InterSystems IRIS® Platform Version and Supported Operating Systems for HealthShare Solutions 2024.1

HealthShare Product	InterSystems IRIS	AIX 7.2, 7.3	Windows 10, 11 Server 2016, 2019, 2022	Red Hat Enterprise Linux 7.9	Red Hat Enterprise Linux 8.6, 8.8	Red Hat Enterprise Linux 9.0, 9.2	SUSE Linux 15 SP3 15 SP4	Ubuntu 20.04	Ubuntu 22.04	macOS * 11, 12, 13 (x86-64)	macOS * 11,12 (ARM)	Ubuntu Docker Container† 22.04 Base Image
Unified Care Record 2024.1 (includes Health Insight and Patient Index)	**Version:** 2023.1.2.450 **Adhoc:** 23376	✓	✓		✓	✓	✓	✓	✓	✓	✓	✓
Clinical Viewer 2024.1	**Version:** 2023.1.2.450 **Adhoc:** 23376	✓	✓		✓	✓	✓	✓	✓	✓	✓	✓
Personal Community 2023.8 (December) 2024.1 (February)	**Version:** 2021.1.2.574 **Adhoc:** 22843		✓	✓	✓	✓	✓	✓	✓			
Personal Community 2024.2 (April)	**Version:** 2021.1.2.574 **Adhoc:** 23308		✓	✓	✓	✓	✓	✓	✓			
Personal Community 2024.3 (June) 2024.4 (August) 2024.5 (October)	**Version:** 2023.1.2.450 **Adhoc:** 23273		✓		✓	✓	✓	✓	✓			
Provider Directory 2024.1	**Version:** 2023.1.2.450 **Adhoc:** 23376	✓	✓		✓	✓	✓	✓	✓	✓	✓	✓
Care Community 2024.1	**Version:** 2023.1.2.450 **Adhoc:** 23376		✓		✓	✓	✓	✓	✓	✓	✓	✓
Healthcare Action Engine 2023.2	**Version:** 2022.3.0.606 **Adhoc:** 22857		✓		✓	✓	✓	✓	✓			✓

* MacOS Kits will be made available for Development Purposes only and may have different build numbers from Production-Ready Kits

† Minimum Docker engine version is 24.0. For production environments, HealthShare Docker container hosts must run Ubuntu 20.04 or newer. Other container run times and host versions may be used in non-production environments with no guarantees. X86-64 only.

Upgrade Paths for HealthShare Solutions 2024.1

- To upgrade to this release from a version that is not listed, you must first upgrade to the most recent supported upgrade version, validate the upgrade, and then upgrade again to the target version. For example, a customer on UCR version 2019.1 should upgrade to HS 2023.2 as an intermediate version and then upgrade to the current version.

- This version of HealthShare does not support a migration path between a kit-installed instance and a container-based deployment.

- For 2024.1 only, container-based mirrored deployments must break their mirror before the upgrade and re-enable again it after the upgrade. ISC internal reference HSIEO-10657.

Unified Care Record (*includes* Health Insight and Patient Index)

Target Version	Source Version							
	2020.1	2020.2	2021.1	2021.2	2022.1	2022.2	2023.1	2023.2
UCR 2024.1	✓ *	✓ *	✓	✓	✓	✓	✓	✓

Clinical Viewer

Target Version	Source Version							
	2020.1	2020.2	2021.1	2021.2	2022.1	2022.2	2023.1	2023.2
Clinical Viewer 2024.1	✓ *	✓ *	✓	✓	✓	✓	✓	✓

Provider Directory

Target Version	Source Version							
	2020.1	2020.2	2021.1	2021.2	2022.1	2022.2	2023.1	2023.2
Provider Directory 2024.1	✓ *	✓ *	✓	✓	✓	✓	✓	✓

* Upgrades from 2020.1 or HS 2020.2 versions *must* request adhoc HSIEO-5568 from the WRC and apply to the system *before* upgrade.

Upgrade Paths for HealthShare Solutions 2024.1

Care Community

Target Version	Source Version					
	2021.1	2021.2	2022.1	2022.2	2023.1	2023.2
Care Community 2024.1	✓	✓	✓	✓	✓	✓

Personal Community

Target Version	Source Version		
	2021.2	2022.x	2023.x
Personal Community 2024.1	✓	✓	✓
Personal Community 2024.2	✓	✓	✓

Healthcare Action Engine

Target Version	Source Version
	2023.1
Healthcare Action Engine 2023.2	✓

Browser Support for HealthShare Solutions 2024.1

UI/Application	Chromium (Edge or Chrome)	Firefox	Safari	Notes
UCR Management Portal (ZEN)	✔	✔		
UCR Universal Login Application	✔	✔	Limited	Limited Support for Safari
UCR Usage Dashboards	✔	✔		
UCR FHIR Configuration Page	✔	✔	✔	
UCR FHIR SDA Extension Mapping Tool	✔	✔	✔	
UCR Navigation Application	✔	✔	✔	
CV Clinical Viewer	✔	✔	✔	Safari mobile users should not access the Clinical Viewer in incognito mode, as the "multi-patient warning" will not display.
Personal Community Public Application	✔	✔	✔	Mobile Support: Chrome on Android devices • Safari on Apple devices • iOS, iPadOS apps • Android
Personal Community Workbench	✔	✔		
Provider Directory Access Configuration UI	✔	✔	✔	
Provider Directory Steward Portal UI	✔			
Care Community	✔	✔		
Healthcare Action Engine	NA	NA		

Microsoft Edge "Internet Explorer Compatibility Mode" is not recommended for use in HealthShare deployments and InterSystems cannot guarantee functionality with compatibility mode enabled.

