

Stanislaus County  
**Annual Report**  
2019 - 2020





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# Dear Stanislaus County Residents:

We consider it a high honor to serve this community, representing the Stanislaus County Board of Supervisors and Chief Executive Office. While the work is not always easy, it is always important. We understand that in order to build and maintain the trust of our residents we must ensure fiscal responsibility with a future-oriented lens. We must adhere to spending principles and service strategies that ensure the health, safety, and prosperity of all. We also must constantly reevaluate these strategies, recognizing that what is most important to the families and individuals that make up our community today isn't the same as what was most important even a few short years ago.

Stanislaus County is a place with a pioneering spirit. We are authentic and hard-working by nature. We are innovative and hold countless stories that prove our grit, our relentless drive, and our desire to shape our own narrative. While our vision for what makes a community great has evolved over time, these characteristics never will.

This 2019 - 2020 Annual Report tells the story of a year for the record books. A year that began with an optimistic outlook and sense of concrete stability came to a close marked by civil unrest, disastrous wildfires, and a deadly pandemic. While we know this time of adversity isn't permanent, it has given us pause, and as we reflect we recognize a powerful truth. During this year past we have accomplished much to be proud of, and we commit to the residents of Stanislaus County continued efforts to live out our values of Strong and Safe Neighborhoods, Healthy Communities, Healthy Economies, First Rate Learning, and Delivery of Efficient Public Service and Community Infrastructure.

Yours in Service,

***Kristin Olsen & Jody Hayes***



**KRISTIN OLSEN**  
Chairwoman



**JODY HAYES**  
Chief Executive Officer



## YOUR COUNTY SUPERVISORS

*\*Clockwise from left of image*

**TERRY WITHROW**  
District Three

**KRISTIN OLSEN**  
District One

**VITO CHIESA**  
District Two

**TOM BERRYHILL**  
District Four

**JIM DEMARTINI**  
District Five

# IN MEMORY

## Stanislaus County Supervisor Tom Berryhill

1953 - 2020

Tom Berryhill was born in Ceres, California on August 27, 1953 and passed on August 29, 2020 peacefully at home. He was known for being the "ultimate optimist" with a can-do attitude that inspired everyone who knew him.

Supervisor Berryhill was a fourth-generation farmer who had been very active in many community groups, business organizations and efforts to improve the quality of life in our community. He was locally educated, attending Ceres High School then Modesto Junior College, and went on to attend California Polytechnic University, San Luis Obispo. He was a strong supporter of California's public schools and universities.

Supervisor Berryhill was elected in 2018 to the District 4 seat on the Stanislaus County Board of Supervisors. He was a Member of the Board of Directors for the State Fund Compensation Insurance Fund and well respected in our community. Through the end of his life he worked hard to continue his commitment to serving Stanislaus County.

As a public servant for decades, Tom was elected to the Assembly in 2006 where he served on the Committees on Water, Parks and Wildlife; Assembly Utilities and Commerce Committee, along with serving as Vice Chair of both the Assembly Agriculture and Human Services Committees.

Berryhill was elected to the Senate in 2010 and reelected in 2014, where he represented the citizens of Amador, Calaveras, Fresno, Inyo, Mariposa, Mono, Tuolumne counties, as well as parts of Madera, Sacramento, Stanislaus, and Tulare Counties. One of the largest and most spectacular districts in the Legislature, the 8th Senate District includes Yosemite National Park, the agricultural farm lands of the Central Valley, and the Sierra foothills.

Berryhill achieved countless awards during his tenure and helped introduce many bills during his time serving in the Assembly and Senate. He was awarded many accolades:

- Outstanding Legislator for the Year from the California Sheriffs' Association - 2007, 2008, and 2009;
- The American Nurses Association's California Legislator of the Year - 2008;
- Outstanding Legislator from the California Rifle and Pistol Association - 2010;
- Donate Life, California Legislator of the Year - 2012;
- California Waterfowl Association Grant Kenyon Award for Outstanding Advocacy - 2012;
- California Small Business Legislator of the Year - 2013; and
- California Latino Water Coalition Award for Outstanding Bipartisan Commitment and Effort - 2014

Supervisor Berryhill held a high level of respect the firefighters, public safety members, and first responders and often expressed thanks to those who serve and protect us for their daily contributions in keeping our citizens safe.

He enjoyed the great outdoors and open land. Some of his favorite activities included fly fishing, skiing, hunting, and golf. At the end of his daily adventures he always looked forward to coming home to enjoy time with his family, friends, or colleagues. Tom will be remembered as a mentor to many people and for his love for life as well as his deep commitment to public service.

Tom is survived by his wife Loretta, daughters Jessica and Samantha, his brother Bill, sisters Jane and Betsy, and many beloved nephews, nieces, and cousins. Stanislaus County Board of Supervisors, staff, and residents will remember him fondly and will benefit from his lifetime of service for years to come.

# FINANCIAL OVERVIEW

Stanislaus County began Fiscal Year 2019-2020 with a positive outlook for the future. It had transitioned from an annual budget to a biennial one and was in the second year of that two-year cycle. The two-year budget was built to streamline processes and promote a reflection on performance, all while maintaining its long-standing history of transparent fiscal responsibility. Departments were midway through the two-year time frame in which to accomplish their goals, as the County shifted towards an outcome-based approach to the allocation of County resources that strived to answer the question, "Is anyone better off?"

The Final Adopted Budget included a 3% increase in appropriations over the prior year and an increase in estimated revenue of 3.4%. Discretionary Revenue, the revenue over which the Board has the most discretion, was expected to increase by 5%, or \$11.2 million, over that budgeted in the prior year. The County's fund balance reserves were strong, totaling nearly \$530 million for all funds and \$219 million for the General Fund due to the prudent fiscal management of the Board of Supervisors in prior years.

As the fiscal year progressed, the County began preparing for the next two-year budget cycle that would begin on July 1, 2020. Then, in March 2020, the COVID-19 pandemic hit Stanislaus County and dramatically shifted its focus to providing services to the community to respond to the pandemic. Many "normal" operations took a back seat, as the community looked to the County to provide primary functions such as housing and protection for our most vulnerable population. The County opened the Emergency Operations Center and a 2-1-1 call center to assist the community with available resources.

In order to assist the County with the financial burden of responding to the COVID-19 pandemic, the United States Treasury allocated and disbursed to Stanislaus County \$96.1 million of Coronavirus Aid, Relief, and Economic Security (CARES) Act Coronavirus Relief Fund (CRF) funds. Further, the California Department of Finance allocated an additional \$12.8 million of State CARES Act CRF pass-through funds to support costs necessary to respond to the emergency. The total of CARES Act CRF funds received by Stanislaus County was \$108.9 million.

The revenue was placed in a deferred revenue account pending the identification of eligible expenditures to claim against the CRF funds. The Board of Supervisors has approved the following spending plan for CARES Act CRF funding:

- \$58.9 million for Direct Budget Support for Stanislaus County Departments
- \$50 million for Community Support

Through June 30, 2020, the County experienced the following emergency costs, claimable through CRF and Federal Emergency Management Agency (FEMA)\*:

- \$26.8 million in Federal and State CRF
- \$1 million in FEMA

*\* The amounts listed are approximate and may change as costs are being analyzed for their eligibility for CRF and/or FEMA funding.*

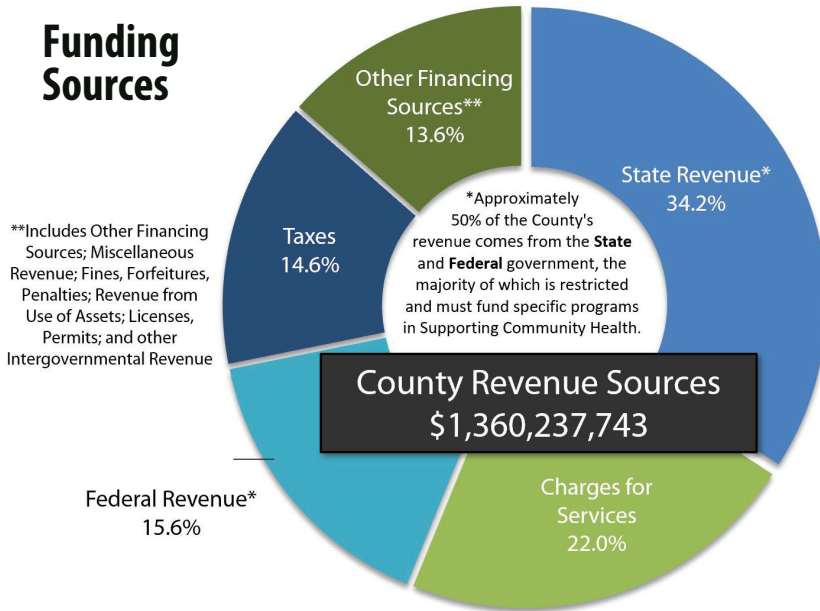


Stanislaus County is proud to have received, for the 16th year, the Government Finance Officers Association **Distinguished Budget Presentation Award.**

The national Award recognizes budgets prepared to the highest quality standards.

# FINANCIAL SUMMARY

## Funding Sources



## Funding Sources

The County's \$1.4 billion in actual revenue sources is mostly funded by State and Federal sources, representing a combined 50% of all funding.

