

Glendale Employee Success Factors

Foundational Professional & Supervisory Managerial Executive



Continuous Learning & Development

Assesses and recognizes own strengths and weaknesses; takes initiative in pursuing self-development and learning.



Personal Accountability & Integrity

Takes personal responsibility for the quality and timeliness of work and in complying with organizational rules, policies and procedures. Earns others' trust and respect through consistent honesty and professionalism.



Commitment to Service Excellence

Strives to excel in meeting the needs of both internal and external customers. Delivers high-quality services with a commitment to continuous improvement.



Teambuilding & Collaborative Relationships

Inspires and fosters team commitment, spirit, pride and trust; develops cooperative working relationships with others.



Effective Communication

Conveys information respectfully, credibly, and effectively.



Leadership

Promotes organizational mission and goals and encourage cooperation in support of organizational goals.



Innovation

Applies original thinking in approach to job responsibilities and to improve processes, methods, systems or services.



Organizational Awareness

Identifies fundamental values and beliefs to guide the organization into the future. Uses knowledge of the workings, structure and culture of the organization and political climate to solve problems and accomplish goals.