CYBER-SAFETY TIPS

Stay safe online at home

- Use a passphrase substituting letters with numerals and special characters (MyB$stChildh00dFr1endIsJ0nh).
- Limit the personal information you share online—call instead to share Social Security number or other sensitive info.
- Use two-factor authentication for all important accounts, banking, email, and others.
- Look for privacy settings in social media.
- Use free antivirus that comes with your computer and regularly update it.

Tips for kids while online

- Never agree to meet an online friend.
- Never give out your email address online.
- Never share your password with anyone.
- When online, act responsibly and ethically.
- The internet should never be used for gossip, bullying, or threats.

Stay safe out and about

- Most free wi-fi is not secure, avoid it when online banking or shopping.
- Always log out from public computers.
- Make sure the websites you visit are secure – look for a lock.
- Keep personal info private.

Stay safe using a mobile device

- Always enable automatic updates.
- Use only official app stores: Apple App Store & Google Play Store.
- Be careful what you post on Social Media.
- Never leave your mobile device unattended in a public place.

Avoid online scams

- Avoid any email offers that sound too good to be true.
- Don't respond to email from unknown or strange addresses.

File a report

- Respond to one of 10 San Francisco Police District Stations
- Call SFPD Non-Emergency (415) 553-0123
  https://www.sanfranciscopolice.org/get-service/police-reports/file-police-report