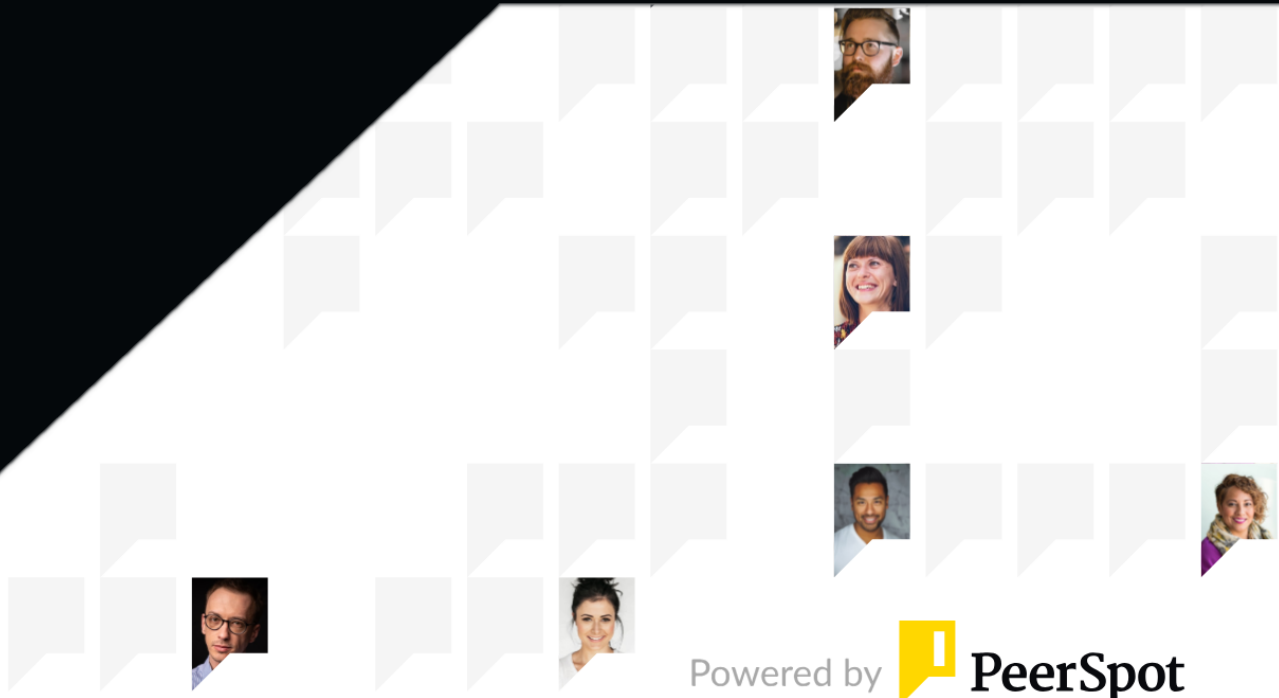


aws marketplace

Grafana

Reviews, tips, and advice from real users

August 2024



Powered by  PeerSpot



Contents

- Product recap..... 3 - 5
- Valuable features..... 6 - 10
- ROI..... 11
- Use Case..... 12 - 14
- Setup..... 15 - 16
- Customer service and support..... 17 - 18
- Trends..... 19 - 20
- About PeerSpot..... 21 - 22

Product recap



Grafana

Grafana Recap

Grafana is an open-source visualization and analytics platform that stands out in the field of monitoring solutions. Grafana is widely recognized for its powerful, easy-to-set-up dashboards and visualizations. Grafana supports integration with a wide array of data sources and tools, including Prometheus, InfluxDB, MySQL, Splunk, and Elasticsearch, enhancing its versatility. Grafana has open-source and cloud options; the open-source version is a good choice for organizations with the resources to manage their infrastructure and want more control over their deployment. The cloud service is a good choice if you want a fully managed solution that is easy to start with and scale.

A key strength of Grafana lies in its ability to explore, visualize, query, and alert on the collected data through operational dashboards. These dashboards are highly customizable and visually appealing, making them a valuable asset for data analysis, performance tracking, trend spotting, and detecting irregularities.

