



## **Important Notice**

Dear Valued Client,

## Use up-to-date web browser / mobile operating system to access SC Online / Mobile Banking

Please update your web browser and/or mobile operating system today to avoid any disruption of digital banking services and safeguard your digital banking transactions.

End-of-support web browsers or mobile operating systems are not updated with security patches, thus weakening your desktop (computer) and mobile devices' resistance to cyberattacks. In our continuous efforts to safeguard your digital banking experience, we will be updating the minimum web browser and mobile operating system to access SC Online/Mobile Banking as below:

- SC Mobile App will require a minimum of iOS 15.0 and above for Apple mobile devices from 3<sup>rd</sup> May 2024 onwards.
  For Android mobile devices, the current minimum OS requirement remains Android 9 and above until further notice.
- 2. SC Online Banking will support the below five (5) browser types and their corresponding minimum versions from **June 2024** onwards:

Browser	Minimum Version
Google Chrome	119 and above
Microsoft Edge	119 and above
Apple Safari	16.1 and above
Mozilla Firefox	115 and above
Opera Desktop	101 and above
Opera on Android	78 and above

## For web browser update:

Refer to the respective web browser providers for a more detailed guide.

## For iOS update:

Navigate to Settings > General > Software Update. Remember to plug your device into a power source and connect to the internet with Wi-Fi to ensure smooth OS update.

