



THE IPSSAN

Mission Statement: The Independent Pool & Spa Service Association, Inc. exists for the mutual professional benefit and growth of its members and for the continued improvement of the pool and spa service industry.

VOLUME XXIX, NUMBER 6

June 2017

California Capitol Report

Is the Pool & Spa Industry under attack in California?

By John Norwood

John Norwood is president of The California Pool and Spa Association (formerly SPEC).

You can answer this question on your own after you read this article, but I think it is fair to say that there are a number of serious issues that have the potential to do the swimming pool and spa industry significant damage, if not endanger the largest pool market in the world.

With a lot of work by the California Pool & Spa Association and its industry affiliates, the pool and spa industry was able to not only survive, but prosper during California's most historic drought. Nearly a record number of new pools were built during the last three years, despite the fact that virtually every water district and city had proposed water use restrictions on new swimming pools. Not only was CPSA successful in defeating these restrictions, we also helped to educate the media and public regarding the real facts about water use by pools and spas. We should be celebrating!

However, let's take a brief look at of the serious challenges on the horizon that will be affecting the industry over the next few years.

1) **The Governor's new water plan, Making Water Conservation a Way of Life.** Proposed regulations under this plan that set quotas on residential outdoor water use throughout California based on the Model Water Efficient Landscape Ordinance seriously discriminate against swimming pools and hardscape



that allow pools to be water efficient. Unless these regulations can be modified or pools and spas are removed from this ordinance, there is a very real possibility that backyard swimming pools could be quota-ed out of existence in the Golden State.

2) **The Department of Pesticide Regulation.** Just last week CPSA was contacted by this state agency regarding injuries and illnesses as a result of the use and application of chlorine products. The department conducted a study of such illnesses between 2005 and 2014 in conjunction with other state agencies like the California Poison Control System and the Department of Public Health. Under consideration as responses to such illnesses were proposals to mandate that all pool maintenance companies be licensed by the Department of Pesticide Regulation or that chlorine be a restricted material. For now it appears that educational efforts aimed at encouraging applicators to wear the proper personal protective equipment and be educated on the use of chlorine will be adopted, but other approaches still exist for future consideration.

3) **Application of the state sales tax to pool service companies and pool builders.** For service companies this could mean an increase on the customer monthly bill from \$8 to \$12 dollars. How

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Clockwise from top left: 2nd Chance Kids families participate in the run; (l-r) Toni Rousseau, Robin Dixon, Jodi Pesicka with Toni's daughter; Robin Dixon with son, Jacob Dixon, as Josh-the-Otter; Mind Blowing Balloon artist dazzling the kids; Mother that lost a child talking with Laura Thomas; Greg Vittoria Temecula/Murrieta chapter.

The Justine Lee Pesicka Memorial Foundation Water Safety Awareness 5k-1k Run-Walk

By John Dixon

John Dixon is the Region 6 Director.

The first annual Water Safety Awareness 5k Run – 1K Walk was held at the Marna O'Brien Park in Wildomar California on April 29, 2017. Jodi Pesicka and Toni Rousseau initiated the outstanding

event to raise awareness on drowning prevention. It is the leading cause of death for children under 5 years old. In 2016, there were 78 drownings/near drownings in Riverside County.

Jodi Pesicka's daughter had a near drowning on August 8, 1990 and subsequently passed away

from her injuries on October 16, 2013. Soon after, Jodi, and her friend Toni Rousseau, created the Justine Lee Pesicka Memorial Foundation to memorialize her daughter's death. The mission of the foundation is to provide life-saving swim lessons to children

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Things to do in June

- Sunscreen ➤ Hat ➤ Drink lots of water



DO NOT HOLD
DATED MATERIAL

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THE IPSSAN

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No one wins the April Education Corner quiz

Sometimes it happens. No one who submitted entries for the April Education Corner quiz got 100% correct. All correct entries submitted during 2017 are eligible for a big drawing at the end of the year for more IPSSA logo items.

The correct answers for the April quiz are 1. A pool is said to be "in balance" when the pH, alkalinity, calcium hardness, TDS and temperature are all within the recommended ranges. A. True B. False, *the correct answer is a) true.* 2. The two basic things that we need to test in the water are: A. pH and Chlorine B. Sanitizer and water balance C. Chlorine and Alkalinity D. Sanitizer and pH, *the correct answer is b) Sanitizer and water balance.* 3. DPD reagent gives you the capability to determine free available chlorine (FAC) and total available chlorine (TAC). A. True B. False, *the correct answer is a) true.* 4. Cyanuric

acid protects chlorine so it stays in the water ___ times longer than without it. A.5 to 7 B. 3 to 5 C. 10

to 12 D. None of the above, the correct answer is d) none of the above.

Calendar of Events

August 5 **IPSSA Board of Regional Directors Meeting**
Mission Inn, Riverside, CA 10am
info@ipssa.com

WELCOME NEW MEMBERS!

REGION 2 – Conejo: Adrian Garcia...**Ventura:** Ismael Lemus...**REGION 10 – Mid Peninsula:** Cesar Sotelo.

Financial office thanks chapters with prompt payments

The Financial Office thanks the following 42 chapters, whose members all paid promptly in May before second notices were required:

- Region 1 – East Bay, East Contra Costa, El Dorado, Elk Grove, Gold Country, Modesto Central Valley, Tracy
- Region 2 – Central Coast
- Region 3 – Diamond Bar
- Region 4 – Central Los Angeles, East Long Beach, Westside
- Region 5 – Central Orange County, Dana Point, North Orange County, Orange Coast, Orange County #9, Southwest, Surf City, Tustin/Irvine
- Region 6 – Hemet, Palm Desert, Palm Springs
- Region 7 – Carlsbad, Rancho Del Mar, San Diego East County
- Region 8 – East Valley, Henderson, Northwest Las Vegas, West Valley, Western Las Vegas
- Region 9 – Clearlake, Corpus Christi, North Houston
- Region 10 – Fremont, Silicon Valley, Tri Valley
- Region 11 – Cape Coral, Gold Coast, Port Charlotte, Treasure Coast
- Region 12 - Waxahachie

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California Capitol Report

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many pool owners would then choose to do their own pool chemicals or turn to cash payments in the underground economy to avoid these increased costs? Application of this tax would cause a substantial increase in pool construction costs as well. Although this issue is not unique to the pool industry, under the current bill, SB 640, an earlier piece of legislation applied the tax to only 10 services, pool maintenance being one of these.

4) Energy efficiency. The California Energy Commission is again challenging pool equipment manufacturers to increase the energy efficiency of pool pumps, lights, and heaters, etc. This is an ongoing challenge that increases the cost of doing business in California.

5) Challenges to Independent Contractor status. Organized labor in California has targeted the independent contractor model of doing business in California, and the Brown administration has done their part to challenge these relationships as well. Numerous bills introduced each year in the California legislature by labor interests target anything but the traditional employer-employee relationship. In order to use an independent contractor model in California, pool builders and service companies need to be sure their contractors have their own business license and insurance, use their own supplies, and set their own schedules.

6) Bad wage, hour and work-condition bills. Such bills run

the gamut from anti-piecework legislation, minimum wage, mandating more personal time off for family and education reasons, restricting part-time work, limiting employer background checks, and requiring certain equal salary practices. Again, these bills are not specific to the swimming pool and spa industry but do provide contractors and businesses associated with the industry compliance challenges and potential steep liabilities and penalties for failure to comply.

These are just some of the ongoing issues that keep CPSA busy in California trying to protect the future of the swimming pool and spa industry in the largest pool market in the USA. Efforts to respond to and defeat many of these challenges are a full time job and take expertise, money, and staff to be successful. That is why we are always working on growing the CPSA's membership and seeking new members from all segments of the swimming pool and spa industry in California. If you and your family's future depend on the ongoing success and growth of this important industry in California, you need to be a member of the association. If everyone in the industry paid a few hundred dollars it would easily fund the industry response to these challenges and more. Currently a little over 300 industry participants carry the financial burden of these challenges that benefit all in the industry. Will you join them?

*** WIN *
IPSSA Logo
Gear!**

Education

Corner

All members who mail an entry with the correct answers will become eligible for a drawing at the end of the month for IPSSA logo gear. All correct entries will go into a year-end drawing for other IPSSA merchandise. IPSSA members are the only eligible participants and only one entry per month is permitted. Each month, the winner of the drawing will be published in The IPSSAN. Entries for this month must be received by **JULY 20, 2017.**

1. To get 1 ppm of chlorine in a 500,000-gallon pool, you would add 2 gallons of liquid chlorine (sodium hypochlorite 12%)
A. True
B. False
2. Acid must be added to the pool water after adding liquid chlorine to neutralize the high pH.
A. True
B. False
3. To determine combined chlorine, you subtract free available chlorine (FAC) from total available chlorine (TAC).
A. True
B. False
4. Total alkalinity is said to be the buffering capacity of water or water's resistance to changes in pH.
A. True
B. False

Name _____

Address _____

City _____ State _____ Zip _____

Telephone Number (____) _____

Chapter _____

Correct Answers: 1. _____ 2. _____ 3. _____ 4. _____

(Please indicate A, B, C, or D for each answer.)

Mail Entry to:

IPSSA Quiz, 10842 Noel Street, #107, Los Alamitos, CA 90720

Or Fax to: (888) 368-0432

Entries for this month must be received by JULY 20, 2017.

