



# User Manual

**Fire TV 4-Series  
SKU #**

43" 4K43N400A  
50" 4K50N400A  
55" 4K55N400A

**Fire TV Omni Series  
SKU #**

43" 4K43M600A  
50" 4K50M600A  
55" 4K55M600A

**Fire TV Omni QLED Series  
SKU #**

65" QL65F601A  
75" QL75F601A

## **Welcome and congratulations on your new Amazon Fire TV smart TV**

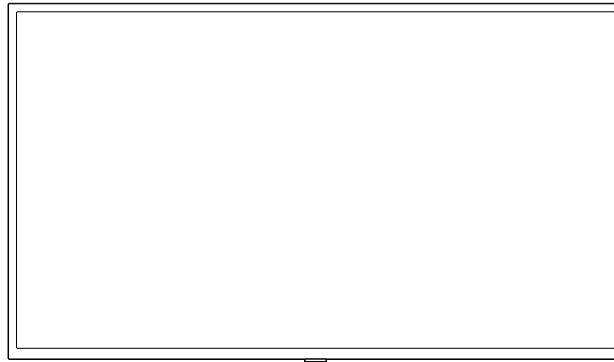
With your new Amazon Fire TV smart TV, you can stream movies and shows from your favorite apps, watch live cable and satellite TV, play video games and connect and control your smart home devices. Unique to Fire TV Omni Series, you can also make video calls with Zoom and Alexa Communications and control your TV experience Hands-free with Alexa. Unique to Fire TV Omni QLED Series, you can personalize the Fire TV Ambient Experience with useful widgets, artworks, photography, and music.

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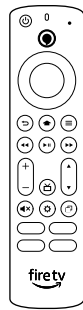
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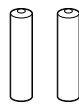
# What's in the box



Fire TV 4-Series (43"/50"/55")  
Fire TV Omni Series (43"/50"/55"/65"/75")



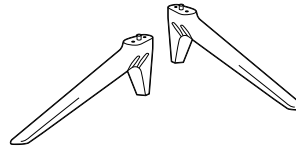
Fire TV Alexa  
Voice Remote



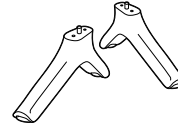
2 AAA batteries  
(remote)



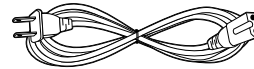
4 screws



TV stand (2 legs)  
(65"/75" TVs)



TV stand (2 legs)  
(43"/50"/55" TVs)



Power cord




IR emitter cable  
(Fire TV Omni Series)

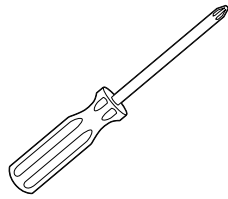
**STOP:** Before using your new product, please read these instructions and keep this document for future reference. Do not plug your power cord into the wall until all other wired devices have been connected.

# Assemble and set up the TV

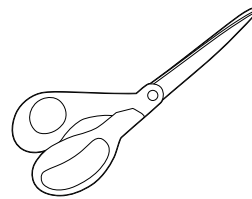
## Setting up your Fire TV

 **WARNING:** Do not install while the TV set is turned on. This may result in personal injury from electric shock.

### Tools you'll need



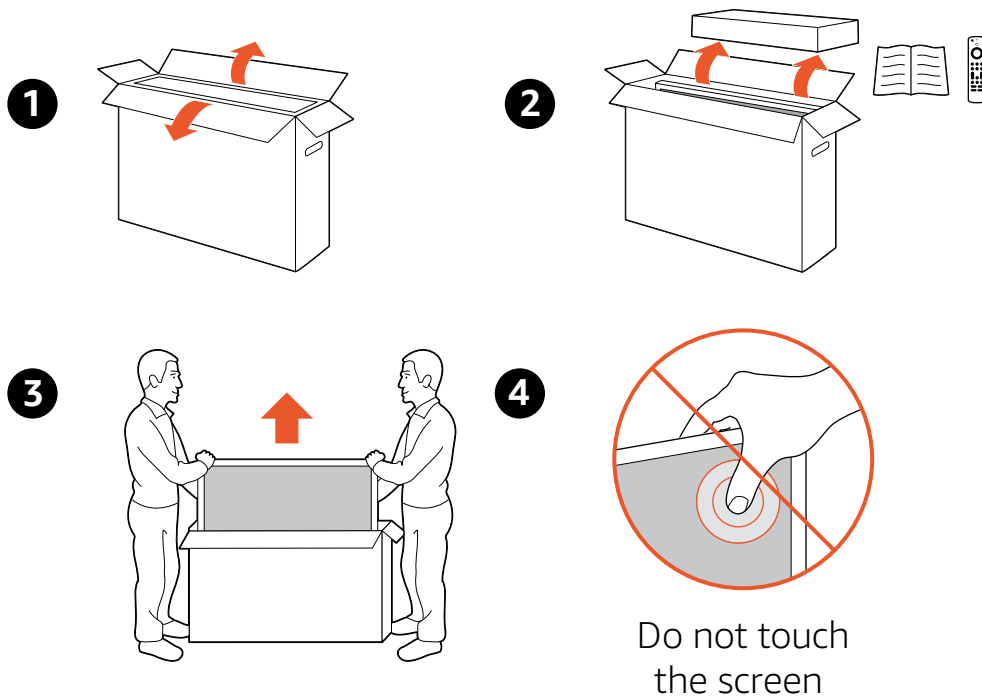
Phillips screwdriver



Scissors

## Getting your TV out of the box – Fire TV smart TV 43", 50", 55"

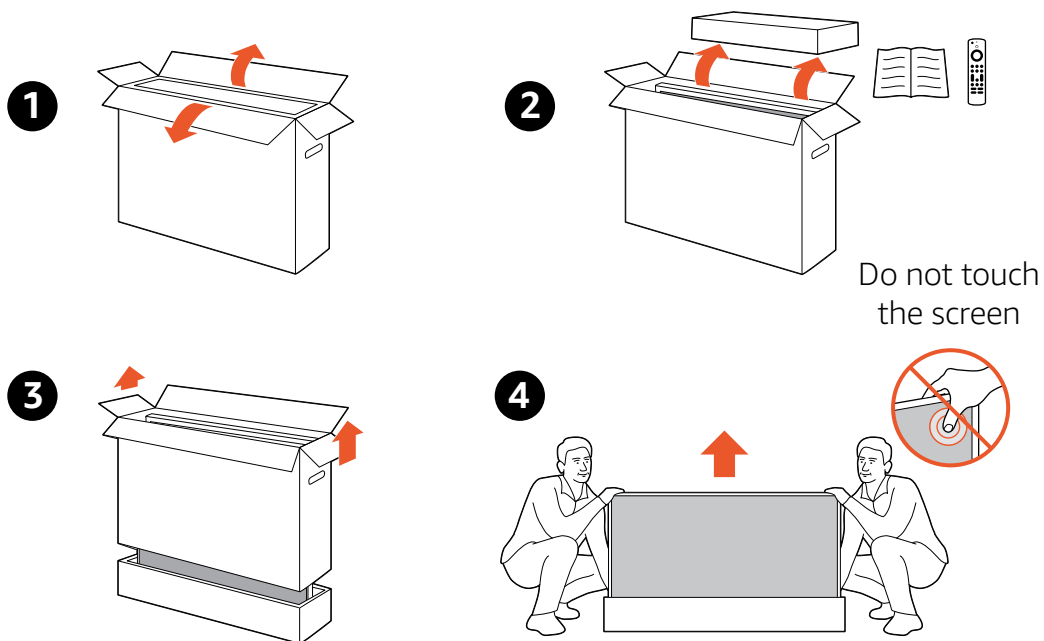
**Note:** This requires 2 people.



- Choose a large, flat surface like a table or countertop where you will place the entire TV screen-side down.
- Stand the box up on its narrow side. If you can read the labels and the handle cutouts are at the top, the TV is facing the correct way.
- Use scissors to open the tape on the top flap of the box.
- Lift out the styrofoam tray that holds the remote and all the small accessories. Set the tray out of your way.
- For Fire TVs: 43", 50", 55" One person stands at each end of the TV box. Grasp the back and outer frame of the TV, and the plastic bag that holds it.
- Do not touch the screen.
- Lift straight up to remove the TV from the box, keeping it in its plastic bag, and place it face down on a large, flat surface like a table or countertop.
- Remove legs, remote, documents, and any other accessories from the styrofoam tray. Before disposing the packaging, make sure you've removed all parts and accessories.

## Getting your TV out of the box – Fire TV smart TV 65", 75"

**Note:** This requires 2 people.



- Choose a large, flat surface like a table or countertop where you will place the entire TV screen-side down.
- Stand the box up on its narrow side. If you can read the labels and the handle cutouts are at the top, the TV is facing the correct way. Use scissors to open the tape on the top flap of the box.
- Lift out the styrofoam tray that holds the remote and all the small accessories. Set the tray out of your way.
- For Fire TVs: 65", 75" the box is in two sections, top and bottom. Lift the top of the box off. Grasp the back and outer frame of the TV, and the plastic bag that holds it.
- Do not touch the screen.
- Lift straight up to remove the TV from the box, keeping it in its plastic bag, and place it face down on a large, flat surface like a table or countertop.
- Remove legs, remote, documents, and any other accessories from the styrofoam tray. Before disposing the packaging, make sure you've removed all parts and accessories.



## Where to place your TV on a table or wall

- Don't place the TV on an unstable surface.
- Place the TV somewhere that allows good ventilation.
- Don't use the TV near damp or cold areas.
- To protect the TV from overheating, keep it away from direct sunlight.
- Don't expose the TV to dripping or splashing liquids. Don't place objects filled with liquid, like a vase, on or near the TV.

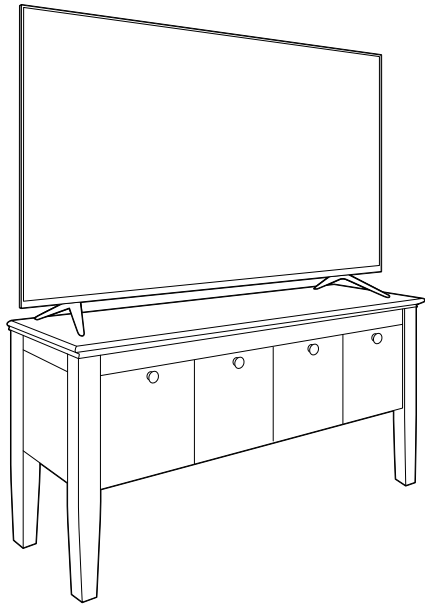
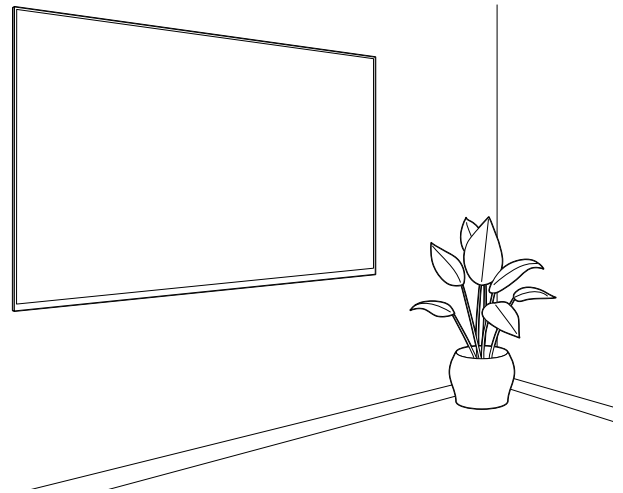


Table mount with base



Wall mount

## Installing the table mount base

**⚠ WARNING:** Never place a TV in an unstable location. The TV may slide or fall and cause serious injury to a child or adult and serious damage to the TV.

### Tools you'll need

Phillips screwdriver

Scissors

**Note:** This requires 2 people.

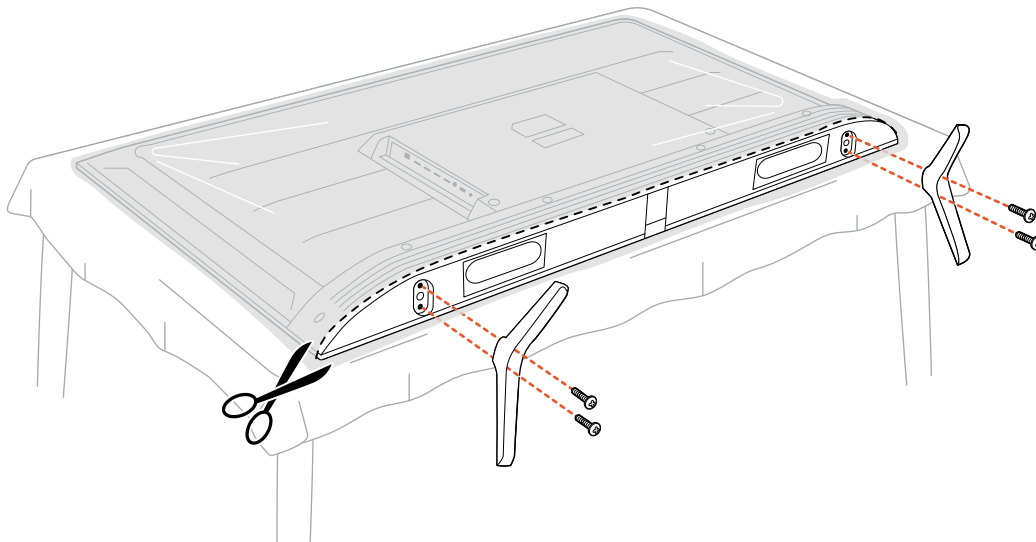
Place the TV with the screen-side down on a large, flat surface like a table or countertop.

Use scissors to cut open the plastic bag that is protecting the TV, along the wide end where the screw holes for the legs are.


Attach the 2 support legs to the TV using the 4 included Phillips-head screws.


The legs are interchangeable and can be installed on either side.

**Note:** Illustrations below are provided for reference only and may differ from the actual product appearance.



## Installing the wall mount hardware (sold separately)

 **WARNING:** Never place a TV in an unstable location. The TV may slide or fall and cause serious injury to a child or adult and serious damage to the TV.

 **WARNING:** If you mount this TV on a wall, follow the instructions exactly as set out in the instructions provided with the wall mount (sold separately). If it is not correctly mounted, the TV may slide or fall and cause serious injury and serious damage to the TV.

### Tools you'll need

Phillips screwdriver

Scissors

Wall mount hardware kit (sold separately). Check the list below to match the size of your TV with the corresponding hardware kit type.

**Note:** This requires 2 people.

Place the TV with the screen-side down on a large, flat surface like a table or countertop.

Use scissors to cut open the plastic bag that is protecting the TV.

Follow the mounting instructions provided with the wall mount.

**(43"/50"/55") TVs:** VESA mounting pattern: 300 mm x 300 mm

Compatible screws: Type M6, 15 mm length

To mount a 43" TV, you'll need to first remove the 4 screws on the back of the TV to attach the mounting bracket.

**(65") TVs:** VESA mounting pattern: 400 mm x 200 mm

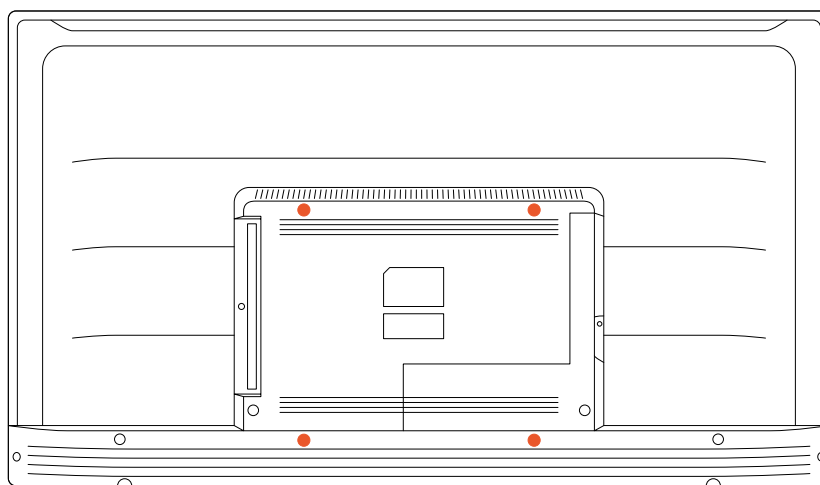
**(75") TVs:** VESA mounting pattern: 400 mm x 300 mm

Compatible screws: Type M6, 15 mm length

To ensure safe installation, follow these safety precautions:

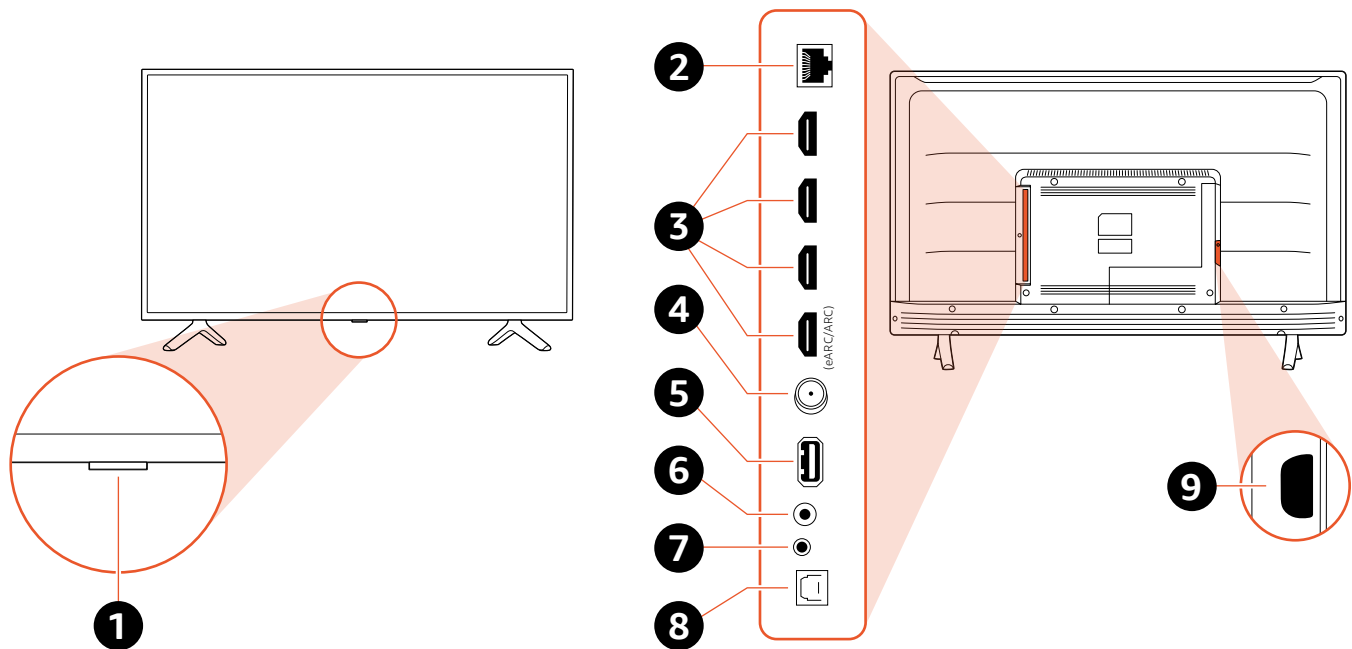
- Check that the wall can support the weight of the TV set and wall mount assembly.
- The TV set must be installed on a vertical wall.
- Only use screws that are suitable for the wall's material.
- Ensure no one can trip over the TV cables.

**Note:** Illustrations below are provided for reference only and may differ from the actual product appearance.



# Getting to know your Fire TV

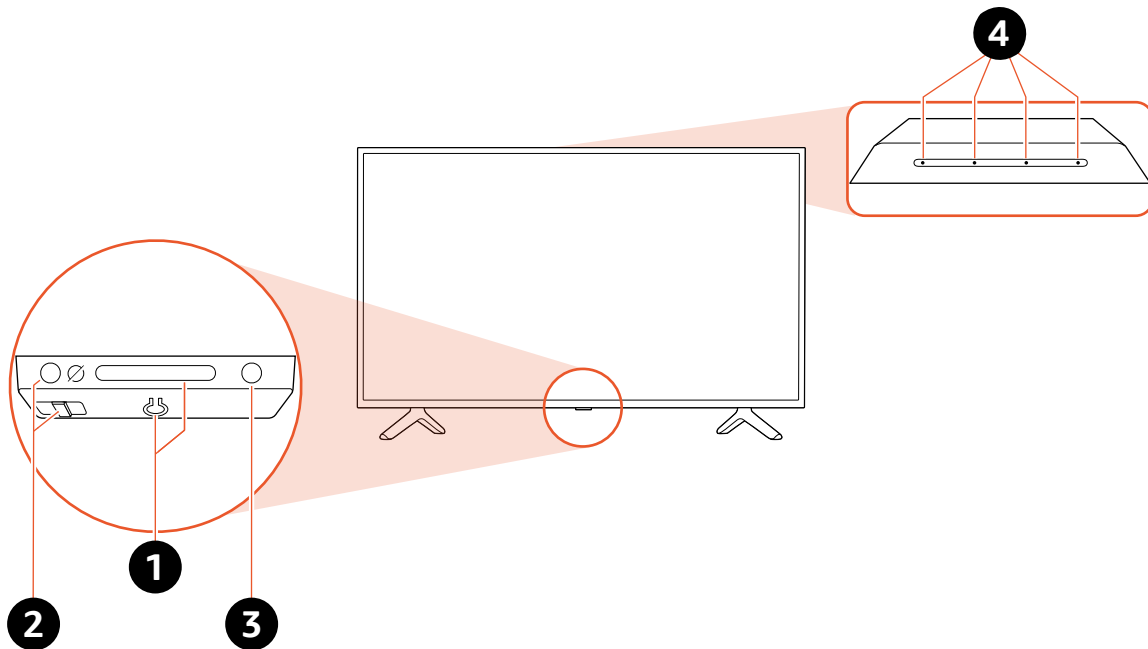
## Fire TV 4-Series: Using the ports and connections



<b>1</b> Power button	Press once to select the input source. Press and hold to turn the TV on or put into standby mode.
<b>2</b> Ethernet/LAN	Ethernet (10/100 Mbps) to connect to your internet modem or home network.
<b>3</b> HDMI ports	The 4 HDMI (High-Definition Multimedia Interface) ports can be used to connect devices like gaming consoles or cable and satellite boxes. The HDMI (eARC) port has the additional ability to use the audio return channel to send digital audio to a receiver or soundbar.
<b>4</b> Antenna/Cable	Connect an antenna or coaxial cable.
<b>5</b> USB	Connect a USB cable or USB device.
<b>6</b> IR emitter port	Connect an infrared (IR) emitter cable (sold separately with 4-Series TVs) to control other devices by IR commands from your TV.
<b>7</b> Audio out/ Headphone	Connect headphones or an analog soundbar (sold separately) to your TV using a 3.5 mm stereo cable.
<b>8</b> Optical audio output (TOSLINK)	Connect an optical cable (sold separately) from the TV to the optical input on your receiver or soundbar.
<b>9</b> AC-in (input)	Use to connect the supplied power cord to your TV.

