

**SOPHOS**

***ACCESSING CUSTOMER  
TRAINING***

# Step 1

## Order Training

You can choose between E-learning and Classroom training. E-learning enables access to online course materials for self paced study, and includes access to the assessment and certification. Classroom training is instructor-led, and all materials will be provided, along with the assessment and certification.

Once a course has been ordered, the license schedule and voucher code will be emailed to you to use to access the course in the Training Portal.

### Order training

SKU	SERVICE
<b>E-Learning Training</b>	
TC1ZTSSSEN	Endpoint (On-Prem)
TC3ZTSSSEN	SG UTM
TC7ZTSSSEN	Central Endpoint, Intercept X and Server
TC8ZTSSSEN	Sophos Firewall
<b>Classroom Training</b>	
CC1ZTCCAA	Endpoint (On-Prem)
CC3ZTCCAA	SG UTM
CC7ZTCCAA	Central Endpoint, Intercept X and Server
CC8ZTCCAA	Sophos Firewall

### Voucher code emailed

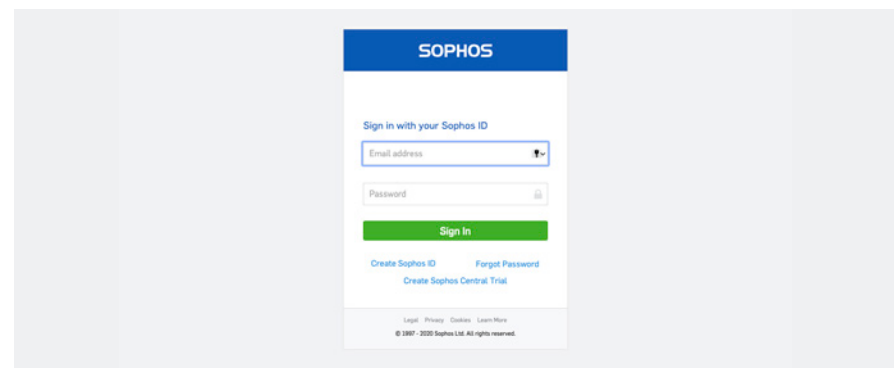
<b>TC1ZTSSSEN</b>
<i>E-Learning, Administrator</i>
<i>EU Export Classification</i>
<i>US Export Classification</i>
9AE50374-D5541-223

# Step 2

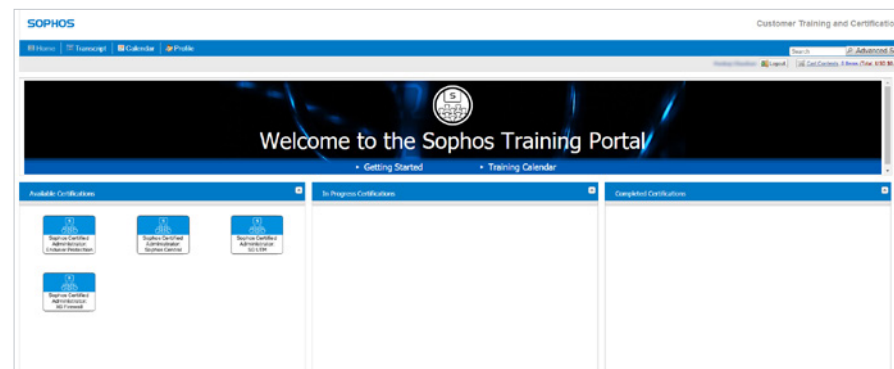
## Customer Training Portal

Go to [sophos.com/customertraining](https://sophos.com/customertraining) and log in with a Sophos ID, or create a new one.

