



THE

# IPSSAN

Mission Statement: The Independent Pool & Spa Service Association, Inc. exists for the mutual professional benefit and growth of its members and for the continued improvement of the pool and spa service industry.

VOLUME XXX, NUMBER 12

**Happy 30th Anniversary IPSSA!**

December 2018

### California Capitol Report

## California Employers Need To Brace Themselves For The New Laws Set To Take Effect January 1, 2019

By John Norwood

Director of Government Relations, California Pool & Spa Association.

California Governor Jerry Brown recently signed employment-related bills into law, many of which will take effect on January 1, 2019. These laws will have an immediate impact on the workplace and will require employers in the state to revamp existing practices. What is readily apparent is that the #MeToo movement provided the impetus for much of the new legislation. Many of the new laws are aimed at curtailing acts of harassment in the workplace. Of significance, employers will no longer be able to enter into confidentiality agreements related to claims of sexual assault, sexual harassment, gender discrimination, and related retaliation and "failure to prevent" claims. However, as



detailed in the following, the labor and employment laws set to go into effect in 2019 run the gamut.

#### Anti-Harassment Laws

Laws to encourage reporting and disclosure of claims related to sexual harassment:

Protection for Employers Against Defamation Suits – AB 2770 (Irwin, Dem-Thousand Oaks) provides employers with protection from potential defamation suits resulting from communications with prospective employers regarding sexual harassment complaints against former employees. Subject to limited exceptions, a qualified privilege now exists with respect

*Continued on page 16*



## IPSSA Texas & Sea Turtle Inc. Project – Part 14

By Gordon Slagle

Fort Worth chapter member

Once again a few members of IPSSA Texas journeyed to South Padre Island to offer our help to Sea Turtle Inc. This was our 14th trip over the last 5 years.

Sea Turtle Inc. was founded in 1977 by Ila Loetscher. She was quite a character, a pioneering aviatrix in 1927, she was the first licensed female pilot in Iowa and Illinois. After settling in South Padre she rescued a small sea turtle washed up on the beach. Her passion became educating people about the plight of the sea turtles. There are eight species worldwide. Five are found in the gulf, all are endangered.

After hundreds of years of exploitation by man, loss of habitat where they nest, and pollution in the oceans, some species come critically close to extinction. One was the Kemp's Ridley. These turtles only nest on the beaches of the

gulf and northern Mexico. This is the only species that nests during the day, all others nest at night. Nesting during the day makes it quite easy to harvest the eggs. Turtle eggs are considered a delicacy and the over harvesting almost led to the extinction of the species.

Each year Sea Turtle Inc. volunteers collect the eggs along 50 miles of the islands coastline and relocate them to safe "corrals" where they can hatch. Once they have hatched hundreds of hatchlings are released. Thousands of people attend the releases.

Each year during the cooler months hundreds of sea turtles suffer "cold shock". Turtles are reptiles and count on ambient temperatures to function. When the water and air become too cold they cease to move and float. They helplessly wash up on the beach where they can die. Last year over 800 were rescued, held until the



weather warmed and released. As you can imagine this is quite a task.

You might wonder why the Independent Pool and Spa Service Association is involved. The answer is simple, the thousands of gallons of water that houses the turtles and now fish is pumped, filtered and run with pool equipment. Because we are dealing with the treatment of brackish water (30,000—40,000 ppm salt) it's a great place to test equipment durability and use your imagination to solve problems not typical to swimming pools and spas.

Those of us involved enjoy lending our expertise to this worthwhile and important organi-

*Continued on page 16*

## IPSSA Members:

We are going to start running an "Ask the Experts" Column, but we need YOU to submit questions to ask!! Please send us any questions regarding pools, business, equipment—you name it, we'll find an answer for you! Please submit ALL questions to: [editor@ipssa.com](mailto:editor@ipssa.com).



If you are having issues logging into your account on the IPSSA website/members only section, please contact Elizabeth in the IPSSA Financial Office at 888-391-6012 or [liz@cramercpa.com](mailto:liz@cramercpa.com) and she can assist you.

DO NOT HOLD  
DATED MATERIAL

### Things to do in December

- Buy new equipment and/or trucks
- Send holiday greetings to customers
- Get new service contracts from customers
- Reward yourself

### INSIDE THIS ISSUE

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**THE IPSSAN**

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Deadline for submission of articles is the 20th of each month. Material submitted late will be considered for the following month.

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# No Winner's for the October Quiz

Unfortunately we didn't receive any 100% correct quizzes this month. There is still a few more chances to make it in to the grand prize drawing – so please get those November and December quizzes in by the 20th of each month!

The correct answers for the October Quiz are 1. A pH of 5.0 is 100 times more acidic than pH of 7.0 . A, True, B. False. *The correct answer is A. True.* 2. Normally, pools should be partially drained when the hardness reaches this level: A. 1000ppm B. 500ppm C. 400ppm D. 800 ppm *The correct answer is B. 500ppm.* 3. The pH of the water does not affect chlorine effectiveness. A. True B. False. *The correct*

*answer is B. False.* 4. At a pH of 7.5 and a temperature of 68 degree the killing form (HOCl): A. 55% B, 60% C, 49% D. 38%. *The correct answer is A. 55%.*

## Calendar of Events

**Jan. 10-12, 2019 Desert Pool & Spa Show**  
Exhibition Saturday 10am to 3pm  
Phoenix Convention Center  
Visit [desertpoolsplashow.com](http://desertpoolsplashow.com) for more info

**Save the Date:**  
**Feb. 8-9, 2019 IPSSA Leadership Seminar & Banquet**  
Annual Business Meeting February 8  
Leadership Seminar & Banquet February 9  
Wyndham Anaheim Garden Grove  
12021 Harbor Blvd., Garden Grove CA 92840  
800-996-3426

## WELCOME NEW MEMBERS!

**REGION 1 – El Dorado:** Tyler Davis... **REGION 2 – Conejo Valley:** Adrian Garcia... **Ventura:** Ruben Estrada...  
**REGION 3 – San Fernando Metro:** Jose Escobar...  
**REGION 7 – San Deigo East County:** Ronald Brooks...  
**REGION 11 – Sarasota:** Joanne Criss

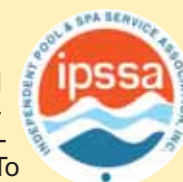
## IPSSA Code of Ethics

As a member of the Independent Pool and Spa Service Association, Inc., I will utilize my professional knowledge and skilled practical workmanship in providing quality customer service. To that end, it will be my responsibility to keep informed of developments in the pool and spa industry including new techniques and product applications.

My second obligation will be to the members of IPSSA by giving them any professional assistance they may need including sick route coverage. With respect to sick route coverage, I will treat sick route clientele with professionalism and respect, and will not solicit the business of a sick route client while providing sick route coverage.

My final responsibility will be to my community and its citizens. I will strive to communicate the necessity for pool safety and other issues of importance to pool and spa owners.

In these ways, I will promote the ideals and objective of the Independent Pool and Spa Service Association, Inc.



## Financial office thanks chapters with prompt payments

The Financial Office thanks the following 44 chapters, whose members all paid promptly in November before second notices were required:

- Region 1 – Tracy, Gold Country, Delta, Sacramento City, Elk Grove, El Dorado, and East Contra Costa
- Region 2 – Central Coast
- Region 3 – Foothill
- Region 4 – Central Los Angeles and Whittier
- Region 5 – Anaheim, Surf City, Tustin/Irvine, Orange Coast, Orange County Pool Pros
- Region 6 – Redlands, Temecula/Murrieta, Ontario/Rancho Cucamonga, and Menifee Valley
- Region 7 – Carlsbad
- Region 8 – Scottsdale, Henderson, and West Valley
- Region 9 – North Houston, North Austin, and West Houston
- Region 10 – Fremont
- Region 11 – North Georgia, Treasure Coast
- Region 12 – Waxahachie

**IPSSA is on Facebook!**

Visit our page at [www.facebook.com/ipssa](http://www.facebook.com/ipssa) where you'll see photo albums from recent industry events.