# Getting to know your Fire TV

## Fire TV Omni Series: Using the Alexa bar module and microphones



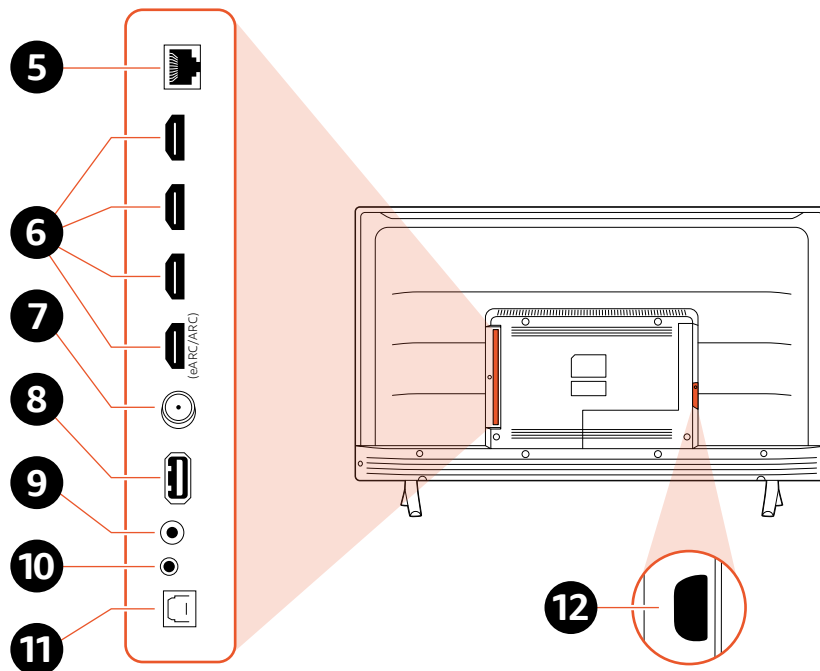
**1** Power button Press once to select the input source. Press and hold to turn the TV on or put into standby mode.

**2** Microphone on/off switch Controls the microphones. When the switch is off, you'll see a red light.

**3** LED indicator The color indicates what your Fire TV is doing.

**4** Microphones The built-in microphones let you control your TV and content with your voice and Alexa.

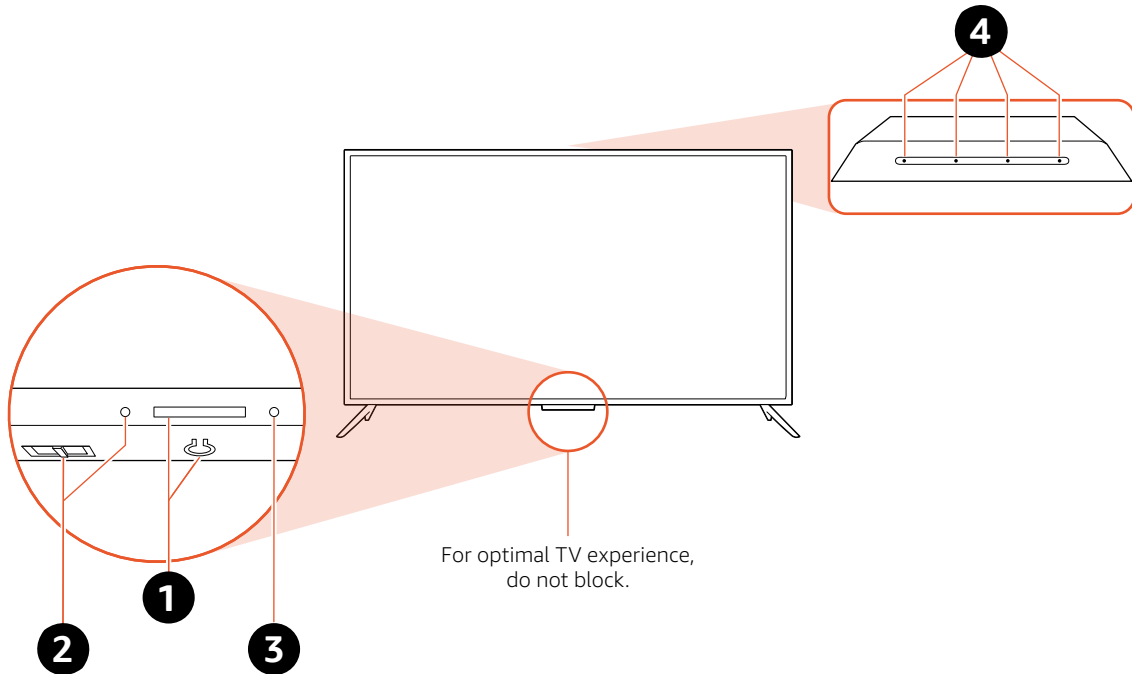
## Fire TV Omni Series: Using the ports and connections



<b>5</b>	Ethernet/LAN	Ethernet (10/100 Mbps) to connect to your internet modem or home network.
<b>6</b>	HDMI ports	The 4 HDMI (High-Definition Multimedia Interface) ports can be used to connect devices like gaming consoles or cable and satellite boxes. The HDMI (eARC) port has the additional ability to use the audio return channel to send digital audio to a receiver or soundbar.
<b>7</b>	Antenna/Cable	Can be used to connect a coaxial cable or antenna.
<b>8</b>	USB	Can be used to connect a USB cable.
<b>9</b>	IR emitter port (3.5 mm)	Connect the included infrared (IR) emitter cable to control other devices by IR commands from your TV.
<b>10</b>	Audio out/ Headphone	Connect headphones or an analog soundbar (sold separately) to the TV's headphone jack.
<b>11</b>	Optical audio output (S/PDIF)	Connect an optical cable (sold separately) from the TV to the optical input on your receiver or soundbar.
<b>12</b>	AC-in (input)	Use to connect the supplied power cord to your TV.

# Getting to know your Fire TV Omni QLED Series TV

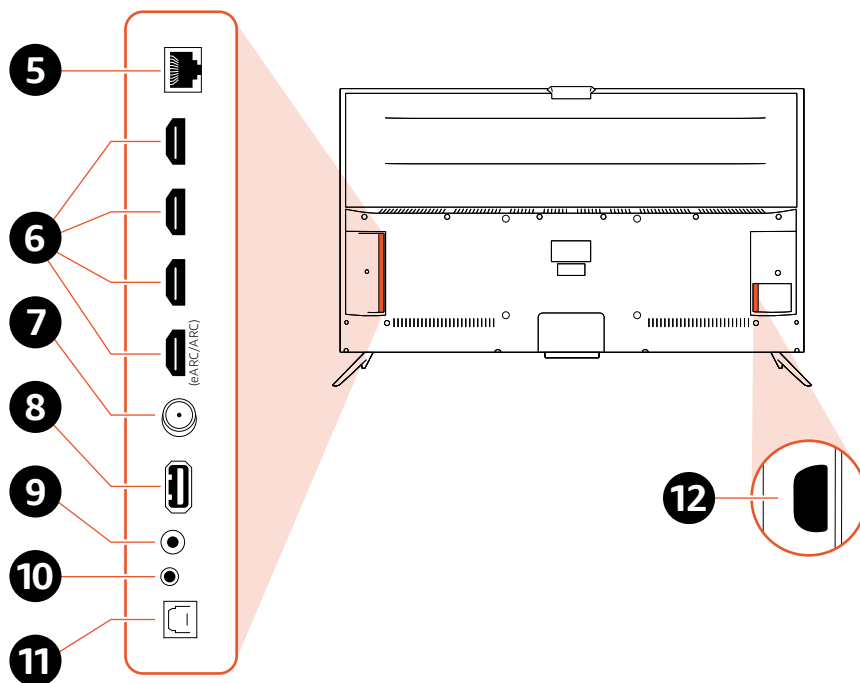
## Fire TV Omni QLED Series: Using the Alexa bar module and microphones



- |                                   |   |
|-----------------------------------|---|
| <b>1</b> Power button             | Press once to select the input source. Press and hold to turn the TV on or put into standby mode. |
| <b>2</b> Microphone on/off switch | Controls the microphones. When the switch is off, you'll see a red light.                         |
| <b>3</b> LED indicator            | The color indicates what your Fire TV is doing.   |
| <b>4</b> Microphones              | The built-in microphones let you control your TV and content with your voice and Alexa.           |



## Fire TV Omni QLED Series: Using the ports and connections



**5** Ethernet/LAN

Ethernet (10/100 Mbps) to connect to your internet modem or home network.

**6** HDMI ports

The 4 HDMI (High-Definition Multimedia Interface) ports can be used to connect devices like gaming consoles or cable and satellite boxes. The HDMI (eARC) port has the additional ability to use the audio return channel to send digital audio to a receiver or soundbar.

**7** Antenna/Cable

Can be used to connect a coaxial cable or antenna.

**8** USB

Can be used to connect a USB cable.

**9** IR emitter port  
(3.5 mm)

Connect the included infrared (IR) emitter cable to control other devices by IR commands from your TV.

**10** Audio out/  
Headphone

Connect headphones or an analog soundbar (sold separately) to the TV's headphone jack.

**11** Optical audio  
output (S/PDIF)

Connect an optical cable (sold separately) from the TV to the optical input on your receiver or soundbar.

**12** AC-in (input)

Use to connect the supplied power cord to your TV.

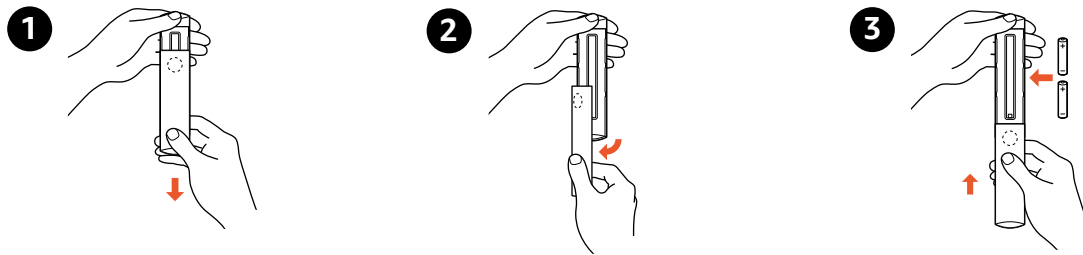
## Connecting an infrared (IR) emitter cable

**Optional:** Connect IR emitter cable to control your equipment

1. Use the IR emitter cable to control equipment that are in hard-to-reach locations such as behind closed doors, in a cabinet or closet.
2. Plug the IR emitter jack into the back of the TV port labeled "IR Emitter" and place the emitter in line-of-site of the device you want to control.

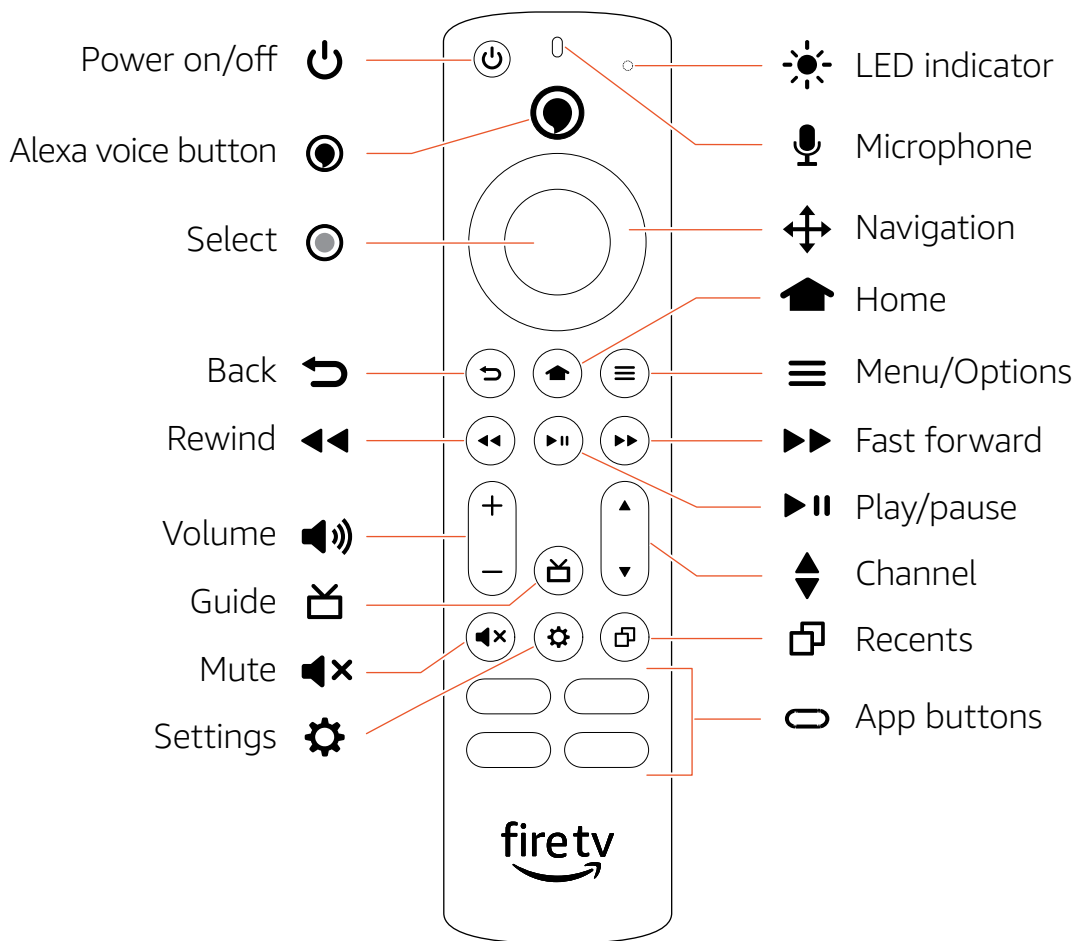
# Using the Fire TV Alexa Voice Remote


Insert two AAA batteries into the remote.



Your Fire TV Alexa Voice Remote should automatically be paired with your new Fire TV. If there are issues, you will be prompted to pair your remote by pressing down the Home button. If you continue to have issues, please try reinserting or replacing the batteries and repeating this step.

For more troubleshooting and information, go to [www.amazon.com/devicesupport](http://www.amazon.com/devicesupport)



Button	Function	Press to ...
	Power on/off	Turn TV power on or off. When your TV is off, the LED indicator on the front of your TV lights up.
	Alexa voice button	Hold down to turn on the Alexa-enabled microphone and start voice input. Release the button to end voice input. With Alexa, you can use your voice to search for content, control playback, and more. (Internet connection required).
	Select	Confirm a selection or action.
	Back	Return to the previous screen.
	Rewind	Skip back (short press) or rewind (long press).
	Volume +/-	Increase (+) or decrease (-) the volume.
	Guide	Press to open the live TV Channel Guide.
	Mute	Mute or unmute the sound.
	Settings	Quickly access the Settings menu from any screen.
	LED indicator	LED lights up when a button is pressed.
	Microphone	Speak into the microphone when using Alexa Voice services.
	Navigation button	Move up, down, left, or right.
	Home	Return to the Home screen (short press) or to open Quick Settings Overlay (long press).
	Menu/Options	Activate on-screen contextual commands.
	Forward	Skip forward (short press) or fast forward (long press).
	Play/Pause	Start, resume, or pause playback.
	Channel	Press to move to higher channel numbers (from 25 to 26) or lower channel numbers (from 26 to 256) when watching Live TV.
	Recents	Press to display a list of the 5 most recent apps and content.
	App buttons	Launch preset apps from any screen even when your TV is off.

# Guided Setup

## Power the TV on and off

### Power on the TV

Follow the instructions on this page for switching on your TV and the remote before going on to the following pages and the channel setup procedure.

1. Connect the power cord FIRST to the television (AC-in port), THEN to an outlet.  
**Note:** If the power cord is damaged, do not connect it to an outlet under any circumstances, as there is a risk of electric shock.
2. **Optional:** Connect an outside aerial to the antenna-in port on the back of the TV. This is required to receive broadcast television.
3. Press the power button, located at the bottom center of the screen.
4. You can also use the included remote to power on your TV.

### Turn off the TV

Pressing the power button on the remote or on the TV puts the TV into standby mode. To completely power off the TV, unplug the cord from the electrical outlet.

## Setup process

### How It Works

The first time you use your TV, you can register your device, find wireless networks, and set the language for all the display menus.

### Before you start

1. Complete assembly of your TV: follow the Table Mount or Wall Mount instructions.
2. Place batteries in your Fire TV Alexa Voice Remote.
3. Install the power cord and follow the instructions to power your TV on.

## To begin Guided Setup

1. Gather your records of passwords to accounts like Amazon, your wireless network, and favorite streaming services.
2. Prepare to wait 5 minutes or more for some steps in the setup, especially loading the newest Fire TV software updates.
3. Press the Power button on the remote.
4. Your Fire TV Alexa Voice Remote should automatically be paired with your Amazon Fire TV Smart TV.
5. Using your Fire TV Alexa Voice Remote, follow the on-screen instructions to choose your language, select your wifi network, and register your device.
6. Review details on each setup option in the following pages of this User Manual.

## Troubleshooting

1. If the remote is not connecting, a prompt will appear on the TV screen asking you to pair the remote by pressing and holding the Home button.
2. If the pairing step does not work, please try reinserting or replacing the batteries, and then repeat the pairing step.
3. If you are still having problems, please visit this [site](#).

## After you finish Guided Setup

1. Remember you can always return to the Guided Setup later and change your responses and settings.
2. You can skip setting some preferences during the Guided Setup. When you're ready to make changes in the future, follow the detailed instructions in this User Manual. This will help you set up favorite apps, connect to different networks, and add new features to your Fire TV.

## Choose your language

**Note:** You can change this setting later if you want to experience Fire TV in a different language. Set your Fire TV to display the main menus and navigation instructions in your preferred language.

1. Use the Navigation button on your remote to highlight the language you want to use.
2. Press the Select button on your remote to confirm your choice and move to the next option in the Guided Setup.

## Connecting to wireless or Ethernet networks

### How to access

Follow the on-screen prompts to connect your Fire TV to your local network.

### How it works

Connecting to a network lets you experience the latest Fire TV features, including accessing your favorite apps, using Alexa support, and connecting any smart home devices.

### What you'll need:

- A modem or router broadcasting a high-speed signal.
- Your network password (not the same as your Amazon account password).
- **Optional:** An Ethernet cable (not included) long enough to reach your TV.

## Network connection

Your TV is internet-ready. It can be connected to your home network in two ways:

- Wired, using the Ethernet connector on the back of the TV.
- Wireless, using your wireless network.

**Note:** If you only want to watch cable or satellite TV right now, you can skip connecting to wifi or Ethernet networks. You can change this setting later.

## Connecting to a wired network

1. Ensure you have:
  - An Ethernet cable (not included) long enough to reach your TV.
  - A router or modem with an available Ethernet port.
2. Connect one end of the Ethernet cable to the Ethernet port on your Fire TV and the other end to any available Ethernet port on your modem or router.
3. Your Fire TV will automatically configure your Ethernet settings. Follow the on-screen instructions to complete your setup.
4. If your network requires a password, enter the password on your TV when you see the prompt on screen.



## Connecting to a wireless network

1. Ensure you have:
  - A router broadcasting a high-speed wireless signal.
  - Your wifi password if your network is password protected.
2. Select your wifi network from the networks displayed on the screen.
3. If prompted, add your wifi password through your remote during the on-screen setup. If there is a lock icon displayed next to the wifi network name, a password is required. This is not the same as your Amazon account password.
4. If you bought your Fire TV through Amazon.com, and you have stored your wifi credentials on another Amazon device, your new TV may automatically discover your wifi network and pair your TV.
5. If you bought your Fire TV through another retailer, follow the on-screen prompts to discover and connect to your wifi network and pair your TV.
6. Use the Navigation button on your remote to scroll through the list of available networks. Press the Select button on your remote to choose a network.

## General Troubleshooting

An Ethernet cable plugged directly into your Fire TV can supply a more stable connection than wifi, in many cases. If a wifi router is located more than 30 feet from your Fire TV, or if multiple wireless devices are using the network at the same time, tiny interruptions in the wireless signal are possible.

If you see an on-screen notification that the network connection has been lost, try the following options:

1. If you are using a wifi connection, plug an Ethernet cable directly into the modem or router, then connect the cable to the Ethernet port on your Fire TV.
2. If you are using an Ethernet connection, unplug the Ethernet cable at both the modem/router end and the TV end, then plug it back in. Connect the Ethernet cable directly into the modem or router, then connect the cable to the Ethernet port on your Fire TV.
3. Check the router to see if it is running properly according to its manufacturer's instructions. Look for indicator lights that are turned on.
4. Press the Back button on your remote to go to the list of available networks, and choose a different network.

If none of these options work:

1. Turn the TV off using the Power button on your remote.
2. Disconnect the power cable of the TV, then reconnect it.
3. Turn the TV back on with the Power button.
4. Repeat the setup steps for Connecting to a wired network or Connecting to a wireless network.

### Wireless network troubleshooting

- Using the included remote, go to Settings > Network from the Main Menu, then select your network from the list displayed.
- If you see a lock icon, your wifi network requires a password. This password is not your Amazon account password.
- For best performance, use the 5 GHz band on your wireless router if available. Do not place your router in a cabinet as it may affect wifi signal strength.

## Wired network troubleshooting

If you're having trouble with your Ethernet connection, verify that the Ethernet cable is properly connected and then restart your TV.

- Plug in an Ethernet cable if using wireless.
- Unplug the Ethernet cable, wait 90 seconds, and plug it back in.
- Check the router.
- Press the Home button on your Fire TV Alexa Voice Remote to select a different network.
- If none of these attempts work, disconnect the power cable from the Fire TV, wait 90 seconds, then reconnect it.

## Update to the latest Fire TV software

### How to access

Follow the on-screen prompts to begin checking for updates.

### How it works

When your new Fire TV is connected to a wireless or Ethernet network for the first time, the TV will download the latest software updates to keep your TV working smoothly.

**Note:** Actual settings seen on your Fire TV screen may vary due to software updates.

# Connect to your Amazon Account

## How to access

Follow the on-screen prompts to begin entering your account username and password.

