Interim Report
January–March



KPIs

| In CHF million, except where indicated | | 31.03.2022 | 31.03.2021 | Change |
|---|-------------|------------|------------|--------|
| Net revenue and results ¹ | | | | |
| Net revenue | | 2,768 | 2,803 | -1.2% |
| Operating income before depreciation and amortisation (EBITDA | λ) | 1,137 | 1,124 | 1.2% |
| EBITDA as % of net revenue | % | 41.1 | 40.1 | |
| EBITDA after lease expense (EBITDA AL) | | 1,065 | 1,049 | 1.5% |
| Operating income (EBIT) | | 549 | 516 | 6.4% |
| Net income | | 447 | 638 | -29.9% |
| Earnings per share | CHF | 8.63 | 12.32 | -30.0% |
| Balance sheet and cash flows ¹ | | | | |
| Equity | | 11,260 | 10,462 | 7.6% |
| Equity ratio | % | 45.2 | 41.7 | |
| Operating free cash flow proxy | | 543 | 509 | 6.7% |
| Capital expenditure | | 522 | 540 | -3.3% |
| Net debt | | 7,680 | 7,825 | -1.9% |
| Operational data | | | | |
| Fixed telephony access lines in Switzerland | in thousand | 1,399 | 1,491 | -6.2% |
| Broadband access lines retail in Switzerland | in thousand | 2,030 | 2,028 | 0.1% |
| TV access lines in Switzerland | in thousand | 1,586 | 1,581 | 0.3% |
| Mobile access lines in Switzerland | in thousand | 6,151 | 6,177 | -0.4% |
| Revenue generating units (RGU) Switzerland | in thousand | 11,166 | 11,277 | -1.0% |
| Access lines wholesale in Switzerland | in thousand | 703 | 677 | 3.8% |
| Broadband access lines retail in Italy | in thousand | 2,731 | 2,765 | -1.2% |
| Broadband access lines wholesale in Italy | in thousand | 363 | 153 | 137.3% |
| Mobile access lines in Italy | in thousand | 2,649 | 2,066 | 28.2% |
| Swisscom share | | | | |
| Number of issued shares | in thousand | 51,802 | 51,802 | -% |
| Market capitalisation | | 28,750 | 26,264 | 9.5% |
| Closing price | CHF | 555.00 | 507.00 | 9.5% |
| Employees | | | | |
| Full-time equivalent employees | number | 19,009 | 19,077 | -0.4% |
| Average number of full-time equivalent employees | number | 18,989 | 19,070 | -0.4% |
| | | | | |

¹ Swisscom uses various alternative performance measures. The definitions and the reconciliation to the values in accordance with IFRS are set out in the interim report on pages 24 and 25.

Business performance

Summary

Swisscom's net revenue was down by 1.2% or CHF 35 million at CHF 2,768 million, while operating income before depreciation and amortisation (EBITDA) increased by 1.2% or CHF 13 million to CHF 1,137 million. The consolidated net income of CHF 447 million is significantly lower than in the prior year (–29.9% or CHF 191 million). This decrease was due to non-recurring items in the prior year's financial result. These include the transfer of a participation of Fastweb and the sale of Swisscom's participation in Belgacom International Carrier Services. Without these non-recurring items, net income would have increased. The financial outlook for 2022 remains unchanged.

In the Swiss core business (Swisscom Switzerland), net revenue decreased by 0.5% or CHF 10 million to CHF 2,070 million. Ongoing competitive and price pressure led to a decline in revenue from telecoms services of 1.8% or CHF 25 million to CHF 1,365 million. By contrast, revenue in the solutions business with business customers increased by 8.8% or CHF 24 million to CHF 297 million. Revenue at Italian subsidiary Fastweb increased by 2.4% or EUR 14 million in local currency to EUR 595 million. In the Swiss core business, EBITDA increased by 1.5% or CHF 14 million to CHF 930 million. The decline in revenue from telecoms services was more than offset thanks to growth in the solutions business and ongoing cost-cutting measures. At Fastweb, EBITDA rose in local currency by 3.4% or EUR 6 million to EUR 185 million, as a result of the higher revenue.

Swisscom's capital expenditure decreased by 3.3% or CHF 18 million to CHF 522 million. In the Swiss core business, capital expenditure fell slightly by 1.9% or CHF 7 million to CHF 364 million. Capital expenditure in broadband networks fell, while capital expenditure in other infrastructure increased. Fastweb recorded an increase in capital expenditure of 1.9% or EUR 3 million to EUR 157 million as a result of higher capital expenditure in network infrastructure.

Operating free cash flow proxy rose by 6.7% or CHF 34 million to CHF 543 million, thanks to higher EBITDA and lower capital expenditure. Net debt fell by 1.9% or CHF 145 million year-on-year to CHF 7,680 million. The number of employees at Swisscom fell by 0.4% or 68 FTEs to 19,009 FTEs. In Switzerland, headcount of 15,987 FTEs is practically unchanged (+0.1%).

The financial outlook for 2022 remains unchanged. Swisscom expects net revenue of around CHF 11.1 to 11.2 billion, EBITDA of around CHF 4.4 billion and capital expenditure of around CHF 2.3 billion. Subject to achieving its targets, Swisscom will propose to pay an unchanged dividend of CHF 22 per share for the 2022 financial year at the 2023 Annual General Meeting.

Segment results

| In CHF million | 31.03.2022 | 31.03.2021 | Change |
|---|------------|------------|--------|
| Net revenue ¹ | | | |
| Residential Customers | 1,131 | 1,137 | -0.5% |
| Business Customers | 791 | 771 | 2.6% |
| Wholesale | 147 | 171 | -14.0% |
| Infrastructure & Support Functions | 18 | 19 | -5.3% |
| Intersegment elimination | (17) | (18) | -5.6% |
| Swisscom Switzerland | 2,070 | 2,080 | -0.5% |
| Fastweb | 615 | 634 | -3.0% |
| Other Operating Segments | 241 | 240 | 0.4% |
| Intersegment elimination | (158) | (151) | 4.6% |
| Revenue from external customers | 2,768 | 2,803 | -1.2% |
| Operating income before depreciation and amortisation (EBITDA) ¹ | | | |
| Residential Customers | 745 | 728 | 2.3% |
| Business Customers | 353 | 360 | -1.9% |
| Wholesale | 81 | 89 | -9.0% |
| Infrastructure & Support Functions | (249) | (261) | -4.6% |
| Swisscom Switzerland | 930 | 916 | 1.5% |
| Fastweb | 191 | 195 | -2.1% |
| Other Operating Segments | 42 | 34 | 23.5% |
| Reconciliation pension cost ² | (15) | (13) | 15.4% |
| Intersegment elimination | (11) | (8) | 37.5% |
| Operating income before depreciation and amortisation (EBITDA) | 1,137 | 1,124 | 1.2% |

¹ Swisscom has made adjustments to its financial management as of 1 January 2022 and has restated the previous year's figures accordingly. For further information, see note 2 to the interim financial statements.

Swisscom's reporting focuses on the operating divisions Swisscom Switzerland and Fastweb. The other business divisions are grouped together under Other Operating Segments. Swisscom Switzerland comprises the customer segments Residential Customers, Business Customers and Wholesale, along with the Infrastructure & Support Functions business division. Fastweb is a telecommunications provider for residential and business customers in Italy. Other Operating Segments primarily comprises the Digital Business division, Swisscom Broadcast Ltd (radio transmitters) and cablex Ltd (network construction and maintenance).

The Infrastructure & Support Functions business division does not charge any network costs or management fees for its services to other segments. Any other services between the segments are charged at market prices. Network costs in Switzerland are budgeted, monitored and controlled by the Infrastructure & Support Functions segment, which is managed as a cost centre. For this reason, no revenue is credited to the Infrastructure & Support Functions segment within the segment reporting, with the exception of the rental and administration of buildings and vehicles. The results of the Residential Customers, Business Customers and Wholesale segments thus correspond to a contribution margin before network costs.

² Operating income of segments includes ordinary employer contributions as pension fund expense. The difference to the pension cost according to IAS 19 is recognised as a reconciliation item.

Swisscom Switzerland

| In CHF million, except where indicated | 31.03.2022 | 31.03.2021 | Change |
|--|------------|------------|--------|
| Net revenue and results | | | |
| Telecom services | 1,365 | 1,390 | -1.8% |
| Solutions business | 297 | 273 | 8.8% |
| Merchandise | 214 | 211 | 1.4% |
| Wholesale | 144 | 169 | -14.8% |
| Revenue other | 35 | 24 | 45.8% |
| Revenue from external customers | 2,055 | 2,067 | -0.6% |
| Intersegment revenue | 15 | 13 | 15.4% |
| Net revenue | 2,070 | 2,080 | -0.5% |
| Direct costs | (434) | (447) | -2.9% |
| Indirect costs | (706) | (717) | -1.5% |
| Segment expenses | (1,140) | (1,164) | -2.1% |
| Segment result before depreciation and amortisation (EBITDA) | 930 | 916 | 1.5% |
| Margin as % of net revenue | 44.9 | 44.0 | |
| Lease expense | (56) | (58) | -3.4% |
| Depreciation and amortisation | (368) | (374) | -1.6% |
| Segment result | 506 | 484 | 4.5% |
| Operating free cash flow proxy | | | |
| Segment result before depreciation and amortisation (EBITDA) | 930 | 916 | 1.5% |
| Lease expense | (56) | (58) | -3.4% |
| EBITDA after lease expense (EBITDA AL) | 874 | 858 | 1.9% |
| Capital expenditure | (364) | (371) | -1.9% |
| Operating free cash flow proxy | 510 | 487 | 4.7% |
| Operational data in thousand and headcount | | | |
| Fixed telephony access lines | 1,399 | 1,491 | -6.2% |
| Broadband access lines retail | 2,030 | 2,028 | 0.1% |
| TV access lines | 1,586 | 1,581 | 0.3% |
| Mobile access lines | 6,151 | 6,177 | -0.4% |
| Revenue generating units (RGU) | 11,166 | 11,277 | -1.0% |
| Access lines wholesale | 703 | 677 | 3.8% |
| Full-time equivalent employees | 12,999 | 12,830 | 1.3% |