Cleaning up a summer swamp

By Terry Arko

Terry Arko has more than 30 years of experience in the swimming pool and spa industry, working in service, repair, retail sales, chemical manufacturing, customer service, sales and product development. A certified pool operator (CPO) and CPO Instructor through the National Swimming Pool Foundation (NSPF), he is currently a Water Specialist for NC Brands and can be reached at terry@ncbrands.com.

The last thing any pool owner wants is to have an outbreak of algae during the summer. Well maintained pools should be free from algae, however, there are some things that can turn a maintained pool into a green menace right at the height of swim season. Here are just some of the causes of algae outbreaks in summer.

Summer storms

Rainstorms are notorious for bringing nitrogen into the atmosphere which can naturally make its way into the pool and convert into nitrates a food source for algae. Also when nitrogen in the air comes in contact with raindrops then it is converted to nitric acid which will be carried into the pool.



Flooding can cause mud and debris that carries algae into the pool. Also, if the power is knocked out and the pump cannot work to circulate water then things can get bad fast, especially in the hot days of summer.

Pool Parties

Summer is the time for back-

yard pool parties and along with the increase and length of duration of people in the pool comes higher chlorine demand. Chlorine can be completely consumed within hours during a hot afternoon. This can lead to fast algae growth when the pool is packed with swimmers

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See Registration form for more details.

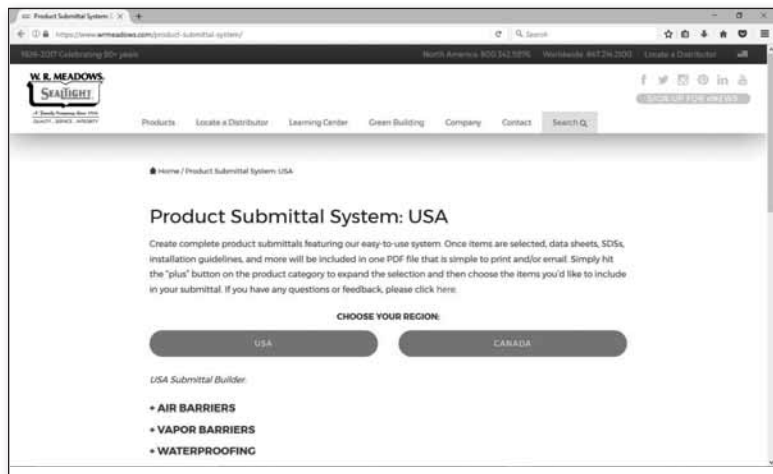
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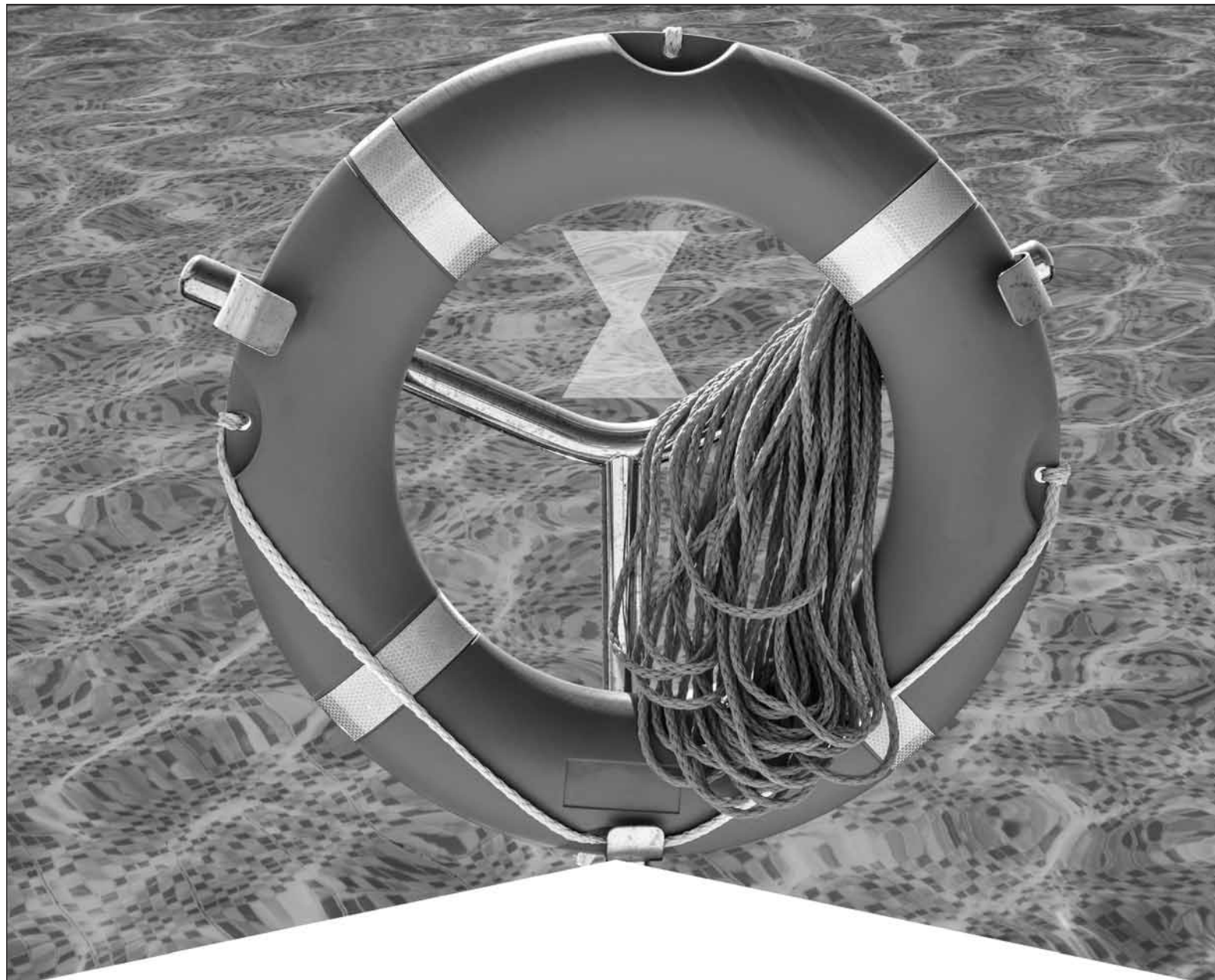
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experience," says Glenn Tench, Director of Marketing for W. R. Meadows. "Our new product submittal builder allows all our customers to easily and quickly build specification documents for their upcoming and current construction projects."

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Cleaning up a summer swamp

Continued from page 3

who bring dirt, bacteria, sunscreen and other organics into the water. Also, if guest bring their own life jackets, inflatables or even their swimsuits which have previously been in a lake or river, then algae can be carried directly to the pool. If the pool is not super-chlorinated, cleaned and thoroughly brushed soon after the pool party then algae can appear rapidly.

Fertilizer

Most fertilizers contain nitrogen and phosphorous, two main nutrients for plant growth and algae is a plant. Spring and even summer can be the time that we are planting and renewing the backyard. The fertilizers used for lawns and flower gardens can make their way into the pool through overwatering or even via the wind. Once the hot weather hits and chlorine demand increases, then algae have plenty of nutrients to get a strong foothold.

Lack of Filtration and Circulation

Water that is moving is healthy water, water that is still will increase the potential of algae. It is imperative that during the hot summer months the pool receives sufficient filter turnover time and good circulation throughout the pool. During the summer, the pool should filter a minimum of 6-8 hours per day. Return jets should be positioned to prevent dead spots and to ensure the greatest amount of flow and movement throughout the pool. Many pool owners become concerned due to energy, however, during the summer months any insufficient filtration can lead to additional cost from increased chemicals and treatments of algacides. Filtration and circulation is vital during and after heavy swimmer loads.

What to do when the pool has become a swamp

Chlorine is still one of the most effective killers of algae so doing a super-chlorination of 10-20 ppm of chlorine can go a long way towards wiping out the algae.

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Hey Ray!

Answers to recent questions asked to IPSSA's insurance broker

Ray Arouesty is Senior Vice President of Arrow Insurance/HUB International and IPSSA's endorsed insurance provider. He can be reached at (800) 833-3433 or ray@arrowinsuranceservice.com.

This month's questions is from a member in Region 9.

Cleaning up a summer swamp

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Bromine has been shown to be an even faster killer than chlorine so choosing a two-part bromine algae system where you add the algae product and follow with a chlorine or a chlorine free oxidizer to produce active bromine. These systems can kill algae within 24 hours. Immediately after adding chlorine or bromine algae products, it is important to follow with a chitosan based clarifier to help floc and remove dead algae to the filter. The clarifier should be dosed at 3-4 times the normal maintenance and can continue to be used throughout the clean-up process. The pool filter should be run 24 hours until all algae has cleared. Once the algae are cleared, the filter should be thoroughly cleaned. A good preventative algaecide may be added to prevent additional outbreaks through the end of the season.

Wrap it up with a good enzyme

You may have seen commercials lately showing oil companies harvesting algae. And what are they harvesting it for? Oil. Algae exudes a hydro carbon and can leave plenty of oily residue behind in pool water and in the filter media. Using a good broad-spectrum enzyme after a heavy algae growth can help clean the water and surfaces. Also, the enzyme will help break down any additional non-living organic material which could cause chemicals to degrade faster. Then proceed to your in-season maintenance program which includes:

1. Shock with chlorine or use a sodium bromide algae product along with chlorine
2. Follow immediately with a 3-4 times dose of chitosan based clarifier
3. Run filter 24 hours and ensure good circulation and filtration ongoing
4. Thoroughly clean filter
5. Test and treat for phosphates if necessary
6. Add a good preventative algaecide
7. Use a broad-spectrum concentrated enzyme to clean up oil and non-living organic debris

Now, the pool is ready for your customers to finish out the summer season with good quality water.

