Supplemental Report: Insights for the Food Sector















2024 Edelman Trust Barometer

Methodology

Annual online survey in its 24th year

Fieldwork conducted: Nov 3 – Nov 22, 2023

28

Countries

32,000+

1,150+/-

UAE UK

U.S.

Respondents

Respondents per country**

Argentina Australia	Colombia France	Ireland Italy	Mexico Netherlands	S. Africa S. Korea
Brazil	Germany	Japan	Nigeria	Spain
Canada	India	Kenya	Saudi Arabia	Sweden
China	Indonesia	Malaysia	Singapore	Thailand

Data collected is representative of the general population across age, gender, region and ethnicity/nationality (where applicable) within each country.

28-market global data margin of error: General population +/- 0.7 percentage points (n=32,492)

Country-specific data margin of error: General population +/- 3.3 to 3.9 percentage points (varies by country based on sample size, n=1,109 to n=1,500)

Margin of error is calculated at the 99% confidence level

Global averages

Unless otherwise indicated, global averages are composed of all 28 countries surveyed.

Statistical significance





Significant change

Indicates a statistically meaningful difference or change in the data that is unlikely to be due to chance or a random fluctuation.

All indicated year-over-year significant changes were determined using a t-test set at a 99%+ confidence level.

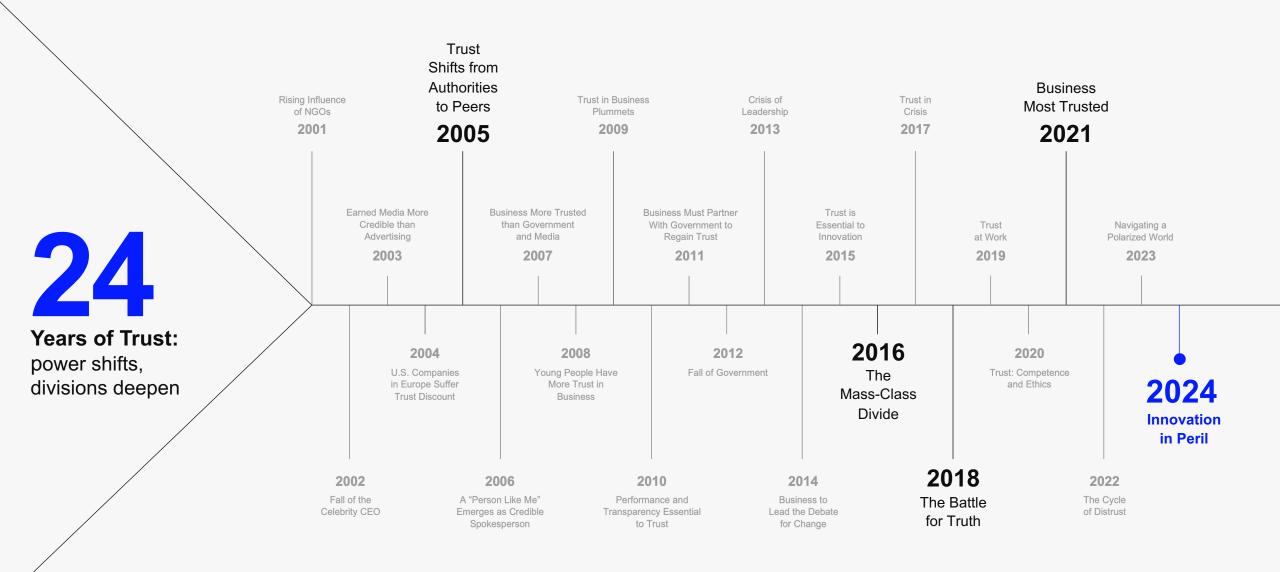
Shortened question text

Throughout the report, question text has been edited for readability.

For more details on global averages, country-specific sample information, or to see the full text for any shortened statements, please see the Technical Appendix



^{**}The sample size varies by country from 1,109 to 1,500.



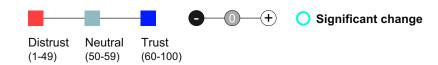




Trust Index 2023 to 2024: Developing Countries Lead on Trust

Trust Index

(average percent trust in NGOs, business, government, and media)



2024 Trust Index among

Developing countries 63

Developed countries 49

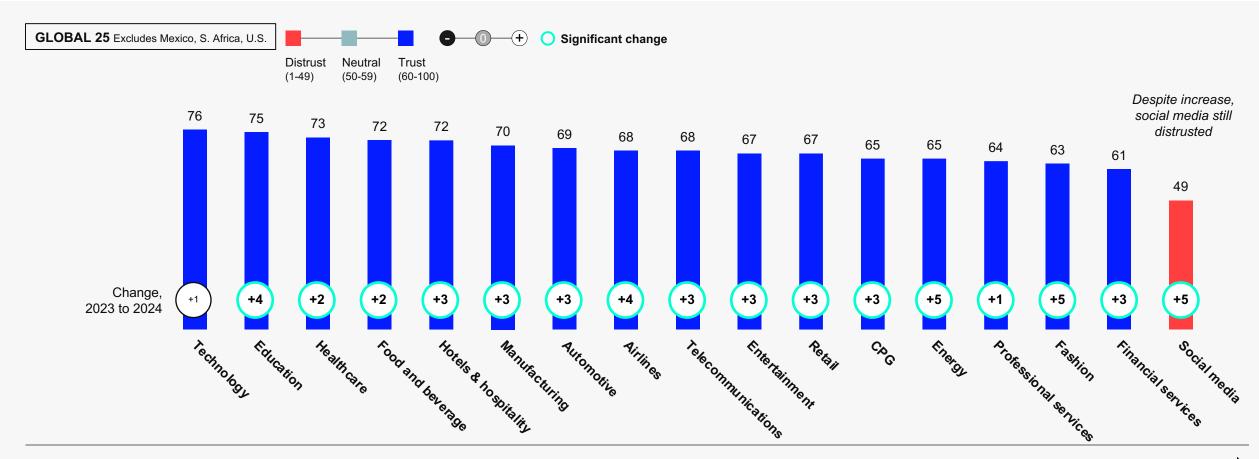
2024 Edelman Trust Barometer. The Trust Index is the average percent trust in NGOs, business, government and media. TRU_INS. Below is a list of institutions. For each one, please indicate how much you trust that institution to do what is right. 9-point scale; top 4 box, trust. General population, 28-mkt avg., and by developed and developing countries. Year-over-year changes were tested for significance using a t-test set at the 99%+ confidence level.

Due to a translation inconsistency in France, the 2023 Trust Index has been imputed using a model. For more details, please see the Technical Appendix.