Swisscom Switzerland's net revenue fell by 0.5% or CHF 10 million to CHF 2,070 million. Ongoing competitive and price pressure continued to drive down revenue from telecoms services, which decreased by 1.8% or CHF 25 million to CHF 1,365 million. Of this decline, CHF 4 million (-0.4%) was attributable to the Residential Customers segment and CHF 21 million (-5.0%) to the Business Customers segment. By contrast, revenue from the solutions business rose by 8.8% or CHF 24 million to CHF 297 million. Part of this increase is attributable to the acquisition of the MTF Group companies operating in German-speaking Switzerland and the Principality of Liechtenstein. The decline in Wholesale revenue is partially attributable to the loss of revenue where there is no longer any demand from UPC following the acquisition of Sunrise, and partially attributable to a price-related decline in inbound roaming revenue. The market is still showing signs of saturation and competitive pressure in the area of mobile communications and fixed-network services. The subscriber base in mobile communications shrank by 0.4% or 26,000 year-on-year to 6.15 million. The number of postpaid lines increased by 162,000 year-on-year, while the number of prepaid lines decreased by 188,000. The number of broadband connections remained almost unchanged year-on-year, at 2.03 million (+0.1%). The number of inOne customers continues to grow, however. At the end of March 2022, Swisscom Switzerland recorded 2.51 million inOne customers in the Residential Customers segment. In this segment, inOne accounts for 66% of postpaid mobile lines and 82% of broadband connections. The number of TV connections remained largely stable year-on-year at 1.59 million (+0.3%). The number of fixed telephony access lines fell year-on-year by 6.2% or 92,000 to 1.40 million.

Segment expense declined by 2.1% or CHF 24 million to CHF 1,140 million. Direct costs fell by 2.9% or CHF 13 million to CHF 434 million. In addition to the decline in subscriber acquisition and retention costs, costs for roaming

traffic also fell. Indirect costs decreased by 1.5% or CHF 11 million to CHF 706 million. This decline in costs thanks to efficiency measures was partially offset by additional costs resulting from the acquisition of MTF Group companies. Headcount increased by 1.3% or 169 FTEs year-on-year to 12,999 FTEs due to the hiring of external staff and the acquisition of MTF Group companies. The segment result before depreciation and amortisation increased by 1.5% or CHF 14 million to CHF 930 million. The decline in revenue from telecoms services was more than offset thanks to growth in the solutions business and ongoing cost-cutting measures.

Capital expenditure fell by 1.9% or CHF 7 million to CHF 364 million. Capital expenditure in the expansion of broadband networks decreased, while capital expenditure in other infrastructure increased. As at the end of March 2022, 90% of all Swiss homes and offices were connected with ultra-fast broadband exceeding 80 Mbps. 74% of all homes and offices benefited from fast connections at over 200 Mbps. Swisscom aims to double the rolling out of the fibre-optic network to homes and offices (FTTH) to around 60% in Switzerland by 2025 using P2MP (point-to-multipoint) architecture. The Competition Commission questioned the network architecture and imposed precautionary measures in December 2020, which the Federal Administrative Court confirmed in 2021. Swisscom is interested in a rapid solution; to this end, it is holding in-depth discussions with the Competition Commission.

Fastweb

| In EUR million, except where indicated | 31.03.2022 | 31.03.2021 | Change |
|--|------------|------------|--------|
| Net revenue and results | | | |
| Residential Customers | 285 | 286 | -0.3% |
| Corporate Business | 247 | 237 | 4.2% |
| Wholesale | 62 | 56 | 10.7% |
| Revenue from external customers | 594 | 579 | 2.6% |
| Intersegment revenue | 1 | 2 | -50.0% |
| Net revenue | 595 | 581 | 2.4% |
| Segment expenses | (410) | (402) | 2.0% |
| Segment result before depreciation and amortisation (EBITDA) | 185 | 179 | 3.4% |
| Margin as % of net revenue | 31.1 | 30.8 | |
| Lease expense | (14) | (14) | -% |
| Depreciation and amortisation | (147) | (146) | 0.7% |
| Segment result | 24 | 19 | 26.3% |
| Operating free cash flow proxy | | | |
| Segment result before depreciation and amortisation (EBITDA) | 185 | 179 | 3.4% |
| Lease expense | (14) | (14) | -% |
| EBITDA after lease expense (EBITDA AL) | 171 | 165 | 3.6% |
| Capital expenditure | (157) | (154) | 1.9% |
| Operating free cash flow proxy | 14 | 11 | 27.3% |
| Operational data in thousand and headcount | | | |
| Broadband access lines retail | 2,731 | 2,765 | -1.2% |
| Broadband access lines wholesale | 363 | 153 | 137.3% |
| Mobile access lines | 2,649 | 2,066 | 28.2% |
| Full-time equivalent employees | 2,737 | 2,733 | 0.1% |

Fastweb's net revenue rose year-on-year by 2.4% or EUR 14 million to EUR 595 million. Competition has intensified further. Due to the very challenging market conditions, Fastweb's broadband customer base declined by 1.2% or 34,000 to 2.73 million. By contrast, the number of mobile lines increased by 28.2% or 583,000 year-on-year to 2.65 million. Bundled offerings continue to play an important role. 39% of subscribers use a bundled offering combining fixed network and mobile. Residential customer revenue fell by 0.3% or EUR 1 million to EUR 285 million as a result of strong competition. Revenue from business customers rose by 4.2% or EUR 10 million to EUR 247 million, driven by higher revenue from public authorities. Revenue from wholesale business increased by 10.7% or EUR 6 million to EUR 62 million, while the number of broadband access lines rose year-on-year by 137.3% or 210,000 to 363,000.

The segment result before depreciation and amortisation was 3.4% or EUR 6 million higher at EUR 185 million on the back of the growth in revenue. Capital expenditure increased by 1.9% or EUR 3 million year-on-year to EUR 157 million, largely as a result of increased capital expenditure in network infrastructure. Fastweb's head-count was practically unchanged year-on-year at 2,737 FTEs.

Other Operating segments

| In CHF million, except where indicated | 31.03.2022 | 31.03.2021 | Change |
|--|------------|------------|--------|
| Net revenue and results | | | |
| Revenue from external customers | 100 | 104 | -3.8% |
| Intersegment revenue | 141 | 136 | 3.7% |
| Net revenue | 241 | 240 | 0.4% |
| Segment expenses | (199) | (206) | -3.4% |
| Segment result before depreciation and amortisation (EBITDA) | 42 | 34 | 23.5% |
| Margin as % of net revenue | 17.4 | 14.2 | |
| Lease expense | (3) | (3) | -% |
| Depreciation and amortisation | (11) | (13) | -15.4% |
| Segment result | 28 | 18 | 55.6% |
| Operating free cash flow proxy | | | |
| Segment result before depreciation and amortisation (EBITDA) | 42 | 34 | 23.5% |
| Lease expense | (3) | (3) | -% |
| EBITDA after lease expense (EBITDA AL) | 39 | 31 | 25.8% |
| Capital expenditure | (6) | (9) | -33.3% |
| Operating free cash flow proxy | 33 | 22 | 50.0% |
| Headcount | | | |
| Full-time equivalent employees | 3,273 | 3,514 | -6.9% |

The net revenue of the Other Operating Segments remains largely unchanged year-on-year at CHF 241 million (+0.4%). The segment result before depreciation and amortisation increased by 23.5% or CHF 8 million to CHF 42 million thanks to lower costs, and the profit margin rose accordingly to 17.4% (prior year: 14.2%). The head-count decreased by 6.9% or 241 FTEs to 3,273 FTEs, mainly as a result of the sale of the French subsidiary local.fr.

Depreciation and amortisation, non-operating results

| In CHF million, except where indicated | 31.03.2022 | 31.03.2021 | Change |
|--|------------|------------|---------|
| Operating income before depreciation and amortisation (EBITDA) | 1,137 | 1,124 | 1.2% |
| Depreciation and amortisation of property, plant and equipment | | | |
| and intangible assets | (522) | (538) | -3.0% |
| Depreciation of right-of-use assets | (66) | (70) | -5.7% |
| Operating income (EBIT) | 549 | 516 | 6.4% |
| Net interest expense on financial assets and liabilities | (15) | (17) | -11.8% |
| Interest expense on lease liabilities | (11) | (11) | -% |
| Gain from transactions with equity-accounted investees | - | 207 | -100.0% |
| Other financial result | 28 | 45 | -37.8% |
| Result of equity-accounted investees | (1) | - | |
| Income before income taxes | 550 | 740 | -25.7% |
| Income tax expense | (103) | (102) | 1.0% |
| Net income | 447 | 638 | -29.9% |
| Attributable to equity holders of Swisscom Ltd | 447 | 638 | -29.9% |
| Attributable to non-controlling interests | | - | |
| Earnings per share (in CHF) | 8.63 | 12.32 | -30.0% |

At CHF 447 million, net income was 29.9% or CHF 191 million lower than in the prior year. Earnings per share fell accordingly from CHF 12.32 to CHF 8.63. This decline in net income was due to positive non-recurring items in the prior year's financial result. These include the transfer of a participation of Fastweb and the sale of Swisscom's participation in Belgacom International Carrier Services. Without these non-recurring items, net income would have increased.

