UCI Classroom Wifi - Guide

Each standard classroom has campus wifi access. Before you can connect, you must register your devices (phone, tablet, laptop, etc.).

Don't wait for midterms, finals, or any other critical time! Set up wifi ahead of time to make sure you can connect or get assistance if you have any trouble.

Step 1: Disable Private Wi-Fi Address/MAC Randomization

You must disable Private Wi-Fi Address/MAC Randomization before registering or connecting to campus wifi networks or you will have issues trying to get online.

For detailed instructions, visit: http://oit.uci.edu/reg

Step 2: Connect to UCInet Mobile Access

Join the wifi network named **UCInet Mobile Access.**

Open a web browser (e.g. Safari, Firefox, Chrome, Edge) and try connecting to any web page. If you are not automatically redirected, visit: http://expressreg.oit.uci.edu/expressreg/

Follow the on-screen instructions to complete your registration.

Troubleshooting

- Wait a few minutes and try again

- Turn wifi off and on again to improve your connection

  Your device may retain a weak connection from one campus location after you've moved to another. When you arrive in a classroom, turn wifi off and on again or reboot your device to ensure you connect to the closest available access point for a strong, stable wi-fi signal.
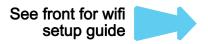
- ExpressReg not working? Manually register your device's MAC address

  Visit: https://mobileaccess.oit.uci.edu/registration/

- For more detailed instructions and troubleshooting steps: http://oit.uci.edu/reg

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Contact the OIT Help Desk

oit@uci.edu

(949) 824-2222

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UCI Classroom Wifi - Notes

ExpressReg not working? Manually register your device's MAC address

If ExpressReg doesn't work, visit https://mobileaccess.oit.uci.edu/registration/ to manually register your device's MAC address. You must have a UCInetID to use Manual Registration.

Additional reasons why people with laptops may struggle to connect

- You may have a Static IP set on your device (e.g. IP address of 192.168.1.4 for example)

- You may have a Static DNS address set on your device (e.g. you cannot use Google DNS addresses like 8.8.8.8 or 8.8.4.4 during the Express Registration process)

Please ensure that your network settings are set to DHCP. For more about this and other settings that may cause issues, see http://oit.uci.edu/reg

UCI-Guest Wi-Fi is an option for some, but not for all

The UCI-Guest Wi-Fi is restricted to internet browsing and is only intended for visitors. Gaming consoles are not allowed on this network. Please connect to UCInet Mobile Access if you are a student, faculty, or staff member.

Campus Wi-Fi Map

Wi-Fi is not ubiquitous on campus. Please visit the campus map at https://map.uci.edu/ and use the menu on the left side of the page to open Campus Resources > Technology > Campus Wi-Fi coverage and select a particular building for more information about service in that area.

Having trouble? Contact the OIT Help Desk

If you are still having trouble, please contact the OIT Help Desk.

http://oit.uci.edu/reg

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