## How it works

When your new Fire TV is connected to a wireless or Ethernet network for the first time, the TV will prompt you to connect to your Amazon account.

## What you'll need:

- A valid, active Amazon account
- Your account username (usually an email address or cell phone number)
- Your account password

**Note:** If you do not have an Amazon account, go to [amazon.com](https://amazon.com) on a computer, tablet or smartphone and create one before proceeding.

You can log in to your existing Amazon account either with your mobile phone, or directly from the Fire TV.

To use your mobile phone, look for a QR code on-screen. Scan the QR code with your phone, and log in to your existing Amazon account on your phone.

To use the Fire TV Alexa Voice Remote, follow the on-screen prompts to log in to your existing Amazon account. You can use an on-screen keyboard image to type in the username and password.

A screen with letters of a keyboard will appear under the space for your username.

Use the Navigation button on your remote to move the cursor sideways, up, or down to land on each letter or number needed.

Press the Select button on your remote to select each letter or number.

Repeat until you have entered the entire username.

Press Select again.

A new screen will pop up with space for you to enter your Amazon account password. This is a different password than your wifi password.

Use the Navigation button and Select button again to enter all the characters of your password, then press Select again.

## Create profiles for other users

If you wish, you can connect multiple profiles to a single Fire TV, so everyone can access their favorite entertainment.

## Import settings from another Fire TV device

### How to access

Follow the on-screen prompts which will appear if another Fire TV device is detected on your network.

### How it works

When the Fire TV is connected to the internet for the first time, it will scan the network and your Amazon account for other Fire TV devices.

## Use your existing settings on your new Fire TV

- If you are already a Fire TV customer, you can speed through the setup process by restoring all your current apps, privacy settings, and parental controls from your previous device to your new Fire TV.
- If you have multiple Fire TV devices, you will be asked to choose which device to use for restoring settings.
- If you want to add multiple Fire TV users to the list of user profiles, you will see on-screen prompts for this step later in the Guided Setup process. The Fire TV Household setup helps you organize accounts and preferences for multiple users, which is useful if multiple people have their own separate accounts for Amazon or Fire TV.

**Note:** If you skip this step during the Guided Setup, you will not be able to import all your apps in bulk again. However, you can install each individual app at any time in the future by navigating to Settings > Applications and choosing the app from your library or app store.

# Set a Parental Control PIN

## How to access

Follow the on-screen prompts during Guided Setup.

## How it works

Create a secret 5-digit Personal Identification Number that must be entered before changing select settings.

Fire TV is designed with kids and parents in mind. You can require a PIN before playing content from Amazon Video or over-the-air live TV, launching apps, purchasing digital content, or using the Amazon Shopping app.

## What you'll need:

- A safe place to record your PIN in case you forget it
- The Fire TV Alexa Voice Remote

**Note:** If you forget your PIN, go to Amazon Instant Video Settings [amazon.com/video/settings](https://amazon.com/video/settings) to reset your Parental Controls PIN.

**Note:** It is important to connect the parental control PIN with the adult TV user who will manage the controls. If there are user profiles on the TV identified as children, make sure to switch to an adult profile before you begin to create a PIN.

**Note:** When entering the PIN, you will need to use an Amazon remote or the Fire TV Alexa Voice Remote app. You cannot use a third-party remote.

**Note:** Parental controls do not restrict content in third-party apps. Parental controls for third-party apps are determined by the app provider.

1. From the Home screen, select Settings, and then select Parental Controls.
2. Using your remote, press the Select button to turn parental controls on or off.
3. Enter your Parental Controls PIN. Your PIN is the same PIN you use for other Amazon services such as Amazon Instant Video.
4. After you set a PIN, you can set one or more of the following settings:
  - Require a PIN for all purchases
  - Require a PIN for Amazon Instant Video only
  - Block the ability to view or purchase certain content types, such as games, apps, or photos
  - Change your Parental Controls PIN

## Add streaming services

### How to access

Follow the on-screen prompts.

### How it works

To help you get started adding streaming services, you can follow the on-screen instructions to choose from a short list of the most popular and useful apps recommended for your Fire TV. Don't worry, if you skip this step or don't find the app you were looking for, you can always download apps later, using our recommended list or browsing thousands of other options in the Appstore.

## Adding broadcast TV channels

### How to access

Follow the on-screen prompts.

### How it works

Your Fire TV will scan local antenna services to identify which TV channels are available in your location.

**Note:** This step is only needed if you use an outdoor or indoor antenna to watch broadcast TV. If you use cable or satellite services, your provider will scan and update channels for you.

To watch over-the-air broadcast TV your Fire TV needs to scan for digital signals.

1. Follow the on-screen prompts.
2. Use the Navigation button and the Select button on your Fire TV Alexa Voice Remote to start the scan.
3. Wait for the confirmation message on-screen that the scan is complete. The channels will be available in Guide and Live tab.

# Activate user profiles

## How to access

Follow the on-screen prompts.

## How it works

Individual profiles let your Fire TV provide personalized content and recommendations for each person watching. Each viewer will see the 6 apps they use most frequently, hiding apps that are available on the Fire TV but only used by other viewers. For instance, you can prioritize children's programs for the kids but have news or sports displaying first for the adults in the same household.

If you had User Profiles set up on a previous Fire TV or other Amazon devices, they may already be activated on your new Fire TV. If you restored settings and signed into your Amazon account during the Guided Setup sequence, your profiles are active and you are ready to enjoy your TV.

A new User Profile can organize:

- Parental Controls settings
- Streaming services or other apps
- Games
- Favorite types of shows (sports, movies, news) Movies and TV Shows in their Watchlist.

Use the Navigation button and Select button on your Fire TV Alexa Voice Remote to click on the + symbol on screen. Here, you can create a new User Profile. Repeat as needed for different members of the household or TV users.



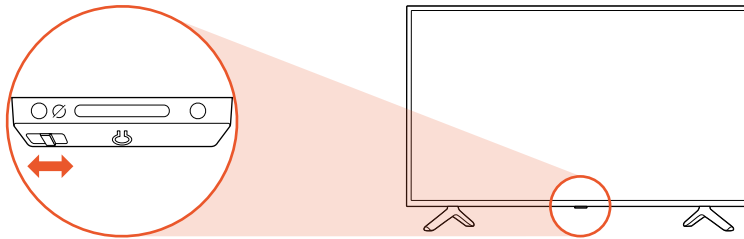
## Set up Hands-free with Alexa (Fire TV Omni Series only)

### How to access

For customers with an Fire TV Omni Series, you have an option to set the TV to receive Alexa voice commands.

### How it works

Turn the microphone on the TV on or off for privacy.



When enabled, Alexa allows you to give voice commands and use features, such as smart home and communications, when your TV is off. Note that your TV will automatically turn on during certain actions, such as when you make or receive a call, drop in, or announcements.

Enabling this may increase your TV's power consumption. You can change your preference anytime in Settings.

To switch the microphones ON, flip the switch. You should see the red LED light turn off.

You can now choose your own "wake word" from a list of four options.

1. Alexa
2. Computer
3. Echo
4. Amazon

# Using the Fire TV Experience

## Find what you want

### With your new Amazon Fire TV you can:

- Stream movies and shows from your favorite apps
- Watch live cable and satellite TV
- Play video games
- Connect and control your smart home devices
- Make video calls with Zoom and Alexa Communications (Fire TV Omni Series only)
- Control your Fire TV Experience Hands-free with Alexa (Fire TV Omni Series only)

### With Fire TV, something is always on!

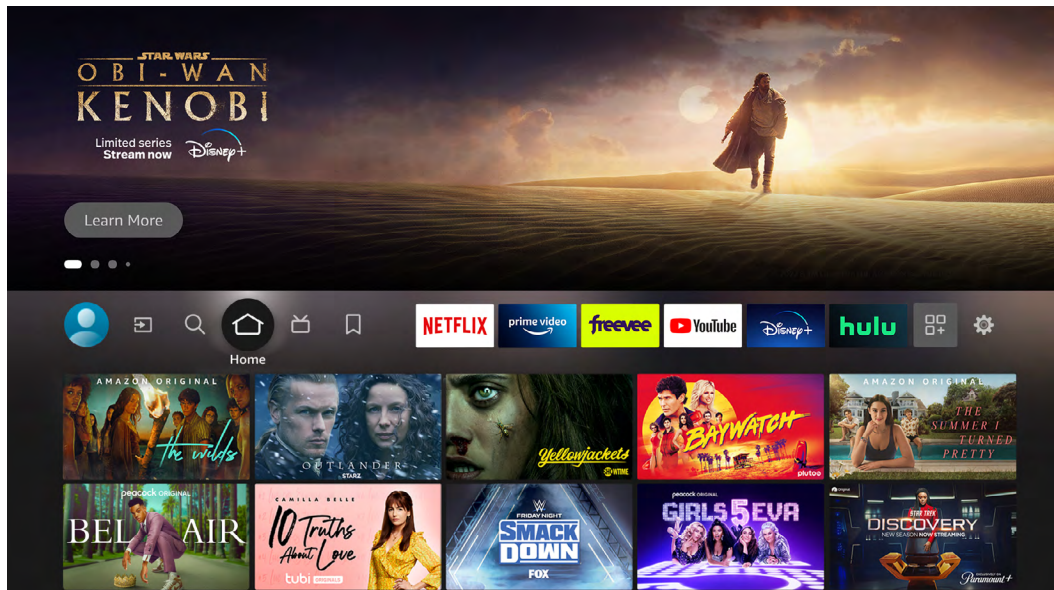
You'll never run out of things to watch on Fire TV. Easily download your favorite apps like Netflix, Prime Video, YouTube, Hulu, and Disney+. Apps like Hulu, Disney+, Tubi, and Pluto are not available across all marketplaces. Access thousands of hours of free movies and TV episodes from popular ad-supported streaming apps like Freevee, Tubi, and Pluto TV. Watch or browse live TV, sports, news, and channels from Live on the Main Menu. With Profiles, everyone in your household can quickly get recommendations tailored to what they like.

To learn more about your Fire TV, visit [amazon.com/firetv](https://amazon.com/firetv)

Using Alexa with your Fire TV is an alternative to using the three most helpful screens:

1. Home Screen
2. Quick Settings pop-up screen
3. Settings portal

## Using the Home screen



Subscriptions may be required. Content availability may vary.

### How to access

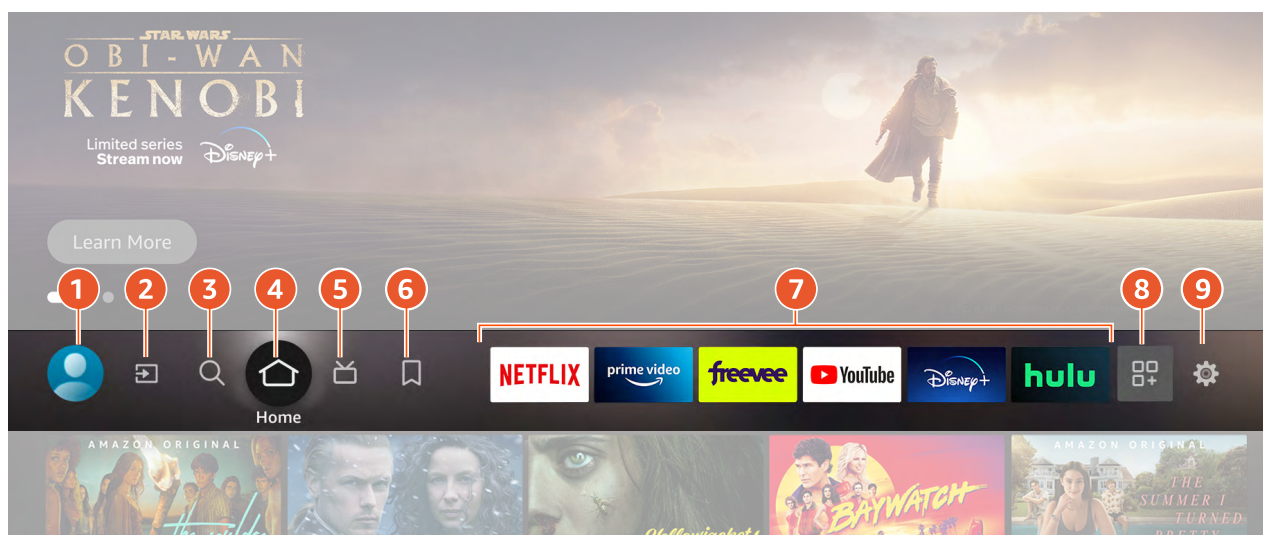
Press the Home button on your remote. Or use Hands-free with Alexa and just say:

*"Alexa, Go Home."*

### How it works

On a single startup screen, you can quickly locate your favorite apps, restart movies you had paused watching, and discover featured new programs that might interest you.

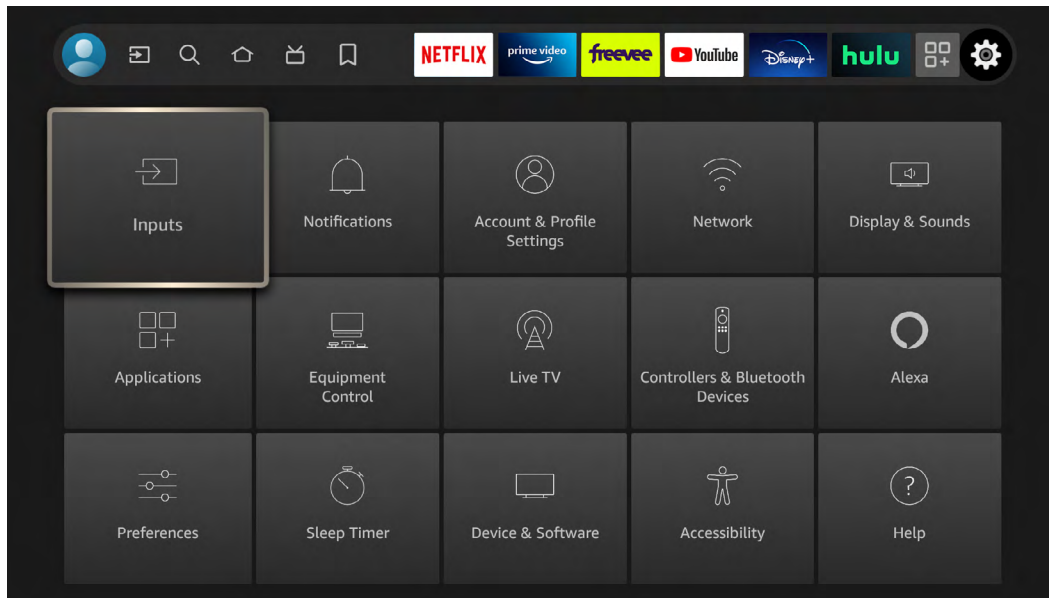
If you have multiple Fire devices connected to the same Amazon account and profile, then the Home screen you see on every device will be tailored to that profile's preference on that device.



## Menu option    How to make it yours/Why to adjust

- |                               |  |
|-------------------------------|--|
| <b>1</b> Profile              | <p>Click here to change the profile of the user who is watching the TV or add a new profile. This is great for households to customize their Fire TV Experience for each family member.</p>  |
| <b>2</b> Inputs               | <p>Access a list of all the devices and connections that are loaded onto your TV.</p>  |
| <b>3</b> Find                 | <p>Search for programs and movies you want to watch, on any service connected to your TV.</p>  |
| <b>4</b> Home                 | <p>Click to return to the original view of the Home screen. Useful if you've explored several carousel displays of featured programming, and want to return to the main starting point to enjoy your programming.</p>  |
| <b>5</b> Live                 | <p>Switch to watch live broadcasts from antennas or streaming services.</p>  |
| <b>6</b> My Stuff             | <p>Click here to access your Watchlist, Prime Video Rentals, and Purchases.</p>  |
| <b>7</b> Your Apps & Channels | <p>Apps that are recommended for your Fire TV will appear here for quick access. Navigate to More Apps &gt; My Apps to change these tiles to show your favorite apps. Long press the center Select button or choose the Menu/Options button on your Remote to move, remove and more.</p>     |
| <b>8</b> More Apps            | <p>Open an extended list of apps beyond the shortlist of most frequently used apps. To see all the apps linked to your Fire TV and Amazon accounts, scroll to the end of Your Apps &amp; Channels list to the More Apps icon, find the My Apps Tile and click to open the complete list.</p> |
| <b>9</b> Settings             | <p>Click this Gear icon to open the Settings portal screen.</p>  |

## Settings screen



### How to access

Press the Home button on your Fire TV Alexa Voice Remote to display the Home screen. Click on the Gear icon at the right of the screen. The Settings Tile menu screen will appear. Press the Navigation button to highlight each Tile. Press the Select button to display that Tile's menu options.

### How it works

This screen organizes access to all the preferences and technical setup information needed to configure your Fire TV so it works the way you want it to work.

<b>Menu option</b>	<b>See page</b>	<b>How to make it yours/Why to adjust</b>
<b>Inputs</b>	<a href="#">48</a>	View devices connected to your Fire TV
<b>Notifications</b>	<a href="#">49</a>	View notifications and change preferences for alerts
<b>Account &amp; Profile Settings</b>	<a href="#">51</a>	Change passwords, login information, profiles for different users
<b>Network</b>	<a href="#">53</a>	Choose, add, or remove different wireless and wired network access
<b>Display &amp; Sounds</b>	<a href="#">57</a>	Adjust screen audio and video playback
<b>Applications</b>	<a href="#">67</a>	Add, remove, or manage apps associated with the TV
<b>Equipment Control</b>	<a href="#">73</a>	Add, remove, or manage hardware associated with the TV
<b>Live TV</b>	<a href="#">76</a>	Choose settings for broadcast TV signals
<b>Controllers &amp; Bluetooth Devices</b>	<a href="#">78</a>	Add, remove, or manage devices connected to the TV by Bluetooth
<b>Alexa</b>	<a href="#">81</a>	Manage interaction with Alexa services
<b>Preferences</b>	<a href="#">84</a>	Adjust access, set parental controls
<b>Sleep Timer</b>	<a href="#">88</a>	Set the TV to turn off after a specified time
<b>Devices &amp; Software</b>	<a href="#">90</a>	Access all the software specifications and legal documents for your Fire TV
<b>Accessibility</b>	<a href="#">94</a>	Adjust displays and controls for specific needs
<b>Help</b>	<a href="#">97</a>	Search for answers to frequently asked questions

## Quick Settings pop-up menu

### How to access

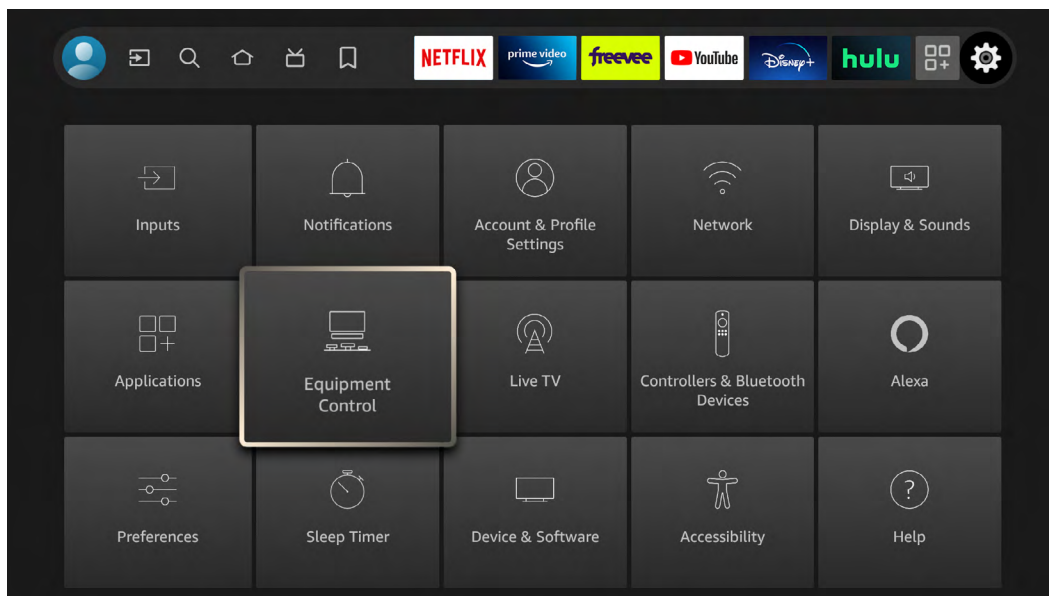
Long-press (press and hold) on the Home button on your remote until the menu appears along the right-hand edge of your screen.

### How it works

While watching any program or service, you can reach this list of the most-popular settings, without exiting your program to navigate to the complete Settings portal.

Menu option	See page	How to make it yours/Why to adjust
<b>Profile</b>	<a href="#">51</a>	Change to another user profile
<b>Channel Guide</b>	<a href="#">31</a>	Access a broadcast schedule for live TV channels
<b>Inputs</b>	<a href="#">48</a>	See all the input ports and connections to switch between devices plugged into different ports
<b>Display Mirroring</b>	<a href="#">65</a>	Allow guest devices to display their screens on the TV
<b>Applications</b>	<a href="#">67</a>	View a list of apps and channels you have installed and a complete list of apps available
<b>Sleep Timer</b>	<a href="#">88</a>	Turn off the TV automatically after a specified time
<b>Picture</b>	<a href="#">58</a>	Adjust the display's picture settings. This will vary depending on type of content playing.
<b>Sound</b>	<a href="#">62</a>	Adjust the sound quality and output devices

# Connecting the TV to Antenna & Cable/Satellite box



## How it works

Expose the back of your Fire TV so you can reach all the ports and connections. Connect the cables for your external antenna or satellite receiver to the Fire TV. Adjust the settings for the connection by following on-screen prompts in the Settings menus.

## What you'll need:

- Coaxial cable from antenna, cable/satellite box
- HDMI connector cable from your cable/satellite box

**Note:** Review setup instructions from the manufacturer of your antenna or satellite for any specific details for your equipment not covered here.



## Installing the coaxial cable

1. Locate the Antenna/Cable connection in the group of ports on the back of the Fire TV.
2. Line up the pin on the end of the coaxial cable with the hole in the port.
3. Tighten the nut on the end of the antenna coaxial cable onto the screw threads on the port. Stop tightening when you feel a slight resistance with your fingers. The nut does not need to be forced tightly on.
4. Examine the opposite end of the coaxial cable to ensure that it is attached to the antenna or satellite as expected.
5. Using the remote that shipped with your Fire TV (not a third-party remote), press the Home button > choose the Settings menu gear icon > choose the Equipment Settings Tile.
6. Using the Navigation button and the Select button on your remote, continue through the menus.

