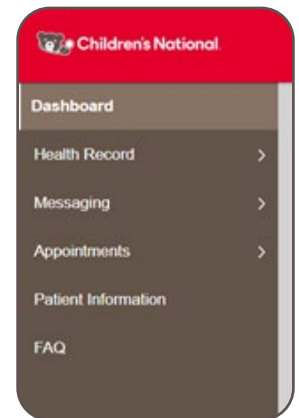


Navigating MyChildrensPortal



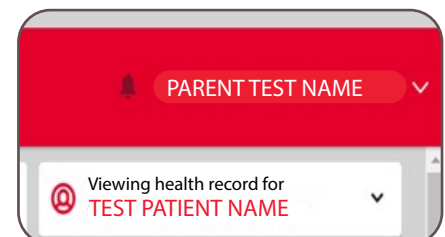
From the **Dashboard** (main page), you can view some of your child's health record, manage appointments, renew prescriptions and contact providers. **Use the left pane to navigate sections.**

- **Health Records:** Includes the patient's clinical documentation and records. Only the sections with information will appear. Click the arrow to access subsections such as:
 - **Lab/Measurements:** View lab results, recent height, weight, BMI and head circumference. Some results, such as STD or HIV tests, may not display due to their sensitive nature.
 - **Microbiology:** View the results of tests performed to identify infections.
 - **Radiology:** View the type of imaging test and the results.
 - **Medications:** View list of active medications. You can also request to renew or refill a prescription.
 - **Procedures:** View current and previous medical procedures, such as surgeries.
 - **Documents:** View discharge instructions and summaries, clinical notes made by the care team, education content and other text-based documents. You can view, download to your personal computer or send to a provider.
- **Messaging:** From here, you can communicate with the care team. You can send or reply to secure messages. A notification is sent to your email address when you have a new message. Messaging is intended for routine health inquiries only. Call your provider for urgent concerns.
- **Appointments:** You can schedule many appointment types using our guided self-scheduling tool. You can also request, revise, cancel or view upcoming appointments.
- **Patient Information:** Submit a request to update information, such as your address or insurance information.
- **Frequently Asked Questions:** Explore the FAQs to see what health information is accessible on the portal and to learn about the beneficial features that will help you manage your child's care.



Use the **top right corner** to access account settings and switch between multiple children.

- **Account Settings Tab:** In the top right corner, click the down arrow next to your name to access and manage account information. You can also change the language to Spanish or English.
- **Switch between multiple children:** Select the down arrow next to the child's name to view a different child's account.



Portal support is available 24/7 at 877-621-8014