

Buyer Satisfaction Agreement

Within this document, I promise to deliver these unique and special value propositions during the course of our exclusive agreement. You have the right to cancel if I do not follow through on these promises.

- I will personally contact agents that work in your desired neighborhoods and inquire about any new listings that might have come up.
- I will canvas selected neighborhoods by phone or mail to find a homeowner that may consider selling.
- I will research properties that have been on the market in the past and never sold, and I will reach out to those owners.
- I will search for possible foreclosures in the neighborhoods you like. In some cases, I will suggest we submit an unsolicited offer to the homeowner of a property you like from a drive-by.
- In addition, I will send a "I have a buyer" letter to the homeowners in neighborhoods you want to live in.
- I will proactively look for inventory before it appears in the MLS or Zillow. By the time a home shows up on Zillow many of our best buyers have already seen it.
- I will contact listing agents whose listings are currently in escrow that fit your needs and check the sales status.
- I will look for available off-market listings from First Team's 38 offices, that you won't find on Zillow or any other real estate website, as they are exclusive to our company. With over 2,000 agents our Preferred Access Buyer clients will have the first look at a larger selection of off-market properties to see.

Your satisfaction is very important to me. The above listed value propositions are unique and should you feel I did not follow through, please notify my Branch Manager. The manager will review the situation and if it cannot be rectified in 72 hours, you have the right to cancel.

Agent Signature

Date

Branch Manager Name and Contact Info