

FAQ's

Q. What can I redeem my points for?

A. Players can redeem their PXP's for Tournament Credits. Tournament Credits are used to buy-into poker tournaments on PlayNow.com.

Q. What is the minimum amount of PXP's I can redeem at one time?

A. The minimum amount of PXP's a player can redeem is 1000.

Q. What is the maximum amount of PXP's I can redeem at one time?

A. There is no one time maximum amount of PXP's that a player can redeem. However, PXP's must be redeemed in 100 point intervals.

Q. Can I redeem any number of PXP's?

A. Players must redeem PXP's in 100 point intervals. For example, if a player has 1234 PXP's to redeem the maximum is 1200.

Q. How can I redeem my PXP's?

A. A player can redeem their points one of two ways:

1. Live Chat via the PlayNow.com poker software.
2. Email epokersupport@bcl.com with your poker nickname and the amount of points you want to redeem.

Q. What is the fastest way to redeem my PXP's?

A. The fastest way to redeem your PXP points is to use live chat. Email could take up to 12 hours.

Q. What is the redemption value of my PXP's?

A. Each PXP point is worth \$.01. For example, if you want to redeem 1000 PXP's you will receive \$10 in Tournament Credits.

Q. Can I redeem my PXP's for Cash?

A. Currently you cannot redeem your PXP points for cash.

Q. If I have reached my Loss Limits can I redeem my PXP's for Tournament Credits to keep playing?

A. No, if you have reached your set Loss Limit you will not be able to use Tournament Credits to keep playing.