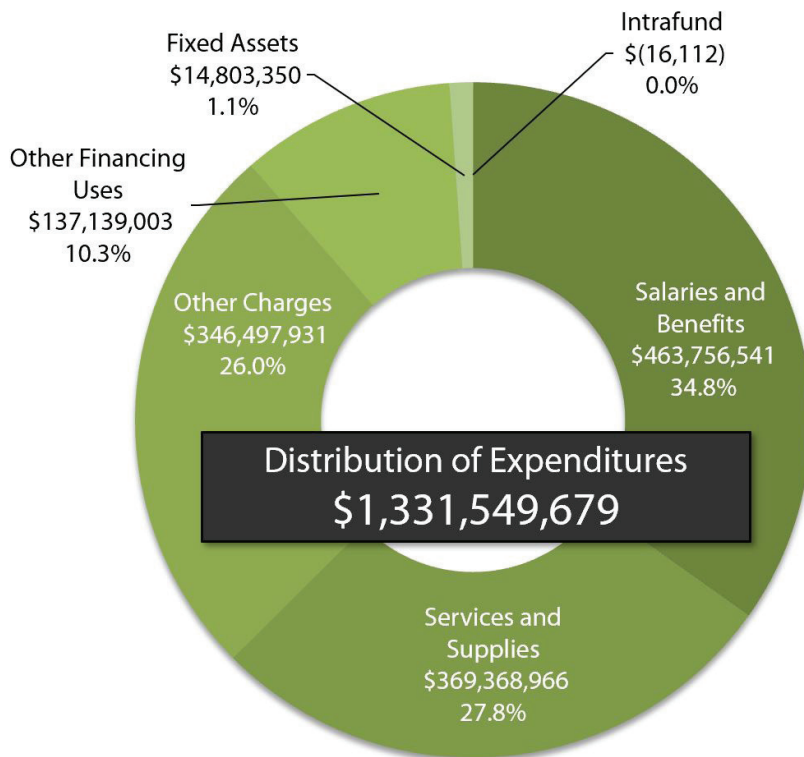
## Spending Categories

Spending is focused on direct customer services, staff, and equipment needed to support Federal and State priorities, as well as those of the Board of Supervisors. Salaries and benefits account for 34.8% of the total countywide expenses in Fiscal Year 2019-2020.

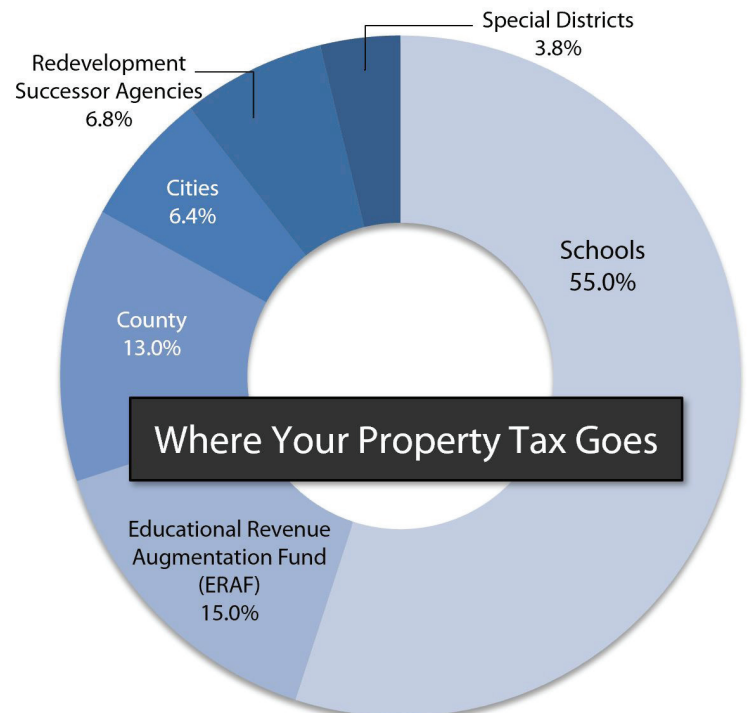
## Where Property Tax Goes

Property Taxes provide a significant portion of discretionary revenue for local services; the County retains 13 cents of every \$1 allocated. The majority of local property taxes, approximately 70%, are dedicated to schools and statewide support for education.

## Spending Categories



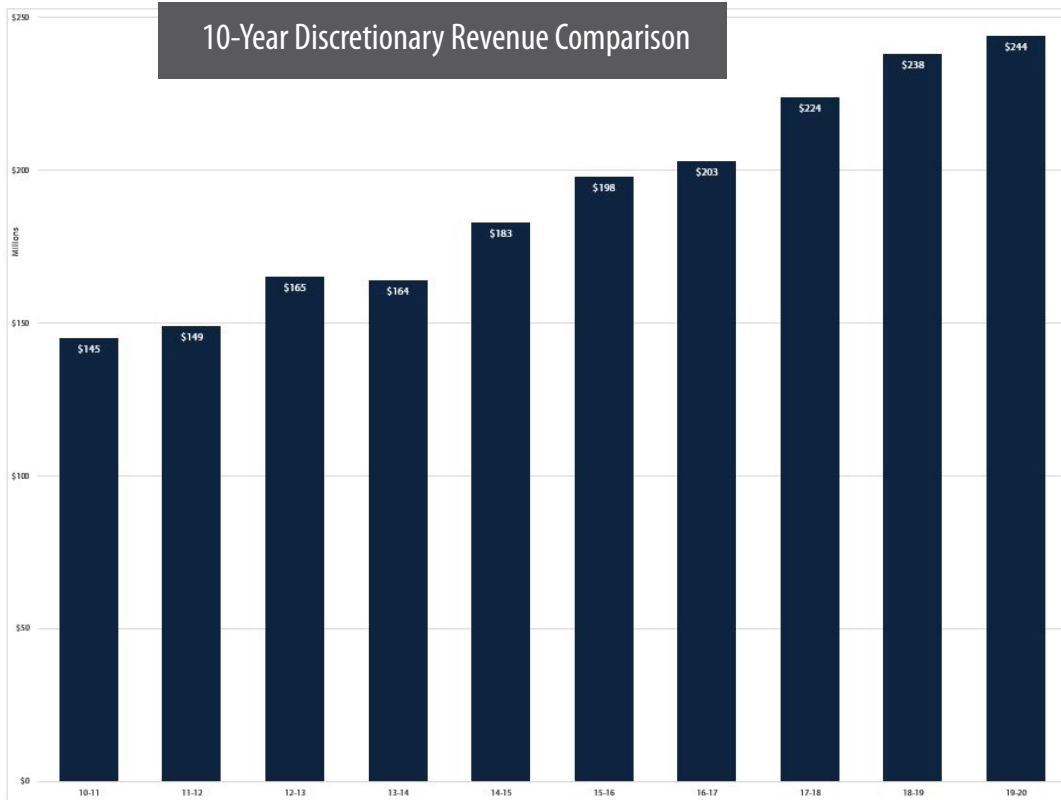
## Property Taxes



total **SPENDING**  
**\$1,331,549,679**

total **REVENUE**  
**\$1,360,237,743**

# FINANCIAL SUMMARY, cont.



**Discretionary Revenue** is available under the direction of the Board of Supervisors and primarily funds public safety and other general government activities. During Fiscal Year 2019-2020, Discretionary Revenue for the County increased by approximately \$6 million or 2.5%. The average 10-year annual growth is 6%.

5-Year History	FY '15-'16 Actuals	FY '16-'17 Actuals	FY '17-'18 Actuals	FY '18-'19 Actuals	FY '19-'20 Actuals	FY '19-'20 Legal Budget	% of Legal Budget
Total Revenue	\$1,043,198,268	\$1,061,681,484	\$1,147,269,547	\$1,243,622,119	\$1,360,237,743	\$1,397,169,907	97.4%
Total Expenditures	\$ 998,243,096	\$1,029,396,939	\$1,134,227,534	\$1,210,575,132	\$1,331,549,679	\$1,577,551,055	84.4%
Use of Fund Balance	\$ (44,955,172)	\$ (32,284,545)	\$ (13,042,013)	\$ (33,046,987)	\$ (28,688,064)	\$ 180,381,148	

## Total Expenditures

Total County spending increased 10% over the prior year, the majority of which is supported by Federal and State funding. The General Fund pays for core services such as public safety, parks, planning and community development, and many other services and averages spending at 28% of total expenditures for the County.





# ADMINISTRATIVE UPDATE

## COVID-19 & Relief Funding

The County organization is diverse and departments are responsible for a wide range of businesses and services to the community. Maintaining these core functions and the safety-net programs while leading the community in the response to the COVID-19 pandemic has stretched County resources in ways not previously imagined. With the leadership of the Board of Supervisors, County staff have worked creatively, through teamwork and effective partnerships to support the community, reduce COVID-19 spread, and respond to those in need with compassion and assistance.

The County has benefited from Federal and State economic support, including a Federal Coronavirus Relief Funds allocation of \$96.1 million and a State Pass-through allocation of \$12.8 million to provide a temporary one-time benefit to the organization and the economic condition of the County; these funds must be spent by December 30, 2020. In recognition of the economic impacts from COVID-19 which have largely affected sales tax revenue, the State of California has provided Realignment Backfill funding of \$9.1 million. This is an unprecedented level of support from the State to assist counties in meeting local safety net program needs and match requirements. Benefiting programs are in the areas of health, mental health and social services including Foster Care and In-Home Supportive Services, as well as public safety Realignment. While significant, the Realignment Backfill funds fall short of prior year base funding, and actual community needs.

Balancing community services and traditional County business while effectively responding to COVID-19 will continue to challenge the organization in both operations and financing. Emergency response functions

will be more expansive and necessary over a longer duration than any prior disaster faced by the County. Ongoing Human Relations support for employees will be critical, including remote work, telecommute options, and scheduling variations while meeting disaster worker responsibilities. County staff are committed to this effort which is directly connected to the quality of life in the community.

