

Simplify Government Processes with DocuSign

Over the past few years, there have been significant investments in government to reimagine constituent experiences and build resilient infrastructures. By introducing technology solutions, government agencies can digitally transform critical workflows to deliver on their mission and drive business outcomes.

At the core of every business process are agreements and forms that require signatures. Replacing paper-based processes with easy-to-use digital forms can simplify complex workflows and drive process improvement.

How government agencies are using DocuSign

To modernize lengthy paper-dependent processes, government agencies need technology solutions that are seamless to integrate, quick to deploy and easy to use. To help government leaders achieve their digital transformation goals, DocuSign is working with government leaders to simplify the following operations:

Procurement

Centralize and streamline full end-to-end agreement and procurement processes to save time, control costs and decrease risks, as well as increase visibility into the full lifecycle of vendor contracts.

Licensing and permitting

Rapidly transform agreement processes to help permitting and licensing offices save time, cut costs, reduce risk and improve citizen satisfaction.

Inspection forms

Reduce the time it takes to process and manage complex inspection forms by digitizing all documents.

Employee, contractor and vendor hiring and onboarding

Speed up the overall procurement cycle for hiring industry and vendor experts to help support new citizen experience programs, as well as automate and digitize processes for streamlining all employee, contractor and vendor onboarding.

Application for benefits

Make it easy for constituents to fill out mobile-friendly applications. Capture complete information in one or multiple signed forms to reduce errors and streamline the application workflow.

Eligibility determination

Minimize errors and easily audit signed applications with standardized digital forms. Collect information and supporting documents for enrollment and renewal processes.

More than 5,000 federal, state and local government agencies in all 50 states use DocuSign to:

Digitize manual and paper-dependent processes

Get back to the mission faster by eliminating manual tasks around signing, routing and filing government paperwork.

Decrease the number of process errors and delays

Save time, money and errors by eliminating manual tasks.

Eliminate unnecessary waste

Save trees by eliminating paper.

Improve transparency and accountability

Minimize operational risk with built-in court-admissible audit trails.

Simplify work by integrating with existing platforms

Lower integration costs and achieve results faster with 400+ pre-built integrations such as Salesforce, Microsoft and ServiceNow.

Protect constituent information and agency data

Choose a solution that meets the highest security standards to protect your critical data.

DocuSign for Government

DocuSign solutions let government leaders focus on their agency's mission instead of paperwork. It brings together a comprehensive set of applications to help government agencies deliver a better constituent experience and reduce costs.

eSignature

Securely send and sign agreements for electronic signature and maintain a complete audit trail. Route documents or bulk send forms and notifications to multiple users.

Notary

Sign and notarize documents remotely and electronically via a secure audio-visual session. Mitigate risk with a robust audit trail that includes a tamper-evident recording and electronic journal.

ID Verification

Verify the identity of your contractors, vendors and employees remotely and securely to get critical business done faster with DocuSign ID Verification. Require signers to correctly answer questions about themselves, compiled from commercially available databases.

Contract Lifecycle Management (CLM)

Centralize document management workflows for any government process that is involved with critical documentation, such as grants, investigations and case management. DocuSign CLM makes it easier to build new document workflows and edit clauses, digitize redlining, signature and routing.

Web Forms

Accelerate agreement completion by seamlessly capturing and populating data into agreements in one secure, customizable experience. Deliver dynamic form-filling experiences with clicks not code that unlock the value of data.

Integrations

400+ pre-built integrations with the leading platforms where government work is done, including Salesforce, ServiceNow, Pega, OnBase, Laserfiche, Microsoft, Google, Box, Workday, SAP and many more.

Accessibility

DocuSign eSignature offers an accessible signing experience that conforms to Section 508 of the Rehabilitation Act and WCAG 2.1 AA.

Security

eSignature and CLM are authorized at the FedRAMP Moderate Impact Level and have been granted a provisional Department of Defense (DoD) Impact Level 4 (IL4) authorization.

Results

93%

faster cycle time for new behavioral health provider contracts using DocuSign CLM.

40%

reduction in paper usage by switching to digital forms with DocuSign eSignature.

80%

of contracts completed in < 2 days with a digital-first procurement solution.

800%

increase in usage by employees adopting DocuSign eSignature.



About DocuSign

DocuSign helps organizations connect and automate how they navigate their systems of agreement. As part of its industry-leading product lineup, DocuSign offers eSignature, the world's #1 way to sign electronically on practically any device, from almost anywhere, at any time. Today, over a million customers and more than a billion users in over 180 countries use the DocuSign platform to accelerate the process of doing business and simplify people's lives.

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