Operating income (EBIT) increased by 6.4% or CHF 33 million to CHF 549 million. This was attributable to higher operating income before depreciation and amortisation (EBITDA) and lower depreciation and amortisation. The decrease in depreciation and amortisation of property, plant and equipment, intangible assets and right-of-use assets is mainly due to the lower CHF/EUR exchange rate. The prior year's financial result includes gains of CHF 207 million from transactions with equity-accounted investees. As part of its strategic partnership with TIM, Fastweb transferred its stake in Flash Fiber as a capital contribution to the newly established fibre-optic company FiberCop. This resulted in an upward revaluation of the participation recognised in the income statement of CHF 169 million. In addition, Swisscom realised a gain of CHF 38 million on the sale of its investment in Belgacom International Carrier Services. Income tax expense stood at CHF 103 million (prior year: CHF 102 million), which corresponds to an effective income tax rate of 18.7% (prior year: 13.8%).

Cash flows

| In CHF million | 31.03.2022 | 31.03.2021 | Change |
|---|------------|------------|--------|
| Operating income before depreciation and amortisation (EBITDA) | 1,137 | 1,124 | 13 |
| Lease expense | (72) | (75) | 3 |
| EBITDA after lease expense (EBITDA AL) | 1,065 | 1,049 | 16 |
| Capital expenditure | (522) | (540) | 18 |
| Operating free cash flow proxy | 543 | 509 | 34 |
| Change in net working capital | (264) | (21) | (243) |
| Change in defined benefit obligations | 16 | 12 | 4 |
| Net interest payments on financial assets and liabilities | (11) | (13) | 2 |
| Income taxes paid | (189) | (198) | 9 |
| Other operating cash flows | (32) | (19) | (13) |
| Free cash flow | 63 | 270 | (207) |
| (Net expenditures) net proceeds from company acquisitions and disposals | (63) | 115 | (178) |
| Other changes | 26 | (4) | 30 |
| Decrease in net debt | 26 | 381 | (355) |

The operating free cash flow proxy increased by 6.7% or CHF 34 million year-on-year to CHF 543 million. This was mainly due to the improved operating income before depreciation and amortisation (EBITDA) as well as lower capital expenditure. Free cash flow declined by CHF 207 million year-on-year to CHF 63 million, which was largely attributable to the change in net working capital. Net working capital grew by CHF 264 million compared with the end of 2021 (prior year: increase of CHF 21 million). Net working capital rose as a result of prepaid expenses for the current financial year as well as a payment of CHF 100 million from litigation concluded in the prior year.

Net expenditures for company acquisitions and disposals in the first quarter of 2022 mainly included expenditure for the acquisition of MTF Group companies. In the first quarter of 2021, net proceeds from acquisitions and disposals included proceeds of CHF 126 million from the sale of the participation in Belgacom International Carrier Services.

Net asset position

| In CHF million, except where indicated | 31.03.2022 | 31.12.2021 | Change |
|---|------------|------------|--------|
| Property, plant and equipment | 10,674 | 10,771 | -0.9% |
| Intangible assets | 1,730 | 1,714 | 0.9% |
| Goodwill | 5,189 | 5,157 | 0.6% |
| Right-of-use assets | 2,118 | 2,134 | -0.7% |
| Trade receivables | 2,257 | 2,315 | -2.5% |
| Receivables from finance leases | 111 | 99 | 12.1% |
| Trade payables | (1,554) | (1,600) | -2.9% |
| Provisions | (1,031) | (1,149) | -10.3% |
| Deferred gain on sale and leaseback of real estate | (94) | (95) | -1.1% |
| Other operating assets and liabilities, net | (185) | (438) | -57.8% |
| Net operating assets | 19,215 | 18,908 | 1.6% |
| Net debt | (7,680) | (7,706) | -0.3% |
| Defined benefit obligations | (10) | (13) | -23.1% |
| Income tax assets and liabilities, net | (760) | (835) | -9.0% |
| Equity-accounted investees and other non-current financial assets | 495 | 459 | 7.8% |
| Equity | 11,260 | 10,813 | 4.1% |
| Equity ratio in % | 45.2 | 43.6 | |

Net operating assets were up slightly compared with year-end 2021 at CHF 19,215 million (+1.6%). The increase in equity by 4.1% or CHF 447 million to CHF 11,260 million corresponds to net income for the first quarter of 2022. The equity ratio rose by 43.6% to 45.2% versus the end of 2021.

On 31 March 2022, the Annual General Meeting of Swisscom AG approved the payment of an unchanged gross dividend of CHF 22 per share. A total dividend amount of CHF 1,140 million was paid out on 5 April 2022.

Net debt

Net debt comprises financial liabilities and lease liabilities less cash and cash equivalents, listed debt instruments, derivative financial instruments held for hedging financial liabilities and other current financial assets.

| In CHF million | 31.03.2022 | 31.12.2021 |
|--|------------|------------|
| Debenture bonds | 5,525 | 5,564 |
| Bank loans | 484 | 488 |
| Private placements | 150 | 151 |
| Other financial liabilities | 219 | 242 |
| Total financial liabilities | 6,378 | 6,445 |
| Cash and cash equivalents | (333) | (401) |
| Listed debt instruments | (283) | (278) |
| Derivative financial instruments for financing | (5) | (19) |
| Other current financial assets | (62) | (58) |
| Net debt excl. lease liabilities | 5,695 | 5,689 |
| Lease liabilities | 1,985 | 2,017 |
| Net debt | 7,680 | 7,706 |

In recent years, Swisscom has taken advantage of favourable capital market conditions with a view to optimising the interest and maturity structure of the Group's financial liabilities. As at 31 March 2022, the average interest expense on financial liabilities was 0.9%, the average residual term to maturity was 5.9 years, and the share of fixed-interest-bearing financial liabilities was 88%. Swisscom also has two lines of credit totalling CHF 2.2 billion, which have not been used.

Outlook

| Key figures or as noted | 2021 reported | 2022 outlook ³ |
|--|------------------|------------------------------|
| Net revenue | | |
| Swisscom Group | CHF 11,183 mn | CHF 11.1–11.2 bn |
| Switzerland ² | CHF 8,600 mn | CHF 8.5-8.6 bn |
| Fastweb | EUR 2,392 mn | ~ EUR 2.5 bn |
| Operating income before depreciation and amortisation (EBITDA) | | |
| Swisscom Group | CHF 4,478 mn | ~ CHF 4.4 bn ¹ |
| Switzerland ² | CHF 3,586 mn | ~ CHF 3.5 bn |
| Fastweb | EUR 826 mn | EUR 0.8-0.9 bn |
| Capital expenditure | | |
| Swisscom Group | CHF 2,286 mn | ~ CHF 2.3 bn |
| Switzerland ² | CHF 1,637 mn | ~ CHF 1.7 bn |
| Fastweb | EUR 601 mn | ~ EUR 0.6 bn |

¹ EBITDA after lease expense (EBITDA AL) 2021: CHF 4,177 mn; EBITDA AL guidance 2022: ~ CHF 4.1 bn

The financial outlook for 2022 remains unchanged. Swisscom expects net revenue of around CHF 11.1 to 11.2 billion, EBITDA of around CHF 4.4 billion and capital expenditure of around CHF 2.3 billion. Subject to achieving its targets, Swisscom will propose to pay an unchanged dividend of CHF 22 per share for the 2022 financial year at the 2023 Annual General Meeting.

² Swisscom w/o Fastweb

³ Exchange rate CHF/EUR 1.04 (2021: CHF/EUR 1.08)

Consolidated interim financial statements

Consolidated statement of comprehensive income (unaudited)

| In CHF million, except for per share amounts | Note | 1.0131.03.2022 | 1.0131.03.2021 |
|--|------|----------------|----------------|
| Income statement | | | |
| Net revenue | 2 | 2,768 | 2,803 |
| Direct costs | 3 | (643) | (680) |
| Personnel expense | 3 | (697) | (716) |
| Other operating expense | 3 | (437) | (422) |
| Capitalised self-constructed assets and other income | 3 | 146 | 139 |
| Operating income before depreciation and amortisation | | 1,137 | 1,124 |
| Depreciation and amortisation of property, plant and equipment and intangible assets | | (522) | (538) |
| Depreciation of right-of-use assets | | (66) | (70) |
| Operating income | | 549 | 516 |
| Financial income | 6 | 37 | 264 |
| Financial expense | 6 | (35) | (40) |
| Result of equity-accounted investees | | (1) | |
| Income before income taxes | | 550 | 740 |
| Income tax expense | | (103) | (102) |
| Net income | | 447 | 638 |
| Other comprehensive income | | | |
| Actuarial gains and losses from defined benefit pension plans | | 13 | 276 |
| Change in fair value of equity instruments | | 2 | 2 |
| Items that will not be reclassified to income statement | | 15 | 278 |
| Foreign currency translation adjustments of foreign subsidiaries | | (12) | 63 |
| Change in cash flow hedges | | 2 | (5) |
| Items that are or may be reclassified subsequently to income statement | | (10) | 58 |
| Other comprehensive income | | 5 | 336 |
| Comprehensive income | | | |
| Net income | | 447 | 638 |
| Other comprehensive income | | 5 | 336 |
| Comprehensive income | | 452 | 974 |
| Share of net income and comprehensive income | | | |
| Equity holders of Swisscom Ltd | | 447 | 638 |
| Non-controlling interests | | | |
| Net income | | 447 | 638 |
| | | 452 | 974 |
| Equity holders of Swisscom Ltd | | 452 | |
| Non-controlling interests Comprehensive income | | 450 | |
| Comprehensive income | | 452 | 974 |
| Earnings per share | | | |
| Basic and diluted earnings per share (in CHF) | | 8.63 | 12.32 |

