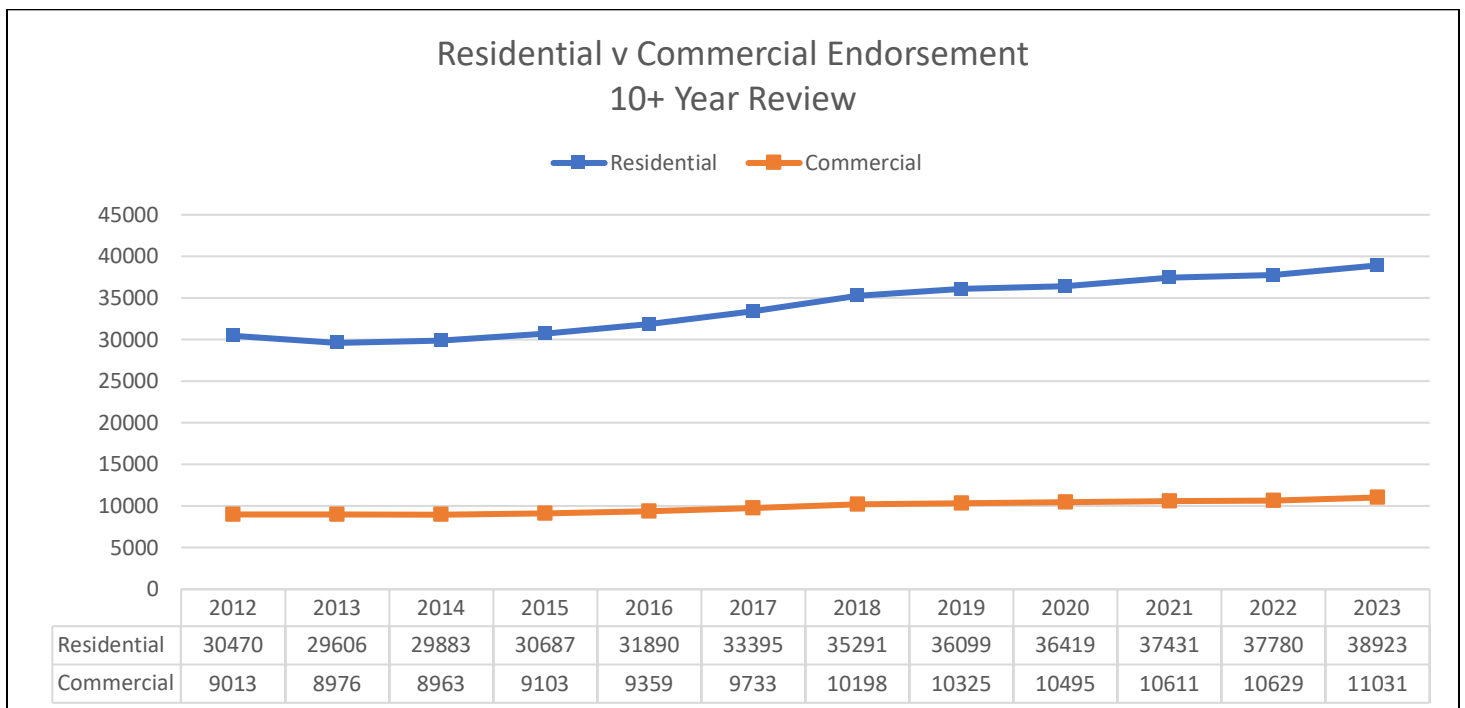
Revenue Stream of New Apps & Renewals Per Month in 2023



**These totals are pulled roughly 1.5 months behind schedule due to late renewals. Due to these factors, the totals are not definitive but are the most accurate at the time this report was created.*

Residential and Commercial Statistics, All Endorsements

	Total Residential Active + Inactive	Total Commercial Active + Inactive
2023		
Jan	37770	10602
Feb	37691	10570
Mar	37989	10701
Apr	38257	10792
May	38049	10758
Jun	37988	10681
Jul	38063	10778
Aug	38140	10792
Sep	38473	10887
Oct	38480	10923
Nov	38761	11008
Dec	38923	11031



PROGRAM WORKLOAD

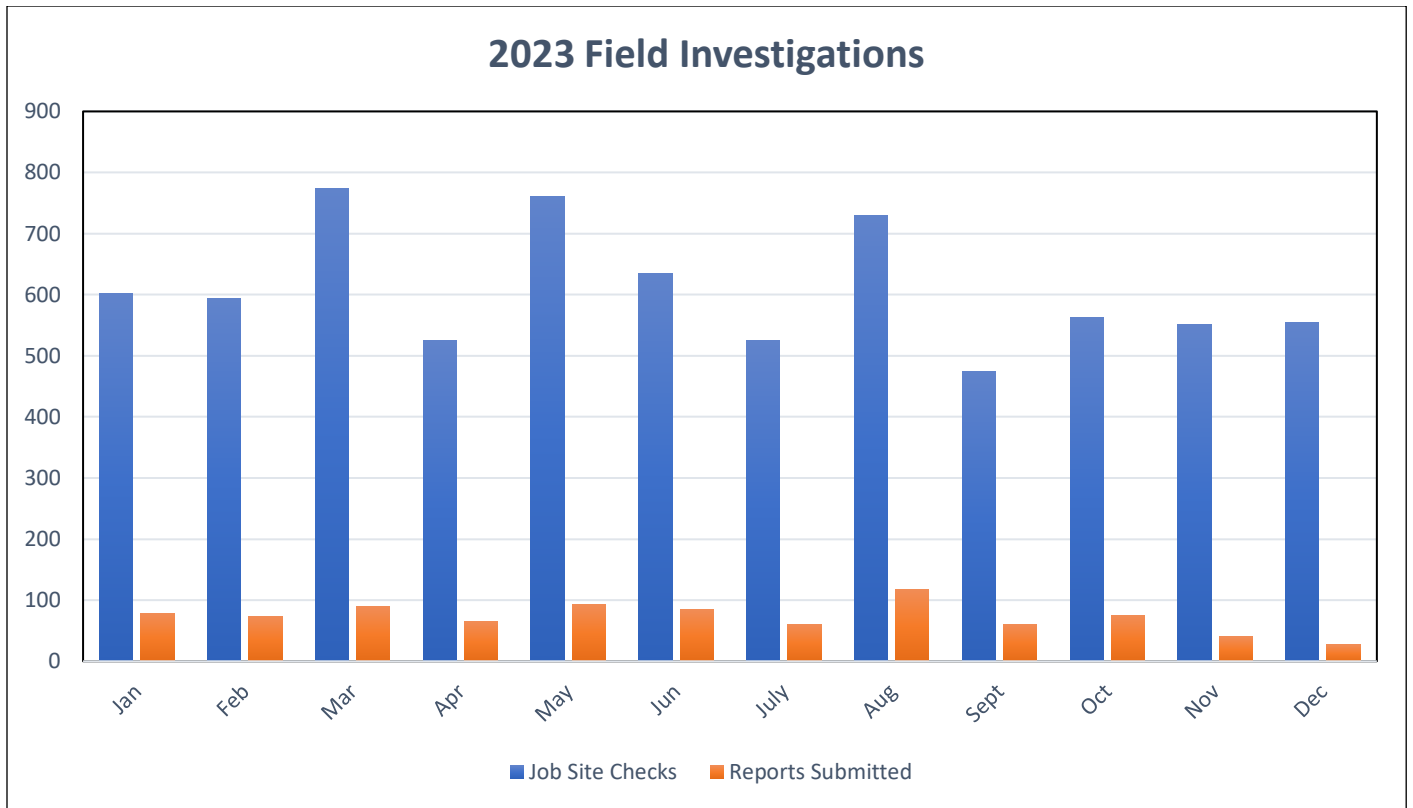
Enforcement

Investigation and Dispute Resolution Files Opened

Job Site Checks Performed

Field Investigation Reports Submitted

Jan-23	602	Jan-23	79
Feb-23	594	Feb-23	74
Mar-23	774	Mar-23	89
Apr-23	525	Apr-23	65
May-23	761	May-23	93
Jun-23	634	Jun-23	85
Jul-23	525	Jul-23	61
Aug-23	729	Aug-23	118
Sep-23	475	Sep-23	61
Oct-23	562	Oct-23	75
Nov-23	551	Nov-23	40
Dec-23	554	Dec-23	27



*There is no set target for field investigations. This area of work is highly driven by the market conditions. Monthly/Yearly stats are used to track this sections productivity and ensure adequate coverage in higher volume areas.

Average Days to Close Compliance and Dispute Resolution Files

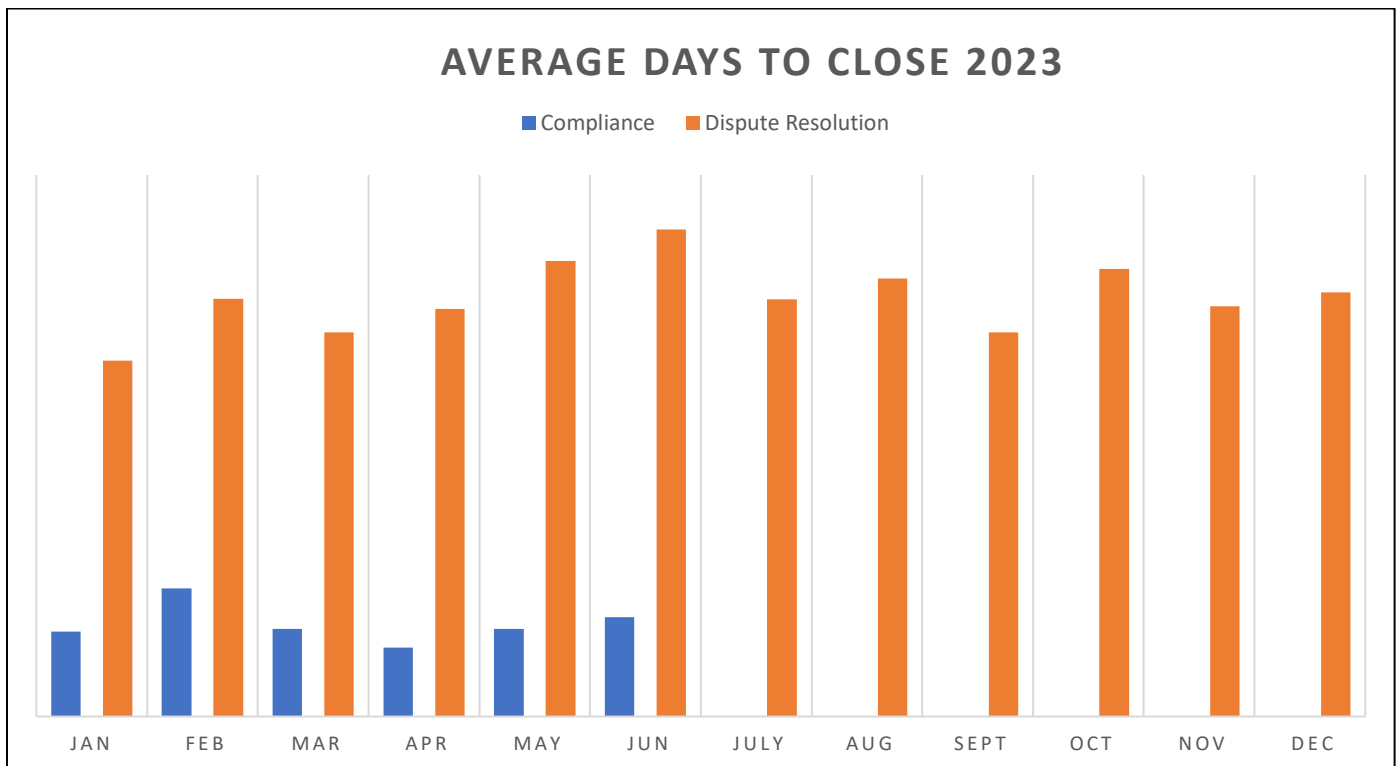
Compliance (Target Days to Close is 40)

Dispute Resolution (Target Days to Close is 155)

2022 Average	42.35666667		2022 Average	162.2083333
Jan-23	31.32		Jan-23	131.36
Feb-23	47.23		Feb-23	154.3
Mar-23	32.35		Mar-23	141.93
Apr-23	25.44		Apr-23	150.56
May-23	32.42		May-23	168.31
Jun-23	36.68		Jun-23	179.77
Jul-23			Jul-23	154.14
Aug-23			Aug-23	161.73
Sep-23			Sep-23	141.91
Oct-23			Oct-23	165.22
Nov-23			Nov-23	151.41
Dec-23			Dec-23	156.66

*Approximately 2-3 month lag for final closure dates.

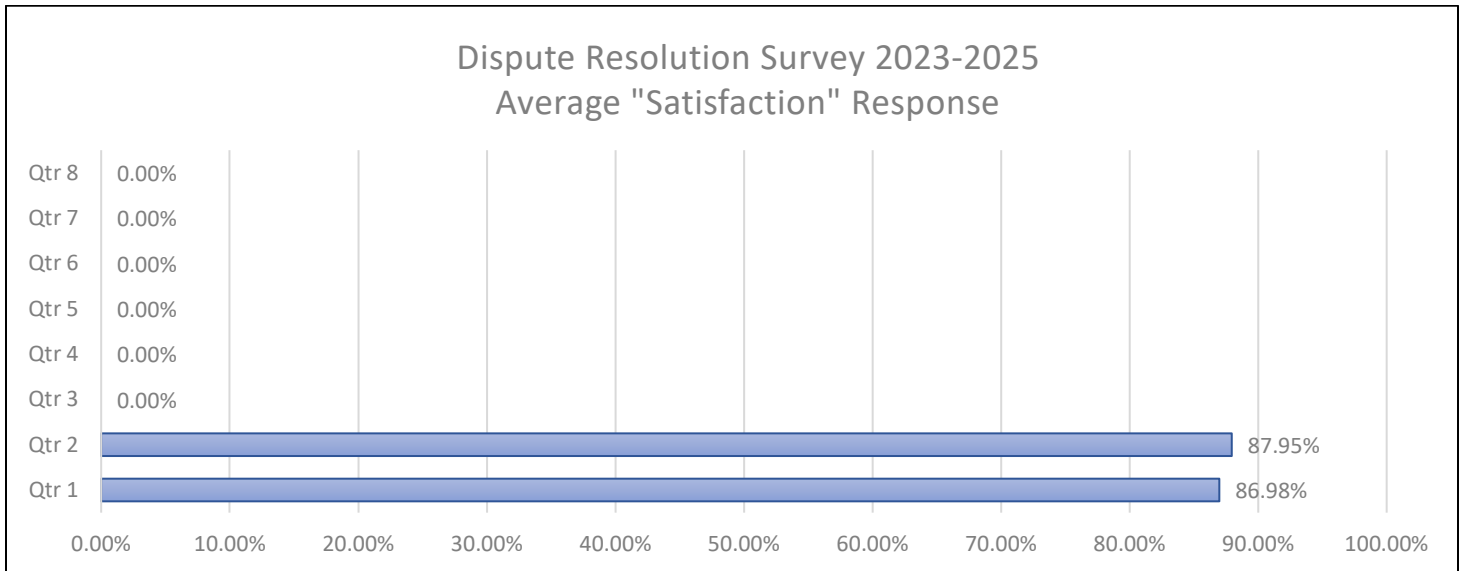
*Approximately 2-3 month lag for final closure dates.