2023 2024 General population **General population** Global 28 Global 28 China 83 79 China 76 Indonesia India UAE UAE India 73 Indonesia Saudi Arabia Saudi Arabia Greatest changes in 66 Singapore 70 Thailand Thailand 66 68 Malaysia +7 63 Kenya 67 Singapore S. Korea 62 Malaysia 64 Kenya +6 Malaysia 61 Mexico 61 Nigeria +5 Nigeria 59 Mexico Nigeria 54 Netherlands Netherlands +4 Thailand 53 Brazil 53 Brazil 52 Canada +4 Canada Australia Colombia Australia China 50 Italy 50 Italy 49 49 Sweden S. Africa Colombia 48 Australia 49 Sweden UK 48 Ireland 47 Colombia U.S. 48 47 France 47 France 47 Ireland S. Africa 47 46 Spain 46 Germany 46 U.S. 44 Spain 45 Germany UK 43 43 S. Korea 42 Argentina Argentina 38 Japan 39 Japan UK now among S. Korea least-trusting countries UK

Significant Trust Increases Across Most Industry Sectors

Percent trust in businesses in the following industries to do what is right



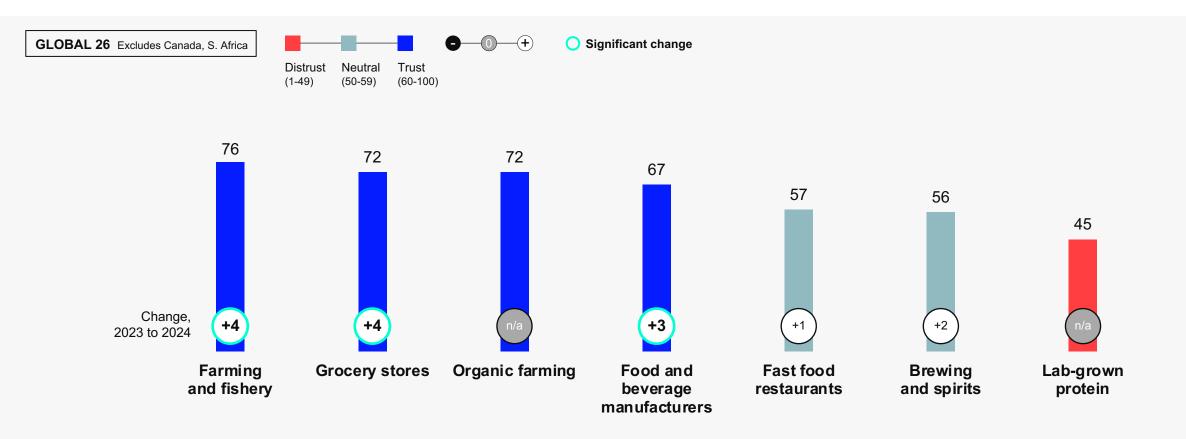
2024 Edelman Trust Barometer. TRU_IND. Please indicate how much you trust businesses in each of the following industries to do what is right. 9-point scale; top 4 box, trust. Question asked of half the sample. General population, 25-mkt avg. Year-over-year changes were tested for significance using a t-test set at the 99%+ confidence level.



In S. Africa, the Afrikaans translation for "Food and beverage" was updated in 2024. In Mexico and the U.S., the Spanish translation for "Automotive" was updated in 2024. These language changes mean the 2024 data cannot compared to data from previous years and have been removed from this analysis for all sectors to ensure a consistent global average is shown for each.

Trust Increases in Most Food and Beverage Subsectors

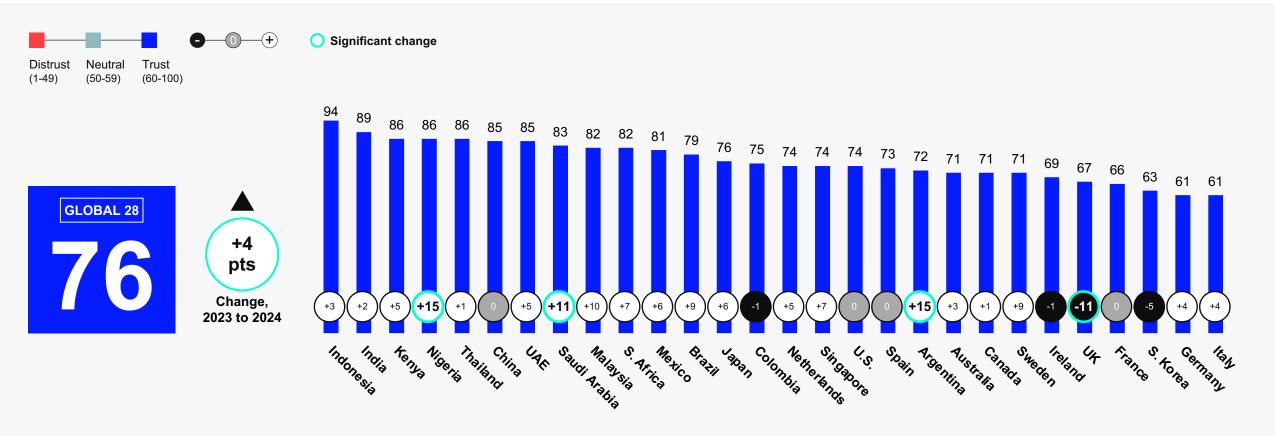
Percent trust in businesses in the following subsectors to do what is right





Food and Beverage Subsector: Farming and Fishery Trusted in All Countries

Percent trust in businesses in the farming and fishery subsector to do what is right



