



## IAIABC 110<sup>th</sup> Convention Schedule of Events

All times in Eastern Daylight Time (times, topics, and meetings subject to change)

Registrants of the IAIABC Convention are welcome to attend any meeting unless noted as invitation only.

Social events and meal functions are highlighted in **blue**.

### Sunday, September 22

<b>8:30 AM</b>	<b>12:30 PM</b>	<b>Board of Directors Meeting</b> <i>Carmichael/Jackson</i>
The Board of Directors meet to discuss IAIABC strategy and governance.		
<b>3:00 PM</b>	<b>5:00 PM</b>	<b>Check-in and Registration</b> <i>Convention Level Foyer</i>
<b>4:00 PM</b>	<b>5:00 PM</b>	<b>Board of Directors and Joint Committee Council Meeting</b> <i>Carmichael/Jackson</i>
Members of the Board of Directors meet with elected committee leaders to discuss IAIABC strategic direction and committee projects and needs.		
<b>6:00 PM</b>	<b>9:00 PM</b>	<b>Board of Directors' and Past Presidents' Dinner Sponsored by SFM (invitation only)</b>

### Monday, September 23

<b>7:00 AM</b>	<b>4:45 PM</b>	<b>Check-in and Registration</b> <i>Convention Level Foyer</i>
<b>7:00 AM</b>	<b>4:45 PM</b>	<b>Sponsor Marketplace</b> <i>Convention Level Foyer</i>

The sponsor marketplace showcases industry leaders in service and technology. Stop by to learn about products and services to help meet your workers' compensation needs.

**7:15 AM 8:15 AM Breakfast Buffet Sponsored by Sedgwick**  
*Convention Level Foyer*

Menu:  
Orange and Apple Juice (gf)(df)  
Fresh Fruit salad (gf/V+)  
Mini Gourmandise Pastries  
Buttermilk Pancakes with Canadian Maple  
Syrup and Fruit Compote  
Scrambled Eggs with Scallions (gf)(df)  
Maple Pork Sausage, Bacon  
Lyonnais Breakfast Potatoes with Fresh Rosemary (gf) (df)  
English Muffins, White, Whole Wheat &  
Rye Breads  
Butter, Bonne Maman Preserves, Honey  
Individual Fruit Yogurts (gf)  
Seasonal Fruit Smoothies (gf)(V+)

**8:15 AM 10:30 AM Joint Medical Issues and Research and Standards Committee Meeting**  
*Toronto Ballroom II & III*

During this joint Medical Issues Committee and Research and Standards Committee meeting, attendees will hear a presentation on emerging medical interventions followed by a discussion on medical cannabis and what it could mean for the U.S. workers' compensation industry if it is rescheduled by the FDA.

**8:15 AM 9:15 AM EDI Proof of Coverage Committee Meeting**  
*Toronto Ballroom I*

The EDI Proof of Coverage Committee will review the POC 3.0 Standard and XML updates, as well as hearing a presentation about the WCIO.

**9:00 AM 9:30 AM Coffee Break**  
*Convention Level Foyer*

**9:30 AM 10:30 AM EDI Claims Committee Meeting**  
*Toronto Ballroom I*

The EDI Claims Committee will discuss open IRRs and claims modernization project progress during this meeting.

**10:45 AM 11:45 AM Dispute Resolution Committee Meeting**  
*Toronto Ballroom I*

Attendees of the Dispute Resolution Committee will hear a provincial spotlight from Saskatchewan followed by jurisdictional updates as time allows.

**10:45 AM 11:45 AM International Committee Meeting**  
*Toronto Ballroom II & III*

The International Committee will hear a spotlight presentation on Mashantucket Pequot Tribal Nation, as well as a presentation on artificial intelligence (AI) from the Workplace Safety and Insurance Board (WSIB) in Ontario.

**11:45 AM 1:15 PM Lunch (on your own)**

**1:15 PM 2:15 PM Regulation Committee Meeting**  
*Toronto Ballroom II & III*

Attendees of the Regulation Committee will hear an update on the Self-Insurance Handbook followed by a panel discussion "To Insure or Not to Insure -Why is that a Question" on all things insurance.

**1:15 PM 2:15 PM EDI Medical and Provider to Payer (ProPay) Committee Meeting**

The EDI Medical and Provider to Payer Committee will discuss updates to the eBill Model Rule and Companion Guide and continue work on their survey regarding prior authorization.

