

# New Log-In Prompt for AGO2GO External Access

December 29, 2023

The steps below show the new log-in prompt for AGO2Go (Citrix).

1. Visit <https://atg-citrix.accesswork.wa.gov/> (the old link will redirect to this new address)
2. Type in your legacy ID which is the first three letters of your first name and last name followed by .100 (for example, FirLas.100)



Washington State  
Office of the Attorney General

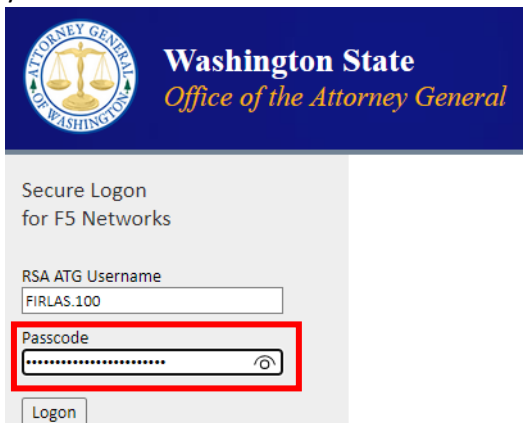
Secure Logon  
for F5 Networks

RSA ATG Username  
FIRLAS.100

Passcode

Logon

3. Your passcode is the 8 digit rotating code that the RSA Authenticator generates after entering your PIN



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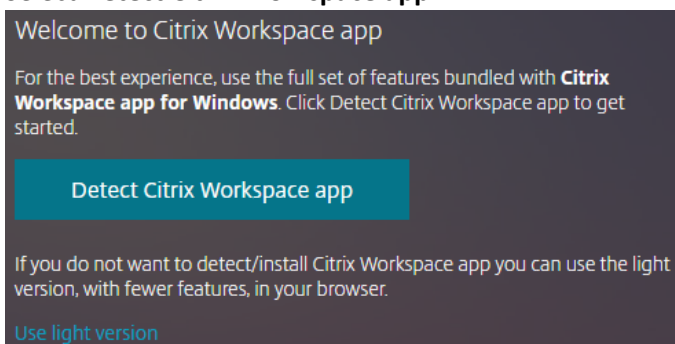
Secure Logon  
for F5 Networks

RSA ATG Username  
FIRLAS.100

Passcode  
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Logon

4. Select **Detect Citrix Workspace app**



Welcome to Citrix Workspace app

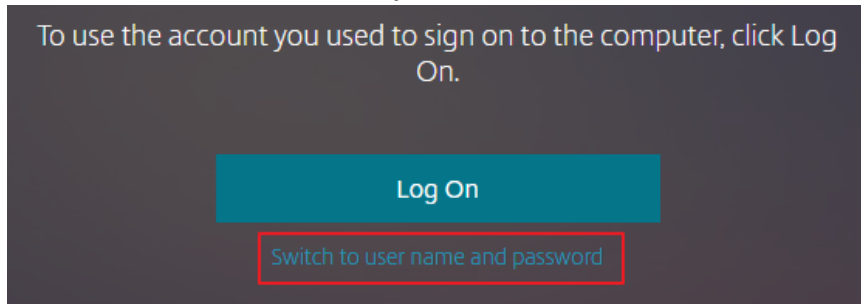
For the best experience, use the full set of features bundled with **Citrix Workspace app for Windows**. Click Detect Citrix Workspace app to get started.

**Detect Citrix Workspace app**

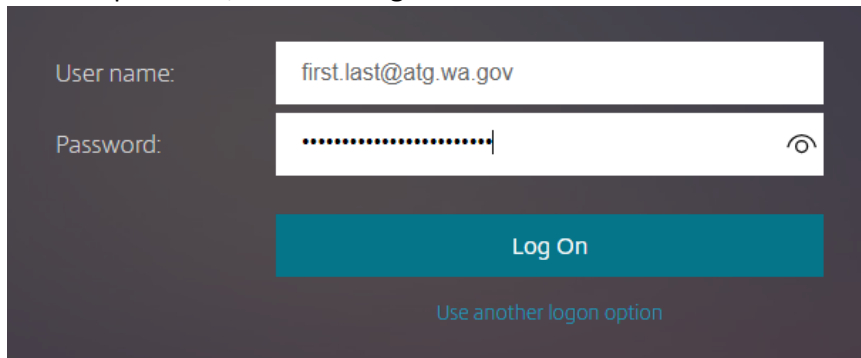
If you do not want to detect/install Citrix Workspace app you can use the light version, with fewer features, in your browser.

[Use light version](#)

5. Select **Switch to user name and password**



6. Enter your AGO network login name username (for example, first.last@atg.wa.gov) and your network password, then click **Log On**



7. Now you will see the AGO2GO storefront like you normally do and will be able to launch virtual apps and desktops.

NOTES

- Depending on your non-AGO browser settings, some staff will see the .ica file be downloaded instead of the virtual app launching directly. You'll still be able to launch the virtual app by opening the .ica file that will launch the virtual app.
- Contact ISD Customer Support if there are any questions or issues.