Grafana provides both an open-source solution with an active community and Grafana Cloud, a fully managed and composable observability offering that packages together metrics, logs, and traces with Grafana. The open-source version is licensed under the Affero General Public License version 3.0 (AGPLv3), being free and unlimited. Grafana Cloud and Grafana Enterprise are available for more advanced needs, catering to a wider range of organizational requirements. Grafana offers options for self-managed backend systems or fully managed services via Grafana Cloud. Grafana Cloud extends observability with a wide range of solutions for infrastructure monitoring, IRM, load testing, Kubernetes monitoring, continuous profiling, frontend observability, and more.

The Grafana users we interviewed generally appreciate Grafana's ability to connect with various data sources, its straightforward usability, and its integration capabilities, especially in developer-oriented environments. The platform is noted for its practical alert configurations, ticketing backend integration, and as a powerful tool for developing dashboards. However, some users find a learning curve in the initial setup and mention the need for time investment to customize and leverage Grafana effectively. There are also calls for clearer documentation and simplification of notification alert templates.

In summary, Grafana is a comprehensive solution for data visualization and monitoring, widely used across industries for its versatility, ease of use, and extensive integration options. It suits organizations seeking a customizable and scalable platform for visualizing time-series data

from diverse sources. However, users should be prepared for some complexity in setup and customization and may need to invest time in learning and tailoring the system to their specific needs.

Valuable Features

Excerpts from real customer reviews on PeerSpot:

- ✓ “The installation process is easy. We have deployed it on the cloud.I have around 20 to 30 people using the solution in my company.”



Manjunatha G B

Senior Software Engineer at Snapminds

- ✓ “It excels in providing comprehensive details when there are downtimes or fluctuations, offering thorough reports.”



Hasan Dawood

Cloud Engineer at REDtone Digital Services

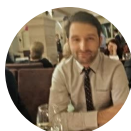
- ✓ “The comparison feature is very good.”



BahmanJafari

Head of Operations Engineer at RayanHamAfza

- ✓ “It is a stable solution.”



Tedi Manushi

DevOps Engineer at Maveria

✓ “The most valuable aspect is customization. There are many customizations possible, so I like that.”



Prashant-Sharma

Senior Software Engineer at a retailer with 10,001+ employees

✓ “Grafana's built-in integration with third-party tools, databases, and MQs is an amazing feature.”



SandeepSrirangam

Staff Engineer at Project44

✓ “Grafana is a very scalable product. It's a really good product.”



Chamseddine Smirani

Infrastructure & System Administrator at a tech company with 1-10 employees

What users had to say about valuable features:

“One standout feature is its open-source nature. It excels in providing comprehensive details when there are downtimes or fluctuations, offering thorough reports. From a cost perspective, it stands out positively, especially when compared to other tools, given its robust functionality as an open-source solution.”

[Read full review](#) 

Hasan Dawood

Cloud Engineer at REDtone Digital Services

“I like that you can add more graphs so developers can make changes to them. If you need to make a change to a graph, you just need to change the code. This is useful if you're working on something that requires a lot of graphics.

Additionally, Grafana is doing a great job with monitoring. ”

[Read full review](#) 

Tedi Manushi

DevOps Engineer at Maveria

“Grafana's built-in integration with third-party tools, databases, and MQs is an amazing feature. Now they are leading many integration modules as well for RabbitMQ specifically. You will get a prebuilt dashboard. You have to configure the RabbitMQ, and you will have all the monitoring available. You don't have to actually develop a dashboard and identify what needs to be monitored.”

[Read full review](#) 

SandeepSrirangam
Staff Engineer at Project44

“We really only started.
So far, the management is very good.
The dashboards are very easy to work with.
It's a fantastic tool.
Support is helpful. There are many useful forums users can turn to as well.
It can scale.
The stability is good. ”

[Read full review](#) 

Verified user
Information Technology Operations Manager at a financial services firm with 10,001+ employees

“The best thing about Grafana is the visualization. The colors and the ease of use make it very user-friendly. Grafana has a huge community, so we can simply Google it and get the answer if we have any doubts.