**2:15 PM 2:30 PM Refreshment Break**  
*Convention Level Foyer*

**2:30 PM 3:30 PM Work Disability Prevention and Return to Work Committee Meeting**  
*Toronto Ballroom II & III*

Attendees of the Work Disability Prevention and Return to Work Committee will hear a presentation "What's So Unique about Psych Claims and Return to Work?" regarding psych claim challenges when supporting the worker's recovery and return to work.

**2:30 PM 3:30 PM EDI Systems Committee Meeting**  
*Toronto Ballroom I*

The EDI Systems Committee will discuss XML and trading partner table updates followed by a brief presentation on the IAIABC EDI standards and their benefits, challenges, and considerations when implementing.

**3:45 PM 4:45 PM Creating Cross-Border Connections Sponsored by Deloitte**

*Toronto Ballroom II & III*

Join fellow IAIABC attendees for an exhilarating speed networking session where professionals meet, exchange ideas, and expand their business contacts in a dynamic and fast-paced environment. Come prepared to meet new attendees and broaden your network.

**5:15 PM 6:15 PM Attendee Happy Hour Sponsored by Verisk**

*Convention Level Foyer*

Unwind after a day of sessions at the Attendee Happy Hour. Engage in lively discussions, make new connections, and indulge in a variety of appetizers and drinks. Name badges are required for this event. Any guests planning to attend this event will need to purchase a ticket ahead of time.

**6:45 PM 8:45 PM Connection Dinner (additional fee and ticket required)**

*Chef's Hall*

Embark on a culinary adventure at the IAIABC Connection Dinner, hosted in the vibrant atmosphere of a local food hall, Chef's Hall. This gathering is designed for attendees to savor not just the flavors of the food hall's diverse offerings but also the rich conversations and connections that will unfold over shared tables. The IAIABC will provide beer, wine, and non-alcoholic drinks, you purchase your dinner at Chef's Hall. Separate sign-up required.

## Tuesday, September 24

**7:30 AM 4:00 PM Check-in and Registration**

*Convention Level Foyer*

**7:30 AM 4:00 PM Sponsor Marketplace**

*Convention Level Foyer*

The sponsor marketplace showcases industry leaders in service and technology. Stop by to learn about products and services to help meet your workers' compensation needs.

**7:30 AM 8:30 AM Breakfast Buffet Sponsored by Optum**

*Convention Level Foyer*

Menu:  
Orange and Apple Juice (gf)(df)

Fresh Fruit salad (gf/V+)  
Mini Gourmandise Pastries  
Buttermilk Pancakes with Canadian Maple  
Syrup and Fruit Compote  
Scrambled Eggs with Scallions (gf)(df)  
Maple Pork Sausage, Bacon  
Lyonnais Breakfast Potatoes with Fresh Rosemary (gf) (df)  
English Muffins, White, Whole Wheat &  
Rye Breads  
Butter, Bonne Maman Preserves, Honey  
Individual Fruit Yogurts (gf)  
Seasonal Fruit Smoothies (gf)(V+)

**8:30 AM 9:00 AM Welcome and President's Address**

*Toronto Ballroom I*

Join IAIABC President, Robert Doucette, Cabinet Secretary, New Mexico General Services Department, as he reflects on 2024 and looks toward the future. President and CEO of WSIB, Jeffrey Lang, will also welcome us to Toronto.

**9:00 AM 10:00 AM Keynote: Anthony Lue**

*Toronto Ballroom I*

Anthony Lue, a motivational speaker and accessibility consultant, has lived a life filled with challenges and triumphs. Born and raised in Pickering, Ontario, he found his passion for sports and speed at a young age and showed great promise as a top-performing hurdler and baseball player. However, life took a drastic turn when he was involved in a traumatic accident at the age of 19 at his automotive apprenticeship that left him paraplegic. In Anthony's keynote address, he shares his message of perseverance and success with audiences, encouraging them to overcome obstacles and reach their goals.

**10:00 AM 10:30 AM Coffee Break**

*Convention Level Foyer*

**10:30 AM 11:30 AM Navigating the New Frontier: The Impact of Artificial Intelligence on Workers' Compensation Systems**

*Toronto Ballroom I*

The integration of Artificial Intelligence (AI) technologies has profound implications for the management of workplace injuries, claims processing, fraud detection, and ongoing support for injured workers. This presentation seeks to explore these impacts, the challenges they pose, and the opportunities they create for the future of workers' compensation.