**\* WIN \*  
IPSSA Logo  
Gear!**

# Education

# Corner

All members who mail an entry with the correct answers will become eligible for a drawing at the end of the month for IPSSA logo gear. All correct entries will go into a year-end drawing for other IPSSA merchandise. IPSSA members are the only eligible participants and only one entry per month is permitted. Each month, the winner of the drawing will be published in The IPSSAN. Entries for this month must be received by **JANUARY 20, 2019.**

1. Adding this amount of sodium dichlor 56% will increase the chlorine level by 1ppm in 10,000 gallons.  
A. 1.0 oz  
B. 2.0 oz  
C. 2.38 oz  
D. 3.82 oz
2. Too much hardness in the water causes the water to deposit or precipitate out the amount it can no longer hold.  
A. True  
B. False
3. You can get a large algae bloom in a pool after a heavy rain.  
A. True  
B. False
4. One percent is how many ppm?  
A. 1.0  
B. 10.0  
C. 1000  
D. 10,0000

Name \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Telephone Number (\_\_\_\_) \_\_\_\_\_

Chapter \_\_\_\_\_

Correct Answers: 1. \_\_\_\_\_ 2. \_\_\_\_\_ 3. \_\_\_\_\_ 4. \_\_\_\_\_

(Please indicate A, B, C, or D for each answer.)

Mail Entry to:

IPSSA Quiz, P.O. Box 3367, Rocklin, CA 95677  
or Fax to: (888) 368-0432

Entries for this month must be received by **JANUARY 20, 2019.**



Wishing you all...

# Happy Holidays

And a Prosperous 2019!

**Join Us! March 21-23, 2019**  
 Long Beach Convention Center / Long Beach California  
 Exhibit Hours: Thurs., Mar. 21 ~ 6PM-9PM; Fri., Mar. 22 ~ 2PM-6PM; Sat., Mar. 23 ~ 1PM-6PM  
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## A Message from the President

David Hawes, IPSSA President, Region 1 Director

Hi Everyone,

As I write this message, I am nursing a food and pie hangover from a wonderful Thanksgiving holiday spent with friends. It is in some terms a great part of the year for pool service folks. The phones have quieted down, the chemical

costs are down, the clients are staying indoors and not bothering us too much. In general, there is a peace from the chaos of the Summer Crush. It is a time to catch our breath and relax a little. A time to reflect on how truly blessed we are for the business we are in. Unfortunately there are many not feeling blessed at this

time. Our hearts are a bit heavy with the fire victims in California. Many escaped with their lives and little else. Some were not even that lucky. I am not going to get political about clearing brush, a power company's liability, or government response to the catastrophic loss of many in our state. I want to take a moment to have everyone consider that our lives can be changed in the blink of an eye. The security of a home and neighborhood can be destroyed in a few minutes. Stores, schools, and church buildings leveled with first responders seemingly helpless to save them. I live 1.5hrs

from Paradise, a small town that suffered inconceivable losses from the Camp Fire. The smoke we were breathing from the fire while servicing the pools out there was considered hazardous, but it was a small price compared to the residents of Paradise. It made me consider the important things that I frequently take for granted. Most of us are gainfully employed, have a business that provides a good living for us, and friends/mentors in the pool industry that have helped us along the way. For those I am very thankful for, and IPSSA has been a big part of my larger pool family. I hope you all feel the same way. Sometimes we can get so busy forging ahead, burning the candle at both ends, and building an empire, that we forget to stop and consider the help and friendship around us. I had a conversation a couple of weeks ago with a director that has been a part of IPSSA for quite a while, and we discussed how exciting our Association used to be many years ago. We looked forward to monthly meetings. We got involved in the chapter business and marketed the association to every pool person we met. We both agreed that feeling has not been as strong as it once was. I get excited when I meet new members who want to get involved, join chapter boards, and be members of BORD committees. Mentoring, Networking, and Educational Opportunities are offered on a monthly basis. It is one more thing to be thankful for in the



midst of the bad news. We still have things that IPSSA provides that no other association offers. We were founded on Sick Route Coverage, a benefit that continues to this day. There are countless IPSSA members throughout the country that still have a business due to members stepping in to cover pools when sickness or surgery occurred. We also have a top notch Insurance offering that is hard to beat. Many of us work with our families, or have their support in the business we run. I could not have been where I am without a spouse buying into my dreams and helping me. We have many things to be thankful for through the year- so let's not lose sight of those. As fellow members of our community, let's also look out for the needs of others in the pool business and our neighborhoods. The impact of disasters reaches a long way from the fire areas, so let's see if the pool service industry can reach that same long distance to those in need. I am thankful for all of my blessings and intend to see where I can share them. Stay tuned...

## BORD Meeting Highlights October 27, 2018

**BORD approved** the 2019 Budget for both IPSSA Management and Inc.

**Tax Data:** The September 30, 2018 membership census shows a total of 2,924 members.

Lang stressed the importance of getting tax data information submitted on a timely basis.

**BORD meeting dates:**

February 8 – Anaheim  
May 4 or 11 (Strategic Summit and BORD meeting) – Monterey or Sacramento, depending on availability

August 10 virtual meeting  
November 2 – Ontario CA

**BORD approved** location for Leadership 2020 and possibly two more years in San Diego at the Kona Kai Resort.

**Leadership Seminar – BORD to take back to their regions:**

Dixon reported on 2019

Leadership Seminar. BORD to go back to their regions and gather questions. BORD will answer questions at the leadership seminar.

**IPSSA Scholarship Fund:** Motion to approve name change of the IPSSA Scholarship Fund to IPSSA Education Fund: Hawes

2nd: Dixon

All in Favor: All

**Terry Cowles award winner for 2019: Todd Starner, Region 11.**

HUB Insurance Services to sponsor the \$1,000 award.

**Legislation & Regulation:** Snow reported on CPSA, RWQC and NDPA

**Membership Program Committee:** Black brought up the re-instatement of matching grant fund. Action back to committee for consideration in the 2020 budget.

## Education Quiz

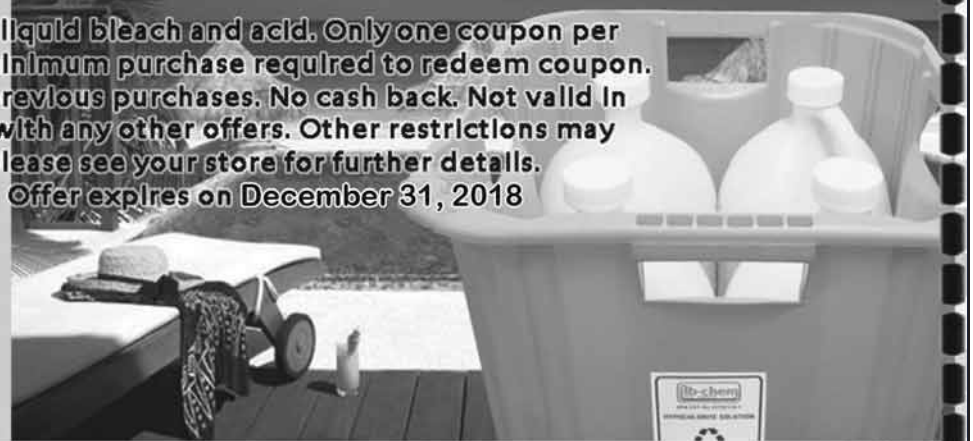
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# Obituary- Founder of All Seasons Claudia Mayhall Buktencia

Swimming pool industry pioneer Claudia Mayhall Buktencia passed away peacefully surrounded by family on October 29, 2018 at the age of 97.

Claudia, with her husband Gene, founded National Pools of Palos in 1954. Operating from their home, the Mayhalls built concrete inground pools. In the 1960's the emphasis of the company shifted to a pool wholesale supply, retail and service company.

In 1968 the company moved to Orland Park Illinois, where it still operates from today. 1970 brought a name change to All Seasons Pools and Spas, as well as the unexpected death of Gene. Claudia was faced with a decision of whether to sell All Seasons, or to try to keep it going. She kept it going. Along with her son Doug, Claudia shaped All Seasons to become one of Chicagoland's premier swimming pool retail and service companies.

Always looking to the future,



of not only herself, but also her employees, in 1973, Claudia incorporated the company and All Seasons Distributors, Inc. was

born. This incorporation provided her the ability to offer 401K and pension plans to her employees.

Claudia was very active in the APSP's predecessor, the National Swimming Pool Institute (NSPI), serving as a Director of the NSPI's Midwest Chapter for many years. Excelling in her role as Director she was elected Secretary of the chapter in 1976, and was honored with that election to be the first woman to hold an officer position in this trade group.