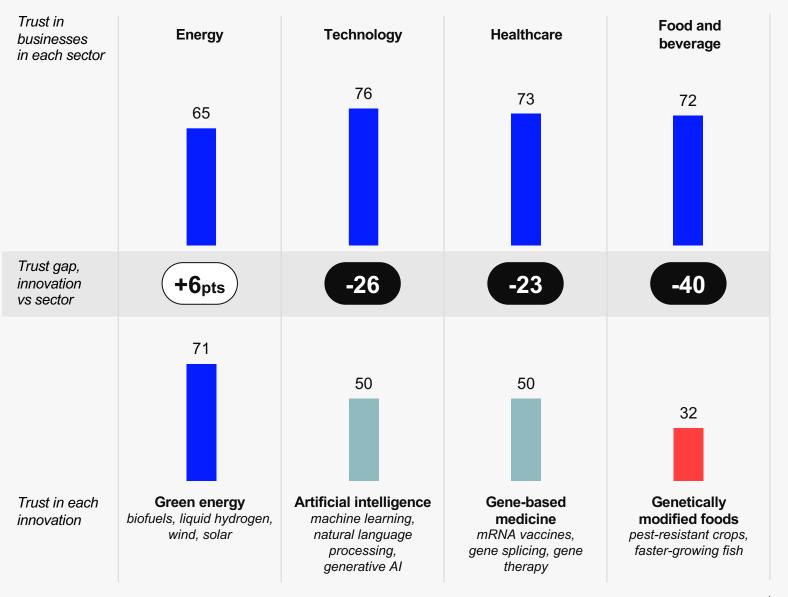


Trust in Industry Sectors Does Not Guarantee Trust in Industry Innovations

Percent trust



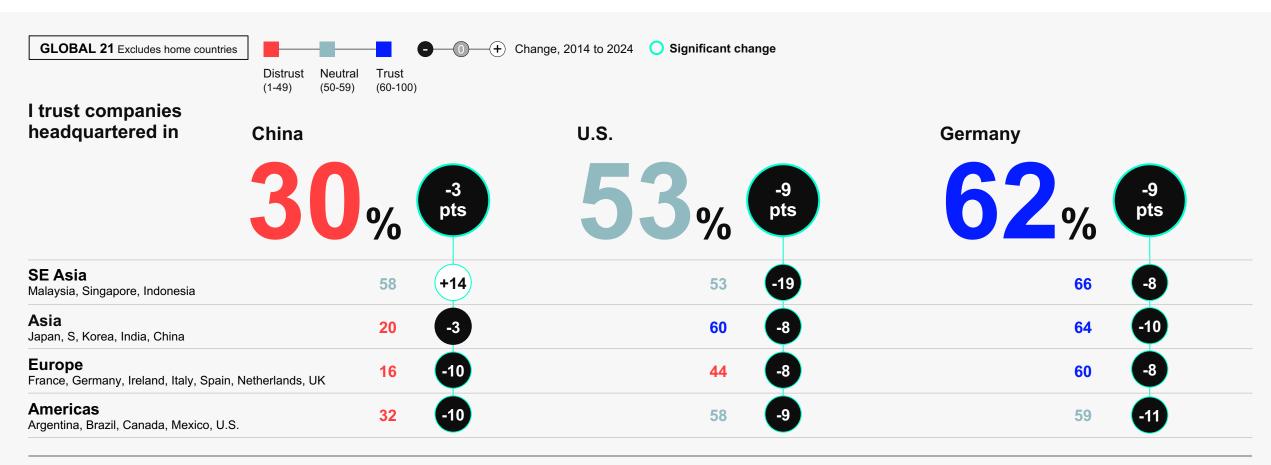
2024 Edelman Trust Barometer. TRU_IND. Please indicate how much you trust businesses in each of the following industries to do what is right. 9-point scale; top 4 box, trust. Question asked of half the sample. TEC_TRU. How much do you trust each of these technologies? 9-point scale; top 4 box, trust. Question asked of half the sample. General population, 28-mkt avg.





10-Year Shift: Less Trust for Companies Headquartered in Global Powers

Percent trust in companies headquartered in each country, among respondents from outside each country being rated







Establishment Leaders Not Trusted to Tell Us the Truth

Percent who worry

Significant change

63% Change, 2023 to 2024

61%

64 % change, 2023 to 2024

Government leaders

Business leaders

Journalists and reporters

are purposely trying to mislead people by saying things they know are false or gross exaggerations



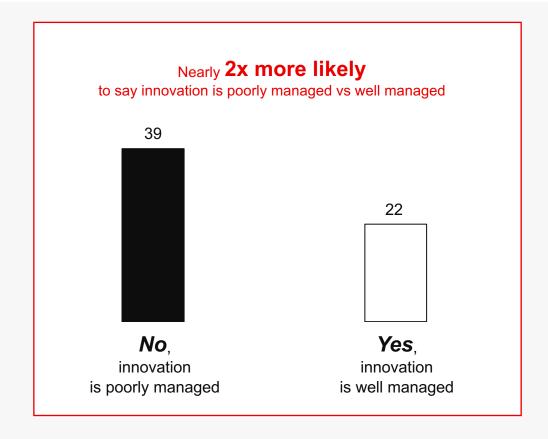
Nearly 2x More Likely to Fear Innovation Poorly Managed

On average, percent who say

GLOBAL 28

In thinking about innovation -

- Do I trust how business and NGOs introduce innovations into society?
- Can government regulate new technologies?
- Is science independent of politics and money?







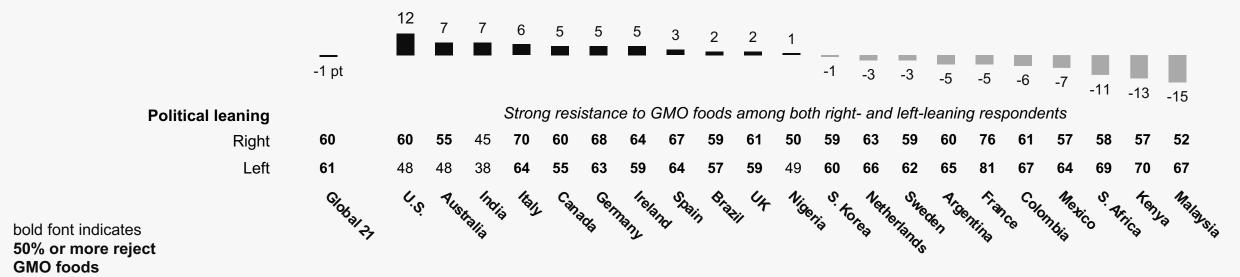
Strong Resistance to GMO Foods Across Political Divides

Percent who reject GMO foods

GLOBAL 21

Difference in GMO foods rejection

between those who lean right or left politically

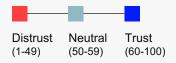




Trust Imbalance: Business Most Trusted to Integrate Innovation into Society

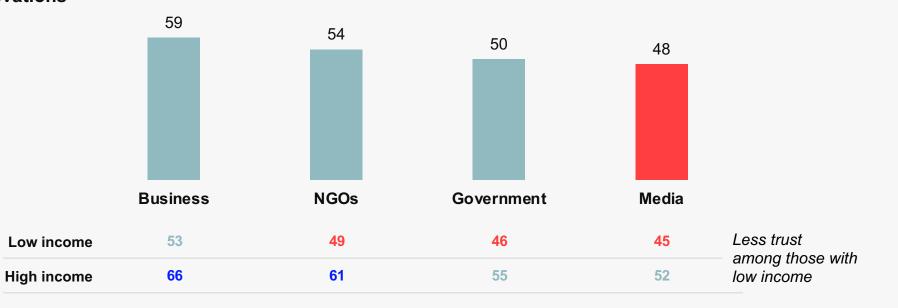
Percent trust

GLOBAL 26 Excl China. Saudi Arabia



I trust each with the introduction of innovations into society, ensuring they are

- Safe
- · Understood by the public
- Beneficial
- Accessible

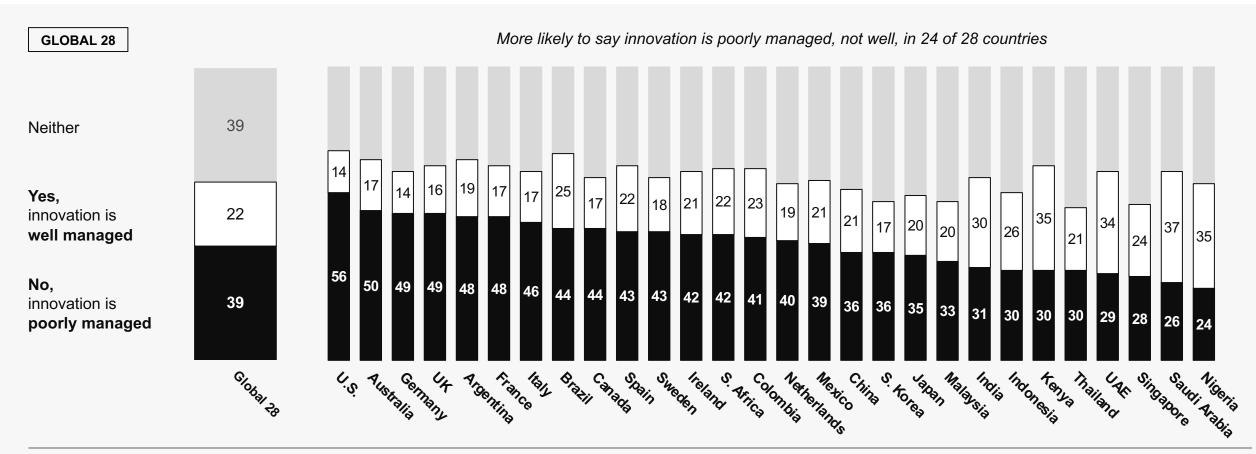






Nearly All Countries More Likely to Believe Innovation is Mismanaged Rather Than Well Managed

