

**VOLUME XXIX, NUMBER 2** 

February 2017

California Capitol Report

# **Changing drought conditions in California**

#### By John Norwood

John Norwood is president of The California Pool and Spa Association (formerly SPEC).

After five long years of drought, this winter has delivered a bit of a break to a rain-starved California. A series of powerful winter storms has buffeted the state with more rain and snow than has come from previous winters in many years, filling up many major reservoirs and rebuilding a snowpack in the Sierra Nevada Mountains. This is a welcome relief to many throughout the state, but it is also the time to remind ourselves that not all of California's problems will be solved in one winter.

Recent storms in particular have done a great deal to alleviate the total area of the state that is affected by varying stages of drought. This time last year, 86% of the state was in the stage "Severe Drought" or even worse, with much of the state suffering under the highest stage of "Ex-



ceptional Drought." However as of January 17th, 44% of California was in severe drought or worse, with 35% suffering from no drought whatsoever.

This is a dramatic turnaround for a short period of time, and this report does not take into account the further storms that hit Southern California in particular over the weekend. There are also forecasts for more rain storms to move through, with some estimates calling for between 9 and 13 inches of rain or snow on the coast and in the Sierra Nevada Mountains.

However, despite the absence of drought in the northern parts of the state, the effects of the lack of rain in Southern California overall can still be seen. Many of the reservoirs in Southern California

Continued on page 4



# San Fernando Valley, SFV Metro, Santa Clarita, and Westside chapters join together with Alpha Water Systems and Pool Corp to donate to SERTOMA

#### By Ivan Vance

Ivan Vance is a member of the San Fernando Valley chapter and a past BORD member.

December was a busy month collecting toys for our San Fernando Valley chapter and on the 17th it resulted in an opportunity for me, in some small way at least, to feel like Santa Claus. Of course we didn't have a sleigh or eight tiny reindeer but Saul Krochmal,

of the Metro chapter, and I crammed hundreds of toys into a couple of pool trucks for delivery for needy kids in the Los Angeles area. On top of that we presented well over \$5,000 dollars to the SERTOMA (stands for service to mankind) fire fighters at the LAFD training center in Downtown L.A. These are the folks that actually sort thousands of toys for distribution to churches and char-

ities to make the holidays a lot happier for underprivileged children.

The contributions that we made were due to the efforts and generosity of our IPSSA members as well as those of San Fernando Metro, Santa Clarita, Westside, and associate members Alpha Water Systems and Pool Corp. Thanks to their great work we well surpassed last year's donations.



DO NOT HOLD
DATED MATERIAL

# Things to do in February

- **➤** Driving safety
- **➤** Truck maintenance
  - **➤** Hose bibs
  - ➤ No draining
- ➤ Heater tune-ups

# Inside This Issue

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10842 Noel Street #10.

#### THE IPSSAN

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# Ken Cordero wins the December Education Corner quiz and Larry Kirkorian is the Big Annual Winner for 2016!

Ken Cordero, a member of the San Antonio chapter, was selected randomly among all of the correct entries for the December Education Corner Quiz and will receive an IPSSA shoulder bag & backpack. All correct entries submitted during 2016 are eligible for a big drawing at the end of the year for more IPSSA logo items. Larry Kirkorian, a member of the Fresno chapter, is the big winner for 2016! Congratulations!

The correct answers for the December quiz are 1. Cyanuric acid can lock up all the chlorine in the water and make it ineffective A. True B. False, the correct answer is b) false. 2. The current APSP Guideline for residential pools states that the ideal recommended combined chlorine level not exceed:A. 10.0 ppm B. 1.0 ppm C. 0.2 ppm D. 0.5 ppm, the correct answer is c) .02 ppm. 3. A salt con-

orne

centration of \_\_\_\_\_ is needed in the water for an in-line chlorine generator to operate efficiently. A. 2,000 to 2,500 ppm B. 2,500 to 3,000 ppm C. 3,000 to 3,500 ppm D. 5,000 ppm or more, *the correct* 

answer is c) 3,000 to 3,500 ppm. 4. The "Ideal" calcium hardness range for spa water is: A. 200 to 400 ppm B. 100 to 300 ppm C. 150 to 250 ppm D. 100 to 250 ppm, the correct answer is c) 150 to 250 ppm.

### **Calendar of Events**

Feb. 3-4	IPSSA Leadership Weekend Wyndham Anaheim Garden Grove, Anaheim, CA info@ipssa.com
Feb. 15	<b>Region 6 Inland Empire Pool Expo</b> University of Redlands, Redlands, CA Jim Ciccone 951-303-4087
Feb. 16	NPC Start-Up Technician Certification Class Orlando, FL mpandzic@tso.net
Feb. 24	NPC Start-Up Technician Certification Class Orange, CA mpandzic@tso.net
March 9	NPC Start-Up Technician Certification Class Long Beach, CA mpandzic@tso.net
March 9-11	Western Pool & Spa Show Long Beach Convention Ctr., Long Beach, CA westernshow.com
March 28	CPSA Day at the Capital Sacramento, CA

## **WELCOME NEW MEMBERS!**

info@thecpsa.org

REGION 2 – Conejo Valley: Anthony Rivera... REGION 8 – Henderson: Jefferson Zettel.

# Call for IPSSA Liaisons

IPSSA is putting out a call for IPSSA liaisons for APEC, CPSA, FPSIE, NPC and NSPF. If you are interested please send written notice to the IPSSA executive office, attention Amy Nijjar at anijjar@ipssa.com.

All nominations must be received by May 5th.

### **IPSSA Code of Ethics**

As a member of the Independent Pool and Spa Service Association, Inc., I will utilize my professional knowledge and skilled practical workmanship in providing quality customer service. To that end, it will be my responsibility to keep informed of developments in the pool and spa industry including new techniques and product applications.

My second obligation will be to the members of IPSSA by giving them any professional assistance they may need including sick route coverage. With respect to sick route coverage, I will treat sick route clientele with professionalism and respect, and will not solicit the business of a sick route client while providing sick route coverage.

My final responsibility will be to my community and its citizens. I will strive to communicate the necessity for pool safety and other issues of importance to pool and spa owners.

In these ways, I will promote the ideals and objective of the Independent Pool and Spa Service Association, Inc.

# Financial office thanks chapters with prompt payments

The Financial Office thanks the following 53 chapters, whose members all paid promptly in December before second notices were required:

Region 1 – Capital Valley, East Bay, East Contra Costa, Gold Country, Modesto Central Valley, Sacramento City, Tracy

Region 2 – Ventura

Region 3 – Diamond Bar, San Gabriel Valley

Region 4 – Central Los Angeles, East Long Beach, South Bay, Westside

Region 5 – Anaheim, Central Orange County, Dana Point, North Orange County, Orange Coast, Orange County #9, OCPP, Saddleback, Tustin/Irvine, Yorba Linda

Region 6 – Hemet, Menifee Valley, Palm Springs, Riverside

Region 7 – Carlsbad, North County Coastal, Rancho Del Mar Region 8 – East Valley, Henderson, Northwest Las Vegas, Scottsdale, Tucson, VIPS, West Valley, Western Las Vegas

Region 10 – Fremont, Monterey Coast, Redwood Empire, Santa Clara

Region 11 – Cape Coral, Gold Coast, North Georgia, Osceola, Port Charlotte, Sarasota, Treasure Coast

Region 12 – Fort Worth, Mid Cities DFW, Waxahachie



# Education

All members who mail an entry with the correct answers will become eligible for a drawing at the end of the month for IPSSA logo gear. All correct entries will go into a year-end drawing for other IPSSA merchandise. IPSSA members are the only eligible participants and only one entry per month is permitted. Each month, the winner of the drawing will be published in The IPSSAN. Entries for this month must be received by MARCH 20, 2017.

