

## **Autumn 2022 Section 508 Program Maturity Report**

**Executive Supplemental** 

Government-wide IT Accessibility Program | January 2023

## **Overview**

This document is a companion to the Autumn 2022 Section 508 Program Maturity Summary Report to Executives and is a collection of agency-specific, self-reported data, which masks inherent difficulties when attempting to describe the state of government-wide accessibility compared to viewing the data in aggregate.

#### Included in this document:

- Section 508 Program staffing levels
- Section 508 Program self-assessment
- Conformance of self-reported Internet and Intranet web pages tested
- Conformance of PDF document conformance among top downloads
- Conformance of agency website accessibility statements

#### **Department of Agriculture**

Biannual Agency Section 508 Self Assessment Report to OMB – August 2022

The OMB Section 508 Dashboard is a reflection of all federal departments/agencies capturing key Section 508 metrics. All metrics are reviewed by OMB and provided to individual agency executives. Agencies are required to provide metrics for Acquisition, Agency EIT Lifecycle Activities, Testing and Validation, Complaints Process, and Training and Section 508 Compliance for Intranet and Internet websites.

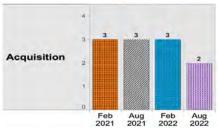
| Agency CIO: Gary Washington                                   | Agency Section 508 Program Manager: Angela Williams             |
|---|---|
| Agency Annual IT Budget: \$2.7B                               | Agency Submitter: Angela Williams                               |
| Number of Employees Supporting Agency Section 508 Program: 60 | Number of Contractors Supporting Agency Section 508 Program: 10 |

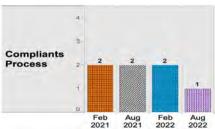
√ Number of Internet web pages evaluated & tested: 49,201 ✓ Percentage of Internet web pages meeting technical standards of those evaluated / tested: 33%

✓ Number of Intranet web pages evaluated & tested: 15,737

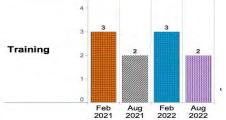
✓ Percentage of Intranet web pages meeting technical standards of those evaluated / tested: 16%

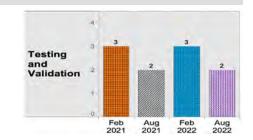
#### AGENCY PROGRESS











- 1 = Ad Hoc
- 2 = Planned
- 3 = Resourced
- 4 = Measured

#### **Corporation for National and Community Service**

Biannual Agency Section 508 Self Assessment Report to OMB – August 2022

The OMB Section 508 Dashboard is a reflection of all federal departments/agencies capturing key Section 508 metrics. All metrics are reviewed by OMB and provided to individual agency executives. Agencies are required to provide metrics for Acquisition, Agency EIT Lifecycle Activities, Testing and Validation, Complaints Process, and Training and Section 508 Compliance for Intranet and Internet websites.

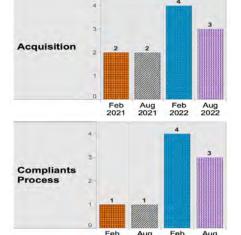
| Agency CIO: Pape Cisse                                       | Agency Section 508 Program Manager: Sharron Tendai             |
|--|--|
| Agency Annual IT Budget: \$N/A                               | Agency Submitter: Otis Winters                                 |
| Number of Employees Supporting Agency Section 508 Program: 4 | Number of Contractors Supporting Agency Section 508 Program: 3 |

√ Number of Internet web pages evaluated & tested: 1.067

√ Percentage of Internet web pages meeting technical standards of those evaluated / tested: 37%

✓ Number of Intranet web pages evaluated & tested: 0 √ Percentage of Intranet web pages meeting technical standards of those evaluated / tested: 0%

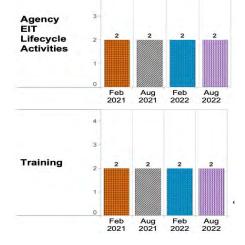
#### AGENCY PROGRESS

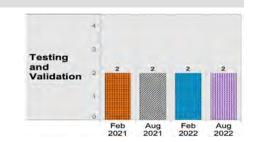


2021

2021

2022





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#### **Department of Commerce**

Biannual Agency Section 508 Self Assessment Report to OMB – August 2022

The OMB Section 508 Dashboard is a reflection of all federal departments/agencies capturing key Section 508 metrics. All metrics are reviewed by OMB and provided to individual agency executives. Agencies are required to provide metrics for Acquisition, Agency EIT Lifecycle Activities, Testing and Validation, Complaints Process, and Training and Section 508 Compliance for Intranet and Internet websites.

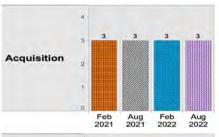
| Agency CIO: Andre Mendez                                      | Agency Section 508 Program Manager: Jennifer Jessup            |
|---|--|
| Agency Annual IT Budget: \$2.8B                               | Agency Submitter: Jennifer Jessup                              |
| Number of Employees Supporting Agency Section 508 Program: 10 | Number of Contractors Supporting Agency Section 508 Program: 6 |

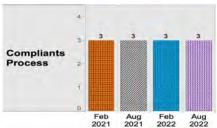
√ Number of Internet web pages evaluated & tested: 100

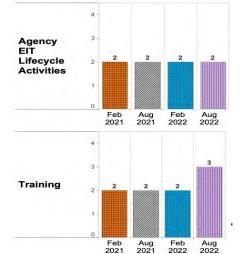
√ Percentage of Internet web pages meeting technical standards of those evaluated / tested: 85% ✓ Number of Intranet web pages evaluated & tested: 100

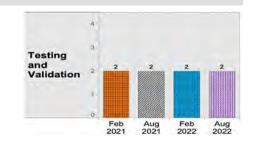
✓ Percentage of Intranet web pages meeting technical standards of those evaluated / tested: 92%

#### AGENCY PROGRESS









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#### **Department of Defense**

Biannual Agency Section 508 Self Assessment Report to OMB – August 2022

The OMB Section 508 Dashboard is a reflection of all federal departments/agencies capturing key Section 508 metrics. All metrics are reviewed by OMB and provided to individual agency executives. Agencies are required to provide metrics for Acquisition, Agency EIT Lifecycle Activities, Testing and Validation, Complaints Process, and Training and Section 508 Compliance for Intranet and Internet websites.

| Agency CIO: John Sherman                                       | Agency Section 508 Program Manager: Susan "Jen" Haggarty         |
|--|--|
| Agency Annual IT Budget: \$36B                                 | Agency Submitter: Jen Haggarty                                   |
| Number of Employees Supporting Agency Section 508 Program: 143 | Number of Contractors Supporting Agency Section 508 Program: 104 |

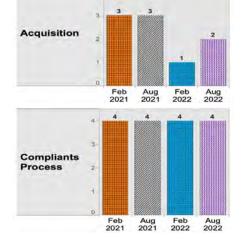
✓ Number of Internet web pages evaluated & tested: 56,159

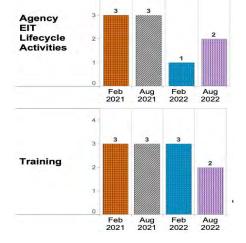
✓ Percentage of Internet web pages meeting technical standards of those evaluated / tested: 93%

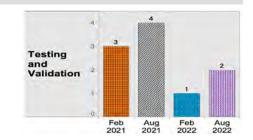
✓ Number of Intranet web pages evaluated & tested: 7,087

✓ Percentage of Intranet web pages meeting technical standards of those evaluated / tested: 86%

#### AGENCY PROGRESS







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#### **Department of Education**

Biannual Agency Section 508 Self Assessment Report to OMB – August 2022

The OMB Section 508 Dashboard is a reflection of all federal departments/agencies capturing key Section 508 metrics. All metrics are reviewed by OMB and provided to individual agency executives. Agencies are required to provide metrics for Acquisition, Agency EIT Lifecycle Activities, Testing and Validation, Complaints Process, and Training and Section 508 Compliance for Intranet and Internet websites.

| Agency CIO: Jason Gray                                       | Agency Section 508 Program Manager: Denise McGland             |
|--|--|
| Agency Annual IT Budget: \$1B                                | Agency Submitter: Jason Lautenbacher                           |
| Number of Employees Supporting Agency Section 508 Program: 4 | Number of Contractors Supporting Agency Section 508 Program: 8 |

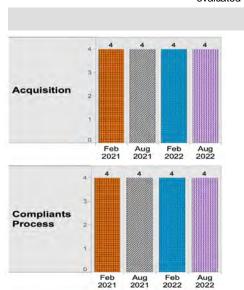
**AGENCY PROGRESS** 

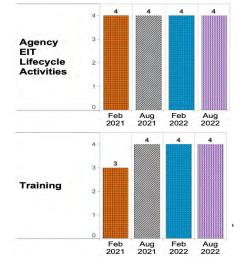
√ Number of Internet web pages evaluated & tested: 47

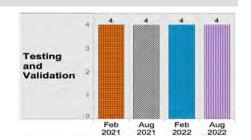
✓ Percentage of Internet web pages meeting technical standards of those evaluated / tested: 83%

✓ Number of Intranet web pages evaluated & tested: 41

✓ Percentage of Intranet web pages meeting technical standards of those evaluated / tested: 100%







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#### **Department of Energy**

Biannual Agency Section 508 Self Assessment Report to OMB – August 2022

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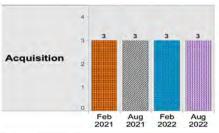
| Agency CIO: Ann Dunkin                                       | Agency Section 508 Program Manager: Teddy Lee Dyer             |
|--|--|
| Agency Annual IT Budget: \$3.1B                              | Agency Submitter: Teddy Lee Dyer                               |
| Number of Employees Supporting Agency Section 508 Program: 1 | Number of Contractors Supporting Agency Section 508 Program: 1 |

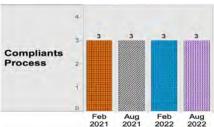
✓ Number of Internet web pages evaluated & tested: 3,564,508

✓ Percentage of Internet web pages meeting technical standards of those evaluated / tested: 99% ✓ Number of Intranet web pages evaluated & tested: 28,392

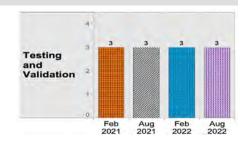
✓ Percentage of Intranet web pages meeting technical standards of those evaluated / tested: 56%

#### AGENCY PROGRESS









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#### **Department of Health and Human Services**

Biannual Agency Section 508 Self Assessment Report to OMB – August 2022

The OMB Section 508 Dashboard is a reflection of all federal departments/agencies capturing key Section 508 metrics. All metrics are reviewed by OMB and provided to individual agency executives. Agencies are required to provide metrics for Acquisition, Agency EIT Lifecycle Activities, Testing and Validation, Complaints Process, and Training and Section 508 Compliance for Intranet and Internet websites.

| Agency CIO: Dr. Karl Mathias                                   | Agency Section 508 Program Manager: Kate Sweeney                |
|--|---|
| Agency Annual IT Budget: \$7B                                  | Agency Submitter: Kate Sweeney                                  |
| Number of Employees Supporting Agency Section 508 Program: 139 | Number of Contractors Supporting Agency Section 508 Program: 67 |

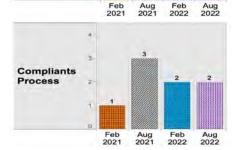
**AGENCY PROGRESS** 

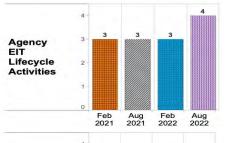
✓ Number of Internet web pages evaluated & tested: 98,861 ✓ Percentage of Internet web pages meeting technical standards of those evaluated / tested: 90%

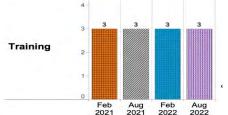
✓ Number of Intranet web pages evaluated & tested: 1,430

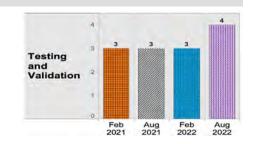
✓ Percentage of Intranet web pages meeting technical standards of those evaluated / tested: 71%











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#### **Department of Homeland Security**

Biannual Agency Section 508 Self Assessment Report to OMB – August 2022

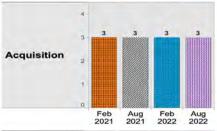
The OMB Section 508 Dashboard is a reflection of all federal departments/agencies capturing key Section 508 metrics. All metrics are reviewed by OMB and provided to individual agency executives. Agencies are required to provide metrics for Acquisition, Agency EIT Lifecycle Activities, Testing and Validation, Complaints Process, and Training and Section 508 Compliance for Intranet and Internet websites.

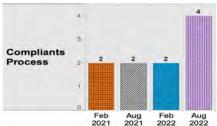
| Agency CIO: Eric Hysen  | Agency Section 508 Program Manager: Nicshan Floyd               |
|---|---|
| Agency Annual IT Budget: \$7.4B                               | Agency Submitter: Nicshan Floyd                                 |
| Number of Employees Supporting Agency Section 508 Program: 35 | Number of Contractors Supporting Agency Section 508 Program: 26 |

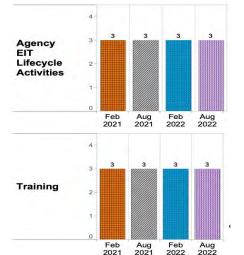
√ Number of Internet web pages evaluated & tested: 87,691 ✓ Percentage of Internet web pages meeting technical standards of those evaluated / tested: 73% ✓ Number of Intranet web pages evaluated & tested: 0

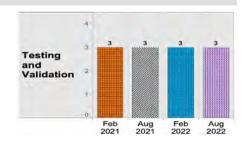
√ Percentage of Intranet web pages meeting technical standards of those evaluated / tested: 0%

#### AGENCY PROGRESS









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#### **Department of Housing and Urban Development**

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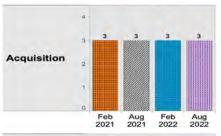
| Agency CIO: Beth Niblock                                     | Agency Section 508 Program Manager: Jeffery Salit              |
|--|--|
| Agency Annual IT Budget: \$447M                              | Agency Submitter: Jeffrey Salit                                |
| Number of Employees Supporting Agency Section 508 Program: 2 | Number of Contractors Supporting Agency Section 508 Program: 1 |

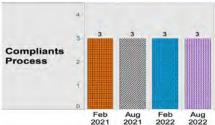
✓ Number of Internet web pages evaluated & tested: 175 ✓ Percentage of Internet web pages meeting technical standards of those evaluated / tested: 100%

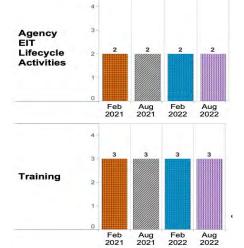
✓ Number of Intranet web pages evaluated & tested: 130

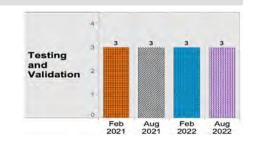
✓ Percentage of Intranet web pages meeting technical standards of those evaluated / tested: 100%

#### AGENCY PROGRESS









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#### **Department of the Interior**

Biannual Agency Section 508 Self Assessment Report to OMB – August 2022

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| Agency CIO: June Hartley (Acting)                            | Agency Section 508 Program Manager: Sid Sharma                 |
|--|--|
| Agency Annual IT Budget: \$1.5B                              | Agency Submitter: Sid Sharma                                   |
| Number of Employees Supporting Agency Section 508 Program: 8 | Number of Contractors Supporting Agency Section 508 Program: 2 |

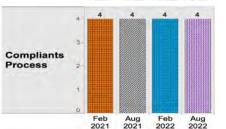
✓ Number of Internet web pages evaluated & tested: 791,321

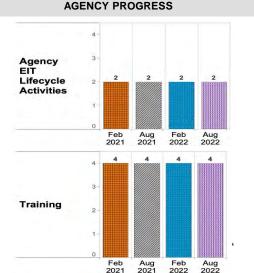
✓ Percentage of Internet web pages meeting technical standards of those evaluated / tested: 85%

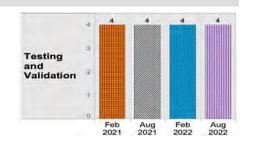
✓ Number of Intranet web pages evaluated & tested: 4,972

✓ Percentage of Intranet web pages meeting technical standards of those evaluated / tested: 88%

# Acquisition 2 | Teb Aug Feb Aug 2021 2022 2022







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#### **Department of Justice**

Biannual Agency Section 508 Self Assessment Report to OMB – August 2022

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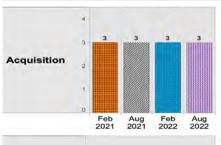
| Agency CIO: Melinda Rogers                                    | Agency Section 508 Program Manager: Robert J. Houser            |
|---|---|
| Agency Annual IT Budget: \$3.1B                               | Agency Submitter: Melody Braswell                               |
| Number of Employees Supporting Agency Section 508 Program: 28 | Number of Contractors Supporting Agency Section 508 Program: 34 |

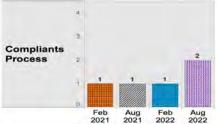
✓ Number of Internet web pages evaluated & tested: 173 ✓ Percentage of Internet web pages meeting technical standards of those evaluated / tested: 91%

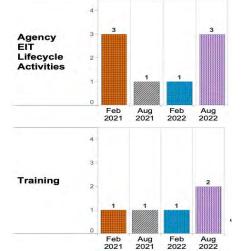
✓ Number of Intranet web pages evaluated & tested: 193

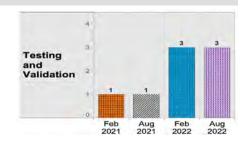
✓ Percentage of Intranet web pages meeting technical standards of those evaluated / tested: 32%

#### AGENCY PROGRESS









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#### **Department of Labor**

Biannual Agency Section 508 Self Assessment Report to OMB – August 2022

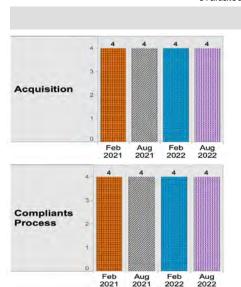
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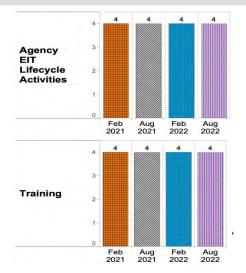
| Agency CIO: Gundeep Ahluwalia                                 | Agency Section 508 Program Manager: Brandon Jubar               |
|---|---|
| Agency Annual IT Budget: \$819M                               | Agency Submitter: Brandon Jubar                                 |
| Number of Employees Supporting Agency Section 508 Program: 62 | Number of Contractors Supporting Agency Section 508 Program: 36 |

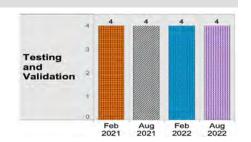
**AGENCY PROGRESS** 

√ Number of Internet web pages evaluated & tested: 53,798 ✓ Percentage of Internet web pages meeting technical standards of those evaluated / tested: 51% ✓ Number of Intranet web pages evaluated & tested: 16,017

✓ Percentage of Intranet web pages meeting technical standards of those evaluated / tested: 31%







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#### **Department of State**

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| Agency CIO: Keith Jones                                      | Agency Section 508 Program Manager: Richard McCarthy           |
|--|--|
| Agency Annual IT Budget: \$2.6B                              | Agency Submitter: Richard McCarthy                             |
| Number of Employees Supporting Agency Section 508 Program: 1 | Number of Contractors Supporting Agency Section 508 Program: 7 |

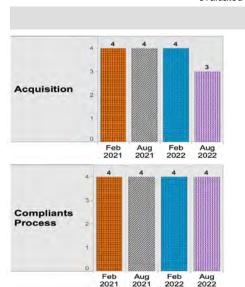
**AGENCY PROGRESS** 

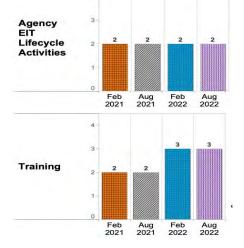
√ Number of Internet web pages evaluated & tested: 27

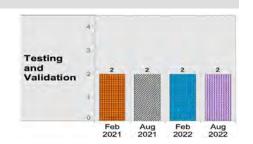
✓ Percentage of Internet web pages meeting technical standards of those evaluated / tested: 45%

✓ Number of Intranet web pages evaluated & tested: 88

✓ Percentage of Intranet web pages meeting technical standards of those evaluated / tested: 35%







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#### **Department of the Treasury**

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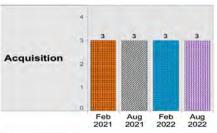
| Agency CIO: Tony Arcadi                                       | Agency Section 508 Program Manager: Vacant (Since January 2020) |
|---|---|
| Agency Annual IT Budget: \$5.4B                               | Agency Submitter: Katelyn Foreman                               |
| Number of Employees Supporting Agency Section 508 Program: 23 | Number of Contractors Supporting Agency Section 508 Program: 14 |

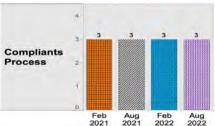
√ Number of Internet web pages evaluated & tested: 28,969

✓ Percentage of Internet web pages meeting technical standards of those evaluated / tested: 82% ✓ Number of Intranet web pages evaluated & tested: 3,839

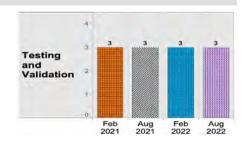
✓ Percentage of Intranet web pages meeting technical standards of those evaluated / tested: 74%

#### AGENCY PROGRESS









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#### **Department of Transportation**

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| Agency CIO: Cordell Schachter                                 | Agency Section 508 Program Manager: Ivan Amir                  |
|---|--|
| Agency Annual IT Budget: \$3.5B                               | Agency Submitter: Ivan Amir                                    |
| Number of Employees Supporting Agency Section 508 Program: 24 | Number of Contractors Supporting Agency Section 508 Program: 3 |

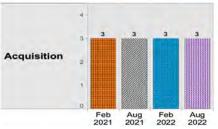
✓ Number of Internet web pages evaluated & tested: 711,652

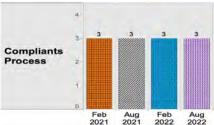
✓ Percentage of Internet web pages meeting technical standards of those evaluated / tested: 75%

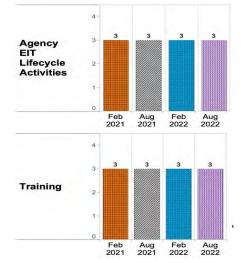
✓ Number of Intranet web pages evaluated & tested: 122,607

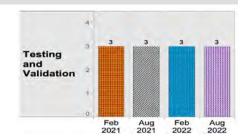
✓ Percentage of Intranet web pages meeting technical standards of those evaluated / tested: 84%

#### AGENCY PROGRESS









- 1 = Ad Hoc
- 2 = Planned
- 3 = Resourced
- 4 = Measured

#### **Department of Veteran Affairs**

Biannual Agency Section 508 Self Assessment Report to OMB – August 2022

The OMB Section 508 Dashboard is a reflection of all federal departments/agencies capturing key Section 508 metrics. All metrics are reviewed by OMB and provided to individual agency executives. Agencies are required to provide metrics for Acquisition, Agency EIT Lifecycle Activities, Testing and Validation, Complaints Process, and Training and Section 508 Compliance for Intranet and Internet websites.

| Agency CIO: Kurt DelBene                                      | Agency Section 508 Program Manager: Pat Sheehan                 |
|---|---|
| Agency Annual IT Budget: \$9.1B                               | Agency Submitter: Pat Sheehan                                   |
| Number of Employees Supporting Agency Section 508 Program: 23 | Number of Contractors Supporting Agency Section 508 Program: 12 |

✓ Number of Internet web pages evaluated & tested: 83,159 ✓ Percentage of Internet web pages meeting technical standards of those evaluated / tested: 0%

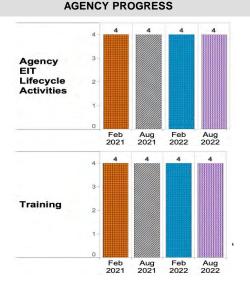
✓ Number of Intranet web pages evaluated & tested: 172,878

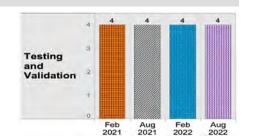
✓ Percentage of Intranet web pages meeting technical standards of those evaluated / tested: 0%

## 

2021

2021





- 1 = Ad Hoc
- 2 = Planned
- 3 = Resourced
- 4 = Measured

#### **Environmental Protection Agency**

Biannual Agency Section 508 Self Assessment Report to OMB – August 2022

The OMB Section 508 Dashboard is a reflection of all federal departments/agencies capturing key Section 508 metrics. All metrics are reviewed by OMB and provided to individual agency executives. Agencies are required to provide metrics for Acquisition, Agency EIT Lifecycle Activities, Testing and Validation, Complaints Process, and Training and Section 508 Compliance for Intranet and Internet websites.

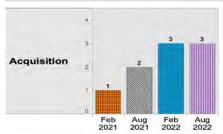
| Agency CIO: Vaughn Noga                                      | Agency Section 508 Program Manager: David Segovia              |
|--|--|
| Agency Annual IT Budget: \$385M                              | Agency Submitter: David Segovia                                |
| Number of Employees Supporting Agency Section 508 Program: 3 | Number of Contractors Supporting Agency Section 508 Program: 1 |

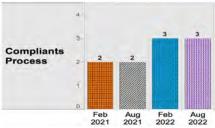
√ Number of Internet web pages evaluated & tested: 91,381 ✓ Percentage of Internet web pages meeting technical standards of those evaluated / tested: 73%

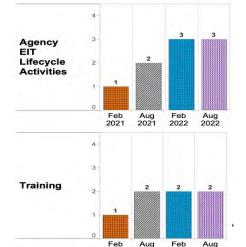
✓ Number of Intranet web pages evaluated & tested: 0

√ Percentage of Intranet web pages meeting technical standards of those evaluated / tested: 0%

#### AGENCY PROGRESS



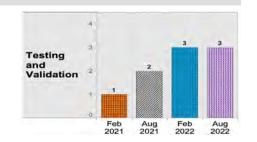




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- 1 = Ad Hoc
- 2 = Planned
- 3 = Resourced
- 4 = Measured

#### **Equal Employment Opportunity Commission**

Biannual Agency Section 508 Self Assessment Report to OMB – August 2022

The OMB Section 508 Dashboard is a reflection of all federal departments/agencies capturing key Section 508 metrics. All metrics are reviewed by OMB and provided to individual agency executives. Agencies are required to provide metrics for Acquisition, Agency EIT Lifecycle Activities, Testing and Validation, Complaints Process, and Training and Section 508 Compliance for Intranet and Internet websites.

| Agency CIO: Pierrette McIntire                               | Agency Section 508 Program Manager: Marc Seawright             |
|--|--|
| Agency Annual IT Budget: \$N/A                               | Agency Submitter: Marc Seawright                               |
| Number of Employees Supporting Agency Section 508 Program: 1 | Number of Contractors Supporting Agency Section 508 Program: 0 |

**AGENCY PROGRESS** 

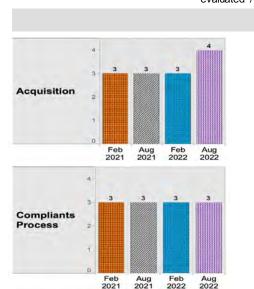
✓ Number of Internet web pages evaluated & tested: 25

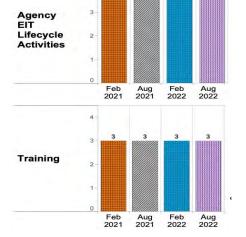
✓ Percentage of Internet web pages meeting technical standards of those evaluated / tested: 97%

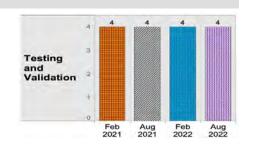
✓ Number of Intranet web pages evaluated & tested: 25

4 4

✓ Percentage of Intranet web pages meeting technical standards of those evaluated / tested: 97%







- 1 = Ad Hoc
- 2 = Planned
- 3 = Resourced
- 4 = Measured

#### **Federal Communications Commission**

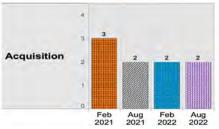
Biannual Agency Section 508 Self Assessment Report to OMB – August 2022

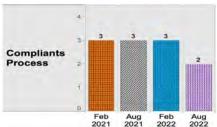
The OMB Section 508 Dashboard is a reflection of all federal departments/agencies capturing key Section 508 metrics. All metrics are reviewed by OMB and provided to individual agency executives. Agencies are required to provide metrics for Acquisition, Agency EIT Lifecycle Activities, Testing and Validation, Complaints Process, and Training and Section 508 Compliance for Intranet and Internet websites.

