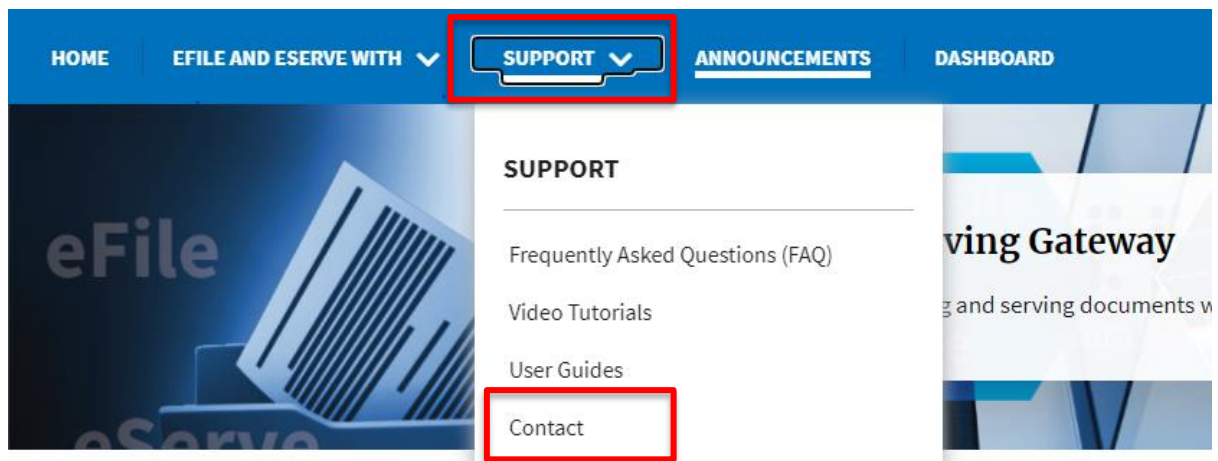




## eFile and eServe

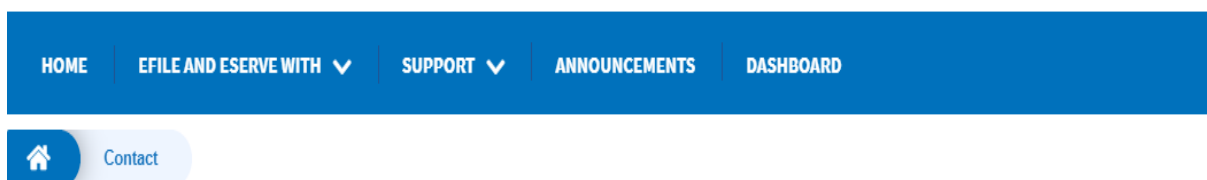
### HOW TO CONTACT THE SUPPORT TEAM FOR LOGIN RELATED ISSUES

1. From the main menu, click on the **Support tab** and select the **Contact** submenu.



2. For issues with account creation, signing in, changing Login.gov settings, two-factor authentication, and more, please click on the hyperlink provided

[contact the Login.gov team.](#)



#### Login.gov Help Desk

For issues with account creation, signing in, changing Login.gov settings, two-factor authentication and more, please contact Login.gov.

[Contact the Login.gov team](#)

And you will be redirected to the concerned site



### HOW TO CONTACT THE SUPPORT TEAM FOR EFILE AND ESERVE SITE-RELATED ISSUES

1. From the main menu, click on the **Support tab** and select the **Contact** submenu.
2. Start filling out the form by entering your First Name, Last Name and Email ID.

HOME EFILE AND ESERVE WITH SUPPORT ANNOUNCEMENTS DASHBOARD

Contact

For help with an issue you are experiencing, please complete the form below, including as much detail as possible and we will get back within one business day.

<b>First Name</b>	<b>Last Name</b>
<input type="text"/>	<input type="text"/>
<b>Email *</b>	<b>Confirm Email *</b>
<input type="text"/>	<input type="text"/>

3. Next, select your User type and Area of the Site that you need help with.

User Type

Public User

- None -

Public User

DOL User

Court Reporter



## eFile and eServe

**Area of the Site**

- None ▾

- None -
- Office of the Administrative Law Judges and Board of Alien Labor Certification Appeals
- Administrative Review Board
- Benefits Review Board
- Employees' Compensation Appeals Board
- Organization
- Delegation
- My Profile
- Logout

4. Fill in your questions, concerns, and comment in the box provided. Also provide any additional info you may have to convey to the support team like the type of login, email address, profile, data, etc. Provide as much information as possible to aid in quick redressal.

HOME | EFILE AND ESERVE WITH ▾ | SUPPORT ▾ | ANNOUNCEMENTS | DASHBOARD

Home | Contact

**Your Questions & Comments \***

**Additional Information**

Type of login used, email address, profile data, etc.

<https://efstest2.mindpetal.com/announcements>



## eFile and eServe

5. Once you have filled in all the details above click on **Submit** button beneath the form. Use the **Reset** button to clear the form.

The screenshot displays the 'eFile and eServe' web interface. At the top, a blue navigation bar contains the following menu items: HOME, EFILE AND ESERVE WITH (with a dropdown arrow), SUPPORT (with a dropdown arrow), ANNOUNCEMENTS, and DASHBOARD. Below this bar is a secondary navigation area with a home icon and a 'Contact' button. The main content area is titled 'Additional Information' and features a large text input field with the placeholder text 'Type of login used, email address, profile data, etc.'. Below the input field, the same placeholder text is repeated. At the bottom right of the form, there are two blue buttons: 'Submit' and 'Reset'. The 'Submit' button is highlighted with a red rectangular border.