- 1. While many sanitizer products provide benefits, only EPA-registered disinfectants are appropriate to prevent disease.
  - A. True
  - B. False
- 2. Another word for base is alkaline.
  - A. True
  - B. False
- Pool volume is the amount of space that an object occupies and is expressed in cubic feet.
  - A. True
  - B. False
- 4. Water samples should be taken from the pool at the easiest or most convenient place.
  - A. True
  - B. False

Name					
Address					
City				Zip	
Telephone Number (	_)				
Chapter					
Correct Answers: 1	2	3	4		
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(Please indicate A, B, C, or D for each answer.)

Mail Entry to:

IPSSA Quiz, 10842 Noel Street, #107, Los Alamitos, CA 90720 Or Fax to: (888) 368-0432

Entries for this month must be received by MARCH 20, 2017.

# IPSSA members eligible for 35% rebate on online education at www.ipssa.com

Through a partnership with the National Swimming Pool Foundation, IPSSA is pleased to offer online education through the IPSSA website. And, IPSSA members who complete classes through this online portal are eligible for 35% rebates!

There are dozens of courses available, in the following categories:

- Aquatic courses
- Electrical safety courses
- Occupational safety courses
- Environmental management courses



One of the great things about IPSSA is the underlying commitment to help others in the industry. After all, this association was created on the principle of sick route coverage.

But, many members go above and beyond sick route, helping other members and their communities. These are IPSSA Heroes.

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Once you have purchased your

online training course, within one business day you will be emailed a link to the IPSSA training portal and an access code to activate your online class. Prices for the classes range from \$19.95 to \$259, with most in the \$19.95 category. And, IPSSA members will be rebated 35% of their class fee upon completion.



Anthony Lopiccolo, 15 years in the pool industry —
North OC IPSSA Member

"I have pools in my route that have been plastered by many

"I have pools in my route that have been plastered by many different plastering companies. I could always count on a quality, consistent job when Alan Smith Pools was the contractor."

Jim Oliver — IPSSA Central Orange County Member

"It doesn't matter who plastered my customer's pool, if there is ever an issue with the plaster, I can make a quick call to Alan Smith Pools and they will come out and try to help me fix it. Great company and friendly people!"

Barton Ashworth, Ashworth Pool Care — Anaheim CA





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## California Capitol Report

Continued from page 1

are still at abnormally low levels, such as Lake Cachuma which supplies most of the water for the city of Santa Barbara and is only at 9% capacity, and almost the entire southern half of the state remains dryer than normal. It possible that Southern California will not be relieved of drought this winter,

leaving many possibilities regarding water restrictions on the table. There were many initiatives that began when the state's water picture was much more bleak, and even with an improving drought forecast they will continue on to change the way water is regulated for the foreseeable future in

California.

In late November the Department of Water Resources, in concert with 4 other state agencies, published a proposed new Water Plan that will be the basis of ongoing water conservation efforts in California extending beyond drought specific considerations. This plan anticipates establishing mandatory indoor and outdoor water quotas for all Californians that are intended to be enforceable through water

purveyors and public entities. As a result, this new plan has the potential to undermine the successes achieved by CPSA with the over 700 water districts and 458 cities in California. This means there is a need for CPSA to be involved in what is expected to be numerous public hearing and stakeholder groups surrounding this new plan over the next several years.

For now it appears as though California will experience a period

of relative relief when it comes to the water situation in our state. That does not mean however that the pool and spa industry can afford to become complacent in the months and years ahead. There are big changes coming to the way water will be used by every person in the state, and if the pool and spa industry does not make their voices heard it is very possible that one day without any laws being passed it will suddenly become impossible to build a new pool or spa because it will exceed a water quota. The CPSA is working hard to ensure that the industry is kept informed on all of these developments as they occur, and to carefully monitor for any potential regulations that could seriously harm the industry. We can't do this alone however, and it is crucial that our members stay strong in their support and tell their peers and colleagues why the CPSA is so important. We're counting on you.



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# Thank you to the 19 chapters that did not have any cancellations for nonpayment in 2016:

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Region 2 – Central Coast

Region 3 – Diamond Bar

Region 4 – East Long Beach

Region 5 – Anaheim, OCPP, Orange Coast, Orange County #9, Saddleback, Surf City, Tustin/Irvine

Region 6 – Corona

Region 7 – Carlsbad

Region 8 – Henderson, Northwest Las Vegas, Tucson

Region 11 – Port Charlotte

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# Education **Q**uiz

Try the Education Quiz

on page 2 and challenge your knowledge!



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1<sup>st</sup> Place – Jeff Mosco and Dave

Stan Phillips, President (middle) with John Thurlow (left) and Jerry Lindley (right)









# Hey Ray!

Ray Arouesty is President of Arrow Insurance Service and IPSSA's endorsed insurance provider. He can be reached at (800) 833-3433 or ray@arrowinsuranceservice.com

This month's question is from the Westside Chapter in Los Angeles.

#### **Question:**

The manager at one of my commercial pools wants his son to start vacuuming the pool instead of paying me to do so. He wants me to instruct the son on how to change the valves and do the job properly. I think this could be trouble. What do you think?

#### Answer:

Swimming pool service technicians have a duty to maintain their clients' pools in a manner so as to provide a safe and enjoyable swimming experience. Properly maintain a swimming pool/spa necessarily requires the technician to be competent with the electrical, hydraulic, mechanical and heating systems that comprise the pool and failure to do so can lead to serious property damage and injury. For this reason I recommend that service technicians avoid instructing their customers on instructing clients on maintain their own pools. A routine procedure for a service tech, such as operating a control valve, when done incorrectly by a customer, can result in an increase in filter pressure that could lead to significant water damage from a ruptured filter, or even head injury Answers to recent questions asked to IPSSA's insurance broker

from an exploding filter lid.

Vacuuming a pool, for example, may be viewed as a simple procedure by the lay public. But the public is generally unaware of the entrapment risk involved with suction lines and the real consequences that can result from doing the job incorrectly. We have handled multiple claims involving body entrapment, some which occurred from vacuum suction lines. The injuries can be very significant, including drowning.

Everyone agrees that the swimming experience should be fun and safe. For this reason I strongly recommend that all aspects of swimming pool/spa service be conducted exclusively by an experienced and competent swimming pool professional. My advice is to stand your ground and refuse to instruct the son on how to do your job.

# APSP & NSPF boards announce unification process ends

Focus on respective missions continue

The Board of Directors of The Association of Pool & Spa Professionals and the National Swimming Pool Foundation® announce today they will not continue with the unification process to consolidate the two organizations.

After reviewing the discovery information and recognizing the work and financial investment required to create one unified organization, the APSP and NSPF Boards have decided to align their efforts, where both entities will still remain independent, but strive to enhance the collaboration and synergy between the organizations. They will continue to seek opportunities to work collaboratively to positively impact the aquatics community.

