

Crozer Health Temporarily Suspending Select Services due to Staffing Constraints

Due to staffing issues that have challenged the health care industry across the country, and the paramount need for patient safety, Crozer Health will temporarily suspend services at the Springfield Hospital Emergency Department and ancillary services beginning Friday, January 14, 2022. In addition, the system has suspended the inpatient Acute Substance Abuse and Residential Substance Abuse (First Steps) Program at Crozer-Chester Medical Center as of January 7. These service suspensions will allow for the temporary reallocation of staff from these departments to other areas in the health system in need of additional resources.

Springfield Hospital services temporarily closing include the Emergency Department, pathology, lab, and medical imaging. All outpatient services located in the Healthplex Pavilion office building adjacent to Springfield Hospital – including Physical Medicine & Rehabilitation, wound care, cardiac rehab services, and physician offices – will remain open and operational. Patients seeking emergency care will be directed to nearby emergency departments and urgent care centers. Outpatient substance abuse services at Crozer-Chester Medical Center will remain operational.

“We regret having to take these steps, but our patients’ safety is always our top priority,” said Peter Adamo, Crozer Health CEO. “Our patient care resources have been strained due to the national nursing shortage and many colleagues out sick with COVID-19, echoing the challenges faced by other health systems locally and across the country. Therefore, we need to reallocate resources to other locations throughout the system to continue providing safe, high-quality care to our patients.”

Adamo explained that consolidating services will help Crozer Health continue caring for Delaware County and surrounding areas through what is considered to be one of the worst nurse shortages in decades. According to the Hospital Association of Pennsylvania, the commonwealth’s hospitals are experiencing a 27 percent RN vacancy rate and a 45.5 percent vacancy rate for nursing support positions like nurse assistants and patient care assistants. This challenge overlaps with the effects of COVID-19 on Pennsylvania hospitals, causing \$6.8 billion in added expenses and lost revenue resulting from the pandemic, according to information from the Pennsylvania Health Care Cost Containment Council.

Crozer Health hopes to resume all services as soon as it is safely possible, said Adamo. The health system will continue to reassess its operations, especially due to the COVID-19

pandemic, and will make any additional modifications that are in the best interest of its patients and staff.

About Crozer Health

[Crozer Health](#) was established in 1990 by the merger of [Crozer-Chester Medical Center](#) in Upland, Pa. and [Delaware County Memorial Hospital](#) in Drexel Hill, Pa. Today, the health system is home to two additional hospitals: [Taylor Hospital](#) in Ridley Park, Pa.; and [Springfield Hospital](#) in Springfield, Pa. In July 2016, Crozer Health was acquired by [Prospect Medical Holdings, Inc.](#) For further information visit www.crozerhealth.org or call 1-800-254-3258.