The second best thing about Grafana is its alerting system, which is easy to define within Grafana rather than defining alerts in Prometheus.

Thirdly, Grafana is completely free of cost. I use Grafana for many things, and all of them at zero-dollar cost. On the other hand, other monitoring tools in the market, like New Relic and Datadog, offer many features, but Grafana is a good monitoring tool for a small-scale company.”

[Read full review](#) 

Sarthak Kushwaha

Software Development Engineer I / Backend Engineer at Primathon

“I was using a restricted version of Grafana where I didn't have the option to create alerts and didn't have direct options to build dashboards. We used the already built-in dashboards there. Therefore, the most valuable thing was that it had a good visualization tool where we got better clarity on the issues to select the timeline and see the data or charts. So, the visualization tool is the most valuable feature I found.”

[Read full review](#) 

Ganes Sankarlal

Senior Consultant at Tata Consultancy

Use Case

“My main use case is the dashboard. For example, we have screens created in the last step, and we integrate Grafana with that so that we can see the dashboards with the data. What does the traffic look like? What do the errors look like? So the is our main use case.”

[Read full review](#) 

Prashant-Sharma

Senior Software Engineer at a retailer with 10,001+ employees


“I have used Grafana mainly to build custom dashboards. We haven't got Grafana Enterprise due to billing issues. I have used Grafana, installing it physically on a server to build custom dashboards using plug-ins. I have used Enterprise Grafana cloud for many integrations, like RabbitMQ, JMSQs, and datasets. We are mainly focused on dashboards and not on alerting.”

[Read full review](#) 

SandeepSrirangam

Staff Engineer at Project44

“In order to understand trends, troubleshoot any issues, and gain observability of our hundred-server retail market cluster, we started using Grafana. This allows us to detect causes and better understand what is happening in the cluster.”

[Read full review](#) 

Prajwal Kabbinala

Software Engineer at a retailer with 10,001+ employees

Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

“The initial setup is not overly complicated nor excessively straightforward. It's a manageable process that involves following a step-by-step approach.”

[Read full review](#) 

Hasan Dawood

Cloud Engineer at REDtone Digital Services

“I deployed Grafana using Kubernetes manifest, so everything was pre-determined. I did this a long time ago when I first started working with Kubernetes. There was no manual installation required, I just used the manifest. This means that I can deploy Grafana to any new cluster easily.”

[Read full review](#) 

Tedi Manushi

DevOps Engineer at Maveria

“The initial setup is straightforward. You simply see what you want to do. You want to add a row. You want to add a panel. So it's easy for me to set it up. ”

[Read full review](#) 

Prashant-Sharma

Senior Software Engineer at a retailer with 10,001+ employees

“Grafana's deployment takes around two hours. It's not super complicated, and it's pretty straightforward. Everything is available on the internet. You can browse the internet and get a bunch of documents to complete the deployment.”

[Read full review](#) 

SandeepSrirangam
Staff Engineer at Project44

The setup is not very easy or difficult, so it is in the middle because I faced an issue with it the first time, but the next time, I will configure it and make it work properly and in the correct manner.

”

[Read full review](#) 

Chamseddine Smirani
Infrastructure & System Administrator at a tech company with 1-10 employees

“The solution's initial setup process is complicated. Its complexity depends on the use cases. Also, as it is self-hosted on Grafana cloud, it requires minimum maintenance.”

[Read full review](#) 

Verified user
Software Engineer at a consultancy with 1-10 employees

Customer Service and Support

“For open source, Grafana does not have technical support. It has an open forum where you can post your questions, and they will respond to you. However, their response on the open forum was good. Being an open-source solution, having a big community to support is an added advantage compared to other tools.”

[Read full review](#) 

SandeepSrirangam

Staff Engineer at Project44

“The team that is implementing the solution has relied quite a bit on the support and forums, and so far, it has been helpful. So far, we are satisfied with the level of support on offer. ”

[Read full review](#) 

Verified user

Information Technology Operations Manager at a financial services firm with 10,001+ employees

“The customer support team of Grafana is available for the enterprise and pro versions. However, there is a vast community of Grafana users, and if you require any help, you can post your query, and you will undoubtedly receive an answer. Most likely, your question may have already been asked and answered in the community forum, so checking there first is worthwhile.”