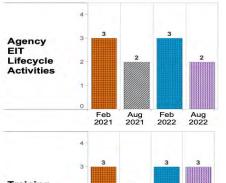
| Agency CIO: Shaun Costello (Acting)                          | Agency Section 508 Program Manager: Rebecca Lovley             |
|--|--|
| Agency Annual IT Budget: \$N/A                               | Agency Submitter: Rebecca Lovley                               |
| Number of Employees Supporting Agency Section 508 Program: 1 | Number of Contractors Supporting Agency Section 508 Program: 6 |

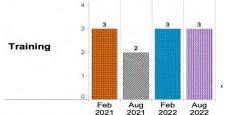
- √ Number of Internet web pages evaluated & tested: 10
- ✓ Percentage of Internet web pages meeting technical standards of those evaluated / tested: 75%
- ✓ Number of Intranet web pages evaluated & tested: 0
- √ Percentage of Intranet web pages meeting technical standards of those evaluated / tested: 0%

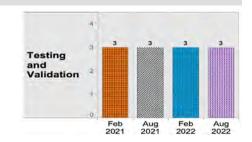
#### AGENCY PROGRESS











- 1 = Ad Hoc
- 2 = Planned
- 3 = Resourced
- 4 = Measured

#### **Federal Deposit Insurance Corporation**

Biannual Agency Section 508 Self Assessment Report to OMB – August 2022

The OMB Section 508 Dashboard is a reflection of all federal departments/agencies capturing key Section 508 metrics. All metrics are reviewed by OMB and provided to individual agency executives. Agencies are required to provide metrics for Acquisition, Agency EIT Lifecycle Activities, Testing and Validation, Complaints Process, and Training and Section 508 Compliance for Intranet and Internet websites.

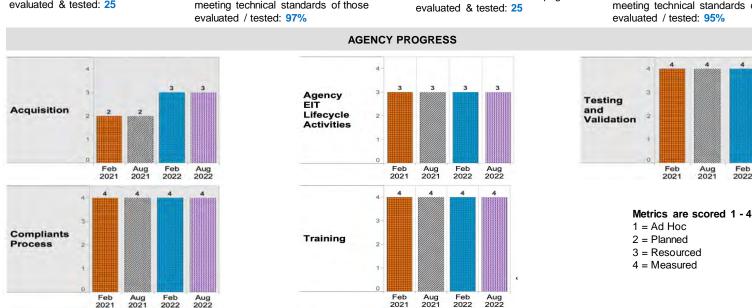
| Agency CIO: Sylvia Burns                                     | Agency Section 508 Program Manager: Brooke Aiken               |
|--|--|
| Agency Annual IT Budget: \$N/A                               | Agency Submitter: Brooke Aiken                                 |
| Number of Employees Supporting Agency Section 508 Program: 1 | Number of Contractors Supporting Agency Section 508 Program: 2 |

✓ Number of Internet web pages evaluated & tested: 25

√ Percentage of Internet web pages meeting technical standards of those ✓ Number of Intranet web pages

√ Percentage of Intranet web pages meeting technical standards of those

2022

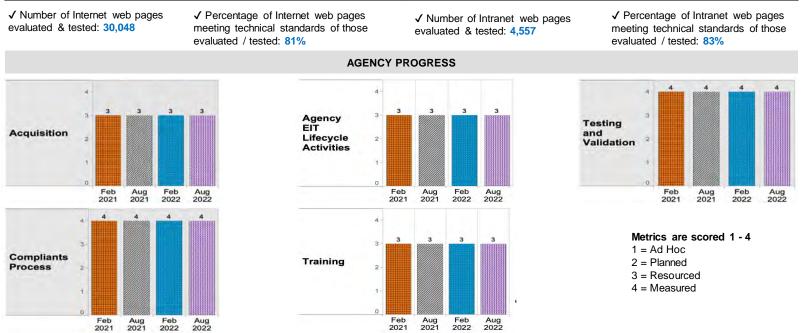


#### **General Services Administration**

Biannual Agency Section 508 Self Assessment Report to OMB – August 2022

The OMB Section 508 Dashboard is a reflection of all federal departments/agencies capturing key Section 508 metrics. All metrics are reviewed by OMB and provided to individual agency executives. Agencies are required to provide metrics for Acquisition, Agency EIT Lifecycle Activities, Testing and Validation, Complaints Process, and Training and Section 508 Compliance for Intranet and Internet websites.

| Agency CIO: Dave Shive                                       | Agency Section 508 Program Manager: Daniel G. Perkins          |
|--|--|
| Agency Annual IT Budget: \$765M                              | Agency Submitter: Daniel G. Perkins                            |
| Number of Employees Supporting Agency Section 508 Program: 6 | Number of Contractors Supporting Agency Section 508 Program: 0 |



#### **National Aeronautics and Space Administration**

Biannual Agency Section 508 Self Assessment Report to OMB – August 2022

The OMB Section 508 Dashboard is a reflection of all federal departments/agencies capturing key Section 508 metrics. All metrics are reviewed by OMB and provided to individual agency executives. Agencies are required to provide metrics for Acquisition, Agency EIT Lifecycle Activities, Testing and Validation, Complaints Process, and Training and Section 508 Compliance for Intranet and Internet websites.

| Agency CIO: Jeffery Seaton                                   | Agency Section 508 Program Manager: Courtney Ritz              |
|--|--|
| Agency Annual IT Budget: \$2.2B                              | Agency Submitter: Courtney Ritz                                |
| Number of Employees Supporting Agency Section 508 Program: 9 | Number of Contractors Supporting Agency Section 508 Program: 3 |

**AGENCY PROGRESS** 

✓ Number of Internet web pages evaluated & tested: 735 ✓ Percentage of Internet web pages meeting technical standards of those evaluated / tested: 62%

✓ Number of Intranet web pages evaluated & tested: 1,996

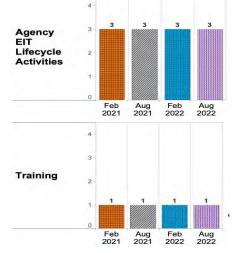
✓ Percentage of Intranet web pages meeting technical standards of those evaluated / tested: 63%

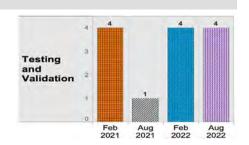
## 

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- 1 = Ad Hoc
- 2 = Planned
- 3 = Resourced
- 4 = Measured

#### **National Archives and Records Administration**

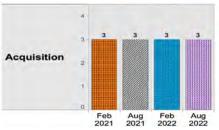
Biannual Agency Section 508 Self Assessment Report to OMB – August 2022

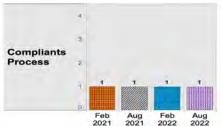
The OMB Section 508 Dashboard is a reflection of all federal departments/agencies capturing key Section 508 metrics. All metrics are reviewed by OMB and provided to individual agency executives. Agencies are required to provide metrics for Acquisition, Agency EIT Lifecycle Activities, Testing and Validation, Complaints Process, and Training and Section 508 Compliance for Intranet and Internet websites.

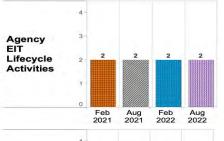
| Agency CIO: Swarnali Haldar                                  | Agency Section 508 Program Manager: Eric Chaskes               |
|--|--|
| Agency Annual IT Budget: \$N/A                               | Agency Submitter: Eric Chaskes                                 |
| Number of Employees Supporting Agency Section 508 Program: 1 | Number of Contractors Supporting Agency Section 508 Program: 0 |

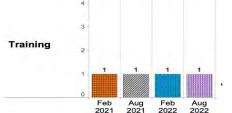
- √ Number of Internet web pages evaluated & tested: 10
- ✓ Percentage of Internet web pages meeting technical standards of those evaluated / tested: 100%
- ✓ Number of Intranet web pages evaluated & tested: 10
- √ Percentage of Intranet web pages meeting technical standards of those evaluated / tested: 100%

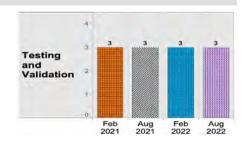
#### AGENCY PROGRESS











- 1 = Ad Hoc
- 2 = Planned
- 3 = Resourced
- 4 = Measured

#### **National Credit Union Administration**

Biannual Agency Section 508 Self Assessment Report to OMB – August 2022

The OMB Section 508 Dashboard is a reflection of all federal departments/agencies capturing key Section 508 metrics. All metrics are reviewed by OMB and provided to individual agency executives. Agencies are required to provide metrics for Acquisition, Agency EIT Lifecycle Activities, Testing and Validation, Complaints Process, and Training and Section 508 Compliance for Intranet and Internet websites.

| Agency CIO: Robert Foster                                    | Agency Section 508 Program Manager: Nickol Davenport           |
|--|--|
| Agency Annual IT Budget: \$N/A                               | Agency Submitter: Nickol Davenport                             |
| Number of Employees Supporting Agency Section 508 Program: 1 | Number of Contractors Supporting Agency Section 508 Program: 2 |

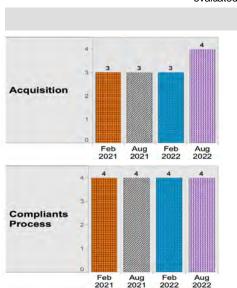
**AGENCY PROGRESS** 

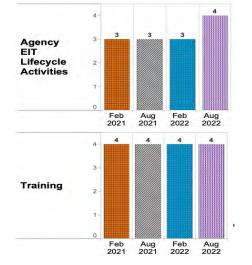
✓ Number of Internet web pages evaluated & tested: 6,096

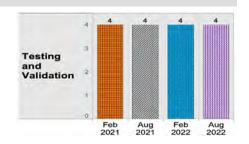
✓ Percentage of Internet web pages meeting technical standards of those evaluated / tested: 98%

✓ Number of Intranet web pages evaluated & tested: 172

✓ Percentage of Intranet web pages meeting technical standards of those evaluated / tested: 18%







- 1 = Ad Hoc
- 2 = Planned
- 3 = Resourced
- 4 = Measured

#### **National Science Foundation**

Biannual Agency Section 508 Self Assessment Report to OMB – August 2022

The OMB Section 508 Dashboard is a reflection of all federal departments/agencies capturing key Section 508 metrics. All metrics are reviewed by OMB and provided to individual agency executives. Agencies are required to provide metrics for Acquisition, Agency EIT Lifecycle Activities, Testing and Validation, Complaints Process, and Training and Section 508 Compliance for Intranet and Internet websites.

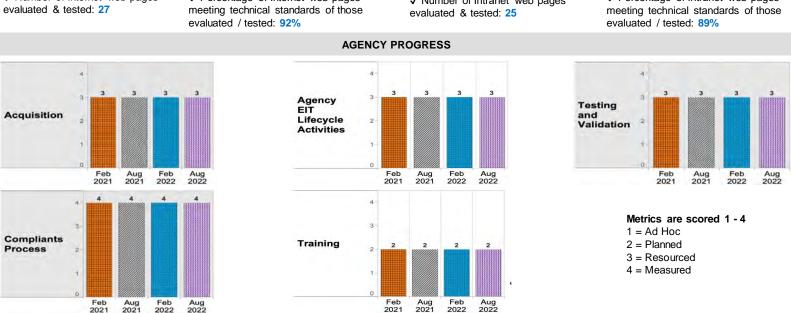
| Agency CIO: Dorothy Aronson                                  | Agency Section 508 Program Manager: Katherine Otts             |
|--|--|
| Agency Annual IT Budget: \$136M                              | Agency Submitter: Katherine Otts                               |
| Number of Employees Supporting Agency Section 508 Program: 2 | Number of Contractors Supporting Agency Section 508 Program: 1 |

✓ Number of Internet web pages

✓ Percentage of Internet web pages

✓ Number of Intranet web pages evaluated & tested: 25

√ Percentage of Intranet web pages



#### **Nuclear Regulatory Commission**

Biannual Agency Section 508 Self Assessment Report to OMB – August 2022

The OMB Section 508 Dashboard is a reflection of all federal departments/agencies capturing key Section 508 metrics. All metrics are reviewed by OMB and provided to individual agency executives. Agencies are required to provide metrics for Acquisition, Agency EIT Lifecycle Activities, Testing and Validation, Complaints Process, and Training and Section 508 Compliance for Intranet and Internet websites.

| Agency CIO: David Nelson                                     | Agency Section 508 Program Manager: John D. Beatty             |
|--|--|
| Agency Annual IT Budget: \$141M                              | Agency Submitter: John D. Beatty                               |
| Number of Employees Supporting Agency Section 508 Program: 1 | Number of Contractors Supporting Agency Section 508 Program: 0 |

**AGENCY PROGRESS** 

√ Number of Internet web pages evaluated & tested: 20

✓ Percentage of Internet web pages meeting technical standards of those evaluated / tested: 95%

✓ Number of Intranet web pages evaluated & tested: 20

✓ Percentage of Intranet web pages meeting technical standards of those evaluated / tested: 100%

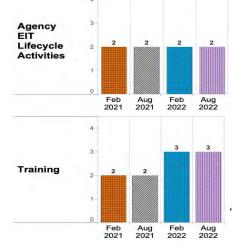
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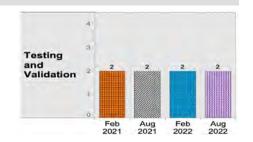
Feb

2021

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- 1 = Ad Hoc
- 2 = Planned
- 3 = Resourced
- 4 = Measured

#### Office of Personnel Management

Biannual Agency Section 508 Self Assessment Report to OMB – August 2022

The OMB Section 508 Dashboard is a reflection of all federal departments/agencies capturing key Section 508 metrics. All metrics are reviewed by OMB and provided to individual agency executives. Agencies are required to provide metrics for Acquisition, Agency EIT Lifecycle Activities, Testing and Validation, Complaints Process, and Training and Section 508 Compliance for Intranet and Internet websites.

| Agency CIO: Guy Cavallo                                      | Agency Section 508 Program Manager: Bethany Letalien            |
|--|---|
| Agency Annual IT Budget: \$125M                              | Agency Submitter: Bethany Letalien                              |
| Number of Employees Supporting Agency Section 508 Program: 6 | Number of Contractors Supporting Agency Section 508 Program: 10 |

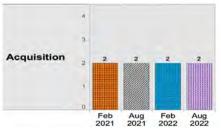
✓ Number of Internet web pages evaluated & tested: 2,331

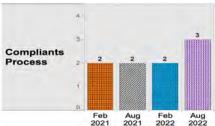
√ Percentage of Internet web pages meeting technical standards of those evaluated / tested: 98%

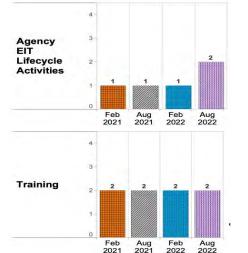
✓ Number of Intranet web pages evaluated & tested: 17

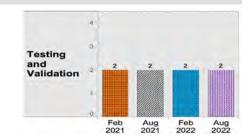
✓ Percentage of Intranet web pages meeting technical standards of those evaluated / tested: 100%

#### AGENCY PROGRESS









- 1 = Ad Hoc
- 2 = Planned
- 3 = Resourced
- 4 = Measured

#### **Pension Benefit Guaranty Corporation**

Biannual Agency Section 508 Self Assessment Report to OMB – August 2022

The OMB Section 508 Dashboard is a reflection of all federal departments/agencies capturing key Section 508 metrics. All metrics are reviewed by OMB and provided to individual agency executives. Agencies are required to provide metrics for Acquisition, Agency EIT Lifecycle Activities, Testing and Validation, Complaints Process, and Training and Section 508 Compliance for Intranet and Internet websites.

| Agency CIO: Robert Scherer                                   | Agency Section 508 Program Manager: Angela Watkins             |
|--|--|
| Agency Annual IT Budget: \$N/A                               | Agency Submitter: Angela Watkins                               |
| Number of Employees Supporting Agency Section 508 Program: 9 | Number of Contractors Supporting Agency Section 508 Program: 0 |

**AGENCY PROGRESS** 

✓ Number of Internet web pages evaluated & tested: 4,977

✓ Percentage of Internet web pages meeting technical standards of those evaluated / tested: 88%

✓ Number of Intranet web pages evaluated & tested: 0

√ Percentage of Intranet web pages meeting technical standards of those evaluated / tested: 0%

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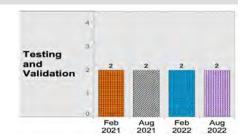
Feb

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2022





- 1 = Ad Hoc
- 2 = Planned
- 3 = Resourced
- 4 = Measured

#### **Small Business Administration**

Biannual Agency Section 508 Self Assessment Report to OMB – August 2022

The OMB Section 508 Dashboard is a reflection of all federal departments/agencies capturing key Section 508 metrics. All metrics are reviewed by OMB and provided to individual agency executives. Agencies are required to provide metrics for Acquisition, Agency EIT Lifecycle Activities, Testing and Validation, Complaints Process, and Training and Section 508 Compliance for Intranet and Internet websites.

| Agency CIO: Keith Bluestein                                  | Agency Section 508 Program Manager: Shawn Garmer               |
|--|--|
| Agency Annual IT Budget: \$129M                              | Agency Submitter: Shawn Garmer                                 |
| Number of Employees Supporting Agency Section 508 Program: 1 | Number of Contractors Supporting Agency Section 508 Program: 0 |

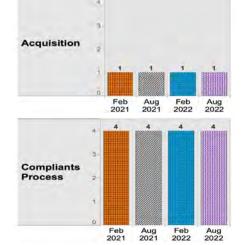
√ Number of Internet web pages evaluated & tested: 3.914

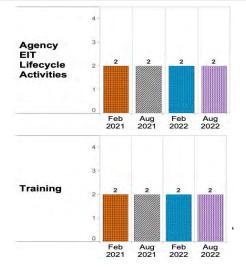
✓ Percentage of Internet web pages meeting technical standards of those evaluated / tested: 64%

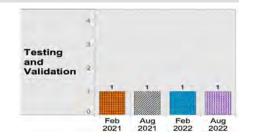
✓ Number of Intranet web pages evaluated & tested: 0

✓ Percentage of Intranet web pages meeting technical standards of those evaluated / tested: 0%

#### AGENCY PROGRESS







- 1 = Ad Hoc
- 2 = Planned
- 3 = Resourced
- 4 = Measured

#### **Securities and Exchange Commission**

Biannual Agency Section 508 Self Assessment Report to OMB – August 2022

The OMB Section 508 Dashboard is a reflection of all federal departments/agencies capturing key Section 508 metrics. All metrics are reviewed by OMB and provided to individual agency executives. Agencies are required to provide metrics for Acquisition, Agency EIT Lifecycle Activities, Testing and Validation, Complaints Process, and Training and Section 508 Compliance for Intranet and Internet websites.

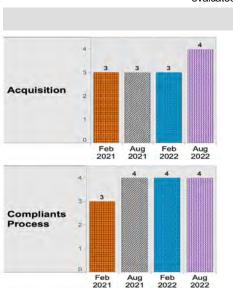
| Agency CIO: David Bottom                                     | Agency Section 508 Program Manager: Sharvon Jones              |
|--|--|
| Agency Annual IT Budget: \$N/A                               | Agency Submitter: Sharvon Jones                                |
| Number of Employees Supporting Agency Section 508 Program: 1 | Number of Contractors Supporting Agency Section 508 Program: 4 |

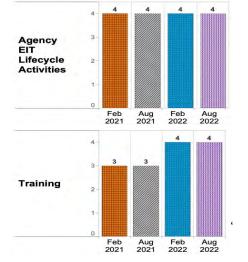
**AGENCY PROGRESS** 

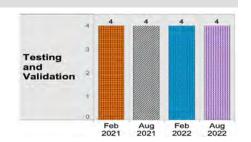
✓ Number of Internet web pages evaluated & tested: 9 ✓ Percentage of Internet web pages meeting technical standards of those evaluated / tested: 97%

✓ Number of Intranet web pages evaluated & tested: 42

✓ Percentage of Intranet web pages meeting technical standards of those evaluated / tested: 92%







- 1 = Ad Hoc
- 2 = Planned
- 3 = Resourced
- 4 = Measured

#### **Social Security Administration**

Biannual Agency Section 508 Self Assessment Report to OMB – August 2022

The OMB Section 508 Dashboard is a reflection of all federal departments/agencies capturing key Section 508 metrics. All metrics are reviewed by OMB and provided to individual agency executives. Agencies are required to provide metrics for Acquisition, Agency EIT Lifecycle Activities, Testing and Validation, Complaints Process, and Training and Section 508 Compliance for Intranet and Internet websites.

| Agency CIO: Sean Brune  | Agency Section 508 Program Manager: Pierce Crowell              |
|---|---|
| Agency Annual IT Budget: \$2B                                 | Agency Submitter: Yin C Chan                                    |
| Number of Employees Supporting Agency Section 508 Program: 30 | Number of Contractors Supporting Agency Section 508 Program: 14 |

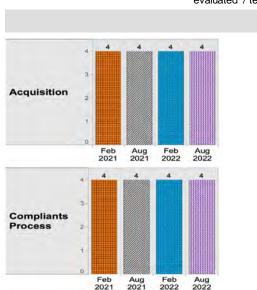
**AGENCY PROGRESS** 

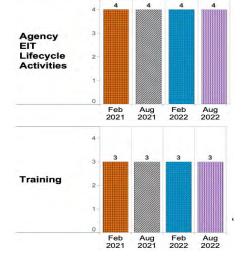
✓ Number of Internet web pages evaluated & tested: 9,498

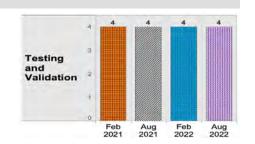
✓ Percentage of Internet web pages meeting technical standards of those evaluated / tested: 100%

✓ Number of Intranet web pages evaluated & tested: 44,069

✓ Percentage of Intranet web pages meeting technical standards of those evaluated / tested: 71%







- 1 = Ad Hoc
- 2 = Planned
- 3 = Resourced
- 4 = Measured

#### **United States Access Board**

Biannual Agency Section 508 Self Assessment Report to OMB – August 2022

The OMB Section 508 Dashboard is a reflection of all federal departments/agencies capturing key Section 508 metrics. All metrics are reviewed by OMB and provided to individual agency executives. Agencies are required to provide metrics for Acquisition, Agency EIT Lifecycle Activities, Testing and Validation, Complaints Process, and Training and Section 508 Compliance for Intranet and Internet websites.

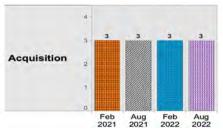
| Agency CIO: Susan Little                                     | Agency Section 508 Program Manager: Bruce Bailey               |
|--|--|
| Agency Annual IT Budget: \$N/A                               | Agency Submitter: Bruce Bailey                                 |
| Number of Employees Supporting Agency Section 508 Program: 4 | Number of Contractors Supporting Agency Section 508 Program: 0 |

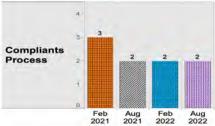
✓ Number of Internet web pages evaluated & tested: 1.569

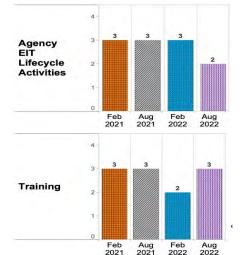
√ Percentage of Internet web pages meeting technical standards of those evaluated / tested: 98%

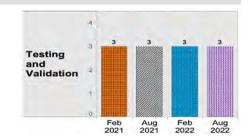
✓ Number of Intranet web pages evaluated & tested: 1 √ Percentage of Intranet web pages meeting technical standards of those evaluated / tested: 0%

#### AGENCY PROGRESS









- 1 = Ad Hoc
- 2 = Planned
- 3 = Resourced
- 4 = Measured

#### **Unites States Agency for International Development**

Biannual Agency Section 508 Self Assessment Report to OMB – August 2022

The OMB Section 508 Dashboard is a reflection of all federal departments/agencies capturing key Section 508 metrics. All metrics are reviewed by OMB and provided to individual agency executives. Agencies are required to provide metrics for Acquisition, Agency EIT Lifecycle Activities, Testing and Validation, Complaints Process, and Training and Section 508 Compliance for Intranet and Internet websites.

| Agency CIO: Jay Mahanand                                     | Agency Section 508 Program Manager: William Morgan             |
|--|--|
| Agency Annual IT Budget: \$256M                              | Agency Submitter: William Morgan                               |
| Number of Employees Supporting Agency Section 508 Program: 3 | Number of Contractors Supporting Agency Section 508 Program: 2 |

**AGENCY PROGRESS** 

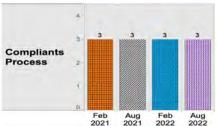
✓ Number of Internet web pages evaluated & tested: 4,945

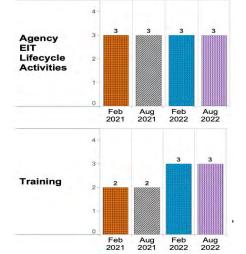
✓ Percentage of Internet web pages meeting technical standards of those evaluated / tested: 54%

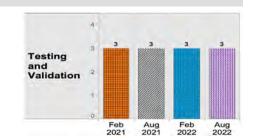
✓ Number of Intranet web pages evaluated & tested: 346

✓ Percentage of Intranet web pages meeting technical standards of those evaluated / tested: 40%

## 







- 1 = Ad Hoc
- 2 = Planned
- 3 = Resourced
- 4 = Measured

#### **United States International Trade Commission**

Biannual Agency Section 508 Self Assessment Report to OMB – August 2022

The OMB Section 508 Dashboard is a reflection of all federal departments/agencies capturing key Section 508 metrics. All metrics are reviewed by OMB and provided to individual agency executives. Agencies are required to provide metrics for Acquisition, Agency EIT Lifecycle Activities, Testing and Validation, Complaints Process, and Training and Section 508 Compliance for Intranet and Internet websites.