## Budget

The Stanislaus County Budget is an operational, fiscal, and staffing plan for the provision of services to the residents of Stanislaus County. The budget process begins with the Board of Supervisors' priorities and allocates resources to support department goals and objectives for service to the community.

The budget is balanced and recommended operating levels are supported by fiscally sustainable revenue/funding strategies. Fiscal Year 2019-2020 completed year two of Budget Period 2018-2019/2019-2020 and solidified progress toward the goals established in year one. In addition to department objectives identified in year one that align with their individual missions and the priorities of the Board, departments report on their progress midway through the two-year time frame in which they work to accomplish established goals. This focus on developing, monitoring, and achieving thoughtfully considered objectives is the cornerstone of the County's two-year budget model, a deliberate shift towards an outcome-based approach to the allocation of County resources that strives to answer the question, "Is anyone better off?"

The purpose of the two-year budget model is to push long-range financial planning further into the organization, and to strengthen the

connection between leadership strategy and budget policy.

Fiscal Year 2019-2020 marks the third year for which actual financial results were included in the budget document, while operational results are presented in a stand-alone attachment to the 2020-2021 First Quarter Financial Report. This provides greater transparency to the public on the use of resources, and a baseline for improved budget performance. Closely tied to the new budget process and its multi-year financial plan, departments experienced an expanded time frame in which to meet their goals to allow for a more concerted effort towards progress. More importantly, this process supports the organization by redirecting focus from simply building budget projections to detailed review focused on budget results.

In spite of the COVID-19 impact to the economy, which created a precipitous drop in sales tax revenues in the months of March and April of 2020, the recovery has been equally quick and final sales tax revenues for Fiscal Year 2019-2020 realized 6% growth above the prior year. Realignment revenues which had been forecast to decline 15%, performed better but still short of base by 1.5%. This unanticipated year-end performance along with positive accounting adjustments recognizing the current market value of treasury investments, contributed a net \$1.9 million growth to year-end General Fund Balance over the prior year.

## Planning

The County's approach to strategic planning is directly connected to a long-range financial model for forecasting into the future, with a three to five-year outlook on revenues and expenses and the related impacts to fund balance. This model relies on

## Planning, *cont.*

assumptions that embed organizational values into public budgets, including: fiscal prudence, a conservative approach to financial management and ongoing fiduciary responsibility to residents of our County. The goal is to be good fiscal stewards of taxpayer dollars.

To ensure the long-term economic stability of the organization, the County has developed a series of financial and budgetary policies. Using both operational guidelines and qualitative standards, these policies strive to maintain a stable and positive financial position for the foreseeable future. Moreover, they provide guidelines to management in planning and directing the County's day-to-day financial affairs and operations.

The County's financial modeling, strategically projected to factor conservative to moderate revenue estimates over time, dedicates one-time funding to one-time costs to avoid reliance on non-sustainable funding for ongoing operations. This approach benefits the organization because the long-range model is built to withstand such economic anomalies as the COVID-19 impact of business closures. General Fund Reserves for revenue stabilization, set aside in prior growth years, were relied upon when building the Fiscal Year 2020-2021 budget projections, providing stability of operations for County departments and sustainable services to the community. The County's Long-Range Model has been completed through Budget Year 2024-2025; one-time funding solutions, including assignments and strategic reserves, will be used to balance the budget in future years.

## Debt

The County's debt service is the result of the 2016 private placement HVAC Financing for the Community Services Facility, along with internal debt for the Turlock Library expansion using 2006 Tobacco Securitization funds.

The remaining Principal to Maturity balance as of June 2020 is a combined \$10.8 million. Both debt arrangements are supported by the departments benefitting from the facility projects with no bottom-line impact to the County General Fund. This presents an opportunity for the Board of Supervisors to consider prudent use of debt strategies to meet future Capital Project needs.

## Water

The Sustainable Groundwater Management Act (SGMA) was signed into law in 2014 and has oversight of the Stanislaus County Groundwater Ordinance. The development of regional long-term groundwater sustainability plans, being prepared in compliance with the State's Sustainable Groundwater Management Act (SGMA), made significant progress in 2019-2020.

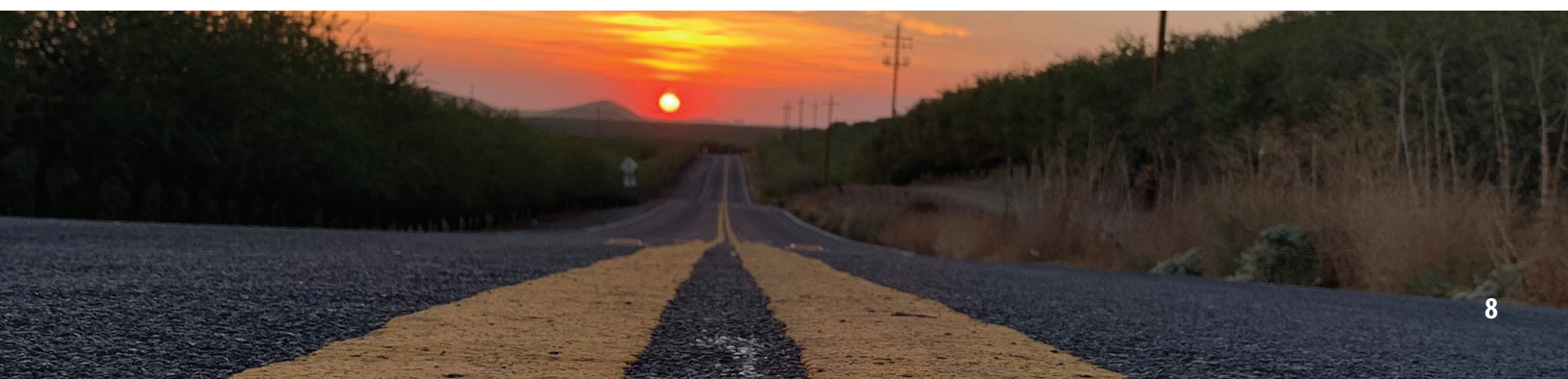
SGMA empowers local groundwater management agencies to use a number of management tools to achieve "sustainability" in the affected groundwater basins, including authorities required in order to manage groundwater in a sustainable manner. These local agencies are responsible for the development and implementation of the Groundwater Sustainability Plans (GSPs), ultimately aimed at ensuring groundwater sustainability over a 50-year planning horizon, and beyond.

Stanislaus County is a member agency of five independent Groundwater Sustainability Agencies (GSA) in the four separate groundwater basins that underlie Stanislaus County. On December 10, 2019, the Board of Supervisors approved and adopted the Groundwater Sustainability Plans for the Eastern San Joaquin Groundwater Subbasin and the Northern and Central Regional of the Delta-Mendota Groundwater Subbasin. It is anticipated that the Board will consider the Groundwater Sustainability Plans for the Modesto Groundwater Basin and the Turlock Groundwater Subbasin in the next two years (prior to January 31, 2021).

## Infrastructure

In November 2016, the residents of Stanislaus County voted overwhelmingly to approve Measure L instituting a special 25-year, one-half cent sales tax increase designated for local transportation improvement projects. The State of California also passed a gas tax in 2017 that has remained in place despite legislative challenges at the State level. Both of these newer revenue sources augment the Highway User Tax used by local governments to address local road needs.

Significant road construction projects completed in 2019-2020 include a new three lane bridge on Santa Fe Avenue over the Tuolumne River, resurfacing the Town of Denair, Communities of Del Rio and Cowan Tract with the Urban Pavement Preservation Project, chip sealing 100 miles of County roads, a new signal at Crows Landing Road and Grayson, two miles of rubberized asphalt concrete overlay on Mitchell Road between Modesto and Ceres, Amtrak Denair Phase 1 improvements and a safety project on Lake Roads, W. Main Street and River Roads.



## **Infrastructure, cont.**

Over the next 25 years, road maintenance plans include 3,085 miles of chip seal, 845 miles of slurry seal, 325 miles of asphalt overlay, and 50 miles of reconstruction throughout the County. During Fiscal Year 2019-2020, 623 miles of center line yellow striping and 365 miles of white edge-line striping completed, 107.25 of chip seal applied and 10.74 miles of contract overlay on local roads and 2,297 tons of asphalt was used to patch 1,077 potholes.

## **Crows Landing Industrial Business Park**

The Crows Landing Industrial Business Park (CLIBP) includes 1,528-acres of entitled, County-owned property that will enable proposed developers with an opportunity to engage in mutually beneficial public-private partnerships and generate thousands of locally based jobs. The Stanislaus County Board of Supervisors has certified an Environmental Impact Report in accordance with the California Environmental Quality Act and adopted a Specific Plan to support project development for a variety of uses including light industrial, office, public facilities, open space, airport, and aviation-compatibility.

The Stanislaus County Board of Supervisors assigned \$22.9 million from the General Fund from the 2018-2019 Adopted Final Budget to support development of the Crows Landing Industrial Business Park. At full build out, the Crows Landing Industrial Business Park is anticipated to provide over 14,000 high-quality, well-paying jobs for local residents, reducing the need to commute out of County.

In 2019-2020, the County initiated the development of initial site infrastructure (roads, water supply, and drainage) via design and engineering, to benefit those wishing to establish a public-private partnership to support County residents and the region. In addition, progress was also made on a comprehensive marketing strategy to attract potential investors designed to highlight the many positive attributes of Crows Landing Industrial Business Park.