Claudia served as President of All Seasons Pools and Spas, Inc. from 1970-1982. She was active in overseeing and growing all facets of the business. Her focus was selling quality merchandise and providing superior customer service. Today her son Doug Mayhall continues to run All

Seasons Pools and Spas with the same strong values instilled by his mother, which is evident by All Seasons being honored as both a Top 50 Pool Builder, as well as a Top 50 Service Company in the

country in 2018.

Claudia is survived by her daughter Sandra Justad, son and daughter-in-law Doug and Trudy Mayhall and daughter Beverly Mayhall.

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The Independent Pool and Spa Service Association, Inc. exists for the mutual professional benefit and growth of its members and for the continued improvement of the Pool and Spa Service Industry

**COME SEE US AT THE UPCOMING SHOWS!**



**JANUARY 2019 Show Details**

- DESERT POOL & SPA SHOW** Saturday, January 12<sup>th</sup> in Phoenix, AZ
- HOTT SHOW** Wednesday, January 23<sup>rd</sup> in Anaheim, CA
- SOUTHWEST POOL & SPA SHOW** January 25<sup>th</sup> - 26<sup>th</sup> in San Antonio, TX
- IPSSA Region 7 Table Top** Saturday, January 26<sup>th</sup> in San Diego, CA

**LOCATIONS**

ARIZONA	CALIFORNIA								TEXAS
ANAHEIM 714-738-9038	BAKERSFIELD 661-679-1193	CATHEDRAL CITY 760-202-9075	CORONA 951-479-4670	DUARTE 626-359-1918	EL CAJON 619-562-0313	INDIO 760-776-1366	LIVERMORE 925-449-4259	AUSTIN 512-707-0109	HOUSTON 281-568-1113
TEMPE 480-372-3047	LONG BEACH 562-333-4989	LOS ANGELES 310-945-4601	MURRIETA 951-600-7180	ONTARIO 909-969-2260	OXNARD 805-288-5226	PALM DESERT 760-601-3400	PALM SPRINGS 760-969-7378	RIVERSIDE 951-653-1490	N. AUSTIN 512-251-0400
	SAN DIMAS 909-305-9839	SAN FERNANDO 818-365-8481	SAN JUAN CAPISTRANO 949-373-0010	VISALIA 559-297-7500	VISTA 760-477-1477	YUCAIPA 909-794-8340		SAN ANTONIO 210-479-0032	

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## A New Year Message From Arrow Insurance/HUB International

By Ray Arouesty

Ray Arouesty is Senior Vice President of Arrow Insurance/HUB International and IPSSA's endorsed insurance provider. He can be reached at (800)833-3433 or ray.arouesty@hubinternational.com.

The year is ending and it's a good time to review coverage limits and changes as we approach 2019. IPSSA's endorsed insurance program continues to be the best available in the industry and now it's even better. Here's why:

**General Liability Rates** – For the 4th straight year there will be NO rate increase. General liability rates remain at \$57 for IPSSA's deluxe package and \$14 for life insurance coverage. A lower cost option is available for members wanting less coverage. In either case liability limits at \$1,000,000/\$3,000,000 apply;

**Life Insurance Coverage** – Life insurance coverage will increase from \$50,000 to \$55,000 (for members under 70) beginning in Spring 2019 with no additional premium charge. We have negotiated better rates from Met Life for all covered members and additional benefits will also be added including no-cost grief counseling and will preparation services;

**Business Income Loss Coverage** – We added this new coverage last year to provide \$25,000 coverage per member for revenue lost

when tornado, flood, wildfire, earthquake or hurricane damaging your customer's home results in you losing an account. This coverage was added at no additional cost and it remains for 2019. It is unavailable anywhere else;

**Accident Medical Insurance** – \$5,000 medical coverage for your injuries sustained at the job-site. This coverage remains for 2019 and has provided a valuable benefit for members hurt while working;

**Liability Coverage for Diseases** – We are one of the few companies to cover claims for e-Coli, Crypto, Staph and Legionnaires. Other companies exclude these claims under a "communicable disease exclusion". We currently are currently handling a claim involving 14 cases of Legionnaires;

**Inspections** – We continue to offer \$50,000 coverage for pool inspection claims. Our coverage is broad, including coverage for "tangible AND intangible property damage claims," the most common type of claim when a house is being sold. No one else includes this broad coverage;

**Chemical Injury & Damage** – This is very different coverage than "Haz-Mat Insurance." We cover claims to \$1M for chemical exposure/injury for things like malfunctioning chemical feeders and property damage due to leak-

## Hey Ray!

Answers to recent questions asked to IPSSA's insurance broker



By Ray Arouesty

Ray Arouesty is Senior Vice President of Arrow Insurance/HUB International and IPSSA's endorsed insurance provider. He can be reached at (800)833-3433 or ray.arouesty@hubinternational.com.

This month's question is from a member in the San Fernando Valley Chapter

### Question

I just received a phone call from the property manager at a motel telling me that a disgruntled guest poured a bottle of antifreeze into the pool. They are asking me to handle it but I've never dealt with a situation like this before. Do you have any advice?

### Answer:

Antifreeze in a pool is a first for me, but I think you should handle it like any other contaminated water situation. First you should close the pool at once to avoid anyone from swimming in

the pool. Adequate signage on the gates would be prudent as well. You may be tempted to immediately drain the pool, but I'd proceed with caution. Municipalities have very specific rules regarding draining pool water into the street or sewer and you may be prohibited to drain pool water contaminated with antifreeze. A violation could subject you to a fine or even criminal prosecution, neither of which are covered by general liability insurance policies.

Assuming you can drain the water you should refer to the label on the antifreeze bottle/MSDS sheet for the recommended clean-up procedures. Consider contacting the manufacturer as well. You may need to pressure wash the plaster to remove any residue after draining. Don't forget to clean the filter and address the filter grids. You also need to consider that the liquid poured into the pool might

not be anti-freeze despite the fact that it came from an antifreeze bottle. The only way to know for sure would be with lab testing - an expensive proposition.

Finally, since summer temperatures in your area exceed 100 degrees, it may not be the best time to drain a pool. An empty pool is at risk for plaster damage including cracking and delamination, so you should get a detailed waiver, release, and hold harmless agreement from the pool owner. Keep in mind that you also are at risk if the customer challenges the validity or enforceability of the waiver form.

Maybe this is a job you want to decline, given the uncertainty of the chemical and the risk of damage to the pool shell. If so, advise the customer to contact a company that specializes in hazardous waste disposal. Don't forget to document your conversation in a certified letter to the property manager.

ing bottles. A case last year for a driveway damaged by a leaking bottle of acid exceeded \$80,000;

**Workmanship** – We include coverage for your jobs gone wrong, including bad start-ups, tile damaged during cleaning procedures, and damaged electronic components. These are very com-

mon claims and they are excluded under other policies;

**Low \$500 deductible** – The deductible applies only to property damage claims. And you are never charged a deductible unless we pay a claim for damages. Other companies charge a deductible for "expenses" even if

no claim payment is made;

**Haz-Mat Clean Up** – We added this coverage years ago and it even covers spills from truck accidents;

**Excessive Water Bills** – Your customer's high water bill following an overflow isn't the type of

*Continued on page 16*

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# Calling all IPSSA Regular Members!

## IPSSA is recruiting for volunteers to serve on the IPSSA BORD committees.

The committees meet four times a year through video or conference call. With this format very little time is taken away from your business or family.

You will be able to work with the IPSSA BORD to ensure your

organization is doing all it can to help the members and the community it serves.

The committees are as follows:

- Marketing and Communications - designs and implements strategies for promoting IPSSA by

continuously strengthening its brand and developing web, social media, and print materials (including the IPSSAN). MCC's objective will be to execute a comprehensive marketing and communications strategy which clearly

presents IPSSA's mission and its services.

- Legislation and Regulation - develops and implements strategies to ensure that the association's public policies and government affairs activities are fully addressed and communicated.

- Membership Program - promotes and facilitates the recruitment and continuity of IPSSA members.

- Education - provides advice to the BORD on the strategic directions and development of the educational activities of IPSSA and public awareness to the community.