On average, percent who say



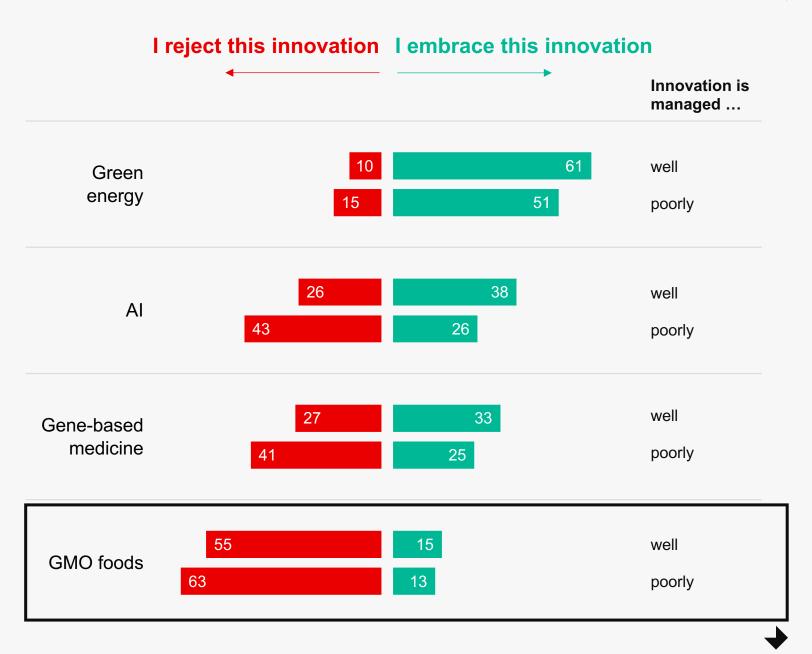


When Institutions Mismanage Innovation: More Rejection, Less Enthusiasm for Emerging Technologies

Percent who say

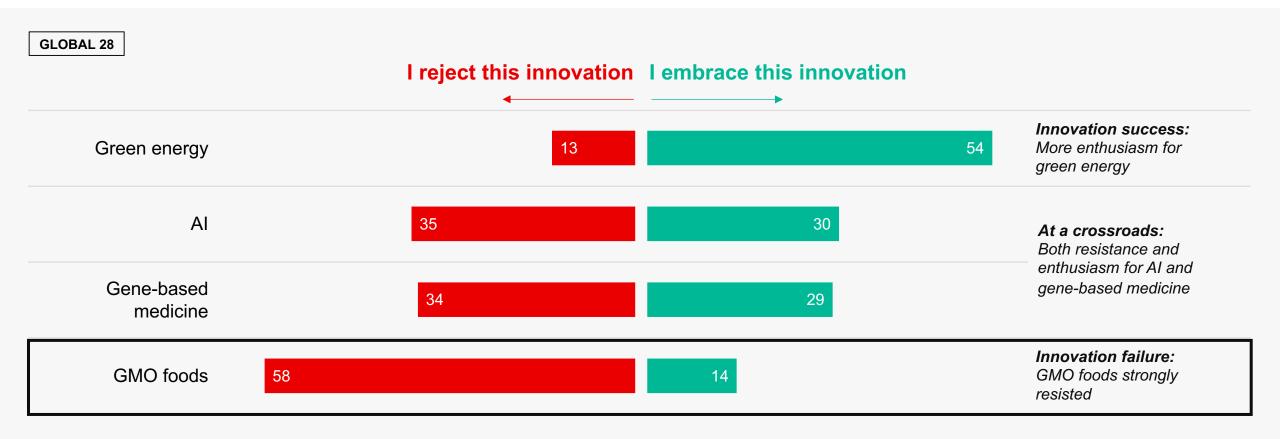
GLOBAL 28

2024 Edelman Trust Barometer. CHG_TEC_COM. How would you characterize your feelings about each of the following? 5-point scale; bottom 2 box, resistant or hesitant = reject; top 2 box, enthusiastic or passionate = embrace. General population, 28-mkt avg., by the innovation management scale. For a full explanation of how the Innovation Management Scale was developed, please see the Technical Appendix.



Acceptance of Innovation at Stake

Percent who say





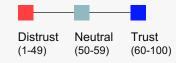
Earning Trust and Acceptance for Food Innovation



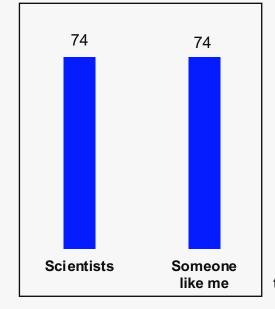
Dispersion of Authority: Peers on Par With Scientists

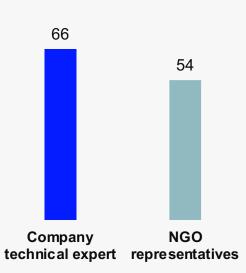
Percent trust

GLOBAL 26 Excl China, Saudi Arabia

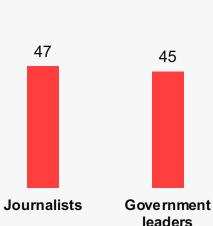


I trust each to tell me the truth about new innovations and technologies











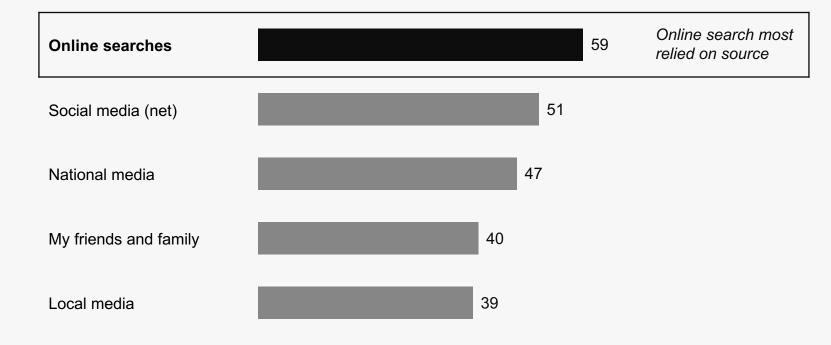
I'm Doing My Own Research: Help Me Find Information I Can Trust

Percent who say

GLOBAL 28

This is where I get most of my information about new technologies and innovations

Showing top 5 of 9 items





To Be Trusted With Innovation, Give Me a Voice

Percent who say this is **important** to earning or keeping their trust in each institution to be good managers of change, showing the top 3 actions

GLOBAL 28

Across institutions, listening is a top 3 trust-building action

Business	%
Keep innovations affordable	84
Communicate pluses and minuses	83
Hear our concerns, let us ask questions	82

NGOs	%
Aid the vulnerable	79
Hear our concerns, let us ask questions	78
Help people keep up	

Government	%
Hear our concerns, let us ask questions	82
Communicate pluses and minuses	80
Institute safeguards	80

Media	%
Hear our concerns, et us ask questions	81
Communicate pluses and minuses	81
nvestigate innovations	80



Restoring Trust in the Promise of Innovation

1

Implementation as important as invention

Mismanaged innovations are as likely to ignite backlash as advance society. Explaining the science and managing impacts is essential.

2

Business must partner for change

Business is most trusted to introduce innovation into society, with an emphasis on partnering with government. CEOs need to safeguard jobs and take a stand on emerging ethical concerns.

