### Keck Medical Center of USC Keck Medicine of USC

# How to Setup Zoom on Personal Computer or Laptop

\*\*See Page 11 access Zoom via Apps on Smartphones.

\*\*\*See Page 18 to access Zoom via Phone Calls.



# Prior to your scheduled meeting, you will receive an email with invitation resembling the following:

Join Zoom Meeting

https://usc.zoom.us/j/384079092

Meeting ID: 384 079 092

Click here to join the meeting.

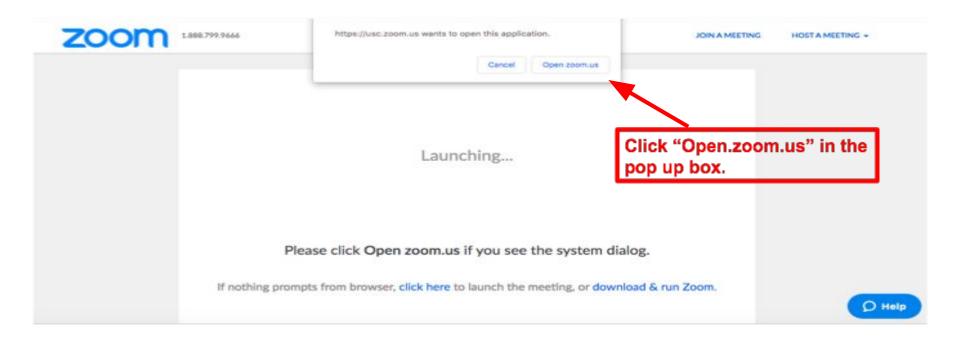
One tap mobile

- +16699006833,,384079092# US (San Jose)
- +13462487799,,384079092# US (Houston)

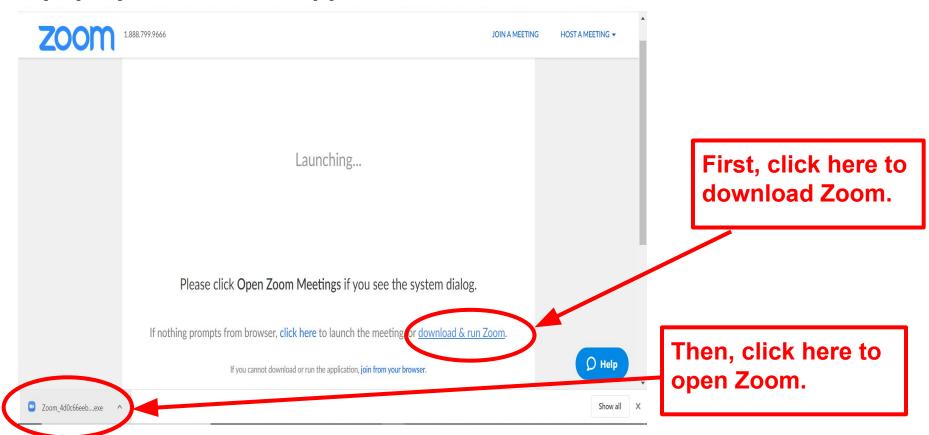
Dial by your location

+1 669 900 6833 US (San Jose)

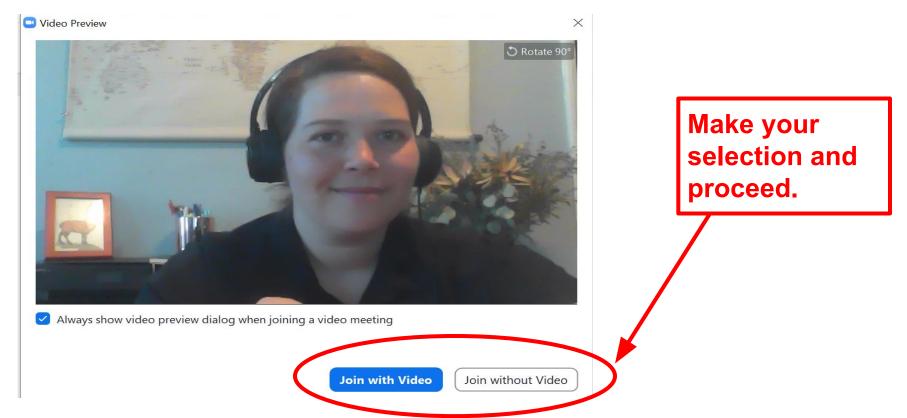
#### You will be redirected to a web page resembling the following:



#### If pop-up box doesn't appear:



### You may be given the option to join the meeting with or without video.



# Prior to the meeting, you will see a waiting room screen. Please wait here while your therapist admits you.



### Occupational Therapy Session

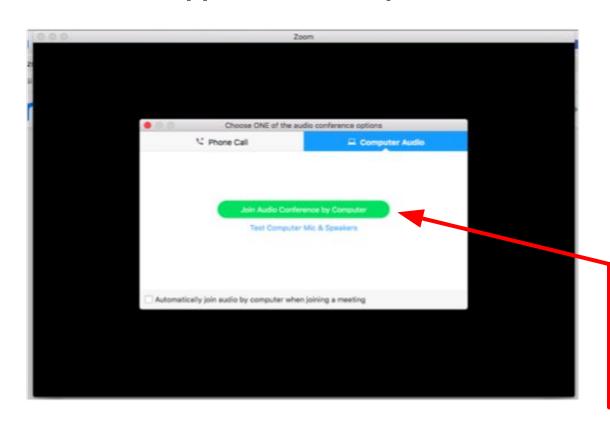
If you have a USC account, please go to https://usc.zoom.us to login to this meeting.

Or, please stand by for the host to admit you into the meeting.

No action required.

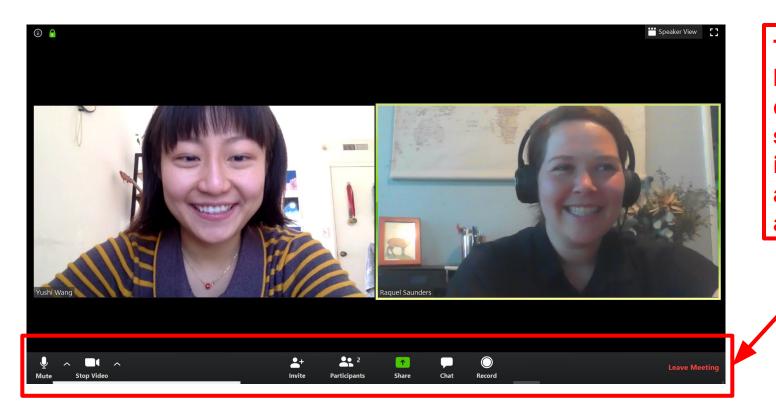
Test Computer Audio

#### The Zoom application will open in addition to this pop up box.



Click on the green button entitled "Join Audio Conference by Computer".

#### Once your video starts, you will see a split screen similar to this one.

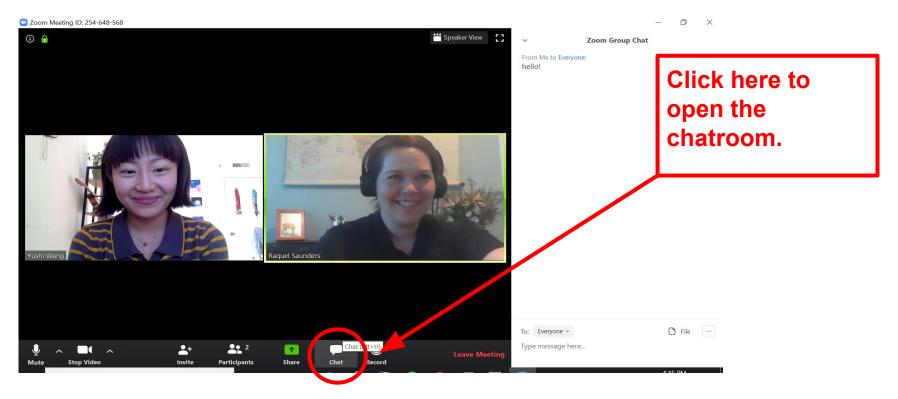


The bottom bar has the control settings, including audio, video, and chat.