Important information about the BORD Committees:

Please submit your email intent with your name, and committee you wish to serve by September 30, 2018. For those that are already serving on a com-

mittee please submit your email intent. At the Fall BORD meeting, committees for the following year will be composed, considering the volunteers that responded to the open call identified by the BORD. An email will go out to those selected as soon as the BORD has made their decision. Those wishing to volunteer may select one-committee to serve. Committees may have no more than eight to serve on a committee. If interested, please submit your name right away. If you are not selected for the committee of choice, please know that committees change through out the year and we will keep your name on file.

If you are interested or would like more information about the committee purpose and how best you can serve, please feel free to contact me, Rose Smoot at 888-360-9505 or [rose@ipssa.com](mailto:rose@ipssa.com)



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### *It pays to designate beneficiaries*

One of the benefits of membership in IPSSA is a \$50,000 life insurance policy. All you need to do is complete a Beneficiary Designation Form.

But, what happens if you haven't declared a beneficiary? You will lose control of who receives your benefits. The payment of funds will be delayed and, if the benefits are part of a probate, it could take a year or more for your loved ones to get those funds.

The good news is that, when your Beneficiary Designation Form is on file at the IPSSA financial office, the check for your life insurance benefit is issued as soon as the death certificate is received by the insurance company.

Call the financial office (888-391-6012) if you are not sure whether or not your Beneficiary Designation Form has been filed. If not, or if you want to change your beneficiary, you can download the form from the "Members Only" page of [www.ipssa.com](http://www.ipssa.com).

Don't neglect this small but important detail which could prevent headaches for those you love.

### **IPSSA Members:**



It's IPSSA's 30th anniversary and we want to celebrate all year!! We're looking for pictures and stories over the past 30 years which we will feature in the IPSSAN throughout the year. Please, if you have any great IPSSA memories you'd like to share email them to Katie Brunner at [katiembrunner@gmail.com](mailto:katiembrunner@gmail.com)

If you are having issues logging into your account on the IPSSA website/members only section, please contact Elizabeth in the IPSSA Financial Office at 888-391-6012 or [liz@cramercpa.com](mailto:liz@cramercpa.com) and she can assist you.

### *The IPSSAN subscriptions available to employee members*

Would you like your employees to read The IPSSAN each month? All you need to do is contact the IPSSA Financial Office (888-391-6012 or [sue@cramercpa.com](mailto:sue@cramercpa.com)) and make the request.

### **COVERAGE IF YOU ARE INJURED ON THE JOBSITE**



Members participating in the IPSSA Group Insurance Program are automatically insured to \$5,000 for medical bills due to accidental injury at the customer jobsite. This coverage can pay for an emergency room or urgent care visit and covers injuries like dog bites, lacerations and slips and falls. It's even available to pay a deductible expense if you already have health insurance.

Accidental Injury Medical Coverage is another reason IPSSA members have the best insurance available anywhere!

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# What to do after wildfires

By Terry Arko

Terry Arko has more than 30 years of experience in the pool and spa/hot tub industry, working in service, repair, retail sales, chemical manufacturing, customer service, sales, and product development. A certified pool operator (CPO) and CPO instructor through the National Swimming Pool Foundation (NSPF), he is currently a water specialist for NC Brands, parent company of SeaKlear and Natural Chemistry, which is a manufacturer of pool and spa products. Terry can be reached via e-mail at [terry@ncbrands.com](mailto:terry@ncbrands.com).

No words can adequately express the condolences felt for those who have suffered loss during the recent wildfires. In the case of active fires, the utmost concern should be for the immediate safety of persons and property. In addition, it is vital to comply with the emergency management in the area. Avoid areas of heavy smoke where emergency crews are still set up.

### During the fire

Water pressure and water quality at the source will be affected during and after times of wild fires. All types of debris are possible during times of wildfires as result of possible high winds. Smoke, ash, tree branches, leaves and fire suppressant chemicals will all most likely end up in the pool. Also, there is the possibility that live animals may seek shelter in the pool or pool area. Use extreme caution in and around areas where wildfires are still active. Protective gear such as respiratory mask, goggles and gloves may be required in these situations.

### After the fire

Clean up after a wildfire can take some time and should be pur-

sued with care. Be aware of live downed power lines. If power has been off at the house, be sure to check the integrity of all wiring leading to equipment. Pools should be treated as follows:

- Remove all larger debris as soon as is possible.
- Brush all surfaces thoroughly
- Skim smaller material with a pool net
- Make sure filter is clean and in operational order
- Super-chlorinate the pool to 20 ppm or use a quality Chlorine free oxidizer
- Follow immediately with a clarifier to help remove small ash material to the filter
- Use of an enzyme can help break down some un-filterable non-living organic material
- \*Test and treat for phosphates once the chlorine levels have come down below 5 ppm
- Add a good broad spectrum algicide
- Clean filter as necessary throughout this process

### Further cautions

The extreme heat from fires can cause the ground to bake leading to a lack of absorption when rains come. Excessive erosion from firefighting efforts could lead to flooding and mud flows during rains. Pool areas need to be protected with sand bags or other diversion methods immediately after fires to prevent an influx of mud and flood water from entering the pool. In some cases where water pressure becomes an issue during the fire, some departments may incorporate pumps in the pool to use the water for protecting homes. Homeowners in wildfire areas can also buy pumps that can be used to soak down their property. These pumps can typically work at a flow of 150 gpm and can disperse the contents of a 20,000-

gallon pool within 2 hours. Pool techs should be aware ahead of time of this possibility and should check that hydrostatic relief valves are in place on these pools to prevent the pool vessels from popping out of the ground during these emergency use times. If there is, a high groundwater table or the pool is built over an underground spring this could be a very real possibility. Pools that have been drained will need to be inspected for damage to surfaces and deck areas as well as all equipment connections.

### In Conclusion:

- Use extreme caution in areas where wildfires are active.

Always check ahead of time with emergency management personnel before attempting to enter neighborhoods where fires have been.

- Wear smoke protection when necessary (breathing mask and goggles).
- Remember that wildfires can move fast and change course in seconds it is best to stay out of the area.
- Shock, floc, enzyme, phosphate removal and algae prevention are all good remedial treatments once the fires are gone.
- Check and inspect all equipment thoroughly during the clean up process. Filters may need to be



Terry Arko

backwashed and cleaned frequently during this time.

Ensure that pools equipped with firehose pumps also have hydrostatic relief valves to prevent popping from rapid draining.

\*Most firefighting suppressants such as those dropped from the air contain phosphate.

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# Pentair's Smart Automation Solution Named Best New Product at International Pool | Spa | Patio Expo

## Pentair wins back-to-back awards for industry-leading innovations

Pentair's latest automation innovation, the IntelliConnect™ Control and Monitoring System, was named "Best New Product" at the 2018 International Pool | Spa | Patio (PSP) Expo, the pool industry's largest event in North

America. Pentair, a leading water treatment company, received the award for the second year in a row, winning Best New Product for its energy efficient UltraTemp ETi™ hybrid pool heater in 2017.

Pentair's smart, sustainable

water solutions are designed to help pool owners enjoy their pool and spa with connected, automated controls, improve the experience and quality of the water, and move water with improved efficiency.

The award winning IntelliConnect Control and Monitoring System allows pool owners to conveniently and easily monitor and control their pool's functions including pumps, sanitizers and lights via a user-friendly



app from anywhere in the world—or right at home.

"We're proud to once again receive the Best New Product award at PSP Expo," said Jerome Pedretti, Senior Vice President, Pentair Aquatic Systems. "Our goal is to ultimately help pool owners truly enjoy their pool with friends and family. That's why we work to innovate smart, sustainable solutions that help pool owners more easily manage their pool while also decreasing maintenance time and conserving water and energy resources."

The PSP Expo is taking place October 31 - November 2 at the Mandalay Bay Convention Center in Las Vegas. Over 75 products were submitted into the Product Showcase and considered for the prestigious award. Winners were selected by a group of judges representing many segments in the industry. The Product Showcase gives attendees a review of the latest and most innovative products offered in the pool and spa industry.

### ABOUT PENTAIR

At Pentair, we believe the health of our world depends on reliable access to clean water. We deliver a comprehensive range of smart, sustainable water solutions to homes, business and industry around the world. Our industry leading and proven portfolio of solutions enables our customers to access clean, safe water, reduce water consumption, and recover and reuse it. Whether it's improving, moving or helping people enjoy water, we help manage the world's most precious resource.

