



Important Notice

Dear Valued Client,

Must-Know Digital Banking Security Updates

Effective **15 June 2024**, we are enhancing additional layers of security as an industry effort to help prevent financial crime cases in Malaysia and safeguard your banking experience with us.

No	Digital Banking Security Updates	What you need to know as a client																					
1	Minimum browser requirements to access SC Online Banking	<p>End-of-support web browsers or mobile operating systems are not updated with security patches, thus weakening your desktop (computer) and mobile devices' resistance to cyberattacks. In our continuous efforts to safeguard your digital banking experience, SC Online Banking will support six (6) browser types and their corresponding minimum versions:</p> <table border="1"> <thead> <tr> <th></th> <th>Browser</th> <th>Minimum Version</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Google Chrome</td> <td>119 and above</td> </tr> <tr> <td>2</td> <td>Microsoft Edge</td> <td>119 and above</td> </tr> <tr> <td>3</td> <td>Apple Safari</td> <td>16.1 and above</td> </tr> <tr> <td>4</td> <td>Mozilla Firefox</td> <td>115 and above</td> </tr> <tr> <td>5</td> <td>Opera Desktop</td> <td>101 and above</td> </tr> <tr> <td>6</td> <td>Opera on Android</td> <td>78 and above</td> </tr> </tbody> </table> <p>Please update your web browser today to avoid any disruption of digital banking services and safeguard your digital banking transactions.</p> <p>For web browser update: Refer to the respective web browser providers for a more detailed guide.</p>		Browser	Minimum Version	1	Google Chrome	119 and above	2	Microsoft Edge	119 and above	3	Apple Safari	16.1 and above	4	Mozilla Firefox	115 and above	5	Opera Desktop	101 and above	6	Opera on Android	78 and above
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2	12-Hour Cooling Off Period for Primary Mobile Number & Email Address Update	<p>A 12-Hour Cooling Off period will take effect immediately upon updating your primary mobile number and/or email address with us via SC Online/Mobile Banking.</p> <p>This is to prevent account takeover scams. There will be no disruption to your digital banking experience.</p>																					