



Dear Valued Client,

**Discontinuation of Safe Deposit Lockers in Kota Kinabalu Branch**

Thank you for banking with us. It is our pleasure serving you at our Kota Kinabalu branch. As part of our continuous effort to innovate banking solutions, we are streamlining our processes and adopting digital channels.

Hence, we regret to inform that our Kota Kinabalu branch will be relocated with **service discontinuation of Safe Deposit Lockers with effect from 25 November 2022**. We humbly apologise for the inconvenience caused.

If you are using our Safe Deposit Locker services, you will be required to retrieve all items and close your locker by visiting the branch personally any time before 25 November 2022, Monday – Friday between 9:15am to 3:45pm. For joint account holders, all parties to the locker must be present in branch.

The affected branch details are as follows:

**Address:**

20, Jalan Haji Saman, 88000 Kota Kinabalu, Sabah

**Operational Hours of Safe Deposit Lockers counter services:**

Monday-Friday, **9.15AM-3.45PM**

Rest assured there will be no disruption during this time and business will continue to operate as usual.

If you have any enquiries or require clarification, do reach out to our branches for assistance, visit our website at [sc.com/my](http://sc.com/my) or the SC Mobile Banking app for more information.

Thank you for choosing us as your preferred bank.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Sammeer', written over a light blue scribble.

Sammeer  
Managing Director and Head of Consumer, Private and Business Banking