



2020

ANNUAL REPORT The Community Council of Idaho (CC Idaho) is a non-profit organization that was established in 1971 by a group of passionate individuals who had a grand vision for the farm-working population in Idaho. Through the years, many more passionate individuals grew the organization into what it is today. CC Idaho serves farm working and low-income families across Idaho with the purpose of improving their social and economic status through workforce development, education, cultural awareness, civil rights advocacy, wellbeing services, and immigration legal services.



This past year has humbled us all, but nothing has given our agency as a whole so much gratification as seeing our services make such a difference. Our Migrant & Seasonal Head start being able to offer early childhood education services to the children of essential workers. Our Employment and Training department is helping those farmworkers who need extra help with fundamental needs. Our Community Family Clinics are at the forefront of this pandemic, and their abilities of uninterrupted medical services are exemplary. Familias Unidas is doing just that; they work to keep families together during the pandemic. Staff at our affordable housing program and complexes understand the residents and their difficulties. Community Council of Idaho is a "one-stop" place for many service needs, and I feel we are delivering when the Idaho community needs us most. Despite the difficulties, CC Idaho continues to provide services and business as usual as possible. Although most of our annual events were canceled or postponed, we still managed to keep our agency's morale up, and we focused on our 405 member

agency. CC Idaho made its voice heard in the 2020 Presidential Election, contributing to the nation's record-setting voter numbers. We adjusted to the times and became experts in the virtual way of conducting business. Our Annual Longevity awards were a great success over the now-infamous "Zoom." There was little travel throughout our offices in southern Idaho, but zoom made communicating easier and became our normality. Please take the time to look over our challenging yet successful year. We hope we made our supporters, donors, constituents of Idaho proud.

Meet the exceptional leadership team.



Ruben Lugo
Chief Operating Officer
Arnold Cantu
Clinic Administrator

Antonio Madera
Communications Specialist

Merissa Douglas
Occupancy & Compliance Specialist

Korene Gonzalez Employment & Training Director

Abe Gerthung IT Specialist

Cindy Esparza Executive Assistant

Elisha Suldan Chief Financial Officer Irma A. Morin
Chief Executive Officer

Autumn Blewett
Human Resource Director

Brandy Perez
Immigration Director & Attorney

Laura Cortazar
Migrant & Seasonal Head Start Director

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	Exp	enses			
	Fund	Raising		8,147.00	
	Progra	am Activities		19,191,638.88	
	Manag	gement & General Expens	es	1,647,145.00	
	Total			\$20,846,930.88	
# <u>@</u>					
		Revenue			
Co Mac		Grants		19,947,868.00	
		Rental		833,858.00	
		In-Kind		145,180.00	
		Other		2,239,099.00	
		· ·			

Total



Total Staff	405
Seasonal	286
Regular Full-Time	119
0-9	281
10+	38
15+	51
20+	20
25+	9
30+	6

\$23,166,005,00

Ayuda Para Nuestras Familias

Hard-working people are putting not only themselves but their families' health at risk.



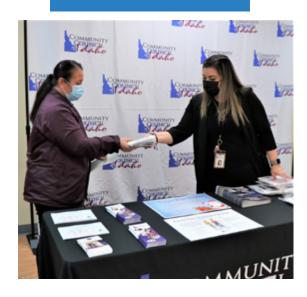
As a member of IIRA, we have raised over 200 thousand dollars towards our goal of \$1,000,000.00 for financial support. Thanks to many generous community members, charitable agencies, and donors outside Idaho. Our goal to provide financial support to those who did not qualify for stimulus funds due to their immigration status. Community Council of Idaho has the capacity to oversee a campaign such as this, and we are still accepting applications until we exhaust the funds. We will continue to raise funds until we meet our goal. These are some of the grateful recipients whose situation was improved.





Total Funds Raised

\$215,710.00





Total Families/
Individuals
Assisted
878

Total
Applications
Received

170

IDAHO IMMIGRANT RESOURCE ALLIANCE















Marisela lee

Regional Center Coordinator

Migrant & Seasonal Head Start Felipe Cabral 35 Years of Dedicated Work April, 1985



One thing I would like to share that most do not know about me is: I learned to drive at 22 years of age

My greatest accomplishment working at CC Idaho has been:
Managing the centers Felipe Cabral in Twin Falls and
Emiliano Zapata in Burley as Regional Center Coordinator
from 1996 to 2005. During those years, the EZ center was
operating Summer and Winter Programs, such as Even
Start, Los Ninos Bien Educados, and the Parents
Involvement program. During these years, I had the
opportunity to learn and implement these programs with
great outcomes, especially when 8 parents participating in
the Parent Involvement Program earned their GED. The Twin
Falls community continued growing, as well as the need for
services at Felipe Cabral. In about 2007, I was only
managing Felipe Cabral, with an enrollment of 123 children.
It was the largest CC Idaho program for several years.

Did you meet any of the founders of the agency?

I began working for Idaho Migrant Council/Community Council of Idaho in 1985. The founder of the agency was Humberto Fuentes. He was of great support, and I got to know him very well. Thanks to Humberto, I met Cesar Chavez when Cesar came to Twin Falls. Hector De Leon worked close with Humberto, and I got to know him very well too. I saw the hard work they did to keep providing the services through fundraising and the office of head start. Only one teacher left in Caldwell, and Marry, who recently retired, are the only people who are still here from when I started.

I think CCI has come a long way. We are recognized everywhere for all the resources we have for the community, the communication partnerships we have through the different programs. Some Advice for my co-workers is:

Love the children and their parents.

Marisela is a true testament to the commitment the Community Council of Idaho has to Idaho. Her work has made the Head Start program what it is today. On behalf of the entire Community Council of Idaho family, Thank you, Marisela!







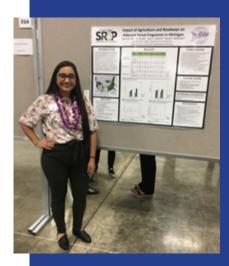
Janet Dominguez

University of Idaho Senior Biology major, Pre-Dental emphasis National Migrant Seasonal Head Start Assistant Intern

Janet was born in Mountain Home. Her family was a migrant farm working family that moved around Idaho to find work in the fields. She was enrolled at El Acroiris, our Migrant & Seasonal Head Start center. "I attended (El Arcoiris) basically from birth till kindergarten," Dominguez said. "My childhood was there." She grew up in Mountain Home and is now starting her senior year at the University of Idaho. She recently accepted an internship with the National Migrant Seasonal Head Start Association, set to begin in May in the nation's

capital. This is a huge accomplishment for a little girl that our head start helped pave her road to succeed. Her focus will be on studying how Migrant and Seasonal Head Start programs and health care could be connected.