**10:30 AM 12:00 PM EDI Jurisdictional Forum**

*Toronto Ballroom II & III*

Hear from regulatory EDI leaders on changes and challenges in data reporting. The updates shared provide essential information for reporters to plan and prepare for future jurisdictional requirements. Attend for a chance to win a \$250 gift card sponsored by Ebix. Notebooks courtesy of Aerie EDI Group will be available during this session.

**11:30 AM 1:00 PM Lunch (on your own)**

**12:00 PM 1:00 PM Heads of Delegation Luncheon Sponsored by Concentra (invitation only)**

*Carmichael/Jackson*

Starter: Maple Compressed Butternut Squash, Whipped Ricotta, Toasted Pumpkin Seeds, Baby kale and Sherry Emulsion (gf)

Entrée: California cut New York striploin with green peppercorn brandy jus, brown butter roasted baby carrots, French beans, and parmesan gratin (gf)

Vegan Entree: Chili garlic tofu noodles with roasted peanuts, bok choy, broccolini and roasted carrots

Dessert: Sticky Toffee Pudding with salted caramel, mascarpone cream, hazelnut praline

**1:15 PM 2:45 PM Heads of Delegation and Associate Members' Forum (open)**

*Toronto Ballroom II & III*

Listen to more than 35 regulatory leaders respond to questions from private sector industry members on what is shaping the future of workers' compensation. Appreciate dialogue between regulators and industry to identify areas of friction and find solutions. Topics of discussion include artificial intelligence, climate change, cannabis policy, and legislative or regulatory updates.

**2:45 PM 3:15 PM Refreshment Break Sponsored by The Black Car Fund**

*Convention Level Foyer*

Menu:

Individual bags of assorted potato chips and pretzels

Assorted Jumbo Cookies: White Chocolate Macadamia Nut Cookie, Chocolate Chunk Cookies, Oatmeal Raisin Cookie

**3:15 PM 4:00 PM Digital Transformation**

*Toronto Ballroom I*

In this panel discussion, hear how three jurisdictions are transforming their agencies by harnessing digital tools and new technologies. From internal workflows, stakeholder communications, and using data, there is no shortage of ways

digital transformations can improve efficiencies and outcomes. Attendees will leave this session with ideas and strategies to enhance their own organizations.

**3:15 PM 5:15 PM EDI Claims Modernization Workshop 1**  
*Carmichael/Jackson*

Participate in a working session for the future EDI Claims Standard.

**4:15 PM 5:15 PM Understanding Life After Work Injury in Ontario**  
*Toronto Ballroom I*

This session will highlight what can be learnt from surveying workers' compensation claimants after they have left the insurance system, and how this information can inform system level practices to prevent disability following a workplace injury and illness.

**5:30 PM 6:15 PM Board of Directors' and Top Tier Sponsors' Reception (invitation only)**  
*Governor General Suite*

**7:00 PM 9:00 PM NextGen Dinner (invitation only)**  
*Craft Beer Market*

## Wednesday, September 25

**7:30 AM 4:30 PM Check-in and Registration**  
*Convention Level Foyer*

**7:30 AM 4:30 PM Sponsor Marketplace**  
*Convention Level Foyer*

The sponsor marketplace showcases industry leaders in service and technology. Stop by to learn about products and services to help meet your workers' compensation needs.

**7:30 AM 8:30 AM Breakfast Buffet**  
*Convention Level Foyer*

Menu:

Fresh Pressed Vegetable Fruit Juices (gf/V+)

Green Goddess Juice (Kale, Apple, Passion Fruit Juice)

& Turmeric Elixir (Orange, Carrot, Turmeric)

Sliced Energy Fruit - Oranges, Pineapple, Cantaloupe, Honeydew Melon, Watermelon (gf/V+)

Build Your own Parfait Station - Greek Yogurt, Over Night-Soaked Oats, House Made Hilton Granola, Local Honey, Nuts and Seeds (v)  
House Baked Muffins, Banana Loaf with Butter & Bonne Maman Preserves

**8:30 AM 10:30 AM EDI Claims Modernization Workshop 2**  
*Carmichael/Jackson*

Participate in a working session for the future EDI Claims Standard.

**8:45 AM 9:45 AM Optimizing Recovery Management**  
*Toronto Ballroom II & III*

In 2023, the Workplace Safety and Insurance Board (WSIB) began implementing its 5-year Optimizing Recovery management strategy. Learn how the WSIB has leveraged internal and external expert clinical resources to help people with claims during their recovery journey, and how they are working towards making their services better, easier and faster.

