

2024 - 2025 PASS PROTECTION PLAN

SEASON PASS PROTECTION PLAN

A Mt. Hood Fusion Pass or Timberline Season Pass offers the best value with the most days of skiing and riding in Oregon. For a nominal fee of \$25 per season pass, the Pass Protection Plan (PPP) protects your investment from unforeseen circumstances that prevent you from beginning your season or cutting it short. PPP must be purchased at the same time the individual's season pass is purchased. PPP allows you to recoup a portion of the cost of your pass if you are unable to begin or finish the season for which the pass was purchased.

EXAMPLES OF WHEN YOU MIGHT NEED THE PPP:

- You become ill or suffer an injury
- Pregnancy
- Your primary or secondary residence (in Oregon) is made uninhabitable due to fire, flood vandalism, burglary or natural disaster
- You are called to active military service or military leave is revoked or reassigned

WHO IS ELIGIBLE?

Any individual who buys a Fusion or Timberline Pass for the winter season may purchase the Pass Protection Plan for their Season Pass only. The plan only covers the passholder who qualifies for the claim as listed in the Pass Protection Plan.

PASS PROTECTION IS NOT TRANSFERABLE AND CANNOT BE SOLD OR EXCHANGED. THE CREDIT IS NON-TRANSFERRABLE BETWEEN PERSONS.

SEASON PASS CANCELLATIONS

Any individual who purchases PPP in conjunction with their pass will qualify for a full refund if they make their request prior to November 15th, 2024. The individual must have a qualifying event as outlined in this plan and the pass must not have been used for lift access. The cost of the PPP is not refundable.

SEASON PASS TERMINATIONS

Any individual who has used their pass for lift access at least one day during the 2024-2025 winter season but is unable to finish their season due to a valid change in circumstances and who purchase the PPP in conjunction with their pass will qualify for a prorated rollover credit according to the schedule below. Individuals with an unused pass making a claim after November 15th will qualify for a rollover credit equal to the value of their pass purchase. All requests must be made prior to May 15th, 2025. The cost of PPP is not refundable.

PASSHOLDERS WITH BUDDY TICKETS

Any individual who purchased Buddy Tickets in conjunction with their pass will qualify for a credit of \$67 for each remaining unused ticket. The individual must have a qualifying event as outlined in this plan.

ROLLOVER SCHEDULE

The following amount will be deducted from total pass value for each day the pass is used:

Adult - \$80 Teen - \$70 Youth/Senior - \$65

Purchase price credit

Prior to lower mountain opening	100%
Between 0-30 days of purchase date and/or November 1	80%
Between 31-61 days of purchase date and/or November 1	60%
Between 61-90 days of purchase date and/or November 1	40%
Between 91 days of purchase date and/or November 1	20%

VALID CHANGES IN CIRCUMSTANCES

Rollover credits will be issued for the reasons defined below pending receipt of required documentation that provides sufficient information as determined by the Guest Services Manager or their designated staff. Requests for rollovers for other reasons will be reviewed and granted on a case-by-case basis at the sole discretion of the Guest Services Manager.

Reason	Description	Verification required
Injury or illness	Pass holder has developed an illness or suffered an injury which is so disabling that the pass holder cannot ski or snowboard for the remainder of the season. Date of change in circumstance is defined as the date the pass holder is diagnosed by a physician.	Original letter from diagnosing physician on official letterhead indicating date of diagnosis
Residence becomes uninhabitable	Pass holders primary or secondary residence (secondary residence must be located within the state of Oregon) becomes uninhabitable due to fire, flood, natural disaster, vandalism or burglary as verified by a local authority or insurance adjuster. Date of change in circumstance is defined as the date of damage to the residence.	Original letter from local authority or insurance company or copy of local authority or insurance claim report indicating date of incident
Military deployment	Pass holder is called to active military service or military leave is revoked or reassigned.	Original documentation of deployment letter
Pregnancy	The pass holder becomes pregnant or the pass holder's significant other becomes pregnant and the pass holder is unable to ski or snowboard for the remainder of the season as they are needed to care for the newborn or expecting mother as verified by a physician via a doctor's note. Date of change in circumstance is defined as the date a physician confirms pregnancy or date care is needed.	Original letter from diagnosing physician on official letterhead indicating date of confirmed pregnancy or date care is needed.

INVALID CHANGES IN CIRCUMSTANCES

Rollovers will not be provided for the reasons listed below. This list is not inclusive.

- Injury or illness caused intentionally by the pass holder
- Injury or illness that does not prevent participating in skiing or snowboarding for the remainder for the season
- Injury or illness as a result of skiing or snowboarding recklessly or on closed or out of bounds terrain
- Incarceration where the pass holder pleads guilty or is found to be guilty
- Elective or cosmetic surgery
- Lack of snow or poor weather
- Mandated closure of the Ski Area
- Individuals who are trespassed from the property
- Subaru Fusion pass holders
- Family or friends of the individual who qualifies for the Pass Protection claim

SUBMITTING A PPP CLAIM

All Pass Protection claims must be made within two weeks of the date of change in circumstances to qualify. All claims shall be made by emailing pppclaims@timberlinelodge.com

REQUESTS FOR PASS CREDITS WILL NOT BE ACCEPTED AFTER MAY 14th, 2025 OR FOR CHANGES IN CIRCUMSTANCES WHICH OCCUR ON OR AFTER MAY 1st, 2025.

DEFINITIONS

- **Injury** – means bodily injury, which is sustained as a direct result of an unintended, unanticipated accident that is external to the body and that occurs while the Pass Holder's coverage under Pass Protection is in force.
- **Pass holder** - means an individual who buys a Fusion or Timberline Pass from Timberline Lodge or Skibowl.
- **Physician** - means a licensed practitioner of the healing arts acting within the scope of his or her license who is not the Pass Holder or a person who is related to the Pass Holder by blood, marriage, civil union partner or living arrangement.
- **Sickness** - means an illness or disease that requires treatment by a physician
- **Skiing/Ski** - means alpine, nordic or telemark skiing, snowskating, snowboarding and snowshoeing.