

CLIFF RUCKER
SENIOR VICE PRESIDENT, SALES
AND CUSTOMER RELATIONS



January 8, 2018

VALUED POSTAL CUSTOMER

SUBJECT: USPS Web Tools® Label Application Interface (API) – Elimination of No-Postage Label Options

Your company has been identified as a user of one of the USPS APIs that generate labels with no postage. USPS is committed to providing services that meet the needs of our customers, ensuring revenue protection and avoiding the potential of fraud. In FY 2017, over 8 million labels were generated with no postage. Effective February 23, 2018, the Web Tools No Postage Label option will be discontinued and labels with no postage will no longer be available as a Web Tools API.

The United States Postal Service has several available alternatives for generating intelligent mail package barcoded labels that include postage paid:

- **Click-N-Ship®:** Whether you plan to ship 1 or 50 packages per month, you can easily pay for postage and print shipping labels online. All you need is a free USPS.com® account. Pay with a credit card or via PayPal, ship domestically or internationally, and create batch shipments of up to 20 identical packages.
- **Click-N-Ship® Business Pro™:** For shipments of at least 50 pieces or a combined weight of 50 lbs. or more, Click-N-Ship Business Pro is a downloadable desktop software to help you get the job done. Pay postage via electronic manifest files, ship domestically or internationally, and manage your shipping with integration and reporting features.
- **PC Postage:** Authorized partners of USPS provide products and services for customers to purchase and print 24 hours a day, 7 day a week at their convenience. Information on authorized PC Postage vendors can be found at: <https://www.usps.com/business/postage-options.htm>.
- **Retail:** 32,000 convenient retail locations are available for customers to pay for postage and ship packages directly from USPS. Search for your preferred Post Office location at <https://tools.usps.com/go/POLocatorAction!input.action>.
- **Approved Shipping Consolidators:** USPS Approved Shipping Consolidators are private retailers with packaging and shipping operations – they may provide a variety of shipping services. A list of approved shipping consolidators can be found at: <https://www.usps.com/business/shipping-consolidators.htm>.

Attached are Frequently Asked Questions (FAQs) and a Customer Options Table for more details on the options available to print postage paid labels. Customers seeking ways to print postage labels, pay for postage, and approved PC Postage vendors can find additional information at: <https://www.usps.com/business/postage-options.htm>

If you are a Web Tools label API customer that generates a large volume of mail, or have customized shipping needs, we can provide additional support. Contact your local Postmaster or USPS Sales Manager or send an email to: Sales@usps.gov for more information on our shipping services.

Thank you for your partnership as we continue to improve our products and services to meet your business needs.

A handwritten signature in black ink, appearing to read "Cliff Rucker". The signature is fluid and cursive, with a long horizontal stroke extending to the right.

Cliff Rucker

Attachments