County staff has developed a plan to provide potable water through a partnership with the Crows Landing Community Services District (CSD). The Crows Landing CSD is a small water system with support and financing from the State Water Board planning for future reliability and system improvements. The County's proposed project would construct a new source well on a parcel of land contiguous to the Crows Landing CSD service area, to be used to supply the drinking water needs of Phase 1 of the CLIBP Project area.

The cost of the proposed project is estimated at nearly \$15 million, and the County is actively pursuing an Economic Development Assistance grant to fund fifty percent of the project amount using a fifty percent local match of \$7.5 million.

## **Capital Projects**

Several significant Capital Projects are underway in planning, design and construction. On November 19, 2019, the Board of Supervisors approved a Design-Build Construction Contract with Roebelen Contractors to renovate and expand the Turlock Branch Library located at 550 North Minaret Avenue in Turlock with a project budget of \$12.9 million. Stanislaus County is also working with the Turlock Friends of the Library, an energetic and engaged group of citizen volunteers who continue to raise private donations to enhance the new library.

On February 25, 2020, the Board of Supervisors approved a Design-Build Contract with Roebelen Contractors to replace the Empire Branch Library with a project budget of \$4.8 million. The Empire Branch Library is being moved from its current location at 18 South Abbie Street to 98 I Street in Empire. The new location is adjacent to the Empire Community Park, Empire Pool, and several schools and made possible through a generous donation of the property by the Empire Community Club.

The Turlock Library Expansion and Empire Library Replacement Projects began construction in Fiscal Year 2019-2020 and are expected to be completed in Spring 2021.

Stanislaus County has also made significant progress in the last year in other capital improvement projects involving County facilities and in advanced planning initiatives to meet the future capital needs of the organization. Earlier this year, the Board of Supervisors approved an emergency project to replace the Fire Life Safety Alarm Systems at the County's original Public Safety Center Detention Facilities. On March 17, 2020, the Board approved proceeding with a significant effort to design a new Health Services Agency/Public Health Center at County Center III at Scenic and Oakdale Roads in Modesto.

On August 20, 2019, the Board of Supervisors accepted the Americans with Disabilities Act (ADA) Self Evaluation Report and Transition Plan. Addressing the findings in the Self-Evaluation Report and Transition Plan will take place over many years. In 2019-2020, the Chief Executive Office began development of a strategy to implement the recommendations and allocated an initial \$2 million to assist with this effort. Planning is underway for an upgrade of the Agricultural Center's Harvest Hall, Agricultural Commissioners Warehouse and a variety of smaller upgrade projects including parking, and other building improvements.

## **Cannabis Program**

On September 26, 2017, the Board of Supervisors approved the development of a commercial cannabis allowance strategy for retail, cultivation, and other related cannabis business activities in the unincorporated area of Stanislaus County. On December 5, 2017, the Board adopted ordinances related to regulating Commercial Cannabis Activities and a cannabis activity enforcement strategy. This included a conservative allowance strategy of 61 licenses/permits, no more than seven retail.

The intent of the allowance strategy was to provide a revenue source to fund the County's enforcement to remove the numerous illegal cannabis activities in the community. Revenue collected from the legal, permitted businesses would support this enforcement strategy and related program costs.

## Cannabis Program, cont.

The first application period ended in March 1, 2018. These applications were reviewed and scored on specific criteria by a third-party consultant. Of the 61 total applications received, 33 applications passed (that included 44 permit requests) and moved on to phase 5, the land use entitlement phase. A second application process was opened July 31, 2019 through August 28, 2019 to allow the permitting of the remaining Commercial Cannabis Business activities for cultivation, distribution, manufacturing, and nursery activities.

Twenty-five Commercial Cannabis Business applications have been approved, for a total of 39 permits issued. Sixteen businesses are currently operating that include a total of 26 permits. Seven applications are currently in progress for a total of eight permit requests.

Enforcement is a critical component of the County Cannabis Program, both for permitted activities and unpermitted, illegal activities. An Enforcement Task Force has been established to address the illegal cannabis operations in Stanislaus County. Additionally, the County also collects Community Contribution Benefit revenue that allows the industry to give back to the community. The funds collected will be distributed to local charities, community programs, and public projects with a primary focus on youth. The County is also exploring utilizing program funding to support drug education and treatment programs in the community.

## Prevention

Focus on Prevention is a Countywide initiative that aims to improve the quality of life for Stanislaus residents and families through coordinated prevention efforts that work across multiple sectors. The vision: Stanislaus County is a community of choice, where people choose to live, work and thrive. The mission: To support and align local leaders in long-term movements across sectors and systems so that all residents experience well-being.

The Stewardship Council holds five values or priority result areas. The first is housing, specifically with the goal that all families have access to affordable housing at all levels of the continuum. The Council was heavily involved in responding to the homeless crisis during Fiscal Year 2019-2020, and now subsequent to the development of the Stanislaus Homeless Alliance (SHA) working in partnership with the County System of Care (CSOC), in responding to Countywide housing/homeless issues, the Council is poised to move onto the other four priority result areas: education, economy, neighborhood and health. At this time, action plans are being developed to produce meaningful results in each of these important sectors of the community.

## Homelessness & Housing

Homelessness is a high priority issue in Stanislaus County as a result of the steadily growing population of individuals experiencing homelessness. In early 2019, the Board of Supervisors declared an emergency need for repair and replacement work at Salvation Army facilities in downtown Modesto to mitigate the Stanislaus County shelter crisis. Work would include a tenant project to construct a new low-barrier Emergency Shelter.

The Access Center Emergency Shelter opened its doors on November 26, 2019 and is currently being operated by the Salvation

Army through an agreement approved by the Board of Supervisors on October 1, 2019. The 182-bed, low-barrier shelter is focused on serving the most vulnerable unsheltered population and decreasing common barriers to accepting shelter service, such as pets, partners and possessions. In February, 2020, the adjacent Access Center opened, offering individuals who are experiencing homelessness (and those who are at-risk of becoming homeless) a physical entry point to access to a wide range of co-located services, including homeless outreach and engagement; housing assessments and navigation; support services and referrals.

In March 2020, the Community System of Care (CSOC) convened an emergency meeting to approve combining all COVID Emergency Homelessness Funding grant allocations to support existing homeless shelters in addressing COVID-19, developing new shelter space, supporting outreach to unsheltered homeless, and wraparound services at new shelters to reduce the spread of COVID-19. In May the County was awarded \$750k in Project Roomkey funds to provide hotel and motel shelter options to those experiencing homelessness. Stanislaus County continues to work with local stakeholders in our efforts to assist those struggling with homelessness in our region.



Salvation Army Staff greet visitors at the Emergency Homeless Shelter & Access Center, November 2019

# AGING & VETERANS SERVICES

Helping seniors and veterans obtain the services and benefits they need to live secure, healthy, independent lives

## 2019-2020 KEY BUSINESS HIGHLIGHTS

- The Green Bag Fruit and Vegetable distribution continues at six sites throughout the County. Until restrictions due to the Pandemic are eased, food is distributed via a drive-through system at all six locations.
- The Veterans Services Office continues to collaborate with law enforcement agencies and service providers to assist veterans who are experiencing homelessness or are unaware of available benefits that could improve their lives.
- The department continues to work towards establishing social media accounts.

## 2019-2020 KEY STATISTICS

- Senior Meals - 2,244 older adults received 199,379 meals
- Family Caregiver Support - 194 informal caregivers received 2,349 hours of respite services and 29 caregivers received 51 assorted devices to assist them to care for their loved ones
- Prevention & Early Intervention - 38 older adults received individual brief counseling; 112 older adults received visits from Friendly Visitors and were directed to other services
- Multipurpose Senior Services - 201 older adults received case management services, 57 new clients were added to the program
- Partnership with Non-Profit Senior Foundation assisted 52 older adults with critical financial needs such as utility bills
- Veterans Services - 2,390 new claims were filed for Compensation and Pension; \$7,380,121 awarded in retroactive payments with \$857,132 recurring monthly payments; 231 VA Health Care applications were filed; 17,358 veterans served

# AGRICULTURAL COMMISSIONER SEALER OF WEIGHTS & MEASURES

Supporting and protecting the well-being of Agriculture, Business, and the Community

## 2019-2020 KEY BUSINESS HIGHLIGHTS

- The conversion of existing warehouse space into a multifunctional space capable of supporting Department functions as well as an emergency response effort is nearing the completion of design.
- Application development for a mobile platform to track field related pest detection activities is nearly completed. Staff is establishing a training program for utilization and working in collaboration with the State of California and Los Angeles County on the program.
- The existing system to track all Department time by program was upgraded to make data entry more efficient. The time required to enter daily activities was reduced by about 50%.
- An application to improve the reservation process for Harvest Hall has been developed and will be tested when Harvest Hall is able to reopen for meetings.



## 2019-2020 KEY STATISTICS

- Crop Value - \$3,598,404,000
- 11,193 phytosanitary certificates issued
- 2,168 pesticide permits & amendments issued
- 8,450 commercial devices inspected & sealed
- 5,347 invasive insect pest traps placed
- 221,350 masks distributed to the Agricultural community for COVID-19 protection, Pesticide applications, and wildfire smoke protection

# ASSESSOR

## 2019-2020 KEY BUSINESS HIGHLIGHTS

- Staff scanned 34,912 residential appraisal records during the fiscal year with a total of 127,294 scanned residential appraisals.
- With the completion of the residential scanning, the residential workflow is nearly 100% Paperless. The office is working to provide for a paperless value entry process to enter final assessed values into the Megabyte Property Tax System.



