

**Who needs to  
call Miss Utility?  
Homeowners,  
contractors—anyone  
planning to dig, plant,  
blast, drill or grade.**

Whenever you alter the ground in any way, the law requires that you contact Miss Utility first. If you don't, and as a result damage an underground line, you're wasting time and money and putting yourself and others at risk for injury or even death. Plus, you'll have to pay for any repairs—and possibly face legal consequences.

It's easy to avoid this hassle. Simply contact Miss Utility and we'll notify the appropriate subscribing owner-member utility companies. Professional locators will come out to your property or construction site and mark the appropriate location of all buried lines that are owned and maintained by the subscribing utilities. These markers indicate where it is not safe to dig.

Always contact Miss Utility first. It's free, simple and... it's the law.



**Spend  
a few  
minutes,  
save  
a lot of  
hassle.**



Before you dig. Every dig. It's the law.



Before you dig. Every dig. It's the law.

2 full business days prior to work  
**call 1-800-257-7777 or 811.**  
**[www.missutility.net](http://www.missutility.net)**

# Ensuring your site is ready to be safely excavated only takes a few minutes:

## 1 Place your ticket by phone ...

At least 2 full business days prior to digging, call Miss Utility at 1-800-257-7777 or 811. Have the following information ready before you call:

- Your name/phone number/email address
- Alternate name/phone number
- Type of work
- Who the work is being performed for
- Location of work/street address
- City, county, state
- Nearest intersecting street
- Extent of work
- Special instructions for marking
- ADC Map number and grid
- Indicate if you're using explosives

**Please check with your individual jurisdictions with regard to waiting times and specific digging guidelines.**

## ...OR anytime online

With Internet Ticketing from Miss Utility (ITIC), a person can enter a locate request directly into the Miss Utility system 24 hours a day, 7 days a week. Log onto [www.missutility.net](http://www.missutility.net), click on ITIC, and follow these instructions:

- Click on the area where you are excavating
- Read and accept the terms and conditions
- Register to use ITIC by entering your e-mail address and company's main phone number
- After receiving your password, enter your e-mail address and password and click "log in"
- Complete the required excavation and location information

Review detailed ITIC instructions at [www.missutility.net/itic/](http://www.missutility.net/itic/)

## 2

## Contact Ticket Check® two full business days after you contact Miss Utility and BEFORE you start digging...

Few things are as frustrating as getting to your construction site and discovering that it hasn't been marked for utility lines. Miss Utility's Ticket Check eliminates the time and money you could possibly waste because of a locator's delay. Contact Ticket Check and you'll instantly receive the status of your ticket. Here's how it works:

1. Call 1-866-821-4226 or log onto [www.missutility.net](http://www.missutility.net) 2 full business days after making your request.
2. Have your ticket number and contractor ID number available. (Your contractor ID is the 10-digit phone number you gave to Miss Utility when you processed your ticket.)
3. Our easy-to-use system will give you a number reflecting your request's status:

- Code 1: Clear/No conflict
- Code 2: Marked
- Code 3: 24-hour delay
- Code 4: 48-hour delay
- Code 5: Not complete/In progress: Locator has spoken with the excavator and they have agreed to this message.
- Code 9: Marked up to privately owned utility.
- Code 10: Incorrect address information. Please call Miss Utility to reschedule.

You also have access to two status codes that you may leave for the locator using Ticket Check's system:

- Code 6: Locate discrepancy
- Code 7: Not complete/In progress dispute

Visit [www.missutility.net/maryland/ticketcheck.asp](http://www.missutility.net/maryland/ticketcheck.asp) for more details about the codes, or call a Miss Utility representative at 1-800-257-7777 or 811.

## ...OR automatically view your ticket status by email.

If you provide us with your email address when placing your tickets, you'll automatically receive a copy of your ticket status by the beginning of the third business day after you make your request.

Once you've gotten the OK from Ticket Check, you're ready to dig.

## 3









## Remember, once you're on site ...

- Respect and protect all marks/flags
- Excavate with care. Hand dig within 18 inches of the marked utility line, and expose the line through hand-digging or vacuum excavation before using mechanized equipment
- Immediately notify the facility owner if an underground utility line is damaged
- If damage creates an emergency, take immediate steps to safeguard life, health and property by calling 911

## Get to work.

Contact Miss Utility, then check with Ticket Check and stay on schedule, on budget—and within the law.

## APWA Uniform Color Code for Marking Underground Utility Lines:

	Electric Power Lines, Cables, Conduit and Lighting Cables
	Gas, Oil, Steam, Petroleum or Gaseous Materials
	Communication, Alarm or Signal Lines, Cables or Conduit
	Potable Water
	Sewers and Drain Lines
	Reclaimed Water, Irrigation and Slurry Lines
	Temporary Survey Markings
	Proposed Excavation