Hey Ray:

I took on a new residential service customer this week. This is a salt pool and on my first visit I cleaned the filter and did a routine check of the water. The chlorine level was very low and as I was adding some liquid chlorine the customer ran out of the house yelling at me. She stated that she was allergic to chlorine and had a sever skin reaction whenever she was in chlorinated water. I explained to her that the salt generator produces chlorine, but she dismissed my comments and warned me to never add chlorine to her pool. Now I'm worried that I might be blamed for any chlorine-related injury since the pool has a chlorine generator. Should I keep

this account?

Answer:

The writing is on the wall here; keep the account and you will be hearing from her lawyer. Your customer will not listen to reason and is insisting you maintain the pool in a manner that is impossible, given the chlorine generator. She has informed you of her sensitivity to chlorine and intent to hold you responsible for any physical reaction. I would inform her that she should find another pool service technician since you only maintain pools with chlorine, which is clearly unacceptable to her. Be sure to send a letter with your invoice indicating that you will not be servicing in the future.



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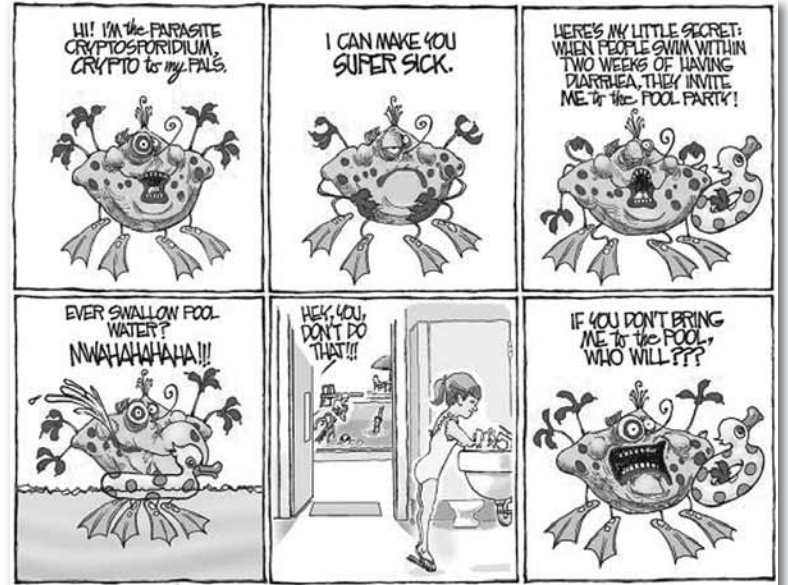
Survey: 1 in 4 adults would swim with diarrhea

Diarrheal outbreaks linked to swimming are a persistent challenge for aquatic venues

Americans headed to the pool as Memorial Day weekend marks the unofficial start of the swimming season, but a new survey reveals that there may be more in the pool than just water.

The survey, conducted on behalf of the Water Quality and Health Council, found that 1 in 4 adults (25 percent) would swim within one hour of having diarrhea, half of adults (52 percent) seldom or never shower before swimming in a pool, and that 3 in 5 adults (60 percent) admit to swallowing pool water while swimming.

These results are concerning to experts from the U.S. Centers for Disease Control and Prevention (CDC), the Water Quality and Health Council, and the National Swimming Pool Foundation® (NSPF®), given that waterborne



outbreaks of diarrheal disease caused by the germ Cryptosporidium (or "Crypto") remain a

challenging health concern.

Crypto is a parasite that can spread when someone swallows water that has been contaminated with the fecal matter (poop) of an infected swimmer. Crypto is the most common cause of diarrheal illness and outbreaks linked to swimming pools or water playgrounds. In addition to diarrhea, some people experience lack of appetite, nausea, vomiting, weight loss, stomach cramps or pain, and fever.

The CDC advises those infected with Crypto to avoid swimming until two weeks after recovering from diarrhea. Parasites can remain in the small intestine for weeks and cause symptoms to reappear days after the infected person recovers.

"Normal chlorine disinfection of swimming pool water does a great job in destroying most germs, but Crypto presents a special challenge," said Dr. Chris Wiant, chair of the Water Quality and Health Council. "An awareness of Crypto helps us remember that a healthy pool depends on swimmers being considerate of one another. Showering before swimming, refraining from peeing in the pool, and not swimming for two weeks after experiencing diarrhea can help keep swimming fun and healthy for everyone from 'water babies' to seniors."

Other key findings of the national Healthy Pools survey include:

- 72 percent of adults are unaware that Crypto is a parasite often spread in water.
- 84 percent of adults are unaware that the use of chlorine at CDC-recommended levels will NOT kill Crypto instantly in swimming pools.

"Crypto is not easily killed by chlorine and can live up to 10 days in well-treated pools," said Michele Hlavsa, RN, MPH, epidemiologist and chief of the CDC's Healthy Swimming program. "Just a small number of Crypto germs can make someone sick. That's why it is important to keep Crypto out of the water in the first place."

Swimmers and parents of young swimmers can take a few easy steps to prevent Crypto outbreaks:

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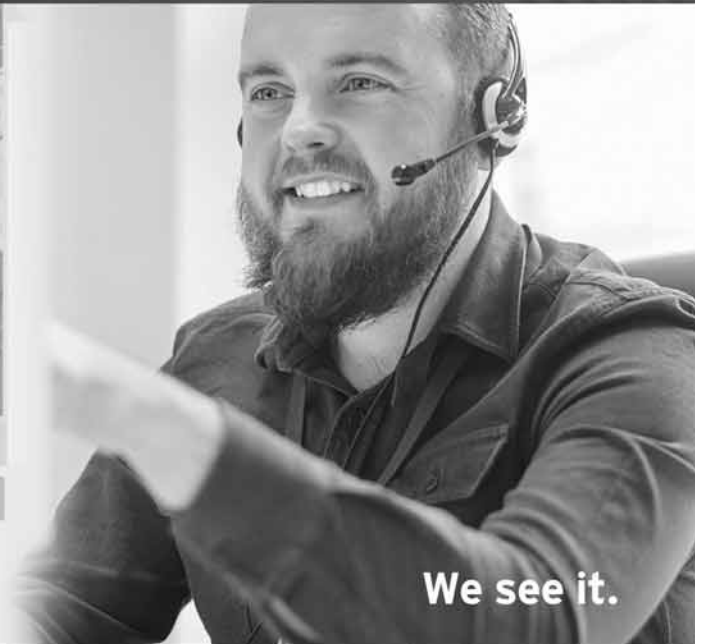
We offer a diverse line of swimming pool chemicals that are effective for both common and more involved pool maintenance. Effective pool care starts here! Be sure to check out the entire line of Bio-Dex products.

Continued on page 9



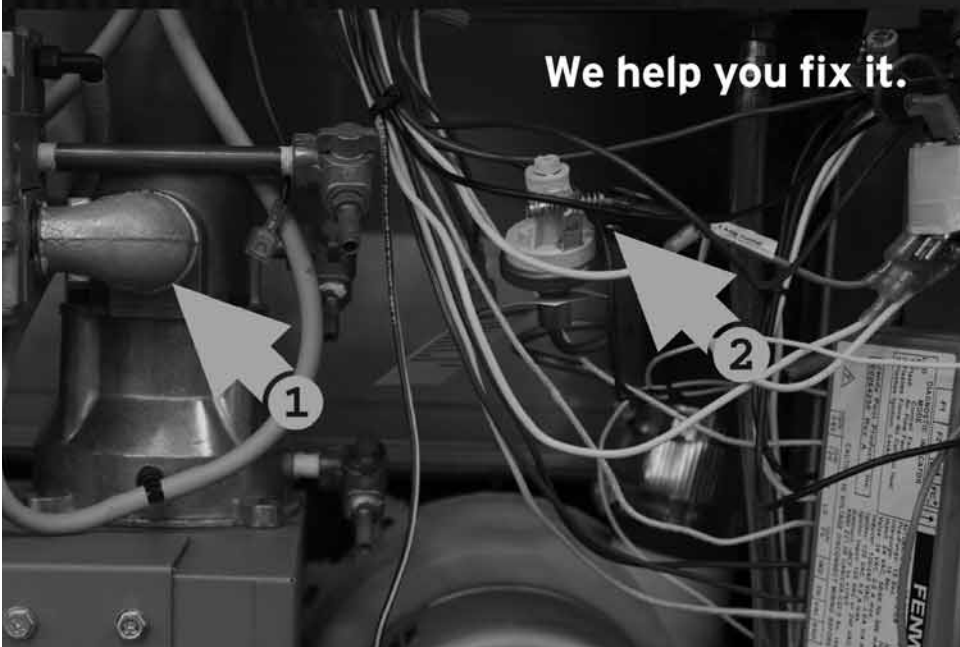
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NC Brands acquires exciting new technology

NC Brands L.P. (manufacturer of Natural Chemistry, SeaKlear, and Red Leopard) has reached an agreement to acquire the assets of Aqualus, LLC. This acquisition follows NC Brands L.P.'s acquisition of the assets of Red Leopard LLC in October 2015 and Halo-Source's SeaKlear range in May

2016. Aqualus provides companies in the pool and spa industry with unique water-soluble pouches. These pouches are specifically designed to be compatible with the type of chemical filled inside the pouch.