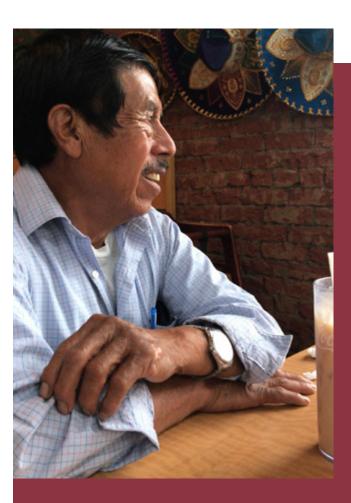
Irma A Morin- "Janet is a remarkable young lady with an inspiring story about her experience growing up with a farm-working family and her experience at our Migrant Seasonal Head Start Center."



Maria Guadalupe Alvarez Zavala

College of Southern Idaho
A. S. in Chemistry, Geology, and Physics
Westminster College
B.A. in Chemistry
Idaho Space Grant Consortium NASA Scholar
Michigan State University
Summer Researcher
New Mexico State University
Plant & Environmental Science Program
1st-year masters degree pursuant

Maria is a past recipient of our Hispanic Youth Scholarship. She added her 2014 scholarship to the many she has received for her academic excellence. The Oakley High School valedictorian has gone on to study at four high-ranking colleges and universities. She has overcome the inequalities she experienced as a person of color to pursue higher education. She aspires to use her knowledge to help her family's pear farm in Zacatecas, Mexico. With the National Science Foundation Graduate Research Fellowship Program's support, she plans to research pesticide/herbicide and its effects on the human digestive system. We have no doubt she will achieve great things and be an inspiration to future Hispanic college hopefuls.



Pedro Mendoza

Community Council of Idaho Bus Driver Emilio Zapata, Burley, Idaho With us, 2008-2020

Everyone who is a part of Community Council of Idaho family is essential to us all. When one is lost to extenuating circumstances, CC Idaho mourns them with their families. Pedro Mendoza left us this past year, and he will be greatly missed and never forgotten.

Pedro Mendoza, 75, of Rupert, Idaho, was born October 23, 1945, in Altlixta, Guerrero, Mexico. He was a part of the Mexican Military before immigrating to the US, like so many of the families we serve, to better their lives.

He joined the CC Idaho family in 2008 and became a Bus driver at our Emiliano Zapata Head Start center. Pedro's favorite pastime was spending time with his family, caring for his animals, and his orchard with his youngest daughter Andrea. He is missed by his wife of 27 years, Antonia Mendoza, and his eight children, his grandchildren, and great-grandchildren. Jose, you have left us, but you will always be remembered.





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MIGRANT & SEASONAL HEAD START

CC Idaho has a total of ten Migrant & Seasonal Head Start (MSHS) centers across the state. The centers help the children of low-income farmworkers by providing exceptional full-day, bilingual school readiness education. Children between the ages of 0 and 5 are cared for with a dedication to promoting success in school and later in life. Services include: early childhood education, nutrition, health wellness, social services, parent involvement, disability and mental health services, and transportation services.



Migrant & Seasonal Head Start

Total number of families served:	552
The total number of volunteers:	632
Volunteers who were current or former MSHS parents:	544
Percentage of eligible children served:	.100%
Enrolled children that received medical exams:	92%
Enrolled children that received dental exams:	78%

Total Child Enrollment

777







Average Monthly Enrollment				
Center	Location	Summer Enrollment	Winter Enroll- ment	
El Venadito	Weiser	44	No Session	
La Adelita	Caldwell	54	30	
Casa de Colores	Caldwell	92	56	
El Arcoiris	Mountain Home	59	No Session	
Jardin de Los Niños	Hammett	55	No Session	
Felipe Cabral	Twin Falls	66	30	
Emiliano Zapata	Burley	47	41	
Manuel Cavazos	Aberdeen	57	38 (TANF)	
La Estrellita	Idaho Falls	54	No Session	
El Castillito	Idaho Falls	45	27	

TANF

The Temporary Assistance to Needy Families (TANF) Program is a grant received through the Idaho Head Start Association. The purpose is to provide Head Start services to 13 children whose families are TAFI eligible or at risk of becoming eligible and are low income.

Enrollment

Manuel Cavazos, Aberdeen

tal	children	enrolled	18
tal	families	served	13

PY 2020 Infant & Toddler State Outcomes
The data from the Program Year 2020 State Preschool
Outcomes (PY20) show a steady increase in most categories. The numbers are based on assessment data
that captures skills and knowledge the children exhibit
or master over time. The most increase is seen in perceptual, motor, and physical skills.

PY 2020 Infant & Toddler State Outcomes						
	Socio- Language & Perceptual, Emotional Approaches Communication Cognition Motor & Physical					
	Emotional	Approaches	Communication	Cognition	Motor & Physical	
Checkpoint 1	3	2.85	2.73	2.93	3.01	
Checkpoint 2	3	3.18	3.17	3.21	3.33	
Checkpoint 3	3.59	3.1	3.45	3.43	3.55	

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∞_Γ Fatherhood Engagement

62% of families enrolled in our MSHS program have a father figure in the household.

39% of fathers were engaged in developmental experiences during parent conferences.

27% of fathers engaged in parenting education workshops.

21% of fathers engaged in family goal setting activities.

	PY 2020 I	Preschoo	ol State Ou	tcomes			
	Perceptual, Motor & Physical	Socio- Emotional	Approach To Learning			Mathematic Development	Scientific Reasoning
Checkpoint 1	6.61	6.08	6.08	6.19	5.95	5.86	5.98
Checkpoint 2	7.14	6.69	6.69	6.67	6.47	6.29	6.26
Checkpoint 3	7.01	6.79	6.79	6.78	6.49	6.18	6.53



Success Story

It all began when the "Sanchez" family came to our center to enroll the child "Jose." The Sanchez family was a family of three children a mother and a father who was deported to Mexico. During the enrollment process, some who participated noticed his behavior wasn't suitable fo a child of his age. As he began coming to the center, staff noticed he was not at the same achievement level as his peers. Our staff noticed the child could not communicate with other children or staff. He couldn' follow the schedule, would not follow directions, lacked gross motor skills, and was very aggressive. His mother was never aware of his pehavior until the teachers brought it to her attention. With our staff and

CC Idaho's help, we educated his mother and evaluated him to put an IEP in place. The child was able to attend both the School District and CCI and get the help he needed. As time progressed, teachers were able to see the child's vast improvement. He was pronouncing more words, followed part of the schedule, most directions, and was noticeably less aggressive. He joined the group of successful preschoolers, ready for the big Kids" school.