# Connecting the TV to Amazon Services

## How to access

Get to the Settings Tile menu in two ways: from the Home screen, click the Gear icon in the lower-right corner or press and hold the Home button on your Fire TV Alexa Voice Remote from any screen when the TV is on.

## How it works

Connect your Fire TV to Prime Video and other content you've purchased from Amazon. Your Amazon Fire TV device can access Amazon and third-party apps, games, music, videos, and more, which are referred to as "content" throughout our Help pages. There are several ways to access and remove content from your Amazon Fire TV device.

To find content, such as movies, TV shows, games, and apps, select a content type from the Main Menu on the Home screen.

## Account & Profile Settings

### Submenus

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Sync Amazon Content

---

Prime Video

### How to make it yours/Why to adjust

---

Choose this menu and Follow the on-screen prompts to allow your Fire TV to play content you've purchased from your Amazon account on any other device.

---

Choose this menu to manage subscriptions through Prime Video to different TV streaming services, or to movies and TV shows you've purchased.

# Connecting the TV to non-Amazon streaming services

## How to access

Use the main menu on your Fire TV to search for apps. You can also use your voice to search for specific apps. Just press the voice button on your Fire TV Alexa Voice Remote or speak to Alexa hands free with your Fire TV Omni Series.

## How it works

To add a new streaming service to your Fire TV menu:

1. Press the Home button on your Fire TV Alexa Voice Remote.
2. Use the Navigation button to select the Find icon on the Home screen.
3. On the Search screen, use the Navigation button to select the Appstore.
4. Search for the streaming service where you just created an account.
5. Follow the on-screen prompts to add the service. Enter your user ID if needed by the app.
6. When you have completed that app's registration process, the streaming service will be ready to use on your Fire TV.
7. You will see the app's logo on your Fire TV Home screen. It will either appear in the first six logos displayed, or you can press the More Apps Tile (three squares and a + plus sign) to display all the apps that are available on your TV. Newly installed apps appear at the end of the list of More Apps.

**Note:** After you have registered the app for the streaming service you want to use, you can use your voice to search for specific apps.

# Troubleshooting Quick Reference

**Note:** In all situations, if these troubleshooting steps do not solve the issue unplug your Fire TV from the power cord or adapter then plug it back in.

## Video and audio

**Note:** If your wifi network is password protected, have your wifi network password handy to connect your TV to the Internet. If your network is hidden, select the Join Other Network Tile from the list. If required, enter your network password using the on-screen keyboard.

### Picture does not fill the screen. There are black bars around the picture

- Press Home on your Fire TV Alexa Voice Remote. Click the Gear icon to open the Settings Tile menu screen. Select Display & Sounds > Picture Settings. Adjust the dimensions of the picture.
- **Auto:** the TV will average out the dimensions to suit most programming.
- **16:9 ratio:** best for cinema-format movies. You will see black bars at the top and bottom of the picture, but you will see more imagery in the wide-format edges of the picture. For movies, this will reflect more of the theater experience.
- **4:3 ratio:** traditional format for TV broadcasts and photos. The picture will be stretched to fill the TV screen completely, with no black bars. Movies may have portions of a widescreen image not visible.

### No picture (screen is not lit) and no sound

- Press the Power button on the TV or the remote.
- Make sure that the video cables are connected correctly and securely to your TV.
- Make sure that the power cord is plugged into a working outlet.
- Press Home, then navigate to the INPUTS row and select the input you want to watch.
- Try another channel. The station may be experiencing problems.
- Make sure that the incoming signal is compatible.
- Make sure that the antenna or cable TV is connected correctly and securely.

## Good picture, but no sound

- Increase the volume.
- Make sure that the sound is not muted.
- Make sure that you do not have headphones connected. When headphones are connected, the TV speakers are muted.
- Make sure that the TV Speakers option is not turned off. Press and hold Home until the Quick Settings menu opens. Select Sound, then select TV Speakers and change the setting to on.
- If you are using a home theater system, soundbar, or external speaker system, make sure it is turned on and is not muted.
- If you are using a home theater system, soundbar, or external speaker system and have connected it with a digital optical cable, go to the Home menu, select Settings, then select Display & Sounds. Select Audio Output, then select Digital Audio Format and change the setting to PCM.
- Make sure that the audio cables are connected correctly and securely to your TV.
- Make sure that the antenna or cable TV is connected correctly and securely.
- The audio cables you are using may be bad. Try a new set.

## Good sound, but poor color

- Adjust the contrast, color, and brightness settings. Press and hold Home until the Quick Settings menu opens. Select Picture, then reset all picture settings to the factory defaults. To change details of the Picture settings, see the Settings > Display & Sounds section of this User Guide.

## Audio noise

- Other devices (for example, a surround sound receiver, external speakers, fans, or hair dryers) may be interfering with your TV. Try turning off one device at a time to figure out which device is causing interference. After you have determined which device is causing interference, move it further from the TV to end the interference.

## No output from one of the speakers

- Adjust the audio balance. Press and hold Home until the Quick Settings menu opens. Select Sound, then select Balance and adjust the setting.
- Make sure that the audio cables are connected correctly and securely to your TV.

## After images appear

- Do not display a still image, such as a logo, game, or computer image, for an extended period of time. This can cause a permanent after-image to be burned into the screen. This type of damage is not covered by your warranty.

## Remote does not work

- Make sure that the power cord is plugged into a working outlet.
- Make sure that there are no obstructions between the remote and the remote control sensor on the front of the TV.
- If you have not paired your TV to the remote, point the remote directly at the remote control sensor on your TV.
- The supplied batteries are wrapped tightly in clear plastic. Make sure that you have removed this plastic from the batteries.
- Make sure that the batteries are installed correctly.
- Replace dead batteries with new batteries.

## No power

- Make sure that the power cord is plugged into a working outlet.
- Unplug the power cord, wait 60 seconds, then plug the cord back in and turn on your TV.

## A no signal error message is displayed

- Press Home, then navigate to the INPUTS row and select the input you want to Watch.

## After Auto Channel Search, there are no channels

- Reception can vary by channel depending on the broadcast power level of a given station. Contact your cable or satellite TV provider.
- Make sure that the antenna or cable/satellite TV box is connected securely to your TV.
- Try replacing the cable between the antenna/cable and your TV.

## One or more channels do not display

- If you are using a cable or satellite box, use the remote that came with that box to change channels.
- Press Home, then navigate to the INPUTS row and make sure that you have selected the correct input for the device or service you are trying to use.

## Password is lost

- If you are having trouble with your password (PIN) for Parental Controls and viewing restrictions, try resetting your PIN from your Prime Video Settings on the Amazon website. Go to the Parental Controls section, enter a new 5-digit PIN under Prime Video PIN, then select Reset Your PIN.
- If you need to reset a forgotten PIN and your TV has not been registered, you need to perform a factory reset. Press Home, then select Settings. Select Device & Software, then select Reset to Factory Defaults.

## Some settings cannot be accessed

- If a setting is grayed, the setting is not available in the current video input mode (for example TV mode). Change to a different video input source. Press Home, then navigate to the INPUTS row and select the input you want to watch.

## The Input button does not work

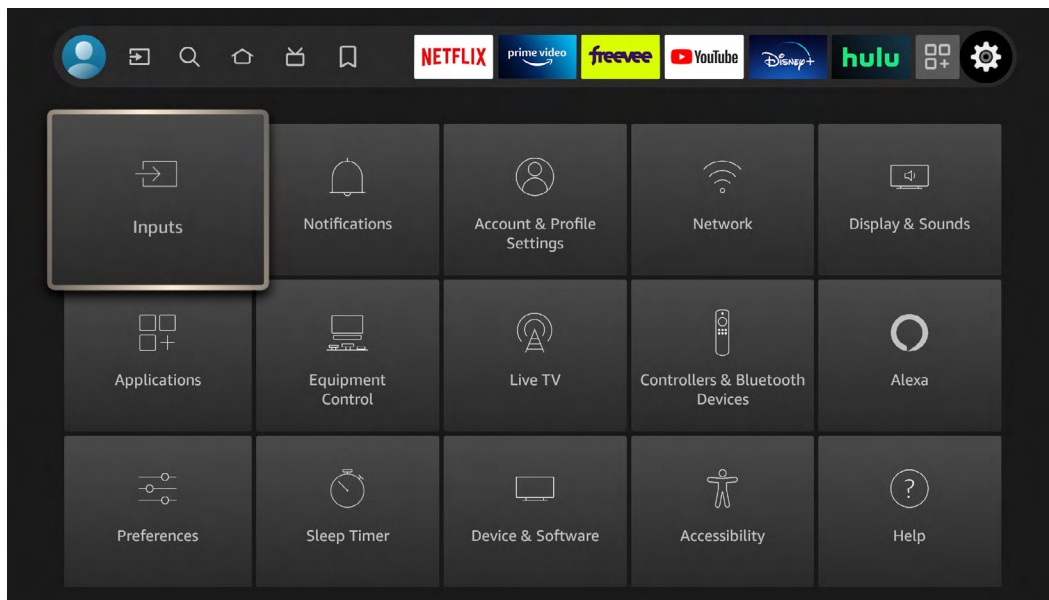
- Unplug the power cord, wait a few seconds, then plug the cord back in and turn on your TV.

## TV keeps turning off

- Make sure that the sleep timer is not turned on. Press and hold Home until the Quick Settings menu opens. Select Sleep Timer, then change the setting to off.

# Settings

## Inputs



### How to access

Press the Home button on your Fire TV Alexa Voice Remote to display the Home screen. Click on the Gear icon at the right of the screen. The Settings Tile menu screen will appear. Press the Navigation button to highlight each Tile. Press the Select button to display that Tile's menu options.

### How it works

Use this menu to switch between different devices playing on your Fire TV. For every port and connection on the Fire TV, you can adjust the settings and rename the connection.

### Switching inputs

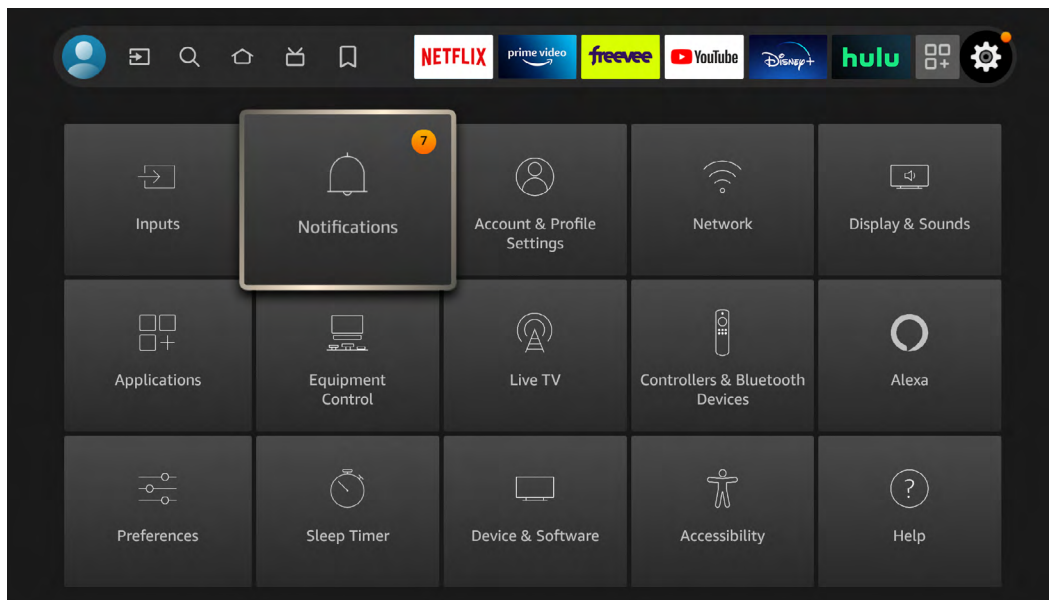
If you want to play content from any device that's plugged into your Fire TV, like a disc player, music device, or video game controller, use the Navigation button and Select button on your remote to choose the input source.

### Renaming inputs

To use Alexa voice controls to change devices hands-free, rename the input ports. This step lets you say things like: "Alexa, switch to PlayStation" or "Alexa, switch to Blu-ray." Use the Navigation button and Select button on your Fire TV Alexa Voice Remote to choose a name for each input port from the drop-down menu. You can also rename ports to make it easier to remember which device is active on that port, instead of relying on the default names like HDMI-1 and HDMI-2.



# Notifications



## How to access

Press the Home button on your Fire TV Alexa Voice Remote to display the Home screen. Click on the Gear icon at the right of the screen. The Settings Tile menu screen will appear. Use the Navigation button to highlight a Tile. Press the Select button to display that Tile's menu options.

## How it works

View and dismiss notifications about new programs and software updates.

**Note:** Go to Settings > Preferences > Notification Settings to change which Notifications are displayed.

Standard notification types may include:

- Apps that need you to sign in to your account
- New program releases in movies or video games
- Account administration like fees for streaming services

Use the Navigation button and Select button on your Fire TV Alexa Voice Remote to highlight each Notification. Use the menu on the right of the screen to act on each Notification.

When new notifications are ready for you, a red dot will appear in 2 places: on the Settings > Notifications tile, and on the Gear icon in the Navigation bar. Once you have looked at the notification and dismissed it, the red dot will disappear.

## Submenus

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## How to make it yours/Why to adjust

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Dismiss

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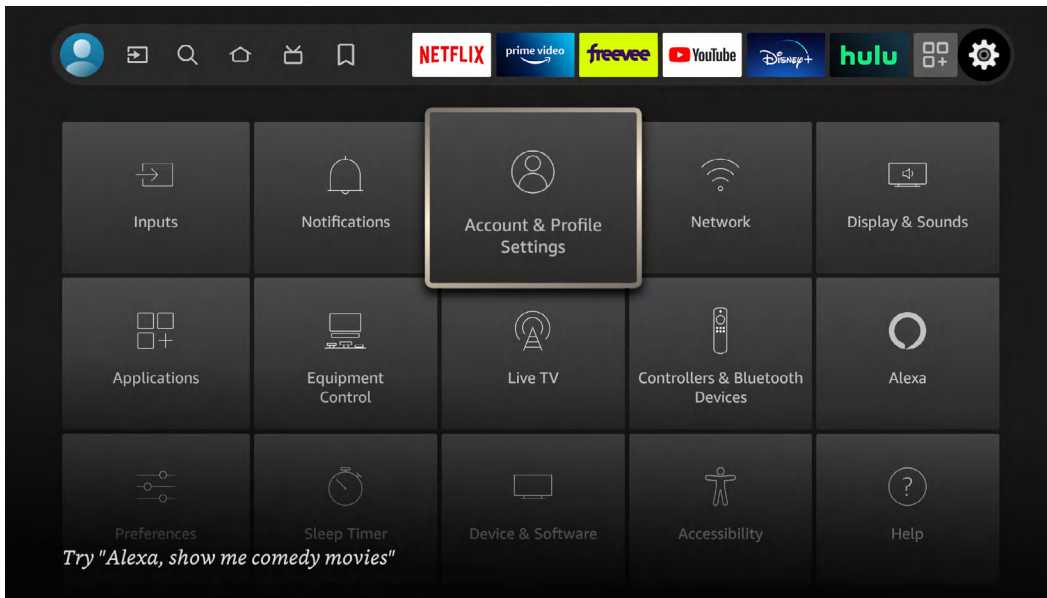
Make a Notification disappear if you've read and understood the information. Your cursor then moves to the next Notification.

---

Dismiss All

Make all the Notifications disappear and clear the entire Notifications screen. This action cannot be undone.

# Account & Profile Settings



## How to access

Press the Home button on your Fire TV Alexa Voice Remote to display the Home screen. Click on the Gear icon at the right of the screen. The Settings Tile menu screen will appear. Press the Navigation button to highlight each Tile. Press the Select button to display that Tile's menu options.

## How it works

This is the main location to change any settings that involve your Amazon accounts, purchasing content, or the people using your Fire TV. If you set preferences during the Guided Setup process, or imported settings from another Fire TV device, you can come here to change them.

## Submenus

## How to make it yours/Why to adjust

---

Amazon Account

If your Fire TV is connected to an active Amazon account you can deregister the account, or register a new account here.

---

Sync Amazon  
Content

After you purchase content (movie downloads, streaming subscriptions, music) from Amazon on another device, use this menu to synchronize your purchased content and make it visible on your Fire TV. If you purchase an app on amazon.com, you can make the new app visible on your Fire TV with this menu setting.

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Prime Video

See a list of all the subscriptions and transactions you have made through Prime Video inside your Amazon account.

---

Parental Controls

Restrict access to videos, programming, purchases, and content. Manage Parental Control PINs.

---

Profiles

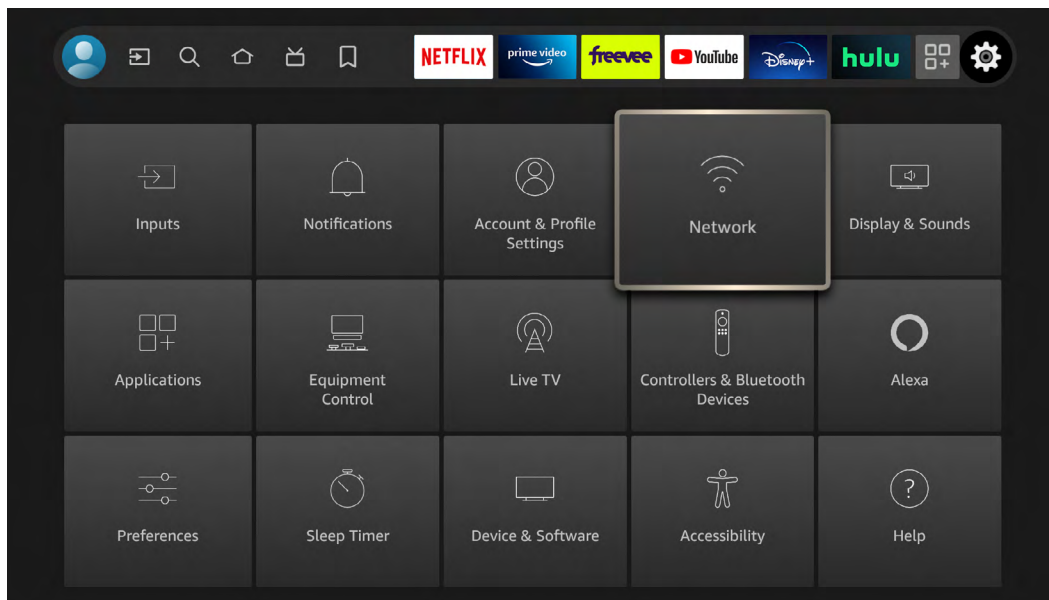
Manage User Profiles on your Fire TV: add, remove, and change preferences.

---

Profile Sharing

Change this setting to allow adults in a household to select one another's profiles, for Fire TV and for Prime Video. To change this setting visit: [amazon.com/manage-your-profiles](https://amazon.com/manage-your-profiles)

# Network



## How to access

Press the Home button on your Fire TV Alexa Voice Remote to display the Home screen. Click on the Gear icon at the right of the screen. The Settings Tile menu screen will appear. Press the Navigation button to highlight each Tile. Press the Select button to display that Tile's menu options.

## How it works

The Network Tile lets you link your Fire TV to wireless, wired/Ethernet, and broadcast networks. This Tile also lets you manage new wifi passwords, if you change modems or routers.

## Menu Option

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View and check status of Connected Network

## How to make it yours/Why to adjust

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If your Fire TV is not responding to wireless signals, you can see a list of all the networks operating in range of the TV. Click on the name of each network.

An icon displays the current signal strength.

Press the Play/Pause button on your Fire TV Alexa Voice Remote to check the network status and troubleshoot any network related issues.

Press the Menu/Options button (three horizontal lines) on your Fire TV Alexa Voice Remote to forget network access.

**Optional:** Display the security type used on that network. Devices that use different security protocols may have difficulties connecting.

- WPA2-PSK is normal for homes and small businesses
- WPA3 encrypts data on the connection without needing a password
- WPA2-Enterprise limits every user to a single password, and limits access to only certain parts of a network

---

See All Networks

To choose the wireless network you want to connect to your Fire TV, allow the TV to scan and list all the networks operating in range of the TV. Then click on the name of the network you want to join.

---

Join Network using WPS (Button)

If the wifi network you want to use is not showing up in a scan (View all available Networks) but you do know the name of the network, also called its SSID, use this option. This is frequently useful in hotels, restaurants, or similar public spaces, where you'll get a card or a sign with the name of the guest network.

---

Join Network using WPS (PIN)

When your wireless router lets you enter PIN numbers directly on the router, use this option to connect your Fire TV to a wireless network.

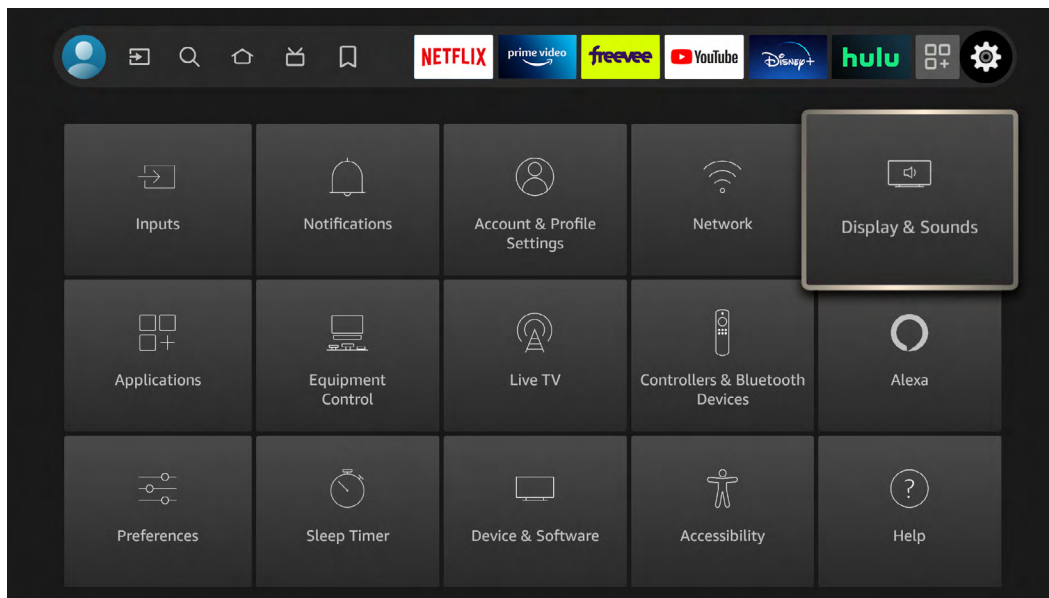
---

Join Other Network

If the wifi network you want to use is private or has extra security settings, it may not broadcast its name, or SSID. Use this option to locate a private network. To join a private network, you will need to provide your SSID, choose a security type from the drop-down menu, and enter your password.

