

VINE is an automated service that lets you track an offender's custody or court case status. You can also register to be notified by phone and/or email if the custody status of an offender changes.

Write down the following information, remove this panel, and keep it in a safe place:

Offender name

Offender number

Case number

Your four-digit PIN

- If you do not answer a notification call, VINE will leave a message and will continue calling back until you enter your PIN or until up to 48 hours have passed. You may get a call from VINE in the middle of the night.
- Do not register a phone number that rings to a switchboard.
- VINE is confidential.
- You can register multiple phone numbers and email addresses for notifications.
- If you forget your PIN, call VINE toll-free at **1-866-634-8463** and press zero for a VINE service representative.
- VINE service representatives are available 24 hours a day, seven days a week to assist you.



Search for "VINEmobile"
where you get your apps.

Notes:



Victim Information & Notification Everyday

Maryland VINE Service

Information & Notification for
Court Hearings, Offender Custody,
Probation & Parole Status

*Victims have the
right to know.*



1-866-MD-4-VINE
(1-866-634-8463)
www.vineline.com

Do not rely solely on
VINE for your safety.
If you feel you are in
danger, call 911.



Rev. 03/17

A service provided by the
Maryland Department of Public Safety and
Correctional Services (DPSCS)

MARYLAND VINE SERVICE

SEARCHING FOR INFORMATION

To access offender custody or court case information:

- Call **1-866-634-8463**
- Visit **www.vineline.com**
- Download the **VINEmobile app**
- **TTY** users, call 1-866-847-1298

HOW DO I REGISTER?

If the offender is in custody, you can register to receive custody change notifications. You can also register for court case notifications.

If you register a phone number, you must create a four-digit personal identification number (PIN) that you will need when you receive notifications. Make sure your PIN is easy to remember. Write it down and keep it in a safe place.

Email registrations do not require a PIN.

DISTRICT COURT, CIRCUIT COURT DETENTION CENTER, DIVISION OF CORRECTIONS, PAROLE, AND PROBATION NOTIFICATION

You will be notified about offender custody changes such as release, transfer, or escape, as well as probation & parole changes including release, transfer, change in supervising agent, or violation hearing results. Also, if you register for a court case, you will be notified of upcoming hearings and court status changes.

When VINE calls, listen to the message, then enter your PIN followed by the pound (#) key when asked. Entering the PIN lets VINE know that you received the call and will stop the service from calling you again.

No PIN is required to register for email notifications. You will receive one email when there is a change in custody status.

You will need to register each time a case moves between a District Court or a Circuit Court. You will also need to register each time an offender is transferred between a local detention center and a state prison facility, or is placed under parole/probation supervision.

Phone and email notifications will remind you to re-register when the offender's case or location is transferred, or the offender incurs a status change.

VICTIM RESOURCES

Division of Parole and Probation Victim Services

410-585-3340

Victim Services Corrections

410-585-3348

Pretrial Detention and Services

410-209-4416 or 410-545-8278

Corrections

1-866-606-7789 or 410-585-3331

Parole Commission

1-877-241-5428 or 410-585-3213

Criminal Injuries Compensation

410-585-3010 or 1-888-679-9347

Maryland Sex Offender Registry

410-585-3604

Maryland Sex Offender Alert Line

1-866-559-8017

National Domestic Violence Hotline

1-800-799-SAFE (1-800-799-7233)

National Organization for Victim Assistance

1-800-TRY-NOVA (1-800-879-6682)

National Center for Victims of Crime

202-467-8700

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