3

Science must integrate with society

Scientists are still trusted—but increasingly subject to public scrutiny. To build trust in expert recommendations, explain the research, engage in dialogue, and harness peer voices as advocates.

4

Give me control over my future

When people feel in control over how innovations affect their lives, they are more likely to embrace them, not resist them. Listen for concerns, be open to questions.

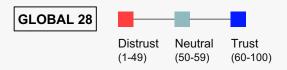


Trust and GMO Foods: An Innovation Case Study



GMO Foods Distrusted in 25 of 28 Countries

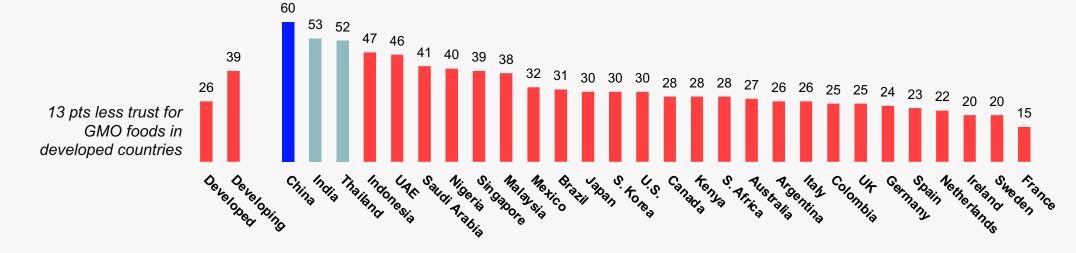
Percent trust in GMO foods



I trust **GMO foods**

pest-resistant crops, faster-growing fish

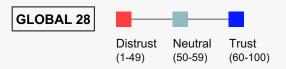






GMO Foods Distrusted Across Demographics; Greatest Distrust Among Age 55+, Women, Low Income

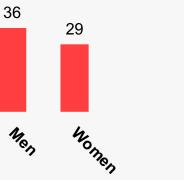
Percent trust in GMO foods

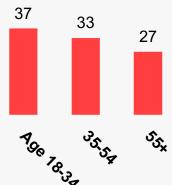


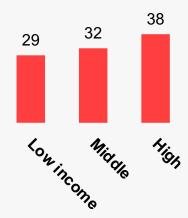
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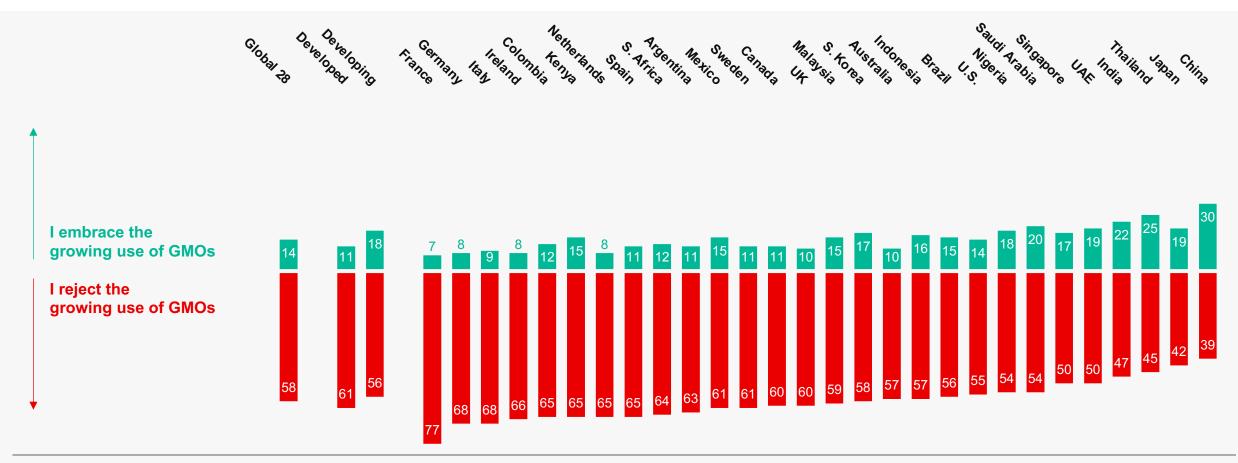






Resistance to GMO Foods Widespread Across Developed and Developing Countries

Percent who say





Not Confident GMO Foods Have Been Vetted By Scientists

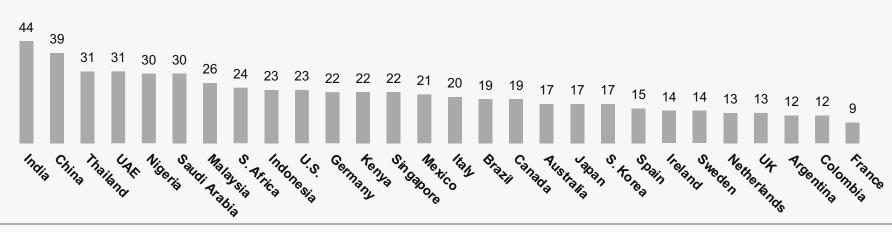
Percent who say

GLOBAL 28

I have high confidence that GMO foods have been evaluated by scientists and ethicists



Green energy	50
Al	33
Gene-based medicine	34





Not Confident GMOs Are Effectively Regulated

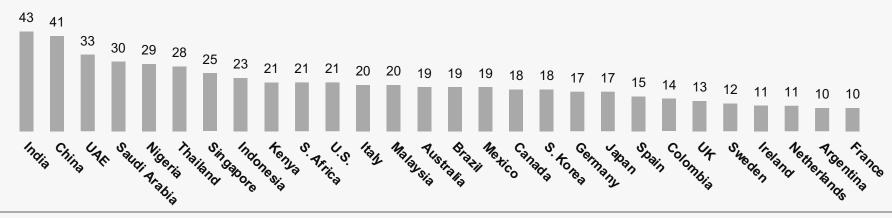
Percent who say

GLOBAL 28

I have high confidence that GMO foods are effectively regulated



Green energy	54
Gene-based medicine	35
AI	34



2024 Edelman Trust Barometer. TEC_SAF. How confident are you that each of the following is being effectively regulated? 5-point scale; top 2 box, high confidence. Question asked of half the sample. Question asked of half the sample. General population, 28-mkt avg.

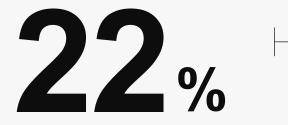


Not Confident GMOs Will Lead to a Better Future

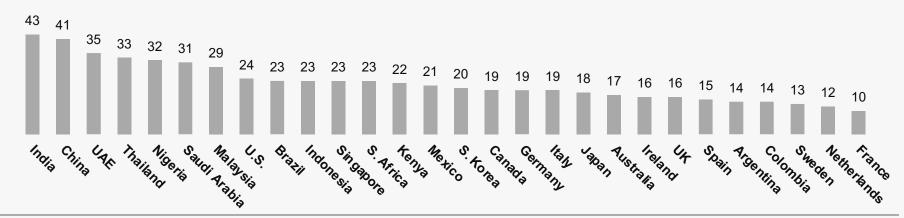
Percent who say

GLOBAL 28

I have high confidence that GMO foods will lead to a better future



Green energy	58
Gene-based medicine	38
AI	37



2024 Edelman Trust Barometer. TEC_FUT. How confident are you that these technologies will lead us to a better future? 5-point scale; top 2 box, high confidence. Question asked of half the sample. Question asked of half the sample. General population, 28-mkt avg.



