



## **Bromcom Computer's Plc ("Bromcom") use of OpenAI's 'ChatGPT'.**

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The Bromcom AI chat function on Bromcom's Management Information System ("MIS") is provided by OpenAI's large language model platform product known as ChatGPT. OpenAI is a US-based company and is subject to US privacy laws within the states in which it operates and provides its services to users. Open AI's Privacy Policy can be found here: [Privacy policy \(openai.com\)](https://openai.com/privacy).

Open AI's large language models, including the models that power ChatGPT, are developed using three primary sources of information: (1) information that is publicly available on the internet, (2) information that OpenAI license from third parties, and (3) information that OpenAI's users or their human trainers provide. For more information about how OpenAI collects and uses training information to develop their language models that power ChatGPT, please see [this help center article](#).

Other than in relation to any personal data which the user chooses to enter in the free text chat box found in ChatGPT, no user information is otherwise sent to OpenAI when using the function within the MIS platform. Any personal information the user chooses to enter via the chat function in ChatGPT on Bromcom's MIS will be held by OpenAI who will be the data controller for this information. Bromcom hereby expressly excludes any ownership or title to such information to the fullest extent possible under applicable laws. To the extent that any user wishes to enforce their statutory rights under data protection legislation either in the UK or the EEA in relation to such information shall exercise such rights as against OpenAI as set out in the OpenAI privacy policy.

Bromcom's MIS platform communicates with OpenAI using their API. From 1 March 2023, OpenAI will not use data submitted by its customers via its API to train or improve its model. Any data sent through the API will be retained for abuse and misuse monitoring purposes for a maximum of 30 days, after which it will be deleted (unless otherwise required by law). Authorised OpenAI employees and OpenAI specialised third-party contractors can access this data to investigate and verify suspected abuse (OpenAI's 30 day data retention policy also applies to their contractors). Please see OpenAI's API data usage policy here: [API data usage policies \(openai.com\)](https://openai.com/api-data-usage-policies).

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