### Go to [sophos.com/customertraining](https://sophos.com/customertraining)



### Select from the list of available courses

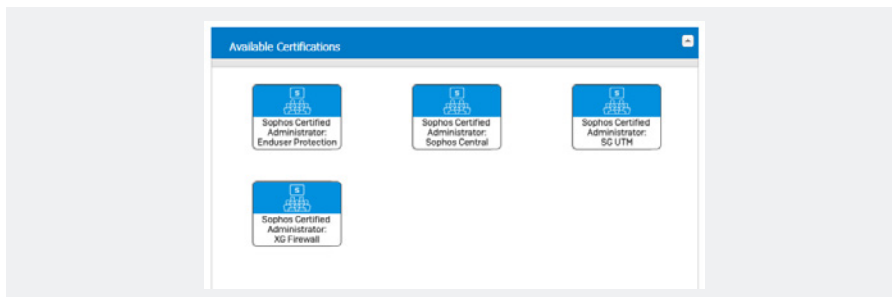


## Step 3

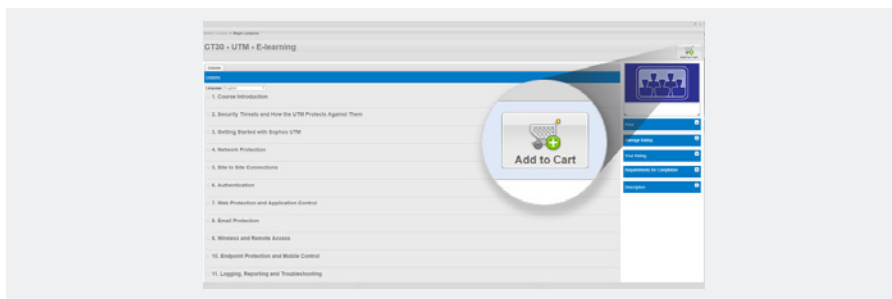
### Selecting a Course

Select the product course from the list of 'Available Certifications'. For e-Learning, select the latest e-learning version of the course and click on '**Add to Cart**'. For Classroom, select the latest classroom version of the course, select the best date and location for you, and click '**Add to Cart**'.

#### Select product course



#### Enroll and add to cart



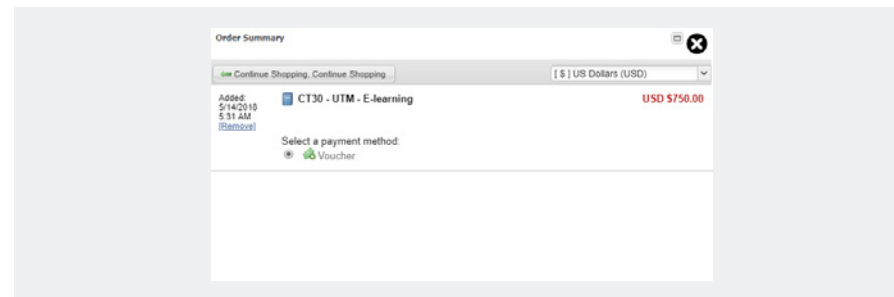
If you've selected e-Learning, you can get started with the training whenever you're ready. For Classroom, your instructor will be in touch soon with more details.

## Step 4

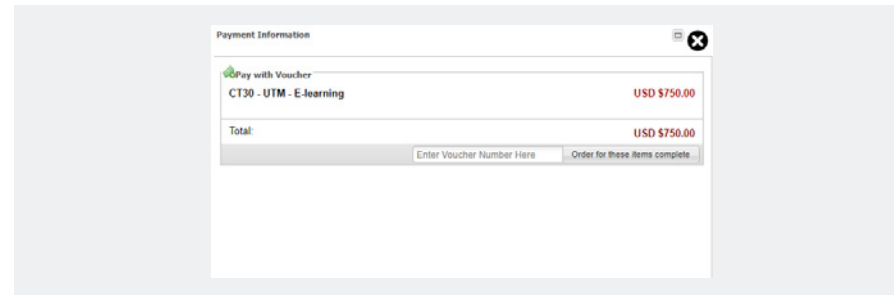
### Voucher Code

Review the content of your shopping cart, click '**Proceed to Checkout**', then enter the voucher code you received via email to pay for the course.

#### Review shopping cart



#### Complete checkout and add voucher code



## Need more information?

Contact [globaltraining@sophos.com](mailto:globaltraining@sophos.com) with any questions