



SAFE MEETINGS & EVENTS

When you're ready to plan your event, Talking Stick Resort™ is thrilled to welcome you back. We are dedicated to providing the best possible experience during your time at our property as such, we have implemented some new policies and procedures to ensure your event is executed in a manner that is safe for your staff and attendees.

In creating these guidelines, Talking Stick Resort has worked diligently to follow protocols that coincide with directives from the Centers for Disease Control and Prevention (CDC). We have also worked with the Arizona Lodging and Tourism Association to meet its requirements for its AZSafe + Clean Certification. The following are the new safety policies and procedures for your event:

- All staff and guests will be submitted to temperature checks upon entry into the building and masks are mandatory while inside. Anyone not meeting the requirements as per the CDC guidelines will not be permitted inside.
- All staff will use gloves to manage the handling and transportation of all food products.
- All staff have been certified by an independent 3rd party in the cleaning and sanitizing of all event space.
- All carts and transportation equipment to move food & beverage from one area to another are cleaned and sanitized after every use.
- All food and coffee breaks will have acrylic guards in place for the safety of the customers. Food items will also be individually wrapped and in portioned containers.
- Disposable utensils, cups and plates will be made available for use. Antimicrobial utensils will also be available.
- All buffet items will be served by the staff using gloves and antimicrobial utensils.
- All china, glass, and silverware have been sanitized and prepped ready for service.
- All buffet attendants and chefs will have the appropriate head gear, gloves, aprons, and masks. All bartenders will be masked and gloved for service.
- Uniforms that have been cleaned and sanitized by our vendor who has followed strict CDC guidelines.
- All meeting rooms will have hand sanitizer at its entrance. Disposable gloves will be made available for customer use.
- All chairs and tables have been clean and sanitized with approved sanitizer.
- All banquet bars have been cleaned and sanitized for prior and throughout use. Banquet bars will have disposable cups available for service.
- Apple Pay will be available at all banquet bars for touchless payment.
- Meeting rooms will be set as per social distancing guidelines when possible.
- All hotel meeting space has state-of-the-art HVAC system technology that cycles outside air into the meeting rooms through HEPA filtration.

Thank you for choosing Talking Stick Resort! We appreciate your cooperation as we work to create a fun and safe environment.



