



How can I keep my EBT card safe?

- Do not bend or fold your card
- USE CAUTION if you allow others to use your EBT card to purchase food for you
- Keep the magnetic stripe on the back of your card clean and free of scratches
- Keep your card away from magnets, TVs, stereos, microwaves, and direct sunlight
- Store your card in a safe place
- Download the **ebtEdge app (Apple) (Android)** and check your balance/benefit regularly

If you notice any suspicious charges, **freeze your card immediately** & call **800-997-7777** to report it.

How can I protect my PIN?

- Keep your PIN (Personal Identification Number) a secret
- Memorize your PIN (do not write it on your card)
- Do not let anyone see your PIN when you enter it at a terminal or card reader
- Change your PIN often by calling **800-997-7777** (you can call 24 hours a day, 7 days a week)

TIP: Be wary of text messages or phone calls that ask for personal information. For more information about protecting your benefits or how to report suspicious activity, visit myDSS.mo.gov/ebt/protect-benefits.



The Missouri Department of Social Services is an equal opportunity provider.

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