Only 1 in 5 Believe They Have Influence Over How GMOs Affect Their Lives

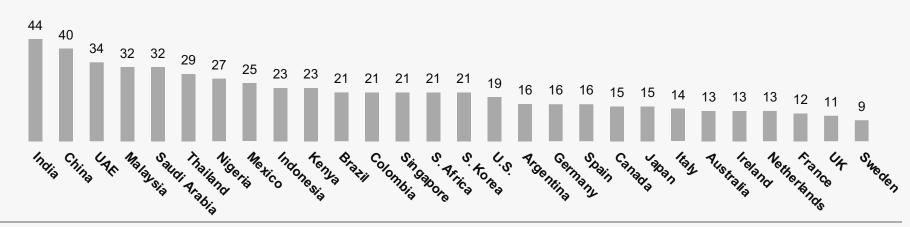
Percent who say

GLOBAL 28

"People like me" have a lot of influence or control over how *GMO foods* affect their lives



Green energy	41
Al	32
Gene-based medicine	29





Earning Trust and Acceptance for Food Innovation



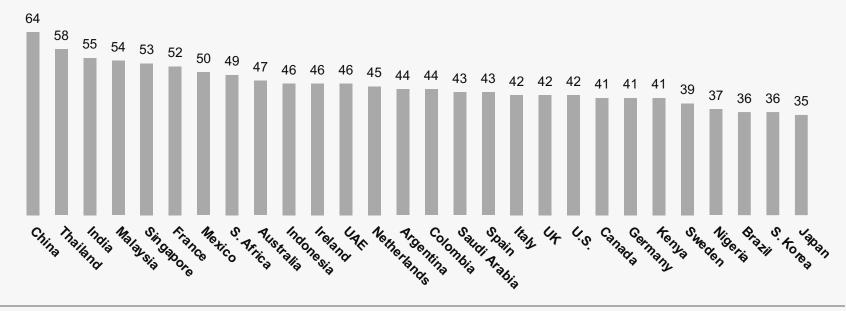
Make the Science Transparent and Accessible to the Public

Percent who agree

GLOBAL 28

Scientists do not know how to communicate with people like me

45%





CEOs: Address Impacts of Innovation in Society

Percent who say

GLOBAL 28

I expect CEOs to manage changes occurring in society, not just those occurring in their business

62%

Among employees,

It is important to me that

my CEO speaks publicly about issues such as:





Barriers to GMO Adoption: Fear of Harm and Skepticism of Evaluation

Among those **who feel less than enthusiastic** about the growing use of GMO foods, percent who say

I am less than enthusiastic about GMO foods because...

Showing top 6 of 11 items





To Increase Adoption of GMOs: Show Me Benefits, Manage the Risks

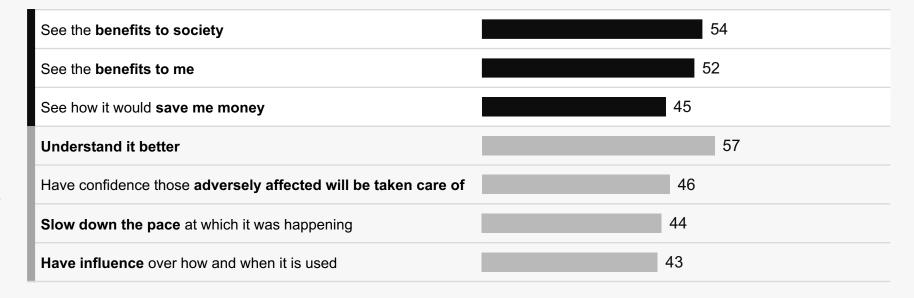
Among those who feel less than enthusiastic about the growing use of GMO foods, percent who say

I would feel more positive about

GMO foods if I could ...

See benefits

See risks managed





To Increase Enthusiasm for GMO Foods, Institutional, Expert, and Peer Support All Matter

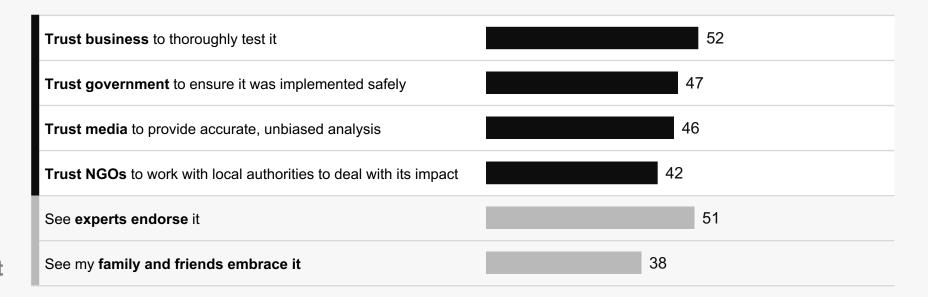
Among those who feel less than enthusiastic about the growing use of GMO foods, percent who say

I would feel more positive about

GMO foods if I could ...

See institutional support

See expert and peer endorsement



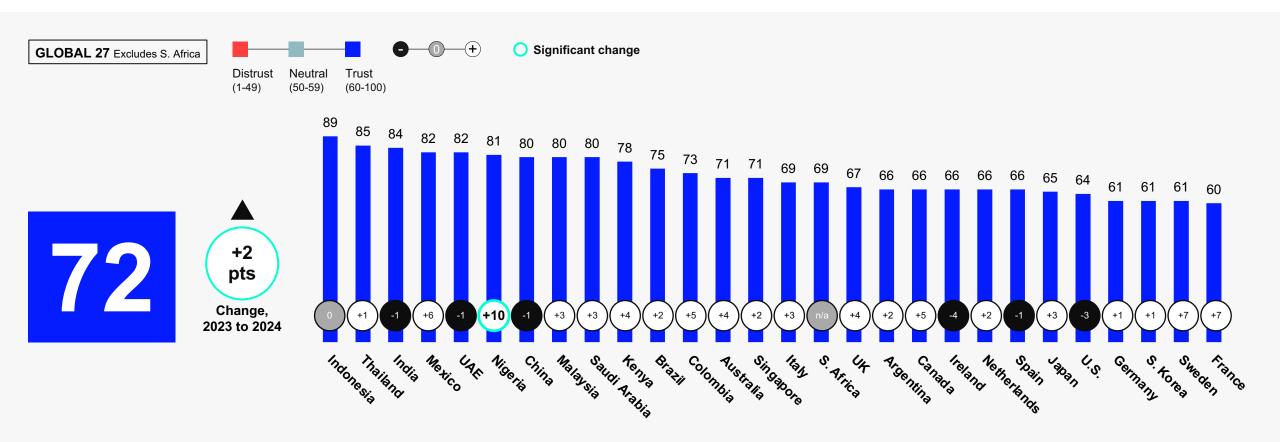


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Trust in the Food and Beverage Sector