SOCIAL DISTANCING DIAGRAMS

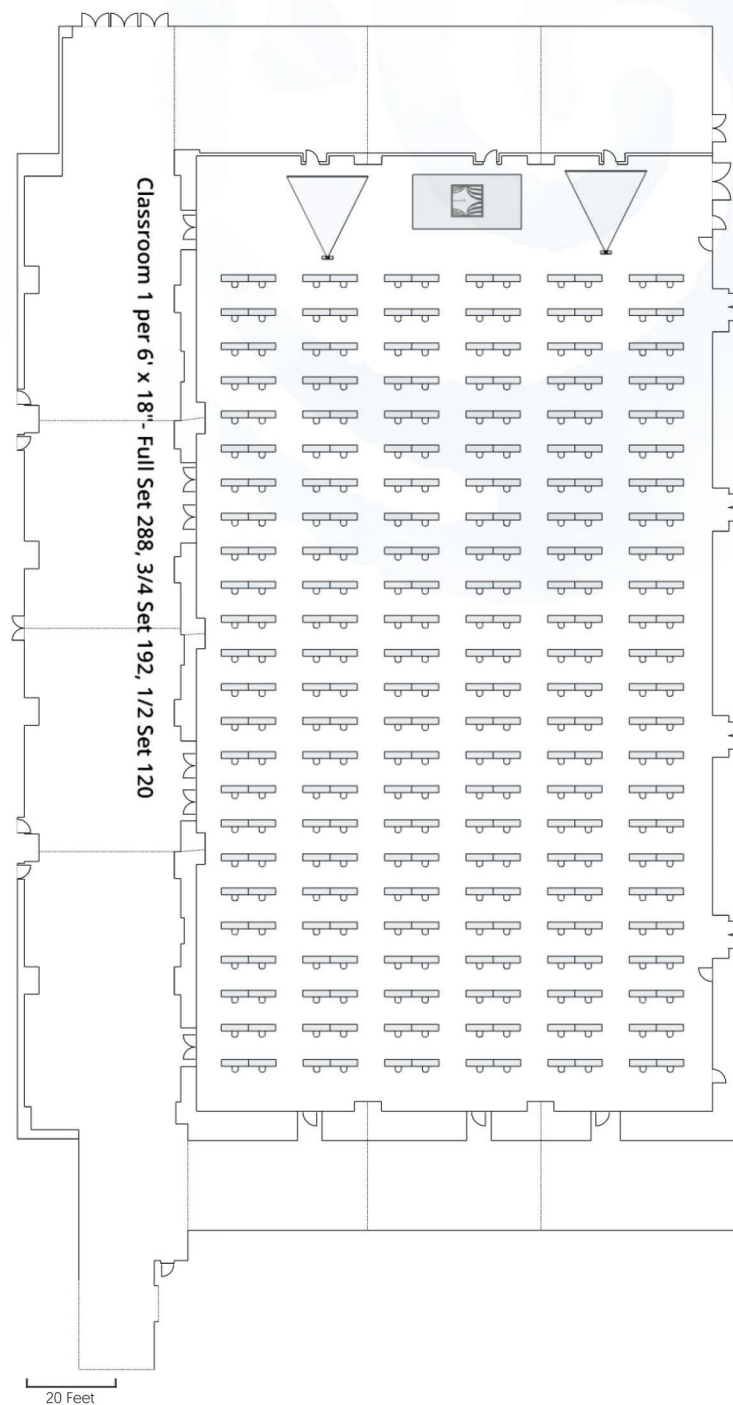
MEETING CAPACITIES WILL BE ALIGNED WITH
SOCIAL DISTANCING GUIDELINES

Diagrams are for example purposes only.
Actual diagrams may vary based on client needs.

SALT RIVER BALLROOM

CLASSROOM

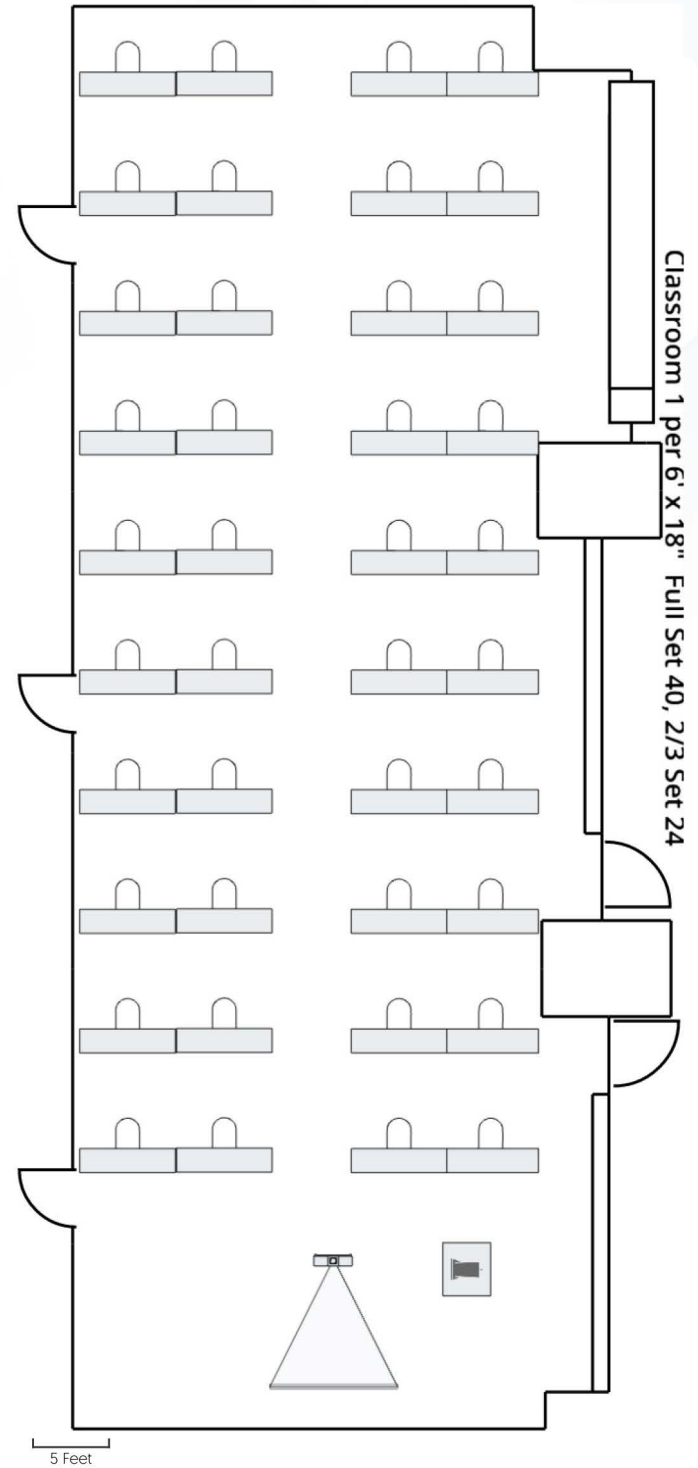
- Full Ballroom Set 288
- $\frac{3}{4}$ Ballroom Set 192
- $\frac{1}{2}$ Ballroom Set 120