In April 2016, the two organi-

zations began unification negotiations with the goal of creating a unified organization to work as one for the industry. The APSP and NSPF Boards met in person several times throughout 2016 and hired a professional services firm Continued on page 17



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# East Valley chapter takes a step in leading drowning prevention in Arizona

By Angela M. Clark

Angela Clark is Secretary of the East Valley chapter.

In 2015 the board of the East Valley chapter decided to start taking a more active involvement in prevention drowning in Arizona by appointing a drowning prevention liaison for the group. Steve Ward, then Vice President, worked on bringing opportunities and awareness to the chapter member-

Startsaving money and water now.

ship through fundraisers and the purple ribbon campaign for Drowning Impact Awareness Month. By the end of 2015, the drowning prevention liaison baton had been passed onto then East

Valley member Angela M. Clark to attend the general meetings of the Drowning Prevention Coalition of Arizona (DPCA).

Since Angela M. Clark has become involved with the DPCA she has volunteered with and attended the 2016 National Drowning Prevention Alliance Educational Conference in Mesa, AZ, attended DPCA general meetings, contributed to DPCA's planning for future water safety programs, and actively looking for opportunities for partnership between DPCA, the East Valley chapter, and IPSSA Region 8 (Arizona & Nevada).

As of January, 2017 Angela M. Clark has been elected to serve as 1 of 13 board members of the DPCA for a 2 year term. Angela & her fellow officers of the East Valley chapter and IPSSA Region 8 are excited to see what opportunities and relationships this step in leading drowning prevention in



Angela M. Clark

Arizona will generate. The East Valley chapter will be sure to keep The IPSSAN readership up to date on future developments.



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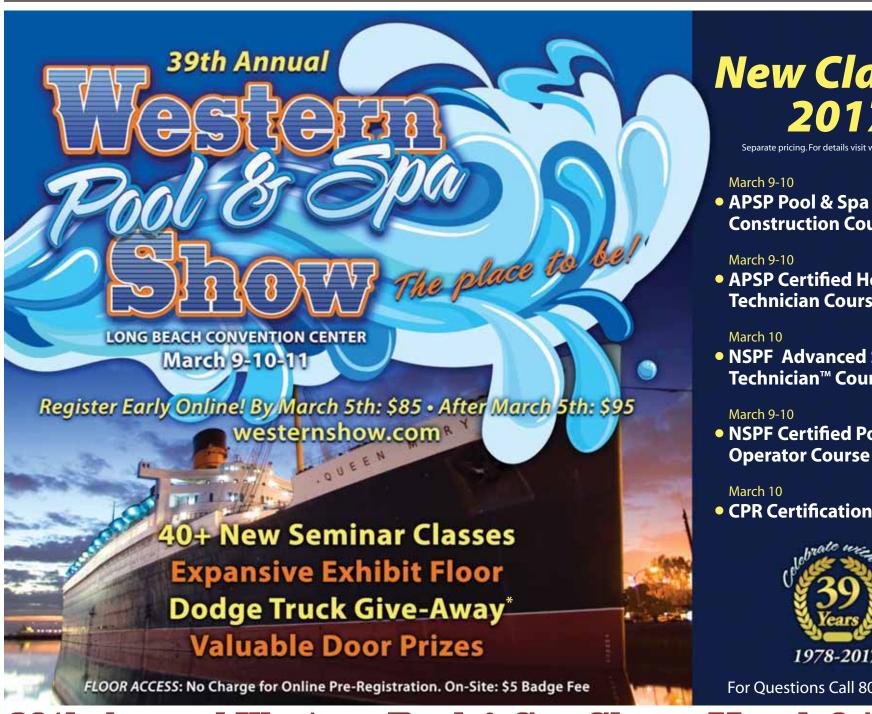
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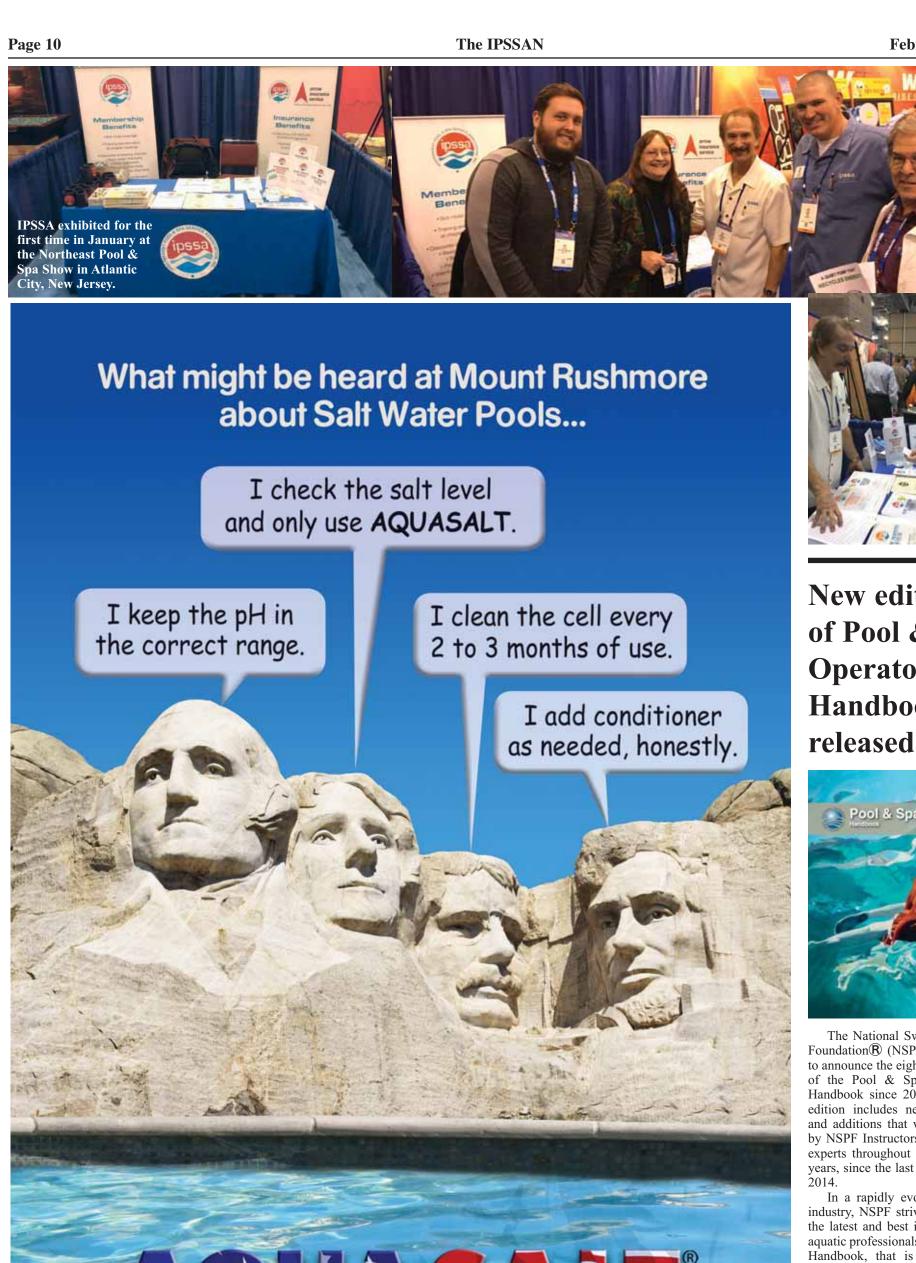