Configure Network	If you are using an Ethernet network connected by cables and wires, use this option.
Save wifi Passwords to Amazon	Wifi passwords will be saved to Amazon to help you connect other devices without needing to enter a password. Turning this feature off will permanently delete any passwords saved to Amazon from this device.
Turn wifi on/off	<ul style="list-style-type: none"><li>• Turn wifi on to use any Alexa features</li><li>• Turn wifi on to use screen mirroring, displaying the screen from a laptop, phone, or other devices on the screen of your Fire TV</li><li>• Turn wifi off and on again, to troubleshoot or to install a new network</li></ul>
Basic wifi Troubleshooting Tips	Built-in tips help you check if the wifi is involved when you're setting up new devices.

# Display & Sounds



## How to access

Press the Home button on your Fire TV Alexa Voice Remote to display the Home screen. Click on the Gear icon at the right of the screen. The Settings Tile menu screen will appear. Press the Navigation button to highlight the “Display & Sounds” (or “Display & Audio”) Tile. Press the Select button to display that Tile’s menu options. Select the Input that you would like to adjust.

To access the Quick Settings sidebar: Long press (1-2 seconds) then release the Home button on your Fire TV Alexa Voice Remote, or press the Gear button (if available), then select “Picture”.

## How it works

Press the Home button on your Fire TV Alexa Voice Remote to display the Home screen. Click on the Gear icon at the right of the screen. The Settings Tile menu screen will appear. Press the Navigation button to highlight each Tile and select “Display & Sounds”. Press the Select button to display that Tile’s menu options. Select the input that you would like to adjust.

**Note:** Picture Settings are saved for different input sources (Apps vs HDMI 1, for example) and different signal types (SDR vs HDR10, for example). You can have settings that apply to movies on DVD, and different picture settings that apply to watching the local news from an over-the-air broadcast.



## Adjust the picture or sound for each input device on your Fire TV

Picture Settings can be adjusted for each input source (HDMI 1–4) and for over-the-air tuner channels (when the TV is connected to an antenna) by going to the settings page (select the gear icon from home and select Display and Sounds > Picture Settings > Input source). These settings will be retained for each input source type, as well as each signal type, including SDR, HDR10, HDR10+ and/or Dolby Vision.

To adjust settings for Apps and Video (such as Prime Video or Netflix), launch the app, start playing content, then long-press and the remote's Home button (or the Settings button, if available) to view and modify settings.

### Picture Settings

#### Submenus

#### How to make it yours/Why to adjust

Ambient Experience

Please refer to the Ambient Experience section for Fire TV Omni QLED Series on page 102.

Picture Mode

**Standard:** A balanced setting, good for the widest range of programming types, and for a TV used in both day and night lighting conditions.

**Dolby Vision IQ:** Automatically adjusts to the brightness of the room. More closely represents the image as the filmmaker intended. Can appear redder, dimmer, and more film-like.

**Movie Bright (or Dolby Vision Bright):** More closely represents the image as the filmmaker intended. Can appear redder, dimmer, and more film-like. Good for bright rooms.

**Movie Dark (or Dolby Vision Dark):** Closest representation of the image as the filmmaker intended. Can appear redder, dimmer, and more film-like. However, if your TV is in a very bright room, consider Movie Bright, Dynamic, or Standard.

**Vivid:** Creates the smoothest, most colorful, and brilliant image. Ideal for conditions like a public space or retail location with extremely bright fluorescent lighting.

**Sport:** Very sharp contrast, bright colors, and smooth motion.

**Natural:** Provides a neutral and pleasing setting for most room environments.

**Game (or Dolby Vision Game):** Activates Variable Refresh Rate (60Hz) and Auto Low Latency in game consoles. Disables Picture Quality enhancements to reduce input lag for faster gaming response. (Available with HDMI inputs.)

**PC:** Ideal for gaming when the Fire TV is used as a monitor for your personal computer (rather than a stand-alone game console). (Available with HDMI inputs).

**Custom:** Requires each picture setting to be adjusted individually to your taste.

**Energy Saving:** Default setting for standard dynamic range content that conserves energy.

---

Backlight

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Scale from 0 to 100. Turn on the lighting around the TV to the levels you will usually use when watching TV. Using the Navigation buttons, adjust the brightness of the screen until it is comfortable to watch and black areas are dark. Too low (towards 0) and the picture details will be difficult to see. Too high (towards 100) and dark areas of the image might be too gray, reducing contrast and making the image appear flat and washed out.

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Adaptive  
Brightness

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Enable to automatically adjust the image based on the room brightness, improving visibility of dark images in a bright room. Utilizes the TV's built-in light sensor. Disable if blacks become gray or overly noisy.

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Smart HDR

---

Enable to convert standard, SDR content to simulate HDR by gradually boosting contrast and color saturation. No impact on HDR images.

---

Dynamic  
Backlight

---

On/off setting. Uses "global dimming" to adjust the backlight based on the content brightness.

**On:** Improves contrast by lowering black levels in mostly dark scenes, but increases brightness in bright scenes. Good for people who watch a lot of movies in a dark room, even if they watch sports during the day.

**Off:** Maintains brightness for all content. Good if all viewing is predominantly in a bright room, day or night.

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Local  
Dimming

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(Only available on some models.) Turn on to improve contrast by dimming the backlight in dark areas of the image and brightening the backlight in bright areas of the image. Reduce the setting if halos or blooms of light in dark areas appear around bright objects.

---

Brightness  
Settings

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**Contrast:** Adjust the level of white in the image. Look at a peak white area on your TV screen (a cloud, some snow, a white ruffled shirt) and adjust the Contrast setting up or down until the image is as bright as possible without losing small white details.

**Brightness:** Adjust the level of black in the image. Look at a deep black area on the TV screen (a shadow, a starry sky, a black suit) and adjust the Brightness setting up or down until the black level is as dark as possible (less gray) without losing the shadow details.

**Gamma:** Increasing the gamma settings adjusts overall perceived contrast to account for room lighting. Decrease gamma in a bright room to make the mid tones of the image brighter. Increase gamma in a dark room to make the image appear darker. 0 is accurate for most rooms.

**Dynamic Contrast:** Increasing this setting improves contrast by allowing Fire TV to automatically adjust Brightness and Contrast levels in real time for each program you watch.

If you set your own preferred Contrast and Brightness levels and do not want them to change, turn the Dynamic Contrast off.

**Local Contrast Enhancement:** Increase to improve contrast in localized areas of the image.

---

## Color Settings

**Saturation:** Adjust color vividness. Decrease the Saturation to reduce the color intensity for a less vivid image. Increase Saturation to make colors more vivid.

**Tint:** This setting adjusts the hue, or amount of green and red, based on the users preference. If skin tones look purple or orange, increase the amount of green until the display looks more natural.

If sunlit pictures look gloomy or like they are viewed through sunglasses, increase the amount of red tint in the display.

**Color Space:** Auto adjusts the SDR image color palette to match the source content, limiting the palette of older content. Native adapts the color of all content to the TV's wide color gamut, expanding the color of older content. For HDR content, it has little effect and will be grayed out .

**White Balance:** Emphasizes red, green, or blue tones in images to make white objects look more natural.

**Color Temperature:** Adjust to change the "color" of white (and the overall image tone) from a Cool, crisp blue to a Warm, natural red. "Cool" is very blue, which is perceived as brighter in some cases. "Standard" is mildly blue. "Warm" and "Warm 2" are matched to the standard for TV and Movies. "Warm 1" is reasonably accurate, but has just a slight blue-leaning tint.

**2-Point Calibration:** Adjust the color temperature or balance of the red, green and blue tones in dark (bias) and bright (gain) levels to make white more neutral. *Best used by trained technicians with test equipment.*

**11-Point Calibration:** Adjust the color temperature or balance of the red, green and blue tones across multiple luminance levels to make white more neutral. *Best used by trained technicians with test equipment.*

**Color Grading:** Adjust the individual color points of the image. *Best used by trained technicians with test equipment.*

Color: Changes the color being adjusted.

Brightness: Adjusts the luminance of the color selected.

Saturation: Adjusts the intensity of the color selected.

Tint: Adjusts the hue of the color selected.

---

Clarity  
Settings

**Sharpness:** If objects in the picture appear soft or blurry, increase the sharpness.

If images appear more noisy, or objects appear to have a halo or vibrating line around them, decrease the sharpness.

**Super Resolution:** Provides a sharpness boost, especially for higher resolution formats, but too much can also increase visibility of noise, giving objects a white or black line or halo around them.

**Edge Enhancer:** Smooths jagged edges, but might reduce fine details at the highest setting.

**MPEG NR:** This setting improves the clarity of streaming pictures by removing “noise” or small variations in the signal, but might reduce fine details at the highest setting. Increase the setting when watching low-resolution content like broadcast TV.

**Noise Reduction:** Low/Med/High setting. This feature is designed to remove noise but might also reduce fine details at the highest setting on higher resolution sources. Pictures from streaming services, Blu-Ray/DVDs, and gaming devices may also have built-in noise reduction systems that conflict with this feature. Increase this setting if you are watching low resolution sources. Lower, or turn this setting off if you are watching streaming services or digital media.

**Banding Reduction:** This setting smooths gradients from light to dark. Increase the setting when the gradients appear stepped. Might reduce fine details at the highest setting.

**Action Smoothing:** Enables motion interpolation to improve motion detail and image smoothness. Ideal for watching sporting events or fast-moving content. Turn on if the image seems too juddery. Can make 24-frame film and TV content look like video. Is grayed out and turned off when Natural Cinema is enabled.

**Natural Cinema:** Eliminates motion smoothing and restores native film-like frame rates. Enable if the image seems artificially smooth and video-like. Ideal for watching movies that were designed for theatrical release. Disables Action Smoothing when On.

---

Screen  
Settings

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Adjust the dimensions of the picture.

**Auto:** The TV will average out the dimensions to suit most programming.

**16:9 ratio:** Best for most cinema-format movies and modern TV content. You may see black bars at the top and bottom of the picture, but you will see more imagery in the wide-format edges of the picture. For movies, this will reflect the theater experience.

**4:3 ratio:** Traditional format for TV broadcasts and photos. If the picture seems stretched to fill the TV screen, this setting will restore to the natural, box-like frame, with black bars left and right.

**Zoom:** Expands the image to hide black bars on all four edges. Intended for widescreen content (like DVDs) that is outputting in a 4:3 format (such as from a legacy DVD player).

**Native:** Allows the entire SDR image to be seen for low resolution sources. This may expose a thin line of video noise in analog content that's been upconverted by a broadcast studio and transmitted via Over-the-Air antenna.

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HDMI Input

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**Mode 1 (1.4):** Use for older, legacy HDMI sources if the TV can not auto detect them.

**Mode 2 (2.0):** Use for first generation HDR sources, if the TV can not auto detect them.

**Auto:** Will auto detect the correct format for most newer sources.

**Reset:** Will reset the HDMI input setting to the default.

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Picture Reset

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Choose Picture Reset to clear all settings and return the current picture mode to the factory defaults. Use this to start over in adjusting Picture Settings to your preferences.

# Sound Settings

## Submenus **How to make it yours/Why to adjust**

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Sound Mode	<p><b>Standard:</b> A moderate sound profile, suitable for a wide range of programming.</p> <p><b>Music:</b> Projects more sound at the treble and bass ends of the scale, to enhance your ability to hear detail in music clearly.</p> <p><b>Movie:</b> An enhanced stereo experience, with more bass, to separate the sound into different speakers and emphasize soundtracks and movie special effects.</p> <p><b>Clear Voice:</b> Prioritizes speech and narration, to understand conversations and dialogue more clearly, and de-emphasize background music or sound effects.</p> <p><b>Enhanced Bass:</b> Produces a deep, booming effect to the sound, ideal for gaming or music.</p> <p><b>Custom:</b> Fine-tune all treble and bass controls to your liking.</p>
Reset	<p><b>Use with caution.</b> To delete all personalized settings from your Fire TV, choose the Reset option. Be careful! This option resets your Fire TV to the factory default settings. It is useful if you are selling your used TV and want to remove any personal information. Or, if you have had errors, perhaps from attaching multiple external devices or some outdated apps, resetting to the factory defaults may allow you to start fresh.</p>
Balance	<p>When your sound system has more than one speaker, adjust the balance so that sound comes evenly out of each speaker.</p>
TV Speakers (on/off)	<p>If you have a soundbar, Alexa Home Theater multi-speaker wireless setup, or other external sound system, turning the TV speakers off may produce a richer, more balanced sound experience.</p> <p>If your Fire TV is not audible, check to ensure the TV Speakers are turned on.</p>

## Sound > Advanced Settings

### Submenus

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Dialog  
Enhancer

### How to make it yours/Why to adjust

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**Off:** A moderate sound profile, suitable for a wide range of programming.

**Low:** Ideal for standard TV broadcasts, a Low setting enhances speech slightly, while keeping all background music and sound effects audible.

**High:** Ideal for noisy areas and programming where the spoken track is the most important detail.

---

Volume  
leveler

#### **On/off setting.**

**Off:** Default setting. In broadcast TV, commercials or introductions are often broadcast at a much louder volume than regular programming.

**On:** If commercials are significantly louder than the program you are trying to watch, turn this setting on so there is less need to adjust the volume with the Fire TV Alexa Voice Remote while watching.

## Apple AirPlay & HomeKit

Watch content from your Apple devices on your Fire TV using AirPlay. Enable voice control of your Fire TV with Siri and HomeKit. Follow the manufacturer's setup instructions to pair your Fire TV with your Apple equipment to control it with Siri and HomeKit.

## Power Controls

### Submenus    How to make it yours/Why to adjust

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**Power On**    Adjust this setting to suit the way you prefer your Fire TV to look after it powers on.

**Home:** Each time the TV turns on, the Home screen will display, and Fire TV content is highlighted. This setting allows you to start from a familiar fresh screen each time, and navigate to the programming you want to watch.

**Last Input:** Each time the TV turns on, the screen will show the programming or equipment that was in use when it was turned off. This could be external game controllers, DVD/Blu-Ray players, broadcast TV, or Prime Video. This allows you to use the same programming repeatedly without making navigation changes.

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**Voice**    On/off setting.

**Commands**  
**When TV**  
**Screen is Off**    **On:** Default setting, and necessary for Alexa or Apple HomeKit devices to work properly. Even if your TV screen is off, it will respond to your voice commands to power the TV on, access entertainment, and control smart home devices.

**Off:** Uses less power. If you do not use Alexa voice commands, this setting can be turned off.

## Audio Output

### Submenus    How to make it yours/Why to adjust

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**TV Speakers**    If you have a soundbar, Alexa Home Theater multi-speaker wireless setup, or other external sound system, turning the TV speakers off may produce a richer, more balanced sound experience.

If your Fire TV is not audible, check to ensure the TV Speakers are turned on.



Audio Output Jack	<p><b>Fixed:</b> The audio is fixed at one volume level. It doesn't change when using the volume buttons on the Fire TV Alexa Voice Remote.</p> <p><b>Variable:</b> The audio volume level varies and changes when using the volume buttons on the Fire TV Alexa Voice Remote.</p>
ARC Mode	Connects HDMI ports to Auto, ARC, eARC
Digital Audio Format	<p><b>PCM:</b> Uncompressed audio is sent through HDMI ARC or optical output</p> <p><b>Dolby Digital:</b> Uses enhanced multi-channel sound if available, most often with movies</p> <p><b>Passthrough:</b> Uses the audio settings of source content or source device</p> <p><b>Auto:</b> Adjust audio settings to Fire TV standard settings for each device, service, or connector port</p>
AC4 Dialog Enhancer	Increase the quality and clarity of the dialogue. Choose Low, Medium, or High and test with your own sound systems.
Bluetooth Audio Sync	Connect Bluetooth Audio devices to the Fire TV. Rescan when new Bluetooth devices are added.

## Enable Display Mirroring

To allow a guest to wirelessly connect the display of their mobile device or laptop to the Fire TV screen, turn this setting on.

**Note:** The mobile device and the Fire TV must be on the same wifi connection. Display Mirroring will not work if the Fire TV is connected to an Ethernet cable.

**Note:** All Alexa functions will be disabled while Display Mirroring is active.

To turn off Display Mirroring, press any button on your Fire TV Alexa Voice Remote.

## Navigation Sounds

On/off setting.

Your Fire TV can play a sound that emphasizes movement when you navigate or select items on screen using your remote.

**On:** Beeps, clicks, or similar sounds will play when moving or selecting. Good for supporting the visual cues.

**Off:** The TV will be silent when moving or selecting. Good for minimizing disruption to viewers and people nearby the TV.

## Screensaver

Your Fire TV can use personal photo albums from your Amazon Photos app to display as a screensaver. Using a screensaver when the screen is on but no one is watching programming helps prevent images from burning into the screen, and minimizes power consumption.

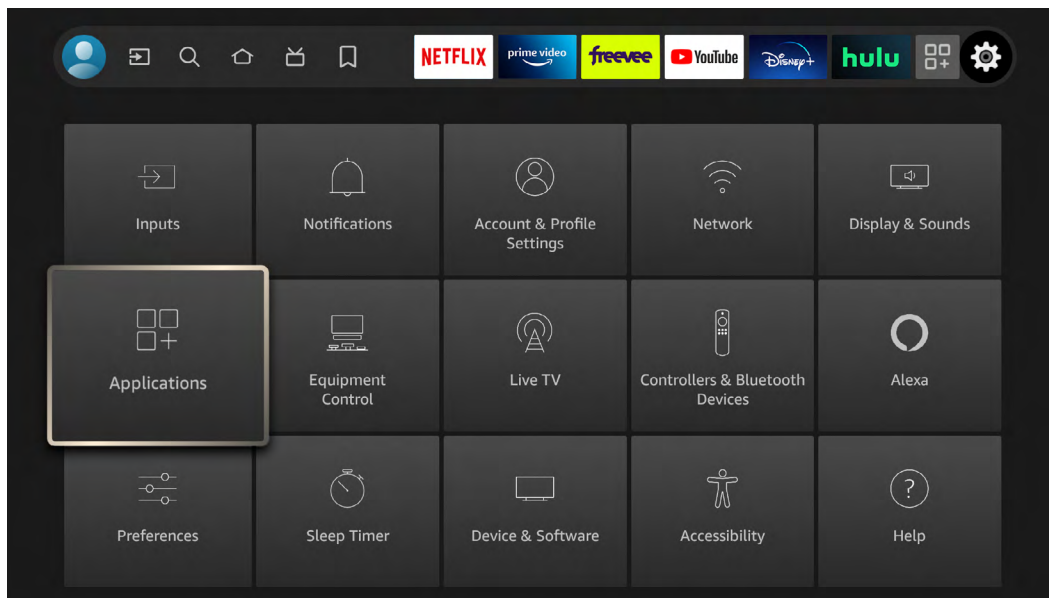
Change albums, display order, slide style, and slide speed in this setting.

**Note:** Set up the Amazon Photos app on your mobile device before using the Screensaver setting. Your Photos account should be set to back up and store your phone's photos automatically.

## HDMI-CEC Devices

Connect your Fire TV Alexa Voice Remote to other equipment and devices that use the HDMI-CEC (Consumer Electronics Control) interface. This allows you to control those devices from the Fire TV Alexa Voice Remote instead of one remote control for each device.

# Applications



## How to access

Press the Home button on your Fire TV Alexa Voice Remote to display the Home screen. Click on the Gear icon at the right of the screen. The Settings Tile menu screen will appear. Press the Navigation button to highlight each Tile. Press the Select button to display that Tile's menu options.

## How it works

Your Fire TV can play content from all the apps in your Amazon account. Adjust settings here so your accounts, preferences, and purchases are synchronized across devices. Applications settings menu is used to manage settings of individual apps as well as the Appstore. You can manage Appstore settings such as Automatic updates of apps, In-App purchase settings and Appstore Notifications.

## Amazon Photos

### Submenus

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Allow Guest  
Connections

### How to make it yours/Why to adjust

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On/off setting.

Default setting is off. If you want to allow someone to use their own device to cast photos and videos to your screen, turn this setting on.

---

Access Amazon  
Photos

Enabled/Disabled setting.

Default setting is Enabled. If you have personal photos and videos saved in an Amazon Photos account, your Fire TV will download all those files regularly. You can view photos at large sizes, or set them to display as a screen saver.

Set to Disabled to stop downloading photo and video data for display on your Fire TV.

## Silk Browser

Amazon Silk is the web browser for the big screen. Silk brings limitless content from the internet to your TV, for an immersive experience that's easy to navigate. Go to your favorite websites to watch videos, view live events, browse pictures, and shop. Easily control videos and music with Alexa or your Fire TV Alexa Voice Remote.

To use the Silk browser, look for the app on your Fire TV that says "INTERNET" with the Amazon smile underneath.

# Appstore

## Submenus

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Automatic Updates

## How to make it yours/Why to adjust

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On/off setting.

**On:** All apps that are available through your Fire TV and Amazon Account can be updated automatically, with no extra action from you.

**Note:** If there is a change to the permissions an app has, the update will not happen automatically. Instead, you will see a notification on your Fire TV and can review the new list of permissions before installing the update.

**Off:** No updates will happen automatically. You will need to remember to review each app regularly to see if there have been changes to the programming, content, or permissions. App designers make regular and frequent updates to improve the functionality of the app, and to respond to technical changes that might affect the way your Fire TV works.

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External Market Links

Apps can be purchased from many different services. Some are verified marketplaces where you have already checked security settings and entered your personal information. You can protect the security of your data by managing how your Fire TV responds when new services are offered.

**Open with the Amazon Appstore:** Links to any external marketplace will be opened only inside the Amazon Appstore, not on a third-party service. Some links will not work as intended inside the Appstore.

**Don't Open:** The most restrictive option. This offers complete security, but also may prevent using services as they are designed.

**Ask Before Opening:** Gives you the most control. You will see an on-screen alert asking if you want to open a link directly.

In-App Purchases On/off setting.

Some apps offer items for individual purchase within the app. Examples include additional levels in video games, newspaper subscriptions, premium content, or extra functionality.

**On:** Any additional purchase can be made in the app using your Fire TV controls.

**Off:** Extra purchases will be prevented until this setting is changed.

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Manage My Subscriptions Displays the current URL for the Amazon Appstore. Visit that URL to cancel repeated charges, adjust services, or add new app capabilities. Use [www.amazon.com/appstoresubscriptions](http://www.amazon.com/appstoresubscriptions)

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Simple Sign-In On/off setting.