QUAIL D, E, F

CLASSROOM

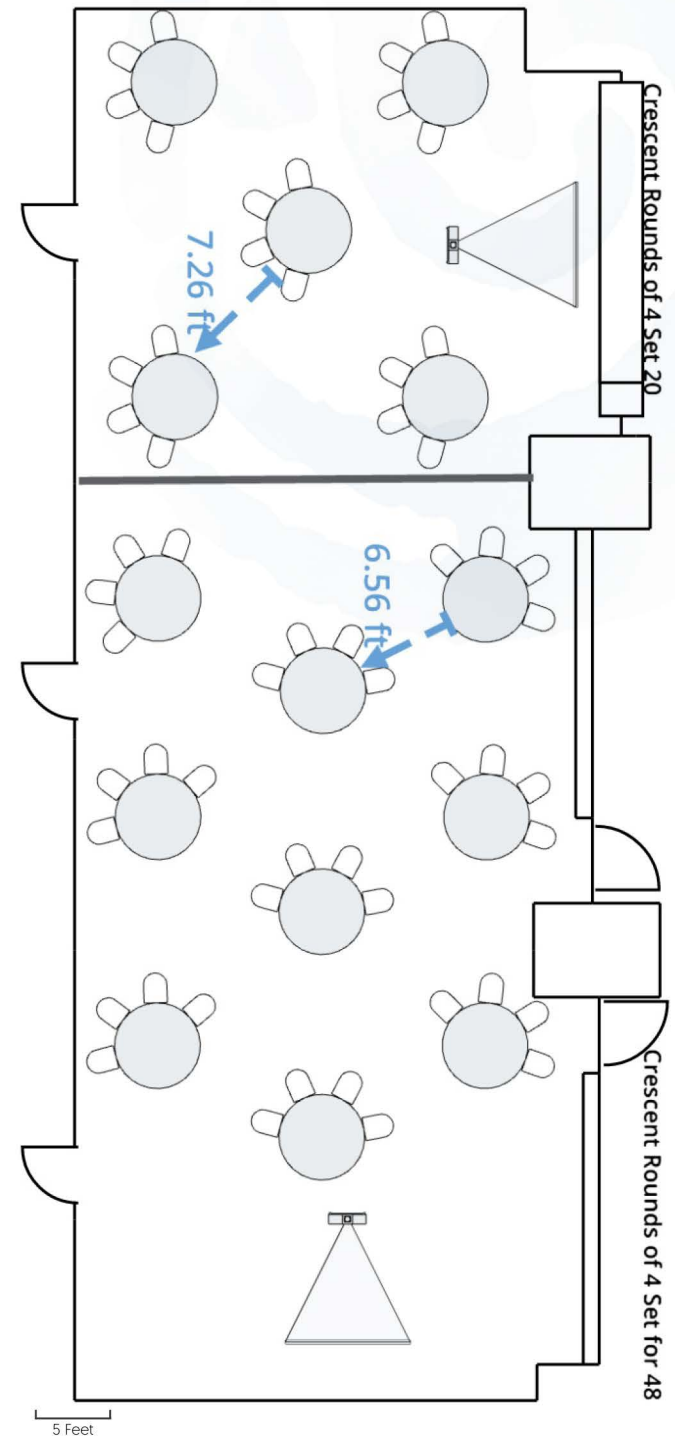
- Full Set 40



ROADRUNNER A, B, C

ROUNDS

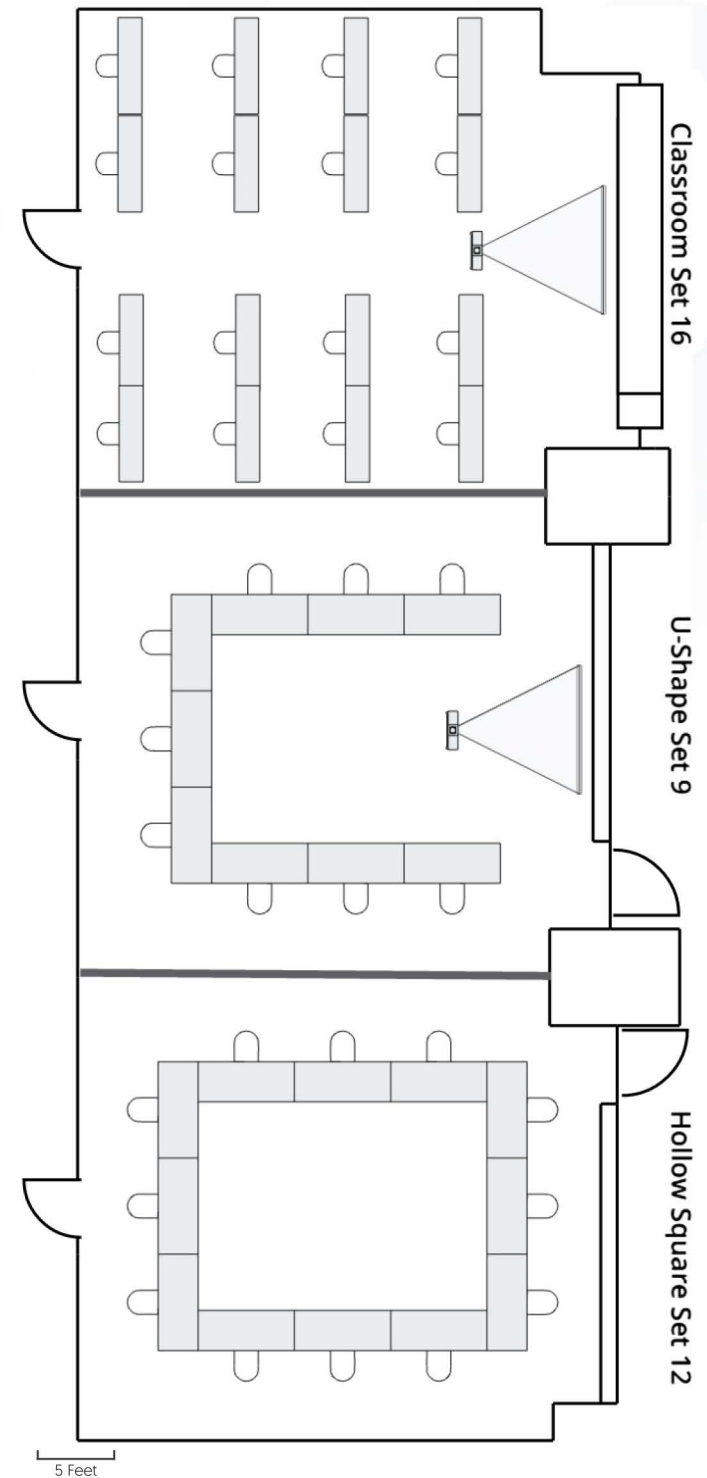
- Full Set 48



DOVE G, H, I

CLASSROOM, U-SHAPE,
HOLLOW SQUARE

- Classroom Set 16
- U-Shape Set 9
- Hollow Square Set 12





Presentation Services Audio Visual (encore) is dedicated to safely get the event industry back to work following the COVID-19 pandemic.

Encore and our family of companies will be at the forefront in safe meeting practices. As shelter-in-place restrictions ease, we're prioritizing physical distancing and enhanced cleaning procedures to keep guests and our employees safe.

How will meeting safely in the early stages of recovery look?

An anticipated phase one recovery for our industry will follow evolving guidelines set by government agencies, such as the Centers for Disease Control and Prevention (CDC).

Working alongside venue partners, encore is designing a series of meeting formats, equipment packages, and recommendations that address how to reduce risk, increase confidence and promote health within the meeting space. Meeting design, room layout, traffic flow, technology considerations and enhanced cleaning procedures are at the heart of this offering with the goal to make the meetings and events industry strong and healthier than ever.

Thank you for your cooperation during this time, we look forward to assisting with your event!