- The Assessor has reduced the time to analyze change in ownership deeds and enter the new owner information into the Megabyte Property Tax System. Overall time from recording of deeds to entry into the system decreased from 56.60 to 53.00 days year over year.
- The Assessor has been successful in creating new Assessor map pages in the Parcel Fabric for all but the most minor changes to existing cadastral and paper maps.

## 2019-2020 KEY STATISTICS

- The 2020 Tax Roll of \$55 billion showed a 4.93% increase over the 2019 Tax Roll
- Applied \$2.613 billion in Homeowner's, Disabled Veterans', Church and other institutional exemptions
- Processed 29,836 assessed value changes for the 2020 roll and performed 15,000 market value reviews resulting in 14,720 properties continuing to be assessed at a market value below their Proposition 13 value for the 2020 roll
- Reviewed 25,000 documents recorded in the 2019 calendar year, and 11,500 permits that were issued in 2019
- Processed 14,720 reduction in value due to decline in market value, a drop of .08% drop (as of lien date January 1, 2020)

# AUDITOR-CONTROLLER

## 2019-2020 KEY BUSINESS HIGHLIGHTS

- Staff implemented New Government Accounting Standards Board Statement No. 84.
- A Consolidated Oversight Board was established to oversee the Successor Agencies as directed by Senate Bill 107.
- Reconciliation of Fiduciary Funds were completed for the first time.
- Staff provided training to County Departments.
- Auditor-Controller's office continues to be the lead for Enterprise Resource Planning, Federal Emergency Management Agency (FEMA), Coronavirus Aid Relief and Economic Security claiming.
- Auditor-Controller's office dedicated staff to support the Clerk Recorder's office, Treasurer-Tax Collector, Chief Executive Office and the Tenth Street Place Joint Powers Association.

## 2019-2020 KEY STATISTICS

- 27,924 vendor payments processed with transaction total of \$2.2 billion
- 268 Fiduciary Funds totaling approximately \$68 million reviewed and reconciled
- 118,130 payroll checks produced over 26 payroll periods
- Approximately \$676 million in property taxes apportioned and 247,832 assessments processed from 240 Special Districts



In partnership with our community, our mission is to provide and manage effective prevention and behavioral health services that promote the community's capacity to achieve wellness, resilience, and recovery outcomes.

## 2019-2020 KEY BUSINESS HIGHLIGHTS

- Behavioral Health continued to utilize the Children's Mobile Assessment Team to provide mental health assessments for children and help increase the timeliness of access to mental health services. Data indicated that the addition of this team in Fiscal Year 2018-2019 helped increase the percentage of clients who received a mental health assessment within ten business days to 82% in Fiscal Year 2019-2020 (an increase of 17% from the prior year).
- Recognizing the importance of identifying a Primary Care Physician (PCP) for clients, a new method of tracking this information has been implemented and expanded to include Substance Use Disorder clients. Of the clients being tracked with the new system, 92% identified PCP in FY 2019-2020.
- The State satisfaction survey serves as a primary indicator for consumers' needs being met. In Fiscal Year 2019-2020, the department maintained a rating of 91% satisfaction in responses from both Mental Health and Substance Abuse Disorder consumers.

## 2019-2020 KEY STATISTICS

- 563 (91%) of Medi-Cal assessments for adults and older adults were scheduled within 10 business days. 1,640 (89%) of Medi-Cal assessments in children/adolescents were scheduled within 10 business days. This represents a 22% improvement over Fiscal Year 2018-2019.
- 11,587 unique consumers were served.
- 91% of survey responders were satisfied with services.
- 2,086 individuals, or 43% of the adults, older adults, and children/adolescents in crisis, averted in-patient hospitalization through collaborative efforts.
- 147 Children/adolescents (17% of those in crisis) were averted from hospitalization through the intensive Aspiranet Stabilization Program or the Children's Crisis Intervention Program.

# CHIEF EXECUTIVE OFFICE

## 2019-2020 KEY BUSINESS HIGHLIGHTS

- Closed out the County's first two-year budget cycle with the Fiscal Year 2018-2019/2019-2020 Budget
- Construction of the Empire Branch Library Replacement Project and Turlock Library Expansion Project began in 2020 and both are expected to be completed in early 2021
- County-Wide Regional Tourism initiative continues to grow community support with research underway to result in a new Stanislaus County tourism brand and marketing strategy in 2021
- Fully implemented the County Cannabis Program. 25 Commercial Cannabis Business applications have been approved, for a total of 39 permits issued.
- Supported the Focus on Prevention Stewardship Council to improve the quality of life in the community; implemented the Community Assessment, Response and Engagement (CARE) Multidisciplinary Team to address vagrancy in Downtown Modesto; established a temporary low-barrier emergency shelter and day center
- Launched the 2020 Census with a 76% response of residents, surpassing the response rate of the 2010 Census effort

## 2019-2020 KEY STATISTICS

- 22 years of County Employee Mentor program
- More than 4,500 employees
- 427 New Hires
- 152 Employees retired with 21.5 average years of County service
- 25 languages spoken by County employees
- \$1.6 billion operating budget
- Federal and State economic Support for COVID-19 included Federal Coronavirus Relief Funds allocation of \$96.1 million and a State Pass-through allocation of \$12.8 million to provide a temporary one-time benefit to the organization and the economic condition of the County.



# CHILD SUPPORT SERVICES

## 2019-2020 KEY BUSINESS HIGHLIGHTS

- Exceeded goal to maintain collection and distribution of \$57 million in support to families by collecting and distributing \$63.6 million in child support
- Exceeded support order goal by obtaining orders on 96.2% of cases
- Exceeded goal by collecting 79.5% child support arrears obligations
- Expect to maintain high cost effectiveness of approximately \$3.73 collected for every dollar spent on program pending final reports from California Department of Child Support Services to be published in January 2021

## 2019-2020 KEY STATISTICS

- Completed 2,032 modification reviews to increase or decrease court ordered child support obligations to reflect changing financial circumstances
- Obtained 969 new support orders for paternity establishment, medical support and/or child support
- Child Support Professionals assisted 22,028 in person, online or telephone inquiries
- 1,027 customers used the online application to request child support services

# CLERK RECORDER REGISTRAR OF VOTERS

## 2019-2020 KEY BUSINESS HIGHLIGHTS

- The Clerk Recorder Department has identified a software provider and is in the process of implementing a new document retrieval system to access public records
- A new online application and kiosk will be implemented as part of the new document retrieval system
- The Department successfully conducted the November 2019 Uniform District Election Law election
- The Department successfully conducted the March 2020 Presidential Primary Election.



## 2019-2020 KEY STATISTICS

- 27,246 Vital Record Documents Issued
- 114,080 Recorded Documents
- 5,580 Passports Issued
- 22,980 New Voter Registrations
- 102,967 Vote by Mail Ballots Processed





# COMMUNITY SERVICES AGENCY

Guided by our vision for safe, healthy, and thriving communities, the Community Services Agency serves Stanislaus County by protecting children and adults, and assisting families toward independence and self-sufficiency.

## 2019-2020 KEY BUSINESS HIGHLIGHTS

- In its continued support to reduce homelessness and stabilize families, a total of 1,821 families received rental assistance and intensive case management services through CSA housing programs.
- In collaboration with the Stanislaus County Housing Authority and other community partners, a total of 24 homeless families had a place to call home with the opening of the Empire Migrant Center-Winter Shelter Project, which provided stability for families to engage in services that included childcare support, behavioral health services, and assistance with finding employment and permanent housing.
- Of the 24 families who received housing services through the Empire Emergency winter housing project, 22 families or 92% were placed into permanent housing; 50% of adults increased their income by finding employment and participating in Welfare-to-Work programs; 25% of adults increased their engagement to find employment; and 13% increased their engagement to help reduce housing barriers.
- A total of 92 families applied for and completed the approval process to be certified as Resource Families to care for children in out-of-home placement. This is a component of the Child Welfare Continuum of Care Reform designed to improve the care children receive with related or non-related caregivers.
- A total of 107 adults participated in the subsidized employment program providing a path towards self-sufficiency for those receiving cash assistance.

## 2019-2020 KEY STATISTICS

- 258 children and their families were provided Family Maintenance services (preventing out-of-home foster care placement)
- 165 children were successfully reunified with their parents or legal caretaker
- 93 adoptions were finalized
- 2,049 Adult Protective Services investigations were conducted
- 7,515 elderly and disabled residents received In-Home Supportive Services on a monthly basis allowing individuals to remain safely in their homes rather than costly long-term care facilities
- 740 Welfare-to-Work customers entered non-subsidized employment
- 246,896 individuals were determined eligible for and provided access to health care services



Supervisor Chiesa, Sheriff Dirkse & County Staff at the Free Bookclub Launch in March, 2020

# COUNTY COUNSEL

## 2019-2020 KEY BUSINESS HIGHLIGHTS

- County Counsel provided highly specialized legal services to 26 departments, 9 commissions, 4 boards, 6 special districts, 3 Joint Powers Authorities, and 19 committees, agencies and other entities
- Assisted all county departments to navigate legal issues, accomplish their missions and achieve their desired department outcomes
- The department is currently in the process of installing office management software that combines document management with advanced accounting software specifically designed for law firms and includes the ability to track attorney time spent on a matter to maximize revenue reimbursements. This will increase productivity and will assist attorneys with their caseload.