You can turn the setting on and off directly on your Fire TV. To make any other adjustments, follow the on-screen prompts to go to your Amazon account and change the Preferences settings for Simple Sign-in.

**On:** Use this method if you have multiple third-party apps with their own account credentials (for example, if you subscribe to multiple paid streaming services). When Simple Sign-in is turned on, you can use your Fire TV to sign in to any other account that also uses the Simple Sign-in agreement.

**Off:** You will need to enter your username and password to activate each app, using your Fire TV Alexa Voice Remote. As well, if you have signed in to an app on another Fire device, you will need to sign in on your Fire TV separately.

**Note:** Simple Sign-in allows you to sign into supported apps using your accounts from your other Fire devices so that you won't need to re-enter your app passwords on each device. This does not store or share your app credentials with Amazon and any third party.

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Notifications On/off setting.

**On:** The Home screen of your Fire TV will display information on apps, such as updates, expiry notices, or new features. Pop-up notices may also appear on any screen when an app updates.

**Off:** You will only get information about changes to apps by visiting the Amazon Appstore through an internet browser.

# Manage Installed Applications

## Submenus

## How to make it yours/Why to adjust

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### Main Menu

See how much total space is being used on your Fire TV: both internal (in the TV's memory) and external (on a USB storage drive plugged into the TV's USB port).

If your TV is slow to load apps, or if you are seeing error messages when trying to install new apps, check this information. If the memory is full, navigate to the Manage Installed Applications menu to delete apps, or adjust their storage settings for better TV performance.

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### Manage Installed Applications

Press the Select button on your Fire TV Alexa Voice Remote once to open a list of all the apps that are operating on your TV.

Use the Navigation button to scroll to an app's name.

Press the Play/Pause button to quickly uninstall an app.

Press the Rewind button to clear the cache of an app.

**Version:** If some data is not synching between devices where you have this app installed, check to see that the Version Number is the most current version, and that it matches on all your devices. Consider updating the app through the Amazon Appstore.

**Size:** Displays the total size of the app installed on your TV.

**Storage:** Displays the storage size of the application and data portion of the applications installed on your TV.

**Cache:** Display the storage consumed by the cache portion of the application installed on your TV.

Show

Change this setting when needed, to help locate specific apps more quickly.

**All Applications:** By default, an alphabetical list of every application available to your TV is displayed.

**Internal Only:** To check the usage of your TV's internal storage space. This setting displays a list of applications installed on the TV's internal storage space, sorted by application size from largest to smallest.

**USB Only:** If you use an external USB stick plugged into one of the Fire TV USB ports. This setting displays the list of applications installed on the USB drive connected to your TV, sorted by application size from largest to smallest.

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Sort

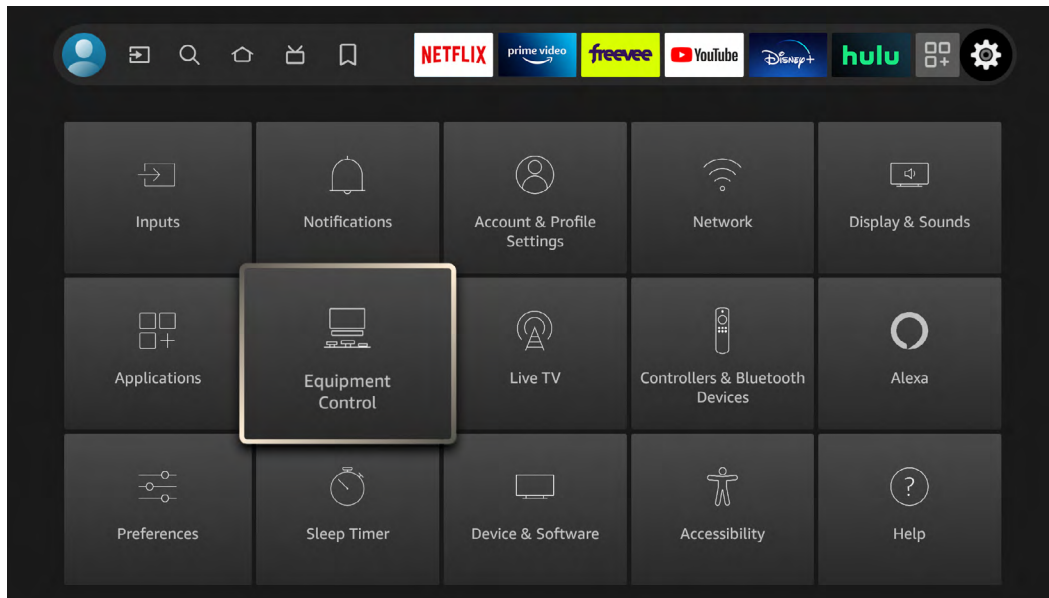
Change this settings when needed to sort apps by name or app size.

**Alphabetically:** If you know you want to adjust a specific app, sort by Name and scroll quickly through the apps in alphabetical order.

**App size:** If your TV is running low on storage or if you want to manage the app that uses the most space, sort by App size so you can see which apps are taking up the most storage.



# Equipment Control



## How to access

Press the Home button on your Fire TV Alexa Voice Remote to display the Home screen. Click on the Gear icon at the right of the screen. The Settings Tile menu screen will appear. Press the Navigation button to highlight each Tile. Press the Select button to display that Tile's menu options.

## How it works

Use the Fire TV Alexa Voice Remote to control volume on soundbar and audio receivers connected to your TV. Use the Alexa button on your remote to control devices through voice. If you have an Omni Fire TV, you can also control these devices using Alexa built-in.

## Add Equipment

Menu option	How to make it yours/Why to adjust
Cable	Control your cable box with Alexa. Setup will take 5 to 10 minutes.
Satellite	Control your satellite receiver with Alexa. Setup will take 5 to 10 minutes.

## Soundbar/Receiver

You can fine tune how the Fire TV controls your soundbar or A/V receiver any time after adding it.

Menu option	How to make it yours/Why to adjust
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Volume Increments	Some devices have extremely precise volume control. If you have placed your TV in a noisy environment, it may take 10 to 15 clicks on the volume scale before you can notice the difference.  In a very quiet environment, you may prefer to adjust the volume very slightly, to avoid disturbing those around you.  To simplify the control with Alexa or the remote, select how many increments the sound will increase or decrease when you say <i>"Alexa, turn up the volume."</i>
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Infrared Options	Different devices will have slightly different response times for their infrared (IR) signals.  Place your soundbar or A/V receiver in an open location, not inside a cabinet or shelf that will block the IR signals.  Follow the on-screen prompts to test the response times for your soundbar or A/V receiver with the Fire TV Alexa Voice Remote, then adjust the settings.  Update the software that controls your soundbar, and change the IR profile to match newer equipment if your soundbar is not responding as you expect.  <b>Fire TV Alexa Voice Remote/IR extender:</b> Choose which receiver will respond to the signal from buttons on your Fire TV Alexa Voice Remote or your Alexa voice commands.
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Power Controls	<b>Power On Delay:</b> The delay changes the time difference between the TV and the audio device being turned on. If you are able to turn your soundbar or A/V receiver on with the Fire TV Alexa Voice Remote, but then the device does not respond to additional signals from the remote, increase this delay. This allows the IR signal to reach the equipment promptly.  <b>Power Command:</b> Power Toggle makes the soundbar switch to the opposite setting to the on/off state it is currently in. As long as all your equipment is powered on or off simultaneously, this setting can help your whole entertainment system respond to the Power button on your remote more simply. If any device in the group is powered on or off independently, however, the soundbar may get out of sync.  <b>Discrete On/off:</b> If the soundbar turns off when you turn the TV on, change this setting to the Discrete on/off option.
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Power Controls (cont.)	<b>Power Control (On/off Setting):</b> Normally, this setting should be on. This allows your Fire TV to automatically turn your soundbar on and off. If the soundbar is not responding as you expect, turn this setting off to reset the connections. Repeat the setup process to connect your soundbar to the Fire TV and Alexa. After setup, this setting will be on again.
Fire TV Input	Most soundbars allow you to cast sound from Bluetooth devices like cell phones and MP3 players, and let you play sound from devices like your Fire TV that are connected by cables. Select the input channel to be the default sound source when you are watching Fire TV.
Change Soundbar	<p>If you are switching soundbar or audio equipment, use this setting to make the Fire TV “forget” your existing soundbar and run the Guided Setup process to recognize your new equipment.</p> <p><b>Note:</b> Setup can take at least 5 to 10 minutes or more. Be prepared to be patient, and do not use your TV or touch the remote while setup is in process.</p>

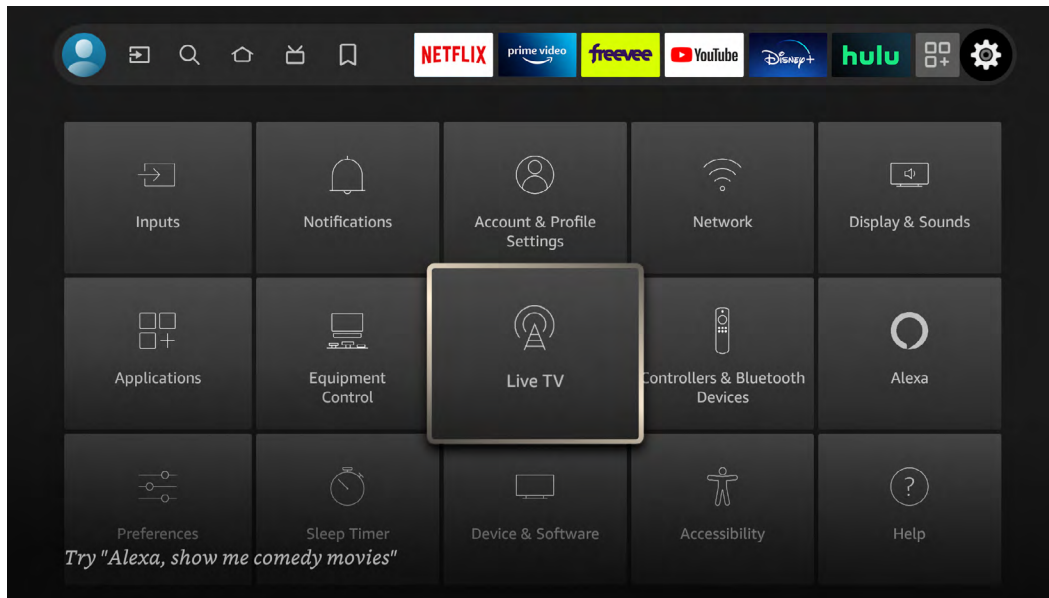
## Advanced Settings

Fine tune how the Fire TV controls all attached equipment.

Menu option	How to make it yours/Why to adjust
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Power Timing	<p>If you have multiple audio or video equipment types such as a cable box or soundbar connected to your Fire TV, and they are not powering on and off at the same time, adjust this setting. The default setting is 180 milliseconds (ms).</p> <p>Increase the interval 5 to 10 ms at a time. Test if equipment is powered on/off at the same time every time you change the interval.</p> <p>Decrease the interval.</p>
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# Live TV



## How to access

Press the Home button on your Fire TV Alexa Voice Remote to display the Home screen. Click on the Gear icon at the right of the screen. The Settings Tile menu screen will appear. Press the Navigation button to highlight each Tile. Press the Select button to display that Tile's menu options.

## How it works

The Live TV Tile lets you link your Fire TV to broadcast TV airing shows at the scheduled network times. This is separate from on-demand streaming services. Adjust these settings after you have connected your Fire TV to an antenna or cable service provider.

## Menu option

## How to make it yours/Why to adjust

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Channel Scan

Allow the Fire TV to scan and create a list of all the channels available in your service area.

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Favorite Channels

You can choose to mark the channels you prefer to watch most often. They will appear prominently in a display on the Home screen. This saves you from having to scroll through every channel in numerical order.

---

Manage Channels

Add and remove channels from your Favorite list. You can sort Favorites into groups that make sense to you. You can also choose to hide channels that are available on your broadcast service if you don't want them to appear on your TV.

---

Parental Controls

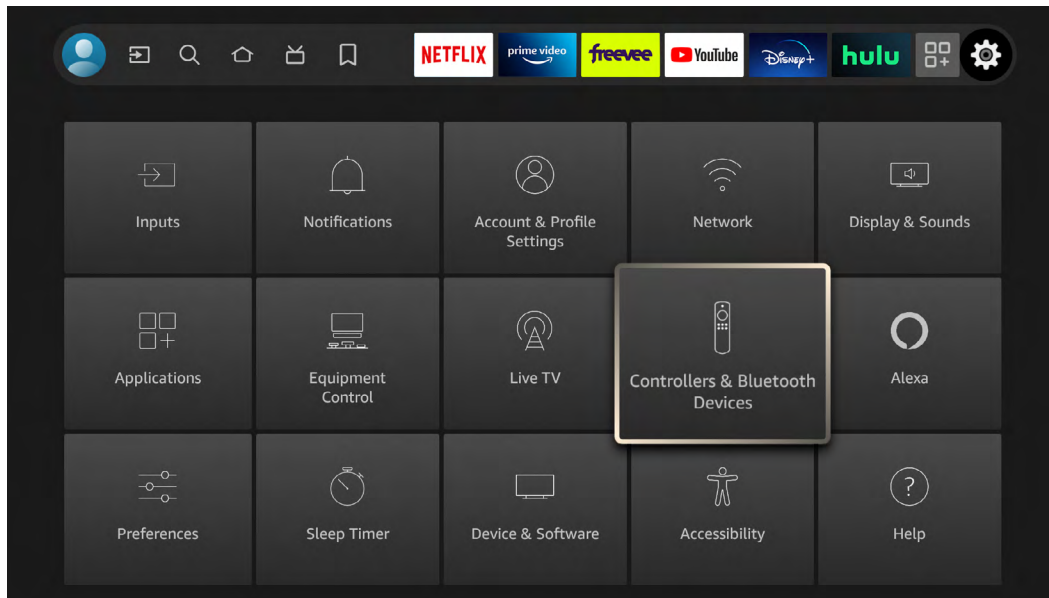
This is another path to set limits on when and how specific channels appear. You can control channels by age, by user, or keep them from airing on your Fire TV entirely.

---

Sync Sources

Sync your live TV sources to refresh the data on this device. This can include apps that deliver live TV as well as broadcast antennas. Your cable provider will automatically scan for new channels being added or dropped from the lineup.

# Controllers & Bluetooth Devices



## How to access

Press the Home button on your Fire TV Alexa Voice Remote to display the Home screen. Click on the Gear icon at the right of the screen. The Settings Tile menu screen will appear. Press the Navigation button to highlight each Tile. Press the Select button to display that Tile's menu options.

## How it works

Set up new remote controls if you are using a different controller than your Fire TV Alexa Voice Remote. You can also manage all Bluetooth wireless peripherals, including game controllers, keyboards, and mice.

## What you'll need:

Instruction manual from the manufacturer of your device, with instructions on making the device Bluetooth settings discoverable by your Fire TV.

## Fire TV Alexa Voice Remote

### Review existing Fire TV Alexa Voice Remotes

1. Use the Navigation button and the Select button on your Fire TV Alexa Voice Remote to click on the Fire TV Alexa Voice Remote menu option.
2. Each Fire TV Alexa Voice Remote that is paired with the Fire TV will display on screen. This includes a remote control or a set of microphones in the TV.
3. Review the Battery information to understand if the battery is fully charged or may need replacement.
4. Review the Version and Serial Number information to understand which device is active. This information will help you manage software updates and pair the Fire TV Alexa Voice Remote with newer equipment.

### Add new Fire TV Alexa Voice Remotes

1. Use the Navigation button and the Select button on your Fire TV Alexa Voice Remote to click on the Add New Remote menu option.
2. Press and hold the Home button for 10 seconds on the new remote.
3. Wait while your Fire TV searches for nearby signals for all discoverable Bluetooth devices. Once it discovers the new remote, the device will appear in the list.
4. Each Fire TV Alexa Voice Remote that is near the Fire TV will display on screen.
5. Use the Select button on your Fire TV Alexa Voice Remote to choose the new Fire TV Alexa Voice Remote you want to pair with your Fire TV.

## **Game Controllers**

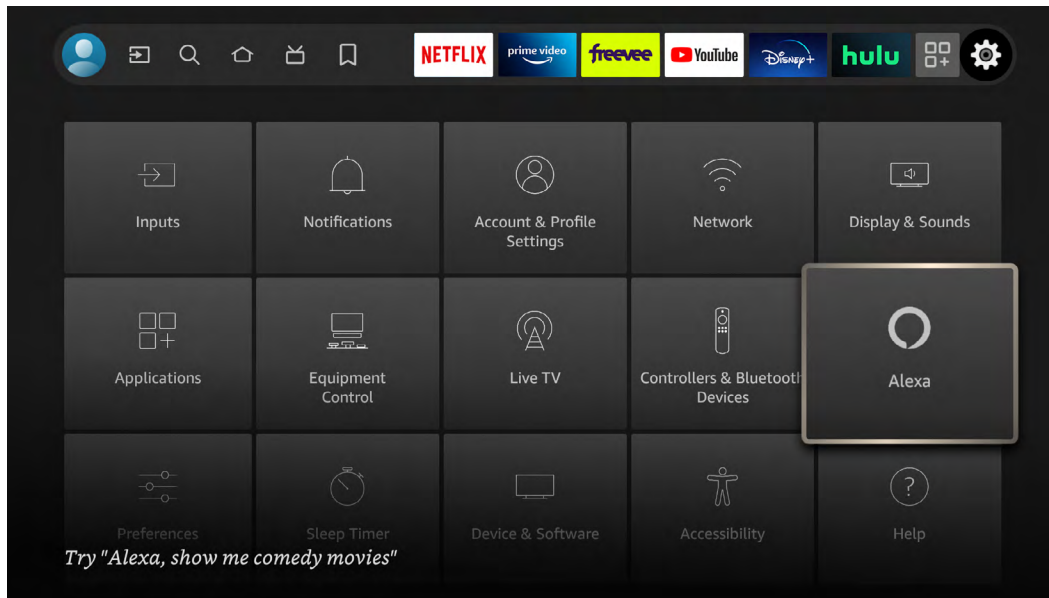
1. Consult your manufacturer's instruction manual to set the game controller in Bluetooth pairing mode.
2. Wait while your Fire TV searches for nearby signals for all discoverable Bluetooth devices.
3. Using the Navigation button on your Fire TV Alexa Voice Remote, scroll through the list of active Bluetooth devices.
4. Use the Select button on your Fire TV Alexa Voice Remote to choose the new game controller you want to pair with your Fire TV.
5. You will see a pop-up confirmation in the lower right of your Fire TV screen that says the game controller device is now connected to the Fire TV.
6. If your device is not in the list, or you want to stop searching, click on Cancel and repeat Step 1.

## **Other Bluetooth Devices**

1. Consult your manufacturer's instruction manual to set the Bluetooth device to be discoverable by other users.
2. Click on Other Bluetooth Devices > Add Bluetooth Devices.
3. Wait while your Fire TV searches for nearby signals for all discoverable Bluetooth devices.
4. Using the Navigation button on your Fire TV Alexa Voice Remote, scroll through the list of active Bluetooth devices.
5. Use the Select button on your Fire TV Alexa Voice Remote to choose the new device you want to pair with your Fire TV.
6. You will see a pop-up confirmation in the lower right of your Fire TV screen that says the Bluetooth device is now connected to the Fire TV.
7. If your device is not in the list, or you want to stop searching, click on Cancel and repeat Step 1.



# Alexa



## How to access

Press the Home button on your Fire TV Alexa Voice Remote to display the Home screen. Click on the Gear icon at the right of the screen. The Settings Tile menu screen will appear. Press the Navigation button to highlight each Tile. Press the Select button to display that Tile's menu options.

## How it works

Use the Alexa Settings menus to adjust the way your Alexa devices interact with your Fire TV.

## Amazon Alexa app

Press the Select button on your Fire TV Alexa Voice Remote to review the most current instructions for downloading and setting up the Amazon Alexa app on your personal mobile devices. After you've set up the Alexa app on your mobile device or computer, then you can use your Fire TV to interact with the Alexa app.

Explore all the features that help you get the most out of your Alexa Voice experience.

- Set up your music services to play on Alexa and Fire TV devices
- View to-do lists and shopping lists on your mobile device
- Manage Alexa settings like whether to allow voice purchases
- Review a history of Alexa voice requests in your household

## Things to Try

Press the Select button on your Fire TV Alexa Voice Remote to review the most current list of tasks the Alexa app can perform. This list changes when new software updates are installed on your Fire TV.

## Favor This Device

On/off option

If you have more than one Alexa device using the same Wake Word (a wake word must be one of: Alexa, Amazon, Computer, or Echo), adjust the Favor This Device setting.

**Off:** By default, your Fire TV will look for the Alexa device that is closest to the TV when it hears the wake word.

**On:** To prompt your Fire TV to favor the device you choose, and disregard other Alexa devices that might be closer to the TV, turn this setting on.

## Fire TV Omni Series Communications

### Incoming Call Ringer

On/off option

When you set up your Fire TV Omni Series to enable Two-Way Calling, you can decide whether to have your TV emit a ringing sound, as well as your telephone.

**Off:** The Fire TV will wake from sleep mode and play 2 quiet rings. Answer the call Hands-free with Alexa by saying

*"Alexa, answer the call."*

**On:** The Fire TV will play an audio ring when telephone calls come in. A voice alert will announce: "You have a call from <Contact Name>." Answer the call Hands-free with Alexa by saying

*"Alexa, answer the call."*

### Dialer

The Dialer tool displays a familiar telephone keypad. Use the keypad and your Fire TV Alexa Voice Remote to dial phone numbers and to enter key prompts ("press 9 to hear more options").

## Messages

When enabled, your Fire TV can show transcripts of up to 50 voice messages from the last 30 days. To see more messages, visit the Alexa app on your mobile phone or computer.

## Contacts

When enabled, your Fire TV can display the contacts list from your mobile phone and send messages to other Alexa devices.

Using a feature called Drop In, you can use other Alexa devices in your home such as an intercom or walkie-talkie.

## How Does Drop In Work?

Drop In is an optional feature that lets you connect instantly to supported Alexa-enabled devices, like an intercom.

Use Drop In to open an instant conversation between your devices or with your Alexa contacts. When you receive a Drop In, the light indicator on your Echo pulses green and you connect to your contact automatically.

Use Drop In to:

1. Have a two-way conversation by connecting to one of your Alexa-enabled devices ("drop in on Kitchen").
2. Connect to a specific device group ("drop in on living room").