Children benefit from having a "medical home" because one medical provider can become familiar with the child and family while building a medical history, and making future care specific to the child.

Before enrolling in the program how many children did not have a medical home?	60
What percentage of children had access to a pediatric medical home?	92%
What percentage of children were up to date with Idaho's EPSDT schedule for age-appropriate	
preventative and primary healthcare at the beginning of the program year?	13%
What percentage of children were up to date with Idaho's EPSDT schedule for	
age-appropriate preventative and primary healthcare by the end of the program year?	81%
What percentage of families received health education during the program year?	87%
What percentage of children are up to date with all immunizations appropriate	
for their age?	79%
What percentage of children and families have one doctor to see all checkups and	
build a child's health history?	92%

Early Head Start Child Care Partnership

Bright Futures & Genesis

are part of the Early Head Start Child Care

Partnerships (EHS-CCP). It is an early education program for children of farm working families. Children in this program range from 0 to 3 years of age. This program is dedicated to promoting success in school and later in life. Services include early childhood education, disability/mental health services, health and nutrition, wellness, social services, and parent involvement and training.





EHS Child Care Partnership Expenditures

Salaries & Benefits	\$298,587.79
Indirect	35,081.23
Facilities Costs	6,791.70
Supplies	13,493.79
Staff Development	7,434.20
Equipment	1,172.32
Parent Services	1,913.94
Child Services Consultants	163,902.36
Travel	1,259.25
Other	4,922.42
Total	\$534,559.00



____ SERVICIOS LEGALES DE INMIGRACION IMMIGRATION LEGAL SERVICES

Since September 2017, Familias Unidas and its dedicated staff have worked diligently to fill the need for quality affordable immigration legal services in Idaho. A licensed attorney provides comprehensive consultations in-person, by phone, or by videoconferencing for the low cost of \$50. Community Council of Idaho is also recognized by the Department of Justice as a qualified non-profit organization to provide immigration legal services. This recognition allows Familias Unidas to receive accreditation for its caseworkers to provide the best service to its clients.

Since opening its doors, Familias Unidas has strived to establish a reputation in the community as a trust-worthy immigration legal service provider. Most cases at Familias Unidas are family based, but it also assists with DACA, naturalization applications, humanitarian petitions, and asylum cases. New case types are added as the need arises.

types are added as the need arises.

Community engagement and education is also important to the program. Familias Unidas provides presentations on relevant immigration topics to the community and professionals. Familias Unidas offers immigration legal services on a sliding fee scale dependent on total household income and size. It offers three different pricing tiers, with the lowest tier offering prices at an average of 45% less than other local immigration attorneys for the same service. Additionally, Familias Unidas offers convenient payment plans for all case types and offers pro bono representation on a case-by-case basis. No client

Front row: Brandy S. Perez Director and Attorney

J. Manuel De Lira Attorney



Back row, left to right:
Michelle Acevedo
Caseworker
Crystal Juarez
Caseworker
Mayra Juarez
Receptionist
Monic Munoz
Caseworker
Marisela Garcia
Caseworker

Total Active Cases

244

Pro Bono Cases

32

Fee Cases

212

Our Great Work



Ms. Hilda Granillo Juarez was referred by a friend to Familias Unidas. Familias Unidas staff assisted her in completing and filing an application for citizenship. Her greatest challenges in obtaining her citizenship were the citizenship exam and the interview process. She highly recommends Familias Unidas because the risks of not succeeding are limited with an experienced lawyer. Familias Unidas staff prepared all the forms and walked her through everything required. Ms. Granillo wants everyone

to know that Familias Unidas staff are accessible, very professional, and do not possess any language barriers. Her advice to others that have doubts about filling out an immigration application is to stop over thinking and start the application – the process takes less time than the doubting.

Mr. and Mrs. Da Silva heard about Familias Unidas through a friend and decided to look up online. After reviewing the website, they decided to call for a consultation. Familias Unidas was their first stop in their journey to obtain Mr. Da Silva's residency. They were a newly married couple and overwhelmed with the process. Their case was filed during the COVID-19 pandemic and they were concerned that the restrictions would affect their case. However, they 100% recommend Familias



Unidas, because they truly knew what they were doing. Familias Unidas staff was very dedicated in helping them and made the Da Silvas feel as if they genuinely cared. They feel completely at ease with their experience and the entire process of working with extremely knowledgeable and communicative legal representatives.



Mrs. Elizabeth Bernal came across information regarding Familias Unidas while scrolling through Facebook. She saw a public post of people talking about immigration lawyers in the area and noticed some comments on Familias Unidas. She had already consulted with an immigration attorney in the past and knew her case was complicated for a few different reasons. But, after Elizabeth's consultation with Familias Unidas's attorney, Brandy Perez, she felt confident in Brandy's ability to help her. Brandy and her team did everything they could and helped her obtain her residency after many years of living in fear. Elizabeth

highly recommends Familias Unidas because their staff are very honest and helpful. Familias Unidas truly works for their clients and treats them like people, not just a number. Elizabeth is grateful for everything Familias Unidas did for her.

EMPLOYMENT



The Employment and Training Department has a simple mission: to help the communities we serve become a prosperous and safer place to live, work and raise families. One of the ways we accomplish this is by providing resources and guidance to job seekers throughout Idaho, especially those that face significant barriers to employment. We also assist participants in gaining the skills they need for the most in-demand professions. All five of our Community Resource Centers provide essential services for the community. These include utility and rental assistance, food boxes, clothing, and household supplies. Other services, including bilingual support and GED instruction are also available. Our programs in Employment and Training are: National Farmworker Jobs Program, High School Equivalency Program, YouthBuild, Community Services Block Grant, and Low Income Home Energy Assistance Program.

HIGH SCHOOL EQUIVALENCY PROGRAM

The High School Equivalency Program help migrant and seasonal farmworkers or their children, 16 year of age or older, obtain the equivalent of a high school diploma. Funded by the U.S. Department of Education, HEP aids in seeking employment or begin post-secondary education or training.