## 2019-2020 KEY STATISTICS

- The department maintained 312 conservatorships
- Advocated in court for social workers responsible for the safety and protection of approximately 930 children
- Processed more than 148 Public Records Act Requests
- Reviewed approximately 964 contracts
- Prevailed in several bail forfeiture cases resulting in approximately \$512,000 in bail bond forfeitures

# DISTRICT ATTORNEY

## 2019-2020 KEY BUSINESS HIGHLIGHTS

- The Department expanded the eDiscovery process and is now providing eDiscovery for all misdemeanor and felony cases
- Digital media can now be provided electronically primarily through Evidence.com
- All local law enforcement agencies are now able to submit their reports electronically to the District Attorney's Office
- Maintained the reduction in the number of murder cases. In Fiscal Year 2019-2020, 25 new homicide cases were filed and a total of 23 total cases were resolved.
- A site-to-site interface was built by the Department's Information Technology Unit to allow the California Highway Patrol access to upload cases directly into the Integrated Criminal Justice Information System

## 2019-2020 KEY STATISTICS

- The number of open homicide cases increased 5% from 81 last fiscal year to 85\*
- The number of crime victims served by advocates decreased by 3%\*
- Victim advocates responded to 244 incidents at the scene of a crime or the hospital to assist victims of crime\*
- Number of follow up investigations completed by the Department's Bureau of Investigations increased by 1%
- Total number of items discovered to the defense increased 36% from last fiscal year to 594,432

\*Incidents likely impacted by the COVID-19 pandemic



*Stanislaus County Deputy District Attorney Jeff Mangar received the Prosecutor of the Year award from the National Asian Pacific Islanders Prosecutors Association. The award was presented by Santa Clara County Superior Court Judge Johnny Gogo.*



# ENVIRONMENTAL RESOURCES

Striving to promote a safe and healthy environment and improve the quality of life in our community through a balance of science, education, partnerships, and environmental regulation

## 2019-2020 KEY BUSINESS HIGHLIGHTS

- The Department presented and the Board of Supervisors (Board approved and adopted the Groundwater Sustainability Plans for 1) the Eastern San Joaquin Groundwater Subbasin and 2) the Northern & Central Region of the Delta-Mendota Groundwater Subbasin. The Department will bring to the Board to consider Groundwater Sustainability Plans for the Modesto Groundwater Subbasin and the Turlock Groundwater Subbasin before January 31, 2022.
- A Gas Collection and Control System was installed at the Fink Road Landfill during 2019. This new expansion of the existing system included the addition of 33 vertical wells, and 14 horizontal wells. This will help eliminate emissions and potential groundwater contamination.
- Obtained the new waste discharge requirements from the Regional Water Control Board for the Geer Road Landfill, which eliminated the cease and desist order from 2011.

## 2019-2020 KEY STATISTICS

- Responded to 1,435 illegal dumping complaints, which totaled 670 tons of waste and 2,190 illegally dumped tires
- Recycled 245,799 pounds of electronic waste and redistributed 71,449 pounds of reusable materials
- Household Hazardous Waste Facility collected 703,850 pounds
- Responded to 1,364 complaints regarding zoning violations, abandoned vehicles, and health and safety nuisances, and opened 194 code enforcement cases
- 68,505 tons of Food Processing By-Product was diverted from the Food Processing By-Product Reuse (Waste Diversion) Program in 2019
- Stanislaus County Regional Solid Waste Planning Agency diversion rate was 64% in 2019, which met and exceeded the State 50% diversion mandate

# FIRST 5 STANISLAUS

Promoting the development and well-being of children 0 through 5

## 2019-2020 KEY BUSINESS HIGHLIGHTS

- Took a leadership role in the 2020 Census by convening more than 15 community organizations to create a strategy for promoting the census to hard-to-count communities, with a focus on the 0-5 populations
- Provided capacity building training to community organizations serving the 0-5 community. Prior to COVID-19 more than 100 community service providers received training in cultural proficiency, assessments, home visiting and case management. More than 330 childcare providers received training through two Early Care and Education Conferences.
- Supported community partners during COVID-19 by bringing in additional fiscal resources to support community needs and through the facilitation of more than \$100,000 in supply distribution.

## 2019-2020 KEY STATISTICS

- 26,613 children, parents and providers were reached through First 5 and its partners.
- Emergency supplies during the COVID-19 pandemic were distributed including: 88,480 diapers, 1,272 containers of baby wipes, 3,300 masks, and 132 gallons of disinfectant.
- 74% of clients served by funded partners of First 5 were from Hispanic, Asian, African American, Pacific Islander, American Indian or Alaska Native or multi-racial population groups.
- More than 2,000 books were distributed from First 5 in association with literacy programs reaching children 0-5 in the community.

# GENERAL SERVICES AGENCY

The General Services Agency recognizes their important support role. The Department remains dedicated to providing all Stanislaus County customers with reliable and responsive support services.

## 2019-2020 KEY STATISTICS

- County miles driven: 7,255,155 miles driven
- Total Repair orders: 3,170 (88% finished within 72 hours from receipt of request)
- Maintenance Work Orders Completed: 6,370
- Postage Piece Count: 1.4 million
- Successfully negotiated 5-year Fuel Card Lock program Master Agreement
- Processed approximately \$5.0 million in accounts payable transactions for utility charges countywide

## WHAT WE DO:

- We educate and inform the public in areas of government procurement.
- We acquire goods and services for county departments.
- We negotiate contracts and leases for both property and equipment.
- We provide consultation on procurement needs and contract facilitation to County departments.
- We provide salvage services for surplus county property.
- We provide maintenance and repair services for county buildings, systems, and equipment.
- We respond to routine and emergency maintenance repairs for county buildings.
- We provide lock and security services for county buildings.
- We provide preventative maintenance services.
- We provide housekeeping services for county building.
- We provide preventative and prescriptive maintenance for over 1,000 county vehicles and specialized equipment.
- We provide for new construction, expansion, renovation, or replacement projects for existing facilities within the county.
- We provide technical support through ADA services to ensure access to buildings and program services.



## 2019-2020 KEY BUSINESS HIGHLIGHTS

- Successfully completed and passed audit for Caltrans Division of Local Assistance Americans with Disabilities Act to ensure ADA compliance with state transportation funding guidelines.
- Successfully completed construction of the \$5.1 million Emergency Shelter and Access Center in Modesto California, offering shelter for up to 182 individuals experiencing homelessness in our community.
- Completed procurement of a Design-Build Contractor for the Empire Library Branch Replacement Project (\$4.8 million) and Turlock Branch Renovation and Expansion Project (\$13 million).
- Completed \$3.5 million in Deferred Maintenance projects, including replacement of heating, ventilation and air conditioning projects, the 1021 I Street and Agriculture Center office buildings office remodels, installation of new carpeting, and well upgrades at County parks.
- Achieved an overall cost savings of \$4.5 million for goods and services procured for county departments through the end of Fiscal Year 2019-2020, 31% below the target goal of \$5.7 million, due to the reduction in one-time office remodels and furniture, fixture, and equipment purchases by various county departments
- Completed 6,370 routine calls for services within 15 days from receipt in Fiscal Year 2019-2020 compared to 6,728 in the prior year.
- Completed 3,170 (88%) vehicle work orders within 72 hours from receipt in Fiscal Year 2019-2020 compared to 3,630 (80.3%) in Fiscal Year 2018-2019, which is approximately 2% below the targeted goal of 90%, this is primarily due to reduced vehicle work orders due to facility closures during the onset of COVID-19.





# HEALTH SERVICES AGENCY

## 2019-2020 KEY BUSINESS HIGHLIGHTS

- The Community Health Assessment is in its final draft and will be ready for dissemination early 2021. The Community Health Improvement Plan will be completed by March 2021. Mobilizing Actions through Planning and Partnership activities were well attended by residents showing an increase in community partnerships of 50%.
- Approximately 35% of Public Health staff have been trained on Results Based Accountability. The initial phase of training was provided to Public Health leadership, managers and coordinators. The next rollout will expand to include all HSA staff, at which time the 60% target will be exceeded.
- The Health Services Agency Clinic System exceeded the performance expectation in Fiscal Year 2019 - 2020. Improvements were made in eight of the sixteen clinical performance measures surpassing national benchmarks in: low birth weight, cervical cancer screening, tobacco screening and intervention, colorectal cancer screening, coronary artery disease use of lipid lowering medications, ischemic vascular disease use of aspirin, hypertension controlled high blood pressure.
- Improvements in clinical performance contributed to 1) establishment of quality of care as an organizational priority, 2) implementation of Care Manager, a population management software system integrated with our electronic medical records system and 3) Implementation of a quality incentive sharing program with contracted physician group.

## 2019-2020 KEY STATISTICS

- California Children's Services program case managed 3,537 children (birth to 21 years old). Foster Care Public Health nurses continuously monitor over 800 Foster children in the county for medical follow-up. Approximately 103 of these children are being monitored for use of psychotropic medications.
- Child Health and Disability Prevention program assisted with referrals of 1,131 children to dental facilities working with the Oral Health committee to educate the community on the importance of oral exams.
- The Tobacco Prevention Program trained over 300 middle school and high school youth in the Protecting Health and Slamming Tobacco (PHAST) Youth Coalition on the use of storytelling in advocacy, speaking with elected officials about tobacco-related issues, and creating effective educational messages for Public Service Announcements. The program also conducted community outreach at over 20 community events reaching over 600 residents with information on how to quit smoking. Helpline saw a 25% increase in callers who wanted help to quit tobacco.
- The Local Oral Health Program conducted 71 dental disease prevention educational sessions at 13 community partner sites throughout Stanislaus County, reaching 836 parents and 500 children. Staff and partners provided fluoride varnish applications to 470 children.
- Women, Infants, and Children (WIC) Program, distributed 1,400 booklets of farmer's market vouchers at WIC offices as well as the Modesto Farmers Market every Saturday in June to increase access to fresh fruits and vegetables at local certified Farmers markets.
- The Injury Prevention Program worked with National Highway Traffic Safety Administration to distribute approximately 232 convertible car seats and 52 booster seats to low-income families in Stanislaus County. The program also distributed 154 life vests and 175 helmets to low-income youth to promote safe recreation.
- Family Health Services staff provided 2,309 visits with high risk families providing connections to services that can improve social deterrents and physical health.