With approximately 130 locations in 34 countries and 10,000 employees, we believe that the future of water depends on us. Our 2017 revenue was \$2.8 billion, and we trade under the ticker symbol PNR. To learn more, visit Pentair.com.

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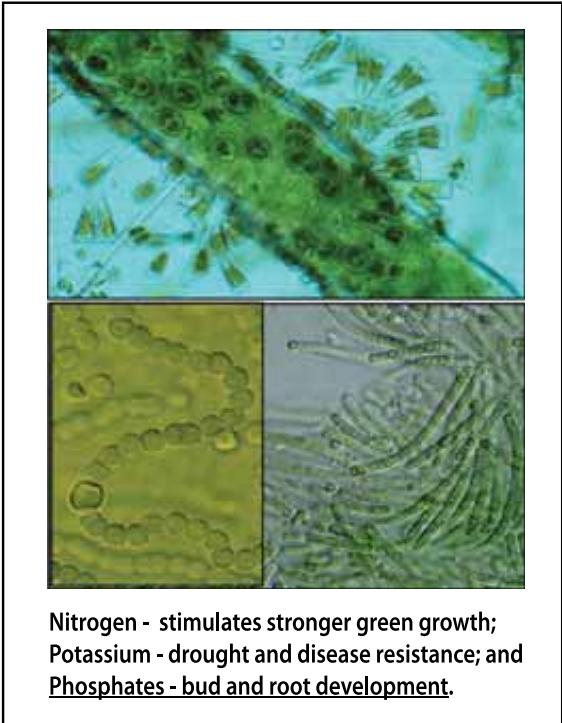




# Why Starve? Prevent & Kill Algae!

**ALGAE** and **PHOSPHATES** have existed for billions of years. In the past, pool service techs kept pools clean and free of algae with just chlorine, pH control and with an occasional algacide. In recent years, flocculation removal of phosphates and other suspended pool particles have supposedly become useful under certain conditions to improve chlorination and the control of algae.

Did you know it is nitrogen; not phosphates, that produce lush growth in algae and plants? In photosynthesis it is carbon, oxygen and hydrogen plus sunlight energy that creates a chemical reaction to produce *glucose*, the real food source for algae, not phosphates. Phosphates, nitrogen and potash are the three primary elements of fertilizer - *research the facts*.



Nitrogen - stimulates stronger green growth; Potassium - drought and disease resistance; and Phosphates - bud and root development.



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Note: 100 ppb of phosphate is equivalent to one tenth of a pound of phosphate (which is only a few ounces) in six (6) 20,000 gallon swimming pools or 1,000,000 million pounds of water.



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# IPSSA members eligible for 35% rebate on online education at ipssa.com

Through a partnership with the National Swimming Pool Foundation, IPSSA is pleased to offer online education through the IPSSA website. And, IPSSA members who complete classes through this online portal are eligible for 35% rebates!

There are dozens of courses available, in the following categories:

- Aquatic courses
- Electrical safety courses
- Occupational safety courses
- Environmental management courses
- Department of Transportation courses
- Healthcare courses
- Employment law courses

Plus three courses are available in Spanish.

It's easy to enroll. Visit [www.ipssa.com](http://www.ipssa.com) and under the Resources tab click on Online Training Store to see all that is offered.

Once you have purchased your online training course, within one business day you will be emailed a link to the IPSSA training portal and an access code to activate your online class.

Prices for the classes range from \$19.95 to \$259, with most in the \$19.95 category. And, IPSSA members will be rebated 35% of their class fee upon completion.



## Annual Leadership Weekend

**Friday, February 8, 2019**

**BORD Meeting 10 AM to 2 PM**

**Annual Business Meeting 2 PM to 3 PM**

**Saturday, February 9, 2019**

**Leadership Seminar Registration 7:30 AM to 8:30 AM**

**New this year: IPSSA has made a consciences effort to leave a small footprint on our planet, by doing so, the Leadership Manual, will come to you via email with instructions and a link on how to download prior to the meeting. Once you have registered you will receive a confirmation email with instructions.**

**Leadership Seminar ~ 8:30 AM to 3:30 PM**

**Welcome Reception ~ 5:00 PM to 6:00 PM**

**Leadership Banquet ~ 6:00 PM to 8:00 PM**

**Casino Fundraiser & Dancing ~ 8:00 PM**

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# Cover Care Donates \$10,000 to Red Cross Aquatics Program

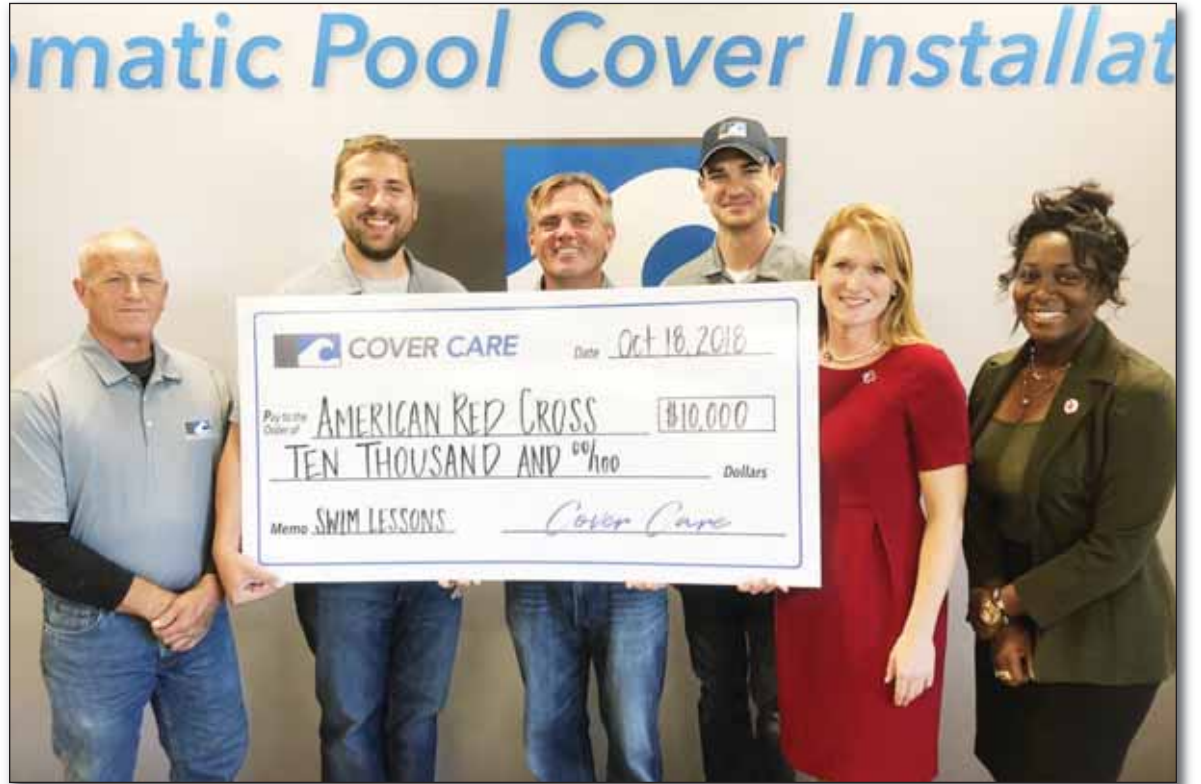
Cover Care, LLC, a national service company specializing in the installation and repair of automatic pool covers, has made a donation of \$10,000.00 to the Aquatics Centennial Swim Lesson and Water Safety Program that provides access to swim lessons to families throughout the US. The Aquatics Centennial program by the American Red Cross is a multi-year campaign designed to provide access to swimming lessons and water safety education specifically to communities where the drowning rate is high. The American Red Cross added drowning prevention to its mission one hundred years ago and has been saving lives ever since with its programs.

"Safety is central to our mission at Cover Care," says Mitch Valdez, Field Service Supervisor at Cover Care. Cover Care prides itself on being first-responders to prevent damages to automatic pool covers. "We also realize pools are safer for those who



know how to swim and are trained in water safety, so we wanted to support The Aquatics Centennial Program for communities that can't afford swim lessons," explains Valdez.

The \$10,000.00 check was presented to the American Red Cross in October at their Indiana Headquarters. Cover Care installs and services automatic pool covers throughout the U.S. Cover Care currently serves automatic pool cover markets in Colorado, Kansas, Kentucky, Michigan, Indiana, Missouri, New Mexico, New York, Ohio, Texas, Idaho, Utah, Wisconsin and California (www.covercare.net for more information).