KPM #4: In FY 2022 (7/1/21-6/30/22), the average days to close an enforcement investigation was 41 days. The target goal is 40 days.

KPM #5: In FY 2022 (7/1/21-6/30/22), the average days to close a disputes claim was 153 days. The target goal is 155 days.

DRS Survey Results



**percent shows the average response of positive feedback given to the agency from contractors and the public that interacted with DRS.*

DRS Survey, Qtr. 2 Comments

No ideas- was our first time and much less stress than what we anticipated. Thank you.
Mediators should be trained to have more than one strategy in helping solve situations
Do public relation work with your representative. I've been in business entirely too long to be treated like shit from a nobody that doesn't represent the CCB well this guy is the reason that there are so many unlicensed contractors. They don't want to deal with this kind of BS.
Complaint was not addressed in regards to unlicensed work done. I would like to have information regarding a complaint against Daily regarding unlicensed contracting work.
Educate your mediators. They are not qualified to mediate legal issues involving contract disputes.
The CCB is a state entity which issues license to any potential Contractor. Meanwhile it must take responsibility to investigate any complaint against their licensees for any poor performance, code violation(s), and taking advantage of the consumer in large; so that the credibility of other honest contractors to be restored.
More pressure on respondent for equitable solution.
I think there should be more than one Mediator, after hearing both parties of the complaint, they can discuss the issue and may come to better conclusions.
I believe the process was clear and efficient. It would be preferred if the process included and enforcement arm to sure the other party sticks to the agreement.
No opinion
Have a page for contractors "so, you've had a complaint" with a guide about what to do, what to expect, and how to proceed. I looked a lot and only found guides for homeowners on how to file a complaint.
I cannot overstate how much better this process went than what I was expecting. Our mediator Eric Risner did a fantastic job explaining everything and made himself available for any questions that came up. I am happy with the settlement we reached and am very appreciative of the service provided by the CCB.
I wish CCB wasn't so hard leaning toward the consumer, there are horrible clients as well. I felt like I was bullied into settling.
Make the filing fee requirement more obvious with the initial instructions.
N/a
It was a year after the job was completed when the claim was sent to me. So, I would think that there shouldn't be so much time allowing for a claim.

Send Eric Risner through training on how to be professional and communicate effectively. He is a reckless liability to the CCB.
Process is very transparent. No suggestions at this time.
I didn't see any area for improvement
Not sure
Actually believe the homeowners. Hold the contractors responsible. Have an inspector check work and look at the evidence provided.
Increased staffing
Hold contractors accountable for professional work and communication
I think the process was transparent and responsive to our needs. I have no specific suggestions for improving the process.
N/a
No comment
I think the contractor should be able to fight the claim. The amount of money I had to pay to just not go to court seemed unfair.
Suspend Respondents license/bond when they fail to show for mediation.
The only other thing I want to share is that it may be helpful to clarify (specifically the Complainant in this case) that although the Mediation if the taking place at their home, if that is the site where the work was to be done, the parties will not be coming inside their personal space. We stood outside in my yard, which turned out very well since it stopped raining. But I'd been very nervous about having the Respondents inside my personal space. I realize that people's personal homes are not always involved, and the Mediation site particulars may change from case to case, I just thought I'd mention it. I wasn't sure what the "official" process called for and was so relieved that they were not *inside* my home.
Isn't worthy!!! Pay for nothing!!! Oh, the other person is not answering and that's all... why this **** even exists!! Good for nothing
Doing great!
It would be great to have someone investigate on site what was done in our case and be able to have it documented.
Overall, the CCB was very helpful. Nothing to note for improvement.
I had no issues with the process.
I should have been told that this issue would remain on the CCB web site for TEN years. This issue was not brought up during the negotiation period. Had it been brought up I would not have offered to pay any amount to make settle. I only made an offer to get the Complainant to stop bothering my Company. This is the only action taken against my Company in 44 years. I am very upset about this! I will be looking into how to get this remove!
Helping get the two parties to mediate.
Everything went smooth for us no complaints the mediator was awesome very understanding didn't pick any side just did his job professionally
Letting people know mediation is there to help solve problems. I was understanding they were not.
After mediation failed, you should send out, "next steps" letter
I fully understand that claims are inherently messy, and each side believes they are in the right. I think there should be a certain amount of assessing the facts to make sure the contractor is not fraudulent, before proceeding with a negotiation. By staying entirely neutral, there is some amount of treating the innocent party as equally guilty.
Be unbiased and fair. I made a list of their mistakes, and they wanted me to determine the cost. I did not know so I needed to get yet another contractor to give the cost. I guess that hurt me even though with the contractor before Searose. I didn't have to do that so I was confused in having to get another contractor. Also, Justin Parker came back and did the repairs at no cost. Of course, the repairs were bad except painting the bathroom wall he is colorblind, and his son came to help. Of course, my wood glossy pine ceilings are ruined. Neither contractor could fix it. I wish I never has the ceiling touched. I will have to get someone else who knows what they are doing to get that job done. A big loss of money for me only for things to be damaged. More money I have to spend. It sickens me.
Shorter wait time for mediation.

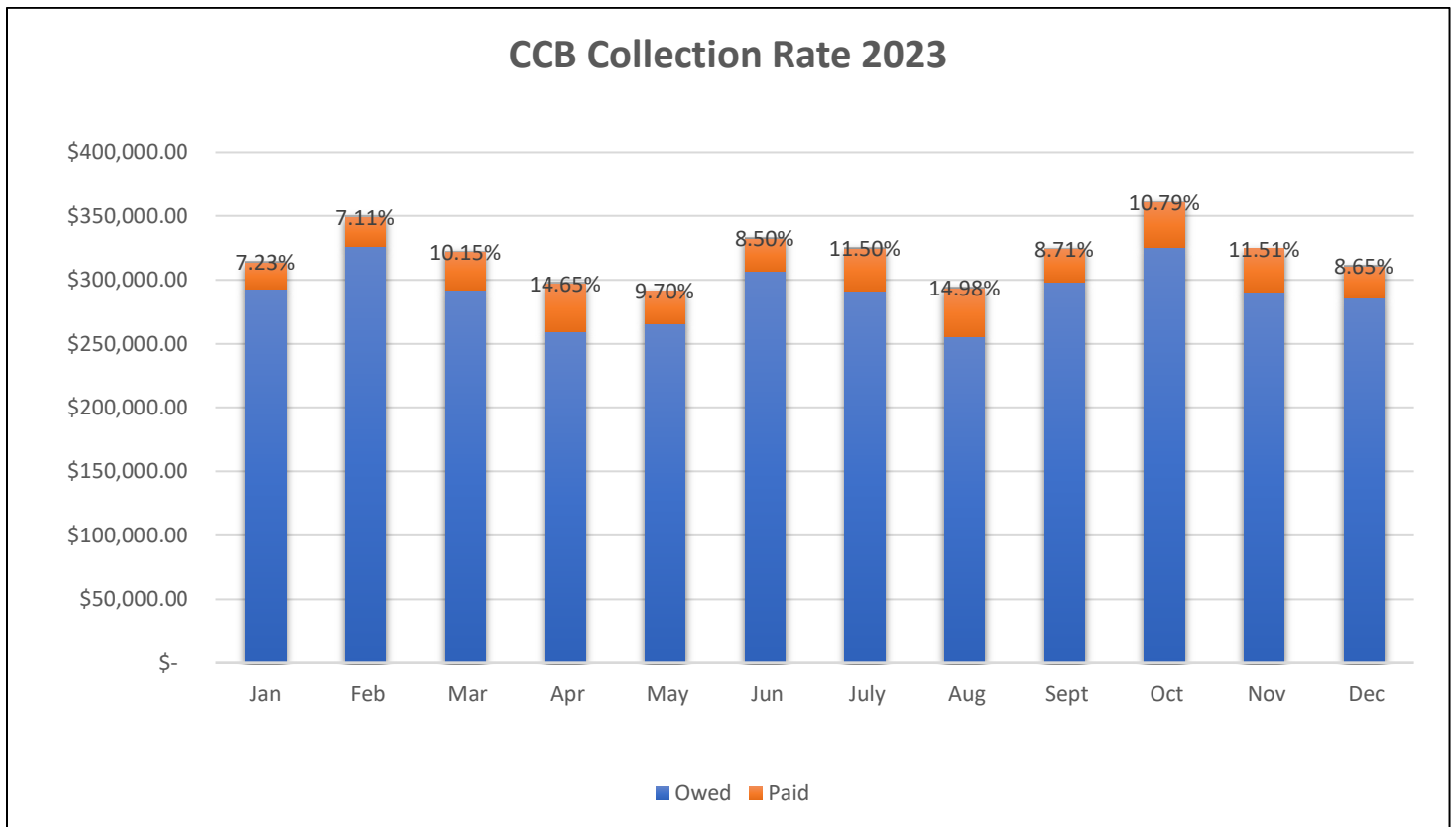
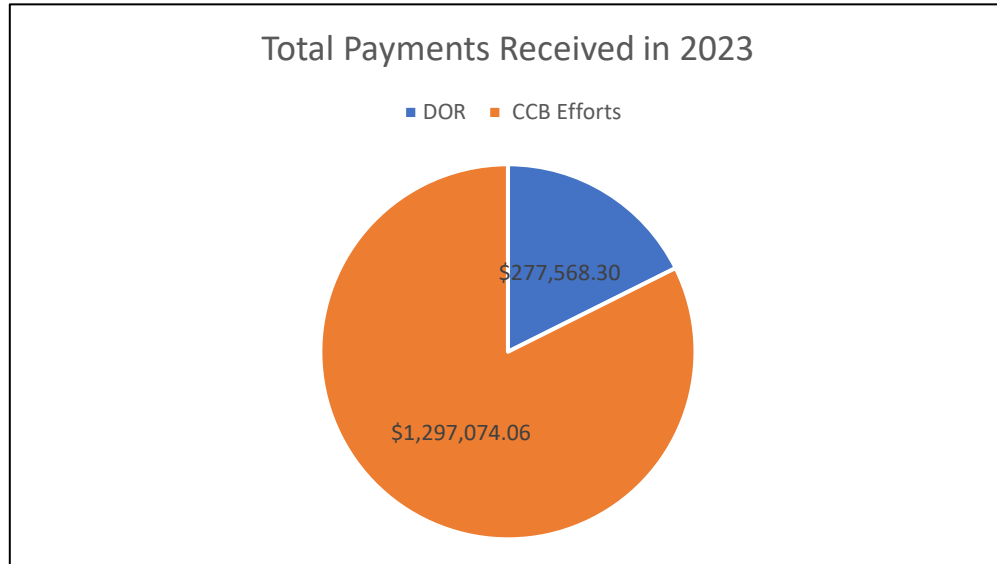
In all areas of communication between parties. I believe that this is a one-sided decision in favor for only the contractors.
More flexible schedule options and more time for filing in court.
See prior comments.
The process seems to be pretty tight and efficient. I'm amazed with this being a state agency that it's working effectively. I say this after spending almost 40 years working at the federal, state, and local government level.
Put in place a system to help the contractor when dealing with an electrical unreasonable consumer
I don't think it is fair that the person who is filing the complaint should have to pay a \$50 fee to file the complaint. The company that is at fault should have to pay a fine to cover any cost, if found guilty of the complaint.
Require higher bond limits.
If the build violates Oregon building codes, play more of an enforcement role rather than just mediate.
The initial notification letter language for sure
Instructions on what to do when mediation is unsuccessful
MAKE SURE THAT COMPANYS KEEP THEIR INFORMATION IS KEPT UP TO DATE WITH THE CCB.
Overall, very happy with how CCB handled my complaint.
I am very pleased with the process start to finish
I think that making the complainant sign a release releasing the contractor from liability and future claims about everything the contractor did, including work that wasn't part of the complaint is not good. Also making the complainant give up all claims to every warranty on every component of a multifaceted job, including items that were not connected to the complaint is wrong. I think the release should only be associated with what is specifically related to the complaint and nothing else. The way it's set up now, if you have several components to a job and complain about one thing, you have to give up your warranty and rights on every other component of the job too, which is too high a price to pay to settle one aspect of a large job. So if the contractor installs doors and windows in your whole house and gives you a 10 year warranty on each door and window, if you file a complaint about one door, you have to forfeit the warranty and all your future rights on all other windows and doors including your rights to file a complaint or lawsuit if in a few years you discover that they gave you a defective product or didn't install correctly or even in the case of a hazardous material or workmanship. It's so unfair that it seems crazy to have to do that. Based on that I don't think I would ever file a complaint with your board again. I now have no warranties or rights regarding work that I now assume is fine but if it fails in the future, I have no recourse. It really favors the contractor. Also, I think that if the mediator doesn't know about how something in construction is done, that they shouldn't argue for or against any particular process, proposed remedy or requested repair. I also got the sense that beyond the contractor having to pay the negotiated settlement, that there will be no repercussions regarding their violations of Oregon statutes and regulations even though there are supposed to be fines and/or suspensions associated with certain actions. I think if that is true, it sends the wrong message to contractors. A contractor will be more likely to change their behavior and conform to regulations if they are sanctioned by the state rather than just having to pay what is most of the time probably just a percentage of the cost of the damage through mediation. I think that it is good to have what is available, but Oregon seems weaker than other states in protecting the consumer. If the board would reassess some of their processes and policies and look for instance at what potential harm it can cause for consumers to give up all rights regarding all work the contractor does which has nothing to do with the complaint, it would be good. Also, if you don't have a complaint against their work, but you are trying to get paid for damage they did while working on your home, you have to give up all future rights towards defective work you may discover in the future and give up all warranties on work done, even though it wasn't part of complaint
Rather than focusing on the mediation at the first step, the CCB can play a greater role in determining fault and providing a resolution per law and Oregon building code. We expected the mediator to investigate the problem deeply, in person, rather than just focus on negotiations. Our expectations based on the job title of the mediator and the communication by CCB staff was that the investigator would first assess the construction defects, mentioned in the complaint, compare them with the Oregon code, and then conduct negotiations based on the findings.
Stop with getting someone's hopes up with saying they will give an arbitration meeting when they know the information I had was invalid. I thought they were going to work with the insurance and bond company, not the owners that I don't know where they are.
The state agency which Licenses Contractors must have a close supervision and investigation to all complaints.

More limitations on licensed contractors around taking a customer's money. The contractor I filed against tried to get me to pay 60% of the total project up front which had I agreed would have left me as the customer completely exposed. I am now fighting to recover \$2000 I paid him and instead if I had agreed with his original requirement, I would have been fighting to recover \$9480 from a dishonest contractor who did not perform from the beginning. CA contractors are not allowed to take more than \$1000 or 10% of the total job (whichever is less) until materials are delivered to the site which helps to protect the consumer. I also feel that the board does not protect the consumer adequately and that contractors get away with breaking the rules regularly without adequate enforcement.

Maybe include some literature on how to proceed if the mediated contract is broken and the bond is pursued as a result.

Advocate for the consumers. If mediation is your goal, then both parties need to be there. If the contractor just blows you off like they have me, then there should be some sanctions against them. As it is, JBQ is off and running with no penalties whatsoever.