Healthy people in a Healthy Stanislaus!

# INFORMATION TECHNOLOGY CENTRAL

## 2019-2020 KEY BUSINESS HIGHLIGHTS

- Launched "Connect!" the Microsoft SharePoint-based collaboration platform to replace the existing County Intranet
- Conducted IT Security Audit, partnering with Department of Homeland Security
- Created draft IT Strategic Plan which was reviewed by IT Steering Committee

## 2019-2020 KEY STATISTICS

- Supported 935 customer computers
- Supported in excess of 400 simultaneous remote workers during COVID-19 response
- Supported 4,563 Voice over IP telephones
- Supported 99 Microsoft Teams meetings per work day, on average, during COVID-19 response



## LIBRARY

## 2019-2020 KEY BUSINESS HIGHLIGHTS

- Began construction on the Turlock Library Expansion Project in May 2020. The project is expected to be completed in the Spring of 2021. The expansion project will increase the size of the library by 60%, providing larger spaces for children's and teen collections, a community room, a makerspace and outdoor spaces for additional library programming.
- Began construction on the new Empire Library in August 2020. Construction is expected to be completed in early 2021.
- The new Empire Library will increase from 2,000 to 4,700 square feet. The new library will also be relocated to more desirable area adjacent to the Empire Pool, park, and schools.

## 2019-2020 KEY STATISTICS

- Expanded WiFi access to Modesto Library exterior and rear parking lot
- Prior to the COVID-19 emergency in mid-March, 102,547 people attended 3,148 programs
- From mid-March to June, 132 virtual programs were produced, with 18,996 estimated attendees
- Between July, and mid-March 8,970 new library cards were issued, from mid-March through June, 397 e-cards were issued to Stanislaus County residents
- 4,807 passport applications were processed
- 3,398 volunteer hours were contributed
- 221,846 e-resources were checked out



# PARKS & RECREATION

## 2019-2020 KEY BUSINESS HIGHLIGHTS

- Completed the installation of an inclusive playground, vaulted restroom, solar lightening, cameras, ADA walkways, parking, and picnic amenities at Laird Park
- Complete the La Grange Regional Off-Highway Vehicle campsite development project, including 15 paved campsites plumbed with water and prepped for a future electrical upgrade, solar lighting, cameras, and an ADA pathway
- Complete the Phase 1 Frank Raines Regional Off-Highway Vehicle Park electrical upgrade to reduce power outages, prevent continued interruption of service, and provide adequate electrical for customer campsites
- Successfully awarded multiple grants through the State of California to upgrade Bonita Park, Burbank-Paradise Park, Oregon Park, and other park projects

## 2019-2020 KEY STATISTICS

- 451,692 Regional Parks visitors
- \$3,187,068 in revenue for Woodward and Modesto Reservoirs
- \$760,723 Off-Highway Regional Parks Grants awarded for use in Fiscal Year 2019-2020
- 8,862 visitors attended the 24th Annual Fireworks Celebration on July 5, 2019
- 13,493 Facebook followers on the Stanislaus County Parks & Recreation page
- 5,782 online camping reservations

# PLANNING & COMMUNITY DEVELOPMENT

## 2019-2020 KEY BUSINESS HIGHLIGHTS

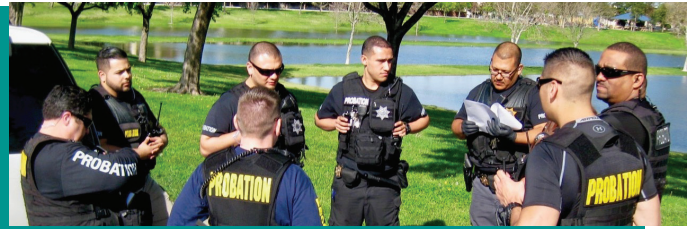
- Construction of the first phase of the Spencer Marshal area of the West Modesto Sewer Infrastructure Project was completed in September, 2020.
- Increased the number of online building permit applications/electronic plan submittals by 12% over Fiscal Year 2018-2019 resulting in a reduction of 332 inline over the counter visits in Fiscal Year 2019-2020.
- Expanded online building permit applications to all types of applications and added the option to allow customers to submit electronic plans online.
- Completed a comprehensive update of the Building Permit Services fees.
- Completed and presented to the Board of Supervisors for adoption the Regional Consolidated Plan and Analysis of Impediments for Fair Housing needed for continued receipt of the United States Department of Housing and Urban Development funding *(cont. on next page)*

- Awarded Planning Grant for the development of: Affordable Housing Plan; Accessory Dwelling Unit Standard Plans Templates; Housing Element Data Automation; and various Housing Ordinance Amendments. Continued to coordinate with the Stanislaus Community System of Care to allocate the 2018 and 2019 California Emergency Solution and Housing program funding.
- In partnership with the Stanislaus Regional Housing Authority, Neighborhood Stabilization Program funding was used in to complete the construction of six in-fill housing sites in the Airport Neighborhood and to begin construction of the 56-unit Oak Leaf Meadows Affordable Housing Project in the City of Oakdale

## 2019-2020 KEY STATISTICS

- 2,811 building permits application were received
- 2,802 building permits issued
- 90% success meeting the One-Stop-Shop turnaround goal
- 10,480 inspections preformed
- 5,802 front counter visits
- 40 Planning applications considered by Planning Commission

# PROBATION



## 2019-2020 KEY BUSINESS HIGHLIGHTS

- Partnered with Modesto Junior College to provide Probation youth access to higher education; two in-custody youth are currently attending online classes
- Probation Officers completed Effective Practices in Community Supervision training, giving them the skills to provide treatment based on the offender's specific learning style, motivations, abilities, and strengths.
- Probation Officers were trained in the evidence-based curriculum, Choices, by the University of Cincinnati Corrections Institute. Choices is a cognitive-behavioral intervention and technique being taught to in-custody youth three days a week to help reduce recidivism.

## 2019-2020 KEY STATISTICS

- Recidivism of Probationers who completed a class at the Day Reporting Center was just 3%; down from 8% the previous year.
- Of the 68 sex offenders on formal probation, 67 of them remained active in their Sex Offender Treatment.
- Day Reporting Center classes were successfully completed/graduated by 28% of enrollees
- Zero confirmed COVID-19 cases in Juvenile Institutions since the pandemic began
- Received 34 accelerated releases from CDCR between April and June, which included inmates requiring quarantine, housing and programming

# PUBLIC DEFENDER



## 2019-2020 KEY BUSINESS HIGHLIGHTS

- The Public Defender's office streamlined the Fresh Start Program and added a second Paralegal to the department.
- Created a paid post-bar clerk program, giving recent law school graduates a hands-on introduction to the County and court system. The department also hired two extra help part time special investigators which provided clients with earlier, more prompt, investigation results, and earlier resolution of cases.
- The Public Defender, partnering with Behavioral Health and Recovery Services and Community Services Agency, continued to move forward with its re-conceptualized Social Worker Program. The recruitment, hiring, and on-boarding/training of Case Workers will be completed in 2021.
- A part-time Mental Health Clinician from Behavioral Health and Recovery Services will be added to the team as soon as possible.
- The Department continued to make great strides in its goal of becoming paperless in the near future, and added a text messaging court hearing reminder system to enhance attorney-client communication and reduce the rate of failures to appear.

## 2019-2020 KEY STATISTICS

- Approved nearly 200 Fresh Start Program requests
- Continued to work with collaborative court partners to advance individualized rehabilitative approaches to responding to low-level criminal acts committed by indigent adults
- Completed 1, 277 investigation requests
- Completed analysis of Public Defender social worker programs statewide and developed a plan for staffing and supervision
- Scanned closed case files in adult criminal unit to complete an in-depth analysis of current technology systems and began bidding process in preparation for Request For Proposals for Public Defender electronic case management system



# PUBLIC WORKS



## 2019-2020 KEY BUSINESS HIGHLIGHTS

- Performed resurfacing maintenance on approximately 135 miles of County roads to ensure the safe and efficient movement of goods and services
- Striped 988 road centers and edges for the benefit and safety residents and businesses
- Provided ridership to 3,667 BART Commuters

## 2019-2020 KEY STATISTICS

- Transit – 293,418 total number of passengers, 1,024,501 vehicle miles, 2,366 wheelchairs carried, 6,828 bicycles carried
- Total Miles Striped – 623 miles of center line yellow striping completed and 365 miles of white edge-line striping
- Road Miles Resurfaced – 107.25 of chip seal and 10.74 miles of contract overlay on local roads
- Pothole Patching – 2,297 tons of asphalt was used to patch 1,077 potholes

**SHERIFF** Keeping the Peace Since 1854



*Sheriff Assists with SCU Lightening Complex Fires*

## 2019-2020 KEY BUSINESS HIGHLIGHTS

- Completed Phase III of the Public Safety Radio Project that expanded the radio footprint of the Sheriff and Probation communication systems
- Through increased recruiting efforts and incentives dramatically improved staffing levels and restored vacant positions to better serve the community
- Successfully merged with the Office of Emergency services to fully incorporate emergency management into all aspects of Sheriff's Office operations while expanding the capabilities and resources of Stanislaus County Office of Emergency Services