From left-to-right: Cover Care; Dean Mikels, Jared Pepmeier, Darren Cardwell, Mitch Valdez, American Red Cross; Kate Hayward and Duchess Adjei.

## It pays to designate beneficiaries

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But, what happens if you haven't declared a beneficiary? You will lose

control of who receives your benefits. The payment of funds will be delayed and, if the benefits are part of a probate, it could take a year or more for your loved ones to get those funds.

The good news is that, when your

Beneficiary Designation Form is on file at the IPSSA financial office, the check for your life insurance benefit is issued as soon as the death certificate is received by the insurance company.

Call the financial office (888-

391-6012) if you are not sure whether or not your Beneficiary Designation Form has been filed or if you want to change your beneficiary.

Don't neglect this small but important detail which could prevent headaches for those you love.

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## California Capitol Report

*Continued from page 1*

to an employer's communications with a prospective employer regarding whether the employer would re-hire an employee alleged to have engaged in sexual harassment, so long as those communications are made without malice.

No More Confidentiality Clauses – SB 820 (Leyva, Dem-San Bernardino) prohibits confidentiality clauses in settlement agreements preventing disclosure of information relating to claims of sexual harassment, sexual assault, sex discrimination, and related retaliation and "failure to prevent" claims filed in a court of law or with an administrative agency. However, the law does not prevent a claimant from limiting the disclosure of (1) his or her identity, or (2) facts that could lead to the discovery of his or her identity. Additionally, courts will no longer be able to restrict the disclosure of such facts in relevant civil proceedings.

No Waiving the Right to Testify – AB 3109 (Stone, Dem-Monterey) makes it unlawful for any settlement or contract term

*Continued on page 17*

## Arrow Insurance/HUB International

*Continued from page 6*

claim that's normally covered by general liability insurance. We changed that and added special coverage in 2018. We will now pay up to \$3,000 per incident to cover this embarrassing situation;

**Optional Coverage** – We offer optional coverage for pool/spa remodeling and janitorial services. Both are offered at less than \$30 per month. We also offer additional limits of liability, up to an extra \$2M;

**Special Coverage Endorsements** – We are glad to provide no-cost waivers of subrogation & additional insured endorsements to satisfy your commercial accounts.

**Advice and Risk Counseling** – We receive many phone calls from members asking for advice on dealing with difficult clients, troublesome jobs or safety issues. We're glad to offer an opinion on many of these concerns. You might even be featured in a future "Hey Ray" column.

I want to wish all members a happy and successful 2019. If you have any questions or just want to chat give me a call.

## IPSSA Texas

*Continued from page 1*

zation. We are greatly appreciated and that's always a good thing. Turtles are important to the marine ecosystem and will only survive with the education and awareness of their importance to the public.

We are talking about our next trip in April 2019. anyone who wishes to join us, please get in touch with Tina Slagle 817-991-0555. You don't have to be an IPSSA member or even a pool guy or gal to participate, just let us know.

# HERE WE GROW AGAIN



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# What You Need-Where You Need It When You Need It



## California Capitol Report

Continued from page 16

entered into after January 1, 2019 to require a party to waive the right to testify in an administrative, legislative, or judicial proceeding concerning alleged criminal conduct or sexual harassment. The law applies where a party's testimony is required or requested pursuant to a court order, subpoena, or written request from an administrative agency or the legislature.

Laws that will increase California employers' potential liability for harassment-related lawsuits:

**Redefining Sexual Harassment** – SB 1300 (Jackson, Dem-Santa Barbara), the strongest, and largest, sexual harassment bill passed this year will amend California's Fair Employment and Housing Act (FEHA) in a number of ways, including (1) to expand employers' potential liability by adopting or rejecting specific judicial decisions regarding sexual harassment; (2) to expand an employer's potential liability under FEHA for acts of nonemployees to all harassment (removing the "sexual" limitation); (3) to prohibit an employer from requiring an employee to sign a release, as a condition of employment, raise, or bonus (but not as part of a bona fide dispute), of (a) FEHA claims or rights, or (b) a document prohibiting disclosure of information about unlawful acts in the workplace; (4) to prohibit a prevailing defendant from being awarded attorney's fees and costs unless the court finds the action was frivolous, unreasonable, or

groundless when brought or that the plaintiff continued to litigate after it clearly became so; and, (5) to authorize (but not require) an employer to provide bystander intervention training to its employees.

**More Potential Defendants for Harassment Suits** – SB 224 (Jackson, Dem-Santa Barbara)

includes additional examples of potential defendants who may be found liable for harassment under California Civil Code. A defendant may be liable where he or she "holds himself out as being able to help the plaintiff establish a business, services, or professional relationship with the defendant or a third party."

### Altering Employee Compensation & Benefits Practices

**Contractor Liability for Unpaid Wages** – AB 1565 (Thurmond, Dem-Richmond) clarifies law making certain direct contractors performing work in the state liable for unpaid wages by subcontractors. Generally, under California

law, a direct contractor may be held liable for a subcontractor's failure to pay wages to its workers. Under existing law, the direct contractor is entitled to certain information and documents relating to the subcontractor's payment of wages "upon request," otherwise direct contractors may withhold

Continued on page 19



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### DALLAS AREA

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### NORTHERN CALIFORNIA AREA

Christian Ballard | cballard@lesl.com | 916-806-6402

### HOUSTON AREA

Erik Hoffman | ehoffman@lesl.com | 832-338-0781

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# California Capitol Report

Continued from page 17

any “disputed” sums relating to failure to pay wages from the sub-contractor. The new law, effective January 1, 2019, states that contracts must provide all items of information that will be requested of the subcontractor, such as payroll records and other information related to hours worked, before such withholding can take place.

**Payroll Records Requests** – SB 1252 (Pan, Dem-Sacramento) clarifies existing laws regarding an employee’s right to inspect or copy their own payroll records and requires that an employer must provide the copies of the records in addition to inspecting them.

**Clarifying Hiring Practices**  
**Equal Pay Changes** – AB 2282 (Eggman, Dem-Stockton) clarifies the ban on salary history inquiries and the requirement to provide pay scales to applicants. The law will allow employers to inquire into an applicant’s salary expectations for the prospective position. In addition, external applicants will be entitled to a pay scale upon request, but only after completing an initial interview.

**Worker Safety Practices**  
**Worker Safety Mandates** – In 2016, the United States Department of Labor’s Occupational Safety and Health Administration (OSHA) adopted the Improve Tracking of Workplace Injuries and Illnesses rulemaking. This rule sought to improve workplace safety through

expanded access to injury-and illness-related information. In 2017, OSHA announced its intent to relax the workplace injury and illness reporting requirements. Seemingly in response to this announcement, California passed AB 2334 (Thurmond, Dem-Richmond), which requires Cal/OSHA to monitor

implementation of the rule. If Cal/OSHA determines that OSHA has eliminated or substantially diminished the requirements for employers to submit injury and illness data, Cal/OSHA is required to convene a committee to evaluate how to implement the changes necessary to protect the goals of the

rule. Effectively immediately, AB 2334 also changes the statute of limitations regarding citations or violations regarding recordkeeping requirements from six months after the occurrence of the violation to either the date the violation is corrected or the date Cal/OSHA discovers the violation.