Collections



**Total Owed v Total Paid is a bit skewed due to the action code PEND08. This is when a licensee pays their penalty before a Final Order is issued. Therefore, the total owed is never entered into Hydra but the payment received is.*

KPM #3: In FY 2022 (7/1/21-6/30/22), the average percent of contractors that failed to pay CCB Final Order was 28%. The target goal is 50%.

CCB CONTRACTOR CLASSES					
2023					
Class Type	Stakeholder(s)	Where?	Date	Attendees	Qtr Total Attendees
CCB Contractor Class	CCB	Virtual	1/18/23	90	
		Virtual	1/24/23	41	
		Virtual	2/15/23	209	
		Virtual	2/28/23	121	
		Virtual	3/15/23	118	
		Virtual	3/21/23	56	
Qtr 1 Total					635
CCB Contractor Class	CCB	Virtual	4/5/23	85	
		Virtual	4/25/23	104	
		Virtual	5/10/23	54	
		Virtual	5/23/23	56	
CCB/SBA Contractor Class	CCB/SBA	Virtual	5/31/23	26	
CCB Contractor Class	CCB	Virtual	6/20/23	63	
Qtr 2 Total					388
CCB Contractor Class	CCB	Virtual	7/19/23	73	
		Virtual	8/9/23	64	
		Virtual	9/6/23	59	
		Live	9/12/23	35	
		Virtual	9/19/23	49	
Qtr 3 Total					280
CCB Contractor Class - Latino Built	CCB	Live	10/12/23	16	
CCB Contractor Class		Virtual	10/18/23	69	
		Virtual	11/1/23	55	
		Virtual	11/28/23	67	
		Virtual	12/12/23	75	
Qtr 4 Total					282

Various Speakers

Department of Environmental Quality (DEQ)
 Oregon Occupational Safety and Health
 Administration (OSHA)

Division of Financial Regulations, DCBS (DFR)
 Workers Compensation Division
 811

CONSUMER CLASSES

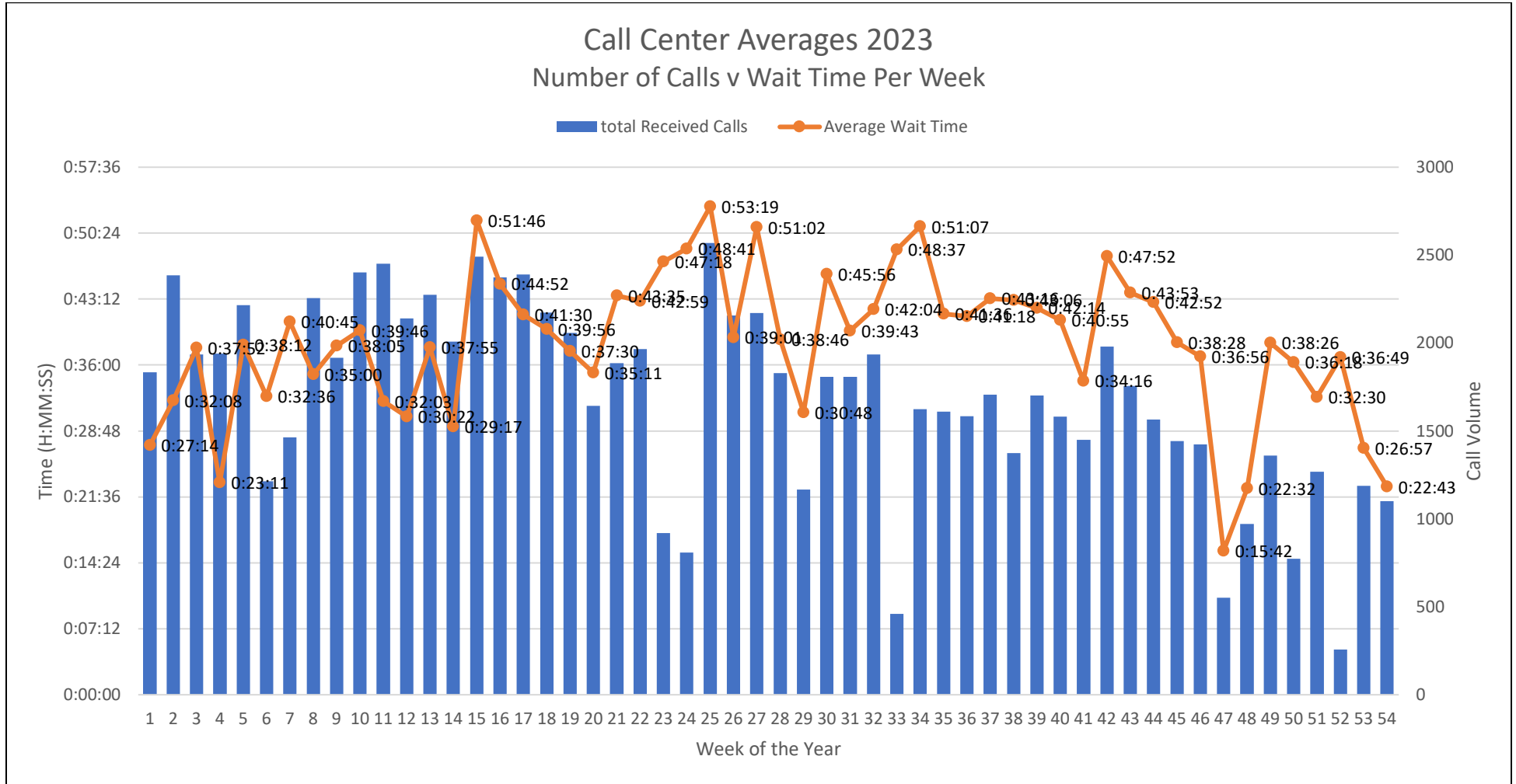
2023					
Class Type	Stakeholder(s)	Where?	Date	Total Attendees	Qtr Total Attendees
812 Safety Fair	City of Medford	Live	1/24/23	100	300
GOSH Conference	Oregon OSHA	Live	3/6-9/23	200	
Qtr 1 Total					
Medford Senior Access Show	ACCESS Senior Programs	Live	4/4/23	200	1024
CCB Homeowner Class	CCB	Virtual	4/11/23	24	
Scam Jam	CCB, DOJ, & AARP	Live	4/25/23	200	
Bend Home Show	Central Oregon Builders Association	Live	5/5 - 5/7/23	200	
Southern Oregon Home Show	Builders Association of Southern Oregon	Live	5/5 - 5/7/23	200	
Eugene Boomerama	Uplifting Concepts LLC	Live	5/13/23	200	
Qtr 2 Total					
Scam Jam	CCB, DOJ, & AARP	Live	7/20/23	1700	1720
Scam Jam	CCB, DOJ, & AARP	Live	8/4/23	20	
Qtr 3 Total	-	-	-	-	
Senior Fair Lincoln City	Seniors, CCB	Live	10/3/23	100	497
Eugene Home Show	CCB	Live	10/6-10/8/23	300	
Realtor Presentation	CCB	Virtual	10/13/23	5	
Homeowner Webinar	CCB	Virtual	10/24/23	27	
Scam Jam	CCB, DOJ, & AARP	Live	11/17/23	65	
Qtr 4 Total					

Stakeholders

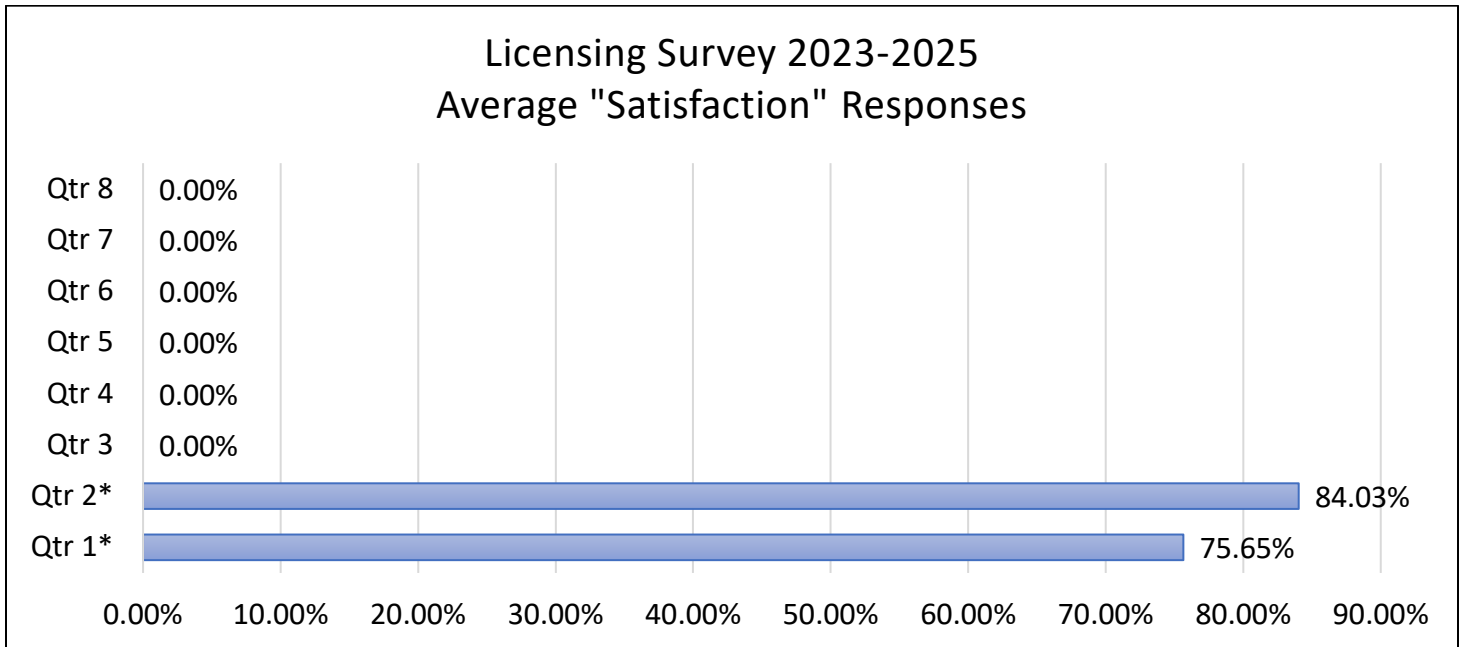
Oregon Home Builders Association
 LatinoBuilt
 Oregon Office of Attorney General
 AARP
 Mid-Valley Association of Realtors
 City of Medford
 Jackson County Community

Lane County
 Wallowa Town Hall
 City of Portland
 OEM
 Lincoln City Senior Show
 Eugene Home Show
 Oregon Association of Realtors

Call Center



*The average Wait Time to Answer can vary depending on staff coverage.



KPM #7: In FY 2023 (7/1/23-6/30/24), the average number of surveys “satisfied” with the processing of their license. The target goal is 96%.

Qtr 2, Comments	
	KEEP UP THE GOOD WORK
	Getting to speak to someone on the phone is extremely difficult, with a call que that typically has more than 30 calls waiting.
	In the good days an applicant could show up in person and walk out with a license most of the time. Since the Covid shutdown the government found out that you could stay home and provide crappy service. Not just the CCB but all levels. Get back to work and deliver good service.
	Great service
	It took 7 months to renew.
	Application approval time took too long for a online renewal. Wait times on calls also too long.
	It took way too long I started the process on the 15th of September, and it took until the 5th of this month that is 20 days. That is way too long. I had completed everything by the 15th it should not take 20 days to update the system. Time is money
	Got a letter saying my license was expired on 9/25. But I got a receipt for completing licensing on 9/22.
	I like knowing what number I am in line when waiting on phone.
	please add lead license renewal to the online portal
	I accidentally hit sabbatical button upon renewal. Very time consuming to get correct
	I shouldn't have to sit on hold for 2 hours to talk to a human. Thats just flat out unacceptable. hire more people. Also, make your renewal process online easier to find and create a way for a single person to renew 2 or more different entities online so someone doesn't have to take continued ed twice.
	It's nearly impossible to get ahold of anyone at the CCB office without waiting on hold for a ridiculous amount of time. With all the money you bring in, you should be able to hire more people and provide better service.
	It would be helpful to receive confirmation emails when the CCB receives material from applicants.
	Never got through on the phone wait times were 2 hours and never got response from emails
	Process is very easy to use.
	The turnaround time was a lot longer than 3-4 weeks. It took 11 weeks to get approved.

I am EXTREMELY DISAPPOINTED in the service I received from the CCB. It took OVER 2 MONTHS to process a BOND! I was FORCED OUT OF WORK for 2 MONTHS because of the amount of time it took for a simple renewal to be processed. I almost lost my house, my truck, and my business because I have been UNABLE TO WORK! I BLAME THE UNELECTED BEAURAUCRATS MAKING UP ERRONEOUS RULES AND REGULATIONS. I HATE YOU!
You probably already know this, but you need more staff. the wait times for application processing ~2 months, and phone calls ~ 30 minutes are excessive
The time it took to renew my license. My license was inactive for 9 days
In regard to CCB continuing ed I got a different answer every time I called very frustrating
Overall, the experience was not bad, I have to learn how to be more patient. Staff was great
The renewal process was easy. The CCB needs to improve other areas that all contractors are frustrated with. The CCB should not allow any complaints if the complaint is not valid. This is in fact many contractors.
Honestly? It took so long for my application to be processed and the staff at OCCB were so unavailable due to understaffing that my disappointment and frustration is immeasurable.
Too long of a process
Your Staff was VERY helpful in getting my CCB license renewed.
My business partner and I didn't make the first payment on the insurance but are ready to pay it.
They are very professional.
I didn't need most of the things you asked for but there is no N/A response
I called and received a call back. The ccb employee was more than helpful, she helped me expedite my application and was able to process it with me on the phone. Thanks
The length of time was not good. Some of the questions did not apply
I'm happy with ccb
I stopped by couple times at CCB office in Salem and front desk guy was very kind and great customer service. Thank you
Once I was able to talk with someone every aspect of handling my question was done very well. The issue was the length of time it took to get back to me. I couldn't find the answer to my question online, so I called. I called multiple times and after being on hold for 30-60 minutes I either only moved up 4-6 spots in the queue, from the mid 20's, or the office closed and I was hung up on. After a couple phone attempts, I wrote an email with my question and waited a couple months for a response.
Everyone there is always great
I know that you guys are super understaffed and waiting on hold in the phone queue for an hour felt like, well, waiting on hold in a phone queue for an hour, but I cannot say enough good things about the helpful, friendly service I received after I finally got through. And a special shout out to Darla and Karen for being consistently great.
I was not immediately renewed and told I needed more CEUs even though I have been licensed 10 years. I never got an answer why my renewal was held up.
Am I able to obtain a digital copy of my license card?
The women that I dealt with were informative, friendly, and helped me with the changes I wanted to make.
The staff are helpful but the application itself and the information online is not. I'm a reasonably intelligent person and it took months to get our new CCB. My only other complain would be telephone hold times.
I tried to reach the board for questions. It's like no one works there. The customer service needs an overhaul.
Staff very helpful in getting the process streamlined.
Took four weeks to have my actual paper license mailed.
Thank you so much for Everything I feel better because I have all my document and my company is ready for the next year
A lot of those questions didn't pertain to my renew process.
Great service
I have been trying to update my business name with the CCB for almost a month, in addition to renewing my license. I have had to call in three times (each time it took hours to reach someone) and send four additional emails, and my new license still showed up with the wrong business name on it today. And "yes" I had updated it with the Oregon Secretary of State before contacting the CCB the first time.