Mark Munford, CEO of NC

Brands, says "Innovation has always been in NC Brands' DNA. What appealed to us about this patent-pending technology is the unique, attractive and user-friendly benefits that these products bring to the pool and spa industry. It's going to be a winner."

President of NC Brands, Kate Thielscher, added, "Manufacturing will be integrated into NC Brands' production facility. We are gearing up to meet the demand for a segment that we anticipate will deliver explosive growth for

our company."

NC Brands has been in business since the late 1980's when it pioneered the use of naturally based enzymes and phosphate removal in swimming pools and spas. As a leader in specialty water care, NC Brands mission is to create, develop and deliver exceptional products to improve the swimming experience. NC Brands is committed to providing cutting edge technology while leading the way in growth and innovation with high performance products.



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Diarrhea

Continued from page 6

• Stay out of recreational water (e.g., pools, lakes, rivers, oceans) if sick with diarrhea and until diarrhea-free for two weeks. Patients typically continue to shed Crypto for up to two weeks after diarrhea stops.

• Shower before you get in the water. Rinsing off in the shower for just one minute removes most of the dirt or anything else on your body.

• Don't swallow the water.
• Report diarrhea incidents that occur in the water to aquatics staff immediately.

Drowning prevention is also key to maintaining a healthy and

safe swimming experience. According to the survey, 60 percent of parents reported engaging in some type of distracted activity while their children swam in a pool, such as using a phone or tablet, reading a book, drinking alcohol, sleeping or leaving the pool altogether.

"Parents should designate a 'Water Watcher,' because supervision can save a life," said Thomas Lachocki, Ph.D., CEO of NSPF®. "Water Watchers are important even if a lifeguard is present. Water Watchers should be at least 16 years old and able to recognize and execute a rescue, provide a

floating or reaching object, alert someone nearby to help or call 9-1-1, and be able to administer CPR."

The Water Quality and Health Council is once again making free pool test kits available this summer through its award-winning Healthy Pools awareness initiative. Swimmers can test their backyard pools or community


pools to ensure a proper pH and chlorine level. Visit healthy-pools.org to order a free pool test kit.

The 2017 Healthy Pools survey was conducted online by Sachs Media Group, an independent research firm based in Tallahassee, Fla. Sachs Media Group interviewed 3,114 adults (18+ years old), April 28-30, 2017. The

survey measured perceptions and misconceptions related to swimming pools and public health, with a margin of error of +/- 2.0 percent.

To learn more about the Water Quality and Health Council and its efforts to raise awareness of the importance of disinfection for public health, please visit waterandhealth.org.

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Jim Oliver — IPSSA Central Orange County Member

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Temecula Run Through the Vineyard

By John Dixon
John Dixon is the Region 6 Director.

The 30th Annual Premier Run Through the Vineyard was held at the Maurice Car'rie Winery on April 29, 2017. The Sunrise Rotary in Temecula was the host of this event along with Pechanga Resort and Casino and Maurice Car'rie Winery. The course took you through the lovely vineyard at the Maurice Car'rie Winery. The run was surrounded by the beautiful mountains and vineyards of the valley and the course was challenging with several hills as you ran down through the vines and up again.

John Dixon, Region 6 Director, Carl Melton from Temecula/Murrieta chapter, Jim Ciccone from the Hemet chapter, and Sally Smith and Renee Marier from the

Menifee chapter, and Bobbi Linderman from PEP volunteered to work at the booth. The booth brought a lot of attention to water safety and drowning prevention when Jacob Dixon, aka Josh the Otter, showed up.

It was a fun filled event for all, grandparents, parents and children

enjoyed all the gifts from IPSSA; coloring books, stickers, water watcher tags. The children loved Josh-the-Otter. It was awesome to be present and give back to the community. On a personal note, it was a pleasure to see our logo on the t-shirts running through Temecula wine country.



The Start-Finish Line at the Maurice Car'rie Winery.



John Dixon with son, Jacob Dixon as Josh-the-Otter.

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The IPSSA Region 6 Table.



Josh-the-Otter interacting with the runners.



Sally and Renee from Menifee chapter, Carl Melton for Temecula/Murrieta chapter, and Jim Ciccone from the Hemet chapter.

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Getting to the Pointe

By Angela M. Clark

Angela M. Clark is a member of the East Valley chapter.

In 2016 Southern Nevada had a total of 50 water related incidents* and Arizona had a total of 157 water related incidents*. Region 8 Arizona & Nevada is proud to contribute to efforts to help reduce these water related incident numbers for 2017.

For 2017 IPSSA Region 8 Arizona & Nevada donated 300

Coast Guard approved life jackets to the Drowning Prevention Coalition of Arizona for their Getting to the Pointe of Water Safety event held at the Pointe Hilton Squaw Peak in Phoenix, Arizona. Children 6 and under and attendees that brought toys (example: water wings) rather than personal floatation devices were specifically targeted to receive the life jackets.

This event was co-sponsored by NBC Channel 12 News. Chan-



nel 12 News recorded footage from the entire event and will use the footage for the Channel 12 Operation Water Watcher segments through the summer.

The Drowning Prevention Coalition of Arizona (DPCA) organized for attendees to visit tables for different organizations that cover water safety information. DPCA had organizations such as a local hospital, search & rescue, a fire department, and many more present for the event. Several local mascots also came out for the event and tried the life jackets out.

The Drowning Prevention Coalition of Arizona (DPCA) wanted to thank Region 8 for their support and were excited to partner with Region 8 on the Getting to the Pointe of Water Safety event and for May the National Drowning Prevention Month. DPCA attend-

ed almost every Arizona chapter of Region 8 for the May chapter meetings to present on drowning prevention.

*Southern Nevada stats from http://sncdpc.org/facts_stats/

*Arizona stats from <http://www.childrensafetyzone.com>




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King Technology is 2017 Progress Minnesota Honoree

Water treatment company is recognized for technology that simplifies pool and spa water care

Minnesota-based King Technology was celebrated as a 2017 Progress Minnesota honoree during an April 6 event at the Minneapolis Event Center. An independent panel of judges selected King Technology for its entrepreneurial spirit and positive economic impact on the pool and spa industry in Minnesota and across the world.

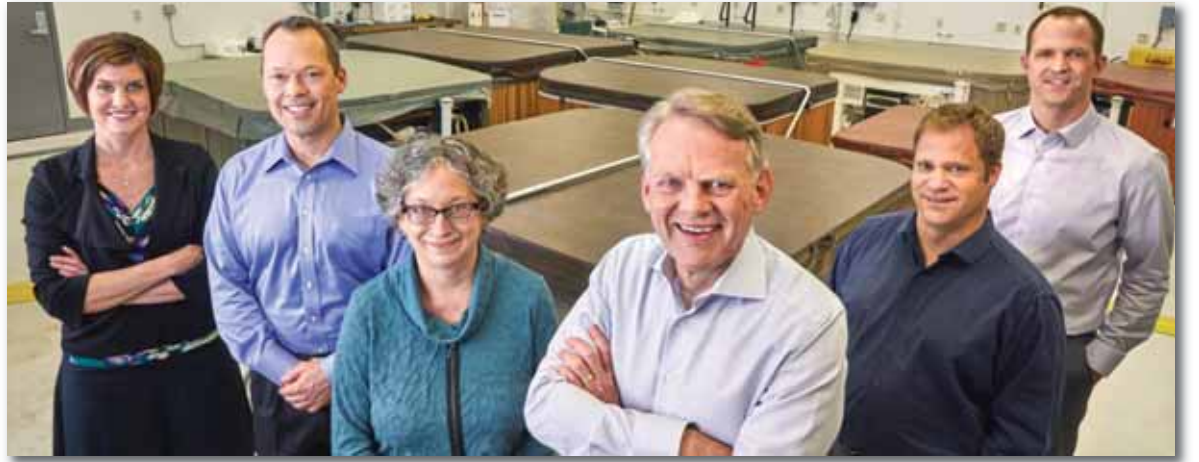
"We're proud of the innovative, holistic approach we take to water care by providing simple and effective sanitizing solutions," said Joe King, owner and CEO of King Technology. "Our team continually strives to take the work and worry out of keeping recreational water clean and clear."

Now in its sixth year, the annual Progress Minnesota event is hosted by Finance & Commerce, a Minneapolis-based weekly business publication. Honorees must first be nominated for the award. MidCountry Bank nominated King Technology for being a pioneer in the residential pool and spa water purification industry.

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The King Technology leadership team includes, from left, Jackie Rieck, director of marketing; Randy Roseth, president; Laura Larson, controller; Joe King, owner/CEO; David Guy, director of engineering, and Jon West, national sales manager.