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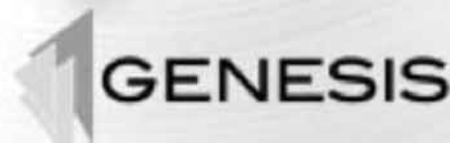


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**REGION 1 (NORTHERN CALIFORNIA)**  
**B.O.R.D. Member: David Hawes**  
 (925) 828-7665  
 E-mail: david@hhpools.com

**CAPITAL VALLEY: (Sacramento):** First Wed., 7 p.m.  
 VFW, 8990 Kruithof Way, Fair Oaks  
 Pres. Scott Houseman (916) 638-4100  
 scott@leisuretimepool.com

**DELTA: (Stockton)**

Third Wed., 6:00 p.m., The Elks Lodge  
 19071 N Lower Sacramento Road, Woodbridge  
 Pres. Rick Plath (209) 456-1605  
 service@rickspoolservice.com

**EAST BAY**

Third Tues., 6 p.m., Pleasant Hill Community Center,  
 320 Civic Drive, Pleasant Hill  
 Pres. David Luthy (510) 435-5252  
 townandcountrypool@comcast.net

**EAST CONTRA COSTA**

Fourth Tues., 6:00 p.m., La Fuente Mexican Restaurant,  
 642 1st Street, Brentwood  
 Pres. Dale Vaughn (925) 759-3819  
 dalevaughn1176@comcast.net

**EL DORADO**

Second Thurs., 6:30 p.m., Shingle Springs Comm. Ctr.  
 4440 S. Shingle Road, Shingle Springs  
 Pres. Shawn Panico (916) 201-6245 / www.edipssa.com

**ELK GROVE**

Second Wednesday, 7:00 p.m., Logan's Roadhouse,  
 9105 W. Stockton Boulevard, Elk Grove  
 Pres. Chris Bass (916) 704-1505  
 basspoolservice@gmail.com

**GOLD COUNTRY**

First Mon., 6:00 p.m., Sierra Grill Smokehouse,  
 2515 Grass Valley Hwy., Auburn, CA  
 Pres. Ryan Ruminson (530) 401-7346  
 ryanruminson@sbcglobal.net

**MODESTO CENTRAL VALLEY:**

Third Tues., 6 p.m.

El Rosal Restaurant, 3401 Monte Vista Ave.  
 Pres. Albert Camarillo (206) 628-2717  
 acspoolserv@yahoo.com

**SACRAMENTO CITY**

Fourth Wed., 7:00 p.m., Plaza Hofbrau  
 2500 Watt Ave., Sacramento  
 Pres. Nathan Williams (916) 213-6889

**TRACY:** Fourth Thurs., 6 p.m.,

Perko's Café, 1321 W. 11th Street, Tracy 95376  
 Pres. Kevin McLard (209) 833-9200  
 kevin\_m@klmpools.com

**WEST PLACER:** First Thurs., 5:30 p.m., Strikes

Bowling Alley, 5681 Lonetree Blvd., Rocklin CA 95765  
 Pres. Bryan Soto (916) 258-5114  
 norcalpools916@gmail.com

**REGION 2 (CENTRAL CALIFORNIA)**

**B.O.R.D. Member: Manuel Margain**

(559) 307-1072

E-mail: manuelmargain1@gmail.com

**BAKERSFIELD:** First Tues., 5:30 p.m.,

Rusty's Pizza, 6675 Ming Ave, Bakersfield  
 Pres. Beau Braisher (661) 332-4952  
 braisherpools@gmail.com

**CENTRAL COAST**

Second Wed., 7 p.m., Mtgs alternate between  
 N/S Co., Contact chapter Pres. for info.  
 Pres. Tom Mazzo (805)550-6709  
 tmazzopoolguru@yahoo.com

**CONEJO:** Second Wed., 7:30 p.m., Alpha Water

Systems, 725 Cochran Street #A, Simi Valley  
 Pres. Dennis Van Sloten, (805)813-6154  
 dvs10@live.com

**CONEJO VALLEY**

Second Wed., 6:30 p.m., Superior Pool Products  
 1200 Lawrence Drive #400, Newbury Park  
 Pres. Michael Flanagan (805) 444-7960

**FRESNO:** Fourth Tues., 7 p.m.

Roundtable Pizza at First & Bullard, Fresno  
 Pres. Norm Carpenter, (559) 217-1228  
 ipssafresno@gmail.com

**SANTA BARBARA**

Second Mon., 6:30 p.m., Rusty's Pizza Parlor  
 232 W. Carrillo, Santa Barbara (downtown)  
 Pres. Joe Burich (805) 451-1963  
 mericks2001@yahoo.com

**VENTURA:** Third Tues., 7 p.m.

Poinsettia Pavilion, 3451 Foothill Rd, Ventura  
 Pres. Max O'Brien (805) 794-6270 / gotomax@att.net

**VISALIA:** Third Wed., 6 p.m.

Amigo's Cantina, 5113 W. Walnut Ave., Visalia  
 Pres. Roman Gomez (559) 992-5779  
 romangomez1251@yahoo.com

**REGION 3 (NORTH L.A. COUNTY)**

**B.O.R.D. Member: Terry Snow**

(909) 982-9962

E-mail: tls.pools@verizon.net

**ANTELOPE VALLEY:** Second Monday, 6 p.m.

SCP Antelope Valley, 4514 Runway Dr., Lancaster  
 Pres. Bob Cranmer ph: (661) 609-3682  
 warren\_msn.com

**DIAMOND BAR**

First Thurs., 7:00 p.m.,  
 PEP, 563 W. Terrace Dr., San Dimas 91773  
 Pres. Johnny Hernandez (626) 833-7456  
 justpools626@yahoo.com

**FOOTHILL:** Third Thurs., 7:00 p.m.

849 Foothill Blvd. #4, La Cañada  
 Pres. Raul Fernandez (818) 378-9231

**SAN FERNANDO VALLEY**

Third Wed., 7:30 p.m. (March meeting is mandatory)  
 Canoga Bowl, 20122 Vanowen, Canoga Park  
 Pres. Blaine Enbody (805) 529-7562

**SAN FERNANDO VALLEY METRO**

First Tues., 7 p.m., Canoga Bowl, 20122 Vanowen,  
 Canoga Park / Web site: www.sfvmetro.com  
 Pres. Eric Nielson (818) 710-1628  
 willowcreekpools@gmail.com

**SAN GABRIEL VALLEY**

Second Thurs., 7:00 p.m.  
 PEP, 1862 Business Center Dr., Duarte, CA 91010  
 Pres. Brian Nies (626) 536-2008  
 brian@propoolm.com

**SANTA CLARITA VALLEY**

First Thurs., 7:00 p.m.  
 Vincenzo's Pizza, 24504 1/2 Lyons Avenue, Newhall  
 Pres. Kent Simpson (661) 373-9901

**REGION 4 (SOUTH L.A. COUNTY)**

**B.O.R.D. Member: Adam Morley**

(310) 493-3565

E-mail: adam@paradisepools.biz

**CENTRAL LOS ANGELES**

Second Mon., 6:30 p.m., Han Woo Ri Presbyterian  
 Church, 1932 S. 10th Ave, Los Angeles  
 Pres. Juno Yi (323) 850-8118  
 juno8118@gmail.com

**EAST LONG BEACH**

Second Tues., 6:30 p.m., Ecco's Pizza,  
 2123 N. Bellflower Blvd, Long Beach  
 Pres. Bill Rothwell (562) 301-4059  
 pooboy1950@yahoo.com

**SOUTH BAY**

Second Wed., 7 p.m., American Legion Hall  
 412 S. Camino Real, Redondo Beach  
 Pres. Brad Jones, (310) 880-7665  
 aaapools@verizon.net

**WESTSIDE**

Second Tues., 6:30 p.m., American Legion Hall  
 5309 S. Sepulveda, Culver City  
 Pres. Rick Haro (310) 204-4327  
 rick@haropools.com

**WHITTIER**

First Wed., 7 p.m.  
 Superior Pool Products in Santa Fe Springs  
 Pres. Grant Hucko (714) 240-2099  
 hucko@sbcglobal.net

**REGION 5 (ORANGE COUNTY)**

**B.O.R.D. Member: Michael Kei Black**

(714) 891-0351

E-mail: mblackels@netzero.com

**ANAHEIM**

Third Wed., 6:30 p.m.  
 Roundtable Pizza, 12829 Harbor Blvd., Garden Grove  
 Pres. Cal Pratt (949) 230-7462

**CENTRAL ORANGE COUNTY**

Last Tues., 7 p.m., Coco's, 14971 Holt Ave., Tustin  
 Pres. Mark Harrison (949) 874-8234  
 maharrison16@yahoo.com

**DANA POINT**

Second Tues., 6 p.m., Coco's, Crown Valley and I-5  
 Pres. Cliff Gross (949) 587-9773  
 cliffgross@cox.net

**MISSION VIEJO**

First Tues., 6 p.m.  
 Claim Jumper, 27845 Santa Margarita Pkwy  
 Pres. Tracy Simmons (949) 702-3545  
 acmepoolcare@sbcglobal.net