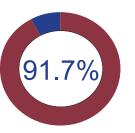
Gilberto Alvarez American Falls, Idaho

My name is Gilberto Alvarez. I am a Mexican migrant from the state of Guanajuato. I currently live in American Falls, Idaho. I am married and father to three kids.

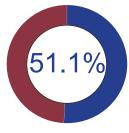
I was 16 when I decided to leave my studies due to a lack of resources and transportation because there wasn't a school nearby, the closest one was 2 hours away on foot. After leaving school, I worked construction for about a year. After that, I migrated to the United States with only \$100. I managed to make it to the United States and I spent 2 months without being able to obtain work. I only had one change of clothes that I washed as much as I could to be presentable and wear it again. I limited what I ate because I knew that \$100 would not last long. When I finally obtained work, I started to work in the fields picking up rocks. In the fields, it was a bit hard for me because I didn't know the language and there wasn't anybody who really wanted to help me.

One day while I was at church was when I heard about the HEP program from Community Council of Idaho. The program helped me obtain one of my goals, to obtain my GED diploma. Thanks to the people who are over the program and who help you prepare for the exam in class, I was able to meet my goal. It was a bit complicated and frustrating in math but with the help of my teacher I was able to overcome it. One thing I will never forget is the day I got the result of my last exam; it was a moment of happiness for me. What I learned, I will use it to progress in my job and prepare myself more.

75 Total Student Enrolled



Enrolled in a Training Program Obtained upgraded employment



Attained GED or High School Equivalent



4,218 Total
Instruction Hours



71% Females
Participated



29% Males Participated

National Farmworker Jobs Program (NFJP)

The National Farmworker Jobs Program trains and educates eligible farm workers for jobs that meet employer' demands. The U.S. Department of Labor's Employment & Training Administration has consistently named NFJP as one of the most successful federal job training programs on an annual basis. CC Idaho continues to exceed performance measures by placing 87 percent of participants in good jobs and achieving an employment retention rate of 95 percent in the community.



Training Services Received by Adult Participants	%
Basic Skills Training	1%
Occupational Skills Training	67%
On-the-Job Training	3%
Work Experience	6%
Work Safety Training	23%

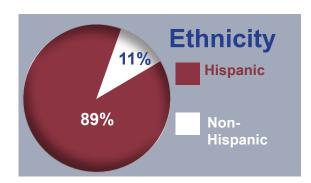
Training Services Received by Youth Participants	%
Occupational Skills Training	89%
Other Occupational Skills Training	11%

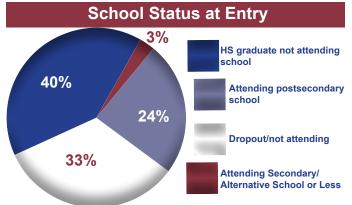
Performance Standards	National Program Target	Results	% of Target
Employment retention rate after 2nd quarter (%)	69.5%	88.4%	127.19%
Employment retention rate after 4th quarter (%)	65.5%	93.5%	142.75%
Median earning at 2nd quarter after exit:	\$5,697.00	\$6,192	108.68%
Credential Rate (%)	54.1%	85.7%	158.41%
Measurable Skills Gain (%)	32.7%	46.5%	142.20%



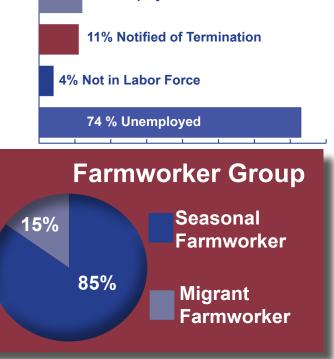
Performance Standards	National Program Target	Results	% of Target
Employment retention rate after 2nd quarter (%)	68.9%	93.3%	135.41%
Employment retention rate after 4th quarter (%)	61.4%	83.3%	135.67%
Credential Rate (%)	65.5%	58.3%	89.01%

Age		
16-21	44%	
22-44	46%	
45 and older	10%	





0% were not attending compulsory school.



Employment Status at Entry

12% Employed

National Farmworker Jobs

Program

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annual basis. CC Idaho continues to exceed performance measures by placing 87 percent of participants in good jobs and achieving an employment retention rate of 95 percent in the community.



Alejandra Mojica

Alejandra Mojica exhibited immense pride when she graduated college with a bachelor's degree in Business Accounting and Finance from Idaho State University in 2020, becoming the first in her family to do so. Being a first-generation Mexican American, this cemented the thanks that she felt was owed to her parents who had sacrificed so much by coming from another country. Her achievement is an example of the American Dream coming true.

It wasn't easy for Alejandra, especially due to living so far away from home as she attended school. Without any financial support, she experienced an extreme amount of stress due to her finances. It took months for her to finally find the courage to reach out and get assistance. Eventually, this led her to visit with staff from Community Council of Idaho, hopeful that we could provide the support she needed to finish school. It was evident from the moment she walked into our office that she would be a perfect fit for the National Farmworker Jobs Program. Not only did she have an agricultural background, she also displayed a fierce amount of tenacity to finish school and support herself independently.



As she enrolled into the program, she received tuition assistance to help pay for the high cost of her remaining credits and received additional support and counseling through our

follow up process. Throughout the program, Alejandra was a model client for Community Council of Idaho, continually checking in with our staff and keeping her counselors up to date on her progress. Whenever a potential barrier arose, she found the means necessary to make it through and continue her path towards graduating.

After graduating, Alejandra informed her counselors that she had landed a dream job as an analyst at JP Morgan Chase Bank in New York City. Not only was the position everything she had hoped for experience wise, it would also provide financial security for years to come.

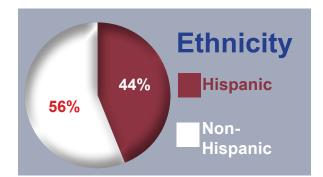
Shortly after accepting the position, the pandemic threw a wrench into her plans, as she was unable to relocate to New York City. But in typical fashion, this barrier didn't stop her from continuing forward and she quickly agreed to postpone relocating to work remotely from home. Alejandra recently relayed to our staff that her managers are hoping they can bring her to the offices in New York City by mid-year, if not sooner. Her excitement to move to a bigger city is palpable on every phone call hat we receive from her and she has already created a list of places that she wants to explore.

Alejandra remains thankful to Community Council of Idaho and the services that were provided to her. She has continuously expressed gratitude over the difference that they made, especially when she was on the verge of leaving school due to her financial difficulties. We are positive that she will represent her family and friends well as she continues this adventure.