**9:45 AM 10:15 AM Coffee Break**  
*Convention Level Foyer*

**10:15 AM 11:00 AM Sleep, There are Risks: Wake Up to the Impact of Fatigue on the Workplace and What You Can Do**  
*Governor General Suite*

Participate in an interactive discussion that will introduce you to impactful hidden costs associated with sleep and fatigue and with examples of effective and easy strategies to turn the hidden costs of sleep and fatigue into hidden benefits.

**10:15 AM 11:00 AM Exploring the Changing Landscape of Mental Health Disabilities and Emerging Workplace Trends**  
*Toronto Ballroom I*

This presentation will focus on providing insights into the management of mental health claims within the workers' compensation framework and as it applies to chronic and traumatic mental stress, while also examining emerging best practices for navigating the evolving workplace.

**11:15 AM 12:30 PM Associate Member Council Meeting**  
*Toronto Ballroom I*

Navigating the Evolving Regulatory Landscape of Workers' Compensation Telemedicine: As the integration of telemedicine and workers' compensation gains traction, proponents continue to face a mountain of regulatory hurdles.



A panel of workers' compensation and telemedicine industry thought leaders will address these challenges and share insights on telemedicine's impact on workers' compensation and its policymakers.

**12:30 PM 2:00 PM Awards Luncheon Sponsored by NCCI**

*Toronto Ballroom II & III*

Menu:

Starter: Norfolk County greens with roasted pears, goat cheddar, pumpkin seeds, and rosewood estates honey vinaigrette (gf)(v)

Entrée: Ontario chicken supreme with 100 km black bean cassoulet, braised onion, chicken jus with brioche crumbs

Vegan Entrée: Creamy wild mushroom Risotto & truffle cream (gf)

Dessert: Strawberry rhubarb tart with vanilla anglaise

**2:00 PM 3:00 PM The 25 Billion Dollar Gorilla: Employer Workers' Compensation Premium Fraud**

*Toronto Ballroom I*

This presentation will bring to light premium-fraud schemes and new data on the degree of employer premium fraud and the harm it is causing to insurers, workers, and compliant employers.

**2:00 PM 3:00 PM Vocational Rehabilitation Counselors: Providing Key Resources in a Successful Return to Work**

*Governor General Suite*

Research and experience have shown that the longer an injured worker remains out of work, the more challenging it is for them to successfully return to employment. This session aims to promote best practices trending in New York that engage an active vocational rehabilitation program in assisting an injured worker in their quest to return to work.

**3:00 PM 3:30 PM Refreshment Break**

*Convention Level Foyer*

**3:30 PM 4:30 PM NextGen Ignite!**

*Toronto Ballroom II & III*

IAIABC NextGen Award recipients will share their experiences through "Ignite" presentations. Each presenter will enlighten and entertain through unique stories that will prompt reflection and inspiration.

**6:30 PM 8:00 PM President's Reception Sponsored by Deloitte**

*Little Canada*

Put your passport to good use at Little Canada. Voted Ontario's #1 Indoor Attraction by Attractions Ontario and Travellers' Choice by TripAdvisor. Little Canada takes you on an immersive journey through the sights and sounds of various regions of Canada in miniature scale. Enjoy food and drinks while exploring major attractions throughout Canada on a "Little" scale. Meet in the lobby at 5:15 pm to walk with a group to Little Canada or to ride over on a bus.

Menu:

Tomato Toast V

Stracciatella, Manchego, Sourdough, Basil Sprouts, Chili Relish, Maldon Sea Salt

Green Papaya Roll Gf, V+, Dairy Free

Marinated Vegetables, Avocado Purée, Tom Yum Agave, Crispy Shallots

Spicy Falafel Gf, V+

Herb Chickpea, Green Shug, Beet Hummus, Garlic Sauce, Pickled Squash

Chicken Parm Slider

Pomodoro, Provolone, Pickled Jalapeño, Pesto Aioli, Arugula, Parmesan Brioche

Birria Quesadilla Gf

Short Rib, Oaxaca Cheese, Grilled Corn, Smoked Crema, Hot Sauce, Pickled Shallot, Cilantro

Popcorn Shrimp

Buttermilk Marinade, FD Sauce, Jalapeño Shallot Relish, Old Bay, Chives

Wagyu Smash Burger

Wagyu Beef Patty, Griddled Onions, American Cheddar, FD Sauce, Chilli Relish, Iceberg, Potato Bun