For Questions Call 800.787.7727

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Time	CLASSROOM S1	CLASSROOM S3	CLASSROOM S4	BALLROOM A	BALLROOM B	SEASIDE PRE-FUNCTION	CLASSROOM S5	CLASSROOM S6	CLASSROOM S7
1 P.M. TO 2:45 P.M.	T/S Max-e-Therm Master Temp	How to Install Water Features That Work Ron Hetzner, Oreq	Easy Water Chemistry Gloria Wilson HASA	Technical Service Training for In-Floor Cleaning Systems, Jaime Guzman	California Commercial Controls Troy McGinty, Hayward	Service & Retail With the Pool Program Enterprise Jason Wise	Secrets to Algae-Free Pools Todd Wilson	Designing and Troubleshooting Solar Pool Heating Systems, Suntrek Industries	Gas Pool Heaters Installation and Repair, Raypak Clases En Español
3 P.M. TO 3:45 P.M.	Heaters, Troubleshooting, Pentair	Hazardous Material Transport & Your Route Truck, Ron Hetzner	Problems with Pools & Spas for Beginners, Dennis Rettela	Pool & Spa Filtration Concepts & Capabilities and Comparisons Mark Dunlop	UVO3 Advanced Water Chemistry Ray Denkewicz Hayward	Introduction to the Advanced Certified Aquatic Energy Auditor Course	Cutting Edge Leak Detection Methods & Structural Repair Solutions Darren Merlob	Solar Pool Heaters Troubleshooting Service and Lessons Learned, Daniel Sizelove	Secrets to Algae Free Pools EasyCare Clases En Español
4 P.M. TO 5:45 P.M.	Pentair Suction Cleaners	Cement Surfaces Issues & Answers Ed Rock	Billing & Collections Christine Hester	Jandy Pro-Series Web Based Controls Alex S. Krajewski	Bombas de Velocidad Variable y Generadores de Sal Daniel Jazo Clases En Español	Chlorine-Free, Is it for Me? Steve Berens	Good Mastic Installation Jim Dill Deck-O-Seal	Proper Care of Fiberglass Surfaces Richard Dietz Aqua Creations	Business Management Pedro Correa Clases En Español
FRIDAY, MARCH 10, 2017 / EXHIBIT HOURS 2-6 P.M./OPEN TO THE TRADE ONLY/REGISTRATION REQUIRED / 40+ NEW CLASSES									
Time	CLASSROOM S1	CLASSROOM S3	CLASSROOM S4	BALLROOM A	BALLROOM B	SEASIDE PRE-FUNCTION	CLASSROOM S5	CLASSROOM S6	CLASSROOM S7
8 A M				Jandy Pro-Series		Hot Water		Introduction to	Heater

Time	CLASSROOM S1	CLASSROOM S3	CLASSROOM S4	BALLROOM A	BALLROOM B	SEASIDE PRE-FUNCTION	CLASSROOM S5	CLASSROOM S6	CLASSROOM S7
8 A.M. TO 9:45 A.M.	Pentair Lighting	Water Chemistry The Fundamentals John Weber	Salt Systems and How They Function, Bob Trepp	Jandy Pro-Series Gas Fired Pool & Spa Heaters Alex Krajewski	V-Flex & Aqua Naut	Hot Water Chemistry and Testing Wayne Ivusich	Certified Stain Specialist,	Introduction to QuickBooks Pedro Correa Clases En Español	Heater Troubleshooting, Carlos Gomez, Pentair Clases En Español
10 A.M. TO 10:45 A.M.	Hydraulics for the Service Pro,	Stand Out Online and Win New Customers Jamie Taggart	The Recreational Aquatic Ecosystem and Sphagnum Moss Vance O. Fiegel	Calentadores de Gas Para Piscina y Spa Jandy Pro Series, Alex Valdovinos Clases En Español	Series Cleaners Bob Seward	Certified	Barry Driks, Jack's Magic	Billing & Collections Christine Hester	Instalador Certificado de
11 A.M. TO 12:45 P.M.	Mike Childress, Pentair	Tips & Tricks for the New Pool Professionals, Peter Haverlation	Phosphate & Enzyme Control for Increaased Efficiency Harold Evans	Controles Jandy Pro Series Basados en Internet, Alex Valdovinos Clases En Español	Hayward Heaters Standard Trade Practices Dan Smith	Aquatic Energy Installer (CAEI)	Electrical Bonding and Grounding, Bill Hamilton	Building Modular Custom Slides How to Design, Build & Sell For In-Ground Pools Kathryn Varden	Equipos Acuaticos En Espanol
1 P.M. TO 2:45 P.M.	High ETI Temp Heaters Pentair	Advanced Water Chemistry OnBalance	How to Provide Healthy Swimming in Aging Pool Water	Practical Application of UV/Ozone Systems for Residential Pools Richard Holstein	OmniLogic, Start Up & Upgrading Jason DeBruin	Michael Orr	Changes to the NEC for 2017, 680, Bill Hamilton	Billing With the Pool Program 8 Jason Wise	Arturo Torres Clases En Español

SATU	RDAY, MARC	H 11, 2017 / EA	HIRLL HOUR	(2) 1-6 P.M./OPE	IN TO THE TRA	TDE ONLY/REGI	STRATION REG	Kotked / 40+ ve	W CLASSES
Time	CLASSROOM S1	CLASSROOM S3	CLASSROOM S4	BALLROOM A	BALLROOM B	SEASIDE PRE-FUNCTION	CLASSROOM S5	CLASSROOM S6	CLASSROOM S7
8 A.M. TO 9:45 A.M.	The Shocking Truth of Electricity & How to	Chemistry 101, Basic Water Chemistry, Terry Arko, SeaKlear	Recreational Water Illnesses Keeping Your Staff and Customers Safe, Roy D. Vore, Ph.D.	Gas Pool Heaters Installation and Repair Raypak Heaters	What's New with Residential Pool Water	Pool Plaster Concepts for Service Professional OnBalance	Intermatic Multi Wave Installation Wiring and Programming	Licensia de Contratista Clases En Español	Hydraulics For the Service Pro, Carlos Gomez, Pentair
10 A.M. TO 11:45 A.M.	Troubleshoot It, Mike Childress, Pentair		Profitable Pool Inspections Rick English, APSP Builders Education Commission		The State of Water in CA-How Conservation Effects the Pool Industry, CPSA	Myths of Water Chemistry & Treatment Wayne Ivusich	Plaster Stains & Discolorations Jack's Magic	How a Pool Works Purity Pool Robert Foutz Jr.	Basic Chemistry, Pedro Correa Clases En Español
NOON TO 1:45 P.M.	Commercial Pool Heaters- Installation and Repair Raypak Heaters	Make Your Business Your Success Samantha Larimer	Why am I at Fault? Avoiding the Errors that Resulted in Huge Claims & Lawsuit for Pool Techs	Besides your Tools?	The Hidden Secrets to a Stain Free Pool United Chemical	How to Provide Healthy Swimming in Aging Pool Water, Greg Garrett Brett Gereau	Rola-Chem ORP/Ph Controllers & How They Function, Todd Schwab	Millionaire Pool Man Improving Visibility & Profits, Charles Baird	Advanced Chemistry Pedro Correa Clases En Español



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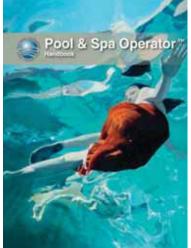
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1st President

# **New edition** of Pool & Spa **Operator**<sup>TM</sup> Handbook



The National Swimming Pool Foundation® (NSPF®) is proud to announce the eighth installment of the Pool & Spa Operator<sup>TM</sup> Handbook since 2004. The 2017 edition includes needed updates and additions that were provided by NSPF Instructors and industry experts throughout the past three years, since the last publication in

In a rapidly evolving aquatic industry, NSPF strives to provide the latest and best information to aquatic professionals. Updating the Handbook, that is the resource guide for the CPO® Certification course, is one way the non-profit accomplishes this goal. The 2017 Pool & Spa Operator Handbook is available for purchase now and will also be bundled with the purchase of the online Pool Operator Primer<sup>TM</sup> (POP<sup>TM</sup>).