## 2019-2020 KEY STATISTICS

- Calls for Service: 97,748
- Serious and Violent (Part 1) Crimes: 3,058
- Total number of Citations: 7,469
- Total number of Arrests: 4,208
- Total Booked in Jail: 20,700
- Average Days of Jail Stay: 67.4
- Felony/Misdemeanor Case Clearance: 92%



# TREASURER - TAX COLLECTOR

## 2019-2020 KEY BUSINESS HIGHLIGHTS

- Implemented new collection software in Revenue Recovery which offers improved technology and capability to integrate with third-party services for enhanced collections
- Added additional features to the Property Tax website; taxpayers can now print a duplicate tax bill and search a parcel by address, forms have been updated to PDF-fillable and include Spanish versions
- Improved banking efficiencies in Treasury through Check 21 electronic remote deposit to the County's bank reduced handling of paper checks
- Increased the net distribution of interest earnings to Treasury Pool participants through strategic investment purchases and a sweep investment account despite a declining interest rate environment
- Maintained a competitive yield to maturity on Treasury investments and consistently placed in the top 3 highest earning counties regionally
- Initiated preparation of the Request for Proposal for Stanislaus County Financial Services which includes banking, purchasing cards, and online credit card/e-check services for property tax collections

## 2019-2020 KEY STATISTICS

- Revenue Recovery collected \$5.6 million, which is 9.2% of the beginning collectible balance of \$60.5 million during Fiscal Year 2019-2020, and a 3.7% improvement from the prior year as a result of removing uncollectible debt through discharge of accountability
- Revenue Recovery submitted 17,000 accounts with bad addresses for skip-tracing through a third-party servicer which returned a significant backlog of unworkable accounts to collectible status
- Property Taxes issued 432 new business licenses and 494 renewals
- Secured tax bills were issued on 168,514 parcels with a property value of \$49.9 billion and taxes charged in the amount of \$617.7 million; collection rate was 97.9% (\$604.6 million collected)
- Treasury truncated 259,429 checks into 425 secure file transmissions to the County's bank with a value of \$932.1 million
- Treasury net interest earnings increased to \$34.8 million in Fiscal Year 2019-2020, an increase of \$7.9 million over the prior year
- Treasury added three additional broker/dealers to improve competitive investment offerings, placed 108 investments valued at \$1.6 billion and swept \$27.1 million into an automated investment account to eliminate idle funds

# UC COOPERATIVE EXTENSION

## 2019-2020 KEY BUSINESS HIGHLIGHTS

- Determined mating disruption control methods can reduce crop loss by 48% in average-sized almond orchards. Mating disruption is a green method of insect control that presents no risk to employees or the environment.
- Initiated a project to improve nutrient management on dairies to support adoption of advanced manure treatment technologies
- Limited term, paid positions were offered to three of the student interns from the Modesto Junior College mentoring project
- Initiated an Ag Center demonstration garden to serve as a teaching facility for Master Gardener volunteers and the public on topics such as installation of water wise landscapes
- Worked to grow 4-H enrollment, particularly among minority youth, and increased participation of Hispanic youth by 65% in two years.

## 2019-2020 KEY STATISTICS

- Agricultural advisors conducted 26 externally funded, on-farm research projects in cooperation with local growers and producers
- Agricultural advisors developed 17 newsletter issues that created 14,138 requested recipient mailings. Online versions of UC Cooperative Extension newsletters are received across the country and around the world.
- Oversaw one of the largest 4-H club memberships in California with 22 clubs, 1,136 enrolled youth, and 312 adult volunteers
- UC Master Gardener Program increased workshop attendance, from 168 to 521 participants

# WORKFORCE DEVELOPMENT

## 2019-2020 KEY BUSINESS HIGHLIGHTS

- Job Center visits for Fiscal Year 2019-2020 were 17,983. This is a decrease of 31% over last year which is a result of the Job Centers closure due to COVID-19 for three and a half months.
- The Department placed 529 clients in permanent employment for one year or more.
- The Previously Incarcerated program was implemented .
- Workforce Development hosted a successful Veterans Job Fair.
- Online orientations and workshops were implemented this to assist job seekers receive job search services.
- 1,135 businesses were served, a 142% increase over the prior year.



The Board of Supervisors awarded Workforce Development and the Stanislaus Community Foundation the Effective Partnership Award for the Downtown Streets Team Career Club which focused on assisting homeless team members with securing permanent employment with self-sustaining wages.

## 2019-2020 KEY STATISTICS

- A Business Resource Center was established in March, 2020 in response to the COVID-19 health crisis to assist local businesses.
- The Department implemented the Small Business Relief Program and awarded 344 small businesses up to \$10,000 in grant funding .
- The average client wage at exit went from \$15.27 an hour to \$16.65 an hour.
- Staff worked with Department of Probation in serving 123 in-custody and out of custody youth eager to develop employability skills.
- Client service growth was significant, highlighting a 14.2% increase in client enrollment over prior year.



# AWARDS & RECOGNITIONS *Fiscal Year 2019-2020*

## Equal Rights Commission Dionicio Cruz Award

The Community Services Agency, Department of Child Support Services, and Workforce Development Department earned the 2019 Dionicio Cruz Award for their dedication to public education and appreciation of diversity for Stanislaus County employees and residents.

## Stanislaus County Dale Butler Equal Rights Award

Patrick Cavanah (CEO), Ralph Ghimenti (SO), and Leng Power (CSA) received the 32st Annual Dale Butler Equal Rights Award for promoting equality and furthering equal rights in their work.



*UC Cooperative Extension Staff in Feb., 2020*

## California Department of Pesticide Achievement Award

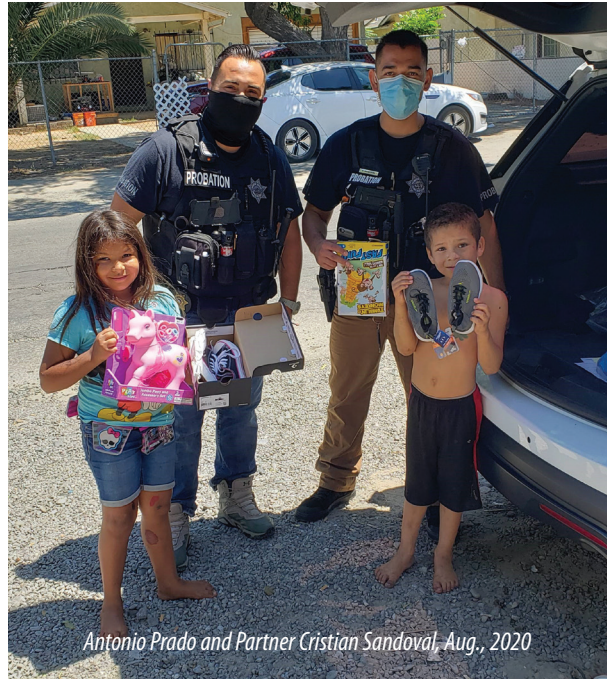
UC Cooperative Extension received the Integrated Pest Management Award in recognition of Advisors David Haviland and Jhalendra Rijal's collaborative effort with stakeholders such as the Department of Pesticide Regulation and the Almond Board of CA, in conducting research and educational activities to help farmers adopt new non-insecticidal methods of pest control.

## California Municipal Treasurers Association Investment Policy Certification

The Treasurer Tax Collector Investment Policy was certified and received the highest score ever awarded from the California Municipal Treasurers Association.

## State Water Board Consolidation Award

Department of Environmental Resources was recognized by the California Water Board for achieving extraordinary success in providing public health through increasing drinking water system sustainability, economies of scale and local water resource sharing.



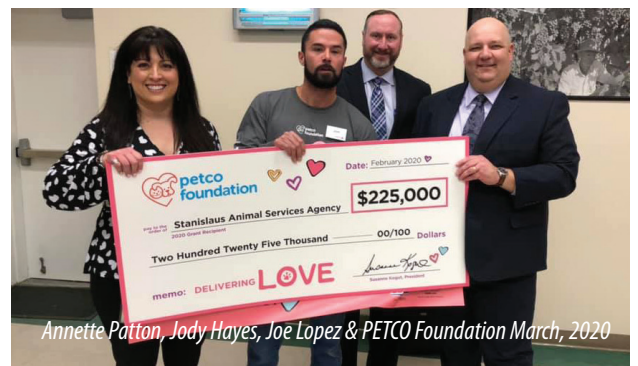
*Antonio Prado and Partner Cristian Sandoval, Aug., 2020*

## Chief Probation Officers of California Award

Antonio Prado was named the Central Region's Employee of the Year for 2020 by the Chief Probation Officers of California. This award is given to a probation employee for meritorious service, significant contributions, and career achievements.

## Effective Partnership Award

The Stanislaus County Effective Partnership Recognition by the Board of Supervisors awarded outstanding efforts by Workforce Development and the Stanislaus Community Foundation for the Downtown Streets Team Career Club which focused on assisting homeless team members with securing permanent employment with self-sustaining wages.



*Annette Patton, Jody Hayes, Joe Lopez & PETCO Foundation March, 2020*

## Petco Foundation Award

The Stanislaus County Animal Services Agency received \$225,000 for lifesaving efforts at the animal shelter and to support their work increasing the save release rate for kittens.



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