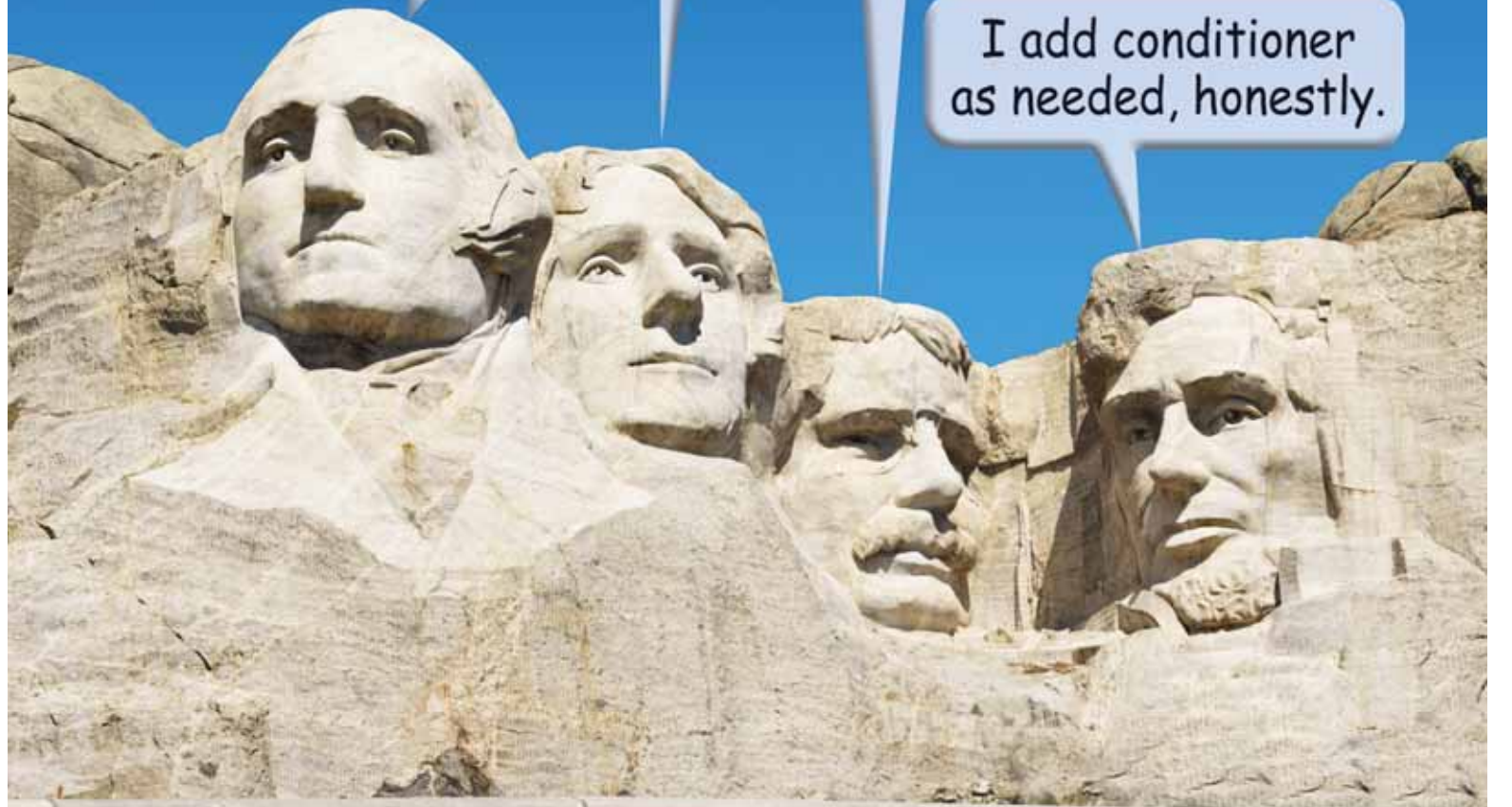
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Decision from Oregon Federal District Court inspires provision of carbon monoxide claims

A decision from a recent federal court hearing has resulted in restructuring the language within the Arrow Insurance pollution exclusion policy to cover claims arising from the inhalation of carbon monoxide.

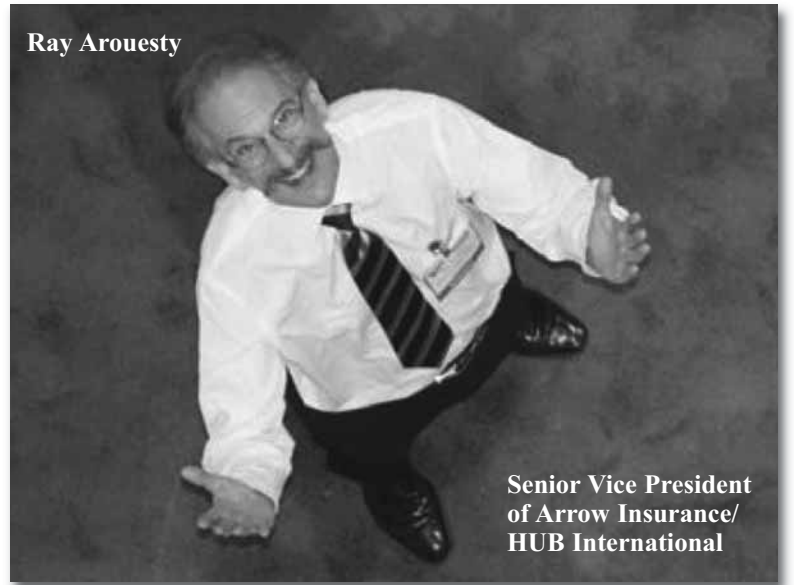
The case involved a non-fatal carbon monoxide incident for which a swimming pool construction company was not covered by its commercial general liability insurance policy due to the policy's pollution exclusion clause.

While the case was unrelated to Arrow Insurance, the court's decision revealed an unforeseen ambiguity within the language of Arrow's pollution exclusion policy.

According to Ray Arouesty, Senior Vice President of Arrow Insurance/HUB International, all insurance policies have a pollution exclusion, which provides no coverage for injury or damage caused by "pollutants." Pollutants include smoke, vapor, soot, fumes, acids, alkalis, chemicals and waste.

Some insurers modify the clause to include those pollution events that they are willing to cover.

Arrow's Insurance policy is one of few that offer coverage for pollution-related events, such as those pertaining to acid, chlorine and other regularly used swimming pool chemicals.



Ray Arouesty

Senior Vice President of Arrow Insurance/HUB International

PHOTO BY CAROLYN DIBRELL, SERVICE INDUSTRY NEWS

And while Arrow Insurance has and does cover swimming pool service professionals against

carbon monoxide-related claims, until now, the language of the Arrow Insurance policy did not specifically address this.

The policy change was inspired by a recent court case, the specifics of which are as follows:

This March, a federal district court in Oregon, determined that injuries or damages arising from alleged carbon monoxide poisoning are not covered under a general liability insurance policy due to the policy's pollution exclusion.

The decision came on the heels of two lawsuits filed in Clackamas County Circuit Court against Victory Construction.

Continued on page 17

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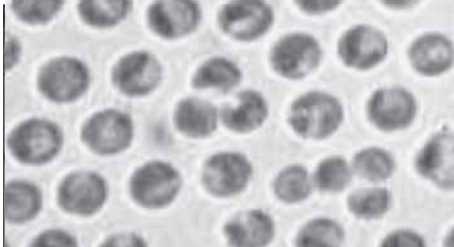
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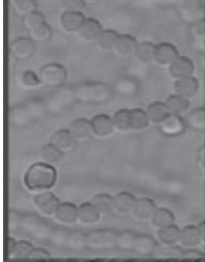
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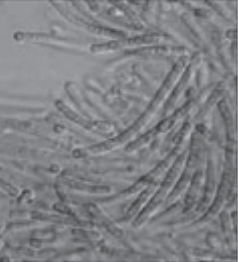
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Arrow Insurance

Continued from page 16

The original case alleged negligence in the installation and ventilation of a natural gas swimming pool heater as well as negligence in failing to warn of the risks of carbon monoxide poisoning associated with operating the heater in a poorly ventilated location.

As a result, the plaintiff alleged that carbon monoxide filled the home, causing the plaintiff to become sick. The plaintiff sought damages for the incident.

Victory Construction, in turn, sought defense and protection from Colony Insurance Company with whom it carried a commercial general liability policy.

Colony Insurance denied the claim on the basis that the policy's pollution exclusion precluded coverage for the alleged carbon monoxide poisoning. The parties went to court for determination of coverage.

The parties disagreed about

whether the pollution exclusion relieved Colony Insurance of its duty to defend and indemnify Victory Construction in the underlying state court lawsuits.

The court upheld Colony Insurance's claim.

Colony Insurance policy's pollution exclusion held that the policy did not apply to "Bodily injury," "property damage," or "personal and advertising injury,"

which would not have occurred in whole or part but for the actual, alleged or threatened discharge, dispersal, seepage, migration, release or escape of "hazardous materials" at any time.

The policy defined hazardous materials pollutants — lead, asbestos, silica and materials containing them — as "any solid, liquid, gaseous or thermal irritant or contaminant, including smoke,

vapor, soot, fumes, acids, alkalis, chemicals and waste."

The court ruled that carbon monoxide was either an "irritant" or a "contaminant" and therefore a "pollutant" under the policy.

The court's decision concludes, "The only plausible interpretation of the policy's terms results in the conclusion that carbon monoxide is a pollutant. Thus the pollution exclusion applies to

damages caused by carbon monoxide and therefore, Colony Insurance has no duty to defend or indemnify Victory Construction."

According to Arouesty, the case presents an important issue for insurance companies and any contractors working with gas-fired heaters.

"The Federal Court's decision bolsters the case for future insurance

Continued on page 18

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Arrow Insurance

Continued from page 17

companies to deny carbon monoxide-related claims on the basis of their general liability pollution-exclusion policies.

“While the decision doesn’t set precedent for future cases, since it wasn’t an appellate court case, it does create a basis for future insurance companies to say that car-

bon monoxide claims are not covered under general liability policies because of the pollution exclusion,” Arouesty said.

Furthermore, Arouesty said that the decision could have easily gone the other way.

According to Arouesty, the standard in the law is that if some-

thing is unclear or ambiguous, the benefit of the doubt goes to the person who did not write the contract, who would be in this case, the plaintiff.

The insurance company wrote the policy and they could have included carbon monoxide, but they didn’t.