It took 6 months and three days after payment to get licensed. Very difficult to get straightforward answers from the staff even after waiting on hold for almost two hours each call. Staff was very rude and made it seem like I was wasting their time.
Helpful and transparent about timelines. Beat the expected timeline discussed, which I appreciate!
It would be nice to have the option to pay for RRP license for more than one year at a time.
was treated very patiently I am very slow on the computer
I do not like that no one called me or let me know when there was an error when processing paperwork. Months went by and I thought everything was fine, just to find out that the paperwork was never even processed.
When I called to inquire about my license the lady that answer was not polite.
All good, no problems
I am not impressed with verbiage in letter to contractors who miss deadline for LBP renewal.
You all are always very helpful with everything from where to go for continuing education etc. etc. thank you for always being courteous and helpful.
I found it difficult to believe that since I'm a home inspector that I didn't need to complete any further education. It could have been made more clear and believable, due to the significance of a possible misinterpretation I was nervous that I would find my license suspended.... I know that no one reading this would ever have to worry about suddenly becoming unemployed but for those of us that do, it's unnecessarily stressful.
Great service, and I appreciate how easy everything was. Thank you very much!
Kevin was very helpful
The ccb is the best run government agency I have ever dealt with. Someone always answers the phone and everyone I've ever spoken to down there is friendly and helpful. Keep up the good work.
Staff was very helpful and explained what I needed to do.
None
Very easy to do. Thank You
The CCB makes it mandatory to be licensed yet is backlogged and understaffed in processing the applications in a timely manner. The staff was unresponsive and extremely vague in answering questions nor do they respond to email inquiries. Instead of calling an applicant to go over questions on their application you instead send out letters, via the mail, causing undue delays in processing their application. You should extend a temporary license to someone who has the integrity to jump thru all the required CCB steps that have paid to be licensed, bonded, insured and are waiting for approval. A man still needs to provide for his family during the waiting period! The Test Questions did not align well with the Practice PSI workbook...again even though I scored High I can say that the CCB test verbiage is confusing and embedded with difficult questions. This CCB Test sets even the best carpenters up for failure..
Your staff was always helpful and friendly
The phone wait times were awful. I tried to renew online but had a personal name change and it wasn't clear how to do that and renew online.
The phone delays are very difficult to navigate around.
the best
Thank you for being so understanding and responsive.
For the love of god, please change the "music" people must listen to when waiting on hold to speak with an agent.
Hire more employees to process paperwork in a timely manner. Independent contractors are losing money and livelihood for their families due to your lack of urgency.
CCB's phone line transfers to a bed line from the on hold line- this is very very frustrating after waiting over 60min on hold. It happened 3 times. Please fix your call hold system
Way better then it used to be!
Initially, the online renewal application had me confused regarding the subject CEUs; I needed 5 and did not realize I already had them and started the process of sending in evidence of additional CEUs. I then called (which takes a very long time) and straightened that out. Could not tell form the question in the online renewal program that I was covered. In fact, the person on the line was very helpful and stayed with me as I completed the renewal process. So, you might revisit the online renewal questions to make it clear if the applicant has the CEUs or not.

As a contractor every single one of our warranty companies turned us off and we could not do work until we received the renewal. When I emailed asking for it they stated it will be mailed. They should have sent a copy of it to me, and I received the hard copy 3 days after it expired. I was very disappointed in the way this was handled and thought it was very unprofessional to send this after the expiration date when there was plenty of time to have this is the mail prior to the expiration date. The proper way to handle this would have been to send me a copy as my email requested. We all work hard and are short staffed, but my email was totally disregarded. This was mailed after my email.
Some test questions are ambiguous a couple have no info were referred. HBA test prep as well as test.
It would be nice to get the renewal notice a little further out...not so close to the exp date. My vendors were upset I hadn't renewed
The people at the test center in Bend, Oregon we very disruptive & had no sense of respect for the people taking their tests. They talked the whole 3 hours I took my test. They talked so much I didn't finish my test in time & I had to come back 2 days later & they were quite because I called corporate & I passed my test with an hour remaining. Point is, is that we all pay our hard-earned money to learn & better ourselves & these 2 we disrespectful to everyone taking the test that day.
None
Darla Seeley was the best give that person a raise
Good programs
All online very easy.
The lady at the phone was wonderful and very helpful without her help I could not renew my license online.
During the application process, my team called CCB and was yelled at by one of the CCB officers.
The lines are long especially during the rush hour that sometimes I have to wait for 2 hours. I understand that there are more contractors asking for details about their registration. I hope that you increase the number of personnel taking calls so that queue wont be that long.
If it's going to take a few weeks for the renewal to process consider allowing that buffer before you suspend a license.
None
The telephone wait time is abysmal !!!
N/A
The website is clunky and not user-friendly and very confusing, and I had to contact customer service like 3x2. Finally figure out what I needed to do to remove a name off the license. It shouldn't be that hard. I deal with a lot of government agencies, and this has to be one of the worst sites I've ever used. They goodness you have good customer service people to help but I was on hold for 45 minutes so that's a little off-putting too.
I attempted to call and ask questions but was put on hold for way too long - several times. When I emailed my questions, it took many, many days for a response, several times. When I was told what was still needed, it was not very clear exactly what it was - and this is my first time doing this process, so I needed many, many details.
Very Helpful. Thank You
This is a wonderful staff to deal with!
No
I could not access the form online that I needed
very good
I appreciate all the hard work the CCB performs for us contractors!
The renewal attempt online was unsuccessful. I cannot take all of the responsibility for that.
I would like to see more enforcement in my area as there are many unlicensed contractors working here.
I would like to see a reminder on the website that continuing education certs need to be submitted to and approved by CCB prior to attempting completion of the renewal form. Perhaps I missed it?
Great service and easy process
I had to wait for quite a long time on hold before I was able to speak with a licensing tech. I also got a different answer to the same question from 2 deferent techs.
Most classes do not address me as a excavator
Everyone is always great...
Was unsure about how to submit hours.

Very easy and expedient process for getting a new license! Thanks!!
No was
Darla was especially helpful and always has been.
I have multiple licenses I renew - however I cannot use the same email to access them and have to use co-workers' emails to do so. Please look at how CA, WA, UT, ID, AZ, NV handle their contractor license databases and upgrade your system. It is archaic and causes stress and headaches for me every time I have to renew.
Quick and easy process to renew license online.

CONSTRUCTION CONTRACTORS BOARD

201 High Street SE, Suite 600
PO Box 14140
Salem, OR 97309-5052
503-378-4621



Memorandum

To: Construction Contractors Board
From: Dana Zeimantz, Licensing Manager
Date: February 21, 2024
Subject: Licensing Report

Project Update.

- Licensing continues to test and process a small number of CCB applications in an online submission program. As other more time-consuming projects near completion, more time can be focused on this project.
- Licensing is wrapping up the HB 2922 Bond Increase project. This included sending reminder letters via email and US postal service. The section continues to expedite the processing of documents that arrive at the agency to assist with compliance established by the new legislation. Currently contractor inquiries are minimal. License suspensions because of non-compliance will occur in February and the exact number of license suspension will be reported at the February Board meeting.
- Licensing continues to make progress reviewing use cases and requirements for the upcoming Licensing software project. This involves many licensing subject matter experts collaborating on documenting current processes and identifying ideas for process improvement.

Current Quarter Update:

- The compliance/pre-license arm of the Licensing section has completed 1 of 4 hearing requests for license refusal.
- Licensing staff are experiencing an increase in walk-in customers, call center inquiries and online renewals. New license applications also increased in January 2024.

CONSTRUCTION CONTRACTORS BOARD

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Memorandum

To: Construction Contractors Board
From: Noel Magee, IT Manager
Date: 21 February 2024
Subject: Information Technology Report

Ongoing Activities

The Licensing System Replacement work continues. Documenting current business processes so they can be more easily configured in whichever new software is eventually chosen is a heavy lift. This activity will pay back with more time and effort savings as the project moves forward.

We are in progress with Mobile Device Management (MDM). Although this turned out to be more work (per phone) than anticipated we are still on track to complete the effort before the end of March.

The increased bond requirements work has been a body of work but is now mostly complete. Work on the Tyler front end for license applications continues and is also very near completion.

We're reporting good numbers on the Security metrics although up just a bit in the vulnerability percentage.

Prior Period Completed Work

- I.T. Strategic Plan – *Approved*
- Data set inventory for Open Data, semi-annual review – *Complete*

Current Period Changes

- Data Governance and retention
 - Write rules and procedures around what data needs to be retained, for how long, and the proper way to remove data that no longer needs to be retained. – ***Starting Q4 2022, ongoing – In Process***
- Bond amount increase project

- Tyler Tech Application support

Upcoming work

- We hope to do more work on Data retention and data cleanup after the Tyler front end and the Bonds are completed which must happen first.
- EIS has not yet announced any additional state-wide initiatives for 2024.

➤ **Security reported status - Reported monthly by EIS/Enterprise Security Office (ESO)**

- ◆ The state numbers may be confusing. This percentage is arrived at by comparing the number of vulnerabilities found to the number of systems that have a vulnerability. So a single system with 2 critical vulnerabilities would rate 200%. Thus 155% means that, on average each vulnerable system has 1.55 vulnerabilities.
- ◆ During the current period our security numbers fluctuated up, then down. So did the statewide numbers.

- ◆ **21 February 2024**
 - 95% of systems scanned (statewide 91%)
 - 37% have critical vulnerabilities (statewide 45%)
- ◆ **02 October 2023**
 - 95% of systems scanned (statewide 92%)
 - 41% have critical vulnerabilities (statewide 57%)
- ◆ **04 September 2023**
 - 94% of systems scanned (statewide 91%)
 - 78% have critical vulnerabilities (statewide 91%)
- ◆ **05 July 2023**
 - 93% of systems scanned (statewide 90%)
 - 55% have critical vulnerabilities (statewide 69%)
- ◆ **01 May 2023**
 - 97% of systems scanned (statewide 90%)
 - 25% have critical vulnerabilities (statewide 101%)
- ◆ **03 April 2023**
 - 99% of systems scanned (statewide 90%)
 - 13% have critical vulnerabilities (statewide 98%)
- ◆ **02 January 2023**
 - 99% of systems scanned (statewide 89%)
 - 15% have critical vulnerabilities (statewide 87%)

CONSTRUCTION CONTRACTORS BOARD

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Memorandum

To: Construction Contractors Board
From: Leslie Culpepper, Communications and Education Manager
Date: February 7, 2024
Subject: Outreach and Education Program update

Education Update:

Education section has posted classes to our website for the spring, including in-person live classes and live webinars.

- **In-person classes.**
 - **Date/Location:** March 19, location pending **Trainers:** CCB, Paid Leave Oregon, DCBS
 - **Date/Location:** April 9, Salem **Trainers:** CCB, 811, Oregon Housing and Community Services
 - **Date/Location:** May 21, Salem **Trainers:** CCB, Paid Leave Oregon, DCBS
*Class presented in Spanish
- **3-hour webinars.**
 - **Date:** February 14 **Trainers:** CCB, Paid Leave Oregon and Oregon Housing and Community Services
 - **Date:** February 20 **Trainers:** CCB, OSHA and BOLI
 - **Date:** March 12 **Trainers:** CCB and DEQ
 - **Date:** March 20 **Trainers:** CCB, OSHA and Workers Comp
 - **Date:** April 10 **Trainers:** CCB, Paid Leave Oregon and OSHA
 - **Date:** April 23 **Trainers:** CCB and DEQ
 - **Date:** May 14 **Trainers:** CCB, 811 and OSHA
 - **Date:** May 22 **Trainers:** CCB and DEQ

Pre-License Education

People who take the pre-license test in Spanish have lower first-time pass rates than people who take the pre-license test in English. CCB has taken on repeated initiatives over the years to address this issue, to help ensure that this discrepancy was not due to issues that could be resolved by CCB. This effort has had success in various ways over the years, including the creation of the Pilot Pre-License Program at Clackamas Community College, which has helped many people taking the test in Spanish to successfully complete the pre-license process and get their CCB license.

In 2022, a small team of people at CCB began a new review of the PSI test and various aspects of the testing process through PSI, to ensure that the experience of taking the test is as clear as possible for all test takers. In addition, CCB conducted a review of test questions and the translation, including a review of questions that perform poorly for test takers in both languages.

The majority of the effort at CCB took place in 2022. At the beginning of this year, we received data that indicated there has been some success with this effort. Below is the first-time pass rate for candidates taking the test in Spanish:

- **2021:** 21.18%
- **2022:** 39.64%
- **2023:** 45.84%

CCB has excellent pre-license training providers that do a good job to help with this pre-license process, and working together with these community partners and with the test vendor, PSI, CCB has seen significant improvement in the last two years.

Outreach Update

Education section sent out a press release (attached) in January to warn homeowners about the potential for scams following the winter storms in January. This press release was picked up by several media outlets and resulted in interviews and put a spotlight on this important issue. CCB was interviewed by the following outlets:

- KEX Radio, Portland
- KOIN, TV, Portland
- Central Oregon Daily News ABC/CBS, TV, Bend
- KEZI Channel 9 news, TV, Eugene

TOOL BOX

January 2024



Construction
Contractors Board

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Salem, OR 97309-5052

Phone: 503-378-4621

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www.oregon.gov/ccb

CCB PROPOSED FEE INCREASE BULLETIN

At its December 2023 meeting the Construction Contractors Board (CCB) approved for public comment a proposal to increase the two-year contractor license fee by \$75. The proposed increase would begin July 2024 and would be implemented over a two-year period. After full implementation, the two-year fee for both a new license and renewal of an existing license would be \$400.

CCB programs support a level playing field in the construction industry and consumer protection throughout Oregon. Fees paid by contractors are the primary financial support for licensing, enforcement, dispute resolution and other agency services. Through CCB's nine-member board, CCB is accountable for ensuring service delivery to our customers through changing market conditions.

The license fee was set at \$325 in 2010. Since 2010, costs have increased significantly and the industry has grown in size. At the same time CCB has held the line on staffing and sought ways to be more efficient with existing staff. The fee paid by contractors has remained at or below the rate established in 2010. The board proposed the increase to ensure the agency will have the resources needed to deliver accountable customer service to the contractors and consumers of Oregon.



The board considered whether program cuts were appropriate but determined that additional reductions would negatively impact service delivery. The board's finding is that the proposed fee increase is needed to maintain financial stability and ensure the agency is able to meet service demands.

The board encourages public comment on the proposal as well as feedback on how the agency can improve service delivery to consumers and contractors. **See below for details on providing public comment.**

CCB Fee Proposal Web Page

<https://www.oregon.gov/ccb/Pages/Proposed-Fee-Increase.aspx>

Public Comment

The public comment period for this proposal is currently open for submitting written comments. Public comment may be submitted via email at the address below. There will also be a public hearing to provide in-person comment on March 13th at 2:00 p.m. You may pre-register to provide public comment at the hearing by submitting an email request to the email below. You may also register in person on the day of the hearing.

The public comment period will close March 14th at 5:00 p.m.