[Read full review](#) 

Sarthak Kushwaha

Software Development Engineer I / Backend Engineer at Primathon

“As Grafana is involved with the DX APM, we used to reach out to the vendor about any issues on the Grafana related to the DX APM. They had good expertise on Grafana and helped us a lot.”

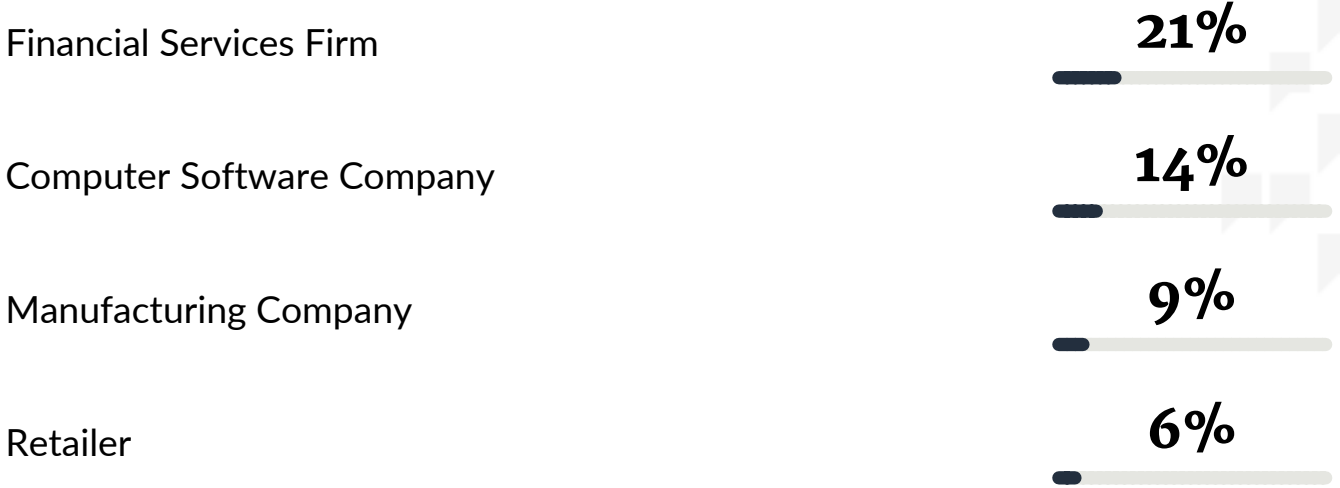
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SrikanthDoddi

Principal Member of Technical Staff at a tech vendor with 10,001+ employees

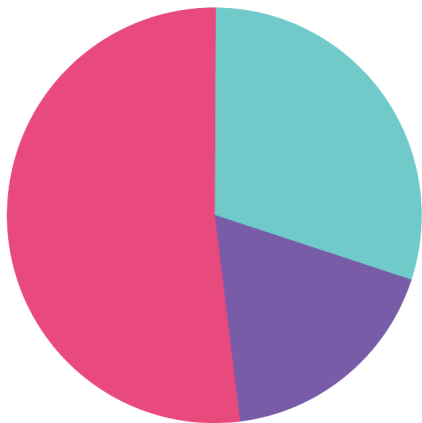
Top Industries

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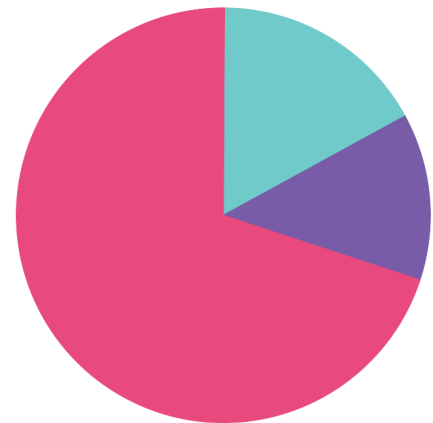


Company Size

by reviewers



by visitors reading reviews



Large Enterprise Midsized Enterprise Small Business

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