Consolidated balance sheet (unaudited)

| In CHF million | Note | 31.03.2022 | 31.12.2021 |
|---|------|------------|------------|
| Assets | | | |
| Cash and cash equivalents | | 333 | 401 |
| Trade receivables | 7 | 2,257 | 2,315 |
| Receivables from finance leases | | 38 | 33 |
| Other operating assets | 7 | 1,404 | 1,179 |
| Other financial assets | | 102 | 93 |
| Current income tax assets | | 15 | 2 |
| Total current assets | | 4,149 | 4,023 |
| Property, plant and equipment | | 10,674 | 10,771 |
| Intangible assets | | 1,730 | 1,714 |
| Goodwill | | 5,189 | 5,157 |
| Right-of-use assets | | 2,118 | 2,134 |
| Equity-accounted investees | | 27 | 30 |
| Receivables from finance leases | | 73 | 66 |
| Other financial assets | | 716 | 691 |
| Defined beneift assets | | 11 | 11 |
| Deferred tax assets | | 203 | 204 |
| Total non-current assets | | 20,741 | 20,778 |
| Total assets | | 24,890 | 24,801 |
| Liabilities and equity | | | |
| Financial liabilities | 5 | 555 | 559 |
| Lease liabilities | | 219 | 217 |
| Trade payables | 7 | 1,554 | 1,600 |
| Other operating liabilities | 7 | 1,589 | 1,617 |
| Provisions | 8 | 114 | 118 |
| Current income tax liabilities | | 153 | 230 |
| Total current liabilities | | 4,184 | 4,341 |
| Financial liabilities | 5 | 5,823 | 5,886 |
| Lease liabilities | | 1,766 | 1,800 |
| Defined benefit obligations | | 21 | 24 |
| Provisions | 8 | 917 | 1,031 |
| Deferred gain on sale and leaseback of real estate | | 94 | 95 |
| Deferred tax liabilities | | 825 | 811 |
| Total non-current liabilities | | 9,446 | 9,647 |
| Total liabilities | | 13,630 | 13,988 |
| Share capital | | 52 | 52 |
| Capital reserves | | 136 | 136 |
| Retained earnings | | 12,943 | 12,485 |
| Foreign currency translation adjustments | | (1,876) | (1,864) |
| Hedge reserves | | 4 | 2 |
| Equity attributable to equity-holders of Swisscom Ltd | | 11,259 | 10,811 |
| Non-controlling interests | | 1 | 2 |
| Total equity | | 11,260 | 10,813 |
| Total liabilities and equity | | 24,890 | 24,801 |

Consolidated statement of cash flows (unaudited)

| In CHF million N | ote | 31.03.2022 | 31.03.2021 |
|--|-----|------------|------------|
| Net income | | 447 | 638 |
| Income tax expense | | 103 | 102 |
| Result of equity-accounted investees | | 1 | _ |
| Financial income | 6 | (37) | (264) |
| Financial expense | 6 | 35 | 40 |
| Depreciation and amortisation of property, plant and equipment and intangible assets | | 522 | 538 |
| Depreciation of right-of-use assets | | 66 | 70 |
| Gain on sale of property, plant and equipment | | _ | (3) |
| Revenue from finance leases | L | (18) | (12) |
| Proceeds from finance leases receivables | | 7 | 21 |
| Change in deferred gain from the sale and leaseback of real estate | | (1) | (7) |
| Change in operating assets and liabilities | 7 | (244) | (13) |
| Change in provisions | | (19) | (1) |
| Change in defined benefit obligations | | 16 | 12 |
| Interest received | | 1 | |
| Interest payments for financial liabilities | L | (12) | (13) |
| Interest payments for lease liabilities | | (11) | (11) |
| Income taxes paid | L | (189) | (198) |
| Cash flow from operating activities | | 667 | 899 |
| Purchase of property, plant and equipment and intangible assets | | (519) | (535) |
| Sale of property, plant and equipment and intangible assets | | 1 | 4 |
| Acquisition of subsidiaries, net of cash and cash equivalents acquired | | (62) | (10) |
| Expenditure for equity-accounted investees | | (1) | (1) |
| Procedes from sale of equity-accounted investees | | | 126 |
| Purchase of other financial assets | | (36) | (6) |
| Proceeds from other financial assets | | 3 | |
| Other cash flows from investing activities | | (1) | (3) |
| Cash flow used in investing activities | | (615) | (425) |
| Issuance of financial liabilities | 5 | 2 | 1 |
| Repayment of financial liabilities | 5 | (32) | (198) |
| Repayment of lease liabilities | | (86) | (93) |
| Other cash flows from financing activities | | (3) | (4) |
| Cash flow used in financing activities | | (119) | (294) |
| (Net decrease) net increase in cash and cash equivalents | | (67) | 180 |
| Cash and cash equivalents at 1 January | L | 401 | 340 |
| Foreign currency translation adjustments in respect of cash and cash equivalents | L | (1) | 4 |
| Cash and cash equivalents at the end of financial period | L | 333 | 524 |

Consolidated statement of changes in equity (unaudited)

| In CHF million | Share capital | Capital reserves | Retained earnings | Foreign currency translation adjustments | Hedge reserves | Equity attributable to equity holders of Swisscom | Non- controlling interests | Total equity |
|----------------------------|------------------|---------------------|----------------------|---|-------------------|---|----------------------------------|-----------------|
| Balance at 1 January 2021 | 52 | 136 | 11,085 | (1,791) | 8 | 9,490 | 1 | 9,491 |
| Net income | = | - | 638 | - | _ | 638 | | 638 |
| Other comprehensive income | _ | - | 278 | 63 | (5) | 336 | - | 336 |
| Comprehensive income | - | - | 916 | 63 | (5) | 974 | - | 974 |
| Other changes | - | - | (3) | - | - | (3) | - | (3) |
| Balance at 31 March 2021 | 52 | 136 | 11,998 | (1,728) | 3 | 10,461 | 1 | 10,462 |
| Balance at 1 January 2022 | 52 | 136 | 12,485 | (1,864) | 2 | 10,811 | 2 | 10,813 |
| Net income | - | - | 447 | - | - | 447 | _ | 447 |
| Other comprehensive income | _ | _ | 15 | (12) | 2 | 5 | - | 5 |
| Comprehensive income | _ | _ | 462 | (12) | 2 | 452 | _ | 452 |
| Other changes | - | _ | (4) | - | - | (4) | (1) | (5) |
| Balance at 31 March 2022 | 52 | 136 | 12,943 | (1,876) | 4 | 11,259 | 1 | 11,260 |

Notes to the interim financial statements

About this report

General information

The Swisscom Group (hereinafter referred to as 'Swisscom') provides telecommunications services, and is active primarily in Switzerland and Italy. The unaudited consolidated financial statements as at 31 March 2022 cover Swisscom Ltd, as parent company, and its subsidiaries. Swisscom Ltd is a public limited company with special status under Swiss law and has its registered office in Ittigen (Berne). Its address is: Swisscom Ltd, Alte Tiefenaustrasse 6, 3048 Worblaufen. Swisscom is listed on the SIX Swiss Exchange. The number of issued shares is unchanged from the prior year and totals 51,801,943. The shares have a nominal value of CHF 1 and are fully paid-up. Each share entitles the holder to one vote. The majority shareholder of Swisscom Ltd is the Swiss Confederation ('Confederation'). The Confederation is required by current law to hold the majority of the capital and voting rights. The Board of Directors of Swisscom approved the issuance of these consolidated interim financial statements on 27 April 2022. As of this date, no material events after the reporting date have occurred.

Basis of preparation

The consolidated interim financial statements for the three months to 31 March 2022 have been prepared in accordance with International Accounting Standard 'IAS 34 Interim Financial Reporting' and should be read in conjunction with the consolidated financial statements for the financial year ending 31 December 2021. The consolidated interim financial statements were prepared in accordance with the accounting policies described in the 2021 consolidated financial statements and the revised accounting principles adopted on 1 January 2022.

In preparing the consolidated interim financial statements, management is required to make accounting estimates and assumptions. Adjustments are made for changes in estimates and assumptions during the reporting period in which the original estimates and assumptions changed.

Swisscom operates in business areas where the provision of services is not subject to any major seasonal or cyclical fluctuations during the financial year. Income taxes are calculated on the basis of an estimate of the expected income tax rate for the full year. For the consolidated interim financial statements, a CHF/EUR exchange rate of 1.027 was used as the end-of-period rate (31 December 2021: CHF/EUR 1.033) and 1.034 as the average rate for the period (prior year: CHF/EUR 1.092).

1 Changes in accounting principles

As of 1 January 2022, Swisscom adopted various amendments to existing International Financial Reporting Standards (IFRS) and Interpretations, none of which have a material impact on the consolidated financial statements of Swisscom.

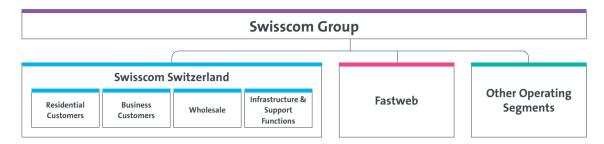
2 Segment information

Changes in segment reporting

Swisscom has simplified its internal settlement as of 1 January 2022. The costs for roaming traffic and for termination on networks of other telecommunications providers are no longer charged to the Residential Customers and Business Customers segments, but remain in the Wholesale segment. In turn, proceeds from termination on Swisscom's network are no longer credited to the Residential Customers and Business Customers segments, but likewise remain in the Wholesale segment. In addition, Swisscom has reassigned various areas within Swisscom Switzerland among the segments as of 1 January 2022. The prior year's figures were restated as follows:

| In CHF million | Reported | Adjustment | Restated |
|------------------------------------|----------|------------|----------|
| Net revenue | | | |
| 2021 financial year | | | |
| Residential Customers | 4,592 | (47) | 4,545 |
| Business Customers | 3,058 | (27) | 3,031 |
| Wholesale | 971 | (317) | 654 |
| Infrastructure & Support Functions | 76 | - | 76 |
| Elimination | (464) | 391 | (73) |
| Swisscom Switzerland | 8,233 | - | 8,233 |
| Fastweb | 2,583 | - | 2,583 |
| Other Operating Segments | 1,033 | - | 1,033 |
| Elimination | (666) | = | (666) |
| Total net revenue | 11,183 | _ | 11,183 |
| Segment result | | | |
| 2021 financial year | | | |
| Residential Customers | 2,676 | 145 | 2,821 |
| Business Customers | 1,189 | 88 | 1,277 |
| Wholesale | 524 | (227) | 297 |
| Infrastructure & Support Functions | (2,644) | (6) | (2,650) |
| Elimination | 1 | _ | 1 |
| Swisscom Switzerland | 1,746 | _ | 1,746 |
| Fastweb | 197 | - | 197 |
| Other Operating Segments | 99 | - | 99 |
| Elimination | (20) | - | (20) |
| Total segment result | 2,022 | - | 2,022 |

General information



Reporting is divided into the segments 'Residential Customers', 'Business Customers', 'Wholesale', and 'Infrastructure & Support Functions', which are grouped under Swisscom Switzerland, as well as 'Fastweb' and 'Other Operating Segments'.