The carbon monoxide claim could just as easily been covered by the insurance company since carbon monoxide was not specifically excluded so the benefit of the doubt should have gone to the plaintiff.

“From my perspective, this case is a big deal,” Arouesty said.

Consequently, the Arrow Insurance Policy now covers claims from chemicals that are regularly used in maintaining swimming pools and spas, as well as claims resulting from the inhalation of carbon monoxide fumes.

According to Arouesty, the damages resulting from cases like this can be huge.

“Pool techs expect that claims like this are covered, and we’re making sure that their expectations are met.”

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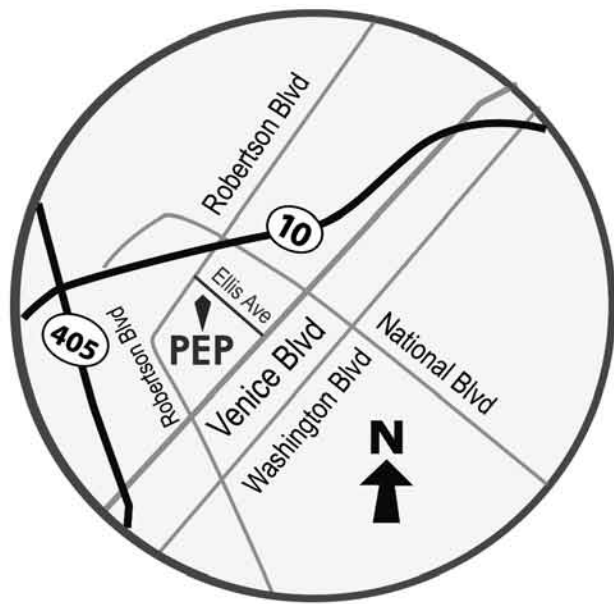
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Justine Lee Pesicka Memorial Foundation

Continued from page 1

whose parents cannot afford them. It will also help families with financial needs to provide the critical care and equipment for their children that insurance will not cover.

The fun filled event was attended by 2nd Chance Kids and their families. This organization provides medical equipment and/or supplies that near drown children need for replacement or upgraded medical equipment so that their medical challenges are met, as well as help to provide afterschool programs that enrich their lives. There are currently twenty-two members in Region 6, each have children that survived a drowning, ages ranging from 2

years old to 27 years old. They thoroughly enjoyed the run-walk event that was sponsored by Inland Valley Medical Center, 2nd Chance Kids, Rotary, Pechanga Resort and Casino, IPSSA Region 6, City of Wildomar, 1st Five Riverside, Elks BPOE #2591, and others.

John, Robin, and Jacob Dixon, and Greg Vittoria from the IPSSA Temecula/Murrieta chapter manned the booth at the park. Laura Thomas, from the Joshua Collingsworth Memorial Foundation, graciously drove the Josh-the-Otter costume up from San Diego, and participated in the run. She also helped Jacob put on the Otter costume so he could interact with

the children. It was a privilege to contribute to the community by distributing IPSSA coloring books, stickers, water watcher tags, Josh-the-Otter t-shirts, books and coloring books. All IPSSA members felt honored to attend and witness the families and children of the 2nd Chance Kids, all assembled together.

The children loved listening to the story of Josh-the-Otter being read to them, and delighted in the mind blowing balloon artist extraordinaire that created outstanding balloon art for all the children. They loved the balloon art and really loved Josh-the-Otter. It was awesome to see the delight in the children's faces.

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My second obligation will be to the members of IPSSA by giving them any professional assistance they may need including sick route coverage. With respect to sick route coverage, I will treat sick route clientele with professionalism and respect, and will not solicit the business of a sick route client while providing sick route coverage.

My final responsibility will be to my community and its citizens. I will strive to communicate the necessity for pool safety and other issues of importance to pool and spa owners.

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To qualify for membership, you must meet the following standards:

Be self-employed or employed in the pool and spa service and repair business and derive more than 50% of your income from it.

Attend as a prospective member three out of four meetings of the chapter you seek to join (the one in the closest proximity to your route). Go to ipssa.com to find the chapter nearest you.

Agree to and participate in sick

route coverage pursuant to your chapter's Standing Rules.

Maintain liability insurance. IPSSA members may obtain group liability insurance through an IPSSA-affiliated company. Go to ipssa.com/join for more information on insurance.

Pass IPSSA's Water Chemistry Certification Examination. Check the information at ipssa.com for

more details on the exam.

Meet any additional requirements as may be required by IPSSA Inc. or your chapter.

All IPSSA members are encouraged to maintain current business and professional licenses required in their geographic locations.

No chapter in your area? It only takes ten people to start a new chapter. Please contact the regional director for information and assistance.

How do I apply for membership?

Contact the chapter nearest your route for specific information on its requirements. This may include an online test or oral interview. Membership applications are only available through the chapter.

What is the cost of joining IPSSA?

Initiation fee (set by each chapter) and monthly fees, which include chapter dues, insurance premiums and other fees.

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SAN DIEGO, CA (858) 565-1330	HOUSTON, TX (281) 894-7071
CANOGA PARK, CA (818) 710-9500	RICHLAND HILLS, TX (817) 284-1600
CONCORD, CA (925) 827-4300	
SACRAMENTO, CA (916) 927-2882	
RIVERSIDE, CA (951) 682-7700	
LAS VEGAS, NV (702) 617-0010	
MESA, AZ (480) 351-2929	
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For billing or Membership information: call Melody Bond at (888) 391-6012, FAX (888) 391-6203, e-mail melody@cramerpcpa.com or P.O. Box 1617, Rocklin, CA 95677
 Chapter treasurers contact: ipssafinancial@cramerpcpa.com

For insurance information: call Arrow Insurance (800) 833-3433 / Fax (805) 870-7625 / 2393 Townsgate Rd., Suite 101, Westlake Village, CA 91361, E-mail: ray@arrowinsuranceservice.com

REGION 1 (NORTHERN CALIFORNIA)
B.O.R.D. Member: Brian Duncan
 (925) 370-6675
 E-mail: brian@pppsinc.com

CAPITAL VALLEY: (Sacramento): First Wed., 7 p.m.
 VFW, 8990 Kruithof Way, Fair Oaks
 Pres. Scott Houseman (916) 638-4100
 scott@leisuretimepool.com

DELTA: (Stockton)
 Third Wed., 6:00 p.m., The Elks Lodge
 19071 N Lower Sacramento Road, Woodbridge
 Pres. Rick Plath (209) 456-1605
 service@rickspoolservice.com

EAST BAY
 Third Tues., 6 p.m., Pleasant Hill Community Center,
 320 Civic Drive, Pleasant Hill
 Pres. David Luthy (510) 435-5252
 townandcountrypool@comcast.net

EAST CONTRA COSTA
 Fourth Tues., 6:00 p.m., La Fuente Mexican Restaurant,
 642 1st Street, Brentwood
 Pres. Dale Vaughn (925) 759-3819
 dalevaughn1176@comcast.net

EL DORADO
 Second Thurs., 6:30 p.m., Shingle Springs Comm. Ctr.
 4440 S. Shingle Road, Shingle Springs
 Pres. Shawn Panico (916) 201-6245 / www.edipssa.com

ELK GROVE
 Second Wednesday, 7:00 p.m., Logan's Roadhouse,
 9105 W. Stockton Boulevard, Elk Grove
 Pres. Jerry Marquardsen (209) 747-4953
 jerryspoolservice@yahoo.com

GOLD COUNTRY
 First Mon., 6:00 p.m., Max's Restaurant
 110 Grass Valley Hwy, Auburn
 Pres. Ryan Ruminson (530) 401-7346
 ryanruminson@sbcglobal.net

MODESTO CENTRAL VALLEY:
 Third Tues., 6 p.m.
 Perkos Restaurant, Kiernand Road & 99, Salida
 Pres. Albert Camarillo (206) 628-2717
 acspoolserv@yahoo.com

SACRAMENTO CITY
 Fourth Wed., 7:00 p.m., Plaza Hofbrau
 2500 Watt Ave., Sacramento
 Pres. Nathan Williams (916) 213-6889

TRACY: Fourth Thurs., 6 p.m.,
 Perko's Café, 1321 W. 11th Street, Tracy 95376
 Pres. Kevin McLard (209) 833-9200
 kevin_m@klmpools.com

WEST PLACER: First Thurs., 5:30 p.m., Strikes
 Bowling Alley, 5681 Lonetree Blvd., Rocklin CA 95765
 Pres. Kyle Bridgman (916) 801-9155
 jkpoolservices@gmail.com

REGION 2 (CENTRAL CALIFORNIA)
B.O.R.D. Member: Manuel Margain
 (559) 307-1072
 E-mail: manuelmargain@comcast.net

BAKERSFIELD: First Tues., 5:30 p.m.,
 Rusty's Pizza, 6675 Ming Ave, Bakersfield
 Pres. Beau Braisher (661) 332-4952
 braisherpools@gmail.com

CENTRAL COAST
 Second Wed., 7 p.m., Mtgs alternate between
 N/S Co., Contact chapter Pres. for info.
 Pres. Tom Mazzo (805)550-6709
 tmazzopoolguru@yahoo.com

CONEJO: Second Wed., 7:30 p.m., Alpha Water
 Systems, 725 Cochran Street #A, Simi Valley
 Pres. Dennis Van Sloten, (805)813-6154
 dvs10@live.com

CONEJO VALLEY
 Second Wed., 6:30 p.m., Superior Pool Products
 1200 Lawrence Drive #400, Newbury Park
 Pres. Michael Flanagan (805) 444-7960