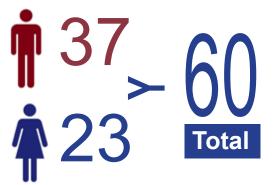


Short-Term Leading Indicators of Performance	of
Obtained a Certificate	100%
Entered Post Secondary Education	16%
Entered Vocational/Occupational Skills Training	2%
Average Hours Worked 1st week of Placement	32.71

Long-Term Leading Indicators of Performance		
Placement Rate in 2nd Quarter after exit	89%	
Placement Rate in 4th Quarter after exit	82%	
Attained a Degree or Certificate	93%	
Attained literacy and numeracy	98%	
Credential Attainment within 1 year of exit	96%	
Credential Attainment (GED/HSE) within 1 year of exit	85%	
Credential Attainment (College/Certificate) within 1 year of exit	93%	
Median Earnings	\$2,622.97	









Placed in Education or Employment 95%

Obtained a High School Diploma or GED

90%

Youth Placed in Employment

99%

Demographics		
Education Level		
8th grade and under	8%	
9th grade - 12th grade		
High School Dropout	100%	
Basic Skills Deficient	73%	
Low Income	89%	
Foster Youth	6%	
Youth Offender		
Adult Offender	6%	





A program where opportunity youth aspire to improve their lives and communities but lack the knowledge, skills, and resources to reach their full potential. CC Idaho provides them the opportunity to pursue their education, prepare for future careers, and grow into community leaders-building brighter futures for themselves, and their neighborhoods.



Michelle Martinez

Only after the doors close at 8:00 a.m. for Mental Toughness week is when staff take a breath of relief and see who made it for their first day of change. To take the unease out of the room, I start my mornings off by saying "hello beautiful people." But on this Mental Toughness week, a young lady who was shrouding behind another student, wearing a sweater that seemed to fit her a size too big, had caught my eye. She seemed to be hiding and whispering to herself to not be called on by our YouthBuild team. I could tell she was nervous and probably wanted to run out the door just like Wile E. Coyote every time he falls off a cliff. So, as I called on the person to her left to start introductions, I saw a sigh of relief come over her and she seemed to relax a little. That is until there were 3 people left in the rotation giving her nowhere to go.

As I called on her, I heard "my name is Michelle, but people call me Mitchy and I live in Twin Falls" in a barely audible tone. The group welcomed her, but I suddenly had the urge to ask why she came to YouthBuild. Normally most of our students are outgoing, even in the beginning stages of the program. She turned to her friend and nudged her on the shoulder to nonchalantly say she was here only because of her. Grinning from ear to ear, I wondered aloud if she would have come to our wonderful place on her own. Without hesitation and still looking down, Mitchy replied with a fast shake of the head no, and I knew we were going to get along just fine.

As we progressed through Mental Toughness and started our new YouthBuild cohort, Mitchy slowly started to evolve into one of the top participants. She had a knack for always doing what was needed and hardly ever missed a day of class or construction work. She adapted well to the staff and accepted our YouthBuild culture with open arms as we progressed along the program. Mitchy called us her family because in YouthBuild we become more than just a program. We provided students the environment where they can be themselves and learn how to grow both mentally and emotionally. My goal for the YouthBuild program was to not just provide instruction and time on a construction site to hone their skills. Instead, I wanted to provide an all-encompassing education center where students learn at their own pace and complete activities throughout their time to hopefully inspire themselves to change. We fill our cohorts with the goal of one-on-one learning, allowing us to maintain a low student to teacher ratio. This also enables the YouthBuild team to plan more direct activities such as hikes, competitive bridge building, exploration of city history and time for lots of laughter and enjoyment. These explorations and activities were exactly what a person like Mitchy needed to inspire herself after dropping out of high school due to circumstances outside of her control.

Mitchy's Dad had been deported a few months prior to joining YouthBuild, and her Mom had moved to New Mexico shortly around the same time. She was left to fend for herself alongside her sister and that often made the two of them feel abandoned. This naturally forced Mitchy to find ways to survive without her Dad's support and encouragement. Watching Mitchy grow at her own pace and do all of this on her own in YouthBuild gave me an immense feeling of pride. The fact that she allowed me and our team to provide the support she had been missing made it even more special. Shortly after we earnestly began working, Mitchy had found that she no longer needed an excuse or someone else to push her to attend YouthBuild. She began excelling in her learning objectives and passed all her exams to obtain a High School Equivalency Certificate within two months of joining the program. The classroom wasn't the only place where she found success. She also performed admirably on our construction site and was extremely proud of herself when she received her first stipend check as part of her work. With the help of these checks, she was able to pay for gas, food and even begin building up savings for future employment needs. Her excellence in construction came despite being initially hesitant to work with tools. Even though she didn't see herself in the field for the rest of her life, she still worked diligently to learn new techniques and skills during class. Because of her dedication to our construction component, Mitchy earned a Home Builders Institute certification in painting and assisted one lucky farmworker family with moving into a newly renovated home at El Milagro Housing.

When Mitchy graduated, she saw the achievement as a great accomplishment. But the moment was made more special because it provided her the first opportunity to see her mother since she moved away. During graduation I praised her for how far she had come in such a short time and reminded her that she had gone from not wanting to come at all to graduating through perseverance and hard work

Community Services Block Grant

Target goal of unemployed adults who obtained employment

100%

Gained skills or income

100%

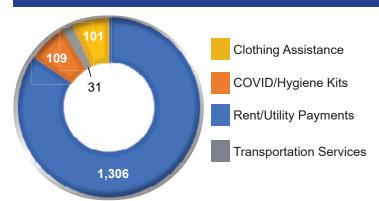
Employment for at least 90 Days

99%

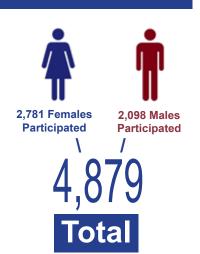
Employment for at least 180 Days

94%

1,547 Low-income families received support services provided in order to achieve stability and economic security.