**Note:** Only one Alexa-enabled device from the device group connects.

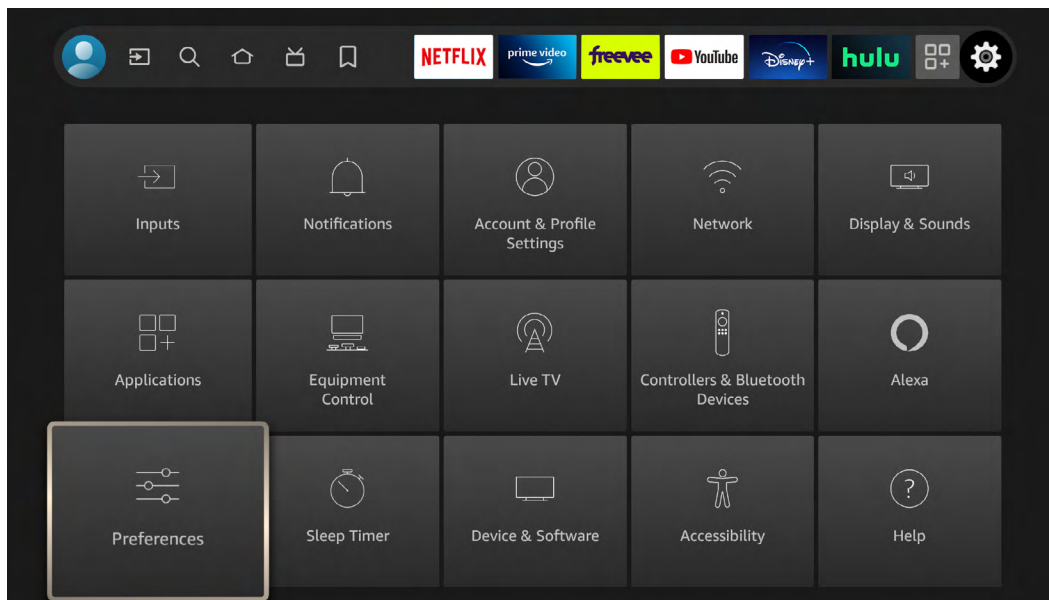
3. Have a group conversation with all supported Alexa-enabled devices under your Amazon household (unless they are set to Do Not Disturb). To start a group conversation, ask Alexa to Drop In everywhere.

**Note:** All supported Alexa-enabled devices under your Amazon household account will connect regardless of their physical location.

4. Drop In on a contact who granted you Drop In permissions.
5. Receive Drop In from a contact whom you granted Drop In permissions.

**Group Drop In Tip:** Reduce audio feedback by having Drop In enabled on only one Alexa enabled device per room.

# Preferences



## How to access

Press the Home button on your Fire TV Alexa Voice Remote to display the Home screen. Click on the Gear icon at the right of the screen. The Settings Tile menu screen will appear. Press the Navigation button to highlight each Tile. Press the Select button to display that Tile's menu options.

## How it works

Manage all settings related to data, privacy, and use of your Fire TV, including parental control settings.

## Parental Controls

Use these settings to restrict access on your Fire TV to videos, purchasing, and some types of content. The Parental Controls work in conjunction with User Profiles and individual device settings for protective PIN security numbers.

# Privacy Settings

## Submenus

## How to make it yours/Why to adjust

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### Device Usage Data

On/off setting.

**On:** Default setting. We use data about your use of this device to provide customized marketing offers you might enjoy and to improve our products and services for all users.

**Off:** You can opt out of allowing us to use personal data collected by the operating system of this device for these purposes by turning this setting off. Turning this setting off will not affect:

- your ability to use the features of this device, as we continue to collect and process your data to deliver those features to you;
- whether you receive marketing offers, though those offers may be less relevant to you or;
- the processing of data related to your use of Amazon services such as Prime Video, on this device.

---

### Collect App and Over-the-Air Usage

On/off setting.

**On:** Default setting. The Fire TV will collect data about the apps you install and use, and the broadcast programs you watch. This data will be shared with third parties for marketing and product improvement purposes.

---

### Interest-based Ads

On/off setting.

**On:** Allow apps on the Fire TV to use your personal advertising ID to show interest-based ads for products and services that might be of interest to you.

**Off:** You will still see ads on your Fire TV. However, apps on this device will be instructed not to use your advertising ID to build profiles for advertising purposes or to show you interest-based ads.

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### Your Advertising ID

Your advertising ID is displayed here. It is a user-resettable, unique, random identifier we make available to apps on certain devices for advertising purposes. Click the Menu/Options button (three horizontal lines) on the Fire TV Alexa Voice Remote to reset this ID. When you reset your advertising ID, you create a new advertising ID.

## Data Monitoring

Track the amount of data your Fire TV is consuming with apps, streaming, and file downloads. Use this information to help troubleshoot if your Fire TV is slow or unresponsive.

## Notification Settings

### Submenus

### How to make it yours/Why to adjust

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Do Not Interrupt

On/off setting.

**On:** All pop-ups for any kind of notification from apps will be blocked or hidden from view.

**Off:** The default setting, which allows notifications to appear on screen as soon as they are pushed out by the app that generates them.

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App Notifications

To choose which apps can show notifications, and what types of notifications to show, use this setting to block or unblock notifications from individual apps.

## Featured Content

### Submenus

### How to make it yours/Why to adjust

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Allow Video  
Autoplay

On/off setting.

**On:** On the Home screen of your Fire TV, programs that might be of interest to you will be highlighted in the Featured Content area of the screen. Videos in this area will autoplay when this setting is on.

**Off:** Only still images will appear in the Featured Content area of the Home screen.

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Allow Audio  
Autoplay

On/off setting.

**On:** On the Home screen of your Fire TV, music, podcasts, and audio programs that might be of interest to you will be highlighted in the Featured Content area of the screen. Audio in this area will autoplay when this setting is on.

**Off:** Only still images will appear in the Featured Content area of the Home screen.

## Sync Recent Content

**On:** If you watch Prime Video content on devices other than your Fire TV, this option will highlight those Prime Video titles in the Recent area of the Fire TV Home screen.

**Off:** Prime Video programs watched on other devices will not be added to the Recent area of the Fire TV Home screen.

## Location

In the U.S., adding your ZIP postal code to the Fire TV or your Alexa app allows you to customize the weather display information for your area.

## Time Zone

### Submenus

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24-Hour Time

### How to make it yours/Why to adjust

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**On:** Display time on your TV will show in 24-hour format, so 2:00 PM is 14:00.

**Off:** Display time on your TV will show in AM/PM format, so 2:00 AM and 2:00 PM.

---

Time Zone

Change time zone settings to allow your Fire TV to show the correct time on the clock, respond to standard and daylight savings time, and push software updates at times your TV is usually off.

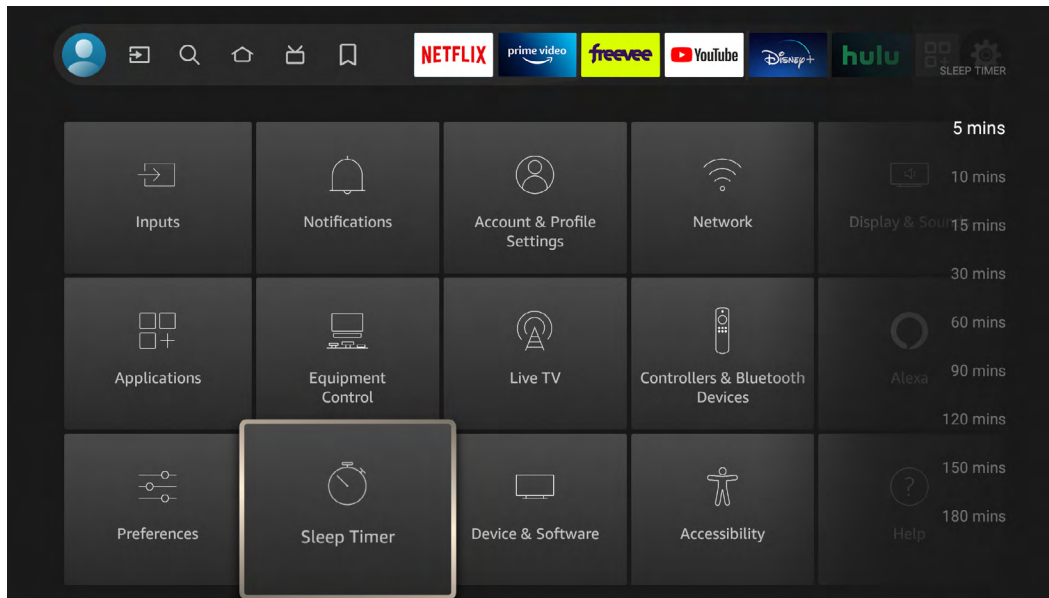
## Language

Choose the language for the Fire TV displays and menus. You can choose U.S. English, U.S. Spanish, Canadian English, or Canadian French.

## Metric Units

Display distance and temperature in metric units (meters, Celsius). You can also change this setting in the Alexa app.

# Sleep Timer



## How to access

Press the Home button on your Fire TV Alexa Voice Remote to display the Home screen. Click on the Gear icon at the right of the screen. The Settings Tile menu screen will appear. Press the Navigation button to highlight each Tile. Press the Select button to display that Tile's menu options.

## How it works

Set up your TV to power off automatically after a set amount of time.

The sleep timer is designed to allow you to fall asleep with the TV on and have the TV turn off automatically after a set amount of time.

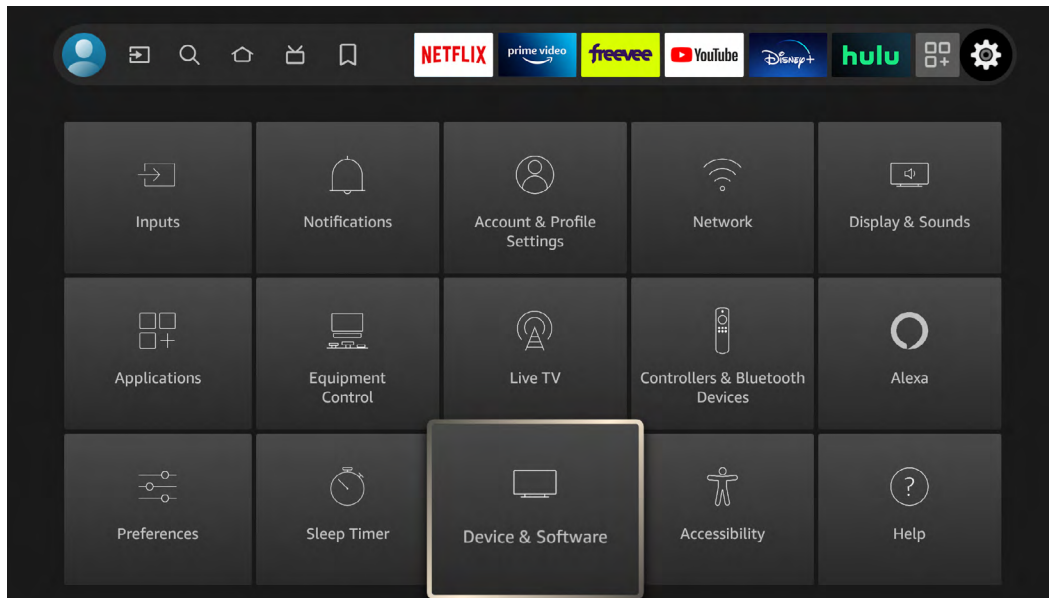
It can also be used to limit screen time to an agreed interval, without distractions.

1. Using the Navigation button and the Select button on your Fire TV Alexa Voice Remote, select the Sleep Timer Tile.
2. A pop-up menu appears on the right-hand side of the screen.
3. Press the Select button on the amount of time you want the Fire TV to remain playing from that moment.
4. After you select a length of time, press the Back or Home button on your remote to return to your programming.



5. **Note:** You can also activate the Sleep Timer using the Quick Settings menu. Long-press (press and hold) the Home button on your Fire TV Alexa Voice Remote until a pop-up menu appears at the right of your screen. Select the amount of time you want the Fire TV to remain playing from that moment. Press the Back or Home button on your remote to return to your programming.
6. To cancel a Sleep Timer, follow steps 1 through 4 or 5, and choose the off option in the menu.

# Devices & Software



## How to access

Press the Home button on your Fire TV Alexa Voice Remote to display the Home screen. Click on the Gear icon at the right of the screen. The Settings Tile menu screen will appear. Press the Navigation button to highlight each Tile. Press the Select button to display that Tile's menu options.

## How it works

Access all the software specifications and legal documents for your Fire TV.

# About

## Submenus

## How to make it yours/Why to adjust

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Your TV

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See a summary of all the model and serial numbers for your Fire TV hardware. See when the software was last updated and the amount of data storage in use on your TV. If the TV is running slowly or not as expected, upgrading your software or removing unneeded stored programs may help.

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Storage

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See how much data is stored on your Fire TV's memory, compared to capacity. If you use external storage, such as a hard drive connected to your Fire TV through a USB port, the data capacity of that drive is also visible.

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Network

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See the IP address and DNS address for your Fire TV. This information is useful to troubleshoot connections with other devices you are operating.

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Check for Updates/  
Install Update

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Prompt your Fire TV to check for software updates immediately, instead of waiting for a pre-scheduled time to check.

If your TV is not using the most current software, you can press the Select button on your Fire TV Alexa Voice Remote to download and install the newest software package.

**Note:** Be prepared to wait while the software is being downloaded. You should not use your TV and should avoid touching the remote until a confirmation message appears to tell you the download is complete. This update could take 10 to 15 minutes or more, depending on how long it has been since the TV was last updated.

## Developer options

### Submenus

### How to make it yours/Why to adjust

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ADB debugging

On/off option

The Android Debug Bridge (ADB) allows program developers to connect the Fire TV to the USB port on a computer. It allows users to copy files back and forth, install and uninstall apps, and run shell commands.

**WARNING:** Anyone on the network can install applications from untrusted sources, when this option is turned on.

---

Install unknown apps

On/off option

A more limited approach, turning this setting on allows a single user to install applications that do not come from the Appstore. Developers installing apps from reliable sources may prefer this option over the ADB option.

## Legal & Compliance

### Submenus

### How to make it yours/Why to adjust

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Legal Notices

Access all legal notices that apply to the Fire TV.

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Terms of Use

View the updated Terms of Use for all Fire TV software.

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Safety & Compliance

View the most current safety regulations for the Fire TV.

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Privacy

View the most current privacy notices on the Fire TV.

## Sleep

Select this option to put the TV to sleep immediately. The TV screen and sound will shut off, and the TV will consume less power. It can be restarted instantly by pressing any button on the Fire TV Alexa Voice Remote.

## Restart

Restart the TV completely, to reboot software as a troubleshooting measure.

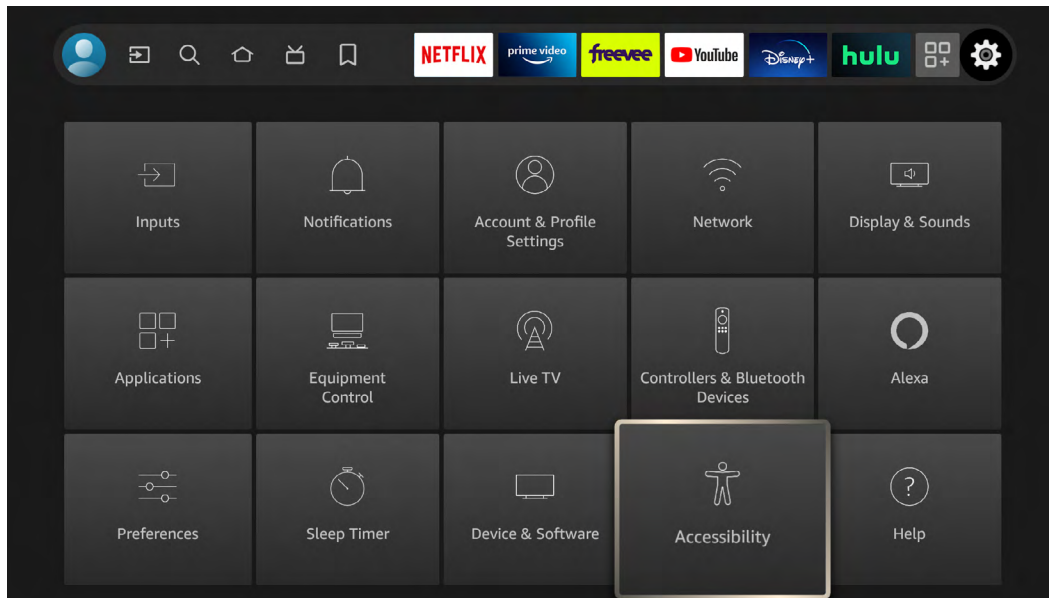
## Reset to Factory Defaults

Selecting this option will remove all your personal data from the Fire TV permanently.

This is useful if you are selling or giving your TV to a new user. If you are disposing of your Fire TV safely at the end of its lifespan, you should also restore the Factory Default settings and remove all your personal information.

As a troubleshooting measure, if all other efforts have failed and your Fire TV is not operating as expected, you can restore the Factory Default settings. You will need to go through the Guided Setup process described in this User Manual, and reconnect all your preferred apps, accounts, and equipment.

# Accessibility



## How to access

Press the Home button on your Fire TV Alexa Voice Remote to display the Home screen. Click on the Gear icon at the right of the screen. The Settings Tile menu screen will appear. Press the Navigation button to highlight each Tile. Press the Select button to display that Tile's menu options.

## How it works

Adjust multiple settings to make the Fire TV easier to see, hear, read, or navigate.

## Menu option      How to make it yours/Why to adjust

Closed Captions

On/off option

For videos that have Closed Captioning available, a printed text version of the audio track will appear at the bottom of the screen. Good for TV users who are deaf or hard of hearing and for use in noisy environments like public spaces. Allows any viewer to enjoy the programming without raising the volume of the audio. Not all videos have Closed Captioning available.

Alexa Caption

On/off option

A printed text version of Alexa responses will appear on screen, when available. Good for TV users who are deaf or hard of hearing, these captions provide viewers with visual confirmation that Alexa is responding to voice commands.

## VoiceView

### On/off option

VoiceView is a screen reader for Fire TV devices. It speaks on-screen text out loud as you navigate menu options and settings. You can also use VoiceView to help you set up your device. While you navigate your Fire TV device, a green box highlights your current on-screen selection or location. VoiceView automatically speaks and/or describes what you've selected. Good for users who are blind, have low vision, or have difficulty reading text.

To activate the VoiceView screen reader, press and hold the Back and Menu buttons at the same time for two seconds.

**Explore Your Remote:** If VoiceView is turned on, you can also use the Explore Your Remote audio feature. This allows the Fire TV to announce the names of the Fire TV Alexa Voice Remote buttons when you press them.

**On:** Press and hold the Play/Pause button first. While holding it down, press Select. Wait until you hear the announcement "Explore Remote" then release both buttons. Press any button on your Fire TV Alexa Voice Remote to hear the button's name spoken.

**Off:** Press and hold the Play/Pause button first. While holding it down, press Select. You will no longer hear announcements when the remote's buttons are pressed.

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## Text Banner

### On/off option

Text Banner is a box that gathers information from graphics displayed on different parts of the screen and presents descriptive text in one spot that doesn't move. It's designed to assist people who have a narrow field of vision. This block of plain text on a solid-colored background can display information like the title, plot, and ratings for a TV show. You can choose the font, box size, color setting, and position for the text banner.

**Note:** Some apps may not be compatible with Text Banner.

**Text:** Change the Size and Color of the text that displays on the magnifying banner.

**Show Indicator:** Show or hide an indicator (like a mouse cursor) on the focus control.

Play/pause long-press = Show/Hide Banner temporarily

Rewind + Fast Forward long-press = Turn Banner on or off by holding both buttons down for 2 seconds

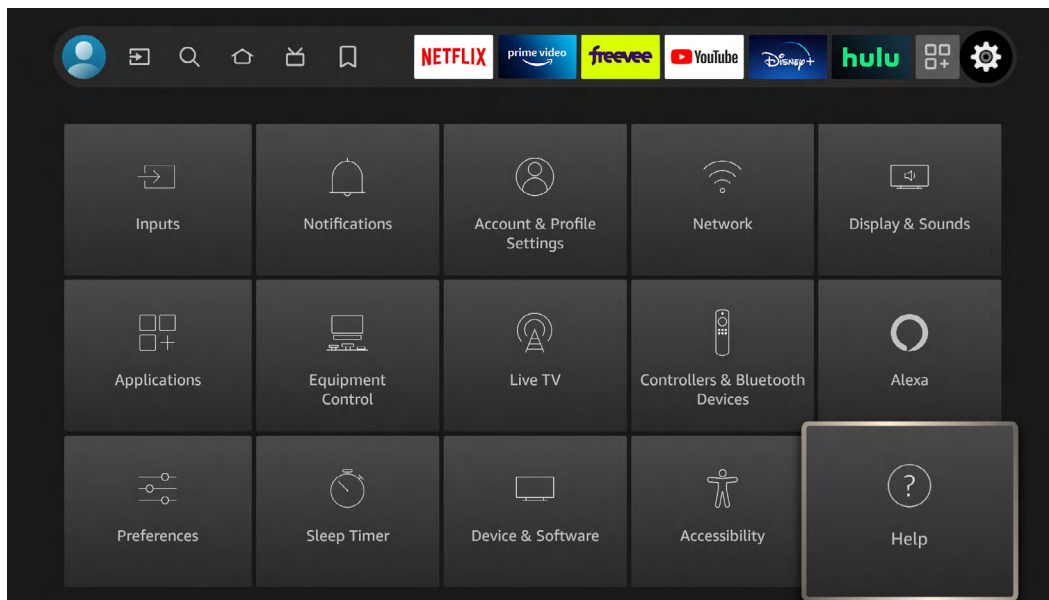
Rewind = Pan Left (scroll sideways on Banner to see more text)

Fast Forward = Pan Right (scroll sideways on Banner to see more text)

Screen Magnifier	<p>On/off option</p> <p>The Screen Magnifier allows you to use your Fire TV Alexa Voice Remote and several button combinations to zoom in on certain areas of your screen. The effect is as if you were holding a magnifying glass in front of the screen. The expanded area can be moved around the screen with the remote.</p> <p>Press and hold two buttons at the same time to produce the effect.</p> <p>Back + Fast Forward = Enable/Disable Screen Magnifier</p> <p>Menu + Play/Pause = Enable/Disable Zoom effect</p> <p>Menu + Fast Forward = Zoom In the whole screen</p> <p>Menu + Rewind = Zoom Out the whole screen</p> <p>Menu + Up = Pan Up (move upwards on the screen)</p> <p>Menu + Down = Pan Down (move downwards on the screen)</p> <p>Menu + Left = Pan Left</p> <p>Menu + Right = Pan Right</p>
High Contrast Text (Experimental)	<p>On/off option</p> <p>This option is in development and may change with new software updates. It can make text easier to read compared to colored or stylized designs.</p> <p>Most on-screen text is changed to either black text surrounded by a white border, or white text surrounded by a black border.</p>
Audio Description	<p>Audio Description narrates details about actions, characters, scene changes, on-screen text, and other visual content while a movie or TV show is playing.</p> <p>It is intended for blind and visually-impaired viewers, but audio description makes movies more enjoyable for anyone who might not be looking at the screen.</p> <p>Audio Description can also be turned on and off by pressing the menu button on your remote and then selecting audio. You can set Audio Description as a default on Prime Video while browsing from thousands of available titles.</p> <p><b>Note:</b> Streaming services other than Prime Video may have a different setup for Audio Description.</p>



# Help



## How to access

Press the Home button on your Fire TV Alexa Voice Remote to display the Home screen. Click on the Gear icon at the right of the screen. The Settings Tile menu screen will appear. Press the Navigation button to highlight each Tile. Press the Select button to display that Tile's menu options.