The Infrastructure & Support Functions segment does not charge any network costs or management fees for its services to other segments. Any other services between the segments are charged at market prices. The results of the Residential Customers, Business Customers and Wholesale segments thus correspond to a contribution margin before network costs.

Segment expense encompasses the direct and indirect costs, which include personnel expense, other operating costs less capitalised costs of self-constructed assets and other income. Pension cost includes ordinary employer contributions. The difference between the ordinary employer contributions and the pension cost as provided for under IAS 19 is reported in the column 'Eliminations'. In the first three months of 2022, expenses of CHF 15 million were disclosed under 'Eliminations' as a pension cost reconciliation item in accordance with IAS 19 (prior year: CHF 13 million).

Leases between the segments are not recognised in the balance sheet in accordance with IFRS 16. The reported lease expense of the segments comprises depreciation and interest on right-of-use assets excluding depreciation on indefeasible rights of use (IRU) of CHF 5 million (prior year: CHF 6 million) as well as the accounting for the rental of buildings between segments. The lease expense of assets of low value is presented as direct costs.

Capital expenditure consists of the purchase of property, plant and equipment and intangible assets and payments for indefeasible rights of use (IRU). In general, IRUs are paid in full at the beginning of the use and are classified as leases under IFRS 16. From an economic point of view, IRU payments will be considered as capital expenditure in the segment information. Capital expenditure in the first three months of 2022 includes IRU payments of CHF 3 million (prior year: CHF 5 million).

Swisscom Switzerland sells some mobile handsets on a subsidised basis in a bundled offering with a mobile communications contract. As a result of the reallocation of revenue over the pre-delivered components (mobile handset), revenue is recognised earlier than the date of invoicing. This results in contract assets deriving from this business being recognised. In the segment reporting of Swisscom Switzerland, the recognition and dissolution of these contract assets is reported as other revenue. The amounts invoiced are reported under revenue from telecommunications services or merchandise.

Segment information 2022

| 1.01.–31.03.2022, in CHF million | Swisscom Switzerland | Fastweb | Other Operating Segments | Elimination | Total |
|---|-------------------------|---------|--------------------------------|-------------|-------|
| Residential customers | 1,127 | 295 | _ | _ | 1,422 |
| Business customers | 779 | 255 | 100 | _ | 1,134 |
| Wholesale customers | 149 | 63 | _ | _ | 212 |
| Net revenue from external customers | 2,055 | 613 | 100 | _ | 2,768 |
| Net revenue from other segments | 15 | 2 | 141 | (158) | - |
| Net revenue | 2,070 | 615 | 241 | (158) | 2,768 |
| Direct costs | (434) | (210) | (15) | 16 | (643) |
| Indirect costs | (706) | (214) | (184) | 116 | (988) |
| Segment result before depreciation and amortisation | 930 | 191 | 42 | (26) | 1,137 |
| Lease expense | (56) | (14) | (3) | 1 | (72) |
| Depreciation and amortisation | (368) | (152) | (11) | 4 | (527) |
| Segment result | 506 | 25 | 28 | (21) | 538 |
| Interest expense on lease liabilities | | | | | 11 |
| Operating income | | | | | 549 |
| Financial income and financial expense, net | | | | | 2 |
| Result of equity-accounted investees | | | | | (1) |
| Income before income taxes | | | | | 550 |
| Income tax expense | | | | | (103) |
| Net income | | | | | 447 |
| Segment result before depreciation and amortisation | 930 | 191 | 42 | (26) | 1,137 |
| Lease expense | (56) | (14) | (3) | 1 | (72) |
| Capital expenditure | (364) | (163) | (6) | 11 | (522) |
| Operating free cash flow proxy | 510 | 14 | 33 | (14) | 543 |

Segment information Swisscom Switzerland 2022

| 1.01.–31.03.2022, in CHF million | Residential Customers | Business Customers | Wholesale | nfrastructure & Support Functions | Elimination | Total Swisscom Switzerland |
|---|--------------------------|-----------------------|-----------|---|-------------|----------------------------------|
| Fixed-line | 505 | 212 | _ | - | _ | 717 |
| Mobile | 460 | 188 | - | - | _ | 648 |
| Telecom services | 965 | 400 | - | - | - | 1,365 |
| Solutions business | - | 297 | - | - | - | 297 |
| Merchandise | 132 | 82 | - | - | _ | 214 |
| Wholesale | - | - | 144 | - | - | 144 |
| Revenue other | 30 | - | - | 5 | _ | 35 |
| Net revenue from external customers | 1,127 | 779 | 144 | 5 | _ | 2,055 |
| Net revenue from other segments | 4 | 12 | 3 | 13 | (17) | 15 |
| Net revenue | 1,131 | 791 | 147 | 18 | (17) | 2,070 |
| Direct costs | (220) | (192) | (62) | (2) | 42 | (434) |
| Indirect costs | (166) | (246) | (4) | (265) | (25) | (706) |
| Segment result before depreciation and amortisation | 745 | 353 | 81 | (249) | _ | 930 |
| Lease expense | (10) | (7) | _ | (38) | (1) | (56) |
| Depreciation and amortisation | (14) | (18) | - | (336) | _ | (368) |
| Segment result | 721 | 328 | 81 | (623) | _ | 506 |
| Capital expenditure | (5) | (14) | _ | (345) | | (364) |

Segment information 2021

| 1.01.–31.03.2021, in CHF million, restated | Swisscom Switzerland | Fastweb | Other Operating Segments | Elimination | Total |
|---|-------------------------|---------|--------------------------------|-------------|-------|
| Residential customers | 1,134 | 312 | - | - | 1,446 |
| Business customers | 759 | 259 | 104 | - | 1,122 |
| Wholesale customers | 174 | 61 | - | - | 235 |
| Net revenue from external customers | 2,067 | 632 | 104 | _ | 2,803 |
| Net revenue from other segments | 13 | 2 | 136 | (151) | _ |
| Net revenue | 2,080 | 634 | 240 | (151) | 2,803 |
| Direct costs | (447) | (231) | (18) | 16 | (680) |
| Indirect costs | (717) | (208) | (188) | 114 | (999) |
| Segment result before depreciation and amortisation | 916 | 195 | 34 | (21) | 1,124 |
| Lease expense | (58) | (14) | (3) | _ | (75) |
| Depreciation and amortisation | (374) | (161) | (13) | 4 | (544) |
| Segment result | 484 | 20 | 18 | (17) | 505 |
| Interest expense on lease liabilities | | | | | 11 |
| Operating income | | | | | 516 |
| Financial income and financial expense, net | | | | | 224 |
| Result of equity-accounted investees | | | | | |
| Income before income taxes | | | | | 740 |
| Income tax expense | | | | | (102) |
| Net income | | | | | 638 |
| Segment result before depreciation and amortisation | 916 | 195 | 34 | (21) | 1,124 |
| Lease expense | (58) | (14) | (3) | _ | (75) |
| Capital expenditure | (371) | (168) | (9) | 8 | (540) |
| Operating free cash flow proxy | 487 | 13 | 22 | (13) | 509 |

Segment information Swisscom Switzerland 2021

| 1.01.–31.03.2021, in CHF million, restated | Residential Customers | Business Customers | Wholesale | Infrastructure & Support Functions | Elimination | Total Swisscom Switzerland |
|---|--------------------------|-----------------------|-----------|--|-------------|----------------------------------|
| Fixed-line | 504 | 222 | - | - | - | 726 |
| Mobile | 465 | 199 | - | - | - | 664 |
| Telecom services | 969 | 421 | - | - | - | 1,390 |
| Solutions business | - | 273 | - | - | - | 273 |
| Merchandise | 146 | 65 | - | - | - | 211 |
| Wholesale | - | - | 169 | - | - | 169 |
| Revenue other | 19 | - | - | 5 | - | 24 |
| Net revenue from external customers | 1,134 | 759 | 169 | 5 | - | 2,067 |
| Net revenue from other segments | 3 | 12 | 2 | 14 | (18) | 13 |
| Net revenue | 1,137 | 771 | 171 | 19 | (18) | 2,080 |
| Direct costs | (238) | (175) | (76) | (2) | 44 | (447) |
| Indirect costs | (171) | (236) | (6) | (278) | (26) | (717) |
| Segment result before depreciation and amortisation | 728 | 360 | 89 | (261) | _ | 916 |
| Lease expense | (10) | (8) | - | (40) | _ | (58) |
| Depreciation and amortisation | (14) | (17) | - | (342) | (1) | (374) |
| Segment result | 704 | 335 | 89 | (643) | (1) | 484 |
| Capital expenditure | (3) | (10) | _ | (358) | _ | (371) |

3 Operating costs

Direct costs

| In CHF million | 1.0131.03.2022 | 1.0131.03.2021 |
|--|----------------|----------------|
| Customer premises equipment and merchandise | 242 | 248 |
| Services purchased | 177 | 174 |
| Costs to obtain a contract | 44 | 63 |
| Costs to fulfill a contract | 22 | 25 |
| Network access costs of swiss subsidiaries | 62 | 76 |
| Network access costs of foreign subsidiaries | 96 | 94 |
| Total direct costs | 643 | 680 |

Indirect costs

| In CHF million | 1.0131.03.2022 | 1.0131.03.2021 |
|---|----------------|----------------|
| Salary and social security expenses | 683 | 695 |
| Other personnel expense | 14 | 21 |
| Total personnel expense | 697 | 716 |
| Information technology cost | 64 | 57 |
| Maintenance expense | 66 | 60 |
| Energy costs | 36 | 30 |
| Advertising and selling expenses | 49 | 42 |
| Consultancy expenses and freelance workforce | 29 | 31 |
| Administration expense | 12 | 15 |
| Allowances for receivables and contract assets | 16 | 21 |
| Miscellaneous operating expenses | 165 | 166 |
| Total other operating expense | 437 | 422 |
| Capitalised self-constructed tangible and intangible assets | (117) | (106) |
| Own work for capitalised contract costs | (16) | (14) |
| Gain on sale of property, plant and equipment | _ | (3) |
| Miscellaneous income | (13) | (16) |
| Total capitalised self-constructed assets and other income | (146) | (139) |
| Total indirect costs | 988 | 999 |

Capitalised self-constructed tangible and intangible assets include personnel costs for the manufacturing of technical installations, the construction of network infrastructure and the development of software for internal use.

