

CERTIFICATE OF REGISTRATION

ISO/IEC 27018:2019

The Certification Body of Schellman & Company, LLC hereby certifies that the following organization conforms to the control guidance of ISO/IEC 27018:2019

Slack Technologies, LLC

500 Howard Street, San Francisco, California 94105

for the following scope of registration

The scope of the ISO/IEC 27018:2019 certification covers the control objectives, controls, and guidance for implementing measures to protect personally identifiable information (PII) in accordance with the privacy principles in ISO/IEC 29100 for the cloud computing environment relevant to the information security management system (ISMS) and privacy information management system (PIMS) supporting the information assets, business operations and physical location of Slack Technologies, LLC, and in accordance with the statement of applicability, version 2.4F, dated May 18, 2021. The scope includes:

Slack Technologies' Team Communication Platform

- Slack Native Client Applications
- Slack Web Applications and Services
- Slack Application Programming Interfaces ("APIs")
- Slack Cloud and Hosting Services

which includes the following in-scope location(s) on page 2 of 2

The scope also includes the cloud based infrastructure located in all regions hosted by Amazon Web Services (AWS).

Certificate Number: 1105886-4

ISO 27018

CERTIFIED

Schellman

Authorized by:

Ryan Mackie

Principal, Schellman & Company 4010 W Boy Scout Blvd., Suite 600 Tampa, Florida 33607, United States www.schellman.com

Expiration Date

Issue Date
November 16, 2021

Original Registration Date

October 3, 2018 November 10, 2023

Certificate Version

Version 4

Page 1 of 2

CONDITIONS & LIMITATIONS:

- 1. The aforementioned organization has a perpetual responsibility to maintain conformance with ISO 27018:2019 during the period of certification.
- 2. This certificate is subject to the satisfactory completion of annual surveillance audits by Schellman & Company, LLC
- 3. 3ISO 27018:2019 audits are not designed to detect or prevent criminal activity or other acts that may result in an information security breach. As such, this certification should not be construed as a guarantee or assurance that an organization is unsusceptible to information security breaches.
- 4. The information in this document is provided "AS IS", without warranties of any kind. Schellman & Company, LLC expressly disclaims any representations and warranties, including, without limitation, the implied warranties of merchantability and fitness for a particular purpose.
- 5. This certificate is the property of Schellman & Company, LLC and is bound by the conditions of contract.

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In-Scope Location(s)

Location	Function / Role
San Francisco, California United States	Management activities for Slack Technologies, LLC Information Security Management System ("ISMS") and operations supporting Slack Technologies' Team Communication Platform

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