Version Compatibility for HealthShare Solutions 2024.1

Deploying a HealthShare Federation with a Hybrid of Kits and Containers

- Any version 2024.1 HealthShare product may be deployed with any other version 2024.1 HealthShare product regardless of whether the product is deployed in kits or containers.
- Any cross-version support for products listed below is also supported using a hybrid kit/container deployment.

Clinical Viewer & Navigation App/UCR

	UCR 2023.2	UCR 2024.1
Clinical Viewer 2024.1	N/A	✓

ODS/UCR

	UCR 2021.1	UCR 2021.2	UCR 2022.1	UCR 2022.2	UCR 2023.1	UCR 2023.2	UCR 2024.1
ODS 2024.1	✓	✓	✓	✓	✓	✓	✓

*There is a documented erratum in the 2023.1 release regarding compatibility between ODS 2023.1 and UCR 2019.1.x. The first query from an Access Gateway to the ODS will fail after ODS production restart. All subsequent requests perform as-expected.

Care Community/(UCR and Clinical Viewer)

Care Community tests Clinical Viewer on the same version as the UCR versions indicated below for cross-cross compatibility.

	UCR/CV 2022.1	UCR/CV 2022.2	UCR/CV 2023.1	UCR/CV 2023.2	UCR/CV 2024.1
Care Community 2024.1	✓	✓	✓	✓	✓

Version Compatibility for HealthShare Solutions 2024.1

System Index/UCR/Health Insight

	UCR 2023.1	UCR 2023.2	UCR 2024.1
System Index 2024.1	✔ *	✔ *	✔

* Ad hoc patches to older versions of UCR are required for cross-version compatibility with System Index 2024.1.

	Health Insight 2023.1	Health Insight 2023.2	Health Insight 2024.1
System Index 2024.1	✔ **	✔ **	✔

** Functionality added in later versions of System Index may not be supported on older versions of Health Insight.

Patient Index/UCR

	UCR 2023.1	UCR 2023.2	UCR 2024.1
Patient Index 2024.1	✔	✔	✔

	Patient Index 2023.1	Patient Index 2023.2	Patient Index 2024.1
UCR 2024.1	✔	✔	✔

Version Compatibility for HealthShare Solutions 2024.1

Personal Community/UCR

	UCR 2021.1	UCR 2021.2	UCR 2022.1	UCR 2022.2	UCR 2023.1	UCR 2023.2	UCR 2024.1
Personal Community 2021.2	✔	✔	✔	✔ **	✔ *	✔	
Personal Community 2023.1 – 2023.4	✔	✔	✔	✔	✔ *	✔ *	✔
Personal Community 2023.5 - 2023.7		✔	✔	✔	✔	✔	✔
Personal Community 2023.8 – 2024.2		✔	✔	✔	✔	✔	✔

** If you wish to use version 2022.2 of Unified Care Record with Personal Community 2022.6 or earlier, please request an AdHoc for HSIEC-7276 via the WRC. This AdHoc will then need to be manually applied to your Personal Community instance. After installing the AdHoc for HSIEC-7276, you will need to manually rebuild the indices to the HS.Registry.CodeGrouping table.

* If you wish to use version 2023.1 or 2023.2 of Unified Care Record with versions of Personal Community prior to 2023.4, please request an AdHoc for HSDD-1469 via the WRC. This AdHoc will then need to be manually applied to both your Personal Community instance and your Unified Care Record instance (if UCR 2023.1).

Provider Directory/UCR

	UCR 2022.2	UCR 2023.1	UCR 2023.2
Provider Directory 2024.1	✔	✔	✔

	Provider Directory 2022.2	Provider Directory 2023.1	Provider Directory 2023.2
UCR 2024.1	✔	✔	✔

Version Compatibility for HealthShare Solutions 2024.1

Healthcare Action Engine/UCR

	UCR 2022.2	UCR 2023.1	UCR 2023.2	UCR 2024.1
Healthcare Action Engine 2023.2	✓	✓	✓	✓

Minimum Supported Versions

Unless specified, the minimum supported version of each HealthShare product is the *latest maintenance release* of the major release shown.

HealthShare Product	Unified Care Record	Clinical Viewer	Personal Community	Provider Directory	Care Community	Healthcare Action Engine
Effective July 1, 2023	2021.1	2021.1	2021.1	2021.1	2021.2	2023.1
Effective July 1, 2024	2022.1	2022.1	2022.2	2022.1	2022.1	2023.1

Technical Assistance from the Worldwide Response Center is available 24×7 for all versions, regardless of release date. For HealthShare product releases older than those listed in the table, corrections will be provided on a "best effort" basis.

Language Support for HealthShare Responsive UI for 2024.1

This list excludes the Clinical Viewer.

Language	Language Code
Afrikaans	af-za
Arabic	ar-ar
Czech	cs-cz
Danish	da-dk
Dutch	nl-nl
English (Australia)	en-au
English (UK)	en-gb
English (US)	en-us
Finnish	fi-fi
French (Standard)	fr-fr
German (Standard)	de-de
Italian (Standard)	it-it
Japanese	ja-jp
Mandarin, Chinese (PRC)	zh-cn
Portuguese (Brazil)	pt-br
Spanish (Chile)	es-cl
Spanish (Spain)	es-es
Swedish	sv-se
Xhosa	xh-za
Zulu	zu-za