## Help Videos

Choose from a list of multiple video explanations of common questions about your Fire TV. New videos may be released with software updates to your Fire TV. Videos exist on subjects like setup, attaching the support base, creating user profiles, and other topics that enhance your Fire TV Experience.

## Quick Tips

Choose from a list of quick, standard troubleshooting techniques for common situations, including:

- Troubleshoot Common Issues
- Blank Screen Troubleshooting
- Set Up Live TV
- Use Your Phone as a Remote
- Connect Multimedia Devices

Troubleshoot  
Common Issues

To solve most issues, try these steps:

1. Check that your equipment is using the correct input
2. Update your TV's software. Go to "Settings" > "Device & Software" > "About" > "Check for System Update"
3. Restart your modem and router
4. Unplug your TV. Wait 3 minutes, and then plug it back in

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Blank Screen  
Troubleshooting

To troubleshoot issues with connected devices, like Blu-Ray players and game consoles:

1. Unplug the device from your TV. Then plug it back in and turn it on
2. Go to "Settings" > "Inputs" on your TV and select the input for that device
3. If available, use different cables to connect your device

---

Set Up Live TV

To watch live TV using a live TV source (antennas, broadcast, cable, satellite, or certain streaming apps):

1. Use a coaxial cable to connect your live TV source to your TV's cable input
2. Go to "Settings" on your Fire TV
3. Select "Live TV"
4. Select "Channel Scan"

---

Use Your Phone  
as a Remote

1. Download the Amazon Fire TV app on your phone
2. Select the Fire TV you want to control
3. Enter the code displayed on your Fire TV screen
4. Use your phone to do things like control playback, use voice commands, and navigate your Fire TV

---

Connect  
Multimedia  
Devices

To use multimedia devices, like Blu-Ray players and game consoles:

1. Plug your device into one of your TV's input ports
2. Go to "Settings" on your TV
3. Select "Inputs"
4. Select the input port for that device

## Contact Us (Customer Service)

### Submenus

### How to make it yours/Why to adjust

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Setup

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Click here to choose the dropdown menu option that best describes your issue. Your question will be sent to a service specialist. You'll need an open phone line available and provide the phone number so we can call you directly.

More options are available at [amazon.com/firetvsupport](https://amazon.com/firetvsupport)

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Watch & Play

Click here to choose the dropdown menu option that best describes your issue. Your question will be sent to a service specialist. You'll need an open phone line available and provide the phone number so we can call you directly.

More options are available at [amazon.com/firetvsupport](https://amazon.com/firetvsupport)

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Manage Your Account

This screen will update regularly to provide the most current URLs to change your Amazon and Fire TV account settings. On the website, you can manage your Prime subscription or set up a new payment method.

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Having Trouble?

More options are available at [amazon.com/firetvsupport](https://amazon.com/firetvsupport)

## Feedback

Provides the most current email address for you to share feedback on your Fire TV Experience. We read all feedback carefully, but are unable to respond to any specific comments.

# Alexa Home Theater

## How to access

Use the Amazon Alexa app on your mobile device to wirelessly connect your Fire TV to Echo devices for an immersive stereo sound experience.

## How it works

Play audio on your compatible Echo devices from both the Fire TV device, and from all TV inputs, including cable boxes, gaming consoles, or antenna sources. You can set up an Alexa Home Theater experience with immersive sound by using up to two Echo devices and an optional Echo Sub.\*

## What you'll need:

- Up to two compatible Echo speakers and an optional Echo Sub\*
- Amazon Alexa app on your mobile device

**Note:** All devices and the Alexa app need to be registered to the same account.

\*Compatible Echo devices include current and previous generations of the Echo Dot, Echo, Echo Studio, and Echo Show. [View a list of compatible Echo speakers.](#)

## Setting up the Alexa Home Theater

1. Set up your Fire TV and Echo devices, making sure they are in the same room and have the latest software updates.
2. Open the Alexa app on your mobile phone to set up the Home Theater system.
3. Open the "Devices" tab.
4. Select the "+" icon in the top right corner and then select "Combine Speakers".
5. Select Home Theater.
6. Select your compatible Fire TV device.
7. Select up to two compatible Echo devices to use as speakers, along with an optional Echo Sub.
8. Use the "swap" button to update Left/Right channels when using two Echo devices.
9. Name your home theater and assign it to a room in your house.
10. Follow the directions on your Fire TV screen to finish the setup.

**Q. How do I set up an Alexa Home Theater system?**

**A.** First, unbox and set up your devices in the same room as your TV. Once your devices are online and connected to the same wifi network, open the Alexa app and go to the Devices tab. Tap the +, then select Combine Speakers. On the next screen, select Home Theater and then follow the on-screen instructions.

**Q. How do I use my Alexa Home Theater to watch TV?**

**A.** Turn on your TV as you normally would and pick a show—the system is ready for playback at all times. Use your Fire TV Alexa Voice Remote or Alexa in the same way as before creating your Home Theater.

**Q. How can I adjust the volume when using my Alexa Home Theater system?**

**A.** If you have an Fire TV Alexa Voice Remote with volume buttons, you can use your remote to control the home theater's volume manually. Or, you can always adjust volume and media transport using voice requests to Alexa. Speak to any Echo in the room or press the voice button on the Fire TV Alexa Voice Remote. If for some reason you still need volume control of your TV speakers (a rare occurrence once the home theater is set up), you will need to use the original TV remote.

**Q. What content is supported on Alexa Home Theater?**

**A.** This entertainment system supports all streaming audio and video content available on your Fire TV, including all of the cloud-based music services. You can even add your Alexa Home Theater System to Multi-room music groups to fill your home with sound while doing chores or entertaining guests. For customers owning a Fire TV 4 or Fire TV Stick Max, you may also use content connected to an HDMI input with this system.

**Q. If I subscribe to cable and have a set-top box or a gaming console (e.g., Xbox, Playstation), and my devices are plugged into HDMI ports on my television, will audio from these sources play on my Alexa Home Theater system?**

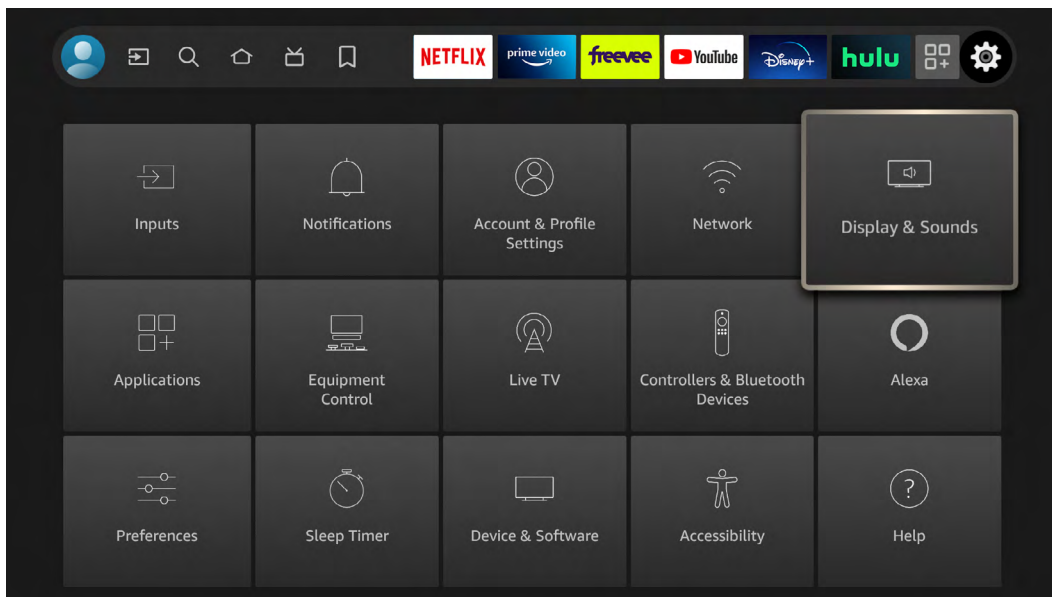
**A.** Yes! Alexa Home Theater system will play audio from all TV inputs. Find detailed setup instructions [here](#).

**Q. What audio quality do I receive on Alexa Home Theater?**

**A.** With Echo Studio, you can get Dolby Atmos, Dolby Digital, and Dolby Digital Plus. All other Echo devices support stereo sound.

# Fire TV Ambient Experience

## Fire TV Omni QLED Series customers only



### How to access

Press the Home button on your Fire TV Alexa Voice Remote to display the Home screen. Click on the Gear icon at the right of the screen. The Settings Tile menu screen will appear. Press the Navigation button to highlight the Display & Sound tile. Press the Select button to display that Tile's menu options and then select Ambient Preferences.

### How it works

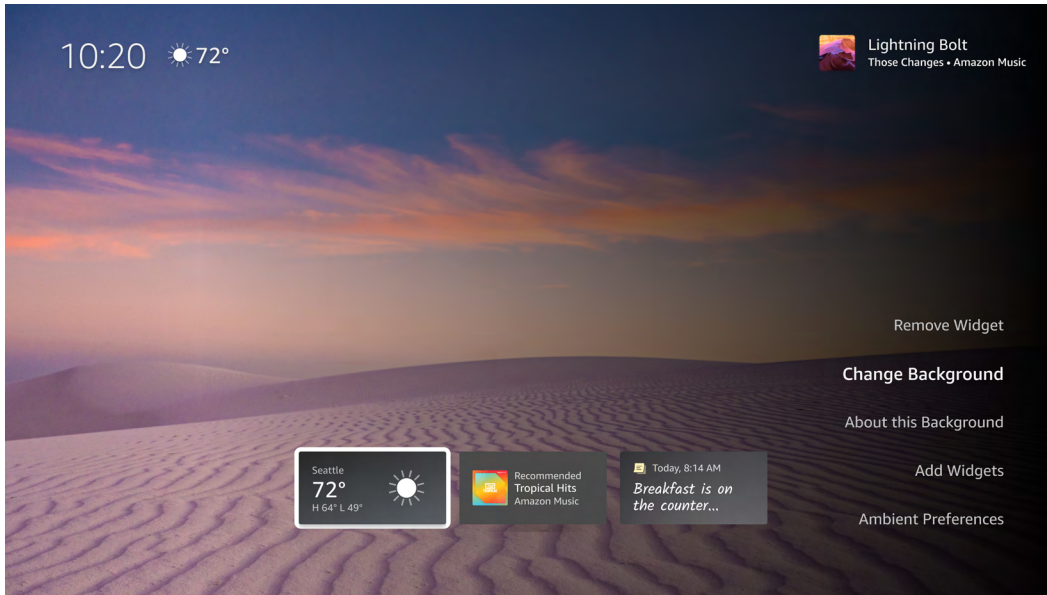
Fire TV Ambient Experience allows you to view and customize photo albums, artworks, and useful Alexa widgets while listening to music and podcasts.

**Note:** Short press the power button to switch between Ambient Experience and Fire TV Home, or use Alexa voice controls and say, "Alexa, launch Ambient Experience." Ambient Experience also launches when your TV is idle for 5 minutes.

Your Ambient Experience comes with a set of customizable, default Alexa widgets that appear at the bottom of the screen. You can interact with widgets by using the remote or by using Hands-free with Alexa and saying "Alexa, open my calendar."

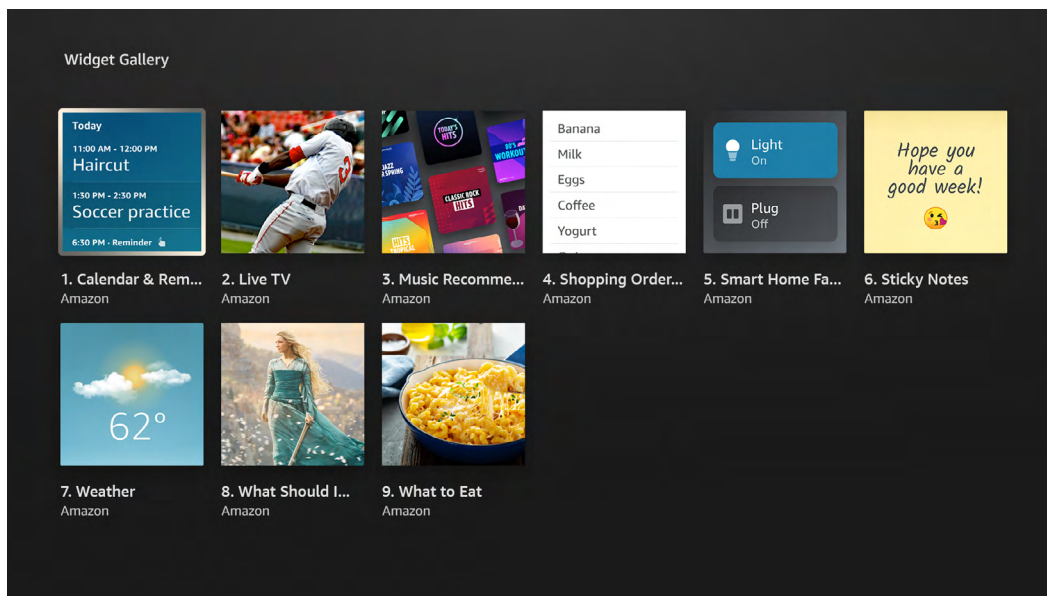
## Background Photos and Artwork

In Ambient Experience you can display your favorite artworks or personal photographs. While in Ambient Experience, select Menu (3-line icon) > Change Background > Art and Photo Collections, or Change Background > Amazon Photos, for access to your personal photos.



## Alexa Widgets

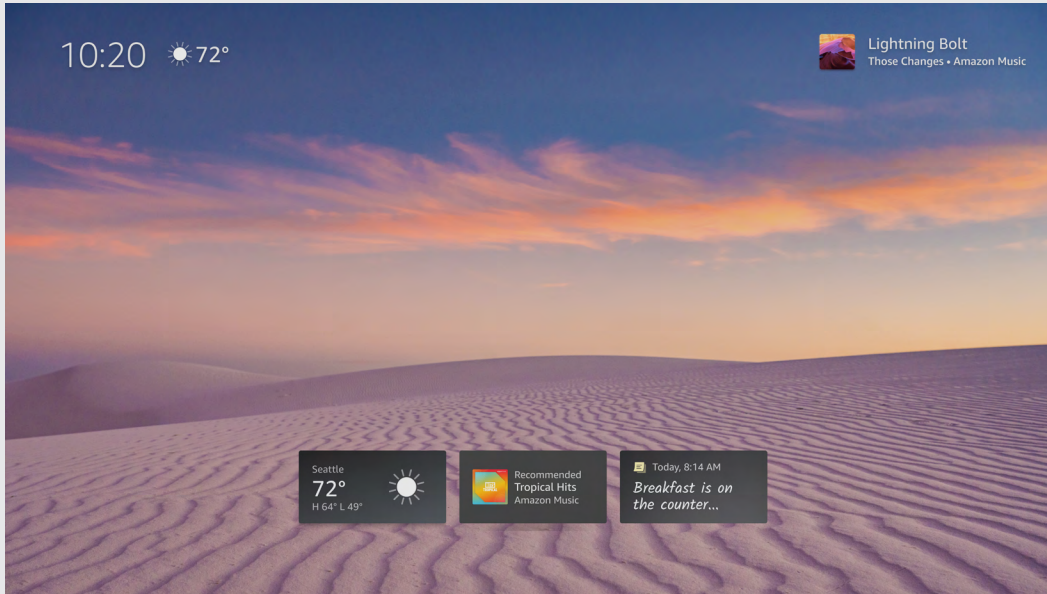
Alexa widgets make useful information like weather and schedules easy to see. You can add, remove, or customize widgets displayed in Ambient Experience by going to Menu (three-line icon) > Add Widgets.





## Music and Podcasts

Enjoy music, podcasts, and radio streamed inside of the Ambient Experience. Just ask Alexa to play your favorite artist. Artist information, track information, and album art will appear in the top right corner. Change the song by saying, “*Alexa, next track.*” Or say “*Alexa, full screen music.*”



## Alexa in Ambient Experience

Say, “*Alexa, launch the Ambient Experience*” if your TV is turned on or in standby. Alexa can also control playback, play different types of audio, or customize widgets by saying things like “*Alexa, hide widgets.*”

## Things To Try

### Explore these features to get the most out of your Ambient Experience:

- Hide or make widgets larger by pressing up or down on the navigation button.
- Play music or a podcast in Ambient Experience by pressing the Alexa voice button and saying, “*Alexa, play Jazz.*”
- Get more information about a photo by saying, “*Alexa, tell me more about this photo.*”
- Return to an application that was previously active when your Ambient Experience session began by short pressing the power button or pressing the Back button. **Note:** It may take several Back button presses to exit Ambient depending on what is on screen at the time.



## Submenus

## How to make it yours/Why to adjust

Widget Size

Make widgets larger to see them more clearly, or smaller to cover less of the photos and artworks you choose to display.

Widgets at Start

Customize how widgets appear on the screen when in Ambient Experience. You can set widgets to always show in Ambient Experience, or set them to appear at start and disappear unless prompted by the remote or Alexa.

Border

Set the border style that you prefer for your photographs and chosen artworks.

Background

Show a black background instead of an image behind widgets while in Ambient Experience.

Background Rotation

Set how fast your background photos or artworks cycle, or choose just one image to display in Ambient Experience.

Background Shuffle

Set your images to shuffle as they cycle through their rotation, or turn Background Shuffle off to have your images cycle in order.

Clock

Add or remove a clock from the Ambient Experience.

Weather

Add or remove the weather from the Ambient Experience.

Advanced Settings

Customize how you access Ambient Experience and other settings.

**Power Button:** Set with a long or short press to customize how you access Ambient Experience and turn your TV off and on.

**Motion Detection:** Set your Ambient Experience to turn off and on when motion is detected in the room.

**Idle Timeout:** Set Ambient Experience to launch when your TV is idle after a certain amount of time.

**Turn Off in Dark Room:** Set your TV to turn off if no light is detected in the room while in Ambient Experience.

**Quiet Hours:** Set times when Ambient Experience will automatically turn off.

# Two-Way Video Calling

## Fire TV Omni Series customers only

### How to access

Connect a compatible USB webcam to your Fire TV.

### How it works

You can make and receive video calls using your Fire TV and a webcam (sold separately).

### What you'll need:

- A webcam (sold separately). Webcams with 1080p resolution and 60-to-90 degree field of view from 8.5 feet (3 m) are recommended. Minimum 720p resolution is required.
- Fire TV Omni Series (video calling is not available on 4-Series TVs).
- Amazon Alexa app downloaded to your mobile device.

## Set Up Alexa Two-Way Video Calling on Your Fire TV Device

1. To make video calls, connect a compatible webcam to your Fire TV device.
2. Plug a compatible webcam into the USB port on your Fire TV device.
3. If you want to use Ethernet, make sure to use an adapter that has a port for USB and Ethernet.
4. Complete setup for Alexa Calling and Messaging in the Alexa app.
5. To make a call, say, "Call [contact's] Echo."

## Using Two-Way Video Calling

When your Fire TV receives a call while you are watching any streaming program, or a show from satellite, cable, or a DVD, the show will automatically pause. When the call ends, the show will resume automatically.

# Live View

## Picture-in-Picture Setup

### How to access

Use the Amazon Alexa app on your mobile phone to connect smart cameras to your Fire TV.

### How it works

Your Fire TV can display a small picture on-screen from doorbell cameras or security monitors, so you can watch for a package delivery while enjoying your TV programming.

### What you'll need:

- The Amazon Alexa app downloaded to your mobile device
- Manufacturer's instructions or user manuals for your live video cameras

### To set up picture-in-picture

1. Link your smart home camera using the Alexa app.
2. Open the Alexa app.
3. Open the More menu.
4. Select Add a Device.
5. Select Camera.
6. Select the brand and follow the on-screen instructions.

You can now use voice commands to view and manage your camera feed. Say things like:

*"Alexa, Show my camera."*

*"Alexa, Switch to full screen."*

*"Alexa, Switch to picture-in-picture."*

*"Alexa, Minimize to picture-in-picture."*

*"Alexa, End picture-in-picture."*

If you have a Ring Video Doorbell, picture-in-picture automatically appears on-screen when you receive a Ring notification.

# Smart Home Controls

## Connecting devices to Alexa and Fire TV

### How to access

Use the Amazon Alexa app to connect devices throughout your home to your Fire TV.

### How it works

Control devices like speakers, cameras, lights, and plugs using your voice and Alexa.

Stay entertained and connected with smart TVs, streaming devices, speakers, and gaming systems you can control with your voice. Have Alexa start your music, a movie, or a game for you. To control Alexa-compatible smart home devices like smart bulbs and smart plugs with your voice, connect them to Alexa.

Make sure your smart home device is compatible with Alexa. For a list of compatible devices, go to Smart Home under Settings. Before you connect your device to Alexa, complete the setup process for your device using the manufacturer's companion app or website.

**Note:** Some devices need a skill to connect to Alexa. A skill is a software program that makes your device perform a function, similar to an app for a smartphone. If your device requires a skill, enable the skill in the Amazon Alexa app first.

**WARNING:** Please read Safety Information for Using Smart Home Devices with Alexa before you enable a smart home skill.

### What you'll need:

- The Amazon Alexa app downloaded to your mobile device
- Manufacturer's instructions or user manuals for each smart home device you want to connect

## Set up Smart Home devices

1. Open the Alexa app.
2. Open More and select Add a Device.
3. Select the type of smart home device you want to connect.
4. Select the brand and follow the on-screen instructions.
5. Certain devices may automatically connect to Alexa using Amazon's Frustration-Free Setup technology.

To learn more about new smart home devices as they become available, visit [amazon.com/smarthome](https://amazon.com/smarthome)