Household Size		
Single	32%	
Two	18%	
Three	13%	
Four	12%	
Five	11%	
Six +	13%	





63% Unemployed

Status

Employment

Age	
Age	%
0-5	9%
6-13	18%
14-17	9%
18-24	9%
25-44	26%
45-54	11%
55-59	6%
60-64	5%
65-74	5%
75+	2%

	Age	%
	0-5	9%
4	6-13	18%
	14-17	9%
_	18-24	9%
	25-44	26%
	45-54	11%
	55-59	6%
	60-64	5%
	65-74	5%
	75+	2%
,		

20 % Er	nployed F	Full-Time
	10% Em	ployed Part-Time
		7% Retired

Total Individuals S	erved	6,335
Seniors 648		
Children	2,461	
	Adults	3,226

Education Level	
Grades 0-8	12%
Grades 9-12	46%
High School Grad./ Equivalency	31%
12 Grade + Some Post Secondary School	8%
2, 4 Year College Graduate	2%

Community Services Block Grant

The purpose of the Community Services Block Grant (CSBG) is to support services and activities for individuals with low income that alleviate the causes and conditions of poverty in Idaho communities. Community Council of Idaho provides services and activities addressing employment, education, better use of available income, housing, nutrition, emergency services, and/or health.

Adonis Olivas

My name is Adonis Olivas and I am from Felt, Idaho. I have been a student at Boise State University for the past four years, which has been both challenging and adventurous. The last year of college was financially difficult for me and the stress put a toll on me. The stress came to a head when I was informed by an advisor that I would need to pay all my fees if I wanted to graduate. Naturally, this created an extremely precarious situation, as I did not have the cash on hand and had no idea how to access resources during a pandemic to help me.



I didn't want to be drowning in debt right after graduation. After a few meetings with my advisor, I was told about some resources from Community Council of Idaho and encouraged to contact them about assistance.

I quickly called to get information and within a couple of days I was enrolled into their Community Services Block Grant, or CSBG for short. The CSBG program assisted me in a variety of ways, from tuition assistance to gas vouchers that enabled me to get to class whenever remote classes were unavailable. The program also provided additional funding for my remaining courses, allowing me to purchase textbooks at a greatly reduced cost. Because of all the support, I was able to continue to attend school and eventually graduated with a bachelor's degree in engineering.

I cannot state enough how Community Council of Idaho's assistance relieved my stress levels. Their exhaustive resources also connected me with potential employment opportunities. Even after graduating, I was able to spend numerous hours working with CSBG counselors on job preparation and developing a professional resume to use for applications. Thus far, I have applied for over 10 positions around the area that fit my goals professionally and personally. That wouldn't have been possible without the help of the dedicated staff from CC Idaho.

To add the cherry on top of all the help from CC Idaho, I was also blessed with support for beyond the classroom. After each visit to their office, I left with a food box to keep me fed and comfortable as I continued my studies. During Thanksgiving I was given a complete turkey box dinner as well as information on eating healthier. I wish I could have taken a picture of the pride my parents displayed when I arrived with that Thanksgiving dinner for all of us to enjoy.

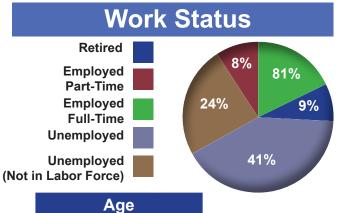




LIHEAP LOW INCOME HOME ENERGY ASSISTANCE PROGRAM

Number of Assisted Households		
Type of Services	Total Served	Total
LIHEAP	681	\$230,413.00
LIHEAP Crisis Program 426 \$224,385.22		





7%

8%

6%

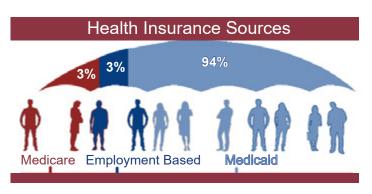
5%

6%

2%

Education Levels	
Grades 0-8	10%
Grades 9-12	36%
HS graduate/Equivalency Diploma	35%
12 Grade+ some Post- Secondary School	13%
2,4 yr College Graduate	5%
Graduate of other Post- Secondary School	1%

0-5 11% 22% 6-13 10% 14-17 **Household Size** 18-24 32% Single 22% 25-44 18% Two 45-54 13% Three 55-59 12% Four 60-64 Five 11% 65-74 13% Six or More



Mr. Egan There Is a saying in Spanish, and it goes "El mundo Da Muchas Vueltas." The world takes many turns. It means that we never know where we will be tomorrow. We never know what our situation might be. Today we are thriving and tomorrow we are struggling or today we are struggling and tomorrow we are thriving.

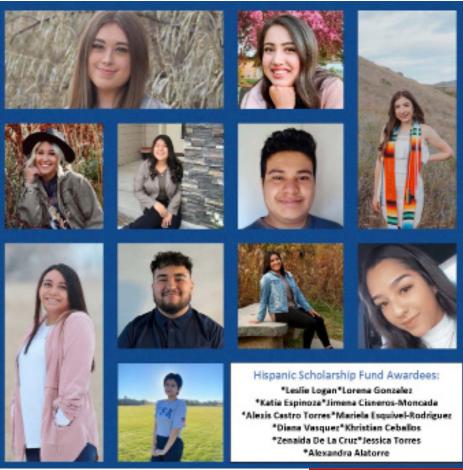
This saying could not be any truer to Mark Egan who at one point gave so much energy to help serve the forgotten. Mr. Egan had been an Immigration attorney in Arizona for 6 years. He loved the work and was successful in his field. He assisted many families in gaining legal status and was very proud of his accomplishments. With age however, his mental health started to deteriorate. He found himself unable to keep up with the demanding paperwork or his career and as his mental health declined, he was forced to leave his profession.

He worked for some time as a bus driver but once again, his worsening mental state made him lose his job. He crashed his bus into another vehicle and was suspended. He relocated to Idaho as a means of maintaining a lower cost of living and was able to obtain employment with the Deseret Industries as part of their disability employment program, but this was not enough. As an "at risk" elderly individual with what he describes as a "bad connection up there." The DI limited the number of hours he worked due to the pandemic and he was forced to find a second job during the nights in order to pay rent and keep up with his bills.

I first spoke with Mr. Egan in October of 2020 before LIHEAP Heat Season had begun. He called our office stating he had received LIHEAP Crisis assistance months prior and was currently behind on his City of Saint Anthony Utility bill. Unable to assist him with our current LIHEAP program I asked him about his situation as a means to find a solution.

We exchanged information and stayed in contact while I searched for a way to assist Mr. Egan. I reached out to other not profits but shortly thereafter LIHEAP Heat received funds. I contacted Mr. Egan and processed his application for LIHEAP Heat along with assistance from CSBG CARES. I was able to put a credit on his Intermountain Gas account and with approval from my supervisor Laura, CSBG CARES paid off his outstanding balance on his City of Saint Anthony bill. Mr. Egan exhaled a sigh of relief and thanked me. This had lifted a heavy burden off his shoulders. He was grateful for LIHEAP and all the assistance our organization had provided.