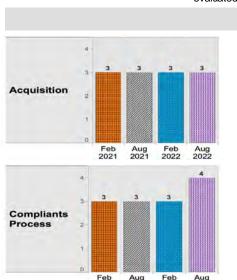
| Agency CIO: Keith B. Vaughn                                  | Agency Section 508 Program Manager: Carrin Brown               |
|--|--|
| Agency Annual IT Budget: \$N/A                               | Agency Submitter: Carrin Brown                                 |
| Number of Employees Supporting Agency Section 508 Program: 2 | Number of Contractors Supporting Agency Section 508 Program: 0 |

**AGENCY PROGRESS** 

✓ Number of Internet web pages evaluated & tested: 140.878 √ Percentage of Internet web pages meeting technical standards of those evaluated / tested: 82%

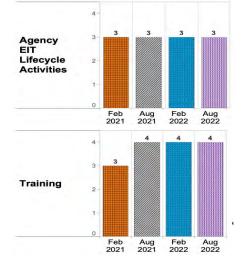
✓ Number of Intranet web pages evaluated & tested: 2,502

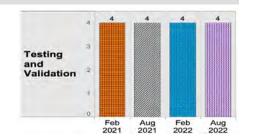
✓ Percentage of Intranet web pages meeting technical standards of those evaluated / tested: 94%



2021

2021





- 1 = Ad Hoc
- 2 = Planned
- 3 = Resourced
- 4 = Measured

#### Department of Agriculture



- The Agency has an Accessibility Statement available on their Internet website?
- ☑ The Accessibility Statement includes information to contact the Section 508 Program?
- ☐ The Accessibility Statement includes the date of last update or review?
- ☑ The Accessibility Statement includes a way for visitor to provide feedback?

### Corporation for National and Community Service

Conformance of Self-reported Internet and Intranet Webpages Tested Corporation for National and Community Service | August 2022

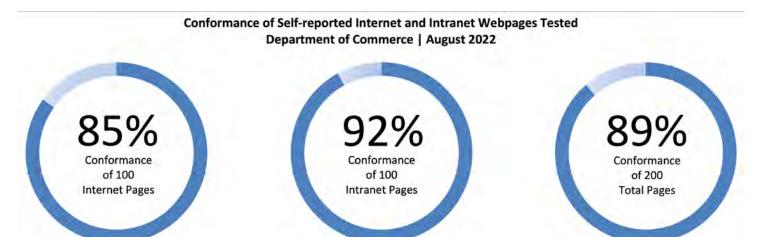






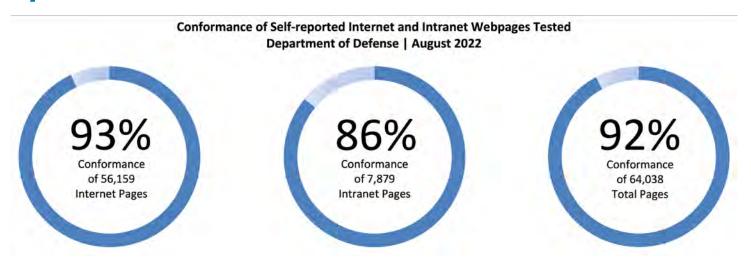
- The Agency has an Accessibility Statement available on their Internet website?
- ☑ The Accessibility Statement includes information to contact the Section 508 Program?
- ☐ The Accessibility Statement includes the date of last update or review?
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#### **Department of Commerce**



- ☑ The Agency has an Accessibility Statement available on their Internet website?
- ☑ The Accessibility Statement includes information to contact the Section 508 Program?
- ☑ The Accessibility Statement includes the date of last update or review?
- ☑ The Accessibility Statement includes a way for visitor to provide feedback?

#### **Department of Defense**



- ☑ The Agency has an Accessibility Statement available on their Internet website?
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#### Department of Education

Conformance of Self-reported Internet and Intranet Webpages Tested

Department of Education | August 2022

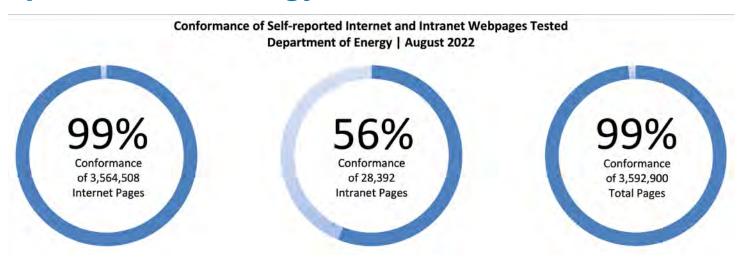






- ☑ The Agency has an Accessibility Statement available on their Internet website?
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### Department of Energy



- ☑ The Agency has an Accessibility Statement available on their Internet website?
- ☑ The Accessibility Statement includes information to contact the Section 508 Program?
- ✓ The Accessibility Statement includes the date of last update or review?
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### Department of Health and Human Services

Conformance of Self-reported Internet and Intranet Webpages Tested

Department of Health and Human Services | August 2022



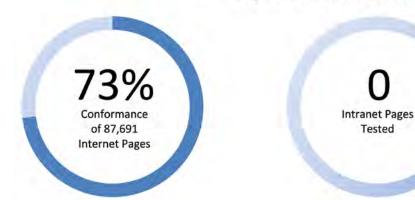




- ☑ The Agency has an Accessibility Statement available on their Internet website?
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### Department of Homeland Security







- ☑ The Agency has an Accessibility Statement available on their Internet website?
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### Department of Housing and Urban Development

Conformance of Self-reported Internet and Intranet Webpages Tested
Department of Housing and Urban Development | August 2022

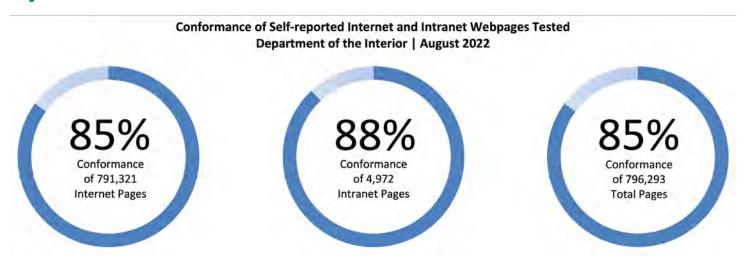






- The Agency has an Accessibility Statement available on their Internet website?
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#### Department of the Interior



- The Agency has an Accessibility Statement available on their Internet website?
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#### **Department of Justice**

Conformance of Self-reported Internet and Intranet Webpages Tested
Department of Justice | August 2022

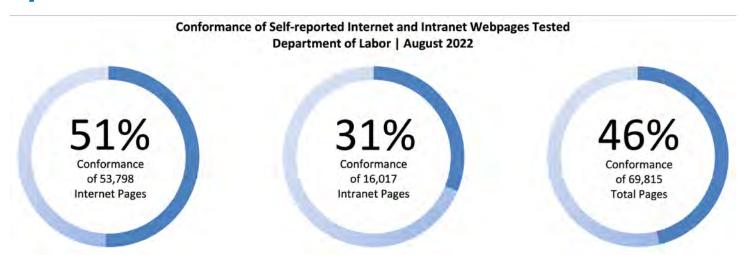






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#### Department of Labor



- ☑ The Agency has an Accessibility Statement available on their Internet website?
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#### Department of State



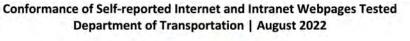






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### Department of Transportation









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#### Department of the Treasury

Conformance of Self-reported Internet and Intranet Webpages Tested

Department of the Treasury | August 2022

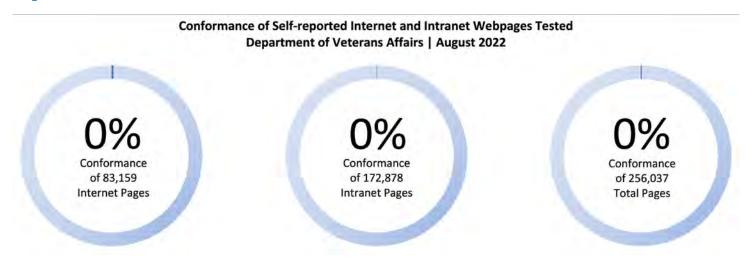






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### Department of Veterans Affairs



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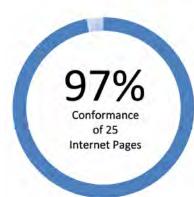
#### **Environmental Protection Agency**



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### **Equal Employment Opportunity Commission**

Conformance of Self-reported Internet and Intranet Webpages Tested
Equal Employment Opportunity Commission | August 2022







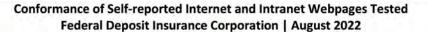
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#### Federal Communications Commission



- ☑ The Agency has an Accessibility Statement available on their Internet website?
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#### Federal Deposit Insurance Corporation









- ☑ The Agency has an Accessibility Statement available on their Internet website?
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#### General Services Administration

Conformance of Self-reported Internet and Intranet Webpages Tested
General Services Administration | August 2022







- The Agency has an Accessibility Statement available on their Internet website?
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### National Aeronautics and Space Administration

Conformance of Self-reported Internet and Intranet Webpages Tested
National Aeronautics and Space Administration | August 2022







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#### National Archives and Records Administration

Conformance of Self-reported Internet and Intranet Webpages Tested
National Archives and Records Administration | August 2022







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#### **National Credit Union Administration**

Conformance of Self-reported Internet and Intranet Webpages Tested
National Credit Union Administration | August 2022

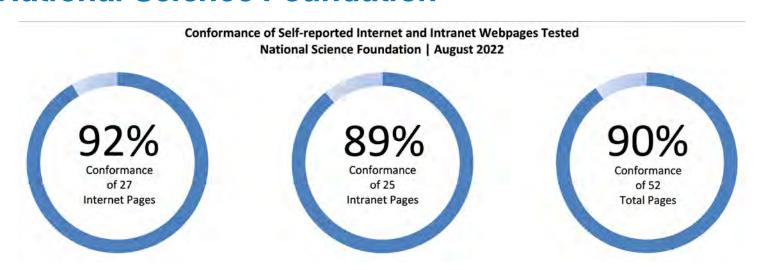






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#### National Science Foundation



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### **Nuclear Regulatory Commission**

Conformance of Self-reported Internet and Intranet Webpages Tested
Nuclear Regulatory Commission | August 2022







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### Office of Personnel Management

Conformance of Self-reported Internet and Intranet Webpages Tested
Office of Personnel Management | August 2022







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#### Pension Benefit Guarantee Corporation



- The Agency has an Accessibility Statement available on their Internet website?
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### Securities and Exchange Commission



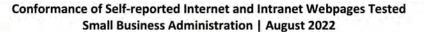






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#### Small Business Administration









- ☑ The Agency has an Accessibility Statement available on their Internet website?
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#### Social Security Administration

Conformance of Self-reported Internet and Intranet Webpages Tested
Social Security Administration | August 2022

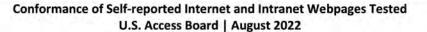






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#### **United States Access Board**





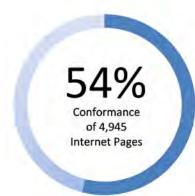




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### United States Agency for International Development

Conformance of Self-reported Internet and Intranet Webpages Tested
Agency for International Development | August 2022





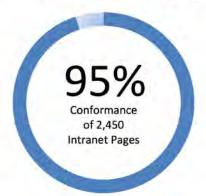


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#### United States International Trade Commission





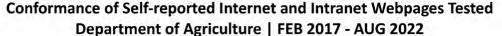


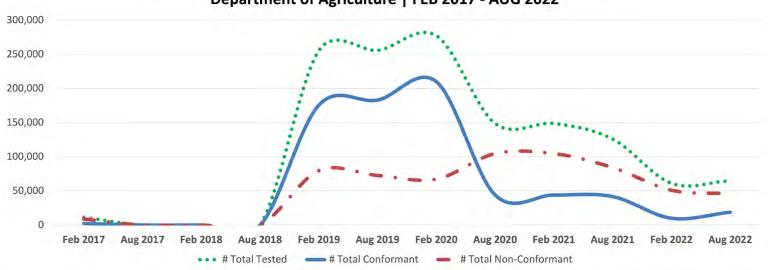


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### Webpage Conformance: Trend Line

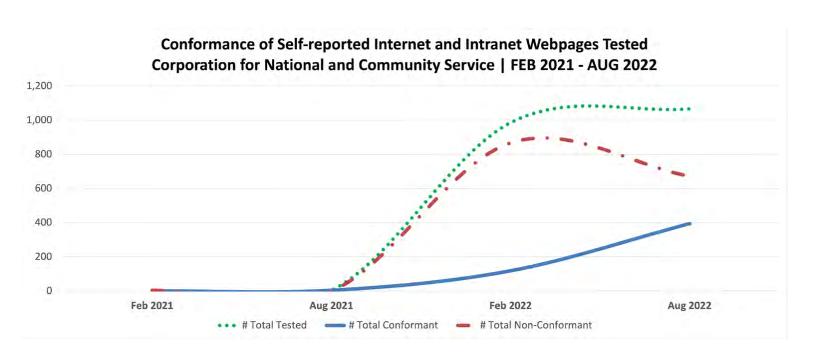
### **Department of Agriculture**



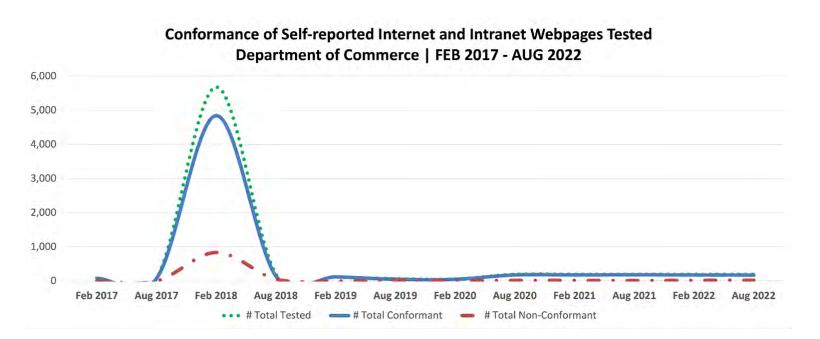


### Webpage Conformance: Trend Line

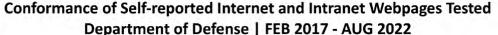
### Corporation for National and Community Service

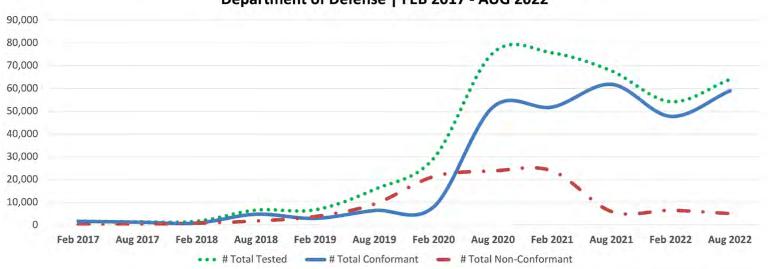


### **Department of Commerce**

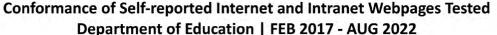


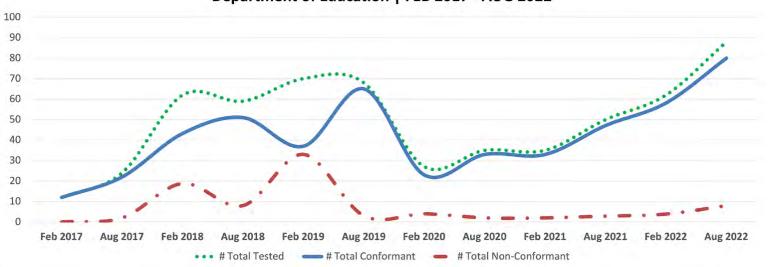
### Department of Defense



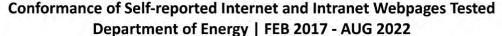


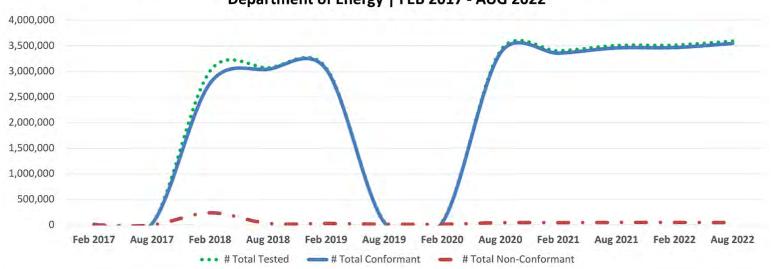
#### **Department of Education**



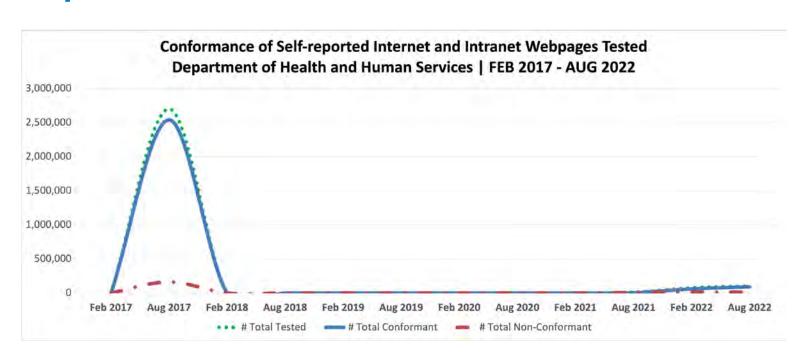


### Department of Energy



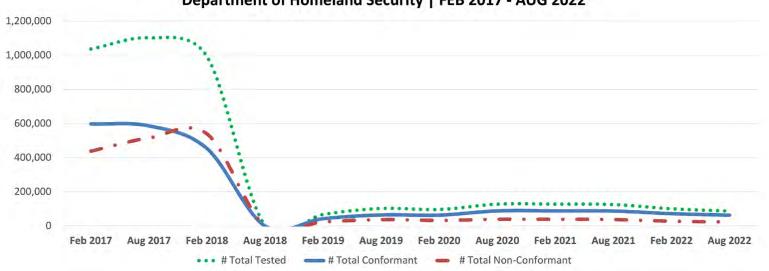


### Department of Health and Human Services



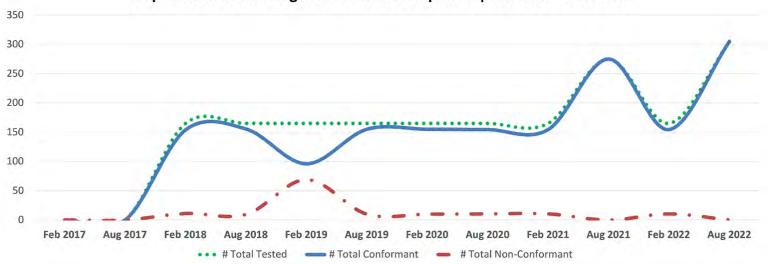
### **Department of Homeland Security**





#### Department of Housing and Urban Development

Conformance of Self-reported Internet and Intranet Webpages Tested
Department of Housing and Urban Development | FEB 2017 - AUG 2022

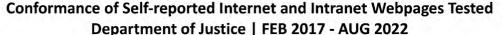


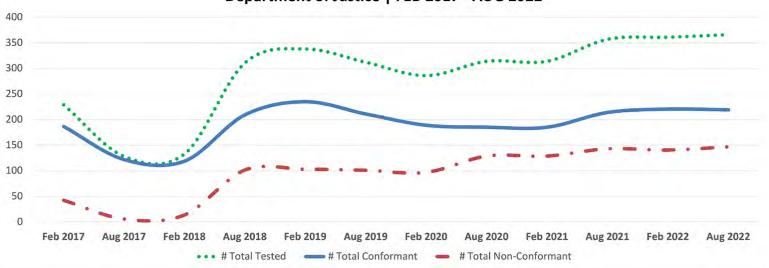
### Department of the Interior



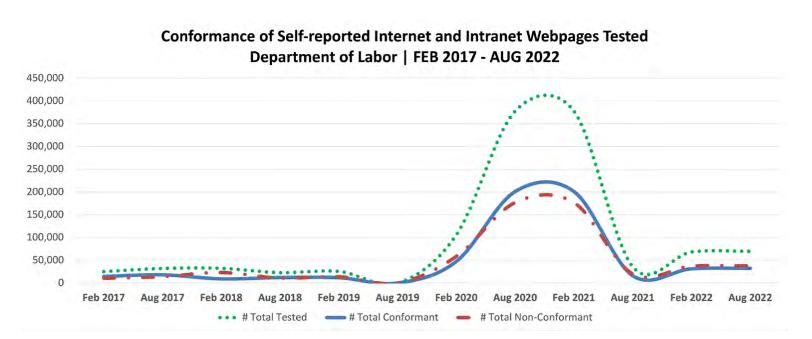


### **Department of Justice**



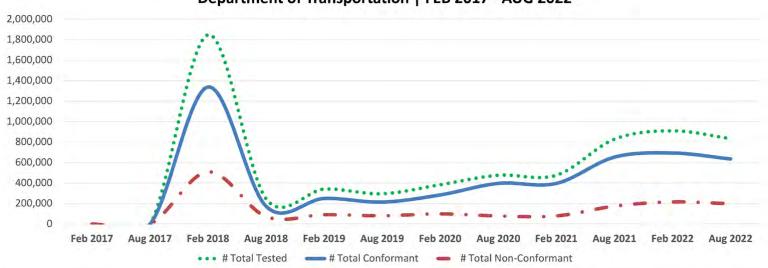


### **Department of Labor**

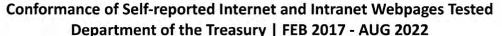


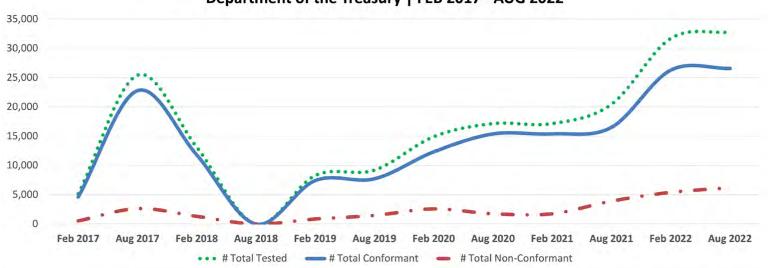
#### Department of Transportation





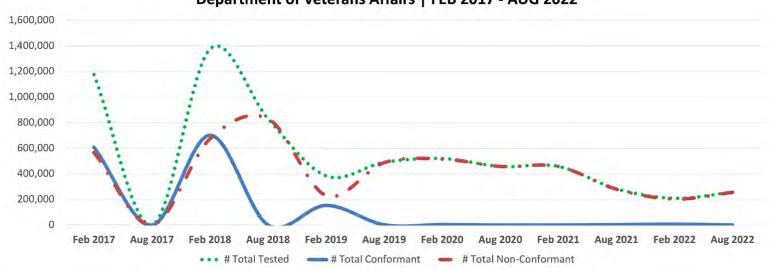
### Department of the Treasury



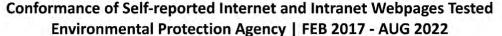


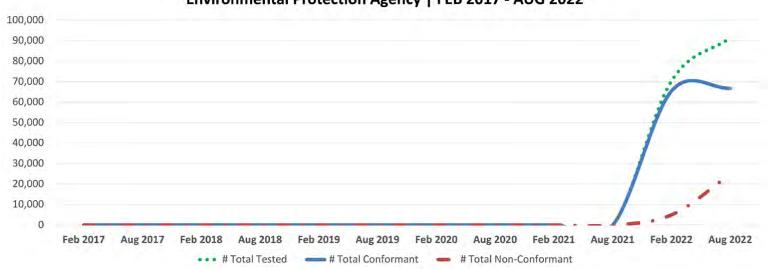
#### Department of Veterans Affairs



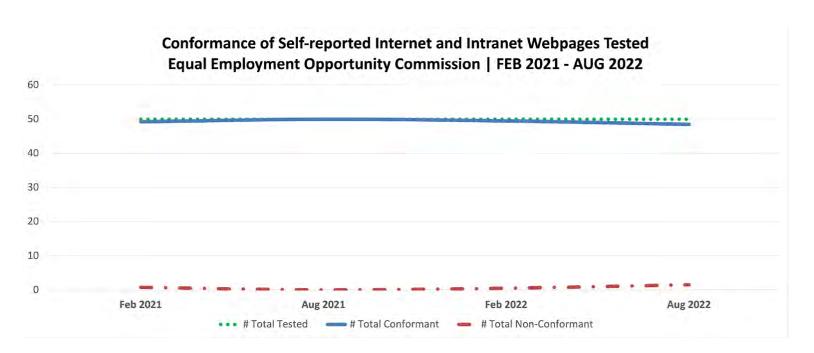


### **Environmental Protection Agency**

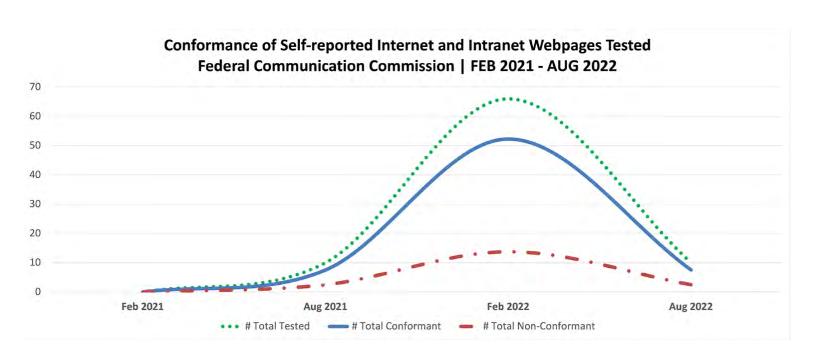




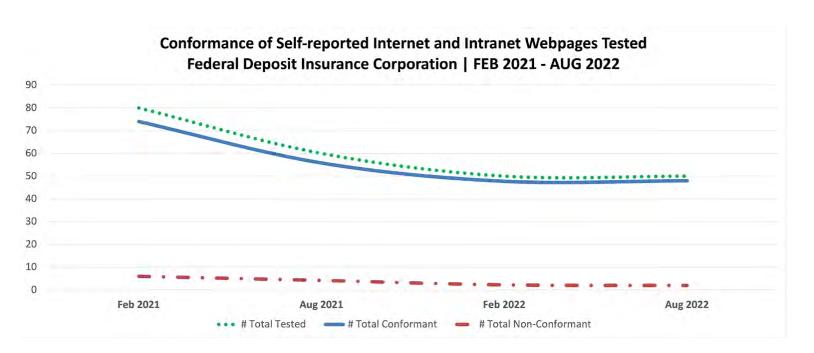
### **Equal Employment Opportunity Commission**



