



Dear Valued Annual Passholder:

As important members of our Disneyland Resort community, we want to provide you with an update regarding COVID-19. We understand the concern you may have, as well as the increasing number of questions on how the situation will impact you.

While there have been no reported cases of COVID-19 at Disneyland Resort to date, after carefully reviewing the guidelines of the Governor of California's executive order and in the best interest of our guests and employees, we are proceeding with the closure of Disneyland Park and Disney California Adventure Park, beginning the morning of March 14, 2020, with the Parks currently scheduled to reopen on April 1, 2020. The Hotels of Disneyland Resort will remain open until Monday, March 16, 2020 to give guests the ability to make necessary travel arrangements; Downtown Disney will remain open at this time. We will monitor the ongoing situation and follow the advice and guidance of federal and state officials and health agencies.



Given the necessary closure, all Annual Passholders who have Passports that are valid during the closure period, will have their Passport expiration date extended based on pass type and level of access due to the impacts of the closure. The extended date will be reflected on your Passport account prior to our reopening of the parks.

Annual Passholders on the monthly payment program will remain on the current payment schedule and continue to make their scheduled payments. These Annual Passholders will have their Passport expiration date extended based on pass type and level of access due to the impacts of the closure, and will not be required to make any payments during that extended period.

For Disney Flex Passholders, we will cancel reservations for the duration of the closure without penalty.

We appreciate your patience and consideration during this unprecedented time.

Disneyland Resort