Submit written comment or register to provide comment during public hearing:

- Email to: Shannon.flowers@ccb.oregon.gov
- Mail: P.O. Box 14140
Salem, OR
97309-5052

Location for March 13th public hearing:

- 201 High Street SE,
Salem Oregon, 1st floor hearing room

Contractor Webinars Posted

Residential contractors are required to take 3 hours of CCB Laws, Rules and Business Practices (LRB) classes every two years. CCB offers 3 hour webinars to fulfill this requirement. Each 3-hour webinar features a presentation from CCB and presentations from other state agencies.

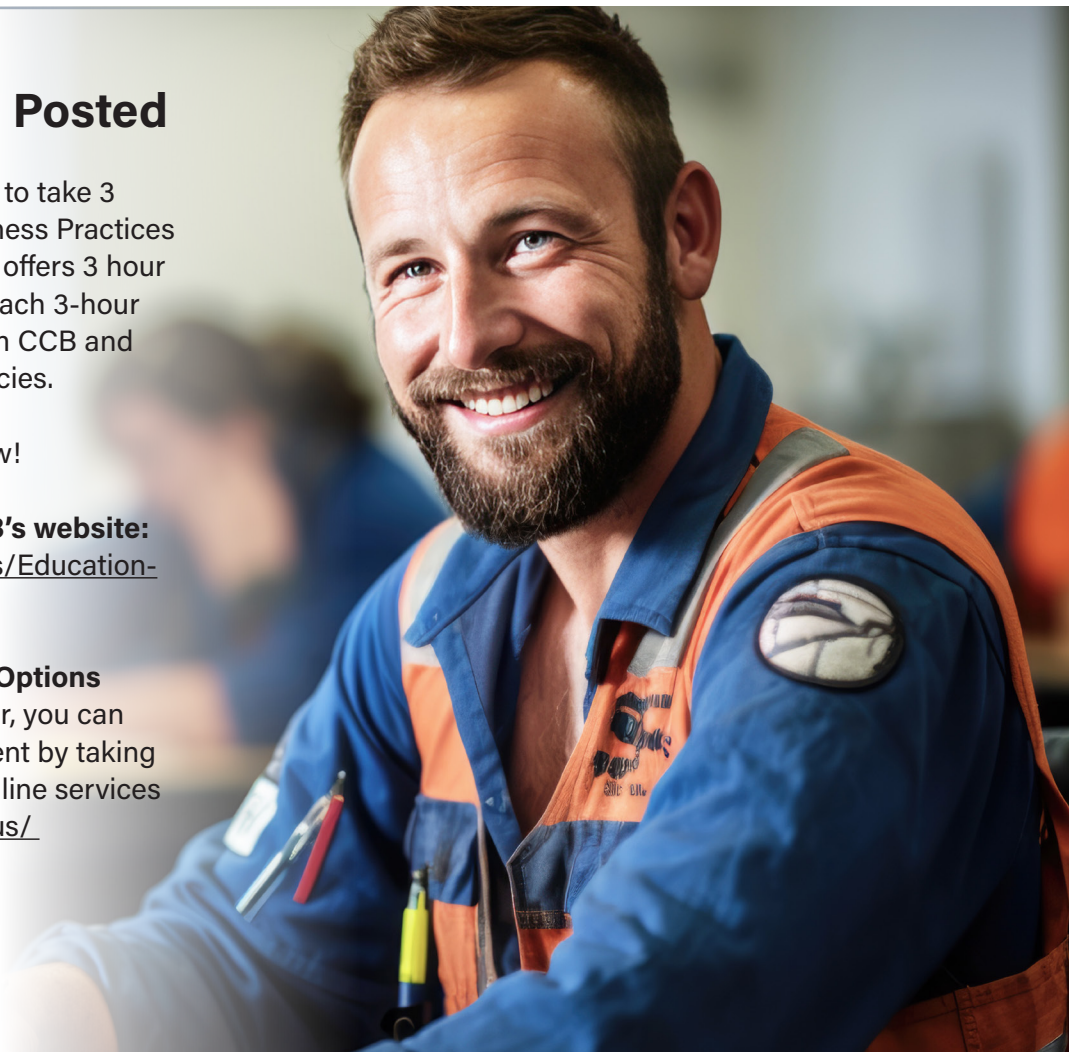
Classes are scheduled – sign up now!

You can view the schedule on CCB's website:

<https://www.oregon.gov/ccb/Pages/Education-Catalogs.aspx#CCBclasses>

No Time for a Webinar? You Have Options

If you're unable to take a live webinar, you can still fulfill your 3 hour LRB requirement by taking on-demand classes through your online services account: <https://portal.ccb.state.or.us/>





ALERT—OSHA Legal Changes

The Oregon legislature passed [Senate Bill 592](#) with an emergency clause effective date of May 24, 2023. As a result, Oregon OSHA had to adopt **rules** addressing the legislative requirements as soon as possible. Overall, Oregon OSHA **amended civil penalties** in accordance with this legislation and the new penalties will be in effect for inspections opened after January 1, 2024.

KEY CONTACTS

Licensing questions:

503-378-4621

Report unlicensed activity:

503-934-2229

Dispute resolution

(mediation) questions:

503-934-2247

Education questions:

503-934-2227

STAFF

Administrator

Chris Huntington
chris.huntington@ccb.oregon.gov

Licensing Manager

Dana Zeimantz

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In addition, the legislation requires Oregon OSHA to adjust its civil penalties annually based on changes in the Consumer Price Index for All Urban Consumers, West Region (All items). In response, the agency adopted rules that create a [bulletin](#) process to make the mandatory annual adjustments.

The following table represents the civil penalty ranges that will be in effect for inspections opened between January 1 – December 31, 2024 that result in a violation.

Penalty Table - Penalty Range By Type and Classification of Violation		
Type	Minimum	Maximum
Other Than Serious	\$0	\$16,138
Serious Physical Harm or Death	\$1,153	\$16,138
Repeat	\$11,528	\$161,386
Willful	\$11,528	\$161,386
Serious that Caused or Contributed to the Death of Employee	\$20,656	\$51,641
Repeat that Caused or Contributed to the Death of Employee	\$51,641	\$258,203
Willful that Caused or Contributed to the Death of Employee	\$51,641	\$258,203

For more information on the civil penalty changes, visit the A-Z page on “Violations and penalties” at:

<https://osha.oregon.gov/Pages/topics/violations-and-penalties.aspx>

Employers are encouraged to use free resources – available now from Oregon OSHA and involving **no fault, no citations, and no penalties** – for help protecting their employees:

Consultation services – Provides free and confidential help with safety and health programs, including how to control and eliminate hazards, and hands-on training

- Phone (toll-free in Oregon): 800-922-2689
- [Field offices](#)
- [Online](#)
- Email: consult.web@dcbs.oregon.gov

Technical staff – Helps employers understand requirements and how to apply them to their worksites

- Phone (toll-free in Oregon): 800-922-2689
- [Online](#)
- Email: tech.web@dcbs.oregon.gov

Article from Oregon Health Authority: Do You Use 3M Test Kits for Leadbased Paint Activities? Read This Important Update

3M has suspended the production and sale of 3M test kits. Contractors that use 3M test kits will need to use alternative means to make a determination for lead-based paint. Here are the recommendations from the EPA on how to stay in compliance with the RRP Rule:



1. Utilize the D-lead paint test kit to make the determination. EPA has heard these may be in shortage as well. Here is a short video on how to use the D-lead - https://www.youtube.com/watch?v=qY1vVbU4_-4
 - If using D-lead, keep in mind these have an expiration date.
2. Take paint chip samples to make a determination for lead-based paint.
 - Keep in mind you will be required to test each component according to the scope of work. See this link for paint chip sampling - https://www.youtube.com/watch?v=qY1vVbU4_-4
 - If taking paint chip samples, you will be required to send paint samples to a laboratory listed on the EPA National Lead Laboratory Accreditation Program (NLLAP) - <https://www.epa.gov/lead/national-lead-laboratory-accreditation-program-list>.
3. Presume for lead-based paint.
 - If presuming, you must document on the contract or somewhere on the agreement that you are presuming as a determination for lead-based paint under the RRP rule. Documentation is very important.
 - You can utilize the EPA test kit form to presume as well.
4. Hire a 3rd party certified lead-based paint inspector or Risk Assessor that utilizes the XRF equipment to test each component depending on the scope of work.
 - This option can be costly depending on the scope of work. It is important that the certified inspector/risk assessor knows the scope of work to make sure they test each component as the RRP rule requires.

Have questions? Contact:

Ryan Barker, Lead-Based Paint Program
Oregon Health Authority
Public Health Division
Environmental Public Health
Ph: 503-953-5432

Article from Oregon Saves: Join the 27,000+ employers offering OregonSaves and help your employees build financial security!

OregonSaves is the State of Oregon's retirement savings program designed to give employers a simple way to help their employees save for retirement. There are no employer fees, no fiduciary responsibility, and only minimal ongoing responsibilities.

OregonSaves ensures that Oregonians have an easy, automatic way to save for retirement at work. Contributions are made seamlessly through payroll deductions into a Roth IRA (after tax) that follows the saver throughout their career. OregonSaves accounts are portable, customizable, and participation is voluntary for employees.

State law requires all Oregon businesses that do not offer a retirement savings plan to facilitate OregonSaves. The good news? OregonSaves is a popular benefit to offer your employees and comes at no cost to you. Registration is fast, easy, and secure. And after you sign up, the simple program administration leaves you free to run your business.

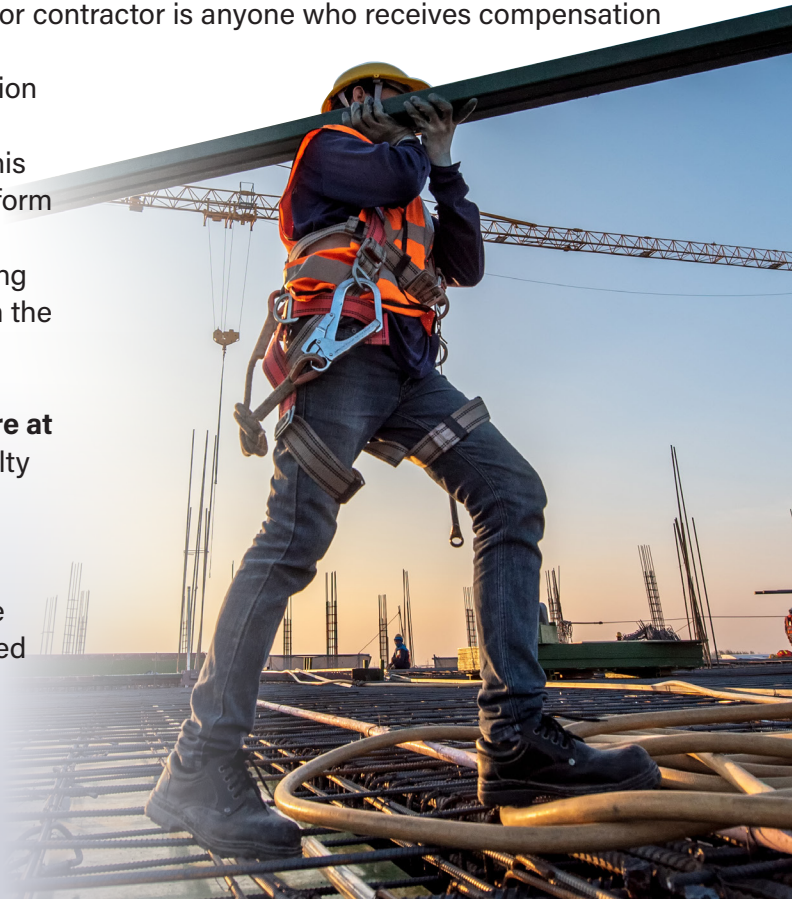
Don't delay! If you're an existing Oregon business that's not participating in OregonSaves you've missed your deadline, but it's not too late to register. If you already offer a retirement plan, have no W2 employees, or you're a sole proprietor, certify your exemption at OregonSaves.com. If you're a new Oregon business, you can register at any time or wait to receive notification.

Need help? You can call the team at OregonSaves Monday-Friday between 7am-7pm at 1-844-661-1256 or sign up for a free, interactive webinar. Live sessions include an overview of the program and a step-by-step look at the registration process for employers. Sign up at www.oregonsaves.com/events and get your questions answered. To learn more about OregonSaves and to register your business, visit www.oregonsaves.com today!

Article from Bureau of Labor and Industries (BOLI): Do you use construction labor brokers? You're at risk if they're not licensed through BOLI

Construction labor brokers – *also called construction labor contractors* – must be licensed through BOLI. This is a separate license than a CCB license. A construction labor contractor is anyone who receives compensation to provide labor to another. The [statute](#) defines a labor contractor as any person that, "[f]or an agreed remuneration or rate of pay, **recruits, solicits, supplies or employs** workers to perform labor for another in construction!" This is not the same as being licensed through the CCB to perform construction work. It is a separate license through BOLI that applies to individuals or companies that recruit or bring workers, but do not make other substantial investments in the project.

If your construction labor broker is not licensed, you are at risk. You may be held responsible for unpaid wages, penalty wages, civil penalties, and attorney fees in connection with any actions initiated to recover unpaid wages by the labor broker's employees. You can also be liable for other, substantial penalties for the labor broker's noncompliance with other legal requirements. You may even be considered working with an unlicensed contractor.



How can I tell if my labor broker is licensed?

You have the responsibility to check if a labor broker is licensed. **You** must ask for and keep a copy of the BOLI license allowing the labor broker to operate. If you do not have a copy of the license, you may be found liable for any unpaid wages, penalty wages, civil penalties and attorney fees in connection with any actions initiated to recover unpaid wages owed to the labor broker's employees, and for other penalties for the labor broker's noncompliance. At this time, very few labor brokers are actually licensed. You can find a list of active labor contractors on the BOLI website.

What's the difference between a labor broker and a construction contractor?

A labor broker does not have a contract with the property owner. A labor broker does not pull permits.

A labor broker does not supply building materials or machinery, other than manual tools or hand-operated power tools.

- A labor broker is not a staffing agency. A construction staffing agency provides workers to multiple clients who represent a range of industries under the terms of a client agreement, provides required workers compensation coverage and pays employment and income taxes.

There are other exceptions too. BOLI has a helpful handbook available in English and Spanish. See section 2b of the statute for a full list.

You can find more information about construction labor contractors on the BOLI website, or contact BOLI at whd.laborcontracting@boli.oregon.gov

Article from Oregon Housing and Community Services (OHCS): Recovery assistance for the 2020 Labor Day disasters will be available in 2024. Sign up today. Your expertise is needed.

Applications for the ReOregon Homeowner Assistance and Reconstruction Program (HARP) will open in early 2024. Many homeowners, who suffered damages and losses from the 2020 Labor Day disasters will soon have the help they've been waiting for to complete the repair, replacement, or rebuild of their homes.

In areas hit hardest, including Douglas, Jackson, Lane, Lincoln, and Marion counties, hundreds of homeowners will need licensed, insured residential contractors to help them get back into their homes.

Residents can use HARP funds to:

- Purchase and install manufactured housing
- Construct stick-built homes
- Rehabilitate damaged or replacement homes

If you're a licensed, residential contractor, this is a great opportunity for you to help rebuild Oregon communities that are stronger and more resilient. Learn more about ReOregon at re.oregon.gov. Stay up to date on HARP program developments by completing the Contact Form. With your help, we'll rebuild our communities even stronger. Have questions? Contact the Oregon Housing and Community Services team at ReOregon@HCS.oregon.gov.