#### Federal Communication Commission

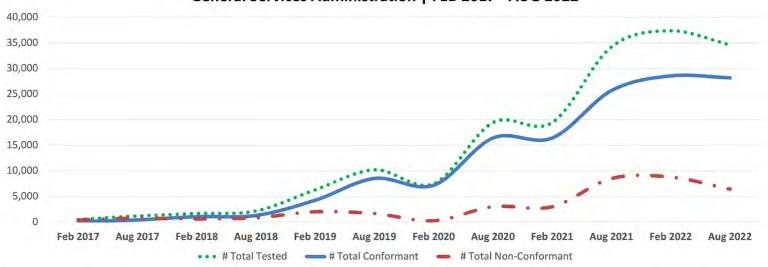


### Federal Deposit Insurance Corporation

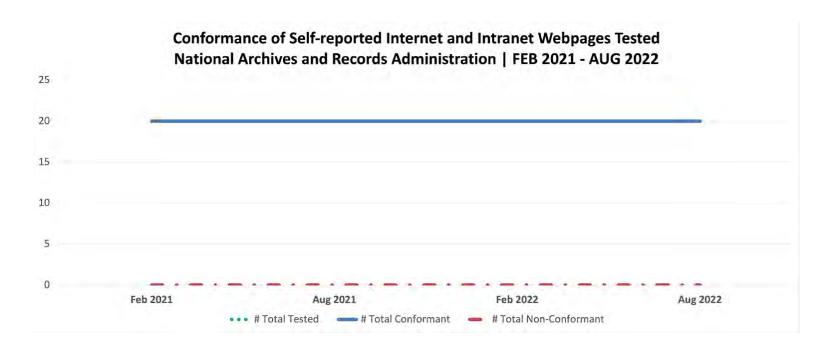


#### General Services Administration



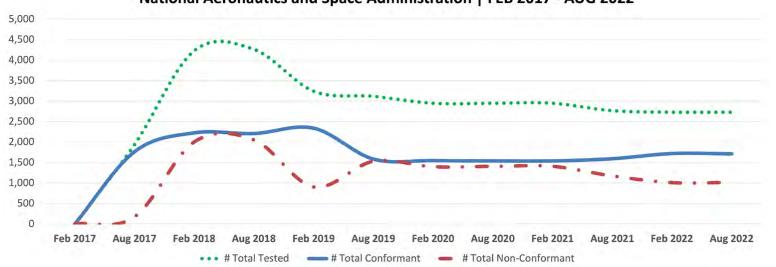


#### National Archives and Records Administration

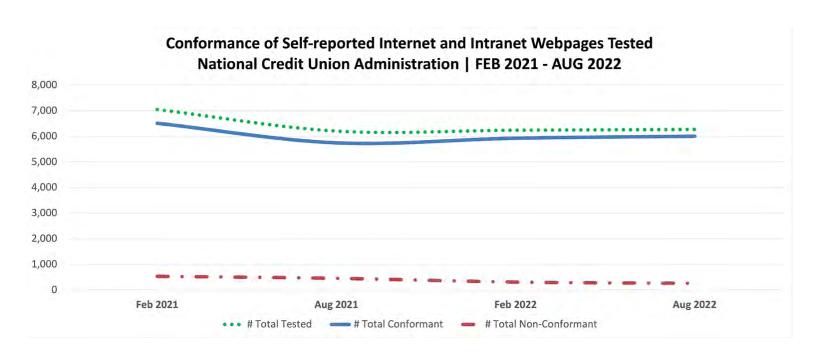


### National Aeronautics and Space Administration



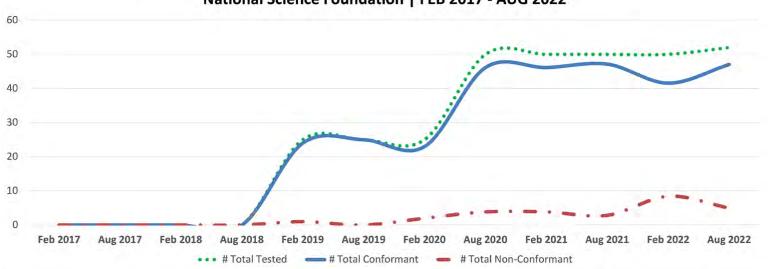


#### National Credit Union Administration



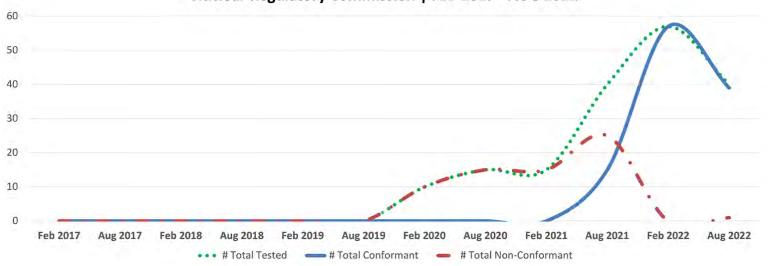
#### **National Science Foundation**



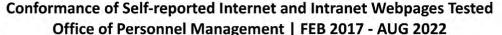


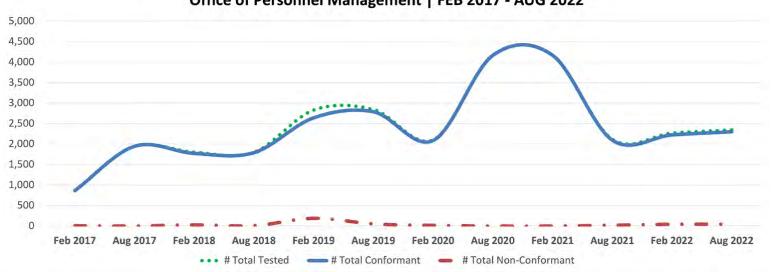
### **Nuclear Regulatory Commission**

Conformance of Self-reported Internet and Intranet Webpages Tested
Nuclear Regulatory Commission | FEB 2017 - AUG 2022

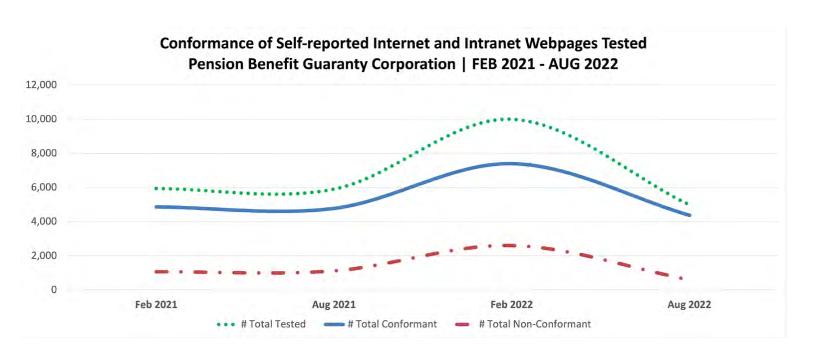


### Office of Personnel Management

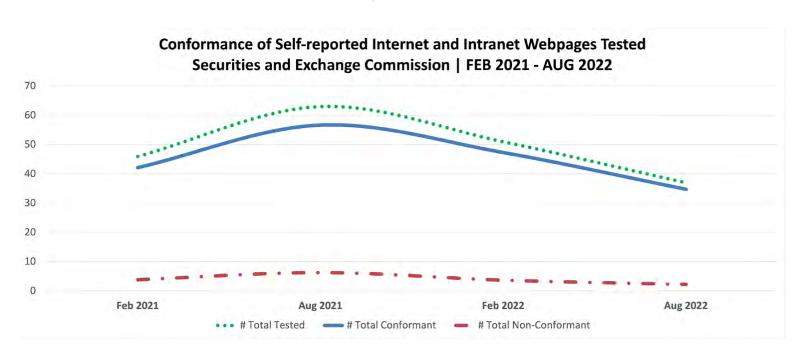




### Pension Benefit Guaranty Corporation

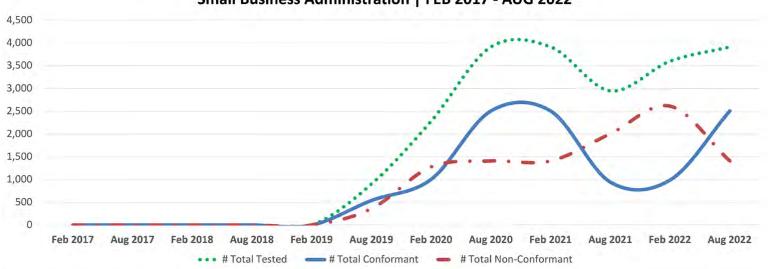


### Securities and Exchange Commission



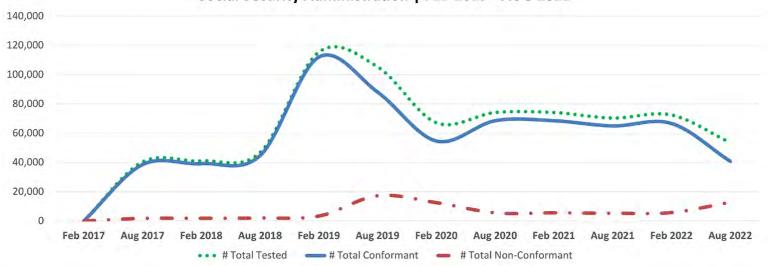
#### Small Business Administration



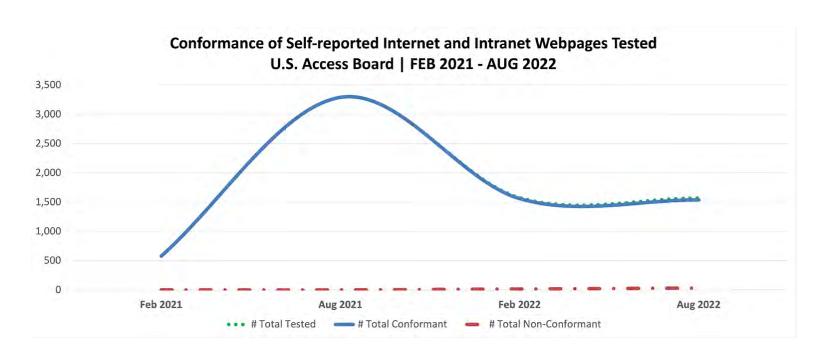


### Social Security Administration

Conformance of Self-reported Internet and Intranet Webpages Tested
Social Security Administration | FEB 2017 - AUG 2022

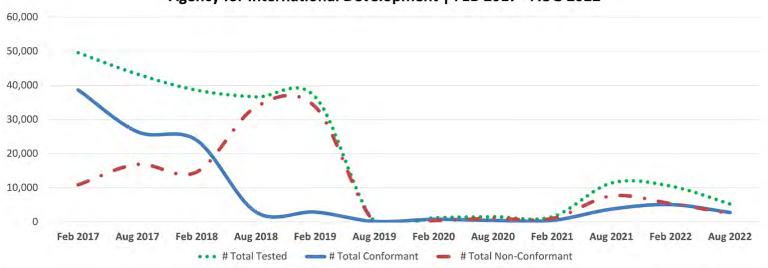


#### United States Access Board

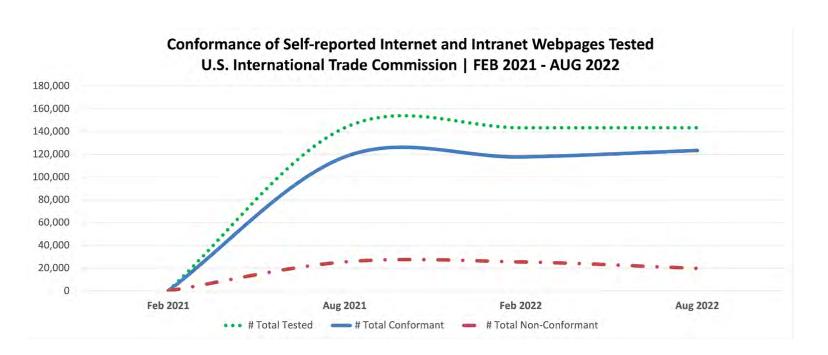


### United States Agency for International Development

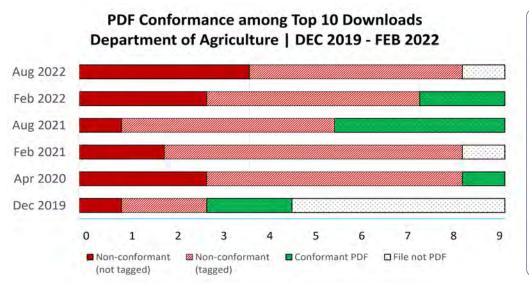
Conformance of Self-reported Internet and Intranet Webpages Tested
Agency for International Development | FEB 2017 - AUG 2022

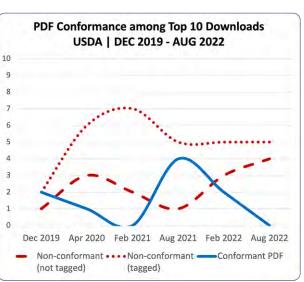


#### United States International Trade Commission

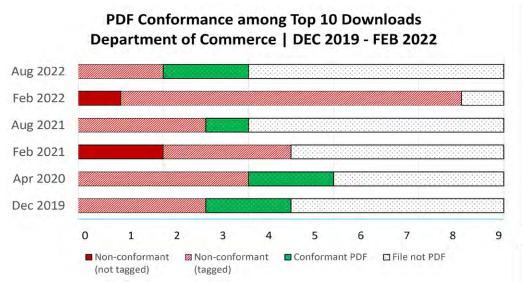


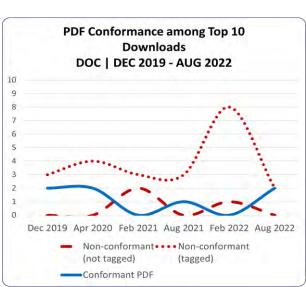
### Department of Agriculture



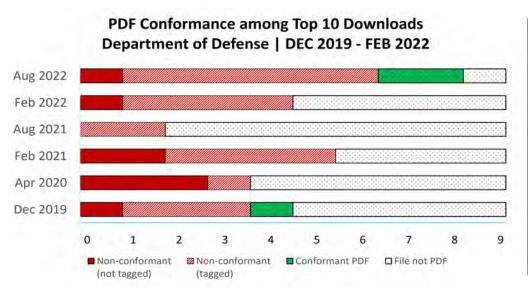


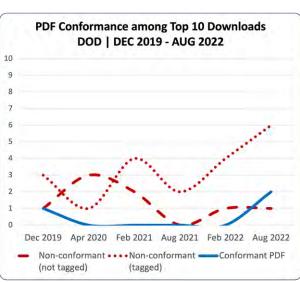
### **Department of Commerce**



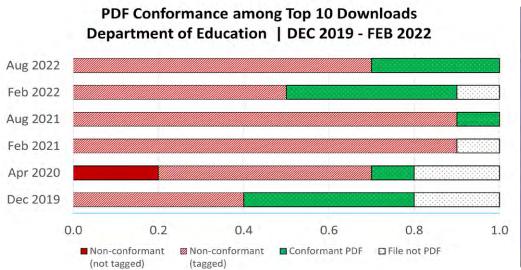


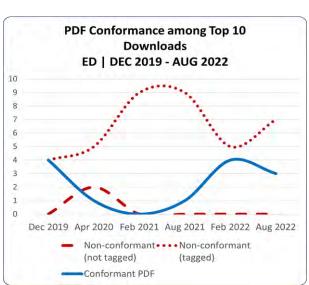
#### **Department of Defense**



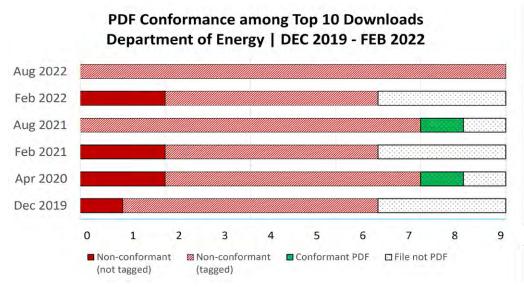


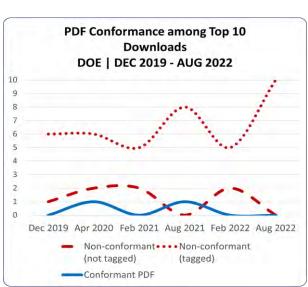
#### Department of Education



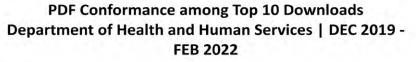


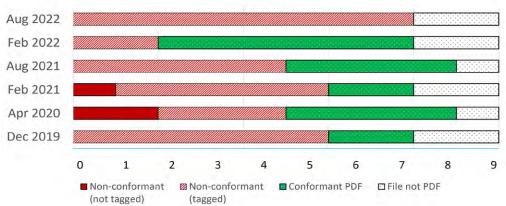
### Department of Energy

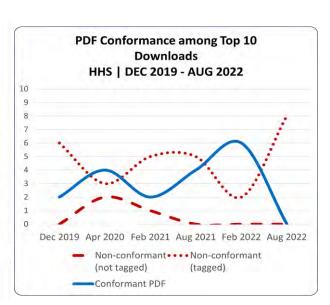




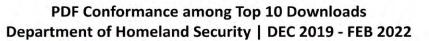
#### Department of Health and Human Services

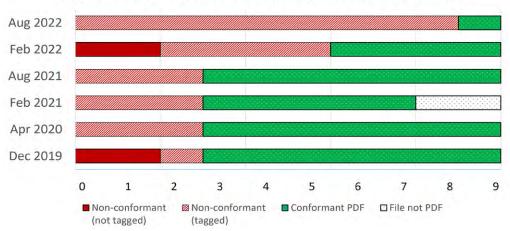


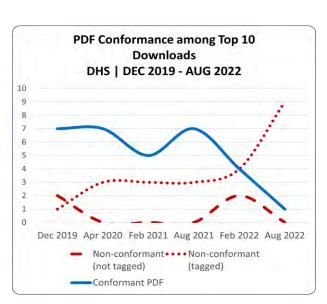




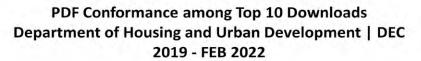
#### Department of Homeland Security

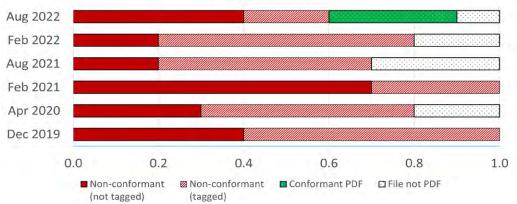


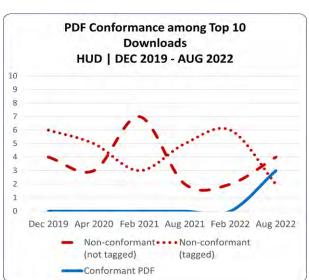




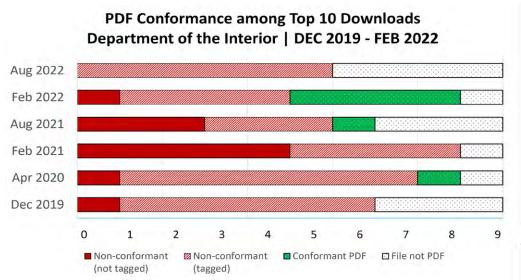
#### Department of Housing and Urban Development

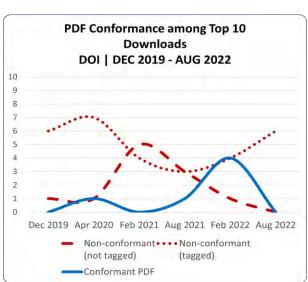




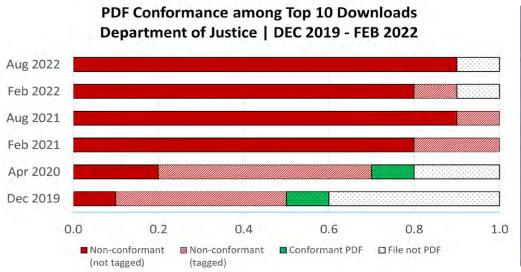


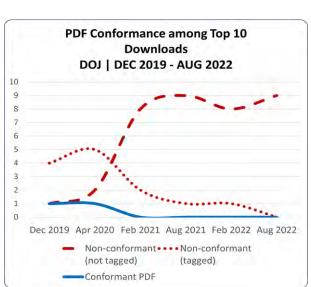
#### Department of the Interior



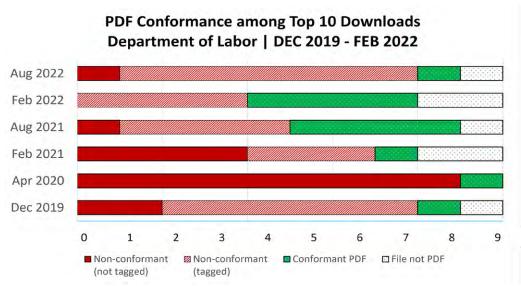


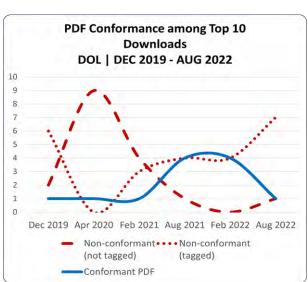
#### **Department of Justice**



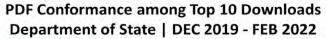


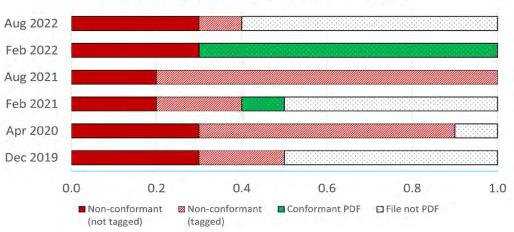
#### Department of Labor

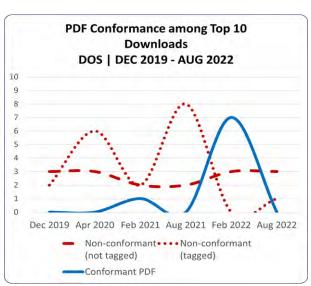




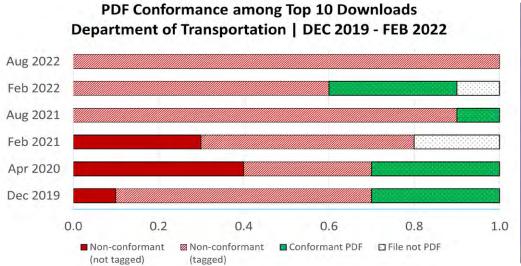
#### **Department of State**

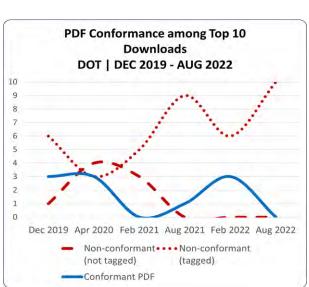




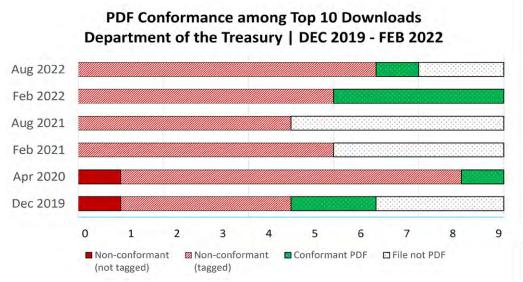


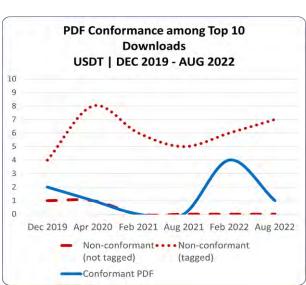
#### Department of Transportation



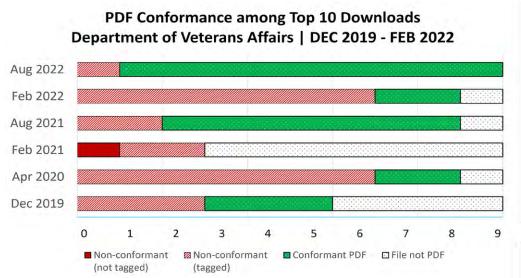


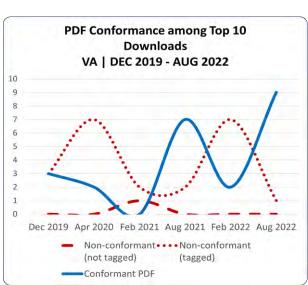
#### Department of the Treasury



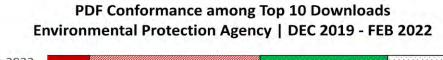


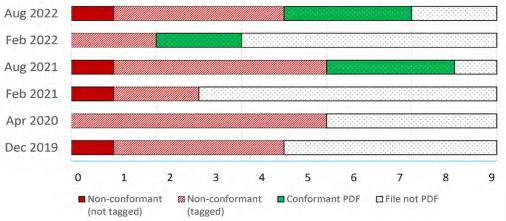
#### Department of Veterans Affairs

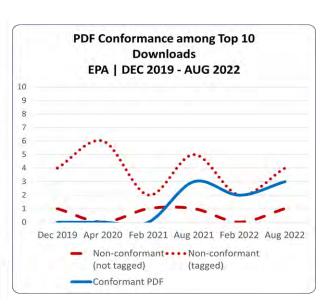




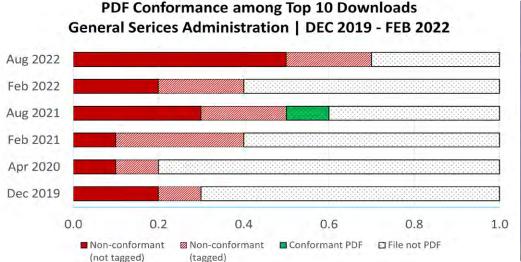
#### **Environmental Protection Agency**

