



Dear Valued Client,

Join us at our new branch as we move forward together.

We are excited to bring you a more innovative banking experience as part of our continuous effort to improve services. Effective **11 December 2023**, our **Penang Branch** will be relocated from **Lebuh Pantai** to **Gurney Paragon Mall**.

The new branch details are as follows:

**Address:**

**Standard Chartered Penang Branch**

L3.01, L3.02, L3.02A, L3.04 & L3.A4, Third Floor, Gurney Paragon Mall, 163D, Gurney Drive, 10250 Georgetown, Penang

**Banking Hours:**

Teller Counter Services

Monday – Friday, 10.00am – 4.30pm

Sales & Service

Monday – Thursday, 10.00am – 5.45pm

Friday, 10.00am – 4.45pm

Saturday, 10.00am – 3.00pm

Rest assured, that there will be no disruption during the relocation process and business will continue to operate as usual.

If you have any enquires or require clarification, do reach out to our branches for assistance or email us at [malaysia.feedback@sc.com](mailto:malaysia.feedback@sc.com).

We look forward to welcoming you at Gurney Paragon Mall.

Thank you for choosing us as your preferred bank.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Sammeer', written over a white background.

Sammeer  
Head of Consumer, Private and Business Banking