FOR IMMEDIATE RELEASE
January 31, 2024

Oregon Construction Contractors Board
Leslie Culpepper: 971-345-1379

Landscape Contractors Board
Annie Von Domitz: 503-967-6291 ext. 224

Remember to Check the License When Hiring Contractors for Winter Storm Clean Up

The winter storms over the January holiday weekend brought down trees and cut power to homes, causing damage in innumerable ways. Now, in the weeks following those storms, homeowners must recover and move on. Many will hire contractors to clear trees, make home repairs and restore their landscape to its original beauty.

At this time, the Oregon Construction Contractors Board (CCB) and Landscape Contractors Board (LCB) would like to remind homeowners that it's important to hire licensed contractors when paying someone to perform work.

“People understandably want to act with speed after storm or disaster causes damage to their home, but a little due diligence when selecting a contractor to help with the clean-up and repairs is an essential step,” said Chris Huntington, Administrator of the Construction Contractors Board. “Check the license to make sure the business is licensed, bonded and insured and spend some time reviewing the materials on the CCB site to understand best practices for working with a contractor and what needs to be covered in your contract. Your home is your most valuable investment and you need to protect it by working with licensed contractors.”

Construction Contractor or Landscape Contractor?

Nearly everyone who repairs, remodels or builds a residential structure needs a CCB license.

Except in limited circumstances where irrigation work may be performed by a CCB licensed plumbing contractor, planting and irrigation work must be done by a landscape contractor licensed with the LCB. “If you're going to hire someone to replant trees you lost in a storm, or if you need to have repairs done to your irrigation system, make sure you protect yourself and hire a licensed landscape contractor. Ask for their LCB number and verify that they are current on the Landscape Contractors Board website,” said Annie Von Domitz, Administrator of the Landscape Contractors Board.

Contractors with either type of license (LCB or CCB) can perform work involving decks, fences, patios, walkways, driveways, retaining walls, landscape edging, arbors, and water features and tree removal work.

Have questions about when to hire an LCB licensed contractor and when to hire a CCB licensed contractor? Contact CCB or LCB.

Benefits of CCB and LCB Licensure

Licensed contractors are bonded and insured, to help protect consumers when things go wrong on the jobsite. CCB and LCB both provide mediation services to help iron out disputes that arise between homeowners and their contractors. People who use unlicensed contractors don't have access to the service. Finally, consumers can access 10 years of history on any contractor's license by looking up the license through the license search on CCB and LCB websites.

How to Check the License

To verify a CCB license:

- Visit www.oregon.gov/ccb.
- Enter the license number or name in the orange "Search" feature.
- Verify that the license is "active," that the contractor carries the endorsement for residential work, and that the name and other information on the license matches the contractor you are considering.
- Call 503-378-4621 for help searching or understanding the results.

Contractors and consumers can report unlicensed contractors and other illegal activity on the CCB's website or by calling 503-934-2246.

To verify an LCB license:

- Visit www.oregon.gov/lcb and click "Verify a License"
- Enter the contractor's license number or name in the "search" box.
- Verify that the license is active.
- Call 503-967-6291 if you need help verifying an LCB license.

How to Find a Contractor

When looking for contractors, get references from friends and neighbors, or others in the construction industry, such as supply stores. Contractors seeking work through online lists must include their CCB or LCB number in all advertising. However, the CCB and LCB advises consumers against relying on online references alone.

Signs It's a Scam

Disasters like winter storms can bring out scam artists who prey on disaster victims in need of help. Watch for the signs of a scam including:

- Contractor solicits door to door, pressures you to act now
- Work requires large up-front deposit, or all money up front
- Offer sounds too good to be true

The CCB has a variety of consumer tools on its website, including the downloadable guide, [Selecting and Working With A Contractor](#), and the [Disaster Scams](#) prevention booklet.

###

About the CCB

The CCB is the state agency licensing over 42,000 contractors. Anyone who is paid to repair, improve or build a home must be licensed. Learn more about how to have a successful project at www.oregon.gov/ccb.

About the LCB

Oregon law requires that all landscape contracting businesses who work on residential and commercial property in Oregon be licensed with the LCB. Learn more at www.oregon.gov/lcb

CONSTRUCTION CONTRACTORS BOARD

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Memorandum

To: Construction Contractors Board
From: Vena Swanson, Enforcement Program Manager
Date: February 7, 2024
Subject: Enforcement Update

Field Operations:

The Field Investigations section is planning now for our sweeps schedule to start in April and end in October. We will also be participating in ICN joint agency sweeps which will occur May through September.

Field Investigations are working in the following project groups 2024:
Licensing System Replacement (LSR) Use case
Remote Investigations
Social Media E-warnings pilot

Compliance:

The compliance section is working on identifying industry trends to better report out on data patterns involving offenses such as fraud and dishonest and repeat offenders in connection with LBP.

Compliance Officers are working in the following project groups 2024:
LSR Use Case
Implementation of Senate Bill 228- license conditioning

Dispute Resolution

Dispute Resolutions section is training 2 new mediators, both of these positions are dual purpose. One position is a Field Investigator/Mediator and the other is Dispute Analyst/Mediator. This will allow greater flexibility and coverage on our team.

Dispute Analysts and Mediators are working in the following project groups 2024
LSR Use Case
Contractor Claims- public facing records
Implementation of Senate Bill 228- breach of settlement agreements
Data collection- scheduled phone mediations

**Consent Agenda attached for approval*

CONSTRUCTION CONTRACTORS BOARD ENFORCEMENT CONSENT AGENDA

2/7/2024

11/22/2023 - 02/06/2024

NOTICES OF INTENT

<u>File #</u>	<u>Respondent</u>	<u>Cite</u>	<u>Date</u>	<u>Amount</u>
133815	WEST COAST GATE AUTOMATION LLC		01/25/2024	5,000.00

1 - ADVERTISING, BIDDING OR WORKING WITHOUT A LICENSE

<u>File #</u>	<u>Respondent</u>	<u>Cite</u>	<u>Date</u>	<u>Amount</u>
133535	APONTE, ROBIN	701.021(1)	12/08/2023	5,000.00
133550	CARLSON, MICHAEL LAWRENCE	701.021(1)	11/28/2023	1,000.00
133554	PORTLAND PAINTING & LEAD REMOVAL INC	701.021(1)	11/22/2023	600.00
133556	NW LINE OF STYLE DESIGN CORPORATION	701.021(1)	11/22/2023	5,000.00
133560	GARAGE DOOR EXCELLENCE LLC	701.021(1)	12/07/2023	1,000.00
133560	GARAGE DOOR EXCELLENCE LLC	701.021(1)	11/23/2023	1,000.00
133570	UNION EXTERIORS LLC	701.021(1)	11/28/2023	5,000.00
133571	CARDENAS OCHOA CONSTRUCTION LLC	701.021(1)	11/28/2023	5,000.00
133580	CRYSTALRIDGE DEVELOPMENT INC	701.021(1)	11/28/2023	5,000.00
133606	JACKSON JR, DENNIS PHILLIP	701.021(1)	12/06/2023	0.00
133610	TWEEDY, JOHN	701.021(1)	12/05/2023	5,000.00
133617	CRYSTALRIDGE DEVELOPMENT INC	701.021(1)	12/05/2023	5,000.00
133630	A & E PLUMBING HEATING & AIR	701.021(1)	12/21/2023	700.00
133630	A & E PLUMBING HEATING & AIR	701.021(1)	12/08/2023	700.00
133650	MIRAMONTES GARCIA, JOSE PEDRO	701.021(1)	12/22/2023	1,000.00
133650	MIRAMONTES GARCIA, JOSE PEDRO	701.021(1)	12/13/2023	1,000.00
133654	BRYLYNN BUILDERS LLC	701.021(1)	12/20/2023	1,000.00
133665	ENTERPRISE PNW LLC	701.021(1)	12/21/2023	1,000.00
133668	UNION EXTERIORS LLC	701.021(1)	12/21/2023	5,000.00
133669	MHVAC LLC	701.021(1)	12/21/2023	5,000.00
133672	WISMER, GREG	701.021(1)	12/21/2023	600.00
133673	GARCIA HERNANDEZ, RASEFIL IGNACIO	701.021(1)	01/25/2024	1,000.00
133673	GARCIA HERNANDEZ, RASEFIL IGNACIO	701.021(1)	12/19/2023	1,000.00
133681	LIMITLESS PAINTING LLC	701.021(1)	12/21/2023	5,000.00
133687	NORTHWEST FENCING LLC	701.021(1)	12/25/2023	5,000.00
133695	UPPER LEFT GATES LLC	701.021(1)	12/22/2023	1,000.00
133705	MORRIS, ZACHARY	701.021(1)	12/27/2023	1,000.00
133708	JOY POKE BAR LLC	701.021(1)	12/29/2023	5,000.00
133710	OREGON CONSTRUCTION GUYS LLC	701.021(1)	12/27/2023	5,000.00
133724	ROYAL DAVICO INC	701.021(1)	01/03/2024	1,000.00
133725	BETTER THAN NEW CONSTRUCTION LLC	701.021(1)	01/03/2024	600.00
133726	HAMILTON, ROY FRANK	701.021(1)	01/03/2024	700.00
133727	CALVINS HANDYMAN SERVICES LLC	701.021(1)	01/29/2024	600.00
133727	CALVINS HANDYMAN SERVICES LLC	701.021(1)	01/04/2024	600.00
133737	LEIDELMEYER, DAVID LAURENS	701.021(1)	01/10/2024	1,000.00
133738	MOULLET, JASON EDWARD	701.021(1)	01/10/2024	1,000.00

CONSTRUCTION CONTRACTORS BOARD ENFORCEMENT CONSENT AGENDA

2/7/2024

11/22/2023 - 02/06/2024

NOTICES OF INTENT (cont.)

1 - ADVERTISING, BIDDING OR WORKING WITHOUT A LICENSE (cont.)

<u>File #</u>	<u>Respondent</u>	<u>Cite</u>	<u>Date</u>	<u>Amount</u>
133739	CONDON, BRENT ARLEN	701.021(1)	01/10/2024	1,000.00
133749	PUSKARIC, ANTO	701.021(1)	01/19/2024	1,000.00
133752	UBER ROOFING LLC	701.021(1)	01/12/2024	5,000.00
133753	WILLIAMS, DAVID P	701.021(1)	01/26/2024	5,000.00
133759	NW CONTRACTING LLC	701.021(1)	01/10/2024	5,000.00
133760	CTD CONSTRUCTION LLC	701.021(1)	01/18/2024	5,000.00
133764	HERNANDEZ, EMILIANO RAMOS	701.021(1)	01/18/2024	1,000.00
133765	ONEAL ROOFING AND CONSTRUCTION LLC	701.021(1)	01/12/2024	1,000.00
133774	BLESSED CONSTRUCTION LLC	701.021(1)	01/19/2024	1,000.00
133777	ADVANTAGE ENERGY SOLUTIONS INC	701.021(1)	01/17/2024	1,000.00
133780	WCI BUILDERS LLC	701.021(1)	01/22/2024	5,000.00
133786	KODIAK ENTERPRISES LLC	701.021(1)	01/17/2024	1,000.00
133788	CARLTON, DAVID	701.021(1)	01/19/2024	5,000.00
133789	GARCIA, JOSE CARLOS	701.021(1)	01/19/2024	5,000.00
133795	MOFFETT, JASON	701.021(1)	01/26/2024	5,000.00
133801	MORAE EXTERIOR SOLUTIONS INC	701.021(1)	01/22/2024	1,000.00
133804	WALL, ROY DEAN	701.021(1)	01/29/2024	600.00
133822	CHIM-CHIMINEY SWEEPERS LLC	701.021(1)	01/29/2024	1,000.00
133835	CLEAN CUTS TREES LLC	701.021(1)	02/02/2024	1,000.00
133836	CLEAN CUTS TREES LLC	701.021(1)	02/02/2024	1,000.00
133837	CLEAN CUTS TREES LLC	701.021(1)	02/02/2024	1,000.00
133838	CLEAN CUTS TREES LLC	701.021(1)	02/02/2024	1,000.00

2 - EXEMPT CONTRACTOR WITH EMPLOYEES

<u>File #</u>	<u>Respondent</u>	<u>Cite</u>	<u>Date</u>	<u>Amount</u>
133574	MARC POTTER HANDYMAN LLC	701.035(3)	11/28/2023	1,000.00
133583	RESIDENTIAL CONSTRUCTION ENTERPRISE LLC	701.035(3)	11/30/2023	1,000.00
133586	D & D CUSTOM CONSTRUCTION LLC	701.035(3)	12/01/2023	1,000.00
133593	HIGH COUNTRY GUTTERS LLC	701.035(3)	12/04/2023	1,000.00
133626	RJB CONSTRUCTION LLC	701.035(3)	12/07/2023	1,000.00
133663	FINES CUSTOM PAINTING LLC	701.035(3)	12/15/2023	1,000.00
133717	JQ GENERAL CONTRACTORS LLC	701.035(3)	12/29/2023	1,000.00
133718	FC&M CONSTRUCTION LLC	701.035(3)	12/29/2023	1,000.00
133719	BUILDING UP CONSTRUCTION LLC	701.035(3)	01/09/2024	1,000.00
133733	OLIVAS DRYWALL LLC	701.035(3)	01/04/2024	1,000.00
133750	CONTRERAS GENERAL CONSTRUCTION LLC	701.035(3)	01/09/2024	1,000.00
133812	A & S GARCIA CONSTRUCTION LLC	701.035(3)	01/24/2024	1,000.00

3 - LEAD BASED PAINT

<u>File #</u>	<u>Respondent</u>	<u>Cite</u>	<u>Date</u>	<u>Amount</u>
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CONSTRUCTION CONTRACTORS BOARD ENFORCEMENT CONSENT AGENDA

2/7/2024

11/22/2023 - 02/06/2024

NOTICES OF INTENT (cont.)

3 - LEAD BASED PAINT (cont.)

