

CERTIFICATE OF REGISTRATION

Information Security Management System — ISO/IEC 27001:2013 and Privacy Information Management System — ISO/IEC 27701:2019

The Certification Body of Schellman Compliance, LLC hereby certifies that the following organization operates an Information Security Management System that conforms to the requirements of ISO/IEC 27001:2013

Slack Technologies, LLC

415 Mission Street, San Francisco, CA 94105

for the following scope of registration

The scope of the ISO/IEC 27001:2013 certification covers the information security management system (ISMS) supporting the information assets, business operations and physical location of Slack Technologies, LLC, and in accordance with the statement of applicability, version 2.5, dated October 26, 2023, and extended to include the privacy information management system (PIMS) requirements and control implementation guidance of ISO/IEC 27701:2019 in the role of a PII processor and controller. The statement of applicability is also aligned with the control sets and implementation guidance of ISO/IEC 27017:2015 and ISO/IEC 27018:2019. Slack relies on Salesforce for execution of a subset of enterprise controls which include human resources, corporate asset management, security awareness and privacy training, vendor management, and physical and environmental security of the in-scope office location. The scope of the ISMS includes:

Slack Technologies' Team Collaboration Platform (slack.com and slack-gov.com)

- Slack Native Client Applications
- Slack Web Applications and Services
- Slack Application Programming Interfaces ("APIs")
- Slack Application Hosting Services and Developer Tools

which includes the following in-scope location(s) on page 2 of 2

The ISMS also includes the cloud based infrastructure located in all regions hosted by Amazon Web Services (AWS).

Certificate Number: 1105886-9







Authorized by:

Ryan Mackie

Principal, Schellman Compliance, LLC 4010 W Boy Scout Blvd., Suite 600 Tampa, Florida 33607, United States www.schellman.com

Issue Date
November 7, 2023

Original Registration Date

Expiration Date

Certificate Version
Version 9

November 10, 2017

November 9, 2026

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CONDITIONS & LIMITATIONS:

- 1. The aforementioned organization has a perpetual responsibility to maintain compliance with ISO/IEC 27001:2013 during the period of certification.
- 2. This certificate is subject to the satisfactory completion of annual surveillance audits by Schellman Compliance, LLC
- 3. ISO/IEC 27001:2013 compliance audits are not designed to detect or prevent criminal activity or other acts that may result in an information security breach. As such, this certification should not be construed as a guarantee or assurance that an organization is unsusceptible to information security breaches.
- 4. The information in this document is provided "AS IS", without warranties of any kind. Schellman Compliance, LLC expressly disclaims any representations and warranties, including, without limitation, the implied warranties of merchantability and fitness for a particular purpose.
- 5. This certificate is the property of Schellman Compliance, LLC and is bound by the conditions of contract. The authenticity of this certificate can be validated by contacting Schellman Compliance, LLC 6. Certificates against the ISO/IEC 27001;2013 version of the standards will expire on October 31, 2025 if not transitioned to the ISO/IEC 27001;2022 version per the IAF MD 26 requirements.

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In-Scope Location(s)

Location	Function / Role
San Francisco, California United States	Management activities for Slack Technologies, LLC Information Security Management System ("ISMS") and operations supporting Slack Technologies' Team Collaboration Platform

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