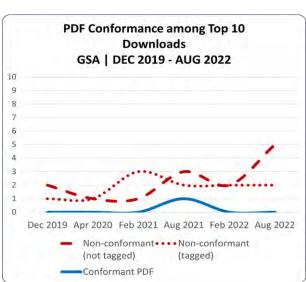




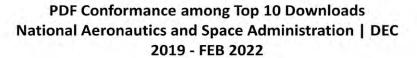


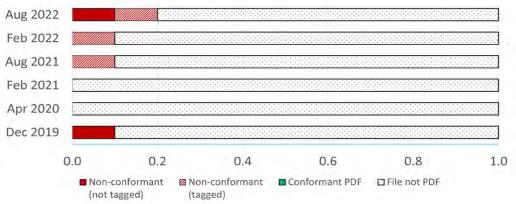
#### General Services Administration

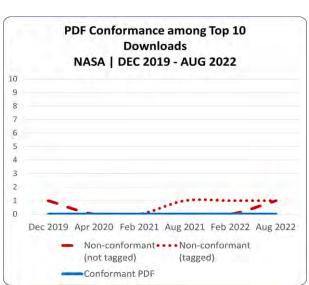




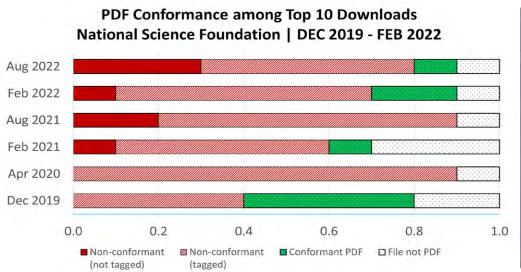
#### National Aeronautics and Space Administration

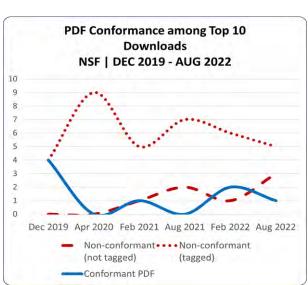




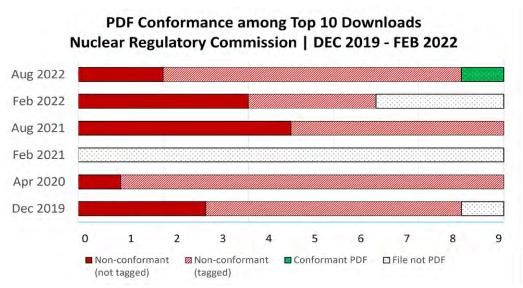


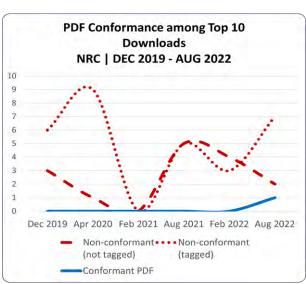
#### National Science Foundation



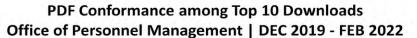


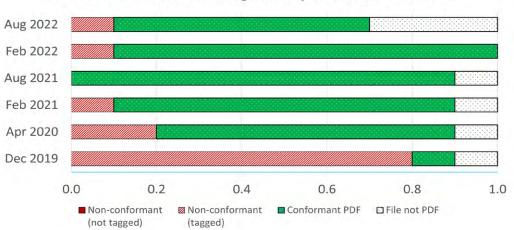
#### **Nuclear Regulatory Commission**

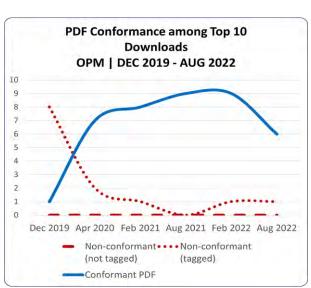




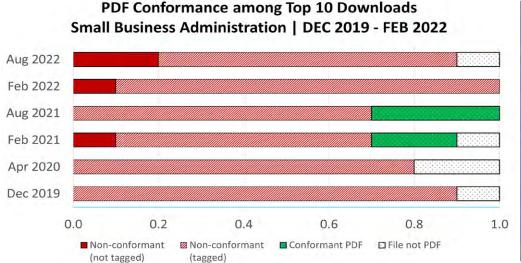
#### Office of Personnel Management

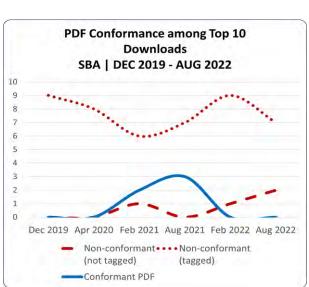




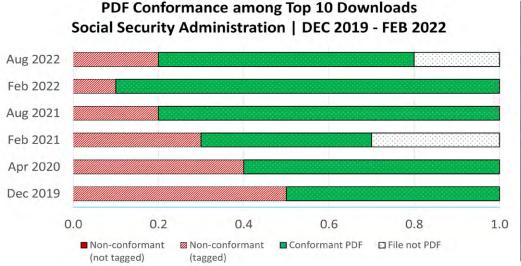


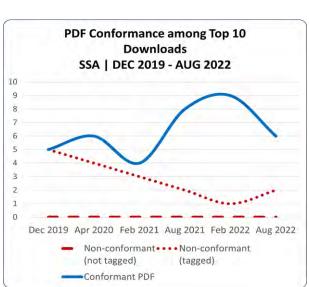
#### Small Business Administration





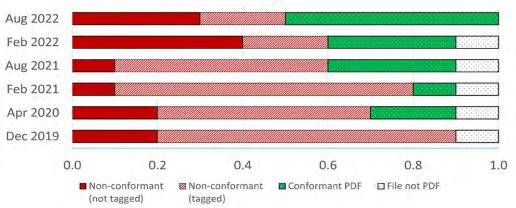
#### Social Security Administration

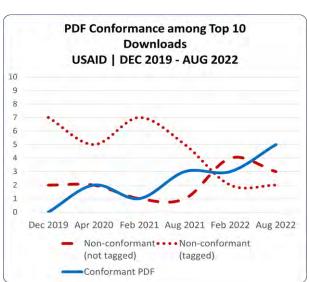




#### United States Agency for International Development

PDF Conformance among Top 10 Downloads
U.S. Agency for International Development | DEC 2019 FEB 2022





# **Appendix**

## Appendix A: Conformance of Self-reported Internet and Intranet Web Pages Tested | Department of Agriculture (USDA)

| Test Category           | Feb 2017 | Aug 2017 | Feb 2018 | Aug 2018 | Feb 2019 | Aug 2019 | Feb 2020 | Aug 2020 | Feb 2021 | Aug 2021 | Feb 2022 | Aug 2022 |
|-------------------------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|
| Internet Tested         | 49,600   | 43,339   | 38,620   | 36,678   | 36,678   | 191      | 1,229    | 1,560    | 1,560    | 11,141   | 10,120   | 4,945    |
| Internet Conformant     | 38,688   | 26,437   | 23,944   | 2,934    | 2,934    | 189      | 811      | 499      | 499      | 3,677    | 4,959    | 2,670    |
| Internet Non-conformant | 10,912   | 16,902   | 14,676   | 33,744   | 33,744   | 2        | 418      | 1,061    | 1,061    | 7,464    | 5,161    | 2,275    |
| Intranet Tested         | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 319      | 416      | 346      |
| Intranet Conformant     | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 128      | 166      | 138      |
| Intranet Non-conformant | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 191      | 250      | 208      |
| # Total Tested          | 49,600   | 43,339   | 38,620   | 36,678   | 36,678   | 191      | 1,229    | 1,560    | 1,560    | 11,460   | 10,536   | 5,291    |
| # Total Conformant      | 38,688   | 26,437   | 23,944   | 2,934    | 2,934    | 189      | 811      | 499      | 499      | 3,804    | 5,125    | 2,809    |
| # Total Non-Conformant  | 10,912   | 16,902   | 14,676   | 33,744   | 33,744   | 2        | 418      | 1,061    | 1,061    | 7,656    | 5,411    | 2,482    |
| % Total C               | 78.0%    | 61.0%    | 62.0%    | 8.0%     | 8.0%     | 99.0%    | 66.0%    | 32.0%    | 32.0%    | 33.2%    | 48.6%    | 53.1%    |
| % Total NC              | 22.0%    | 39.0%    | 38.0%    | 92.0%    | 92.0%    | 1.0%     | 34.0%    | 68.0%    | 68.0%    | 66.8%    | 51.4%    | 46.9%    |

## **Appendix B: Conformance of Self-reported Internet and Intranet Web Pages Tested | Corporation for National and Community service (CNS)**

| Test Category           | Feb 2017 | Aug 2017 | Feb 2018 | Aug 2018 | Feb 2019 | Aug 2019 | Feb 2020 | Aug 2020 | Feb 2021 | Aug 2021 | Feb 2022 | Aug 2022 |
|-------------------------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|
| Internet Tested         | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 4        | 4        | 4        | 986      | 1,067    |
| Internet Conformant     | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 4        | 118      | 395      |
| Internet Non-conformant | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 4        | 4        | 0        | 868      | 672      |
| Intranet Tested         | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        |
| Intranet Conformant     | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        |
| Intranet Non-conformant | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        |
| # Total Tested          | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 4        | 4        | 4        | 986      | 1,067    |
| # Total Conformant      | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 4        | 118      | 395      |
| # Total Non-Conformant  | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 4        | 4        | 0        | 868      | 672      |
| % Total C               | N/A      | 4.0%     | 4.0%     | 100.0%   | 12.0%    | 37.0%    |
| % Total NC              | N/A      | 96.0%    | 96.0%    | 0.0%     | 88.0%    | 63.0%    |

## Appendix C: Conformance of Self-reported Internet and Intranet Web Pages Tested | Department of Commerce (DOC)

| Test Category           | Feb 2017 | Aug 2017 | Feb 2018 | Aug 2018 | Feb 2019 | Aug 2019 | Feb 2020 | Aug 2020 | Feb 2021 | Aug 2021 | Feb 2022 | Aug 2022 |
|-------------------------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|
| Internet Tested         | 50       | 50       | 5,306    | 100      | 100      | 20       | 20       | 100      | 100      | 100      | 100      | 100      |
| Internet Conformant     | 50       | 50       | 4,510    | 60       | 98       | 17       | 18       | 92       | 92       | 95       | 89       | 85       |
| Internet Non-conformant | 0        | 0        | 796      | 40       | 2        | 3        | 2        | 8        | 8        | 5        | 11       | 15       |
| Intranet Tested         | 30       | 30       | 376      | 100      | 25       | 50       | 40       | 100      | 100      | 100      | 100      | 100      |
| Intranet Conformant     | 30       | 30       | 335      | 85       | 25       | 38       | 34       | 90       | 90       | 92       | 91       | 92       |
| Intranet Non-conformant | 0        | 0        | 41       | 15       | 0        | 12       | 6        | 10       | 10       | 8        | 9        | 8        |
| # Total Tested          | 80       | 80       | 5,682    | 200      | 125      | 70       | 60       | 200      | 200      | 200      | 200      | 200      |
| # Total Conformant      | 80       | 80       | 4,845    | 145      | 123      | 55       | 52       | 182      | 182      | 187      | 180      | 177      |
| # Total Non-Conformant  | 0        | 0        | 837      | 55       | 2        | 15       | 8        | 18       | 18       | 13       | 20       | 23       |
| % Total C               | 100.0%   | 100.0%   | 85.3%    | 72.5%    | 98.4%    | 78.6%    | 86.7%    | 91.0%    | 91.0%    | 93.5%    | 90.0%    | 88.5%    |
| % Total NC              | 0.0%     | 0.0%     | 14.7%    | 27.5%    | 1.6%     | 21.4%    | 13.3%    | 9.0%     | 9.0%     | 6.5%     | 10.0%    | 11.5%    |

## Appendix D: Conformance of Self-reported Internet and Intranet Web Pages Tested | Department of Defense (DOD)

| Test Category           | Feb 2017 | Aug 2017 | Feb 2018 | Aug 2018 | Feb 2019 | Aug 2019 | Feb 2020 | Aug 2020 | Feb 2021 | Aug 2021 | Feb 2022 | Aug 2022 |
|-------------------------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|
| Internet Tested         | 1,184    | 1,093    | 1,315    | 6,109    | 5,734    | 14,409   | 28,544   | 69,031   | 69,031   | 64,374   | 50,216   | 56,159   |
| Internet Conformant     | 1,148    | 973      | 592      | 4,398    | 2,466    | 5,620    | 7,992    | 45,560   | 45,560   | 58,580   | 44,190   | 52,228   |
| Internet Non-conformant | 36       | 120      | 723      | 1,711    | 3,268    | 8,789    | 20,552   | 23,471   | 23,471   | 5,794    | 6,026    | 3,931    |
| Intranet Tested         | 569      | 378      | 368      | 459      | 967      | 1,274    | 836      | 6,619    | 6,619    | 3,380    | 4,007    | 7,879    |
| Intranet Conformant     | 467      | 310      | 302      | 386      | 484      | 790      | 59       | 6,288    | 6,288    | 3,245    | 3,566    | 6,776    |
| Intranet Non-conformant | 102      | 68       | 66       | 73       | 483      | 484      | 777      | 331      | 331      | 135      | 441      | 1,103    |
| # Total Tested          | 1,753    | 1,471    | 1,683    | 6,568    | 6,701    | 15,683   | 29,380   | 75,650   | 75,650   | 67,754   | 54,223   | 64,038   |
| # Total C               | 1,615    | 1,283    | 894      | 4,784    | 2,950    | 6,410    | 8,051    | 51,849   | 51,849   | 61,825   | 47,756   | 59,004   |
| # Total NC              | 138      | 188      | 789      | 1,784    | 3,751    | 9,273    | 21,329   | 23,801   | 23,801   | 5,929    | 6,467    | 5,034    |
| % Total C               | 92.1%    | 87.2%    | 53.1%    | 72.8%    | 44.0%    | 40.9%    | 27.4%    | 68.5%    | 68.5%    | 91.2%    | 88.1%    | 92.1%    |
| % Total NC              | 7.9%     | 12.8%    | 46.9%    | 27.2%    | 56.0%    | 59.1%    | 72.6%    | 31.5%    | 31.5%    | 8.8%     | 11.9%    | 7.9%     |

# **Appendix E: Conformance of Self-reported Internet and Intranet Web Pages Tested | Department of Education (ED)**

| Test Category           | Feb 2017 | Aug 2017 | Feb 2018 | Aug 2018 | Feb 2019 | Aug 2019 | Feb 2020 | Aug 2020 | Feb 2021 | Aug 2021 | Feb 2022 | Aug 2022 |
|-------------------------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|
| Internet Tested         | 12       | 23       | 56       | 58       | 61       | 61       | 14       | 25       | 25       | 37       | 47       | 47       |
| Internet Conformant     | 12       | 21       | 39       | 50       | 32       | 59       | 10       | 24       | 24       | 35       | 44       | 39       |
| Internet Non-conformant | 0        | 2        | 17       | 8        | 29       | 2        | 4        | 1        | 1        | 2        | 3        | 8        |
| Intranet Tested         | 0        | 1        | 6        | 1        | 9        | 7        | 13       | 10       | 10       | 13       | 15       | 41       |
| Intranet Conformant     | 0        | 1        | 4        | 1        | 5        | 6        | 13       | 9        | 9        | 12       | 14       | 41       |
| Intranet Non-conformant | 0        | 0        | 2        | 0        | 4        | 1        | 0        | 1        | 1        | 1        | 1        | 0        |
| # Total Tested          | 12       | 24       | 62       | 59       | 70       | 68       | 27       | 35       | 35       | 50       | 62       | 88       |
| # Total C               | 12       | 22       | 43       | 51       | 37       | 65       | 23       | 33       | 33       | 47       | 58       | 80       |
| # Total NC              | 0        | 2        | 19       | 8        | 33       | 3        | 4        | 2        | 2        | 3        | 4        | 8        |
| % Total C               | 100.0%   | 91.7%    | 69.7%    | 86.4%    | 52.9%    | 95.6%    | 85.2%    | 94.3%    | 94.3%    | 94.2%    | 93.8%    | 90.9%    |
| % Total NC              | 0.0%     | 8.3%     | 30.3%    | 13.6%    | 47.1%    | 4.4%     | 14.8%    | 5.7%     | 5.7%     | 5.8%     | 6.2%     | 9.1%     |

## Appendix F: Conformance of Self-reported Internet and Intranet Web Pages Tested | Department of Energy (DOE)

| Test Category           | Feb 2017 | Aug 2017 | Feb 2018  | Aug 2018  | Feb 2019  | Aug 2019 | Feb 2020 | Aug 2020  | Feb 2021  | Aug 2021  | Feb 2022  | Aug 2022  |
|-------------------------|----------|----------|-----------|-----------|-----------|----------|----------|-----------|-----------|-----------|-----------|-----------|
| Internet Tested         | 12,736   | 22,783   | 3,008,057 | 3,067,487 | 3,067,487 | 58,321   | 59,594   | 3,362,845 | 3,362,845 | 3,481,788 | 3,485,105 | 3,564,508 |
| Internet Conformant     | 10,571   | 22,100   | 2,767,412 | 3,036,812 | 3,036,812 | 42,574   | 45,291   | 3,329,217 | 3,329,217 | 3,446,970 | 3,450,254 | 3,528,863 |
| Internet Non-conformant | 2,165    | 683      | 240,645   | 30,675    | 30,675    | 15,747   | 14,303   | 33,628    | 33,628    | 34,818    | 34,851    | 35,645    |
| Intranet Tested         | 1,816    | 4,544    | 2,279     | 5,088     | 5,088     | 11,965   | 6,370    | 39,177    | 39,177    | 26,266    | 31,102    | 28,392    |
| Intranet Conformant     | 1,762    | 4,408    | 2,097     | 4,732     | 4,732     | 11,247   | 5,351    | 26,249    | 26,249    | 10,506    | 14,929    | 15,900    |
| Intranet Non-conformant | 54       | 136      | 182       | 356       | 356       | 718      | 1,019    | 12,928    | 12,928    | 15,760    | 16,173    | 12,492    |
| # Total Tested          | 14,552   | 27,327   | 3,010,336 | 3,072,575 | 3,072,575 | 70,286   | 65,964   | 3,402,022 | 3,402,022 | 3,508,054 | 3,516,207 | 3,592,900 |
| # Total C               | 12,332   | 26,508   | 2,769,509 | 3,041,544 | 3,041,544 | 53,821   | 50,642   | 3,355,465 | 3,355,465 | 3,457,477 | 3,465,183 | 3,544,762 |
| # Total NC              | 2,220    | 819      | 240,827   | 31,031    | 31,031    | 16,465   | 15,322   | 46,557    | 46,557    | 50,577    | 51,024    | 48,138    |
| % Total C               | 84.7%    | 97.0%    | 92.0%     | 99.0%     | 99.0%     | 76.6%    | 76.8%    | 98.6%     | 98.6%     | 98.6%     | 98.5%     | 98.7%     |
| % Total NC              | 15.3%    | 3.0%     | 8.0%      | 1.0%      | 1.0%      | 23.4%    | 23.2%    | 1.4%      | 1.4%      | 1.4%      | 1.5%      | 1.3%      |

# Appendix G: Conformance of Self-reported Internet and Intranet Web Pages Tested | Department of Health and Human Services (HHS)

| Test Category           | Feb 2017 | Aug 2017  | Feb 2018 | Aug 2018 | Feb 2019 | Aug 2019 | Feb 2020 | Aug 2020 | Feb 2021 | Aug 2021 | Feb 2022 | Aug 2022 |
|-------------------------|----------|-----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|
| Internet Tested         | 0        | 2,700,000 | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 9,882    | 72,281   | 98,861   |
| Internet Conformant     | 0        | 2,538,000 | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 3,225    | 59,270   | 88,975   |
| Internet Non-conformant | 0        | 162,000   | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 6,657    | 13,011   | 9,886    |
| Intranet Tested         | 0        | 0         | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 853      | 1,430    |
| Intranet Conformant     | 0        | 0         | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 606      | 1,015    |
| Intranet Non-conformant | 0        | 0         | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 247      | 415      |
| # Total Tested          | 0        | 2,700,000 | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 9,882    | 73,134   | 100,291  |
| # Total C               | 0        | 2,538,000 | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 3,225    | 59,876   | 89,990   |
| # Total NC              | 0        | 162,000   | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 6,657    | 13,258   | 10,301   |
| % Total C               | N/A      | 94.0%     | N/A      | 32.6%    | 81.9%    | 89.7%    |
| % Total NC              | N/A      | 6.0%      | N/A      | 67.4%    | 18.1%    | 10.3%    |

## Appendix H: Conformance of Self-reported Internet and Intranet Web Pages Tested | Department of Homeland Security (DHS)

| Test Category           | Feb 2017  | Aug 2017  | Feb 2018 | Aug 2018 | Feb 2019 | Aug 2019 | Feb 2020 | Aug 2020 | Feb 2021 | Aug 2021 | Feb 2022 | Aug 2022 |
|-------------------------|-----------|-----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|
| Internet Tested         | 734,265   | 751,074   | 639,259  | 0        | 68,220   | 103,235  | 97,322   | 128,595  | 128,595  | 126,227  | 101,174  | 87,691   |
| Internet Conformant     | 565,384   | 548,284   | 421,911  | 0        | 43,661   | 65,368   | 64,233   | 89,001   | 89,001   | 88,043   | 72,845   | 64,014   |
| Internet Non-conformant | 168,881   | 202,790   | 217,348  | 0        | 24,559   | 37,867   | 33,089   | 39,594   | 39,594   | 38,184   | 28,329   | 23,677   |
| Intranet Tested         | 303,178   | 352,028   | 353,610  | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        |
| Intranet Conformant     | 33,350    | 38,723    | 31,825   | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        |
| Intranet Non-conformant | 269,828   | 313,305   | 321,785  | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        |
| # Total Tested          | 1,037,443 | 1,103,102 | 992,869  | 0        | 68,220   | 103,235  | 97,322   | 128,595  | 128,595  | 126,227  | 101,174  | 87,691   |
| # Total C               | 598,734   | 587,007   | 453,736  | 0        | 43,661   | 65,368   | 64,233   | 89,001   | 89,001   | 88,043   | 72,845   | 64,014   |
| # Total NC              | 438,709   | 516,095   | 539,133  | 0        | 24,559   | 37,867   | 33,089   | 39,594   | 39,594   | 38,184   | 28,329   | 23,677   |
| % Total C               | 57.7%     | 53.2%     | 45.7%    | N/A      | 64.0%    | 63.3%    | 66.0%    | 69.2%    | 69.2%    | 69.8%    | 72.0%    | 73.0%    |
| % Total NC              | 42.3%     | 46.8%     | 54.3%    | N/A      | 36.0%    | 36.7%    | 34.0%    | 30.8%    | 30.8%    | 30.3%    | 28.0%    | 27.0%    |

## **Appendix I: Conformance of Self-reported Internet and Intranet Web Pages Tested | Department of Housing and Urban Development (HUD)**

| Test Category           | Feb 2017 | Aug 2017 | Feb 2018 | Aug 2018 | Feb 2019 | Aug 2019 | Feb 2020 | Aug 2020 | Feb 2021 | Aug 2021 | Feb 2022 | Aug 2022 |
|-------------------------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|
| Internet Tested         | 0        | 0        | 100      | 100      | 100      | 100      | 100      | 100      | 100      | 150      | 100      | 175      |
| Internet Conformant     | 0        | 0        | 96       | 97       | 96       | 96       | 96       | 96       | 96       | 150      | 96       | 175      |
| Internet Non-conformant | 0        | 0        | 4        | 3        | 4        | 4        | 4        | 4        | 4        | 0        | 4        | 0        |
| Intranet Tested         | 0        | 0        | 65       | 65       | 65       | 65       | 65       | 65       | 65       | 125      | 65       | 130      |
| Intranet Conformant     | 0        | 0        | 58       | 59       | 0        | 59       | 59       | 59       | 59       | 125      | 59       | 130      |
| Intranet Non-conformant | 0        | 0        | 7        | 7        | 65       | 6        | 6        | 7        | 7        | 0        | 7        | 0        |
| # Total Tested          | 0        | 0        | 165      | 165      | 165      | 165      | 165      | 165      | 165      | 275      | 165      | 305      |
| # Total C               | 0        | 0        | 154      | 156      | 96       | 155      | 155      | 155      | 155      | 275      | 155      | 305      |
| # Total NC              | 0        | 0        | 11       | 10       | 69       | 10       | 10       | 11       | 11       | 0        | 11       | 0        |
| % Total C               | N/A      | N/A      | 93.2%    | 94.2%    | 58.2%    | 93.9%    | 93.9%    | 93.6%    | 93.6%    | 100.0%   | 93.6%    | 100.0%   |
| % Total NC              | N/A      | N/A      | 6.8%     | 5.8%     | 41.8%    | 6.1%     | 6.1%     | 6.4%     | 6.4%     | 0.0%     | 6.4%     | 0.0%     |

# **Appendix J: Conformance of Self-reported Internet and Intranet Web Pages Tested | Department of the Interior (DOI)**

| Test Category           | Feb 2017 | Aug 2017 | Feb 2018 | Aug 2018 | Feb 2019 | Aug 2019 | Feb 2020 | Aug 2020 | Feb 2021 | Aug 2021 | Feb 2022 | Aug 2022 |
|-------------------------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|
| Internet Tested         | 24,147   | 49,011   | 56,631   | 50,498   | 163,043  | 445,221  | 547,048  | 545,449  | 545,449  | 717,506  | 724,960  | 791,321  |
| Internet Conformant     | 21,974   | 44,600   | 41,907   | 34,339   | 140,217  | 391,794  | 514,225  | 507,268  | 507,268  | 674,456  | 674,213  | 672,623  |
| Internet Non-conformant | 2,173    | 4,411    | 14,724   | 16,159   | 22,826   | 53,427   | 32,823   | 38,181   | 38,181   | 43,050   | 50,747   | 118,698  |
| Intranet Tested         | 2,784    | 957      | 1,193    | 793      | 4,744    | 4,861    | 4,873    | 4,891    | 4,891    | 4,926    | 4,972    | 4,972    |
| Intranet Conformant     | 2,617    | 833      | 954      | 563      | 3,985    | 4,132    | 4,240    | 4,304    | 4,304    | 4,335    | 4,375    | 4,375    |
| Intranet Non-conformant | 167      | 124      | 239      | 230      | 759      | 729      | 633      | 587      | 587      | 591      | 597      | 597      |
| # Total Tested          | 26,931   | 49,968   | 57,824   | 51,291   | 167,787  | 450,082  | 551,921  | 550,340  | 550,340  | 722,432  | 729,932  | 796,293  |
| # Total C               | 24,591   | 45,433   | 42,861   | 34,902   | 144,202  | 395,926  | 518,465  | 511,572  | 511,572  | 678,791  | 678,588  | 676,998  |
| # Total NC              | 2,340    | 4,535    | 14,963   | 16,389   | 23,585   | 54,156   | 33,456   | 38,768   | 38,768   | 43,641   | 51,344   | 119,295  |
| % Total C               | 91.3%    | 90.9%    | 74.1%    | 68.0%    | 85.9%    | 88.0%    | 93.9%    | 93.0%    | 93.0%    | 94.0%    | 93.0%    | 85.0%    |
| % Total NC              | 8.7%     | 9.1%     | 25.9%    | 32.0%    | 14.1%    | 12.0%    | 6.1%     | 7.0%     | 7.0%     | 6.0%     | 7.0%     | 15.0%    |