FRESNO: Fourth Tues., 7 p.m.
 Roundtable Pizza at First & Bullard, Fresno
 Pres. Norm Carpenter, (559) 217-1228
 ipssafresno@gmail.com

SANTA BARBARA
 Second Mon., 6:30 p.m., Rusty's Pizza Parlor
 232 W. Carrillo, Santa Barbara (downtown)
 Pres. Joe Burich (805) 451-1963
 mericks2001@yahoo.com

VENTURA: Third Tues., 7 p.m.
 Poinsettia Pavilion, 3451 Foothill Rd, Ventura
 Pres. Max O'Brien (805) 794-6270
 gotomax@att.net

VISALIA: Third Wed., 6 p.m.,
 Amigo's Cantina, 5113 W. Walnut Ave., Visalia
 Pres. Roman Gomez (559) 992-5779
 romangomez1251@yahoo.com

REGION 3 (NORTH L.A. COUNTY)
B.O.R.D. Member: Terry Snow
 (909) 982-9962
 E-mail: tls.pools@verizon.net

ANTELOPE VALLEY: Second Monday, 6 p.m.
 SCP Antelope Valley, 4514 Runway Dr., Lancaster
 Pres. Steven Polovina (661) 236-6095
 spgotj85@yahoo.com

DIAMOND BAR
 First Thurs., 7:30 p.m., Oak Tree Lanes, Diamond Bar
 Pres. Johnny Hernandez (626) 833-7456
 justpools626@yahoo.com

FOOTHILL: Third Thurs., 7:00 p.m.
 849 Foothill Blvd. #4, La Cañada
 Pres. Raul Fernandez (818) 378-9231

SAN FERNANDO VALLEY
 Third Wed., 7:30 p.m., Canoga Bowl
 20122 Vanowen, Canoga Park
 Pres. Blaine Enbody (805) 529-7562

SAN FERNANDO VALLEY METRO
 First Tues., 7 p.m., Canoga Bowl, 20122 Vanowen,
 Canoga Park / Web site: www.sfvmetro.com
 Pres. Eric Nielson (818) 710-1628
 willowcreekpools@gmail.com

SAN GABRIEL VALLEY
 Second Thurs., 7:00 p.m.
 PEP, 1862 Business Center Dr., Duarte, CA 91010
 Pres. Brian Nies (626) 536-2008
 brian@proppool.com

SANTA CLARITA VALLEY
 First Thurs., 7:00 p.m.
 Vincenzo's Pizza, 24504 1/2 Lyons Avenue, Newhall
 Pres. Kent Simpson (661) 373-9901

REGION 4 (SOUTH L.A. COUNTY)
B.O.R.D. Member: Jason Briggs
 (310) 370-2144
 E-mail: jason@paradisepools.biz

CENTRAL LOS ANGELES
 Second Mon., 6:30 p.m., Han Woo Ri Presbyterian
 Church, 1932 S. 10th Ave, Los Angeles
 Pres. Juno Yi (323) 850-8118
 juno8118@gmail.com

EAST LONG BEACH
 Second Tues., 6:30 p.m., Ecco's Pizza,
 2123 N. Bellflower Blvd, Long Beach
 Pres. Bill Rothwell (562) 425-8249
 poolboy1950@yahoo.com

SOUTH BAY
 Second Wed., 7 p.m., American Legion Hall
 412 S. Camino Real, Redondo Beach
 Pres. Brad Jones, (310) 880-7665
 aaapools@verizon.net

WESTSIDE
 Second Tues., 6:30 p.m., American Legion Hall
 5309 S. Sepulveda, Culver City
 Pres. Rick Haro (310) 204-4327
 rick@haropools.com

WHITTIER: First Wed., 7 p.m.
 Superior Pool Products in Santa Fe Springs
 Pres. Grant Hucko (714) 240-2099
 hucko@sbcglobal.net

REGION 5 (ORANGE COUNTY)
B.O.R.D. Member: Michael Kei Black
 (714) 891-0351
 E-mail: mblackels@netzero.com

ANAHEIM
 Third Wed., 6:30 p.m.
 Roundtable Pizza, 12829 Harbor Blvd., Garden Grove
 Pres. Cal Pratt (949) 230-7462

CENTRAL ORANGE COUNTY
 Last Tues., 7 p.m., Coco's, 14971 Holt Ave., Tustin
 Pres. Mark Harrison (949) 874-8234
 maharrison16@yahoo.com

DANA POINT
 Second Tues., 6 p.m., Coco's, Crown Valley and I-5
 Pres. Cliff Gross (949) 587-9773
 cliffgross@cox.net

MISSION VIEJO
 First Tues., 6 p.m.
 Claim Jumper, 27845 Santa Margarita Pkwy
 Pres. Tracy Simmons (949) 702-3545
 acmepoolcare@sbcglobal.net

NORTH ORANGE COUNTY
 Second Wed., 7 p.m., Graziano's Italian Restaurant,
 17487 Imperial Highway, Yorba Linda
 Pres. George Bonilla (714) 349-3326
 gbpsinc@ymail.com

ORANGE COAST
 Last Monday, 5 p.m., Carrow's Restaurant
 Warner & Magnolia, Huntington Beach
 Pres. Tom Honrath (714) 848-3580
 thonrath@hotmail.com

ORANGE COUNTY #9
 Second Wed., 7 p.m., Dad Miller Golf Course
 North Gilbert Street, Anaheim
 Pres. Rob Tobias (714) 812-7993

ORANGE COUNTY POOL PROFESSIONALS
 Last Mon., 6:00 p.m., Claim Jumper Banquet Room,
 18050 Brookhurst St., Fountain Valley CA 92708
 Pres. Jim Romanowski (714) 404-2550
 poolperfection1@aol.com

SADDLEBACK VALLEY
 Last Tues., 6 p.m., Lone Star Steakhouse,
 24231 Avenida de la Carlotta, Laguna Hills
 Pres. Scott Kather (714) 742-9597

SOUTHWEST
 First Wed., 6 p.m., ABC Pools
 10560 Los Alamitos Blvd., Los Alamitos
 Pres. Ken Tipton (562) 430-8515

SURF CITY
 Third Tues., 6:30 p.m., Superior Pool Products,
 10865 Kalama River, Fountain Valley
 Pres. Frank Malavar (714) 960-3558

TUSTIN/IRVINE
 Second Tues., 6:00 p.m., PSOC Waterline Technologies,
 220 N. Santiago Street, Santa Ana
 Pres. Rich Foley (714) 974-1514

YORBA LINDA
 First Wed., 6:45 p.m., Lampost Pizza,
 21480 Yorba Linda Blvd. #D, Yorba Linda CA
 (call president to confirm mtg time).
 Pres. Jaime Aranda, (714) 746-5138
 jaimearanda@sbcglobal.net

REGION 6 (INLAND EMPIRE)
B.O.R.D. Member: John Dixon
 (951) 316-1675
 E-mail: waterwhisperer1@verizon.net

CORONA: Second Tues., 7:00 p.m., Marie Callenders
 160 E. Rincon St. (at Main St.), Corona
 Pres. Dave Berg (909) 674-1556 / djpoolguy@msn.com

Hemet: Third Wed., 6:00 p.m.
 Shooters, 121 E. Florida Ave, Hemet
 Pres. John Bettencourt (951) 925-2442
 bettencourt@msn.com

MENIFEE VALLEY
 First Wed., 7 p.m., at My Buddies Pizza
 2503 E. Lakeshore Drive #A, Lake Elsinore
 Pres. Renee Marier, (951) 285-9672
 mangopoolspa@verizon.net

ONTARIO/ RANCHO CUCAMONGA
 Second Tues., 7 p.m., Carrows Restaurant
 11669 Foothill Blvd., Rancho Cucamonga
 Pres. Ron Goodwin (909) 989-0406
 good2win@msn.com

PALM DESERT
 Third Thurs., 6 p.m./7 p.m., please check with pres.
 Sloan's, 81539 US Hwy 111, Indio CA
 Pres. Matt Kauber (760) 702-0160
 salernopools@yahoo.com

PALM SPRINGS
 First Wed., 5:00 p.m.
 Superior, 5700 Indian Springs Rd, Palm Springs
 Pres. James Elliott (760) 413-0463

REDLANDS: Second Tues., 6 p.m.,
 Hickory Ranch, 32971 Yucaipa Blvd., Yucaipa
 Pres. Bill Brooks (909) 553-5780

RIVERSIDE:
 First Tues., 6:00 p.m., Cask N Clever,
 1333 University Ave., Riverside
 Pres. Nathan Smith (972) 296-7946
 info@riversidepools.com

TEMECULA/MURRIETA
 Third Wed., 7 p.m., Pat & Oscar's
 29375 Rancho California Rd., Temecula
 Pres. Jack Delaney (951) 674-6318

REGION 7 (SAN DIEGO COUNTY)
B.O.R.D. Member: Joe Lukacik
 (619) 561-8587
 E-mail: joe.sunpools@yahoo.com

CARLSBAD: Third Wed., 7 p.m.
 El Rancho Restaurant, 1565 N. Santa Fe, Vista
 Pres. David Talbot (760) 845-6863

ESCONDIDO
 Third Wed., 6:30 p.m., Call for location.
 Pres. James Leisten (760) 737-3058
 jim@blueribbonps.com

NORTH COUNTY COASTAL
 Third Tues., 6:30 p.m.
 Brett's BBQ, 1505 Encinitas Blvd., Encinitas
 Pres. Jordan Nelson (760) 753-4996
 jordan1111@gmail.com

