



Prepare Your Business For Potential Power Outages

June 2022

While we work to keep power on every day, an outage can occur at any time. Being prepared can help you and your employees stay safe.

Energy Assessments and Efficiency

- Contact your PG&E Account Manager or Customer Service Center to request an energy assessment for your facility.
 - For Business Customer Service, call 1-800-468-4743.
 - For Agricultural Customer Service, call 1-877-311-3276.
- Create an energy efficiency plan.
- Keep your energy assessment records and contact information updated.
- Evaluate your program options by contacting your PG&E representative.

Consider Backup Generation

- Contact a generator company before an outage occurs.
- Find out if you qualify for a free Backup Power Transfer Meter.
- Determine the right generator for your needs and facility size.
- Review generator installation requirements. Always comply with the manufacturer's safety and maintenance instructions.
- Review state and local air quality district requirements and restrictions.
- Keep backup generators and fuel in a safe and secure location. Avoid running a generator in the rain or in an enclosed space. Do not store fuel indoors.

On-site Power Considerations

- Consider an on-site, distributed energy resource or self-generation.
- Review requirements and learn about self-generation.
- Research purchase and lease options.
- Determine if your facility could benefit from energy storage. Batteries may be able to support operations for multiple hours or days.



Keep your business running during a power outage

- Protect important documents with automatic cloud backup and recovery solutions, and save hard copies.
- Have backup batteries for your cell phone, computer or mobile credit card processors.
- Consider a mobile hotspot to stay connected when internet goes out.
- Keep a corded landline connected to a phone jack.
- Create a plan for managing power outages and test it ahead of time.

Though PG&E is not responsible for providing backup power before or during a Public Safety Power Shutoff (PSPS), we want to provide as much support as possible for businesses interested in energy solutions.

Learn More

For more information about how to prepare and stay safe, visit [pge.com/wildfiresafety](https://www.pge.com/wildfiresafety).



For translated support in 240+ languages, call PG&E at **1-866-743-6589**.