"Caring for pools and spas requires knowledge of chemistry, engineering, microbiology, physics, public health, regulations and more," states Thomas Lachocki, Ph.D., CEO of NSPF. "We are able to provide new, relevant

Continued on page 15





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# Polaris® launches robotic cleaner with iAquaLink™ app control

New 9650iQ Sport connects to home Wi-Fi for access anytime, anywhere

Zodiac Pool Systems, Inc. (Zodiac®), a leading manufacturer of innovative automatic pool cleaners and pool equipment, announces the new Polaris® 9650iQ Sport, which provides premium robotic cleaning performance with the convenience of iAquaLink Control. By connecting to a home's Wi-Fi network, the Polaris 9650iQ Sport makes life easier for pool owners, builders and servicers by allowing access to realtime scheduling, programming, and troubleshooting from any smart device using the iAquaLink app. The Polaris 9650iQ Sport is part of Zodiac's Trade Series Exclusive lineup of products intended for sale only by brick-and-mortar dealers and not available for resale on the Internet.

Offering best-in-class features and performance, the 9650iQ Sport sets the standard for innovative robotic pool cleaners.

The Polaris 9650iQ Sport delivers on user-driven needs with leading-edge features including:

- iAquaLink Control connect to home Wi-Fi for access anytime, anywhere
- Intuitive Convenience at Your Fingertips: remote control, recurring cleaning schedules, Easy Lift System and more

Continued on page 17



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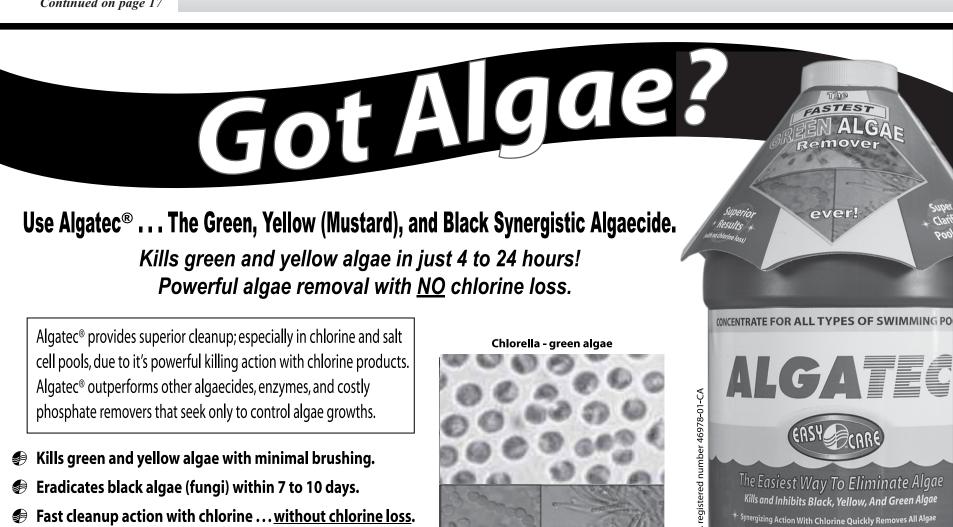


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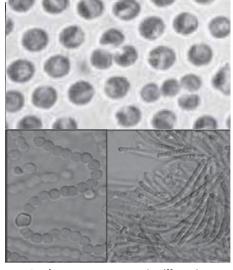
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# **Plastiflex Hose System Solutions** announces the launch of their new website

are delighted to officially announce the launch of our new website at www.plastiflex.com.

Our goal with the website is to provide our visitors with helpful information regarding the services and solutions we provide. The new website will streamline the way visitors view our product range and capabilities and will simplify the manner in which information on services and solutions are provided. On the homepage our current and prospective

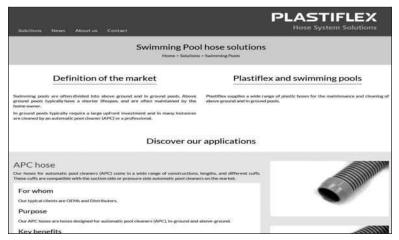
After months of hard work, we clients will find useful content regarding solutions from each of our five lines of business, of which includes Pool.

> Amongst the new features, the website contains integrated tabs that are dedicated to directing communications with our visitors. Under the News tab we will be

newsletters, company announcements and client successes.

We hope you find the new website fresh and modern; we have worked hard to make sure it contains valuable product information to assist you with your flexible hose solution needs.

For any questions or comments,





details in the handbook thanks to all who help us keep pace with these fast-changing technological and regulatory knowledge areas," he concludes.

General changes to the Handbook include updated text, charts, pictures, cover art, and acknowledgments. More specific changes

- Updated Model Aquatic Health Code (MAHC) informa-
  - · Modified volume formula
- · Updated stats on CDC inspections
- New studies on crypto, norovirus outbreaks, treating crypto, and legionella stats
- Disinfectant charts and active strength percentages
- · Modified breakpoint chlorination, potassium monopersulfate, and metallic algicides information and added a section on chloramine prevention
- Updated recommended pool temperatures per the Red Cross
- Added information about the expanding industry of Float Tanks
- Updated CDC stats about drowning, data on the Virginia Graeme Baker Act, and added Consumer Product Safety Commission (CPSC) text
- · Added information on Advanced Service Technician train-

"We enable the swimming pool and spa industry to continue entrusting us with their training needs, by ensuring that our products are updated to industry standards with expert input from educators and leaders worldwide. Our products help keep pools safer, open, and efficient, encouraging people to live healthier lives, states Rose Lyda, Product Devel opment Manager.

For more details about the 2017 publication of the Pool & Spa Operator Handbook, please reach out to customer service at service@nspf.org.

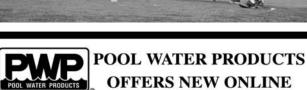
# **Policy on IPSSA** mailing list

The IPSSA general membership mailing list will not be given out to anyone including members, associate members or outside organizations. This policy has been established to protect members from possibly being placed on inappropriate and or indiscriminate lists.



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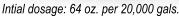




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## APSP & NSPF unification

#### Continued from page 7

to perform due diligence analysis, facilitate strategic discussions with both boards, and conduct qualitative research with Board members and key volunteer leaders

APSP Board Chairman Jack Manilla and NSPF Board President G. Bruce Dunn stated: "Both Boards have been diligent, transparent, and tireless in their respective efforts to create a path forward. From the beginning of this process, the goal was to create more swimmers, more swimming pools and more hot tubs that will allow users to gain from the health benefits of swimming activity, aquatic immersion, and hydrotherapy. Although the outcome is not of one unified organization, both APSP and NSPF recognize and embrace that this is the time to create accelerated change through enhanced collaborative efforts.'