**NORTH ORANGE COUNTY**

Second Wed., 7 p.m., Graziano's Italian Restaurant,  
 17487 Imperial Highway, Yorba Linda  
 Pres. George Bonilla (714) 349-3326  
 gbpsinc@ymail.com

**ORANGE COAST**

Last Monday, 5 p.m., Roundtable Pizza  
 on Adams & Beach  
 Pres. Tom Honrath (714) 642-5018  
 thonrath@hotmail.com

**ORANGE COUNTY #9**

Second Wed., 7 p.m., Dad Miller Golf Course  
 North Gilbert Street, Anaheim  
 Pres. Rob Tobias (714) 812-7993

**ORANGE COUNTY POOL**

**PROFESSIONALS**

Last Mon., 6:00 p.m., Claim Jumper Banquet Room,  
 18050 Brookhurst St., Fountain Valley CA 92708  
 Pres. Jim Romanowski (714) 404-2550  
 poolperfection1@aol.com

**SOUTHWEST**

First Wed., 6 p.m., ABC Pools  
 10560 Los Alamitos Blvd., Los Alamitos  
 Pres. Ken Tipton (562) 430-8515

**SURF CITY**

Third Tues., 6:30 p.m., Superior Pool Products,  
 10865 Kalama River, Fountain Valley  
 Pres. Frank Malavar (714) 960-3558

**TUSTIN/IRVINE**

Second Tues., 6:00 p.m., PSOC Waterline Technologies,  
 220 N. Santiago Street, Santa Ana  
 Pres. Rich Foley (714) 974-1514

**YORBA LINDA**

First Wed., 6:45 p.m., Lampost Pizza,  
 21480 Yorba Linda Blvd. #D, Yorba Linda CA  
 (call president to confirm mtg time).  
 Pres. Jaime Aranda, (714) 746-5138  
 jaimearanda@sbcglobal.net

**REGION 6 (INLAND EMPIRE)**

**B.O.R.D. Member: John Dixon**

(951) 316-1675

E-mail: waterwhisperer1@verizon.net

**CORONA:** Second Tues., 7:00 p.m., Marie Callenders  
 160 E. Rincon St. (at Main St.), Corona  
 Pres. Jennifer Meza (951) 833-0055  
 aquatechpoolservice@earthlink.net

**HEMET**

Third Wed., 6:00 p.m.  
 Shooters, 121 E. Florida Ave, Hemet  
 Pres. John Bettencourt (951) 925-2442  
 bettencourt@msn.com

**MENIFEE VALLEY**

First Wed., 7 p.m. at My Buddies Pizza  
 2503 E. Lakeshore Drive #A, Lake Elsinore  
 Pres. Renee Marier, (951) 285-9672  
 mangopools@verizon.net

**ONTARIO/RANCHO CUCAMONGA**

Second Tues., 7 p.m., Location varies,  
 please contact chapter president for more info.  
 Pres. Ron Goodwin (909) 989-0406  
 good2win@msn.com

**PALM DESERT**

Third Thurs., 6 p.m./7 p.m., please check with pres.  
 Sloan's, 81539 US Hwy 111, Indio CA  
 Pres. Jesse Vasquez (760) 636-2086  
 cannonballpoolco@gmail.com

**PALM SPRINGS:** First Wed., 5:00 p.m.

Superior, 5700 Indian Springs Rd, Palm Springs  
 Pres. James Elliott (760) 413-0463

**REDLANDS:** Second Tues., 6 p.m.

Hickory Ranch, 32971 Yucaipa Blvd., Yucaipa  
 Pres. Bill Brooks (909) 553-5780

**RIVERSIDE:**

First Tues., 6:00 p.m., Cask N Clever,  
 1333 University Ave., Riverside  
 Pres. Nathan Smith (972) 296-7946  
 info@riversidepools.com

**TEMECULA/MURRIETA**

Third Wed., 7 p.m., Pat & Oscar's  
 29375 Rancho California Rd., Temecula  
 Pres. Scott Peterson (951) 255-4175  
 ipssascott@yahoo.com

**REGION 7 (SAN DIEGO COUNTY)**

**B.O.R.D. Member: Michael Harris**

(619) 395-6700

E-mail: barrowpoolssd@gmail.com

**CARLSBAD:** Third Wed., 7 p.m.

El Rancho Restaurant, 1565 N. Santa Fe, Vista  
 Pres. David Talbot (760) 845-6863  
 ahoyoups@sbcglobal.net

**ESCONDIDO**

Third Wed., 6:30 p.m., Call for location.  
 Pres. Bruce Smith (760) 741-3960  
 Bsmith1956@cox.net

**NORTH COUNTY COASTAL**

Third Tues., 6:30 p.m.  
 Brett's BBQ, 1505 Encinitas Blvd., Encinitas  
 Pres. Nick Nelson (760) 802-3391  
 3genpools@gmail.com

**RANCHO DEL MAR**

Third Mon., 5:30 p.m., Tio Leos  
 3510 Valley Centre Drive, San Diego  
 Pres. Wayne Maynard (858) 361-8313  
 arrowheadpoolservice@yahoo.com

**SAN DIEGO**

Third Wed., 7 p.m., Admiral Baker Clubhouse,  
 2400 Admiral Baker Road, San Diego  
 Pres. James Morketter (619) 708-4972  
 Elcerritopool@yahoo.com

**SAN DIEGO EAST COUNTY:** Third Tues., 6 p.m.,  
 Superior Pool Products, 1973 Friendship Dr., El Cajon  
 Pres. Berny Sweeny (619) 244-0496  
 bernypoker@hotmail.com

**SAN DIEGO METRO:** Fourth Thurs., 6:00 p.m.  
 Sammy's Woodfired Pizza, 8555 Fletcher Pkwy  
 La Mesa, CA 9194  
 Pres. Steven Elbik (619) 316-0690  
 Poolsolutions72@gmail.com

**REGION 8 (SOUTHWEST)**

**B.O.R.D. Member: Mike Lee**

(480) 786-0687

E-mail: mountainsidepools@mac.com

**EAST VALLEY**

Third Thurs., 5:45 p.m., Superior Pool Products  
 2350 W. Broadway Rd. #110, Mesa  
 Pres. Steve Ward (480) 213-0481  
 wardspool@yahoo.com

**NORTH PHOENIX**

Third Tues., 6 p.m., SCP  
 18201 N. 25th Avenue, Phoenix AZ 85023  
 Pres. William Goossen (623) 580-9802  
 goosse-man@cox.net

**SCOTTSDALE**

Third Mon., 6:00 p.m., Pool Water Products,  
 20810 N. 25th Place, Phoenix  
 Pres. Clifton Orson (480) 585-0000  
 orson@hotmail.com

**TUCSON:**

Third Wed., 6:30 p.m.  
 Superior Pool Products, 4055 N. Runway Drive.  
 Ken Sanders (520) 429-6959

**WEST VALLEY**

First Wed., 7:00 p.m., Cloud Supply  
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 Pres. Trent Brumfield (623) 210-1615

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First Mon., 6:30 p.m. (excl. holidays)  
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 Pres. Brian Pilgrim (702) 576-6631  
 trinidadwaterllc@gmail.com

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**B.O.R.D. Member: Becky Clayton**

(210) 240-3121

E-mail: becky.clayton@yahoo.com

**AUSTIN**

First Tues., 6 p.m., Cherry Creek Catfish Co.  
 5712 Manchaca Rd, Austin  
 Pres. Keith Timm (512) 636-3750  
 keith@acuaticoinc.com

**CLEARLAKE**

Fourth Thurs., 7:00 p.m.,  
 Rudy's BBQ, 21361 Gulf Fwy, Webster  
 Pres. David Potts (208) 887-6486  
 david@freedompools-texas.com

**CORPUS CHRISTI**

First Thurs., 6:30 p.m.  
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 Pres. Michelle Wilkinson (209) 604-6460

**HILL COUNTRY:**

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 Pres. Jascha Wood (512) 216-7663

**HOUSTON:** Second Tues., 7 p.m.  
 IHop, 11225 Katy Freeway, Houston  
 Pres. Bryan Norris (713) 234-7649  
 bryan@norrispools.com

**NORTH AUSTIN**

Second Tues., 6 p.m.,  
 Cedar Park Library, 550 Discovery Blvd.  
 Pres. Jim Smith (512) 206-0606  
 jim@aquamanpoolsnspa.com

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 Pres. Stephen Titone (281) 773-8643  
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