4 Dividends

On 30 March 2022, the Annual General Meeting of Swisscom Ltd approved the payment of an unchanged gross dividend of CHF 22 per share. A total dividend amount of CHF 1,140 million was paid out on 5 April 2022.

5 Financial liabilities

| In CHF million | Carrying amount 1.01.2022 | Issuance | Repayment | Other changes ¹ | Carrying amount 31.03.2022 | Fair Value |
|----------------------------------|---------------------------------|----------|-----------|----------------------------|----------------------------------|------------|
| Financial liabilities | | | | | | |
| Bank loans | 488 | 2 | (2) | (4) | 484 | 507 |
| Debenture bonds | 5,564 | - | - | (39) | 5,525 | 5,394 |
| Private placements | 151 | _ | = | (1) | 150 | 151 |
| Derivative financial instruments | 64 | | - | (5) | 59 | 59 |
| Other financial liabilities | 178 | _ | (30) | 12 | 160 | 164 |
| Total financial liabilities | 6,445 | 2 | (32) | (37) | 6,378 | 6,275 |

¹ Interest expense, interest payments, non-cash changes and foreign currency

Swisscom has two confirmed credit lines amounting to CHF 2,200 million in total and maturing in 2026. As of 31 March 2022, none of these lines of credit had been drawn down, as in the prior year.

6 Financial result

| In CHF million | 1.0131.03.2022 | 1.0131.03.2021 |
|--|----------------|----------------|
| Interest income on financial assets | 1 | 1 |
| Change in fair value of interest rate swaps | 34 | 19 |
| Gain from transactions with equity-accounted investees | _ | 207 |
| Foreign exchange gains | _ | 28 |
| Other financial income | 2 | 9 |
| Total financial income | 37 | 264 |
| Interest expense on financial liabilities | (16) | (18) |
| Interest expense on lease liabilities | (11) | (11) |
| Other financial expense | (8) | (11) |
| Total financial expense | (35) | (40) |
| Financial income and financial expense, net | 2 | 224 |
| Interest expense on lease liabilities | (11) | (11) |
| Net interest expense on financial assets and liabilities | (15) | (17) |

In the first quarter of 2021, as part of its strategic partnership with TIM, Fastweb transferred its stake in Flash Fiber as a capital contribution to the newly established fibre-optic company FiberCop. For contributing its 20% stake to Flash Fiber, Fastweb has received a 4.5% stake in FiberCop. The fair value of the FiberCop investment was EUR 210 million (CHF 232 million). The transaction resulted in a gain on the Flash Fiber participation of CHF 169 million, which was recognised in the income statement in the first quarter of 2021. In addition, in the first quarter of 2021, Swisscom sold its holding in Belgacom International Carrier Services (BICS) for a sale price of EUR 115 million (CHF 126 million). Swisscom realised a gain of CHF 38 million from the sale of BICS.

7 Net current operating assets

Operating assets and liabilities changed as follows in the first three months of 2022:

| In CHF million | 1.01.2022 | Operational changes | Other changes ¹ | 31.03.2022 |
|---|-----------|---------------------|----------------------------|------------|
| Trade receivables | 2,315 | (59) | 1 | 2,257 |
| Other operating assets | 1,179 | 226 | (1) | 1,404 |
| Trade payables | (1,600) | 46 | - | (1,554) |
| Other operating liabilities | (1,617) | 31 | (3) | (1,589) |
| Total operating assets and liabilities, net | 277 | 244 | (3) | 518 |

¹ Foreign currency translation and adjustments from acquisition and sale of subsidiaries.

Other operating assets and liabilities

| In CHF million | 31.03.2022 | 31.12.2021 |
|---|------------|------------|
| Other operating assets | | |
| Contract assets | 186 | 174 |
| Contract costs | 275 | 263 |
| Inventories | 152 | 114 |
| Prepaid expenses | 551 | 430 |
| Other operating assets | 240 | 198 |
| Total other operating assets | 1,404 | 1,179 |
| Other operating liabilities | | |
| Contract liabilities | 1,002 | 1,012 |
| Accruals for variable performance-related bonus | 202 | 172 |
| Other operating liabilities | 385 | 433 |
| Total other operating liabilities | 1,589 | 1,617 |

8 Provisions and contingent liabilities

Provisions

Provisions changed as follows in the first three months of 2022:

| In CHF million | Dismantlement and restoration costs | Regulatory and competition law proceedings | Termination benefits | Others | Total |
|--|---|--|-------------------------|--------|-------|
| Balance at 1 January 2022 | 712 | 176 | 55 | 206 | 1,149 |
| Additions to provisions | = | 1 | = | 7 | 8 |
| Adjustments recorded under property, plant and equipment | (104) | _ | _ | _ | (104) |
| Present-value adjustments | 2 | 1 | = | - | 3 |
| Release of unused provisions | = | - | (2) | (2) | (4) |
| Use of provisions | (4) | - | (5) | (12) | (21) |
| Balance at 31 March 2022 | 606 | 178 | 48 | 199 | 1,031 |
| Thereof current provisions | _ | _ | 39 | 75 | 114 |
| Thereof non-current provisions | 606 | 178 | 9 | 124 | 917 |

Contingent liabilities for regulatory and antitrust proceedings

With regard to the contingent liabilities reported in the 2021 consolidated financial statements in connection with regulatory and antitrust proceedings, Swisscom is of the opinion that an outflow of resources is unlikely and, as before, has therefore not recognised any provisions for this in the consolidated financial statements as at 31 March 2022.

Alternative performance measures

Swisscom uses key indicators defined in the International Financial Reporting Standards (IFRS) throughout its financial reporting, as well as selected alternative performance measures (APMs). These alternative measures provide useful information on the Group's financial situation and are used for financial management and control purposes. As these measures are not defined under IFRS, the calculation may differ from the published APMs of other companies. For this reason, comparability across companies may be limited. The key alternative performance measures used at Swisscom for the interim financial reporting as at 31 March 2022 are defined as follows:

| Key performance measure | Swisscom definition |
|--|---|
| Adjustments | Significant items that, due to their exceptional nature, cannot be considered part of the Swisscom Group's ongoing performance, such as termination benefits and significant positions in connection with legal cases or other non-recurring items. In addition, the application of changes in the IFRS accounting principles and standards can have an impact on comparability with the previous year if these principles are not applied retrospectively. |
| At constant exchange rates | Key performance measures considering currency effects (figures for 2022 are translated at the 2021 exchange rate to calculate the currency effect). |
| Operating income before depreciation and amortisation (EBITDA) | Operating income before depreciation, amortisation and impairment losses of property, plant and equipment, intangible assets and right-of-use assets, financial expense and financial income, result of equity-accounted investees and income tax expense. |
| Operating income (EBIT) | Operating income before financial expense and financial income, result of equity-accounted investees and income tax expense. |
| Capital expenditure | Purchase of property, plant and equipment and intangible assets and payments for indefeasible rights of use (IRU) which are classified as leases under IFRS 16. In general, IRUs are paid in full at the beginning of use. |
| Operating free cash flow proxy | Operating income before depreciation and amortisation (EBITDA) minus capital expenditure in property, plant and equipment, intangible assets and payments for indefeasible rights of use (IRU) and lease expense. Lease expense includes interest expenses on lease liabilities and depreciation of rights of use excluding depreciation of indefeasible rights of use (IRU) and impairment losses on right-of-use assets. |
| Free cash flow | Cash flows from operating and investing activities excl. cash flows from the purchase and sale of subsidiaries and purchase of and proceeds from equity-accounted investees and other financial assets. |
| Net debt | Financial liabilities and lease liabilities less cash and cash equivalents, listed debt instruments, certificates of deposit, derivative financial instruments held for hedging financial liabilities and other current financial assets. |
| Net debt excl. lease liabilities | Net debt excl. lease liabilities |