NSPF will continue to focus on encouraging healthy living through education and research while APSP's focus will remain on protecting the industry through government relations and standards. Both organizations will continue to offer high quality aquatic education central to the success of the industry.

"We will continue to invest in building stronger relationships with the APSP organization and leadership with the hope that one day we will be able to complete this journey," said Dunn. Manilla agreed adding, "A shared belief in the power of partnerships and putting our members and consumers of water at the center of everything we do is embedded in our respective cultures, and we are looking forward to collaborating on more initiatives together in 2017."

For more information, contact NSPF Board President G. Bruce Dunn or APSP Board Chairman Jack Manilla.

### **Polaris**®

Continued from page 13

- Easy to Monitor Cleaner Status: with dirty canister indicator, countdown timer, and troubleshooting tips
- Tangle-Reducing Swivel: lowtorque watertight swivel keeps cable from tangling during operation, and is now available on all Polaris 4WD robotic cleaners
  - 4-Wheel Drive: climbs over

obstacles and won't get stuck

"Zodiac has been at the forefront of innovation and is a leader in connecting pool equipment to the Internet to deliver the perfect pool experience for pool owners and help pool pros be more successful," said Michelle Kenyon, vice president of marketing for Zodiac Pool Systems. "iAquaLink is widely acknowledged as the most user-friendly and intuitive pool automation app on the market. Incorporating its functionality within our most advanced robotic cleaner is something pool owners and pool pros can be excited about for 2017."

Pool professionals are encouraged to contact their local Zodiac representative for more information and to review the Trade Series Policy. For more information on the Polaris 9650iQ Sport, visit www.polarispool.com.



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Greg Garrett of NPC (National Plasterers Council) teaching a startup certification course at the NPT (National Pool Tile) showroom in Livermore, CA.



Jim Morrison of Chem Quip discussing hazardous material – the storage and handling of pool and spa chemicals at a recent East Bay chapter meeting.

# The IPSSAN subscriptions available to employee members

Would you like your employees to read The IPSSAN each month? All you need to do is contact the IPSSA Financial Office (888-391-6012 or melody@cramercpa.com) and make the request.



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#### REGION 1 (NORTHERN CALIFORNIA) B.O.R.D. Member: Brian Duncan (925) 370-6675 E-mail: brian@pppsinc.com

CAPITAL VALLEY: (Sacramento): First Wed., 7 p.m VFW, 8990 Kruithof Way, Fair Oaks Pres. Scott Houseman (916) 638-4100 scott@leisuretimepool.com
DELTA: (Stockton)

Third Wed., 6:00 p.m., The Elks Lodge 19071 N Lower Sacramento Road, Woodbridge Pres. Rick Plath (209) 456-1605 service@rickspoolservice.com EAST BAY

Third Tues., 6 p.m., Pleasant Hill Community Center, 320 Civic Drive, Pleasant Hill
Pres. David Luthy (510) 435-5252
townandcountrypool@comcast.net
EAST CONTRA COSTA

Fourth Tues., 6:00 p.m., La Fuente Mexican Restaurant, 642 1st Street, Brentwood Pres. Dale Vaughn (925) 759-3819

dalevaughn1176@comcast.net EL DORADO Second Thurs., 6:30 p.m., Shingle Springs Comm. Ctr.

4440 S. Shingle Road, Shingle Springs Pres. Shawn Panico (916) 201-6245 / www.edipssa.com **ELK GROVE** 

Second Wednesday, 7:00 p.m., Logan's Roadhouse, 9105 W. Stockton Boulevard, Elk Grove

Pres. Jerry Marquardsen (209) 747-4953 jerryspoolservice@yahoo.com GOLD COUNTRY

First Mon., 6:00 p.m., Max's Restaurant 110 Grass Valley Hwy, Auburn Pres. Allan Leas (530) 887-8074 al@townepools.com

MODESTO CENTRAL VALLEY:

Third Tues., 6 p.m.
Perkos Restaurant, Kiernand Road & 99, Salida Pres. Mike Imelio (209) 581-3294

SACRAMENTO CITY Fourth Wed., 7:00 p.m., Plaza Hofbrau 2500 Watt Ave., Sacramento Pres. Nathan Williams (916) 213-6889

TRACY: Fourth Thurs., 6 p.m., Perko's Café, 1321 W. 11th Street, Tracy 95376 Pres. Kevin McLard (209) 833-9200 kevin\_m@klmpools.com WEST PLACER

First Thurs., 5:30 p.m., Strikes Bowling Alley 5681 Lonetree Blvd., Rocklin CA 95765 Pres. Kim Silva (916) 955-2990

**REGION 2 (CENTRAL CALIFORNIA)** B.O.R.D. Member: Manuel Margain (559) 307-1072

E-mail: manuelmargain@comcast.net

BAKERSFIELD: First Tues., 5:30 p.m., Rusty's Pizza, 6675 Ming Ave, Bakersfield Pres. Beau Braisher (661) 332-4952

braisherpools@gmail.com CENTRAL COAST Second Wed., 7 p.m., Mtgs alternate between N/S Co., Contact chapter Pres. for info. Pres. Tom Mazzo (805)550-6709

tmazzopoolguru@yahoo.com CONEJO: Second Wed., 7:30 p.m., Alpha Water Systems, 725 Cochran Street #A, Simi Valley Pres. Dennis Van Sloten, (805)813-6154 dvs10@live.com CONEJO VALLEY

Second Wed., 6:30 p.m., Superior Pool Products

1200 Lawrence Drive #400, Newbury Park Pres. Michael Flanagan (805) 444-7960 FRESNO: Fourth Tues., 7 p.m. Roundtable Pizza at First & Bullard, Fresno

Pres. Norm Carpenter, (559) 217-1228 ipssafresno@gmail.com SANTA BARBARA

Second Mon., 6:30 p.m., Rusty's Pizza Parlor 232 W. Carrillo, Santa Barbara (downtown) Pres. Joe Burich (805) 451-1963 mericks2001@yahoo.com

VENTURA: Third Tues., 7 p.m. Poinsettia Pavilion, 3451 Foothill Rd, Ventura Pres. Max O'Brien (805) 794-6270 gotomax@att.net VISALIA: Third Wed., 6 p.m.