It was a pleasure to work with Mr. Egan, he was always charismatic and a joy to communicate with. He is a shining example of why I enjoy working in this field. It was an honor to serve such an individual in a difficult situation due to circumstances outside of his control. I love working with an organization that has the diversity of programs as Community Council of Idaho does and we are able to help in a varies capacity. Lifting the burden off Mr. Egan's shoulders made me feel so grateful and I hope it was a small thank you from all the families he lifted the burden off and helped in his practice.





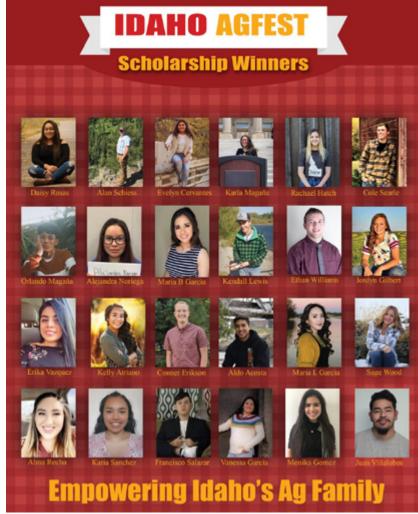
I am attending Villanova University to study political science. After I graduate from Villanova, I intend to return to Idaho to work in education policy to impact diversity in higher education.

-Zenaida De La Cruz



This year I will be graduating with a Bachelor of Science in Nursing. My biggest goal is to graduate so I can take some pressure off my mother's shoulders. This scholarship would also allow me to continue putting all my effort into school and ease the financial struggles my mother faces with sending me and my brother to college. Thanks to my mother I have high motivations surrounding my education I owe her so much!

-Maria Beyda Garcia



Services in the Community

Total Masks Given

41,648

Total Hand Total COVID Kits
Sanitizers Given Given

1,147 |

Total Pair of Socks Given

200

750

















Services in the Community





Total Gloves Given

1,108

Total Bandannas Given

1,000





Total Turkeys Given

350

Total Food Boxes Given

2,541





Total Thermometers Given

20

Total Alcohol Wipes Given

200

Total Households Served

2.141

Total Food Pounds Given

5,000

Total Items
Donated

1,400



COMMUNITY FAMILY

Since 2005, the mission of Community Family Clinic has been, provide affordable primary healthcare services to individuals and families in the communities it serves. CFC strives to fulfill this mission regardless of insurance status, financial situation, race, age or

Total Patients

2,168

Total Clinic Visits

4,973

Sliding Fee Scale Patients

672

Jorge Avalos

gender.

Ten years ago, things didn't go anywhere near as planned for Jorge Avalos, 50. He knew he had high blood pressure. But he began losing weight fast. Uninsured, he went into the clinic anyway, only to find out his thyroid was hyperactive.

"It was probably because I didn't see my doctor often enough," he said.

Weeks later, he fell off a machine at the farm he worked at.

Avalos hasn't been able to work since. He was later diagnosed with diabetes. His sister helped with rent and some bills, but the medical bills continued to pile up and prescriptions became harder to fill.

"I didn't know what to do," Avalos said. "There was nothing to do at home other than stay home. It was long days. So, my life did totally change 360 degrees."

He's on a monthly payment plan to repay his hospital bills while he tries to get Social Security assistance.

He did not know about the new Medicaid income cutoffs that he now was able to fit within. When he visited the clinic for blood work in January, Mariana Pablo told him he might qualify for Medicaid under the new income cutoffs. It took a few months as the clinic and others coped with the pandemic creeping into Idaho. Pablo did a three-way call helping him enroll in Medicaid in June.

"It was not so stressful thinking like every month that I have to come up ... with enough to cover my medications," Avalos said.



SHIBA Medicare Appointments

26

The Senior Health Insurance **Benefits Assistance (SHIBA)** program is a network of certified Medicare counselors who can help. They offer free, one-on-one help to anyone with Medicare, regardless of age. They do not sell any service or product. SHIBA **Medicare counselors can** help you: Understand what is covered under Medicare.

Demographics		
960		
1,237		
Language Preference		
679		
1,237		
Patient Ethnicity		
1,049		
755		
359		

Eastern Idaho Regional Medical Center Internal Medicine Residency













Family Medicine Residency











In July of 2020, Community Family Clinic began its Residency Program. This program brought in six first-year residents as full physicians joining multiple internal medicine residents already with us forming our continuity clinic. We

were able to see a significant number of

patients and start the process of OB

Residency Program

services. To begin these services, we bought ultrasound equipment to be fully equipped to offer complete OB services in 2021. The residents went through an ultrasound, musculoskeletal, and specific blood exam training. These pieces of training allowed us to become a continuity clinic.

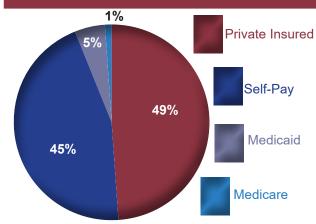
> A patient can be diagnosed at our clinic, be admitted by one of the residents to a hospital for procedures, then, after being discharged, can return to our clinic for any post-op services and check-ups. Having continuity between our clinic and the hospital expands our ability to offer services to patients.



Bradley Roth, MD







Insurance Status

Patients' Relation to Federal Poverty Line (PL)

Above the

percent were at or below the PL

Were 101%-150% below the PL.

11% Over or above the 200% PL

AFFORDABLE Housing

Community Council of Idaho has developed seasonal and year-round housing that serves farmworkers, their families, and low-income families since 1981 through loans provided by the U.S. Department of Agriculture and the Idaho Housing and Finance Association funding through the WIA-DOL Grant. CC Idaho's mission is to improve the lives of farmworkers and low-income families in rural communities through maintaining safe and suitable housing. For many, affordable housing means enhanced safety, security, stability, and an opportunity to move forward to make a better life for themselves.







Total Properties

5



Total Number of Units

186

Individuals Housed

521

Farmworker Families Housed

54

Average Family size

3

Billy J. Stout has been a resident of El Milagro Housing since 2019. His priority was to find affordable, safe, and, most importantly, stable housing for his son, who he could not get partial custody of without a stable home. Not only has he been able to obtain partial custody of his son, but he also acquired reliable transportation, energy

assistance, rental assistance, and food assistance. With this support from our agency, Community Council of Idaho, he was able to get back on his feet. He said, "this has by far been the best experience in town" he has had with housing. Billy is very grateful for the opportunity he has had with El Milagro Housing and the counted blessings he's come across.