Reconciliation of alternative performance measures

| In CHF million | 1.0131.03.2022 | 1.0131.03.2021 | Change reported | Change at constant exchange rates |
|--|----------------|----------------|--------------------|---|
| Net revenue Net revenue | 2,768 | 2,803 | -1.2% | -% |
| Operating income before depreciation and amortisation (EBITDA) | 2,700 | | 1.270 | |
| EBITDA | 1,137 | 1,124 | 1.2% | 2.0% |
| Capital expenditure | | | | |
| Capital expenditure in property, plant and equipment and intangible assets | 519 | 535 | -3.0% | -1.3% |
| Payments for indefeasible rights of use (IRU) | 3 | 5 | -40.0% | |
| Capital expenditure | 522 | 540 | -3.3% | -1.7% |

| In CHF million | 1.0131.03.2022 | 1.0131.03.2021 | Change reported |
|--|----------------|----------------|-----------------|
| Operating free cash flow proxy | | | |
| Cash flow from operating activities | 667 | 899 | (232) |
| Capital expenditure | (522) | (540) | 18 |
| Depreciation of right-of-use assets | (66) | (70) | 4 |
| Depreciation of indefeasible rights of use (IRU) | 5 | 6 | (1) |
| Proceeds from finance lease receivables | (7) | (21) | 14 |
| Change in deferred gain from the sale and leaseback of real estate | 1 | 7 | (6) |
| Change in operating assets and liabilities | 244 | 13 | 231 |
| Change in provisions | 19 | 1 | 18 |
| Change in defined benefit obligations | (16) | (12) | (4) |
| Gain on sale of property, plant and equipment | _ | 3 | (3) |
| Revenue from finance leases | 18 | 12 | 6 |
| Interest received | (1) | | (1) |
| Interest payments for financial liabilities | 12 | 13 | (1) |
| Income taxes paid | 189 | 198 | (9) |
| Operating free cash flow proxy | 543 | 509 | 34 |
| Free cash flow | | | |
| Cash flow from operating activities | 667 | 899 | (232) |
| Cash flow used in investing activities | (615) | (425) | (190) |
| Repayment of lease liabilities | (86) | (93) | 7 |
| Acquisition of subsidiaries, net of cash and cash equivalents acquired | 62 | 10 | 52 |
| Proceeds from equity-accounted investees | - | (126) | 126 |
| Expenditure for equity-accounted investees | 1 | 1 | _ |
| Purchase of other financial assets | 36 | 6 | 30 |
| Proceeds from other financial assets | (3) | | (3) |
| Other cash flows from financing activities | 1 | (2) | 3 |
| Free cash flow | 63 | 270 | (207) |

Further information

Share information

Swisscom share performance indicators

| 31.12.2021–31.03.2022 | SIX Swiss Exchange |
|---|-----------------------|
| Closing price as at 31 December 2021, in CHF ¹ | 514.60 |
| Closing price as at 31 March 2022, in CHF ¹ | 555.00 |
| Year high in CHF ¹ | 571.00 |
| Year low in CHF ¹ | 507.98 |
| Total volume of traded shares | 4,523,223 |
| Total turnover in CHF million | 8,338.37 |
| Daily average of traded shares | 130,287 |
| Daily average in CHF million | 70.68 |

1 paid prices

Share performance

Source: Bloomberg

Share performance since 1 January 2022



Financial calendar

4 August 2022 2022 Second-Quarter Results27 October 2022 2022 Third-Quarter Results

• 9 February 2023 2022 Annual Results and Annual Report

Stock exchanges

Swisscom shares are listed on the SIX Swiss Exchange under the symbol SCMN (Securities No. 874251). In the United States, they are traded in the form of American Depositary Receipts (ADR) at a ratio of 1:10 (Over The Counter, Level 1) under the symbol SCMWY (Pink Sheet No. 69769).

Quarterly review 2021 and 2022

| In CHF million, except where indicated | 1. quarter | 2. quarter | 3. quarter | 4. quarter | 2021 | 1. quarter | 2. quarter | 3. quarter | 4. quarter | 2022 |
|---|---------------|---------------|---------------|---------------|---------|---------------|---------------|---------------|---------------|-------|
| Income statement | | | | | | | | | | |
| Net revenue | 2,803 | 2,780 | 2,760 | 2,840 | 11,183 | 2,768 | | | | 2,768 |
| Direct costs | (680) | (670) | (681) | (748) | (2,779) | (643) | | | | (643) |
| Personnel expense | (716) | (611) | (636) | (704) | (2,667) | (697) | | | | (697) |
| Other operating expense | (422) | (444) | (463) | (528) | (1,857) | (437) | | | | (437) |
| Capitalised self-constructed assets | | | | | | | | | | |
| and other income | 139 | 138 | 168 | 153 | 598 | 146 | | | | 146 |
| Operating income (EBITDA) | 1,124 | 1,193 | 1,148 | 1,013 | 4,478 | 1,137 | | | | 1,137 |
| Depreciation and amortisation | (538) | (549) | (527) | (517) | (2,131) | (522) | | | | (522) |
| Depreciation of right-of-use assets | (70) | (71) | (70) | (70) | (281) | (66) | | | | (66) |
| Operating income (EBIT) | 516 | 573 | 551 | 426 | 2,066 | 549 | | | | 549 |
| Net interest expenses on financial assets | | | | | | | | | | |
| and liabilities | (17) | (16) | (13) | (14) | (60) | (15) | | | | (15) |
| Interest expense on lease liabilities | (11) | (11) | (11) | (11) | (44) | (11) | | | | (11) |
| Other financial result | 252 | (35) | _ | (17) | 200 | 28 | | | | 28 |
| Equity-accounted investees | _ | (4) | (1) | (5) | (10) | (1) | | | | (1) |
| Income before income taxes | 740 | 507 | 526 | 379 | 2,152 | 550 | | | | 550 |
| Income tax expense | (102) | (99) | (36) | (82) | (319) | (103) | | | | (103) |
| Net income | 638 | 408 | 490 | 297 | 1,833 | 447 | | | | 447 |
| Attributable to equity holders of Swisscom | Ltd 638 | 407 | 490 | 297 | 1,832 | 447 | | | | 447 |
| Attributable to non-controlling interests | - | 1 | _ | - | 1 | - | | | | _ |
| Earnings per share (in CHF) | 12.32 | 7.86 | 9.46 | 5.73 | 35.37 | 8.63 | | | | 8.63 |
| Net revenue | | | | | | | | | | |
| Swisscom Switzerland | 2,080 | 2,023 | 2,047 | 2,083 | 8,233 | 2,070 | | | | 2,070 |
| Fastweb | 634 | 659 | 621 | 669 | 2,583 | 615 | | | | 615 |
| Other Operating Segments | 240 | 265 | 265 | 263 | 1,033 | 241 | | | | 241 |
| Intersegment elimination | (151) | (167) | (173) | (175) | (666) | (158) | | | | (158) |
| Total net revenue | 2,803 | 2,780 | 2,760 | 2,840 | 11,183 | 2,768 | | | | 2,768 |
| Onevating income hefere depresiation an | | | | | | · · | | | | |
| Operating income before depreciation an Swisscom Switzerland | 916 | 881 | 879 | 777 | 3,453 | 930 | | | | 930 |
| Fastweb | 195 | 225 | 236 | 236 | 892 | 191 | | | | 191 |
| Other Operating Segments | 34 | 49 | 53 | 30 | 166 | 42 | | | | 42 |
| Reconciliation pension cost | (13) | 49 | (11) | (11) | 14 | (15) | | | | (15) |
| · · · · · · · · · · · · · · · · · · · | . , | | . , | | | | | | | |
| Elimination | (8) | (11) | (9) | (19) | (47) | (11) | | | | (11) |
| Total EBITDA | 1,124 | 1,193 | 1,148 | 1,013 | 4,478 | 1,137 | | | | 1,137 |
| Capital expenditure | | | | | | | | | | |
| Swisscom Switzerland | 371 | 382 | 372 | 517 | 1,642 | 364 | | | | 364 |
| Fastweb | 168 | 162 | 149 | 170 | 649 | 163 | | | | 163 |
| Other Operating Segments | 9 | 10 | 10 | 12 | 41 | 6 | | | | 6 |
| Intersegment elimination | (8) | (11) | (9) | (18) | (46) | (11) | | | | (11) |
| Total capital expenditure | 540 | 543 | 522 | 681 | 2,286 | 522 | | | | 522 |