## Appendix K: Conformance of Self-reported Internet and Intranet Web Pages Tested | Department of Justice (DOJ)

| Test Category           | Feb 2017 | Aug 2017 | Feb 2018 | Aug 2018 | Feb 2019 | Aug 2019 | Feb 2020 | Aug 2020 | Feb 2021 | Aug 2021 | Feb 2022 | Aug 2022 |
|-------------------------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|
| Internet Tested         | 142      | 79       | 85       | 170      | 179      | 157      | 142      | 153      | 153      | 159      | 170      | 173      |
| Internet Conformant     | 133      | 79       | 78       | 160      | 176      | 154      | 141      | 153      | 153      | 153      | 163      | 157      |
| Internet Non-conformant | 9        | 0        | 7        | 10       | 3        | 3        | 1        | 0        | 0        | 6        | 7        | 16       |
| Intranet Tested         | 87       | 49       | 48       | 141      | 159      | 155      | 144      | 161      | 161      | 198      | 191      | 193      |
| Intranet Conformant     | 53       | 43       | 41       | 49       | 59       | 57       | 48       | 32       | 32       | 61       | 57       | 62       |
| Intranet Non-conformant | 34       | 6        | 7        | 92       | 100      | 98       | 96       | 129      | 129      | 137      | 134      | 131      |
| # Total Tested          | 229      | 128      | 133      | 311      | 338      | 312      | 286      | 314      | 314      | 357      | 361      | 366      |
| # Total C               | 187      | 122      | 119      | 209      | 235      | 211      | 189      | 185      | 185      | 214      | 221      | 219      |
| # Total NC              | 42       | 6        | 14       | 102      | 103      | 101      | 97       | 129      | 129      | 143      | 141      | 147      |
| % Total C               | 81.5%    | 95.3%    | 89.5%    | 67.3%    | 69.5%    | 67.6%    | 66.1%    | 59.0%    | 59.0%    | 59.9%    | 61.1%    | 59.9%    |
| % Total NC              | 18.5%    | 4.7%     | 10.5%    | 32.7%    | 30.5%    | 32.4%    | 33.9%    | 41.0%    | 41.0%    | 40.1%    | 38.9%    | 40.1%    |

## **Appendix L: Conformance of Self-reported Internet and Intranet Web Pages Tested | Department of Labor (DOL)**

| Test Category           | Feb 2017 | Aug 2017 | Feb 2018 | Aug 2018 | Feb 2019 | Aug 2019 | Feb 2020 | Aug 2020 | Feb 2021 | Aug 2021 | Feb 2022 | Aug 2022 |
|-------------------------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|
| Internet Tested         | 23,046   | 30,000   | 30,250   | 20,769   | 23,500   | 0        | 94,290   | 366,027  | 366,027  | 26,366   | 51,289   | 53,798   |
| Internet Conformant     | 14,058   | 16,800   | 8,773    | 10,177   | 11,280   | 0        | 44,316   | 197,655  | 197,655  | 12,919   | 26,157   | 27,173   |
| Internet Non-conformant | 8,988    | 13,200   | 21,478   | 10,592   | 12,220   | 0        | 49,974   | 168,372  | 168,372  | 13,447   | 25,132   | 26,625   |
| Intranet Tested         | 2,000    | 2,000    | 2,000    | 2,000    | 2,000    | 0        | 11,733   | 11,733   | 11,733   | 9,524    | 16,983   | 16,017   |
| Intranet Conformant     | 500      | 1,140    | 360      | 1,820    | 380      | 0        | 3,168    | 3,285    | 3,285    | 3,143    | 5,095    | 5,004    |
| Intranet Non-conformant | 1,500    | 860      | 1,640    | 180      | 1,620    | 0        | 8,565    | 8,448    | 8,448    | 6,381    | 11,888   | 11,013   |
| # Total Tested          | 25,046   | 32,000   | 32,250   | 22,769   | 25,500   | 0        | 106,023  | 377,760  | 377,760  | 35,890   | 68,272   | 69,815   |
| # Total C               | 14,558   | 17,940   | 9,133    | 11,997   | 11,660   | 0        | 47,484   | 200,940  | 200,940  | 16,062   | 31,252   | 32,177   |
| # Total NC              | 10,488   | 14,060   | 23,118   | 10,772   | 13,840   | 0        | 58,539   | 176,820  | 176,820  | 19,828   | 37,020   | 37,638   |
| % Total C               | 58.1%    | 56.1%    | 28.3%    | 52.7%    | 45.7%    | N/A      | 44.8%    | 53.2%    | 53.2%    | 44.8%    | 45.8%    | 46.1%    |
| % Total NC              | 41.9%    | 43.9%    | 71.7%    | 47.3%    | 54.3%    | N/A      | 55.2%    | 46.8%    | 46.8%    | 55.2%    | 54.2%    | 53.9%    |

# Appendix M: Conformance of Self-reported Internet and Intranet Web Pages Tested | Department of State (USDOS)

| Test Category           | Feb 2017 | Aug 2017 | Feb 2018 | Aug 2018 | Feb 2019 | Aug 2019 | Feb 2020 | Aug 2020 | Feb 2021 | Aug 2021 | Feb 2022 | Aug 2022 |
|-------------------------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|
| Internet Tested         | 0        | 0        | 30       | 30       | 0        | 0        | 24       | 0        | 0        | 16       | 71       | 27       |
| Internet Conformant     | 0        | 0        | 18       | 18       | 0        | 0        | 24       | 0        | 0        | 6        | 28       | 12       |
| Internet Non-conformant | 0        | 0        | 12       | 12       | 0        | 0        | 0        | 0        | 0        | 10       | 43       | 15       |
| Intranet Tested         | 0        | 50       | 48       | 68       | 35       | 18       | 0        | 0        | 0        | 122      | 23       | 88       |
| Intranet Conformant     | 0        | 30       | 38       | 27       | 0        | 6        | 0        | 0        | 0        | 37       | 7        | 31       |
| Intranet Non-conformant | 0        | 20       | 10       | 41       | 35       | 12       | 0        | 0        | 0        | 85       | 16       | 57       |
| # Total Tested          | 0        | 50       | 78       | 98       | 35       | 18       | 24       | 0        | 0        | 138      | 94       | 115      |
| # Total C               | 0        | 30       | 56       | 45       | 0        | 6        | 24       | 0        | 0        | 42       | 35       | 43       |
| # Total NC              | 0        | 20       | 22       | 53       | 35       | 12       | 0        | 0        | 0        | 96       | 59       | 72       |
| % Total C               | N/A      | 60.0%    | 72.3%    | 46.1%    | 0.0%     | 33.3%    | 100.0%   | N/A      | N/A      | 30.6%    | 37.6%    | 37.3%    |
| % Total NC              | N/A      | 40.0%    | 27.7%    | 53.9%    | 100.0%   | 66.7%    | 0.0%     | N/A      | N/A      | 69.4%    | 62.4%    | 62.7%    |

# Appendix N: Conformance of Self-reported Internet and Intranet Web Pages Tested | Department of Transportation (DOT)

| Test Category           | Feb 2017 | Aug 2017 | Feb 2018  | Aug 2018 | Feb 2019 | Aug 2019 | Feb 2020 | Aug 2020 | Feb 2021 | Aug 2021 | Feb 2022 | Aug 2022 |
|-------------------------|----------|----------|-----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|
| Internet Tested         | 0        | 0        | 1,424,256 | 225,346  | 322,545  | 275,000  | 362,600  | 452,750  | 452,750  | 704,561  | 773,978  | 711,652  |
| Internet Conformant     | 0        | 0        | 1,053,949 | 162,249  | 238,683  | 203,500  | 271,950  | 380,310  | 380,310  | 556,603  | 580,484  | 532,529  |
| Internet Non-conformant | 0        | 0        | 370,307   | 63,097   | 83,862   | 71,500   | 90,650   | 72,440   | 72,440   | 147,958  | 193,495  | 179,123  |
| Intranet Tested         | 0        | 0        | 423,342   | 20,784   | 19,347   | 21,000   | 22,000   | 24,200   | 24,200   | 124,363  | 136,853  | 122,607  |
| Intranet Conformant     | 0        | 0        | 283,639   | 11,016   | 11,221   | 11,340   | 12,760   | 16,940   | 16,940   | 97,003   | 113,588  | 103,260  |
| Intranet Non-conformant | 0        | 0        | 139,703   | 9,768    | 8,126    | 9,660    | 9,240    | 7,260    | 7,260    | 27,360   | 23,265   | 19,347   |
| # Total Tested          | 0        | 0        | 1,847,598 | 246,130  | 341,892  | 296,000  | 384,600  | 476,950  | 476,950  | 828,924  | 910,831  | 834,259  |
| # Total C               | 0        | 0        | 1,337,589 | 173,265  | 249,904  | 214,840  | 284,710  | 397,250  | 397,250  | 653,606  | 694,071  | 635,789  |
| # Total NC              | 0        | 0        | 510,009   | 72,865   | 91,988   | 81,160   | 99,890   | 79,700   | 79,700   | 175,318  | 216,760  | 198,470  |
| % Total C               | N/A      | N/A      | 72.4%     | 70.4%    | 73.1%    | 72.6%    | 74.0%    | 83.3%    | 83.3%    | 78.8%    | 76.2%    | 76.2%    |
| % Total NC              | N/A      | N/A      | 27.6%     | 29.6%    | 26.9%    | 27.4%    | 26.0%    | 16.7%    | 16.7%    | 21.2%    | 23.8%    | 23.8%    |

## **Appendix O: Conformance of Self-reported Internet and Intranet Web Pages Tested | Department of the Treasury (USDT)**

| Test Category           | Feb 2017 | Aug 2017 | Feb 2018 | Aug 2018 | Feb 2019 | Aug 2019 | Feb 2020 | Aug 2020 | Feb 2021 | Aug 2021 | Feb 2022 | Aug 2022 |
|-------------------------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|
| Internet Tested         | 2,170    | 22,262   | 13,060   | 0        | 7,245    | 8,175    | 11,878   | 14,097   | 14,097   | 17,015   | 28,241   | 28,969   |
| Internet Conformant     | 1,996    | 20,258   | 11,754   | 0        | 6,593    | 7,505    | 10,571   | 13,533   | 13,533   | 14,293   | 24,005   | 23,755   |
| Internet Non-conformant | 174      | 2,004    | 1,306    | 0        | 652      | 670      | 1,307    | 564      | 564      | 2,722    | 4,236    | 5,214    |
| Intranet Tested         | 2,992    | 3,166    | 69       | 0        | 1,060    | 1,047    | 3,058    | 3,063    | 3,063    | 3,450    | 3,478    | 3,839    |
| Intranet Conformant     | 2,633    | 2,533    | 57       | 0        | 848      | 237      | 1,774    | 1,868    | 1,868    | 2,243    | 2,295    | 2,841    |
| Intranet Non-conformant | 359      | 633      | 12       | 0        | 212      | 810      | 1,284    | 1,195    | 1,195    | 1,208    | 1,183    | 998      |
| # Total Tested          | 5,162    | 25,428   | 13,129   | 0        | 8,305    | 9,222    | 14,936   | 17,160   | 17,160   | 20,465   | 31,719   | 32,808   |
| # Total C               | 4,629    | 22,791   | 11,811   | 0        | 7,441    | 7,742    | 12,345   | 15,402   | 15,402   | 16,535   | 26,300   | 26,595   |
| # Total NC              | 533      | 2,637    | 1,318    | 0        | 864      | 1,480    | 2,591    | 1,758    | 1,758    | 3,930    | 5,419    | 6,213    |
| % Total C               | 89.7%    | 89.6%    | 90.0%    | N/A      | 89.6%    | 84.0%    | 82.7%    | 89.8%    | 89.8%    | 80.8%    | 82.9%    | 81.1%    |
| % Total NC              | 10.3%    | 10.4%    | 10.0%    | N/A      | 10.4%    | 16.0%    | 17.3%    | 10.2%    | 10.2%    | 19.2%    | 17.1%    | 18.9%    |

## Appendix P: Conformance of Self-reported Internet and Intranet Web Pages Tested | Department of Veterans Affairs (VA)

| Test Category           | Feb 2017  | Aug 2017 | Feb 2018  | Aug 2018 | Feb 2019 | Aug 2019 | Feb 2020 | Aug 2020 | Feb 2021 | Aug 2021 | Feb 2022 | Aug 2022 |
|-------------------------|-----------|----------|-----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|
| Internet Tested         | 872,398   | 0        | 1,057,469 | 830,233  | 383,504  | 489,976  | 363,363  | 190,205  | 190,205  | 123,737  | 124,067  | 83,159   |
| Internet Conformant     | 514,715   | 0        | 602,757   | 0        | 153,402  | 1,960    | 3,634    | 0        | 0        | 1,237    | 3,722    | 333      |
| Internet Non-conformant | 357,683   | 0        | 454,712   | 830,233  | 230,102  | 488,016  | 359,729  | 190,205  | 190,205  | 122,500  | 120,345  | 82,826   |
| Intranet Tested         | 303,058   | 0        | 318,389   | 0        | 0        | 0        | 156,211  | 267,762  | 267,762  | 158,886  | 85,603   | 172,878  |
| Intranet Conformant     | 93,948    | 0        | 98,701    | 0        | 0        | 0        | 0        | 0        | 0        | 1,589    | 2,568    | 173      |
| Intranet Non-conformant | 209,110   | 0        | 219,688   | 0        | 0        | 0        | 156,211  | 267,762  | 267,762  | 157,297  | 83,035   | 172,705  |
| # Total Tested          | 1,175,456 | 0        | 1,375,858 | 830,233  | 383,504  | 489,976  | 519,574  | 457,967  | 457,967  | 282,623  | 209,670  | 256,037  |
| # Total C               | 608,663   | 0        | 701,458   | 0        | 153,402  | 1,960    | 3,634    | 0        | 0        | 2,826    | 6,290    | 506      |
| # Total NC              | 566,793   | 0        | 674,400   | 830,233  | 230,102  | 488,016  | 515,940  | 457,967  | 457,967  | 279,797  | 203,380  | 255,531  |
| % Total C               | 51.8%     | N/A      | 51.0%     | 0.0%     | 40.0%    | 0.4%     | 0.7%     | 0.0%     | 0.0%     | 1.0%     | 3.0%     | 0.2%     |
| % Total NC              | 48.2%     | N/A      | 49.0%     | 100.0%   | 60.0%    | 99.6%    | 99.3%    | 100.0%   | 100.0%   | 99.0%    | 97.0%    | 99.8%    |

# Appendix Q: Conformance of Self-reported Internet and Intranet Web Pages Tested | Environmental Protection Agency (EPA)

| Test Category           | Feb 2017 | Aug 2017 | Feb 2018 | Aug 2018 | Feb 2019 | Aug 2019 | Feb 2020 | Aug 2020 | Feb 2021 | Aug 2021 | Feb 2022 | Aug 2022 |
|-------------------------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|
| Internet Tested         | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 70,331   | 91,381   |
| Internet Conformant     | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 65,408   | 66,708   |
| Internet Non-conformant | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 4,923    | 24,673   |
| Intranet Tested         | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        |
| Intranet Conformant     | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        |
| Intranet Non-conformant | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        |
| # Total Tested          | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 70,331   | 91,381   |
| # Total C               | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 65,408   | 66,708   |
| # Total NC              | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 4,923    | 24,673   |
| % Total C               | N/A      | 93.0%    | 73.0%    |
| % Total NC              | N/A      | 7.0%     | 27.0%    |

### **Appendix R: Conformance of Self-reported Internet and Intranet Web Pages Tested | Equal Employment Opportunity Commission (EEOC)**

| Test Category           | Feb 2017 | Aug 2017 | Feb 2018 | Aug 2018 | Feb 2019 | Aug 2019 | Feb 2020 | Aug 2020 | Feb 2021 | Aug 2021 | Feb 2022 | Aug 2022 |
|-------------------------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|
| Internet Tested         | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 25       | 25       | 25       | 25       | 25       |
| Internet Conformant     | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 25       | 25       | 25       | 25       | 24       |
| Internet Non-conformant | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 1        |
| Intranet Tested         | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 25       | 25       | 25       | 25       | 25       |
| Intranet Conformant     | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 25       | 25       | 25       | 25       | 24       |
| Intranet Non-conformant | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 1        | 1        | 0        | 0        | 1        |
| # Total Tested          | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 50       | 50       | 50       | 50       | 50       |
| # Total C               | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 49       | 49       | 50       | 50       | 49       |
| # Total NC              | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 1        | 1        | 0        | 1        | 2        |
| % Total C               | N/A      | 98.5%    | 98.5%    | 100.0%   | 99.0%    | 97.0%    |
| % Total NC              | N/A      | 1.5%     | 1.5%     | 0.0%     | 1.0%     | 3.0%     |

# **Appendix S: Conformance of Self-reported Internet and Intranet Web Pages Tested | Federal Communications Commission (FCC)**

| Test Category           | Feb 2017 | Aug 2017 | Feb 2018 | Aug 2018 | Feb 2019 | Aug 2019 | Feb 2020 | Aug 2020 | Feb 2021 | Aug 2021 | Feb 2022 | Aug 2022 |
|-------------------------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|
| Internet Tested         | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 10       | 27       | 10       |
| Internet Conformant     | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 8        | 21       | 8        |
| Internet Non-conformant | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 3        | 6        | 3        |
| Intranet Tested         | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 39       | 0        |
| Intranet Conformant     | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 31       | 0        |
| Intranet Non-conformant | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 8        | 0        |
| # Total Tested          | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 10       | 66       | 10       |
| # Total C               | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 8        | 52       | 8        |
| # Total NC              | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 3        | 14       | 3        |
| % Total C               | N/A      | 75.0%    | 79.2%    | 75.0%    |
| % Total NC              | N/A      | 25.0%    | 20.8%    | 25.0%    |

# Appendix T: Conformance of Self-reported Internet and Intranet Web Pages Tested | Federal Deposit Insurance Corporation (FDIC)

| Test Category           | Feb 2017 | Aug 2017 | Feb 2018 | Aug 2018 | Feb 2019 | Aug 2019 | Feb 2020 | Aug 2020 | Feb 2021 | Aug 2021 | Feb 2022 | Aug 2022 |
|-------------------------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|
| Internet Tested         | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 40       | 40       | 30       | 25       | 25       |
| Internet Conformant     | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 38       | 38       | 28       | 24       | 24       |
| Internet Non-conformant | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 2        | 2        | 2        | 1        | 1        |
| Intranet Tested         | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 40       | 40       | 30       | 25       | 25       |
| Intranet Conformant     | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 36       | 36       | 28       | 24       | 24       |
| Intranet Non-conformant | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 4        | 4        | 2        | 1        | 1        |
| # Total Tested          | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 80       | 80       | 60       | 50       | 50       |
| # Total C               | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 74       | 74       | 56       | 48       | 48       |
| # Total NC              | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 6        | 6        | 4        | 2        | 2        |
| % Total C               | N/A      | 92.5%    | 92.5%    | 93.0%    | 95.5%    | 96.0%    |
| % Total NC              | N/A      | 7.5%     | 7.5%     | 7.0%     | 4.5%     | 4.0%     |

# Appendix U: Conformance of Self-reported Internet and Intranet Web Pages Tested | General Services Administration (GSA)

| Test Category           | Feb 2017 | Aug 2017 | Feb 2018 | Aug 2018 | Feb 2019 | Aug 2019 | Feb 2020 | Aug 2020 | Feb 2021 | Aug 2021 | Feb 2022 | Aug 2022 |
|-------------------------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|
| Internet Tested         | 66       | 171      | 427      | 861      | 5,348    | 8,937    | 6,970    | 10,126   | 10,126   | 24,489   | 27,657   | 30,048   |
| Internet Conformant     | 25       | 55       | 201      | 672      | 4,278    | 7,328    | 6,761    | 8,708    | 8,708    | 18,440   | 21,296   | 24,402   |
| Internet Non-conformant | 41       | 116      | 226      | 189      | 1,070    | 1,609    | 209      | 1,418    | 1,418    | 6,049    | 6,361    | 5,646    |
| Intranet Tested         | 421      | 1,018    | 1,240    | 1,298    | 944      | 1,260    | 502      | 9,311    | 9,311    | 9,729    | 9,686    | 4,557    |
| Intranet Conformant     | 55       | 377      | 856      | 636      | 0        | 1,210    | 447      | 7,728    | 7,728    | 7,258    | 7,265    | 3,778    |
| Intranet Non-conformant | 366      | 641      | 384      | 662      | 944      | 50       | 55       | 1,583    | 1,583    | 2,471    | 2,422    | 779      |
| # Total Tested          | 487      | 1,189    | 1,667    | 2,159    | 6,292    | 10,197   | 7,472    | 19,437   | 19,437   | 34,218   | 37,343   | 34,605   |
| # Total C               | 80       | 432      | 1,056    | 1,308    | 4,278    | 8,538    | 7,208    | 16,436   | 16,436   | 25,698   | 28,560   | 28,180   |
| # Total NC              | 407      | 757      | 611      | 851      | 2,014    | 1,659    | 264      | 3,001    | 3,001    | 8,520    | 8,783    | 6,425    |
| % Total C               | 16.4%    | 36.3%    | 63.4%    | 60.6%    | 68.0%    | 83.7%    | 96.5%    | 84.6%    | 84.6%    | 75.1%    | 76.5%    | 81.4%    |
| % Total NC              | 83.6%    | 63.7%    | 36.6%    | 39.4%    | 32.0%    | 16.3%    | 3.5%     | 15.4%    | 15.4%    | 24.9%    | 23.5%    | 18.6%    |

### **Appendix V: Conformance of Self-reported Internet and Intranet Web Pages Tested | National Archives and Records Administration (NARA)**

| Test Category           | Feb 2017 | Aug 2017 | Feb 2018 | Aug 2018 | Feb 2019 | Aug 2019 | Feb 2020 | Aug 2020 | Feb 2021 | Aug 2021 | Feb 2022 | Aug 2022 |
|-------------------------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|
| Internet Tested         | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 10       | 10       | 10       | 10       | 10       |
| Internet Conformant     | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 10       | 10       | 10       | 10       | 10       |
| Internet Non-conformant | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        |
| Intranet Tested         | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 10       | 10       | 10       | 10       | 10       |
| Intranet Conformant     | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 10       | 10       | 10       | 10       | 10       |
| Intranet Non-conformant | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        |
| # Total Tested          | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 20       | 20       | 20       | 20       | 20       |
| # Total C               | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 20       | 20       | 20       | 20       | 20       |
| # Total NC              | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        |
| % Total C               | N/A      | 100.0%   | 100.0%   | 100.0%   | 100.0%   | 100.0%   |
| % Total NC              | N/A      | 0.0%     | 0.0%     | 0.0%     | 0.0%     | 0.0%     |

# **Appendix W: Conformance of Self-reported Internet and Intranet Web Pages Tested | National Aeronautics and Space Administration (NASA)**

| Test Category           | Feb 2017 | Aug 2017 | Feb 2018 | Aug 2018 | Feb 2019 | Aug 2019 | Feb 2020 | Aug 2020 | Feb 2021 | Aug 2021 | Feb 2022 | Aug 2022 |
|-------------------------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|
| Internet Tested         | 0        | 1,940    | 1,258    | 1,242    | 1,006    | 946      | 903      | 903      | 903      | 759      | 735      | 735      |
| Internet Conformant     | 0        | 1,765    | 767      | 758      | 326      | 428      | 424      | 423      | 423      | 392      | 455      | 456      |
| Internet Non-conformant | 0        | 175      | 491      | 484      | 680      | 518      | 479      | 480      | 480      | 367      | 280      | 279      |
| Intranet Tested         | 0        | 0        | 2,974    | 3,021    | 2,236    | 2,172    | 2,045    | 2,045    | 2,045    | 2,008    | 1,996    | 1,996    |
| Intranet Conformant     | 0        | 0        | 1,457    | 1,450    | 2,012    | 1,156    | 1,125    | 1,117    | 1,117    | 1,201    | 1,265    | 1,257    |
| Intranet Non-conformant | 0        | 0        | 1,517    | 1,571    | 224      | 1,016    | 920      | 928      | 928      | 807      | 731      | 739      |
| # Total Tested          | 0        | 1,940    | 4,232    | 4,263    | 3,242    | 3,118    | 2,948    | 2,948    | 2,948    | 2,767    | 2,731    | 2,731    |
| # Total C               | 0        | 1,765    | 2,225    | 2,208    | 2,338    | 1,584    | 1,549    | 1,539    | 1,539    | 1,593    | 1,720    | 1,713    |
| # Total NC              | 0        | 175      | 2,007    | 2,055    | 904      | 1,534    | 1,399    | 1,409    | 1,409    | 1,174    | 1,011    | 1,018    |
| % Total C               | N/A      | 91.0%    | 52.6%    | 51.8%    | 72.1%    | 50.8%    | 52.5%    | 52.2%    | 52.2%    | 57.6%    | 63.0%    | 62.7%    |
| % Total NC              | N/A      | 9.0%     | 47.4%    | 48.2%    | 27.9%    | 49.2%    | 47.5%    | 47.8%    | 47.8%    | 42.4%    | 37.0%    | 37.3%    |

# Appendix X: Conformance of Self-reported Internet and Intranet Web Pages Tested | National Credit Union administration (NCUA)

| Test Category           | Feb 2017 | Aug 2017 | Feb 2018 | Aug 2018 | Feb 2019 | Aug 2019 | Feb 2020 | Aug 2020 | Feb 2021 | Aug 2021 | Feb 2022 | Aug 2022 |
|-------------------------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|
| Internet Tested         | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 6,589    | 6,589    | 5,817    | 6,007    | 6,096    |
| Internet Conformant     | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 6,457    | 6,457    | 5,701    | 5,887    | 5,974    |
| Internet Non-conformant | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 132      | 132      | 116      | 120      | 122      |
| Intranet Tested         | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 459      | 459      | 387      | 232      | 172      |
| Intranet Conformant     | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 55       | 55       | 46       | 42       | 31       |
| Intranet Non-conformant | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 404      | 404      | 341      | 190      | 141      |
| # Total Tested          | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 7,048    | 7,048    | 6,204    | 6,239    | 6,268    |
| # Total C               | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 6,512    | 6,512    | 5,747    | 5,929    | 6,005    |
| # Total NC              | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 536      | 536      | 457      | 310      | 263      |
| % Total C               | N/A      | 92.4%    | 92.4%    | 92.6%    | 95.0%    | 95.8%    |
| % Total NC              | N/A      | 7.6%     | 7.6%     | 7.4%     | 5.0%     | 4.2%     |