RANCHO DEL MAR
 Third Mon., 5:30 p.m., Tio Leos
 3510 Valley Centre Drive, San Diego
 Pres. Joshua McKee (858) 337-4482
 josh@makaipools.com

SAN DIEGO
 Third Wed., 7 p.m., Mission Valley Resort
 875 Hotel Circle S., Mission Valley
 Pres. Michael Harris (619) 395-6700
 barrowpoolsd@gmail.com

SAN DIEGO EAST COUNTY
 Third Tues., 6 p.m.,
 Superior Pool Products, 1973 Friendship Dr., El Cajon
 Pres. Berny Sweeney (619) 244-0496
 bernypoker@hotmail.com

SAN DIEGO METRO
 Fourth Thurs., 7:00 p.m.
 Coco's, 1025 Fletcher Parkway, El Cajon
 Pres. Mike McCourtney (760) 788-0823
 sunrisepeople@hotmail.com

REGION 8 (SOUTHWEST)
B.O.R.D. Member: Mike Lee
 (480) 786-0687
 E-mail: mountinsidepools@mac.com

EAST VALLEY
 Third Thurs., 5:45 p.m., Superior Pool Products
 2350 W. Broadway Rd. #110, Mesa
 Pres. Steve Ward (480) 213-0481
 wardspool@yahoo.com

HENDERSON:
 First Wed., 7 p.m., Village Pub-Horizon Ridge
 10900 S Eastern Ave, Henderson NV
 Pres. Forrest Owen (702) 372-7200, poolboys@cox.net

IPSSA VIPS: Third Wed., 7:00 p.m.
 Elk's Lodge #335, 14424 No. 32nd St., Phoenix
 Pres. Joe Mischik (602) 290-5547

NORTH PHOENIX
 Third Tues., 7 p.m., SCP
 18201 N. 25th Avenue, Phoenix AZ 85023
 Pres. William Goossen (623) 580-9802
 goosse-man@cox.net

NORTHWEST LAS VEGAS
 First Thursday, 7:00 pm
 Joey's Bar & Grill, 7081 W. Craig Road, Las Vegas
 Pres. Robert Fazio, (702) 591-1624

SCOTTSDALE
 Third Mon., 6:00 p.m., Pool Water Products,
 20810 N. 25th Place, Phoenix
 Pres. Kurt Schuster (602) 488-7335

TUCSON:
 Third Wed., 6:30 p.m.
 Superior Pool Products, 4055 N. Runway Drive.
 Ken Sanders (520) 429-6959

WEST VALLEY
 First Wed., 7:00 p.m., Cloud Supply
 1100 N. Eliseo Felix Way, Avondale
 Pres. Patrick Pace (623) 853-6859

WESTERN LAS VEGAS
 First Mon., 6:30 p.m. (excl. holidays)
 Vietnam Vets Hall, 6424 W. Cheyenne, Las Vegas
 Pres. Linda Cross 702-524-8453
 ipssalindacross@gmail.com

REGION 9 (TEXAS)
B.O.R.D. Member: Becky Clayton
 (210) 240-3121
 E-mail: becky.clayton@yahoo.com

AUSTIN: First Tues., 6 p.m., Cherry Creek Catfish Co.
 5712 Manchaca Rd, Austin
 Pres. Keith Timm (512) 636-3750
 keith@acuaticoinc.com

CLEARLAKE: Fourth Tues., 7:00 p.m.,
 Rudy's BBQ, 21361 Gulf Fwy, Webster
 Pres. David Potts (208) 887-6486
 david@freedompools-texas.com

CORPUS CHRISTI
 First Thurs., 6:30 p.m., Schlitterbahn Upper Padre
 14353 Commodores Drive, Corpus Christi
 Pres. Michael Baker (361) 563-7655

HILL COUNTRY: Third Tues. Logan's Roadhouse,
 1141 Interstate 35 Frontage Rd, San Marcos
 Pres. Jim Stearns (832) 278-9192
 stearns_pools@aol.com

HOUSTON: Second Tues., 7 p.m.,
 IHop, 11225 Katy Freeway, Houston
 Pres. Bryan Norris (713) 234-7649
 bryan@norrispools.com

NORTH AUSTIN: Second Tues., 6 p.m., Cedar Park
 Library, 550 Discovery Blvd.
 Pres. Ken Burreington (512) 673-6701
 aqualinepoolservice@gmail.com

NORTH HOUSTON: Third Tues., 7 p.m., IHop
 25619 Interstate 45, Spring
 Pres. David Harling (281) 256-7886
 bigstatepools@sbcglobal.net

SAN ANTONIO: First Mon., 6:30 p.m.
 Palenque Grill, 389 North Loop 1604 W, San Antonio
 Pres. Flash Rose (210) 241-7548
 flashpoolservice@sbcglobal.net

WEST HOUSTON: First Mon., 7 p.m.
 Texas Land & Cattle, 12313 Katy Fwy, Houston
 Pres. Bill Williams (480) 219-6275
 poolmaxxinc@gmail.com

REGION 10 (BAY AREA SOUTH)
B.O.R.D. Member: John Oldfield
 (888) 641-8047
 E-mail: joldfield@oldfieldinc.com

FREMONT: Second Mon., 6 p.m.,
 El Patio Restaurant, 37311 Fremont Blvd., Fremont
 Pres. Michael Murphy (510) 579-1448

MID-PENINSULA
 Last Tues., 7 p.m., Superior Pool Products
 2692 Middlefield Rd, Redwood City
 Pres. Justin Lindley (650) 863-6661
 justinyourpool@gmail.com

MONTEREY COAST: Fourth Wed., 7:00 p.m.,
 Holiday Inn Express, 1855 Main Street, Watsonville
 Pres. Terry Page (831) 297-2215
 pinnaclepools@sbcglobal.net

REDWOOD EMPIRE (Marin Co.)
 Third Wed., 7 p.m., Lucchesi Park, Petaluma Park,
 320 N. McDowell Blvd., Petaluma
 Pres. Darrell O'Neal (707) 544-3060
 dandmpool@aol.com

SANTA CLARA VALLEY: Third Thurs., 7:30 p.m.,
 Napredak Hall, 770 Montague Expressway, San Jose
 Pres. Joe McVeigh (408) 249-9731
 josplash@sbcglobal.net

SILICON VALLEY: First Wed., 6 p.m.
 Armadillo Willy's, 1031 N. San Antonio Road, Los Altos
 Pres. David Guslani (650) 333-1351
 dguslani@earthlink.net

TRI-VALLEY: Second Thurs., 6 p.m.,
 Meeting locations vary. Check with chapter president.
 Pres. Gregory Gordon (925) 922-2212
 gregpoolservice@gmail.com

REGION 11 (FLORIDA/GEORGIA)
B.O.R.D. Member: Derric Raymond
 (407) 908-4555
 E-mail: derric@raymondscustompools.com

GOLD COAST (Ft. Lauderdale area)
 Second Tues., 6:30 p.m., Wings Plus,
 9880 W. Sample Rd, Coral Springs
 Pres. Ana Labosky (954) 224-7733
 www.ipssagoldcoast.com;
 president@goldcoastipssa.com

MANASOTA (Bradenton/Sarasota)
 First Mon., 7:00 p.m., Call for meeting
 location and directions
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 tstarner@tampabay.rr.com

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 Pres. Benjamin Decker (404) 405-0197
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OSCEOLA (Kissimmee/Orlando)
 Second Wed., 6:30 p.m.
 Fat Boy's Restaurant, 2512 13th Street, St. Cloud
 Pres. Diane Fowler (407) 460-6680
 poolady2001@gmail.com

PORT CHARLOTTE: Fourth Monday, 6:30 p.m.,
 Buffalo Wings & Rings, 1081 W. Price Blvd, North Port
 Pres. Ray Kurilivicius, (941) 743-2010
 ray@dartpoolsolutions.com

SARASOTA: First Tues., 6:30 pm
 Gecko's Grill & Pub, 351 N Cattleman Road, Sarasota
 Pres. Andy Homner (941) 330-5757
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TREASURE COAST: Fourth Tues., 7:00 pm
 Duffy's Sports Bar, 6431 SE Federal Hwy, Stuart
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B.O.R.D. Member: Neal Holt
 (972) 617-9877
 E-mail: poolguy713@gmail.com

DALLAS: Fourth Tues., 5:30 p.m., Tony's Diner
 3112 N. Jupiter Rd #307 Garland TX
 Pres. Eustaquio Portillo (214) 325-6746

FORT WORTH
 Third Tues., 6:30 p.m., La Playa Maya Restaurant
 1540 N Main Street, Fort Worth
 Pres. Tina Slagle (817) 991-0555

MID CITIES DFW: First Mon., 7:00 p.m.,
 SCP, 2107 Hutton Drive, Carrollton TX 75006
 Pres. Casey Gardner (469)835-5674

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 First Tues. 7 p.m., El Chico's Café
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WAXAHACHIE: Second Wed., 7 a.m., Denny's,
 408 Westchase Drive, Grand Prairie
 Pres. Tom Sheehy (214) 395-0143 / tsheehy@prodigy.net

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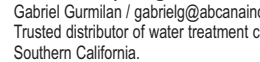
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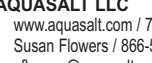
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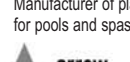
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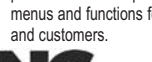
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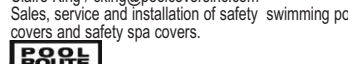
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