| In CHF million, except where indicated | 1. quarter | 2. quarter | 3. quarter | 4. quarter | 2021 | 1. quarter | 2. quarter | 3. quarter | 4. quarter | 2022 |
|---|---------------|---------------|---------------|---------------|---------|---------------|---------------|---------------|---------------|--------|
| Operating free cash flow proxy | | | | | | | | | | |
| Operating income (EBITDA) | 1,124 | 1,193 | 1,148 | 1,013 | 4,478 | 1,137 | | | | 1,137 |
| Lease expense | (75) | (76) | (75) | (75) | (301) | (72) | | | | (72) |
| EBITDA after lease expense (EBITDA AL) | 1,049 | 1,117 | 1,073 | 938 | 4,177 | 1,065 | | | | 1,065 |
| Capital expenditure | (540) | (543) | (522) | (681) | (2,286) | (522) | | | | (522) |
| Operating free cash flow proxy | 509 | 574 | 551 | 257 | 1,891 | 543 | | | | 543 |
| Net debt | | | | | | | | | | |
| Net debt excl. lease liabilities | 5,849 | 6,626 | 6,040 | 5,689 | 5,689 | 5,695 | | | | 5,695 |
| Net debt | 7,825 | 8,569 | 7,999 | 7,706 | 7,706 | 7,680 | | | | 7,680 |
| Full-time equivalent employees | | | | | | | | | | |
| Swisscom Switzerland | 12,830 | 12,867 | 12,963 | 12,889 | 12,889 | 12,999 | | | | 12,999 |
| Fastweb | 2,733 | 2,750 | 2,741 | 2,753 | 2,753 | 2,737 | | | | 2,737 |
| Other Operating Segments | 3,514 | 3,493 | 3,468 | 3,263 | 3,263 | 3,273 | | | | 3,273 |
| Total headcount | 19,077 | 19,110 | 19,172 | 18,905 | 18,905 | 19,009 | | | | 19,009 |
| | | | · | | | | | | | |
| Information by geographical regions | 2464 | 2445 | 2424 | 2 24 2 | 0.570 | 2454 | | | | 2454 |
| Net revenue in Switzerland | 2,164 | 2,115 | 2,134 | 2,213 | 8,579 | 2,154 | | | | 2,154 |
| Net revenue in other countries | 639 | 665 | 626 | 686 | 2,604 | 614 | | | | 614 |
| Total net revenue | 2,803 | 2,780 | 2,760 | 2,899 | 11,183 | 2,768 | | | | 2,768 |
| EBITDA Switzerland | 927 | 962 | 907 | 773 | 3,569 | 941 | | | | 941 |
| EBITDA other countries | 197 | 231 | 241 | 240 | 909 | 196 | | | | 196 |
| Total EBITDA | 1,124 | 1,193 | 1,148 | 1,013 | 4,478 | 1,137 | | | | 1,137 |
| Capital expenditure in Switzerland | 371 | 381 | 372 | 510 | 1,634 | 359 | | | | 359 |
| Capital expenditure in other countries | 169 | 162 | 150 | 171 | 652 | 163 | | | | 163 |
| Total capital expenditure | 540 | 543 | 522 | 681 | 2,286 | 522 | | | | 522 |
| Headcount in Switzerland | 15,975 | 15,964 | 16,006 | 15,882 | 15,882 | 15,987 | | | | 15,987 |
| Headcount in other countries | 3,102 | 3,146 | 3,166 | 3,023 | 3,023 | 3,022 | | | | 3,022 |
| Total headcount (ful-time equivalent) | 19,077 | 19,110 | 19,172 | 18,905 | 18,905 | 19,009 | | | | 19,009 |
| Fastweb, in EUR million | | | | | | | | | | |
| Residential Customers | 286 | 288 | 282 | 286 | 1,142 | 285 | | | | 285 |
| Corporate Business | 237 | 244 | 231 | 267 | 979 | 247 | | | | 247 |
| Wholesale | 56 | 66 | 60 | 81 | 263 | 62 | | | | 62 |
| Revenue from external customers | 579 | 598 | 573 | 634 | 2,384 | 594 | | | | 594 |
| Segment result (EBITDA) | 179 | 205 | 218 | 224 | 826 | 185 | | | | 185 |
| Margin as % of net revenue | 30.8 | 34.2 | 38.0 | 35.2 | 34.5 | 31.1 | | | | 31.0 |
| Lease expense | (14) | (13) | (13) | (14) | (54) | (14) | | | | (14) |
| EBITDA after lease expense (EBITDA AL) | 165 | 192 | 205 | 210 | 772 | 171 | | | | 171 |
| Capital expenditure | (154) | (147) | (138) | (162) | (601) | (157) | | | | (157) |
| Operating free cash flow proxy | 11 | 45 | 67 | 48 | 171 | 14 | | | | 14 |
| Broadband access lines in thousand | 2,765 | 2,774 | 2,768 | 2,750 | 2,750 | 2,731 | | | | 2,731 |
| Broadband access lines wholesale in thous | and 153 | 190 | 237 | 306 | 306 | 363 | | | | 363 |
| Mobile access lines in thousand | 2,066 | 2,188 | 2,316 | 2,472 | 2,472 | 2,649 | | | | 2,649 |

| In CHF million, except where indicated | 1. quarter | 2. quarter | 3. quarter | 4. quarter | 2021 | 1. quarter | 2. quarter | 3. quarter | 4. quarter | 2022 |
|---|---------------|---------------|---------------|---------------|---------|---------------|---------------|---------------|---------------|---|
| Swisscom Switzerland Revenue and results | | | | | | | | | | |
| Residential Customers | 465 | 464 | 467 | 458 | 1,854 | 460 | | | | 460 |
| Business Customers | 199 | 195 | 193 | 190 | 777 | 188 | | | | 188 |
| Revenue wireless | 664 | 659 | 660 | 648 | 2,631 | 648 | | | | 648 |
| Residential Customers | 504 | 500 | 498 | 499 | 2,001 | 505 | | | | 505 |
| Business Customers | 222 | 217 | 213 | 214 | 866 | 212 | | | | 212 |
| Revenue fixed-line | 726 | 717 | 711 | 713 | 2,867 | 717 | | | | 717 |
| Total revenue telecoms services | 1,390 | 1,376 | 1,371 | 1,361 | 5,498 | 1,365 | | | | 1,365 |
| Solutions business | 273 | 274 | 274 | 290 | 1,111 | 297 | | | | 297 |
| Merchandise | 211 | 174 | 179 | 208 | 772 | 214 | | | | 214 |
| Wholesale | 169 | 156 | 163 | 156 | 644 | 144 | | | | 144 |
| Revenue other | 24 | 31 | 45 | 52 | 152 | 35 | | | | 35 |
| Total revenue from external customers | 2,067 | 2,011 | 2,032 | 2,067 | 8,177 | 2,055 | | | | 2,055 |
| | | | | | | | | | | |
| Residential Customers | 1,134 | 1,108 | 1,134 | 1,153 | 4,529 | 1,127 | | | | 1,127 |
| Business Customers | 759 | 741 | 730 | 752 | 2,982 | 779 | | | | 779 |
| Wholesale | 169 | 156 | 163 | 156 | 644 | 144 | | | | 144 |
| Infrastructure & Support Functions | 5 | 6 | 5 | 6 | 22 | 5 | | | | 5 |
| Total revenue from external customers | 2,067 | 2,011 | 2,032 | 2,067 | 8,177 | 2,055 | | | | 2,055 |
| Segment result before depreciation and a | mortisatio | n (EBITDA) |) | | | | | | | |
| Residential Customers | 728 | 736 | 758 | 694 | 2,916 | 745 | | | | 745 |
| Business Customers | 360 | 348 | 349 | 318 | 1,375 | 353 | | | | 353 |
| Wholesale | 89 | 75 | 56 | 78 | 298 | 81 | | | | 81 |
| Infrastructure & Support Functions | (261) | (278) | (283) | (315) | (1,137) | (249) | | | | (249) |
| Intersegment elimination | (202) | (2,0) | (1) | 2 | 1 | | | | | (2.5) |
| Segment result (EBITDA) | 916 | 881 | 879 | 777 | 3,453 | 930 | | | | 930 |
| Margin as % of net revenue | 44.0 | 43.5 | 42.9 | 37.3 | 41.9 | 44.9 | | | | 44.9 |
| Lease expense | (58) | (59) | (57) | (58) | (232) | (56) | | | | (56) |
| EBITDA after lease expense (EBITDA AL) | 858 | 822 | 822 | 719 | 3,221 | 874 | | | | 874 |
| Capital expenditure | (371) | (382) | (372) | (517) | (1,642) | (364) | | | | (364) |
| Operating free cash flow proxy | 487 | 440 | 450 | 202 | 1,579 | 510 | | | | 510 |
| er en | | | | | _,-, | | | | | |
| Operational data in thousand | | | | | | | | | | |
| Access lines | | | | | | | | | | |
| Residential Customers | 1,207 | 1,188 | 1,171 | 1,159 | 1,159 | 1,139 | | | | 1,139 |
| Business Customers | 284 | 283 | 270 | 265 | 265 | 260 | | | | 260 |
| Fixed telephony access lines | 1,491 | 1,471 | 1,441 | 1,424 | 1,424 | 1,399 | | | | 1,399 |
| Residential Customers | 1,733 | 1,733 | 1,736 | 1,743 | 1,743 | 1,736 | | | | 1,736 |
| Business Customers | 295 | 294 | 294 | 294 | 294 | 294 | | | | 294 |
| Broadband access lines retail | 2,028 | 2,027 | 2,030 | 2,037 | 2,037 | 2,030 | | | | 2,030 |
| | ,- | ,- | , | , | , | , | | | | ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,, |
| Residential Customers | 1,512 | 1,513 | 1,516 | 1,523 | 1,523 | 1,517 | | | | 1,517 |
| Business Customers | 69 | 69 | 69 | 69 | 69 | 69 | | | | 69 |
| Swisscom TV access lines | 1,581 | 1,582 | 1,585 | 1,592 | 1,592 | 1,586 | | | | 1,586 |
| Postpaid Residential Customers | 2,990 | 3,016 | 3,063 | 3,110 | 3,110 | 3,136 | | | | 3,136 |
| Postpaid Business Customers | 1,863 | 1,856 | 1,859 | 1,870 | 1,870 | 1,879 | | | | 1,879 |
| Mobile access lines Postpaid | 4,853 | 4,872 | 4,922 | 4,980 | 4,980 | 5,015 | | | | 5,015 |
| Prepaid Residential Customers | 1,324 | 1,297 | 1,268 | 1,197 | 1,197 | 1,136 | | | | 1,136 |
| Mobile access lines | 6,177 | 6,169 | 6,190 | 6,177 | 6,177 | 6,151 | | | | 6,151 |
| RGU Residential Customers | 8,766 | 8,747 | 8,754 | 8,732 | 8,732 | 8,664 | | | | 8,664 |
| RGU Business Customers | 2,511 | 2,502 | 2,492 | 2,498 | 2,498 | 2,502 | | | | 2,502 |
| Revenue generating units (RGU) | 11,277 | 11,249 | 11,246 | 11,230 | 11,230 | 11,166 | | | | 11,166 |
| | | | | | | | | | | |
| Broadband access lines wholesale | 677 | 689 | 692 | 698 | 698 | 703 | | | | 703 |

Forward-looking statements

This Interim Report is published in German and English. The German version is binding.

This interim report contains forward-looking statements. In this Interim Report, such forward-looking statements include, without limitation, statements relating to our financial position, results of operations and business and certain of our strategic plans and objectives.

Because these forward-looking statements are subject to risks and uncertainties, actual future results may differ materially from those expressed in or implied by the statements. Many of these risks and uncertainties relate to factors which are beyond Swisscom's ability to control or estimate precisely, such as future market conditions, currency fluctuations, the behaviour of other market participants, the actions of governmental regulators and other risk factors detailed in Swisscom's and Fastweb's past and future filings and reports, including those filed with the U.S. Securities and Exchange Commission and in past and future filings, press releases, reports and other information posted on Swisscom Group Companies' websites.

Readers are cautioned not to put undue reliance on forward-looking statements, which speak only of the date of this communication.

Swisscom disclaims any intention or obligation to update or revise any forward-looking statements, whether as a result of new information, future events or otherwise.