# **Appendix Y: Conformance of Self-reported Internet and Intranet Web Pages Tested | Nuclear Regulatory Commission (NRC)**

| Test Category           | Feb 2017 | Aug 2017 | Feb 2018 | Aug 2018 | Feb 2019 | Aug 2019 | Feb 2020 | Aug 2020 | Feb 2021 | Aug 2021 | Feb 2022 | Aug 2022 |
|-------------------------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|
| Internet Tested         | 0        | 0        | 0        | 0        | 0        | 0        | 5        | 10       | 10       | 20       | 30       | 20       |
| Internet Conformant     | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 15       | 30       | 19       |
| Internet Non-conformant | 0        | 0        | 0        | 0        | 0        | 0        | 5        | 10       | 10       | 5        | 0        | 1        |
| Intranet Tested         | 0        | 0        | 0        | 0        | 0        | 0        | 5        | 5        | 5        | 20       | 27       | 20       |
| Intranet Conformant     | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 27       | 20       |
| Intranet Non-conformant | 0        | 0        | 0        | 0        | 0        | 0        | 5        | 5        | 5        | 20       | 0        | 0        |
| # Total Tested          | 0        | 0        | 0        | 0        | 0        | 0        | 10       | 15       | 15       | 40       | 57       | 40       |
| # Total C               | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 15       | 57       | 39       |
| # Total NC              | 0        | 0        | 0        | 0        | 0        | 0        | 10       | 15       | 15       | 25       | 0        | 1        |
| % Total C               | N/A      | N/A      | N/A      | N/A      | N/A      | N/A      | 0.0%     | 0.0%     | 0.0%     | 37.5%    | 100.0%   | 97.5%    |
| % Total NC              | N/A      | N/A      | N/A      | N/A      | N/A      | N/A      | 100.0%   | 100.0%   | 100.0%   | 62.5%    | 0.0%     | 2.5%     |

# Appendix Z: Conformance of Self-reported Internet and Intranet Web Pages Tested | National Science Foundation (NSF)

| Test Category           | Feb 2017 | Aug 2017 | Feb 2018 | Aug 2018 | Feb 2019 | Aug 2019 | Feb 2020 | Aug 2020 | Feb 2021 | Aug 2021 | Feb 2022 | Aug 2022 |
|-------------------------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|
| Internet Tested         | 0        | 0        | 0        | 0        | 25       | 25       | 25       | 25       | 25       | 25       | 25       | 27       |
| Internet Conformant     | 0        | 0        | 0        | 0        | 24       | 25       | 23       | 24       | 24       | 24       | 18       | 25       |
| Internet Non-conformant | 0        | 0        | 0        | 0        | 1        | 0        | 2        | 1        | 1        | 1        | 8        | 2        |
| Intranet Tested         | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 25       | 25       | 25       | 25       | 25       |
| Intranet Conformant     | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 22       | 22       | 23       | 24       | 22       |
| Intranet Non-conformant | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 3        | 3        | 2        | 1        | 3        |
| # Total Tested          | 0        | 0        | 0        | 0        | 25       | 25       | 25       | 50       | 50       | 50       | 50       | 52       |
| # Total C               | 0        | 0        | 0        | 0        | 24       | 25       | 23       | 46       | 46       | 47       | 42       | 47       |
| # Total NC              | 0        | 0        | 0        | 0        | 1        | 0        | 2        | 4        | 4        | 3        | 8        | 5        |
| % Total C               | N/A      | N/A      | N/A      | N/A      | 96.0%    | 100.0%   | 92.0%    | 92.3%    | 92.3%    | 94.3%    | 83.2%    | 90.5%    |
| % Total NC              | N/A      | N/A      | N/A      | N/A      | 4.0%     | 0.0%     | 8.0%     | 7.7%     | 7.7%     | 5.7%     | 16.9%    | 9.5%     |

# Appendix AA: Conformance of Self-reported Internet and Intranet Web Pages Tested | Office of Personnel Management (OPM)

| Test Category           | Feb 2017 | Aug 2017 | Feb 2018 | Aug 2018 | Feb 2019 | Aug 2019 | Feb 2020 | Aug 2020 | Feb 2021 | Aug 2021 | Feb 2022 | Aug 2022 |
|-------------------------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|
| Internet Tested         | 846      | 1,905    | 998      | 998      | 2,668    | 2,696    | 1,564    | 4,152    | 4,152    | 2,031    | 2,242    | 2,331    |
| Internet Conformant     | 838      | 1,905    | 968      | 988      | 2,641    | 2,642    | 1,548    | 4,152    | 4,152    | 2,011    | 2,197    | 2,284    |
| Internet Non-conformant | 8        | 0        | 30       | 10       | 27       | 54       | 16       | 0        | 0        | 20       | 45       | 47       |
| Intranet Tested         | 25       | 41       | 804      | 803      | 163      | 148      | 540      | 15       | 15       | 85       | 26       | 17       |
| Intranet Conformant     | 25       | 41       | 804      | 803      | 0        | 148      | 540      | 15       | 15       | 85       | 26       | 17       |
| Intranet Non-conformant | 0        | 0        | 0        | 0        | 163      | 0        | 0        | 0        | 0        | 0        | 0        | 0        |
| # Total Tested          | 871      | 1,946    | 1,802    | 1,801    | 2,831    | 2,844    | 2,104    | 4,167    | 4,167    | 2,116    | 2,268    | 2,348    |
| # Total C               | 863      | 1,946    | 1,772    | 1,791    | 2,641    | 2,790    | 2,088    | 4,167    | 4,167    | 2,096    | 2,223    | 2,301    |
| # Total NC              | 8        | 0        | 30       | 10       | 190      | 54       | 16       | 0        | 0        | 20       | 45       | 47       |
| % Total C               | 99.0%    | 100.0%   | 98.3%    | 99.4%    | 93.3%    | 98.1%    | 99.2%    | 100.0%   | 100.0%   | 99.0%    | 98.0%    | 98.0%    |
| % Total NC              | 1.0%     | 0.0%     | 1.7%     | 0.6%     | 6.7%     | 1.9%     | 0.8%     | 0.0%     | 0.0%     | 1.0%     | 2.0%     | 2.0%     |

# Appendix AB: Conformance of Self-reported Internet and Intranet Web Pages Tested | Pension Benefits Guaranty Corporation (PBGC)

| Test Category           | Feb 2017 | Aug 2017 | Feb 2018 | Aug 2018 | Feb 2019 | Aug 2019 | Feb 2020 | Aug 2020 | Feb 2021 | Aug 2021 | Feb 2022 | Aug 2022 |
|-------------------------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|
| Internet Tested         | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 5,939    | 5,939    | 5,904    | 10,000   | 4,977    |
| Internet Conformant     | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 4,870    | 4,870    | 4,782    | 7,400    | 4,380    |
| Internet Non-conformant | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 1,069    | 1,069    | 1,122    | 2,600    | 597      |
| Intranet Tested         | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        |
| Intranet Conformant     | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        |
| Intranet Non-conformant | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        |
| # Total Tested          | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 5,939    | 5,939    | 5,904    | 10,000   | 4,977    |
| # Total C               | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 4,870    | 4,870    | 4,782    | 7,400    | 4,380    |
| # Total NC              | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 1,069    | 1,069    | 1,122    | 2,600    | 597      |
| % Total C               | N/A      | 82.0%    | 82.0%    | 81.0%    | 74.0%    | 88.0%    |
| % Total NC              | N/A      | 18.0%    | 18.0%    | 19.0%    | 26.0%    | 12.0%    |

# Appendix AC: Conformance of Self-reported Internet and Intranet Web Pages Tested | Securities and Exchange Commission (SEC)

| Test Category           | Feb 2017 | Aug 2017 | Feb 2018 | Aug 2018 | Feb 2019 | Aug 2019 | Feb 2020 | Aug 2020 | Feb 2021 | Aug 2021 | Feb 2022 | Aug 2022 |
|-------------------------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|
| Internet Tested         | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 8        | 8        | 4        | 9        | 8        |
| Internet Conformant     | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 8        | 8        | 4        | 9        | 7        |
| Internet Non-conformant | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 1        |
| Intranet Tested         | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 38       | 38       | 59       | 42       | 29       |
| Intranet Conformant     | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 34       | 34       | 53       | 39       | 27       |
| Intranet Non-conformant | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 4        | 4        | 6        | 3        | 2        |
| # Total Tested          | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 46       | 46       | 63       | 51       | 37       |
| # Total C               | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 42       | 42       | 57       | 47       | 35       |
| # Total NC              | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 4        | 4        | 6        | 4        | 2        |
| % Total C               | N/A      | 91.6%    | 91.6%    | 90.0%    | 92.8%    | 94.0%    |
| % Total NC              | N/A      | 8.4%     | 8.4%     | 10.0%    | 7.2%     | 6.0%     |

# Appendix AD: Conformance of Self-reported Internet and Intranet Web Pages Tested | Small Business Administration (SBA)

| Test Category           | Feb 2017 | Aug 2017 | Feb 2018 | Aug 2018 | Feb 2019 | Aug 2019 | Feb 2020 | Aug 2020 | Feb 2021 | Aug 2021 | Feb 2022 | Aug 2022 |
|-------------------------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|
| Internet Tested         | 0        | 0        | 0        | 0        | 0        | 900      | 2,283    | 3,914    | 3,914    | 2,949    | 3,601    | 3,914    |
| Internet Conformant     | 0        | 0        | 0        | 0        | 0        | 540      | 1,005    | 2,505    | 2,505    | 944      | 989      | 2,505    |
| Internet Non-conformant | 0        | 0        | 0        | 0        | 0        | 360      | 1,278    | 1,409    | 1,409    | 2,005    | 2,612    | 1,409    |
| Intranet Tested         | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        |
| Intranet Conformant     | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        |
| Intranet Non-conformant | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        |
| # Total Tested          | 0        | 0        | 0        | 0        | 0        | 900      | 2,283    | 3,914    | 3,914    | 2,949    | 3,601    | 3,914    |
| # Total C               | 0        | 0        | 0        | 0        | 0        | 540      | 1,005    | 2,505    | 2,505    | 944      | 989      | 2,505    |
| # Total NC              | 0        | 0        | 0        | 0        | 0        | 360      | 1,278    | 1,409    | 1,409    | 2,005    | 2,612    | 1,409    |
| % Total C               | N/A      | N/A      | N/A      | N/A      | N/A      | 60.0%    | 44.0%    | 64.0%    | 64.0%    | 32.0%    | 27.5%    | 64.0%    |
| % Total NC              | N/A      | N/A      | N/A      | N/A      | N/A      | 40.0%    | 56.0%    | 36.0%    | 36.0%    | 68.0%    | 72.5%    | 36.0%    |

# Appendix AE: Conformance of Self-reported Internet and Intranet Web Pages Tested | Social Security Administration (SSA)

| Test Category           | Feb 2017 | Aug 2017 | Feb 2018 | Aug 2018 | Feb 2019 | Aug 2019 | Feb 2020 | Aug 2020 | Feb 2021 | Aug 2021 | Feb 2022 | Aug 2022 |
|-------------------------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|
| Internet Tested         | 0        | 24,727   | 26,489   | 26,917   | 31,905   | 24,379   | 24,843   | 25,491   | 25,491   | 25,704   | 26,514   | 9,498    |
| Internet Conformant     | 0        | 24,480   | 26,224   | 26,648   | 29,353   | 24,135   | 24,595   | 25,236   | 25,236   | 25,704   | 26,249   | 9,498    |
| Internet Non-conformant | 0        | 247      | 265      | 269      | 2,552    | 244      | 248      | 255      | 255      | 0        | 265      | 0        |
| Intranet Tested         | 0        | 15,633   | 14,558   | 19,907   | 83,549   | 80,972   | 42,323   | 48,685   | 48,685   | 44,659   | 45,953   | 44,069   |
| Intranet Conformant     | 0        | 14,070   | 12,957   | 18,115   | 82,714   | 63,968   | 30,049   | 43,330   | 43,330   | 39,300   | 40,439   | 31,289   |
| Intranet Non-conformant | 0        | 1,563    | 1,601    | 1,792    | 835      | 17,004   | 12,274   | 5,355    | 5,355    | 5,359    | 5,514    | 12,780   |
| # Total Tested          | 0        | 40,360   | 41,047   | 46,824   | 115,454  | 105,351  | 67,166   | 74,176   | 74,176   | 70,363   | 72,467   | 53,567   |
| # Total C               | 0        | 38,550   | 39,181   | 44,763   | 112,067  | 88,103   | 54,644   | 68,566   | 68,566   | 65,004   | 66,688   | 40,787   |
| # Total NC              | 0        | 1,810    | 1,866    | 2,061    | 3,387    | 17,248   | 12,522   | 5,610    | 5,610    | 5,359    | 5,780    | 12,780   |
| % Total C               | N/A      | 95.5%    | 95.5%    | 95.6%    | 97.1%    | 83.6%    | 81.4%    | 92.4%    | 92.4%    | 92.4%    | 92.0%    | 76.1%    |
| % Total NC              | N/A      | 4.5%     | 4.5%     | 4.4%     | 2.9%     | 16.4%    | 18.6%    | 7.6%     | 7.6%     | 7.6%     | 8.0%     | 23.9%    |

## **Appendix AF: Conformance of Self-reported Internet and Intranet Web Pages Tested | United States Access Board**

| Test Category           | Feb 2017 | Aug 2017 | Feb 2018 | Aug 2018 | Feb 2019 | Aug 2019 | Feb 2020 | Aug 2020 | Feb 2021 | Aug 2021 | Feb 2022 | Aug 2022 |
|-------------------------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|
| Internet Tested         | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 567      | 567      | 3,290    | 1,569    | 1,569    |
| Internet Conformant     | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 567      | 567      | 3,290    | 1,553    | 1,538    |
| Internet Non-conformant | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 16       | 31       |
| Intranet Tested         | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 11       | 11       | 1        | 7        | 1        |
| Intranet Conformant     | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 11       | 11       | 1        | 7        | 0        |
| Intranet Non-conformant | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 1        |
| # Total Tested          | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 578      | 578      | 3,291    | 1,576    | 1,570    |
| # Total C               | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 578      | 578      | 3,291    | 1,560    | 1,538    |
| # Total NC              | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 16       | 32       |
| % Total C               | N/A      | 100.0%   | 100.0%   | 100.0%   | 99.0%    | 97.9%    |
| % Total NC              | N/A      | 0.0%     | 0.0%     | 0.0%     | 1.0%     | 2.1%     |

# Appendix AG: Conformance of Self-reported Internet and Intranet Web Pages Tested | U.S. Agency for International Development (USAID)

| Test Category           | Feb 2017 | Aug 2017 | Feb 2018 | Aug 2018 | Feb 2019 | Aug 2019 | Feb 2020 | Aug 2020 | Feb 2021 | Aug 2021 | Feb 2022 | Aug 2022 |
|-------------------------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|
| Internet Tested         | 49,600   | 43,339   | 38,620   | 36,678   | 36,678   | 191      | 1,229    | 1,560    | 1,560    | 11,141   | 10,120   | 4,945    |
| Internet Conformant     | 38,688   | 26,437   | 23,944   | 2,934    | 2,934    | 189      | 811      | 499      | 499      | 3,677    | 4,959    | 2,670    |
| Internet Non-conformant | 10,912   | 16,902   | 14,676   | 33,744   | 33,744   | 2        | 418      | 1,061    | 1,061    | 7,464    | 5,161    | 2,275    |
| Intranet Tested         | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 319      | 416      | 346      |
| Intranet Conformant     | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 128      | 166      | 138      |
| Intranet Non-conformant | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 191      | 250      | 208      |
| # Total Tested          | 49,600   | 43,339   | 38,620   | 36,678   | 36,678   | 191      | 1,229    | 1,560    | 1,560    | 11,460   | 10,536   | 5,291    |
| # Total C               | 38,688   | 26,437   | 23,944   | 2,934    | 2,934    | 189      | 811      | 499      | 499      | 3,804    | 5,125    | 2,809    |
| # Total NC              | 10,912   | 16,902   | 14,676   | 33,744   | 33,744   | 2        | 418      | 1,061    | 1,061    | 7,656    | 5,411    | 2,482    |
| % Total C               | 78.0%    | 61.0%    | 62.0%    | 8.0%     | 8.0%     | 99.0%    | 66.0%    | 32.0%    | 32.0%    | 33.2%    | 48.6%    | 53.1%    |
| % Total NC              | 22.0%    | 39.0%    | 38.0%    | 92.0%    | 92.0%    | 1.0%     | 34.0%    | 68.0%    | 68.0%    | 66.8%    | 51.4%    | 46.9%    |

# Appendix AH: Conformance of Self-reported Internet and Intranet Web Pages Tested | U.S. International Trade Commission (USITC)

| Test Category           | Feb 2017 | Aug 2017 | Feb 2018 | Aug 2018 | Feb 2019 | Aug 2019 | Feb 2020 | Aug 2020 | Feb 2021 | Aug 2021 | Feb 2022 | Aug 2022 |
|-------------------------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|
| Internet Tested         | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 48       | 48       | 140,878  | 140,878  | 140,953  |
| Internet Conformant     | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 47       | 47       | 115,520  | 115,520  | 121,220  |
| Internet Non-conformant | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 1        | 1        | 25,358   | 25,358   | 19,733   |
| Intranet Tested         | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 195      | 195      | 2,502    | 2,502    | 2,450    |
| Intranet Conformant     | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 154      | 154      | 2,352    | 2,352    | 2,328    |
| Intranet Non-conformant | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 41       | 41       | 150      | 150      | 123      |
| # Total Tested          | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 243      | 243      | 143,380  | 143,380  | 143,403  |
| # Total C               | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 201      | 201      | 117,872  | 117,872  | 123,547  |
| # Total NC              | 0        | 0        | 0        | 0        | 0        | 0        | 0        | 42       | 42       | 25,508   | 25,508   | 19,856   |
| % Total C               | N/A      | 82.8%    | 82.8%    | 82.2%    | 82.2%    | 86.2%    |
| % Total NC              | N/A      | 17.2%    | 17.2%    | 17.8%    | 17.8%    | 13.8%    |

#### **Appendix AI: Webpage Accessibility Statement Conformance Data**

| Agency<br>Initial | Website Domain                 | Address of Website Accessibility Statement   | Has Statement? | Has §508 POC? | Has Last<br>Updated Date? | Accepts<br>Feedback? |
|-------------------|--------------------------------|--|----------------|---------------|---------------------------|----------------------|
| CFPB              | https://www.cfpb.gov/          | https://www.consumerfinance.gov/accessibility/   | Y              | Υ             | N                         | Υ                    |
| CNS               | https://americorps.gov/        | https://americorps.gov/about/agency-overview/disability-accessibility  | Y              | Υ             | N                         | Υ                    |
| CPPBSD            | https://www.abilityone.gov     | https://www.abilityone.gov/accessibility.html  | Y              | Y             | N                         | Υ                    |
| DHS               | https://www.dhs.gov            | https://www.dhs.gov/accessibility  | Y              | Υ             | Y                         | Υ                    |
| DNFSB             | https://www.dnfsb.gov          | N/A  | N              | N             | N                         | N                    |
| DOC               | https://www.doc.gov            | https://www.commerce.gov/about/policies/accessibility  | Y              | Υ             | Y                         | Υ                    |
| DOD               | https://www.dod.gov            | https://dodcio.defense.gov/DoDSection508/Std_Stmt.aspx   | Y              | Υ             | Y                         | Υ                    |
| DOE               | https://www.doe.gov            | https://www.energy.gov/cio/office-chief-information-officer/services/assistive-technology/accessibility-standard-statement | Υ              | Y             | Υ                         | Υ                    |
| DOI               | https://www.doi.gov            | https://doi.gov/accessibility  | Y              | Y             | N                         | Υ                    |
| DOJ               | https://www.justice.gov        | https://www.justice.gov/accessibility/accessibility-information  | Y              | Y             | Υ                         | Υ                    |
| DOL               | https://www.dol.gov            | https://www.dol.gov/general/aboutdol/accessibility   | Y              | Y             | N                         | Υ                    |
| DOT               | https://www.dot.gov            | https://www.transportation.gov/accessibility   | Y              | N             | Υ                         | N                    |
| EAC               | https://www.eac.gov            | https://www.eac.gov/main/privacy-statement   | Y              | Y             | Υ                         | Υ                    |
| ED                | https://www.ed.gov             | https://www2.ed.gov/notices/accessibility/index.html?src=ft  | Y              | Υ             | Y                         | Υ                    |
| EEOC              | https://www.eeoc.gov           | https://www.eeoc.gov/accessibility   | Y              | Y             | N                         | Υ                    |
| EOP               | https://www.whitehouse.gov     | https://www.whitehouse.gov/accessibility/  | Y              | Y             | N                         | Υ                    |
| EPA               | https://www.epa.gov            | https://www.epa.gov/accessibility/epa-accessibility-statement  | Y              | Y             | Y                         | Υ                    |
| FCA               | https://www.fca.gov            | https://www.fca.gov/about/accessibility  | Y              | Y             | Y                         | Υ                    |
| FCC               | https://www.fcc.gov            | https://www.fcc.gov/accessibility/program  | Y              | Y             | Y                         | Υ                    |
| FDIC              | https://www.fdic.gov           | https://www.fdic.gov/accessibility/index.html  | Y              | Y             | Y                         | Υ                    |
| FEC               | https://www.fec.gov            | https://www.fec.gov/about/equal-employment-opportunity/  | Y              | Y             | N                         | Υ                    |
| FERC              | https://www.ferc.gov           | https://www.ferc.gov/administrative-policies   | Y              | Y             | Y                         | Υ                    |
| FHFA              | https://www.fhfa.gov           | https://www.fhfa.gov/AboutUs/Policies/Pages/Accessibility.aspx   | Y              | Y             | N                         | Υ                    |
| FLRA              | https://www.flra.gov           | N/A  | N              | N             | N                         | N                    |
| FMSHRC            | https://www.fmshrc.gov         | N/A  | N              | N             | N                         | N                    |
| FRB               | https://www.federalreserve.gov | https://www.federalreserve.gov/accessibility.htm   | Y              | Υ             | Y                         | Υ                    |
| GAO               | https://www.gao.gov            | https://www.gao.gov/accessibility  | Y              | Υ             | N                         | Υ                    |
| GSA               | https://www.gsa.gov            | https://www.gsa.gov/website-information/accessibility-aids   | Y              | Υ             | Y                         | Υ                    |
| HHS               | https://www.hhs.gov            | https://www.hhs.gov/web/section-508/index.html   | Y              | Υ             | Y                         | Υ                    |
| HUD               | https://www.hud.gov            | https://www.hud.gov/accessibility  | Y              | N             | N                         | N                    |

| Agency<br>Initial | Website Domain                | Address of Website Accessibility Statement   | Has Statement? | Has §508 POC? | Has Last<br>Updated Date? | Accepts<br>Feedback? |
|-------------------|-------------------------------|--|----------------|---------------|---------------------------|----------------------|
| IMLS              | https://www.imls.gov          | https://www.imls.gov/about-us/policy-notices/website-accessibility                   | Y              | Υ             | N                         | Υ                    |
| MSPB              | https://www.mspb.gov          | https://www.mspb.gov/publicaffairs/accessibility.htm                                 | Y              | Y             | N                         | Υ                    |
| NARA              | https://www.archives.gov      | https://www.archives.gov/global-pages/accessibility                                  | Y              | Υ             | Y                         | Υ                    |
| NASA              | https://www.nasa.gov          | missing from home page   | Y              | N             | N                         | N                    |
| NCUA              | https://www.ncua.gov          | https://www.ncua.gov/accessibility-statement   | Y              | Y             | Υ                         | Υ                    |
| NEH               | https://www.neh.gov           | https://www.neh.gov/accessibility  | Y              | Y             | N                         | Υ                    |
| NRC               | https://www.nrc.gov           | https://www.nrc.gov/site-help/access.html  | Y              | Y             | Υ                         | Υ                    |
| NSA               | https://www.nsa.gov           | https://www.nsa.gov/nsa-accessibility/   | Y              | Y             | Υ                         | Υ                    |
| NSF               | https://www.nsf.gov           | https://www.nsf.gov/policies/access.jsp  | Υ              | Y             | N                         | Υ                    |
| OPM               | https://www.opm.gov           | missing from home page   | Υ              | N             | N                         | N                    |
| OSC               | https://osc.gov               | https://osc.gov/Accessibility  | Υ              | Υ             | N                         | Υ                    |
| PBGC              | https://www.pbgc.gov          | N/A  | N              | N             | N                         | N                    |
| PC                | https://www.peacecorps.gov    | https://www.peacecorps.gov/about/civil-rights-and-diversity/accessibility-statement/ | Y              | Y             | N                         | Υ                    |
| RRB               | https://rrb.gov               | https://rrb.gov/Policy#accessibility   | Y              | Y             | N                         | Υ                    |
| SBA               | https://www.sba.gov           | https://www.sba.gov/about-sba/open-government/about-sbagov-website/accessibility     | Y              | Y             | Y                         | Υ                    |
| SEC               | https://www.sec.gov           | https://www.sec.gov/disability/sec_access  | Y              | Y             | Y                         | Υ                    |
| SSA               | https://www.ssa.gov           | https://www.ssa.gov/accessibility/index.html   | Y              | Y             | N                         | N                    |
| TVA               | https://www.tva.com           | https://www.tva.com/information/accessibility-information                            | Y              | Y             | Y                         | Y                    |
| USAB              | https://www.access-board.gov  | https://www.access-board.gov/about/policy/accessibility.html                         | Y              | Υ             | N                         | Υ                    |
| USAID             | https://www.usaid.gov         | https://www.usaid.gov/accessibility  | Y              | Υ             | Υ                         | Υ                    |
| USDA              | https://www.usda.gov          | https://www.usda.gov/accessibility-statement   | Y              | Y             | N                         | Υ                    |
| USDC-NI           | https://www.iand.uscourts.gov | N/A  | N              | N             | N                         | N                    |
| USDC-WDW          | https://www.wiwd.uscourts.gov | N/A  | N              | N             | N                         | N                    |
| USDOS             | https://www.state.gov         | https://www.state.gov/section-508-accessibility-statement/                           | Y              | Y             | Υ                         | Υ                    |
| USDT              | https://home.treasury.gov     | https://home.treasury.gov/utility/accessibility/web-accessibility                    | Y              | Y             | N                         | Υ                    |
| USITC             | https://www.usitc.gov         | https://www.usitc.gov/accessibility.htm  | Y              | Y             | Υ                         | Υ                    |
| USPS              | https://www.usps.com          | https://about.usps.com/who/legal/section-508/welcome.htm                             | Y              | Y             | N                         | Υ                    |
| VA                | https://www.va.gov            | https://www.section508.va.gov/   | Y              | Υ             | Y                         | Υ                    |

