



OFFICE OF THE
CHAIRWOMAN

FEDERAL COMMUNICATIONS COMMISSION
WASHINGTON

March 4, 2024

The Honorable Maria Cantwell
Chair
Committee on Commerce, Science, and Transportation
United States Senate
428 Dirksen Senate Office Building
Washington, DC 20510

Dear Madam Chair:

I am writing to provide you with a further update on the status of the Affordable Connectivity Program (ACP) at the Federal Communications Commission. Today more than 23 million households across rural, urban, and suburban America count on this program for high-speed internet access. As I noted in my January 8, 2024 and February 1, 2024 letters to you, absent congressional action, the exhaustion of existing ACP funding will require the agency to end the program.

At present, due to the lack of additional funding from Congress, the Commission is taking action to wind down the ACP. To this end, I want you to know that today the Commission formally announced that April 2024 is the last month that the ACP benefit will be provided in full.¹ This means participating households have only two months left to receive the full ACP benefit, and can expect to see the impact of the program's end on their bills in May.

As I relayed to you in my last letter, the ACP stopped accepting new enrollments on February 8, 2024. This enrollment freeze was necessary to begin the process of winding down the program, but already its effects are being felt by households that wish to enroll and are unable to do so. Many of these households have contacted the Commission to express their disappointment and frustration that they can no longer sign up for the program. Others have contacted the agency to express concern about the impending end of the program, noting its impact on older adults, families with school children, and military families at risk of losing their internet service without the ACP benefit. They worry that without ACP support they will lose access to employment, education, health care, and more.

It has become clear that the connectivity the ACP provides is vital. In December of last year, the Commission surveyed ACP households to better understand how the program is working and how ending it may hinder our efforts to close the digital divide. The results

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demonstrated that prior to participating in the program, 68 percent of ACP households had inconsistent connectivity or zero connectivity. The same survey data showed that more than 75 percent of ACP households expect their service will be disrupted if the ACP ends because they will need to change their plans or stop internet service entirely. A summary of other key findings from this survey is attached.²

I believe we have come too far with the ACP to turn back and lose the gains we have made connecting so many households across the country. Accordingly, the Commission continues to stand ready to assist Congress with any efforts to fully fund the ACP into the future.

Sincerely,

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WASHINGTON

March 4, 2024

The Honorable Ted Cruz
Ranking Member
Committee on Commerce, Science, and Transportation
United States Senate
512 Hart Senate Office Building
Washington, DC 20510

Dear Ranking Member Cruz:

I am writing to provide you with a further update on the status of the Affordable Connectivity Program (ACP) at the Federal Communications Commission. Today more than 23 million households across rural, urban, and suburban America count on this program for high-speed internet access. As I noted in my January 8, 2024 and February 1, 2024 letters to you, absent congressional action, the exhaustion of existing ACP funding will require the agency to end the program.

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WASHINGTON

March 4, 2024

The Honorable Cathy McMorris Rodgers
Chair
Committee on Energy and Commerce
U.S. House of Representatives
2125 Rayburn House Office Building
Washington, DC 20515

Dear Madam Chair:

I am writing to provide you with a further update on the status of the Affordable Connectivity Program (ACP) at the Federal Communications Commission. Today more than 23 million households across rural, urban, and suburban America count on this program for high-speed internet access. As I noted in my January 8, 2024 and February 1, 2024 letters to you, absent congressional action, the exhaustion of existing ACP funding will require the agency to end the program.

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March 4, 2024

The Honorable Frank Pallone
Ranking Member
Committee on Energy and Commerce
U.S. House of Representatives
2322 Rayburn House Office Building
Washington, DC 20515

Dear Ranking Member Pallone:

I am writing to provide you with a further update on the status of the Affordable Connectivity Program (ACP) at the Federal Communications Commission. Today more than 23 million households across rural, urban, and suburban America count on this program for high-speed internet access. As I noted in my January 8, 2024 and February 1, 2024 letters to you, absent congressional action, the exhaustion of existing ACP funding will require the agency to end the program.

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March 4, 2024

The Honorable Steve Womack
Chairman
Subcommittee on Financial Services and General Government
Committee on Appropriations
U.S. House of Representatives
2000 Rayburn House Office Building (G Floor)
Washington, DC 20515

Dear Chairman Womack:

I am writing to provide you with a further update on the status of the Affordable Connectivity Program (ACP) at the Federal Communications Commission. Today more than 23 million households across rural, urban, and suburban America count on this program for high-speed internet access. As I noted in my January 8, 2024 and February 1, 2024 letters to you, absent congressional action, the exhaustion of existing ACP funding will require the agency to end the program.

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March 4, 2024

The Honorable Steny H. Hoyer
Ranking Member
Subcommittee on Financial Services and General Government
Committee on Appropriations
U.S. House of Representatives
1036 Longworth Office Building
Washington, DC 20515

Dear Ranking Member Hoyer:

I am writing to provide you with a further update on the status of the Affordable Connectivity Program (ACP) at the Federal Communications Commission. Today more than 23 million households across rural, urban, and suburban America count on this program for high-speed internet access. As I noted in my January 8, 2024 and February 1, 2024 letters to you, absent congressional action, the exhaustion of existing ACP funding will require the agency to end the program.

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March 4, 2024

The Honorable Chris Van Hollen
Chairman
Subcommittee on Financial Services and General Government
Committee on Appropriations
United States Senate
S-128 The Capital Building
Washington, DC 20510

Dear Chairman Van Hollen:

I am writing to provide you with a further update on the status of the Affordable Connectivity Program (ACP) at the Federal Communications Commission. Today more than 23 million households across rural, urban, and suburban America count on this program for high-speed internet access. As I noted in my January 8, 2024 and February 1, 2024 letters to you, absent congressional action, the exhaustion of existing ACP funding will require the agency to end the program.

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March 4, 2024

The Honorable Bill Hagerty
Ranking Member
Subcommittee on Financial Services and General Government
Committee on Appropriations
United States Senate
125 Hart Senate Office Building
Washington, DC 20510

Dear Ranking Member Hagerty:

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