<u>File #</u>	<u>Respondent</u>	<u>Cite</u>	<u>Date</u>	<u>Amount</u>
133551	PRO V CONSTRUCTION LLC	701.510(2)	11/22/2023	1,000.00
133552	PRECISION HOME IMPROVEMENT LLC	701.510(2)	11/22/2023	1,000.00
133590	HOLMES, DON A	701.510(2)	12/01/2023	1,000.00
133601	GREEN COAST CONSTRUCTION LLC	701.510(3)	12/04/2023	1,000.00
133602	A & E PRO PAINTING & CONSTRUCTION LLC	701.510(2)	12/04/2023	3,000.00
133648	D & T CONSTRUCTION SERVICES LLC	701.510(3)	12/12/2023	1,000.00
133676	GLV ENTERPRISES INC	701.510(3)	12/21/2023	5,000.00
133721	GILBERT CONSTRUCTION LLC	701.510(2)	12/28/2023	1,000.00
133723	FJ CONSTRUCTION & REMODELING LLC	701.510(2)	01/03/2024	1,000.00
133728	SUPREME DEMOLITION LLC	701.510(2)	01/03/2024	1,000.00
133740	COUNTRYSIDE GENERAL CONTRACTING LLC	701.510(2)	01/05/2024	1,000.00
133748	EJF DEVELOPMENT LLC	701.510(2)	01/19/2024	1,000.00
133769	CASCADE EXTERIORS LLC	701.510(3)	01/12/2024	3,000.00
133813	A & S GARCIA CONSTRUCTION LLC	701.510(2)	01/24/2024	1,000.00
133816	BLACKSTONE CONTRACTING LLC	701.510(2)	01/25/2024	1,000.00
133817	FINNMARK PROPERTY SERVICES LLC	701.510(2)	01/26/2024	1,000.00

5 - HIRING AN UNLICENSED SUBCONTRACTOR

<u>File #</u>	<u>Respondent</u>	<u>Cite</u>	<u>Date</u>	<u>Amount</u>
133674	SHAH HOUSING SOLUTIONS LLC	701.026(1)	12/19/2023	1,000.00
133735	JESSER, JOHN THOMAS	701.026(2)	01/04/2024	3,000.00

6 - FAILURE TO DELIVER RESIDENTIAL CONSTRUCTION NOTICES

<u>File #</u>	<u>Respondent</u>	<u>Cite</u>	<u>Date</u>	<u>Amount</u>
133758	LAMMERS, TREVOR ALAN	701.330(4)	01/10/2024	500.00

7 - SUSPENSIONS

<u>File #</u>	<u>Respondent</u>	<u>Cite</u>	<u>Date</u>	<u>Amount</u>
133584	PAVEMENT MAINTENANCE INC	701.091(1)	11/30/2023	0.00
133587	MOORE, BRANDON LEROY	701.102(2)(a)	11/30/2023	0.00
133591	HAL HAYS CONSTRUCTION INC	701.098(1)(b)	12/01/2023	0.00
133592	MC MERRILL CONSTRUCTION LLC	701.102(2)(a)	12/01/2023	0.00
133594	DURRETT, TERRY ALAN	701.102(2)(a)	12/01/2023	0.00
133595	JUHL CONCRETE CONSTRUCTION LLC	701.102(2)(a)	12/04/2023	0.00
133596	BAKER, SAMANTHA ROSE	701.102(2)(a)	12/04/2023	0.00
133597	FLICK, ROBIN LESLIE	701.102(2)(a)	12/04/2023	0.00
133598	SCHARNHORST CONSTRUCTION LLC	701.102(2)(a)	12/04/2023	0.00
133599	RTR CONSTRUCTION LLC	701.102(2)(a)	12/04/2023	0.00
133600	SANTOS PAINTING AND REMODELING LLC	701.102(2)(a)	12/04/2023	0.00
133603	GOLD STAR RENOVATION LLC	701.102(2)(a)	12/04/2023	0.00

CONSTRUCTION CONTRACTORS BOARD ENFORCEMENT CONSENT AGENDA

2/7/2024

11/22/2023 - 02/06/2024

NOTICES OF INTENT (cont.)

7 - SUSPENSIONS (cont.)

<u>File #</u>	<u>Respondent</u>	<u>Cite</u>	<u>Date</u>	<u>Amount</u>
133604	SMITH FAMILY LOGGING LLC	701.102(2)(a)	12/04/2023	0.00
133605	SPECIALTY CONTRACTORS NORTHWEST LLC	701.102(2)(a)	12/05/2023	0.00
133608	SPECIALTY CONTRACTORS NORTHWEST LLC	701.102(2)(a)	12/05/2023	0.00
133619	CUSTOM CREATIONS CONCRETE AND CONSTRUCTION LLC	701.102(2)(a)	12/05/2023	0.00
133620	CUSTOM CREATIONS CONCRETE AND CONSTRUCTION LLC	701.102(2)(a)	12/05/2023	0.00
133621	MIDSTATE BUILDERS INC	701.102(2)(a)	12/05/2023	0.00
133627	GOLIATH CONSTRUCTION LLC	701.102(2)(a)	12/07/2023	0.00
133628	CARPENTRYPDX LLC	701.102(2)(a)	12/07/2023	0.00
133633	HME CONSTRUCTION INC	701.098(1)(b)	12/08/2023	0.00
133636	HARRISON, JEREMY ADAM	701.068(6)	12/11/2023	0.00
133639	OREGON CONSTRUCTION GUYS LLC	701.068(6)	12/08/2023	0.00
133642	LOMAC STONE COMPANY LLC	701.068(8)	12/13/2023	0.00
133651	COOK, MARK ALBERT	701.102(2)(a)	12/13/2023	0.00
133652	4SONS CONCRETE LLC	701.102(2)(a)	12/13/2023	0.00
133653	SMILE A MILE PAINTING INC	701.102(2)(a)	12/14/2023	0.00
133655	COMMUNITY ACTION PROGRAM OF EAST CENTRAL OREGON	701.098(1)(b)	12/14/2023	0.00
133656	ALBINA CONSTRUCTION LLC	701.098(1)(b)	12/14/2023	0.00
133658	DREAM BUILDER 541 LLC	701.068(6)	12/15/2023	0.00
133666	ALINED PLUMBING PROS INC	701.102(2)(c)	12/18/2023	0.00
133677	GARNEY COMPANIES INC	701.098(1)(b)	12/20/2023	0.00
133680	LAMER WOODWORKING INC	701.098(1)(b)	12/20/2023	0.00
133682	WILLAMETTE R & R SERVICES LLC	701.102(2)(a)	12/21/2023	0.00
133683	ON FLEEK HOME IMPROVEMENT & CONSTRUCTION LLC	701.102(2)(a)	12/21/2023	0.00
133684	RUSTIC BUILT LLC	701.102(2)(a)	12/21/2023	0.00
133685	REVIVAL INVESTMENT GROUP LLC	701.102(2)(a)	12/21/2023	0.00
133694	H & H HOLDINGS INCORPORATED	701.102(2)(a)	12/22/2023	0.00
133696	H & H HOLDINGS INCORPORATED	701.102(2)(a)	12/22/2023	0.00
133697	DREAM BUILDERS 541 LLC	701.102(2)(a)	12/22/2023	0.00
133701	CHADWICK, KENNETH DAVID	701.102(2)(a)	12/25/2023	0.00
133702	SPARTAN ENVIRONMENTAL SERVICES LLC	701.102(2)(a)	12/25/2023	0.00
133703	HARRISON, JEREMY ADAM	701.102(2)(a)	12/25/2023	0.00
133704	GILBERT JR, JOSEPH JESSE	701.102(2)(a)	12/25/2023	0.00
133706	FAITH GENERAL CONSTRUCTION LLC	701.102(2)(a)	12/25/2023	0.00
133743	3G CONTRACTORS LLC	701.098(1)(b)	01/08/2024	0.00
133757	QUALITY FINISHERS INC	701.068(6)	01/19/2024	0.00
133761	DREAM BUILDERS 541 LLC	701.102(2)(a)	01/11/2024	0.00
133763	HARRISON, JEREMY ADAM	701.102(2)(a)	01/11/2024	0.00
133768	BATESON, DOUGLAS LAROY	701.102(2)(a)	01/12/2024	0.00

CONSTRUCTION CONTRACTORS BOARD ENFORCEMENT CONSENT AGENDA

2/7/2024

11/22/2023 - 02/06/2024

NOTICES OF INTENT (cont.)

7 - SUSPENSIONS (cont.)

<u>File #</u>	<u>Respondent</u>	<u>Cite</u>	<u>Date</u>	<u>Amount</u>
133770	TAYLORMADE CONCRETE & CONSTRUCTION LLC	701.102(2)(a)	01/12/2024	0.00
133772	OLSEN, TERRY LEE	701.102(2)(a)	01/12/2024	0.00
133773	CRYSTALS CHIMNEY SERVICE LLC	701.102(2)(a)	01/16/2024	0.00
133775	PLATINUM COASTAL CONSTRUCTION LLC	701.102(2)(a)	01/16/2024	0.00
133776	CC HILL CONSTRUCTION LLC	701.102(2)(a)	01/16/2024	0.00
133778	DABELLA EXTERIORS LLC	701.102(2)(a)	01/16/2024	0.00
133779	WATSON CONSTRUCTION 81 LLC	701.102(2)(a)	01/16/2024	0.00
133781	UNION EXTERIORS LLC	701.068(6)	01/18/2024	0.00
133790	TS SIMMONS CONSTRUCTION LLC	701.102(2)(a)	01/18/2024	0.00
133811	MOD CONSTRUCTION LLC	701.102(2)(a)	01/23/2024	0.00
133819	WEST GHOST ENTERPRISES INCORPORATED	701.102(2)(a)	01/26/2024	0.00
133820	BIGFOOT ROOFING LLC	701.102(2)(a)	01/26/2024	0.00
133821	ROGERS CONCRETE LLC	701.102(2)(a)	01/26/2024	0.00
133824	EZ AQUISITIONS LLC	701.102(2)(a)	01/29/2024	0.00
133825	GREEN VALLEY ACRES RANCH LLC	701.102(2)(a)	01/29/2024	0.00
133839	K & L CUSTOM CONSTRUCTION LLC	701.102(2)(a)	02/02/2024	0.00
133840	CONCRETE MASTERY LLC	701.102(2)(a)	02/02/2024	0.00

8 - OTHER

<u>File #</u>	<u>Respondent</u>	<u>Cite</u>	<u>Date</u>	<u>Amount</u>
133565	NATIONAL POWERLINE LLC	701.098(1)(f)	11/22/2023	0.00
133566	BOMEL CONSTRUCTION CO INC	701.098(1)(f)	11/22/2023	0.00
133567	EMERALD AIRE INC	701.098(1)(f)	11/22/2023	0.00
133572	TECHNICAL FURNITURE SYSTEMS INC	701.098(1)(f)	11/23/2023	0.00
133579	PRO FLEET NW INC	701.305(1)	12/04/2023	500.00
133582	AM3 CONSTRUCTION LLC	701.098(1)(f)	11/28/2023	0.00
133611	YBARRA, ERNEST	701.098(1)(g)	12/20/2023	1,000.00
133645	HPR ROOFING AND SIDING LLC	701.106(1)(j)	12/19/2023	1,000.00
133649	ELITE CABLE SYSTEMS INC	701.098(1)(f)	12/12/2023	0.00
133722	PAINT THE WORLD LLC	701.106(1)(j)	01/04/2024	1,000.00
133744	TRUE CLEEN LLC	701.106(1)(j)	01/18/2024	1,000.00
133745	TEXAS ALLIANCE GROUP INC	701.098(1)(f)	01/08/2024	0.00
133746	WOODCRAFT INC	701.098(1)(f)	01/08/2024	0.00
133782	END TIME TREE EXPERT LLC	701.305(2)	01/18/2024	200.00
133784	JIMENEZ II, JOSE ALFREDO	701.305(2)	01/18/2024	200.00

9 - CRIMINAL / INJUNCTIONS / STOP WORK

<u>File #</u>	<u>Respondent</u>	<u>Cite</u>	<u>Date</u>	<u>Amount</u>
133623	BELT, NEAL DAVID	701.098(1)(i)	12/06/2023	0.00
133832	WIEGARDT III, JOHN LORENTZ	701.098(1)(i)	02/01/2024	0.00

**CONSTRUCTION CONTRACTORS BOARD
ENFORCEMENT CONSENT AGENDA**

2/7/2024

11/22/2023 - 02/06/2024

NOTICES OF INTENT (cont.)

CONSTRUCTION CONTRACTORS BOARD ENFORCEMENT CONSENT AGENDA

2/7/2024

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FINAL ORDERS

1 - ADVERTISING, BIDDING OR WORKING WITHOUT A LICENSE

<u>File #</u>	<u>Respondent</u>	<u>Cite</u>	<u>Date</u>	<u>Amount</u>
133221	VALLEY VIEW PAINTING LLC	701.021(1)	11/29/2023	5,000.00
133304	BUCKELEW, CURTIS JAMES	701.021(1)	12/14/2023	5,000.00
133355	GABILONDO-CRUZ, EDUARDO	701.021(1)	12/04/2023	5,000.00
133357	ELITE TILE & REMODEL LLC	701.021(1)	11/28/2023	5,000.00
133372	MCCLLOUD, MICHAEL SCOTT	701.021(1)	01/04/2024	5,000.00
133403	GARCIA GARCIA CONSTRUCTION LLC	701.021(1)	11/29/2023	5,000.00
133404	NEW CASTLE INSTALLS LLC	701.021(1)	12/05/2023	1,000.00
133439	SANCHEZ-FERNANDEZ, ALBERTO	701.021(1)	12/13/2023	5,000.00
133444	MCFARLANE EXCAVATION INC	701.021(1)	11/22/2023	1,000.00
133445	ROK CUSTOM GRANITE LLC	701.021(1)	11/28/2023	600.00
133465	UICAD POLANCO, MURFY RENE	701.021(1)	11/29/2023	1,000.00
133467	BUCK, JAMES SCOTT	701.021(1)	12/29/2023	1,000.00
133471	G G MECHANICAL INC	701.021(1)	12/05/2023	1,000.00
133486	PRISTINE PROPERTY SERVICES LLC	701.021(1)	12/18/2023	600.00
133488	HERDER, ALEX JORDAN	701.021(1)	12/04/2023	5,000.00
133492	NW PAC CONSTRUCTION LLC	701.021(1)	12/04/2023	5,000.00
133503	KETCHIKAN DRYWALL SERVICES INC	701.021(1)	12/21/2023	1,000.00
133509	FOX CONSTRUCTION & SERVICES LLC	701.021(1)	12/28/2023	1,000.00
133510	FIRST IMPRESSIONS PAINTING INC	701.021(1)	12/04/2023	5,000.00
133513	KYLE C KOONTZ CONSTRUCTION LLC	701.021(1)	12/12/2023	600.00
133523	GARCIA MEDINA, PEDRO	701.021(1)	12/07/2023	1,000.00
133524	YANEZ HERNANDEZ, FELIPE F	701.021(1)	12/08/2023	1,000.00
133530	ANDERSON, CHRISTOPHER DANIEL	701.021(1)	12/28/2023	1,000.00
133535	APONTE, ROBIN	701.021(1)	01/04/2024	5,000.00
133546	MODERN BUILDERS LLC	701.021(1)	12/14/2023	5,000.00
133550	CARLSON, MICHAEL LAWRENCE	701.021(1)	12/21/2023	1,000.00
133554	PORTLAND PAINTING & LEAD REMOVAL INC	701.021(1)	12/29/2023	600.00
133556	NW LINE OF STYLE DESIGN CORPORATION	701.021(1)	12/15/2023	5,000.00
133570	UNION EXTERIORS LLC	701.021(1)	12/21/2023	5,000.00
133580	CRYSTALRIDGE DEVELOPMENT INC	701.021(1)	12/21/2023	5,000.00
133617	CRYSTALRIDGE DEVELOPMENT INC	701.021(1)	12/28/2023	5,000.00
133650	MIRAMONTES GARCIA, JOSE PEDRO	701.021(1)	01/17/2024	1,000.00
133654	BRYLYNN BUILDERS LLC	701.021(1)	01/18/2024	1,000.00
133665	ENTERPRISE PNW LLC	701.021(1)	01/23/2024	1,000.00
133668	UNION EXTERIORS LLC	701.021(1)	01/18/2024	5,000.00
133681	LIMITLESS PAINTING LLC	701.021(1)	01/29/2024	5,000.00
133687	NORTHWEST FENCING LLC	701.021(1)	01/24/2024	5,000.00
133695	UPPER LEFT GATES LLC	701.021(1)	01/22/2024	1,000.00
133708	JOY POKE BAR LLC	701.021(1)	01/29/2024	5,000.00
133710	OREGON CONSTRUCTION GUYS LLC	701.021(1)	01/25/2024	5,000.00

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FINAL ORDERS (cont.)