Amigo's Cantina, 5113 W. Walnut Ave., Visalia Pres. Roman Gomez (559) 992-5779 romangomez1251@yahoo.com

REGION 3 (NORTH L.A. COUNTY) B.O.R.D. Member: Terry Snow (909) 982-9962 E-mail: tls.pools@verizon.net

ANTELOPE VALLEY: Second Monday, 6 p.m. SCP Antelope Valley, 4514 Runway Dr., Lancaster Pres. Steven Polovina (661) 236-6095 spgoti85@vahoo.com

DIAMOND BAR

First Thurs., 7:30 p.m., Oak Tree Lanes, Diamond Bar Pres. Robert Nichols (626) 914-4813 FOOTHILL

Third Thurs., 7:00 p.m.; American Legion Hall La Crescenta at Manhattan, La Crescenta Pres. Raul Fernandez (818) 378-9231 SAN FERNANDO VALLEY

Third Wed., 7:30 p.m., Canoga Bowl 20122 Vanowen, Canoga Park Pres. Blaine Enbody (805) 529-7562

SAN FERNANDO VALLEY METRO First Tues., 7 p.m., Canoga Bowl 20122 Vanowen, Canoga Park Web site: www.sfvmetro.com Pres. Eric Nielson (818) 710-1628 willowcreekpools@gmail.com

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Second Thurs., 7:00 p.m.
PEP, 1862 Business Center Dr., Duarte, CA 91010
Pres. Brian Nies (626) 536-2008

brian@propoolm.com
SANTA CLARITA VALLEY
First Thurs., 7:00 p.m.
Vincenzo's Pizza, 24504 ½ Lyons Avenue, Newhall Pres. Kent Simpson (661) 373-9901

> **REGION 4 (SOUTH L.A. COUNTY)** B.O.R.D. Member: Jason Briggs (310) 370-2144 E-mail: jason@paradisepools.biz

CENTRAL LOS ANGELES

Second Mon., 6:30 p.m., Han Woo Ri Presbyterian Church, 1932 S. 10th Ave, Los Angeles Pres. Se Hwan Kim (323) 733-8712

EAST LONG BEACH Second Tues., 6:30 p.m., Ecco's Pizza, 2123 N. Bellflower Blvd, Long Beach Pres. Bill Rothwell (562) 425-8249

poolboy1950@yahoo.com SOUTH BAY Second Wed., 7 p.m., American Legion Hall

412 S. Camino Real, Redondo Beach Pres. Brad Jones, (310) 880-7665 aaapoolspa@verizon.net

WESTSIDE Second Tues., 6:30 p.m., American Legion Hall 5309 S. Sepulveda, Culver City Pres. Jeff Von Dwingelo (310) 749-1853 waterdogpoolservice@msn.com

WHITTIER: First Wed., 7 p.m. Superior Pool Products in Santa Fe Springs Pres. Tom Horning, (562) 458-2881 tomspoolcare@roadrunner.com

REGION 5 (ORANGE COUNTY) B.O.R.D. Member: Michael Kei Black (714) 891-0351

E-mail: mblackels@netzero.com

ANAHEIM

Third Wed., 6:30 p.m. Roundtable Pizza, 12829 Harbor Blvd., Garden Grove Pres. Cal Pratt (949) 230-7462

CENTRAL ORÂNGE COUNTY Last Tues., 7 p.m., Coco's, 14971 Holt Ave., Tustin

Pres. Mark Harrison (949) 874-8234 maharrison16@yahoo.com DANA POINT

Second Tues., 6 p.m., Coco's, Crown Valley and I-5 Pres. Brian Bottrell, (949) 697-8544

MISSION VIEJO

First Tues., 6 p.m. Claim Jumper, 27845 Santa Margarita Pkwy Pres. Mark Byrne, (949) 690-6381

eternitypool@gmail.com NORTH ORANGE COUNTY

Second Wed., 7 p.m., Graziano's Italian Restaurant, 17487 Imperial Highway, Yorba Linda Pres. George Bonilla (714) 349-3326 gbpsinc@ymail.com

ORANGÉ COAST

Last Monday, 5 p.m., Carrow's Restaurant Warner & Magnolia, Huntington Beach Pres. Tom Honrath (714) 848-3580

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ORANGE COUNTY #9
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First Wed., 6 p.m., ABC Pools 10560 Los Alamitos Blvd., Los Alamitos Pres. Ken Tipton (562) 430-8515 SÚRF ČITÝ

Third Tues., 6:30 p.m., Superior Pool Products, 10865 Kalama River, Fountain Valley Pres. Frank Malavar (714) 960-3558

TUSTIN/IRVINE p.m., PSOC Waterline Tech 220 N. Santiago Street, Santa Ana Pres. Rich Foley (714) 974-1514

YORBA LINDA First Wed., 6:45 p.m., Lampost Pizza,

21480 Yorba Linda Blvd. #D. Yorba Linda CA (call president to confirm mtg time). Pres. Jaime Aranda, (714) 746-5138 jaimearanda@sbcglobal.net

> **REGION 6 (INLAND EMPIRE)** B.O.R.D. Member: Scott Peterson (951) 699-8407 E-mail: inssascott@vahoo.com

CORONA: Second Tues., 7:00 p.m., Marie Callenders 160 E. Rincon St. (at Main St.), Corona Pres. Dave Berg (909) 674-1556 / djpoolguy@msn.com **HEMET:** Third Wed., 6:00 p.m. Shooters, 121 E. Florida Ave, Hemet Pres. John Bettencourt (951) 925-2442 bettencourtpool@msn.com

MENIFÉE VALLEY

First Wed., 7 p.m. at My Buddies Pizza 2503 E. Lakeshore Drive #A, Lake Elisnore Pres. Renee Marier, (951) 285-9672 mangopoolnspa@verizon.net

ONTARIO/ RANCHO CUCAMONGA

Second Tues., 7 p.m., Carrows Restaurant 11669 Foothill Blvd., Rancho Cucamonga Pres. Ron Goodwin (909) 989-0406 good2win@msn.com

PALM DESERT
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Sloan's, 81539 US Hwy 111, Indio CA Pres. Matt Kauber (760) 702-0160 salernopools@yahoo.com

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Hickory Ranch, 32971 Yucaipa Blvd., Yucaipa Pres. Bill Brooks (909) 553-5780 RIVERSIDE:

First Tues., 6:00 p.m., Cask N Clever, 1333 University Ave., Riverside Pres. Scott Zahn, (951) 966-0592 libertypoolservice@hotmail.com

TEMECULA/MURRIETA Third Wed., 7 p.m., Pat & Oscar's 29375 Rancho California Rd., Temecula Pres. Jack Delaney (951) 674-6318

REGION 7 (SAN DIEGO COUNTY) B.O.R.D. Member: Joe Lukacik (619) 561-8587

CARLSBAD: Third Wed., 7 p.m. El Ranchero Restaurant, 1565 N. Santa Fe, Vista Pres. David Talbot (760) 845-6863 ESCONDIDO

E-mail: joe.sunpools@yahoo.com

Third Wed., 6:30 p.m., Call for location. Pres. James Leisten (760) 737-3058

jim@blueribbonps.com
NORTH COUNTY COASTAL Third Tues., 6:30 p.m.