Truffle Waffle Fries

Rosemary Thyme Salt, Truffle Oil, Truffle Malt Mayo, Parmesan, Chives

Herb Garlic Gnocchi V

Brown Butter, Golden Zucchini Sauce, Preserved Chilli, Pumpkin Seed Brittle, Toasted Garlic, Pickled Squash Salad

Gluten Free Penne Dairy free, Gf

Impossible Bolognese, Preserved Chili, Toasted Garlic, Herb Salad

RASA Salad Gf, V

Kale, Napa Cabbage, Quinoa, Cucumbers, Tomatoes, Peppers, Grapes, Mint, Parsley, Red Wine Vinaigrette, Jalapeño Feta, Crumbled Feta, Harissa Chickpeas, Sumac

Heirloom Beet Salad V, Contains Nuts

Grilled Heirloom Beets, Whipped Cotija Cheese, Salsa Verde, Grapefruit Segments, 100K Greens, Queso Fresco, Maple Pecans, Crispy Jalapenos, Black Garlic Honey

Chocolate Bites V+ Gf  
Chocolate Dense Cake, Cacao Nib Crunch

Coffee Caramel Doughnut V  
Coffee Caramel Pastry Cream, Cinnamon Sugar

## Thursday, September 26

**7:15 AM 10:45 AM** **Check-in and Registration**  
*Convention Level Foyer*

**7:15 AM 8:15 AM** **Breakfast Session: Back to Balance: A Case Study in Elimination of the WSIB's Unfunded Liability**  
*Toronto Ballroom I*

Ontario will share the strategies they employed to eliminate their \$14.2 billion dollars' worth of unfunded liability in 6 years.

Menu:

Fresh Pressed Vegetable Fruit Juices (gf/V+)

Green Goddess Juice (Kale, Apple, Passion Fruit Juice)

& Turmeric Elixir (Orange, Carrot, Turmeric)

Sliced Energy Fruit - Oranges, Pineapple, Cantaloupe, Honeydew Melon, Watermelon (gf/V+)

Build Your own Parfait Station - Greek Yogurt, Over Night-Soaked Oats, House Made Hilton Granola, Local Honey, Nuts and Seeds (v)

Whole Grain Bread and Raisin Loaf with Butter and Ontario Preserves

**8:30 AM 9:00 AM** **Annual Business Meeting**  
*Toronto Ballroom II*

Members are invited to hear updates on the finances, membership, projects, and programs of the IAIABC. The 2024-2025 Board of Directors election will take place, and new leadership will be sworn in.

**9:00 AM 9:15 AM** **Coffee Break**  
*Convention Level Foyer*

**9:15 AM 10:15 AM** **Taiwan (ROC) Occupational Safety and Health Administration Spotlight**  
*Toronto Ballroom I*

Join Director General Tzou as he discusses Taiwan's promotion strategy of occupational safety and health. Attendees will also learn about their innovative return to work initiatives for workers suffering from occupational accidents. You don't want to miss this special spotlight!

**10:30 AM 11:30 AM Transforming Healthcare: Unveiling the Impact of Medical Innovation from a Global Perspective**  
*Toronto Ballroom I*

Drawing insights from real-world examples through authorities in Europe, the United States, and Canada, this panel presentation will showcase the journey of implementing a groundbreaking bioMotion Assessment Platform with a focus on aiding rehabilitation. Join us in unraveling the potential of medical innovation and learn how strategic partnerships can pave the way for a brighter future in healthcare.

**10:30 AM 11:30 AM EDI Council Meeting**  
*Toronto Ballroom II*

The EDI Council will hear updates from the EDI Committee leaders, the XML QA Team, and the Claims Steering Committee. A mid-year status of the EDI training, financials, and membership will be provided.

## IAIABC Affiliate Events Policy

As a supporter of the IAIABC and IAIABC event attendee, you are asked not to attend or participate in outside events that take away from the education and networking opportunities provided during IAIABC conference programming hours.

The IAIABC prohibits any organization from hosting private events during conference hours or in conflict with any scheduled IAIABC after-hours events. These times include:

**Monday, September 23 – 7:15 am – 11:45 am and 1:15 pm – 6:15 pm**

**Tuesday, September 24 – 7:30 am – 11:30 am and 1:15 pm – 5:15 pm**

**Wednesday, September 25 – 7:30 am – 8:00 pm**

**Thursday, September 26 – 7:15 am – 11:30 am**

Failure to comply with this policy diminishes the value and experience of the IAIABC Convention for all attendees.

Attendees are asked to contact [events@iaiaabc.org](mailto:events@iaiaabc.org) should they receive an invitation to a private event during these times.