1 - ADVERTISING, BIDDING OR WORKING WITHOUT A LICENSE (cont.)

<u>File #</u>	<u>Respondent</u>	<u>Cite</u>	<u>Date</u>	<u>Amount</u>
133726	HAMILTON, ROY FRANK	701.021(1)	01/30/2024	700.00
133759	NW CONTRACTING LLC	701.021(1)	02/02/2024	5,000.00

2 - EXEMPT CONTRACTOR WITH EMPLOYEES

<u>File #</u>	<u>Respondent</u>	<u>Cite</u>	<u>Date</u>	<u>Amount</u>
133317	J & R ROOFING & CONSTRUCTION LLC	701.035(3)	12/13/2023	1,000.00
133387	PEPES CONSTRUCTION LLC	701.035(3)	01/10/2024	1,000.00
133399	WILLIAMS, DOUGLAS CLYDE	701.035(3)	11/22/2023	1,000.00
133447	TEREK LLC	701.035(3)	12/13/2023	1,000.00
133450	DYLANS QUALITY ROOFING & CONSTRUCTION LLC	701.035(3)	12/19/2023	1,000.00
133462	ESPARZA VELASCO, HECTOR	701.035(3)	12/20/2023	1,000.00
133506	HICKS, MARK EDWARD	701.035(3)	12/28/2023	1,000.00
133522	BULLETPROOF CONSTRUCTION & EXCAVATION LLC	701.035(3)	12/08/2023	1,000.00
133574	MARC POTTER HANDYMAN LLC	701.035(3)	12/15/2023	1,000.00
133583	RESIDENTIAL CONSTRUCTION ENTERPRISE LLC	701.035(3)	01/11/2024	1,000.00
133593	HIGH COUNTRY GUTTERS LLC	701.035(3)	01/23/2024	1,000.00
133663	FINES CUSTOM PAINTING LLC	701.035(3)	01/11/2024	1,000.00
133717	JQ GENERAL CONTRACTORS LLC	701.035(3)	02/06/2024	1,000.00
133718	FC&M CONSTRUCTION LLC	701.035(3)	01/25/2024	1,000.00

3 - LEAD BASED PAINT

<u>File #</u>	<u>Respondent</u>	<u>Cite</u>	<u>Date</u>	<u>Amount</u>
133336	JJH CONSTRUCTION LLC	701.510(2)	11/22/2023	1,000.00
133352	CUSTOM EXTERIOR INNOVATION INCORPORATED	701.510(2)	11/29/2023	1,000.00
133377	LIGIA CHRISTAN HESEDAHL & WILLIAM JAMES ROPER	701.510(3)	11/30/2023	1,000.00
133400	STRIDES 4 SUCCESS HOME RENOVATIONS LLC	701.510(2)	12/28/2023	1,000.00
133429	ACUMEN CONSTRUCTION LLC	701.510(2)	12/11/2023	1,000.00
133433	WYSOCKI, MICHAEL ANTHONY	701.510(2)	12/05/2023	1,000.00
133451	AL STONE REMODELING & DESIGN LLC	701.510(2)	12/05/2023	1,000.00
133461	SPACEMEN LLC	701.510(2)	11/29/2023	1,000.00
133466	RED FRAMING & REMODELING LLC	701.510(2)	11/28/2023	1,000.00
133482	LINCOLN, STEPHEN EDWARD	701.510(2)	12/14/2023	1,000.00
133515	AFFORDABLE NORTHWEST CONTRACTORS INC	701.510(2)	12/12/2023	1,000.00
133541	T J SIDING LLC	701.510(2)	12/14/2023	1,000.00
133545	LOPEZ, DIEGO Z	701.510(2)	01/10/2024	1,000.00
133551	PRO V CONSTRUCTION LLC	701.510(2)	01/04/2024	1,000.00
133552	PRECISION HOME IMPROVEMENT LLC	701.510(2)	01/01/2024	1,000.00
133590	HOLMES, DON A	701.510(2)	12/25/2023	1,000.00
133601	GREEN COAST CONSTRUCTION LLC	701.510(3)	12/28/2023	1,000.00
133602	A & E PRO PAINTING & CONSTRUCTION LLC	701.510(2)	01/01/2024	3,000.00

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FINAL ORDERS (cont.)

3 - LEAD BASED PAINT (cont.)

<u>File #</u>	<u>Respondent</u>	<u>Cite</u>	<u>Date</u>	<u>Amount</u>
133676	GLV ENTERPRISES INC	701.510(3)	01/17/2024	5,000.00
133721	GILBERT CONSTRUCTION LLC	701.510(2)	01/12/2024	1,000.00
133723	FJ CONSTRUCTION & REMODELING LLC	701.510(2)	01/29/2024	1,000.00
133740	COUNTRYSIDE GENERAL CONTRACTING LLC	701.510(2)	01/31/2024	1,000.00

5 - HIRING AN UNLICENSED SUBCONTRACTOR

<u>File #</u>	<u>Respondent</u>	<u>Cite</u>	<u>Date</u>	<u>Amount</u>
133464	RED FRAMING & REMODELING LLC	701.026(1)	12/14/2023	1,000.00
133504	LANDMARK URBAN CONSTRUCTION OR LLC	701.026(1)	12/05/2023	1,000.00
133674	SHAH HOUSING SOLUTIONS LLC	701.026(1)	01/12/2024	1,000.00

6 - FAILURE TO DELIVER RESIDENTIAL CONSTRUCTION NOTICES

<u>File #</u>	<u>Respondent</u>	<u>Cite</u>	<u>Date</u>	<u>Amount</u>
133287	EMM LLC	087.093(2)	12/06/2023	200.00
133430	ACUMEN CONSTRUCTION LLC	701.330(4)	12/11/2023	100.00
133431	ACUMEN CONSTRUCTION LLC	701.330(4)	12/11/2023	100.00
133432	ACUMEN CONSTRUCTION LLC	087.093(2)	12/11/2023	200.00
133491	COOK, MARK ALBERT	087.093(2)	12/07/2023	200.00
133533	ALL ABOUT YOU PAINTING LLC	087.093(2)	12/18/2023	200.00
133758	LAMMERS, TREVOR ALAN	701.330(4)	02/02/2024	500.00

7 - SUSPENSIONS

<u>File #</u>	<u>Respondent</u>	<u>Cite</u>	<u>Date</u>	<u>Amount</u>
133360	GREEN CONSTRUCTION SOLUTIONS LLC	701.068(8)	11/22/2023	
133407	CANAAN LAND TILE LLC	701.068(6)	11/28/2023	0.00
133427	FIN BUILDERS CO	701.068(6)	11/22/2023	0.00
133457	ADALBERTO & BROTHERS LLC	701.098(1)(b)	11/28/2023	0.00
133458	DANNYS HEATING & COOLING INC	701.098(1)(b)	11/28/2023	0.00
133469	BRIDGETOWN REMODEL AND REPAIR LLC	701.098(1)(b)	11/28/2023	0.00
133470	ACKER, VANCE ELLIOTT	701.098(1)(b)	11/28/2023	0.00
133473	PRO FLEET NW INC	701.102(2)(a)	11/28/2023	0.00
133474	PRO FLEET NW INC	701.102(2)(a)	11/28/2023	0.00
133475	AFFORDABLE NORTHWEST CONTRACTORS INC	701.102(2)(a)	11/28/2023	0.00
133477	KEY CONCRETE REVOLUTION LLC	701.102(2)(a)	11/28/2023	0.00
133478	JBQ QUALITY CONSTRUCTION INC	701.102(2)(a)	11/28/2023	0.00
133479	CONCRETE MASTERY LLC	701.102(2)(a)	11/28/2023	0.00
133481	ALL IN CONSTRUCTION REMODELING HANDYMEN LLC	701.102(2)(a)	12/05/2023	0.00
133483	HAUGEN, JACOB WADE	701.102(2)(a)	12/05/2023	0.00
133495	HELPING HANDS CONSTRUCTION OF DOUGLAS COUNTY LLC	701.102(2)(b)	01/17/2024	0.00

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7 - SUSPENSIONS (cont.)

<u>File #</u>	<u>Respondent</u>	<u>Cite</u>	<u>Date</u>	<u>Amount</u>
133498	SAVILLE REMODELING INC	701.102(2)(b)	01/17/2024	0.00
133499	CC HILL CONSTRUCTION LLC	701.102(2)(a)	11/30/2023	0.00
133502	GURETZKI, QUENTIN GRANT	701.102(2)(a)	11/30/2023	0.00
133516	LAMMERS, TREVOR ALAN	701.102(2)(a)	12/07/2023	0.00
133517	ALLYBROOKE CUSTOM HOMES INC	701.102(2)(a)	12/07/2023	0.00
133518	DURRETT, TERRY ALAN	701.102(2)(a)	12/07/2023	0.00
133519	RESURFACE PROS LLC	701.102(2)(a)	12/19/2023	0.00
133520	ABC CONCRETE COMPANY LLC	701.102(2)(a)	12/07/2023	0.00
133528	HARTMANN HOLDINGS LLC	701.068(8)	12/28/2023	0.00
133587	MOORE, BRANDON LEROY	701.102(2)(a)	12/22/2023	0.00
133591	HAL HAYS CONSTRUCTION INC	701.098(1)(b)	01/03/2024	0.00
133594	DURRETT, TERRY ALAN	701.102(2)(a)	01/03/2024	0.00
133595	JUHL CONCRETE CONSTRUCTION LLC	701.102(2)(a)	01/03/2024	0.00
133596	BAKER, SAMANTHA ROSE	701.102(2)(a)	01/03/2024	0.00
133597	FLICK, ROBIN LESLIE	701.102(2)(a)	01/03/2024	0.00
133598	SCHARNHORST CONSTRUCTION LLC	701.102(2)(a)	01/03/2024	0.00
133599	RTR CONSTRUCTION LLC	701.102(2)(a)	01/03/2024	0.00
133603	GOLD STAR RENOVATION LLC	701.102(2)(a)	01/03/2024	0.00
133604	SMITH FAMILY LOGGING LLC	701.102(2)(a)	01/05/2024	0.00
133619	CUSTOM CREATIONS CONCRETE AND CONSTRUCTION LLC	701.102(2)(a)	01/05/2024	0.00
133620	CUSTOM CREATIONS CONCRETE AND CONSTRUCTION LLC	701.102(2)(a)	01/05/2024	0.00
133621	MIDSTATE BUILDERS INC	701.102(2)(a)	01/05/2024	0.00
133627	GOLIATH CONSTRUCTION LLC	701.102(2)(a)	01/05/2024	0.00
133628	CARPENTRYPDX LLC	701.102(2)(a)	01/05/2024	0.00
133636	HARRISON, JEREMY ADAM	701.068(6)	01/04/2024	0.00
133639	OREGON CONSTRUCTION GUYS LLC	701.068(6)	01/11/2024	0.00
133642	LOMAC STONE COMPANY LLC	701.068(8)	01/11/2024	0.00
133651	COOK, MARK ALBERT	701.102(2)(a)	01/08/2024	0.00
133652	4SONS CONCRETE LLC	701.102(2)(a)	01/08/2024	0.00
133655	COMMUNITY ACTION PROGRAM OF EAST CENTRAL OREGON	701.098(1)(b)	01/08/2024	0.00
133656	ALBINA CONSTRUCTION LLC	701.098(1)(b)	01/08/2024	0.00
133666	ALINED PLUMBING PROS INC	701.102(2)(c)	01/10/2024	0.00
133675	RAGER, GLEN ALAN	025.750	12/18/2023	0.00
133682	WILLAMETTE R & R SERVICES LLC	701.102(2)(a)	01/15/2024	0.00
133683	ON FLEEK HOME IMPROVEMENT & CONSTRUCTION LLC	701.102(2)(a)	01/15/2024	0.00
133685	REVIVAL INVESTMENT GROUP LLC	701.102(2)(a)	01/15/2024	0.00
133697	DREAM BUILDERS 541 LLC	701.102(2)(a)	01/15/2024	0.00
133702	SPARTAN ENVIRONMENTAL SERVICES LLC	701.102(2)(a)	01/24/2024	0.00

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7 - SUSPENSIONS (cont.)

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133703	HARRISON, JEREMY ADAM	701.102(2)(a)	01/19/2024	0.00
133706	FAITH GENERAL CONSTRUCTION LLC	701.102(2)(a)	01/19/2024	0.00
133743	3G CONTRACTORS LLC	701.098(1)(b)	01/31/2024	0.00
133761	DREAM BUILDERS 541 LLC	701.102(2)(a)	02/02/2024	0.00
133763	HARRISON, JEREMY ADAM	701.102(2)(a)	02/02/2024	0.00

8 - OTHER

<u>File #</u>	<u>Respondent</u>	<u>Cite</u>	<u>Date</u>	<u>Amount</u>
132752	MANNY CASAS CONSTRUCTION LLC	701.106(1)(j)	11/22/2023	1,000.00
133389	RIGHT NOW HOME SERVICES INC	701.098(1)(g)	12/06/2023	1,000.00
133459	AFFORDABLE CONSTRUCTION LLC	701.106(1)(j)	12/01/2023	1,000.00
133493	HITMAN CONSTRUCTION LLC	701.305(2)	11/30/2023	200.00
133500	PRESTONS PAINTING LLC	701.106(1)(j)	11/30/2023	1,000.00
133526	RUBEN JANTES TILE & STONE INC	701.106(1)(j)	12/08/2023	1,000.00
133534	HITMAN CONSTRUCTION LLC	701.098(1)(g)	12/13/2023	1,000.00
133538	LARRABEE ROOFING INC	701.106(1)(j)	12/13/2023	1,000.00
133543	GUTTER SOLUTIONS LLC	701.106(1)(j)	12/14/2023	1,000.00
133567	EMERALD AIRE INC	701.098(1)(f)	12/20/2023	0.00
133572	TECHNICAL FURNITURE SYSTEMS INC	701.098(1)(f)	12/21/2023	0.00
133579	PRO FLEET NW INC	701.305(1)	12/28/2023	500.00
133611	YBARRA, ERNEST	701.098(1)(g)	01/18/2024	1,000.00
133645	HPR ROOFING AND SIDING LLC	701.106(1)(j)	01/18/2024	1,000.00
133649	ELITE CABLE SYSTEMS INC	701.098(1)(f)	01/08/2024	0.00
133722	PAINT THE WORLD LLC	701.106(1)(j)	02/06/2024	1,000.00
133745	TEXAS ALLIANCE GROUP INC	701.098(1)(f)	01/31/2024	0.00
133746	WOODCRAFT INC	701.098(1)(f)	01/31/2024	0.00

9 - CRIMINAL / INJUNCTIONS / STOP WORK

<u>File #</u>	<u>Respondent</u>	<u>Cite</u>	<u>Date</u>	<u>Amount</u>
133240	VERDEN ENTERPRISES INC	701.098(1)(i)	01/09/2024	0.00
133468	BELLA TURF AND GREENS INC	701.098(1)(i)	01/18/2024	0.00
133480	JACK CONKLIN CONSTRUCTION LLC	701.098(1)(i)	01/15/2024	0.00
133496	C & J REMODELING LLC	701.098(1)(i)	01/17/2024	0.00