# Appendix AJ: PDF Conformance Among "Top 10 Downloads" Department of Agriculture (USDA)

| Year of Test | # Files not a PDF | # PDF Files | # Conformant | # Non-Conformant | % Non-Conformant | # Non-conformant<br>(tagged) | # Non-Conformant<br>(not tagged) | % Not Tagged |
|--------------|-------------------|-------------|--------------|------------------|------------------|------------------------------|----------------------------------|--------------|
| Dec 2019     | 5                 | 5           | 2            | 3                | 60%              | 1                            | 2                                | 40%          |
| Apr 2020     | 0                 | 10          | 1            | 9                | 90%              | 3                            | 6                                | 60%          |
| Feb 2021     | 1                 | 9           | 0            | 9                | 100%             | 2                            | 7                                | 78%          |
| Aug 2021     | 0                 | 10          | 4            | 6                | 60%              | 1                            | 5                                | 50%          |
| Feb 2022     | 0                 | 10          | 2            | 8                | 80%              | 3                            | 5                                | 50%          |
| Aug 2022     | 1                 | 9           | 0            | 9                | 100%             | 4                            | 5                                | 56%          |

#### **Appendix AK: PDF Conformance Among "Top 10 Downloads" Department of Commerce (DOC)**

| Year of Test | # Files not a PDF | # PDF Files | # Conformant | # Non-Conformant | % Non-Conformant | # Non-conformant<br>(tagged) | # Non-Conformant<br>(not tagged) | % Not Tagged |
|--------------|-------------------|-------------|--------------|------------------|------------------|------------------------------|----------------------------------|--------------|
| Dec 2019     | 5                 | 5           | 2            | 3                | 60%              | 0                            | 3                                | 60%          |
| Apr 2020     | 4                 | 6           | 2            | 4                | 67%              | 0                            | 4                                | 67%          |
| Feb 2021     | 5                 | 5           | 0            | 5                | 100%             | 2                            | 3                                | 60%          |
| Aug 2021     | 6                 | 4           | 1            | 3                | 75%              | 0                            | 3                                | 75%          |
| Feb 2022     | 1                 | 9           | 0            | 9                | 100%             | 1                            | 8                                | 89%          |
| Aug 2022     | 6                 | 4           | 2            | 2                | 50%              | 0                            | 2                                | 50%          |

#### **Appendix AL: PDF Conformance Among "Top 10 Downloads" Department of Defense (DOD)**

| Year of Test | # Files not a PDF | # PDF Files | # Conformant | # Non-Conformant | % Non-Conformant | # Non-conformant<br>(tagged) | # Non-Conformant<br>(not tagged) | % Not Tagged |
|--------------|-------------------|-------------|--------------|------------------|------------------|------------------------------|----------------------------------|--------------|
| Dec 2019     | 5                 | 5           | 1            | 4                | 80%              | 1                            | 3                                | 60%          |
| Apr 2020     | 6                 | 4           | 0            | 4                | 100%             | 3                            | 1                                | 25%          |
| Feb 2021     | 4                 | 6           | 0            | 6                | 100%             | 2                            | 4                                | 67%          |
| Aug 2021     | 8                 | 2           | 0            | 2                | 100%             | 0                            | 2                                | 100%         |
| Feb 2022     | 5                 | 5           | 0            | 5                | 100%             | 1                            | 4                                | 80%          |
| Aug 2022     | 1                 | 9           | 2            | 7                | 78%              | 1                            | 6                                | 67%          |

# **Appendix AM: PDF Conformance Among "Top 10 Downloads" Department of Education (ED)**

| Year of Test | # Files not a PDF | # PDF Files | # Conformant | # Non-Conformant | % Non-Conformant | # Non-conformant<br>(tagged) | # Non-Conformant<br>(not tagged) | % Not Tagged |
|--------------|-------------------|-------------|--------------|------------------|------------------|------------------------------|----------------------------------|--------------|
| Dec 2019     | 2                 | 8           | 4            | 4                | 50%              | 0                            | 4                                | 50%          |
| Apr 2020     | 2                 | 8           | 1            | 7                | 88%              | 2                            | 5                                | 63%          |
| Feb 2021     | 1                 | 9           | 0            | 9                | 100%             | 0                            | 9                                | 100%         |
| Aug 2021     | 0                 | 10          | 1            | 9                | 90%              | 0                            | 9                                | 90%          |
| Feb 2022     | 1                 | 9           | 4            | 5                | 56%              | 0                            | 5                                | 56%          |
| Aug 2022     | 0                 | 10          | 3            | 7                | 70%              | 0                            | 7                                | 70%          |

## Appendix AN: PDF Conformance Among "Top 10 Downloads" Department of Energy (DOE)

| Year of Test | # Files not a PDF | # PDF Files | # Conformant | # Non-Conformant | % Non-Conformant | # Non-conformant<br>(tagged) | # Non-Conformant<br>(not tagged) | % Not Tagged |
|--------------|-------------------|-------------|--------------|------------------|------------------|------------------------------|----------------------------------|--------------|
| Dec 2019     | 3                 | 7           | 0            | 7                | 100%             | 1                            | 6                                | 86%          |
| Apr 2020     | 1                 | 9           | 1            | 8                | 89%              | 2                            | 6                                | 67%          |
| Feb 2021     | 3                 | 7           | 0            | 7                | 100%             | 2                            | 5                                | 71%          |
| Aug 2021     | 1                 | 9           | 1            | 8                | 89%              | 0                            | 8                                | 89%          |
| Feb 2022     | 3                 | 7           | 0            | 7                | 100%             | 2                            | 5                                | 71%          |
| Aug 2022     | 0                 | 10          | 0            | 10               | 100%             | 0                            | 10                               | 100%         |

#### Appendix AO: PDF Conformance Among "Top 10 Downloads" Department of Health and Human Services (HHS)

| Year of Test | # Files not a PDF | # PDF Files | # Conformant | # Non-Conformant | % Non-Conformant | # Non-conformant<br>(tagged) | # Non-Conformant<br>(not tagged) | % Not Tagged |
|--------------|-------------------|-------------|--------------|------------------|------------------|------------------------------|----------------------------------|--------------|
| Dec 2019     | 2                 | 8           | 2            | 6                | 75%              | 0                            | 6                                | 75%          |
| Apr 2020     | 1                 | 9           | 4            | 5                | 56%              | 2                            | 3                                | 33%          |
| Feb 2021     | 2                 | 8           | 2            | 6                | 75%              | 1                            | 5                                | 63%          |
| Aug 2021     | 1                 | 9           | 4            | 5                | 56%              | 0                            | 5                                | 56%          |
| Feb 2022     | 2                 | 8           | 6            | 2                | 25%              | 0                            | 2                                | 25%          |
| Aug 2022     | 2                 | 8           | 0            | 8                | 100%             | 0                            | 8                                | 100%         |

#### Appendix AP: PDF Conformance Among "Top 10 Downloads" Department of Homeland Security (DHS)

| Year of Test | # Files not a PDF | # PDF Files | # Conformant | # Non-Conformant | % Non-Conformant | # Non-conformant<br>(tagged) | # Non-Conformant<br>(not tagged) | % Not Tagged |
|--------------|-------------------|-------------|--------------|------------------|------------------|------------------------------|----------------------------------|--------------|
| Dec 2019     | 0                 | 10          | 7            | 3                | 30%              | 2                            | 1                                | 10%          |
| Apr 2020     | 0                 | 10          | 7            | 3                | 30%              | 0                            | 3                                | 30%          |
| Feb 2021     | 2                 | 8           | 5            | 3                | 38%              | 0                            | 3                                | 38%          |
| Aug 2021     | 0                 | 10          | 7            | 3                | 30%              | 0                            | 3                                | 30%          |
| Feb 2022     | 0                 | 10          | 4            | 6                | 60%              | 2                            | 4                                | 40%          |
| Aug 2022     | 0                 | 10          | 1            | 9                | 90%              | 0                            | 9                                | 90%          |

# Appendix AQ: PDF Conformance Among "Top 10 Downloads" Department of Housing and Urban Development (HUD)

| Year of Test | # Files not a PDF | # PDF Files | # Conformant | # Non-Conformant | % Non-Conformant | # Non-conformant<br>(tagged) | # Non-Conformant<br>(not tagged) | % Not Tagged |
|--------------|-------------------|-------------|--------------|------------------|------------------|------------------------------|----------------------------------|--------------|
| Dec 2019     | 0                 | 10          | 0            | 10               | 100%             | 4                            | 6                                | 60%          |
| Apr 2020     | 2                 | 8           | 0            | 8                | 100%             | 3                            | 5                                | 63%          |
| Feb 2021     | 0                 | 10          | 0            | 10               | 100%             | 7                            | 3                                | 30%          |
| Aug 2021     | 3                 | 7           | 0            | 7                | 100%             | 2                            | 5                                | 71%          |
| Feb 2022     | 2                 | 8           | 0            | 8                | 100%             | 2                            | 6                                | 75%          |
| Aug 2022     | 1                 | 9           | 3            | 6                | 67%              | 4                            | 2                                | 22%          |

#### Appendix AR: PDF Conformance Among "Top 10 Downloads" Department of the Interior (DOI)

| Year of Test | # Files not a PDF | # PDF Files | # Conformant | # Non-Conformant | % Non-Conformant | # Non-conformant<br>(tagged) | # Non-Conformant<br>(not tagged) | % Not Tagged |
|--------------|-------------------|-------------|--------------|------------------|------------------|------------------------------|----------------------------------|--------------|
| Dec 2019     | 3                 | 7           | 0            | 7                | 100%             | 1                            | 6                                | 86%          |
| Apr 2020     | 1                 | 9           | 1            | 8                | 89%              | 1                            | 7                                | 78%          |
| Feb 2021     | 1                 | 9           | 0            | 9                | 100%             | 5                            | 4                                | 44%          |
| Aug 2021     | 3                 | 7           | 1            | 6                | 86%              | 3                            | 3                                | 43%          |
| Feb 2022     | 1                 | 9           | 4            | 5                | 56%              | 1                            | 4                                | 44%          |
| Aug 2022     | 4                 | 6           | 0            | 6                | 100%             | 0                            | 6                                | 100%         |

# **Appendix AS: PDF Conformance Among "Top 10 Downloads" Department of Justice (DOJ)**

| Year of Test | # Files not a PDF | # PDF Files | # Conformant | # Non-Conformant | % Non-Conformant | # Non-conformant<br>(tagged) | # Non-Conformant<br>(not tagged) | % Not Tagged |
|--------------|-------------------|-------------|--------------|------------------|------------------|------------------------------|----------------------------------|--------------|
| Dec 2019     | 4                 | 6           | 1            | 5                | 83%              | 1                            | 4                                | 67%          |
| Apr 2020     | 2                 | 8           | 1            | 7                | 88%              | 2                            | 5                                | 63%          |
| Feb 2021     | 0                 | 10          | 0            | 10               | 100%             | 8                            | 2                                | 20%          |
| Aug 2021     | 0                 | 10          | 0            | 10               | 100%             | 9                            | 1                                | 10%          |
| Feb 2022     | 1                 | 9           | 0            | 9                | 100%             | 8                            | 1                                | 11%          |
| Aug 2022     | 1                 | 9           | 0            | 9                | 100%             | 9                            | 0                                | 0%           |

# **Appendix AT: PDF Conformance Among "Top 10 Downloads" Department of Labor (DOL)**

| Year of Test | # Files not a PDF | # PDF Files | # Conformant | # Non-Conformant | % Non-Conformant | # Non-conformant<br>(tagged) | # Non-Conformant<br>(not tagged) | % Not Tagged |
|--------------|-------------------|-------------|--------------|------------------|------------------|------------------------------|----------------------------------|--------------|
| Dec 2019     | 1                 | 9           | 1            | 8                | 89%              | 2                            | 6                                | 67%          |
| Apr 2020     | 0                 | 10          | 1            | 9                | 90%              | 9                            | 0                                | 0%           |
| Feb 2021     | 2                 | 8           | 1            | 7                | 88%              | 4                            | 3                                | 38%          |
| Aug 2021     | 1                 | 9           | 4            | 5                | 56%              | 1                            | 4                                | 44%          |
| Feb 2022     | 2                 | 8           | 4            | 4                | 50%              | 0                            | 4                                | 50%          |
| Aug 2022     | 1                 | 9           | 1            | 8                | 89%              | 1                            | 7                                | 78%          |

# **Appendix AU: PDF Conformance Among "Top 10 Downloads" Department of State (USDOS)**

| Year of Test | # Files not a PDF | # PDF Files | # Conformant | # Non-Conformant | % Non-Conformant | # Non-conformant<br>(tagged) | # Non-Conformant<br>(not tagged) | % Not Tagged |
|--------------|-------------------|-------------|--------------|------------------|------------------|------------------------------|----------------------------------|--------------|
| Dec 2019     | 5                 | 5           | 0            | 5                | 100%             | 3                            | 2                                | 40%          |
| Apr 2020     | 1                 | 9           | 0            | 9                | 100%             | 3                            | 6                                | 67%          |
| Feb 2021     | 5                 | 5           | 1            | 4                | 80%              | 2                            | 2                                | 40%          |
| Aug 2021     | 0                 | 10          | 0            | 10               | 100%             | 2                            | 8                                | 80%          |
| Feb 2022     | 0                 | 10          | 7            | 3                | 30%              | 3                            | 0                                | 0%           |
| Aug 2022     | 6                 | 4           | 0            | 4                | 100%             | 3                            | 1                                | 25%          |

# **Appendix AV: PDF Conformance Among "Top 10 Downloads" Department of Transportation (DOT)**

| Year of Test | # Files not a PDF | # PDF Files | # Conformant | # Non-Conformant | % Non-Conformant | # Non-conformant<br>(tagged) | # Non-Conformant<br>(not tagged) | % Not Tagged |
|--------------|-------------------|-------------|--------------|------------------|------------------|------------------------------|----------------------------------|--------------|
| Dec 2019     | 0                 | 10          | 3            | 7                | 70%              | 1                            | 6                                | 60%          |
| Apr 2020     | 0                 | 10          | 3            | 7                | 70%              | 4                            | 3                                | 30%          |
| Feb 2021     | 2                 | 8           | 0            | 8                | 100%             | 3                            | 5                                | 63%          |
| Aug 2021     | 0                 | 10          | 1            | 9                | 90%              | 0                            | 9                                | 90%          |
| Feb 2022     | 1                 | 9           | 3            | 6                | 67%              | 0                            | 6                                | 67%          |
| Aug 2022     | 0                 | 10          | 0            | 10               | 100%             | 0                            | 10                               | 100%         |

## **Appendix AW: PDF Conformance Among "Top 10 Downloads" Department of the Treasury (USDT)**

| Year of Test | # Files not a PDF | # PDF Files | # Conformant | # Non-Conformant | % Non-Conformant | # Non-conformant<br>(tagged) | # Non-Conformant<br>(not tagged) | % Not Tagged |
|--------------|-------------------|-------------|--------------|------------------|------------------|------------------------------|----------------------------------|--------------|
| Dec 2019     | 3                 | 7           | 2            | 5                | 71%              | 1                            | 4                                | 57%          |
| Apr 2020     | 0                 | 10          | 1            | 9                | 90%              | 1                            | 8                                | 80%          |
| Feb 2021     | 4                 | 6           | 0            | 6                | 100%             | 0                            | 6                                | 100%         |
| Aug 2021     | 5                 | 5           | 0            | 5                | 100%             | 0                            | 5                                | 100%         |
| Feb 2022     | 0                 | 10          | 4            | 6                | 60%              | 0                            | 6                                | 60%          |
| Aug 2022     | 2                 | 8           | 1            | 7                | 88%              | 0                            | 7                                | 88%          |

#### Appendix AX: PDF Conformance Among "Top 10 Downloads" Department of Veterans Affairs (VA)

| Year of Test | # Files not a PDF | # PDF Files | # Conformant | # Non-Conformant | % Non-Conformant | # Non-conformant<br>(tagged) | # Non-Conformant<br>(not tagged) | % Not Tagged |
|--------------|-------------------|-------------|--------------|------------------|------------------|------------------------------|----------------------------------|--------------|
| Dec 2019     | 4                 | 6           | 3            | 3                | 50%              | 0                            | 3                                | 50%          |
| Apr 2020     | 1                 | 9           | 2            | 7                | 78%              | 0                            | 7                                | 78%          |
| Feb 2021     | 7                 | 3           | 0            | 3                | 100%             | 1                            | 2                                | 67%          |
| Aug 2021     | 1                 | 9           | 7            | 2                | 22%              | 0                            | 2                                | 22%          |
| Feb 2022     | 1                 | 9           | 2            | 7                | 78%              | 0                            | 7                                | 78%          |
| Aug 2022     | 0                 | 10          | 9            | 1                | 10%              | 0                            | 1                                | 10%          |

# Appendix AY: PDF Conformance Among "Top 10 Downloads" Environmental Protection Agency (EPA)

| Year of Test | # Files not a PDF | # PDF Files | # Conformant | # Non-Conformant | % Non-Conformant | # Non-conformant<br>(tagged) | # Non-Conformant<br>(not tagged) | % Not Tagged |
|--------------|-------------------|-------------|--------------|------------------|------------------|------------------------------|----------------------------------|--------------|
| Dec 2019     | 5                 | 5           | 0            | 5                | 100%             | 1                            | 4                                | 80%          |
| Apr 2020     | 4                 | 6           | 0            | 6                | 100%             | 0                            | 6                                | 100%         |
| Feb 2021     | 7                 | 3           | 0            | 3                | 100%             | 1                            | 2                                | 67%          |
| Aug 2021     | 1                 | 9           | 3            | 6                | 67%              | 1                            | 5                                | 56%          |
| Feb 2022     | 6                 | 4           | 2            | 2                | 50%              | 0                            | 2                                | 50%          |
| Aug 2022     | 2                 | 8           | 3            | 5                | 63%              | 1                            | 4                                | 50%          |

# Appendix AZ: PDF Conformance Among "Top 10 Downloads" General Services Administration (GSA)

| Year of Test | # Files not a PDF | # PDF Files | # Conformant | # Non-Conformant | % Non-Conformant | # Non-conformant<br>(tagged) | # Non-Conformant<br>(not tagged) | % Not Tagged |
|--------------|-------------------|-------------|--------------|------------------|------------------|------------------------------|----------------------------------|--------------|
| Dec 2019     | 7                 | 3           | 0            | 3                | 100%             | 2                            | 1                                | 33%          |
| Apr 2020     | 8                 | 2           | 0            | 2                | 100%             | 1                            | 1                                | 50%          |
| Feb 2021     | 6                 | 4           | 0            | 4                | 100%             | 1                            | 3                                | 75%          |
| Aug 2021     | 4                 | 6           | 1            | 5                | 83%              | 3                            | 2                                | 33%          |
| Feb 2022     | 6                 | 4           | 0            | 4                | 100%             | 2                            | 2                                | 50%          |
| Aug 2022     | 3                 | 7           | 0            | 7                | 100%             | 5                            | 2                                | 29%          |

# Appendix BA: PDF Conformance Among "Top 10 Downloads" National Aeronautics and Space Administration (NASA)

| Year of Test | # Files not a PDF | # PDF Files | # Conformant | # Non-Conformant | % Non-Conformant | # Non-conformant<br>(tagged) | # Non-Conformant<br>(not tagged) | % Not Tagged |
|--------------|-------------------|-------------|--------------|------------------|------------------|------------------------------|----------------------------------|--------------|
| Dec 2019     | 9                 | 1           | 0            | 1                | 100%             | 1                            | 0                                | 0%           |
| Apr 2020     | 10                | 0           | 0            | 0                | N/A              | 0                            | 0                                | N/A          |
| Feb 2021     | 10                | 0           | 0            | 0                | N/A              | 0                            | 0                                | N/A          |
| Aug 2021     | 9                 | 1           | 0            | 1                | 100%             | 0                            | 1                                | 100%         |
| Feb 2022     | 9                 | 1           | 0            | 1                | 100%             | 0                            | 1                                | 100%         |
| Aug 2022     | 8                 | 2           | 0            | 2                | 100%             | 1                            | 1                                | 50%          |

## **Appendix BB: PDF Conformance Among "Top 10 Downloads" Nuclear Regulatory Commission (NRC)**

| Year of Test | # Files not a PDF | # PDF Files | # Conformant | # Non-Conformant | % Non-Conformant | # Non-conformant<br>(tagged) | # Non-Conformant<br>(not tagged) | % Not Tagged |
|--------------|-------------------|-------------|--------------|------------------|------------------|------------------------------|----------------------------------|--------------|
| Dec 2019     | 1                 | 9           | 0            | 9                | 100%             | 3                            | 6                                | 67%          |
| Apr 2020     | 0                 | 10          | 0            | 10               | 100%             | 1                            | 9                                | 90%          |
| Feb 2021     | 10                | 0           | 0            | 0                | N/A              | 0                            | 0                                | N/A          |
| Aug 2021     | 0                 | 10          | 0            | 10               | 100%             | 5                            | 5                                | 50%          |
| Feb 2022     | 3                 | 7           | 0            | 7                | 100%             | 4                            | 3                                | 43%          |
| Aug 2022     | 0                 | 10          | 1            | 9                | 90%              | 2                            | 7                                | 70%          |

# Appendix BC: PDF Conformance Among "Top 10 Downloads" National Science Foundation (NSF)

| Year of Test | # Files not a PDF | # PDF Files | # Conformant | # Non-Conformant | % Non-Conformant | # Non-conformant<br>(tagged) | # Non-Conformant<br>(not tagged) | % Not Tagged |
|--------------|-------------------|-------------|--------------|------------------|------------------|------------------------------|----------------------------------|--------------|
| Dec 2019     | 2                 | 8           | 4            | 4                | 50%              | 0                            | 4                                | 50%          |
| Apr 2020     | 1                 | 9           | 0            | 9                | 100%             | 0                            | 9                                | 100%         |
| Feb 2021     | 3                 | 7           | 1            | 6                | 86%              | 1                            | 5                                | 71%          |
| Aug 2021     | 1                 | 9           | 0            | 9                | 100%             | 2                            | 7                                | 78%          |
| Feb 2022     | 1                 | 9           | 2            | 7                | 78%              | 1                            | 6                                | 67%          |
| Aug 2022     | 1                 | 9           | 1            | 8                | 89%              | 3                            | 5                                | 56%          |

#### Appendix BD: PDF Conformance Among "Top 10 Downloads" Office of Personnel Management (OPM)

| Year of Test | # Files not a PDF | # PDF Files | # Conformant | # Non-Conformant | % Non-Conformant | # Non-conformant<br>(tagged) | # Non-Conformant<br>(not tagged) | % Not Tagged |
|--------------|-------------------|-------------|--------------|------------------|------------------|------------------------------|----------------------------------|--------------|
| Dec 2019     | 1                 | 9           | 1            | 8                | 89%              | 0                            | 8                                | 89%          |
| Apr 2020     | 1                 | 9           | 7            | 2                | 22%              | 0                            | 2                                | 22%          |
| Feb 2021     | 1                 | 9           | 8            | 1                | 11%              | 0                            | 1                                | 11%          |
| Aug 2021     | 1                 | 9           | 9            | 0                | 0%               | 0                            | 0                                | 0%           |
| Feb 2022     | 0                 | 10          | 9            | 1                | 10%              | 0                            | 1                                | 10%          |
| Aug 2022     | 3                 | 7           | 6            | 1                | 14%              | 0                            | 1                                | 14%          |

# Appendix BE: PDF Conformance Among "Top 10 Downloads" Small Business Administration (SBA)

| Year of Test | # Files not a PDF | # PDF Files | # Conformant | # Non-Conformant | % Non-Conformant | # Non-conformant<br>(tagged) | # Non-Conformant<br>(not tagged) | % Not Tagged |
|--------------|-------------------|-------------|--------------|------------------|------------------|------------------------------|----------------------------------|--------------|
| Dec 2019     | 1                 | 9           | 0            | 9                | 100%             | 0                            | 9                                | 100%         |
| Apr 2020     | 2                 | 8           | 0            | 8                | 100%             | 0                            | 8                                | 100%         |
| Feb 2021     | 1                 | 9           | 2            | 7                | 78%              | 1                            | 6                                | 67%          |
| Aug 2021     | 0                 | 10          | 3            | 7                | 70%              | 0                            | 7                                | 70%          |
| Feb 2022     | 0                 | 10          | 0            | 10               | 100%             | 1                            | 9                                | 90%          |
| Aug 2022     | 1                 | 9           | 0            | 9                | 100%             | 2                            | 7                                | 78%          |

## Appendix BF: PDF Conformance Among "Top 10 Downloads" Social Security Administration (SSA)

| Year of Test | # Files not a PDF | # PDF Files | # Conformant | # Non-Conformant | % Non-Conformant | # Non-conformant<br>(tagged) | # Non-Conformant<br>(not tagged) | % Not Tagged |
|--------------|-------------------|-------------|--------------|------------------|------------------|------------------------------|----------------------------------|--------------|
| Dec 2019     | 0                 | 10          | 5            | 5                | 50%              | 0                            | 5                                | 50%          |
| Apr 2020     | 0                 | 10          | 6            | 4                | 40%              | 0                            | 4                                | 40%          |
| Feb 2021     | 3                 | 7           | 4            | 3                | 43%              | 0                            | 3                                | 43%          |
| Aug 2021     | 0                 | 10          | 8            | 2                | 20%              | 0                            | 2                                | 20%          |
| Feb 2022     | 0                 | 10          | 9            | 1                | 10%              | 0                            | 1                                | 10%          |
| Aug 2022     | 2                 | 8           | 6            | 2                | 25%              | 0                            | 2                                | 25%          |

# Appendix BG: PDF Conformance Among "Top 10 Downloads" U.S. Agency for International Development (USAID)

| Year of Test | # Files not a PDF | # PDF Files | # Conformant | # Non-Conformant | % Non-Conformant | # Non-conformant<br>(tagged) | # Non-Conformant<br>(not tagged) | % Not Tagged |
|--------------|-------------------|-------------|--------------|------------------|------------------|------------------------------|----------------------------------|--------------|
| Dec 2019     | 1                 | 9           | 0            | 9                | 100%             | 2                            | 7                                | 78%          |
| Apr 2020     | 1                 | 9           | 2            | 7                | 78%              | 2                            | 5                                | 56%          |
| Feb 2021     | 1                 | 9           | 1            | 8                | 89%              | 1                            | 7                                | 78%          |
| Aug 2021     | 1                 | 9           | 3            | 6                | 67%              | 1                            | 5                                | 56%          |
| Feb 2022     | 1                 | 9           | 3            | 6                | 67%              | 4                            | 2                                | 22%          |
| Aug 2022     | 0                 | 10          | 5            | 5                | 50%              | 3                            | 2                                | 20%          |