If you want to mute your audio or turn off your video at any point during the call, this is what your screen would look like.



# If you encounter any audio or video issues, communicate that by clicking the "Chat" button, then typing into the chatroom.





# How to Setup Zoom for App Access on Smartphones

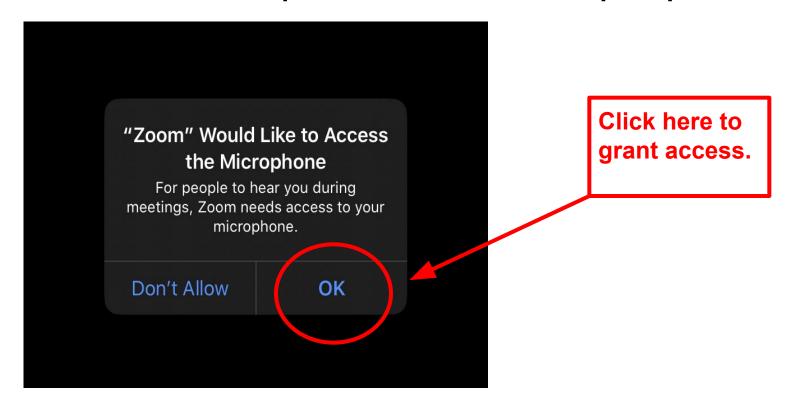
\*\*\*See Page 18 to access Zoom via Phone Calls.



### First, download this app in the app store.



Prior to opening the app for the first time, make sure to grant it access to the microphone and camera when prompted.



To join your Zoom meeting, open the meeting invitation in your email on your smartphone. Click the link, and it will redirect you to the app automatically.



Meeting ID: 384 079 092

One tap mobile

- +16699006833,,384079092# US (San Jose)
- +13462487799,,384079092# US (Houston)

Dial by your location

+1 669 900 6833 US (San Jose)

# Prior to the meeting, you will see a waiting room screen. Please wait here while your therapist admits you.

206-587-803

×

### Please wait, the meeting host will let you in soon



#### Occupational Therapy Session

If you have a USC HIPAA account, please go to https://usc-hipaa.zoom.us to login to this meeting.

Or, please stand by for the host to admit you into the meeting.

No action required.

### Once you're admitted, you can choose to join with or without video.

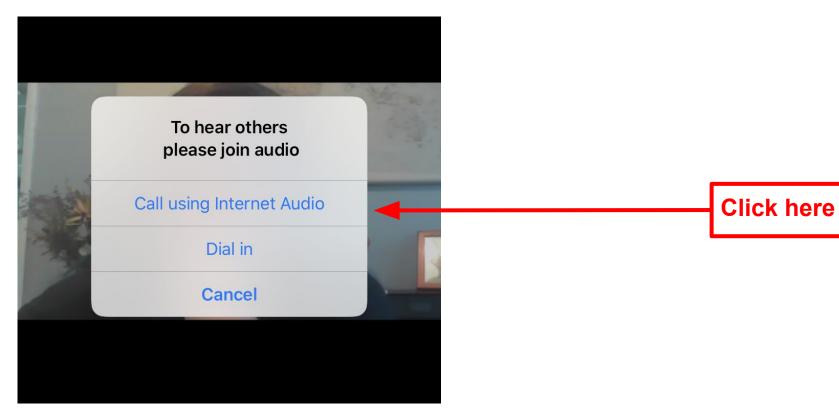


Choose one option.

Join with Video

Join without Video

Once you've selected video option, you will be prompted to select an audio option. Choose "Call using Internet Audio".



### Keck Medical Center of USC Keck Medicine of USC

### How to Setup Zoom for Phone Calls



### **How to Setup Zoom for Phone Calls**

Join Zoom Meeting

https://usc.zoom.us/j/384079092

Meeting ID: 384 079 092

First, dial this number (use the San Jose number for better connection).

One tap mobile

+16699006833, 384079092# US (San Jose)

+13462487799 384079092# US (Houston)

Dial by your location

+1 669 900 6833 US (San Jose)

Next, enter the meeting ID followed by the pound key (#) when prompted.