



Announcement for Emergency Service Downtimes in December 2023

Dear valued customers,

Please be informed that the following services will be temporarily unavailable on the following dates during the outage window(s) below:

Unavailable service	Date	From	To	Duration
MyDebit, Shared ATM Network and MEPS ATM related services	Tuesday, 5 December 2023	4:00 AM	5:00 AM	1 hour
E-commerce transactions				
Debit card related journeys via Online Banking/SC Mobile				
Mastercard debit card related transactions	Friday, 8 December 2023	4:00 AM	5:00 AM	1 hour

Apologies for the inconvenience caused. Thank you for banking with us.