El Milagro Housing Status on Revitalization Project in Twin Falls

How many additional units at completion	60
Start date	Jun-20
Estimated completion date	Jul-21
Estimated date of first unit(s) occupancy	Mar-21

In 1988 Community Council of Idaho purchased what is now known as "El Milagro" from the Farm Services Association, utilizing a loan from the McAuley Institute which is now known as the Mercy Loan Fund. Since its beginnings in 1942 the site was developed as housing for farmworkers in Twin Falls and surrounding areas and continues to provide housing to farmworkers and their families as well as low-income individuals and families. In 1992 the property underwent it's first revitalization with improvements on eight barracks style apartments. The improvements included new siding, roofing, and other much needed updates. This was accomplished with a loan from IHFA under the HOME program. Through this the community center and leasing office was also updated.

In 2016 CC Idaho started the process of truly revitalizing

El Milagro. CC Idaho hired a housing development company to help them garner the leverage they needed to apply for Low-Income Housing Tax Credits (LIHTC). The application for the credits was completed and submitted in 2018 and were awarded in 2019.

Through lots of hard work all the required documents were filed and approved and CC Idaho partnered with Syringa Property Development and several investors to form the "El Milagro Twin Falls, LLC". Through this partnership CC Idaho was able to start development on the first of 60 planned units on what was mostly vacant land. Construction began in June 2020 with completion of all 60 units (fifteen fourplexes) slated for July/August 2021.

The project has been a huge undertaking for CC Idaho and will provide much needed affordable housing in the city of Twin Falls. CC Idaho isn't done though as they are seeking funding to continue development on the rest of the property, replacing the outdated units that were never intended for year-round use with units that support the communities needs and provide safe, functional and affordable homes for those that need it most.

Thank you!



































The Power of Giving and Connecting





















































AMERICAN FAMILY

INSURANCE















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ANTHONY ARAMBARRI ASHLEY CHESSER

- BONNIE SCHAEFER **BRUCE CAMPBELL**
- CARRIE L. CROM
- **CHRISITNE DROUILLARD**
- CHRISTINE SHIVES **CHRISTOPHER HUNTLY &** SARA SHEPARD **CLARENCE AND ANNA** STARK **DARCY JAMES DAVID & ANGELA DANIEL DENIS & CHRISTINE** DROULLARD
- ●DENIS G. DROUILLARD **ELIZABETH CORBIN GEORGETTE SIQUEIROS**
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Employment & Training Affordable Community Resource Centers Housing Caldwell El Milagro Housing 317 Happy Day Blvd., Suite 180 1122 S. Washington St. Caldwell, ID 83605 Phone: (208) 454-8604 Twin Falls, ID 83301 (208) 736-0962 Idaho Falls 1349 S. Holmes Ave. Colonia de Colores Idaho Falls, ID 83404 Phone: (208) 524-0980 406 Gardner Ave. Twin Falls, ID 83301 Twin Falls 1139 Falls Ave. E., Suite B Twin Falls, ID 83301 (208) 734-2301 $(208)^{'}734-3336$ Proyecto Esperanza 730 14th. St. Burley Heyburn, ID 83336 437 E. 13th St Burley, ID 83318 Phone: (208) 878-1171 (208) 678-0707 e Springs Bonners Ferry El Rancho Grande Estates Blackfoot 745 W. Bridge St., Suite H 133 Hillcrest Blackfoot, ID 83221 95 American Falls, ID 83211 Phone: (208) 785-6390 Sandpoint (208) 226-2916 k Fork Priest River Colonia Cesar Chavez Spirit Lake -Rathdrum 761 W. Center St. #25 Post Falls Blackfoot, ID 83221 d'Alene Wallace Worley · Saint Maries Familias Unidas Tensed **Immigration Legal Services** 95) Deary. 317 Happy Day Blvd, Ste 170 Elk River Moscow Caldwell, ID 83607 Condrick -(208) 453-3107 Orofino Pierce Ceviston Reuben 12 Nezperce' **Community Council of Idaho** Cottonwood Grangevite 317 Happy Day Blvd, Suite 250 Caldwell, ID 83605 (208) 454-1652 Riggins 95 Salmon New Meadows McCall ' Council Leadore Challis Midvale, Island Park Spencer 93 Clayton. Weiser Stanley Dubois Crouch Payette aint Anthony Placerville Hame Macka •Emmett Mud Lake . Rexburg Origgs Idaho City Garden City Sun Valley Roberts well Rigby 🗯 Boise 20 Amon Valley Ner Hailey daho Falls 95) (26 20 (26 Carev Blackfoot ountain Home (26) Aberdeen Grand View * hubbuck Glenns Ferry Shoshone Pocatello American Fals 93 Hagerman .Bancroft erome (30 Ru Grace Twin Falls Castleford Downe 30 Montpelier Malta Oakley. (91 Malad City (89

Migrant & Seasonal Head Start

Genesis & Bright Futures EHS-CCP 504 E. Florida Ave. Nampa, ID 83686 (208) 467-9906

> Casa de Colores 317 Happy Day Blvd Suite 120 Caldwell, ID 83607 (208) 453-3114

> > La Adelita 22730 Farmwat Rd. Caldwell, ID 83607 (208) 459-6536

> > > El Venadito 815 E. 9th Weiser, ID 83672 (208) 549-1187

El Arcoiris 3505 W. 6th St. Mt. Home, ID 83647 (208) 587-9171

> Jardin de los Nunis 202 14th Ave. East P.O. Box 327 Gooding, ID 83330 (208) 934-4631

Emiliano Zapata 1319 Normal Ave. Burley, ID 83318 (208) 678-3288

Manuel Cavazos 555 South 4th East Aberdeen, ID 83210 (208) 397-4190

La Estrellita 3491 West 81st North Idaho Falls, ID 83402 (208) 524-1339

Felipe Cabral & Bright Futures EHS-CCP 1122 Washington St. South Twin Falls, ID 83301 (208) 734-841

> El Castillito 350 G. St. Idaho Falls, ID 83402 (208) 522-6236

Community Family Clinics

2100 Alan St. Idaho Falls, ID 83404 (208) 528-7655

> 651 N. 2858 Roberts, ID 83444 (208) 228-2200

625 W. Pacific Blackfoot, ID 83221

(208) 782-0500