Brett's BBQ, 1505 Encinitas Blvd., Encinitas Pres. Jordan Nelson (760) 753-4996 jordan1111@gmail.com RANCHO DEL MAR

Third Mon., 5:30 p.m., Tio Leos 3510 Valley Centre Drive, San Diego Pres. Joshua McKee (858) 337-4482 josh@makaipools.com

SAN DIEGO Third Wed., 7 p.m., Mission Valley Resort 875 Hotel Circle S., Mission Valley Pres. Michael Harris (619) 395-6700

barrowpoolssd@gmail.com SAN DIEGO EAST COUNTY

Third Tues., 6 p.m. Superior Pool Products, 1973 Friendship Dr., El Cajon Pres. Berny Sweeny (619) 244-0496 bernypoker@hotmail.com

SAN DIEGO METRO

Fourth Thurs., 7:00 p.m. Coco's, 1025 Fletcher Parkway, El Cajon Pres. Mike McCourtney (760) 788-0823 sunrisepools1@hotmail.com

> REGION 8 (SOUTHWEST)
> B.O.R.D. Member: Marc Cannon (602) 432-3371 E-mail: rescueh2oinc@aol.com

EAST VALLEY Third Thurs., 5:45 p.m., Superior Pool Products 2350 W. Broadway Rd. #110, Mesa Pres. Mike Lee (480) 786-0687 HENDERSON:

First Wed., 7 p.m., Village Pub-Horizon Ridge 10900 S Eastern Ave, Henderson NV

Pres. Forrest Owen (702) 372-7200, poolboys@cox.net IPSSA VIPS

Third Wed., 7:00 p.m.
Elk's Lodge #335, 14424 No. 32nd St., Phoenix
Pres. Joe Mischik (602) 290-5547 NORTH PHOENIX Third Tues., 7 p.m., SCP

18201 N. 25th Avenue, Phoenix AZ 85023 Pres. William Goossen (623) 580-9802 goosse-man@cox.net

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Third Mon., 6:00 p.m., NPS Pool and Spa Supply, 4718 E. Thunderbird Rd, Phoenix Pres. Kurt Schuster (602) 488-733 TUCSON:

Third Wed., 6:30 p.m. Superior Pool Products, 4055 N. Runway Drive. Ken Sanders (520) 429-6959 WEST VALLEY

First Wed., 7:00 p.m., Cloud Supply 1100 N. Eliseo Felix Way, Avondale Pres. Patrick Pace (623) 853-6859 WESTERN LAS VEGAS

First Mon., 6:30 p.m. (excl. holidays) Vietnam Vets Hall, 6424 W. Cheyenne, Las Vegas Pres. Linda Cross 702-524-8453 ipssalindacross@gmail.com

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> > AUSTIN

First Tues., 6 p.m., Cherry Creek Catfish Co. 5712 Manchaca Rd, Austin Pres. Todd Swearingen (512) 326-4695 CLEARLAKE Fourth Tues., 7:00 p.m., Rudy's BBQ, 21361 Gulf Fwy, Webster

Pres. Jim Jacobsmeyer (281) 787-6116

CORPUS CHRISTI First Thurs., 6:30 p.m., Schlitterbahn Upper Padre 14353 Commodores Drive, Corpus Christi Pres. Michael Baker (361) 563-7655

HILL COUNTRY: Third Tues. Logan's Roadhouse, 1141 Interstate 35 Frontage Rd, San Marcos Pres. Jim Stearns (832) 278-9192

stearns\_pools@aol.com
HOUSTON: Second Tues., 7 p.m.
IHop, 11225 Katy Freeway, Houston
Pres. Bryan Norris (713) 234-7649 bryan@norrispools.com

NORTH AUSTIN: Second Tues., 6 p.m., Cedar Park Library, 550 Discovery Blvd. Pres. Rick Beaubouef (512) 466-9672

NORTH HOUSTON: Third Tues., 7 p.m., IHop 25619 Interstate 45, Spring Pres. David Harling (281) 256-7886

bigstatepools@sbcglobal.net SAN ANTONIO: First Mon., 6:30 p.m. Palenque Grill, 389 North Loop 1604 W, San Antonio Pres. Flash Rose (210) 241-7548 flashpoolservice@sbcglobal.net

WEST HOUSTON: First Mon., 7 p.m. Texas Land & Cattle, 12313 Katy Fwy, Houston Pres. Earl Jones (832) 573-8279 earl@texaspooltechs.com

> REGION 10 (BAY AREA SOUTH) B.O.R.D. Member: John Oldfield (888) 641-8047 E-mail: joldfield@oldfieldinc.com

FREMONT: Second Mon., 6 p.m., El Patio Restaurant, 37311 Fremont Blvd., Fremont

Pres. Michael Murphy (510) 579-1448

MID-PENINSULA

Last Tues., 7 p.m., Superior Pool Products
2692 Middlefield Rd, Redwood City

Pres. Andy Vaccarella (650) 924-0348 aandhpoolservice@yahoo.com MONTEREY COAST: Fourth Wed., 7:00 p.m., Holiday Inn Express, 1855 Main Street, Watsonville Pres. Bob Blade, (831) 647-8680 alohapoolbob@sbcglobal.net

REDWOOD EMPIRE (Marin Co.) Third Wed., 7 p.m., Lucchesi Park, Petaluma Park, 320 N. McDowell Blvd., Petaluma Pres. Darrell O'Neal (707) 544-3060

dandmpool@aol.com SANTA CLARA VALLEY Third Thurs., 7:30 p.m., Napredak Hall 770 Montague Expressway, San Jose

Pres. Joe McVeigh (408) 249-9731 josplash@sbcglobal.net SILICON VALLEY: First Wed., 6 p.m. Armadillo Willy's, 1031 N. San Antonio Road, Los Altos

Pres. David Guslani (650) 333-1351

dguslani@earthlink.net
TRI-VALLEY: Second Thurs., 6 p.m., Meeting locations vary. Check with chapter president. Pres. Stan Phillips (925) 518-1718 stan@aquacps.com

REGION 11 (FLORIDA/GEORGIA) B.O.R.D. Member: Derric Raymond (407) 908-4555 E-mail: derric@raymondscustompools.com

GOLD COAST (Ft. Lauderdale area) Second Tues., 6:30 p.m., Wings Plus, 9880 W. Sample Rd, Coral Springs Pres. Ana Labosky (954) 224-7733 www.ipssagoldcoast.com; president@goldcoastipssa.com

MANASOTA (Bradenton/Sarasota) First Mon., 7:00 p.m., Call for meeting location and directions Pres. Todd Starner (941) 915-2135

tstarner@tampabay.rr.com NORTH GEORGIA Pres. Benjamin Decker (404) 405-0197 ben@classicpoolsvc.com

OSCEOLA (Kissimmee/Orlando) Second Wed., 6:30 p.m. Fat Boy's Restaurant, 2512 13th Street, St. Cloud

Pres. Diane Fowler (407) 460-6680 poollady2001@gmail.com
PORT CHARLOTTE: Fourth Monday, 6:30 p.m.,
Buffalo Wings & Rings, 1081 W. Price Blvd. North Port
Pres. Ray Kurilivicoius, (941) 743-2010

ray@dartpoolsolutions.com SARASOTA: First Tues., 6:30 pm Gecko's Grill & Pub, 351 N Cattlemen Road, Sarasota Pres. Andy Homner (941) 330-5757

andy@clearwavepoolcare.com TREASURE COAST: Fourth Tues., 7:00 pm Duffy's Sports Bar, 6431 SE Federal Hwy, Stuart Pres. Allen Schroeder (772) 215-1884

> **REGION 12** B.O.R.D. Member: Jason Lehmann (817) 605-0194 E-mail: waterconnection@att.net

DALLAS: Fourth Tues., 5:30 p.m., Tony's Diner 3112 N. Jupiter Rd #307 Garland TX Pres. Eustaquio Portillo (214) 325-6746 FORT WORTH

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TARRANT COUNTY First Tues. 7 p.m., El Chico's Café 7621 Baker Blvd., Richland Hills

Pres. Will Ainsworth (817) 987-8580 **WAXAHACHIE:** Second Wed., 7 a.m., Denny's, 408 Westchase Drive, Grand Prairie Pres. Tom Sheehy (214) 395-0143 / tsheehy@prodigy.net

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For more information about our associate members. please visit their web sites. If company representatives are available to speak at chapter meetings, their topics and geographic availability is indicated.

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