Food and Beverage Sector Trusted in All 28 Countries

Percent trust in companies within the food and beverage sector

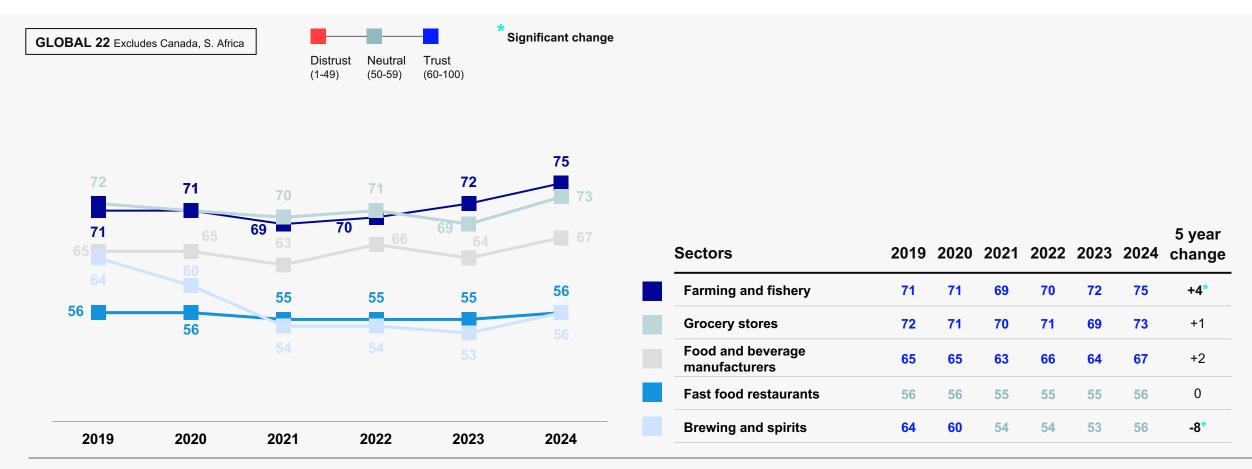


2024 Edelman Trust Barometer. TRU_IND. Please indicate how much you trust businesses in each of the following industries to do what is right. 9-point scale; top 4 box, trust. Question asked of half the sample. General population, 27-mkt avg. Year-over-year changes were tested for significance using a t-test set at the 99%+ confidence level.



5-Year Trend: Farming and Fishery Trust Increasing; Brewing and Spirits Trust Declining

Percent trust in businesses in the following industries to do what is right



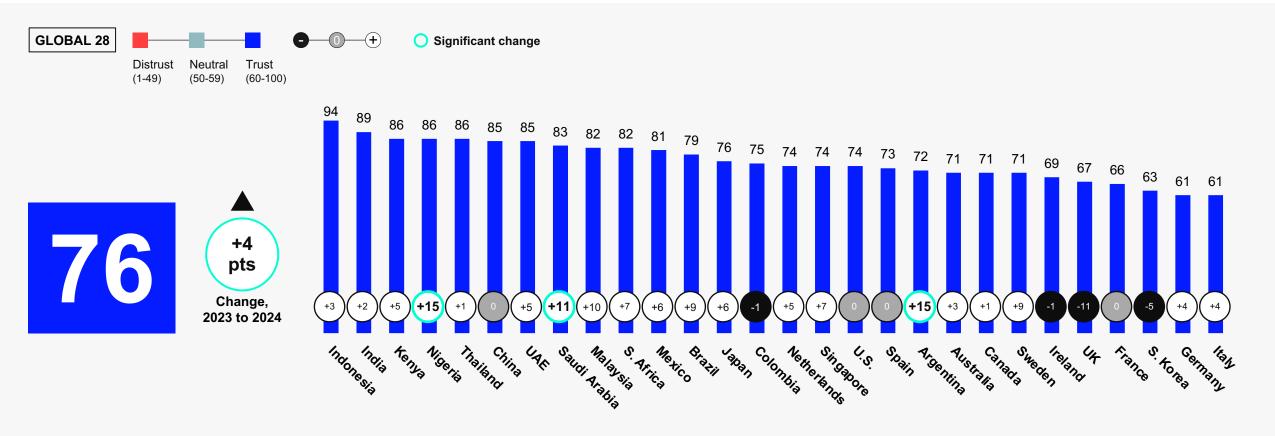
2024 Edelman Trust Barometer. TRU_SUB_FBV. Now thinking about specific sectors within the food industry, please indicate how much you trust businesses in each of the following sectors to do what is right. 9-point scale; top 4 box, trust. Question asked of one-fifth of the sample. General population, 22-mkt avg. Year-over-year changes were tested for significance using a t-test set at the 99%+ confidence level.



In S. Africa, the Afrikaans translations for "Food and beverage manufacturers" was updated in 2024 and cannot be compared to previous years. In Canada, the French translation for "Brewing and spirits" was updated in 2021 and cannot be compared to previous years. Because data from these two countries cannot compared to data from previous years, they have been removed from this analysis for all subsectors to ensure a consistent global average is shown for each.

Food and Beverage Subsector: Farming and Fishery Companies Trusted in All 28 Countries

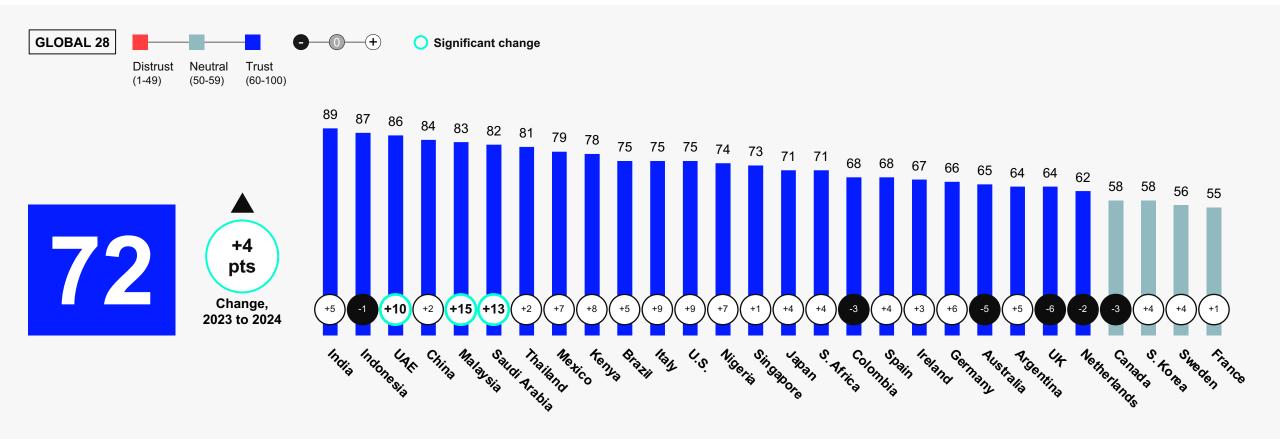
Percent trust in companies within the farming and fishery subsector





Food and Beverage Subsector: Grocery Stores Trusted in 24 of 28 Countries

Percent trust in companies within the grocery subsector



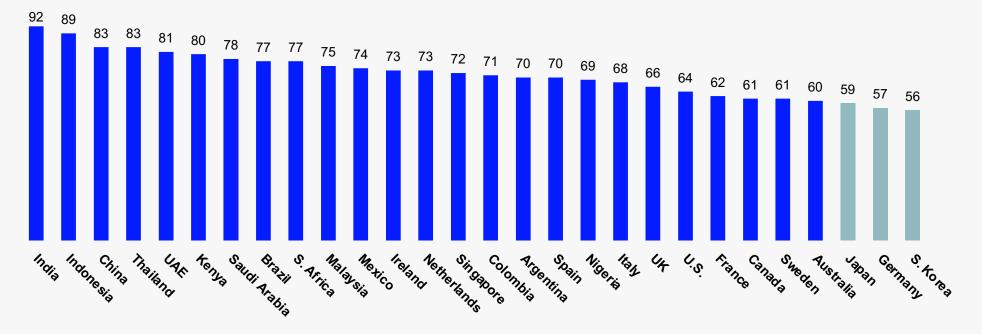


Food and Beverage Subsector: Organic Farming Companies Trusted in 25 of 28 Countries

