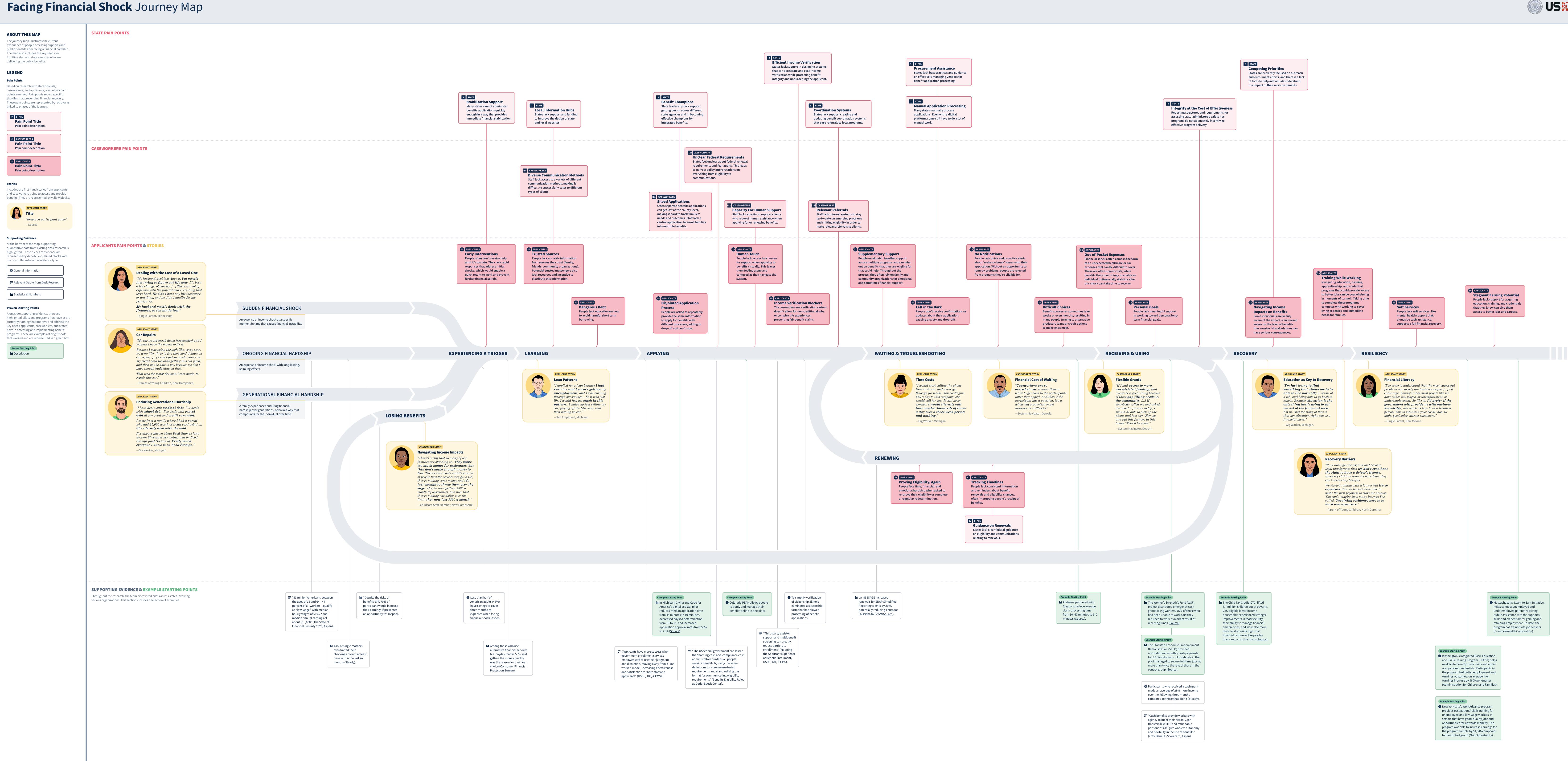
Supporting Evidence

■ Description



Facing Financial Shock

Customer Stories



Minnesota

Jordan **Single Dad** Laid-off Waiter

TANF

- → A waiter, who is **suddenly laid off** because of the pandemic.
- → With a child to support, and rent to pay, he needs a solution fast.

"I wouldn't do [a pay-day loan] again, because it put me in a spot now. Unless I was absolutely sure that I'd be able to make that money back. With the situation that I'm in, it just kind of put me behind me even more."



North Carolina

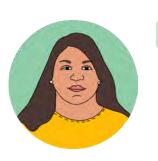
Alina **Gig Worker** Delivery Driver

Medicaid

SNAP

- → A delivery driver whose car breaks down.
- → With no work to support her family and accumulating bills, she chooses to sell her car.

"My car would break down, I wouldn't have the money to fix it. [...] I was going through like, every year, like \$3-5k car repair. And this went on for like two years. And at the time, like I cannot come up with this, like \$3-5k every year to pay this and fix this car. So I might as well just get rid of it."



New Mexico

Elise

Recent Widow

Dishwasher

Medicaid - SNAP - HeadStart - Section 8

- → A mom of four, who is **recently widowed.**
- → She wants to find a higher paying longterm job but fears losing benefits.

"I'd prefer the government [to] provide us with **business knowledge**, like teach us, how to be a business person, how to maintain your books, how to make good sales, attract customers, and also provide a subsidy to enable us to open businesses, so that we can **depend on ourselves**."