Percent trust in companies within the organic farming subsector





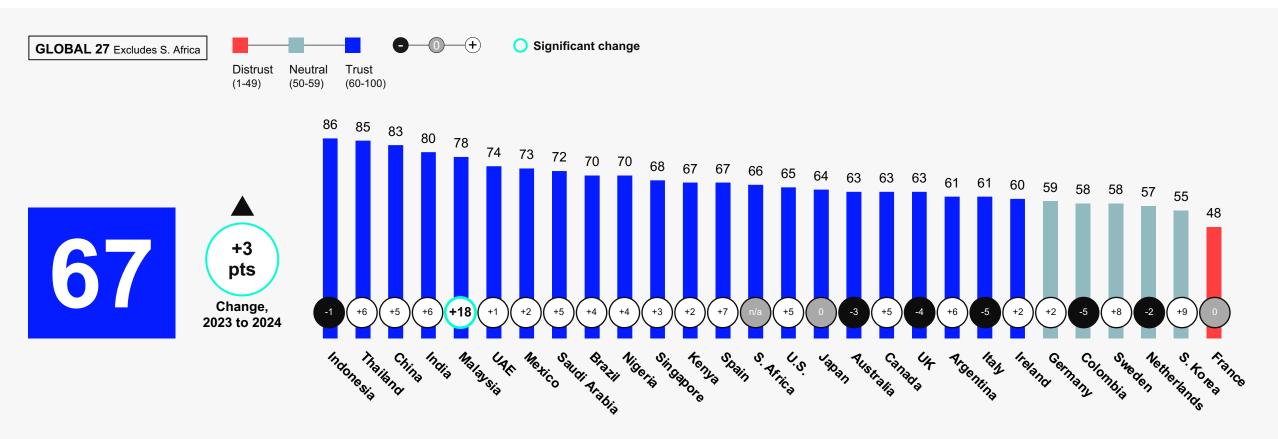






Food and Beverage Subsector: Food and Beverage Manufacturers Trusted in 22 of 28 Countries

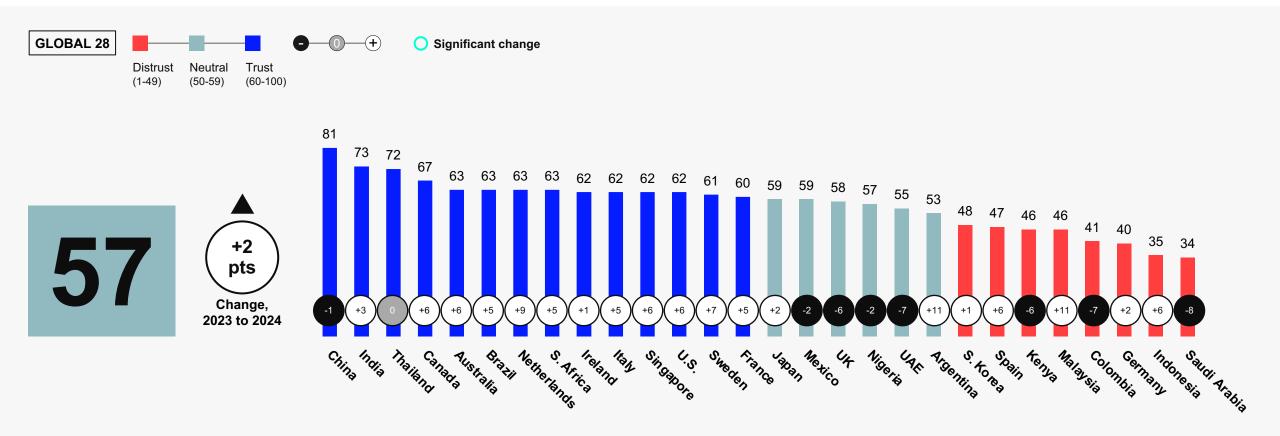
Percent trust in companies within the food and beverage manufacturing subsector

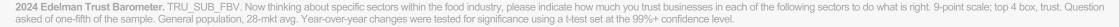




Food and Beverage Subsector: Brewing and Spirits Companies Not Trusted in 14 of 28 Countries

Percent trust in companies within the brewing and spirits subsector







5-Year Trend: Trust in Brewing and Spirits Drops Across Demographics

Percent trust in companies within the brewing and spirits subsector

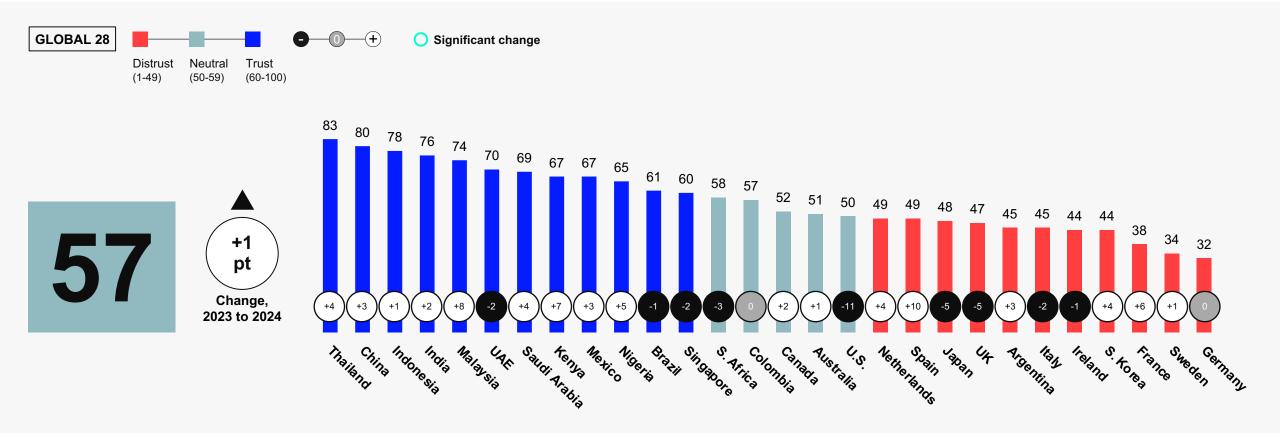


2024 Edelman Trust Barometer. TRU_SUB_FBV. Now thinking about specific sectors within the food industry, please indicate how much you trust businesses in each of the following sectors to do what is right. 9-point scale; top 4 box, trust. Question asked of one-fifth of the sample. General population, 23-mkt avg. Year-over-year changes were tested for significance using a t-test set at the 99%+ confidence level.



Food and Beverage Subsector: Fast Food Restaurants Not Trusted in 16 of 28 Countries

Percent trust in companies within the fast food subsector





Food and Beverage Subsector: Lab-Grown Protein Companies Distrusted in 19 of 28 Countries

Percent trust in companies within the lab-grown protein subsector

