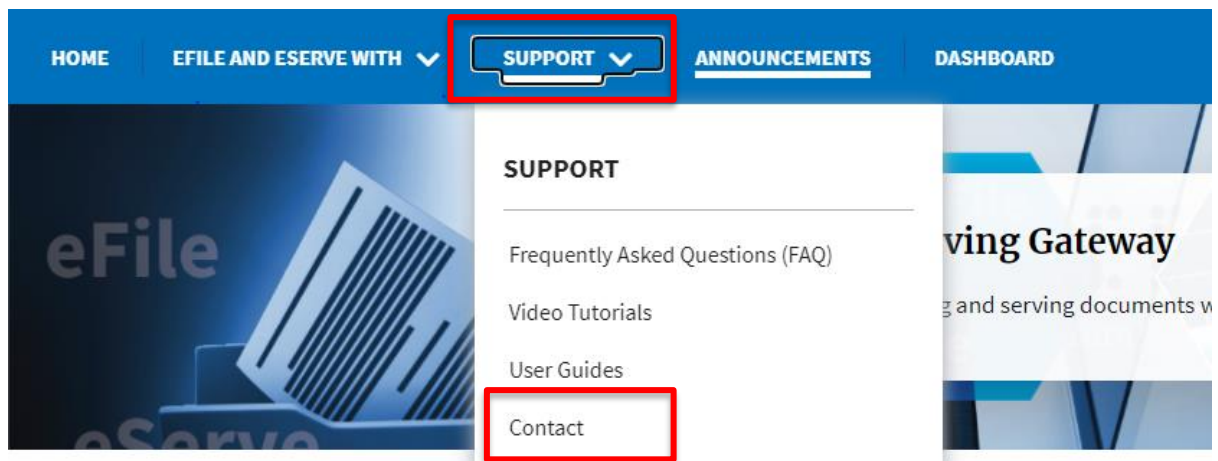




eFile and eServe

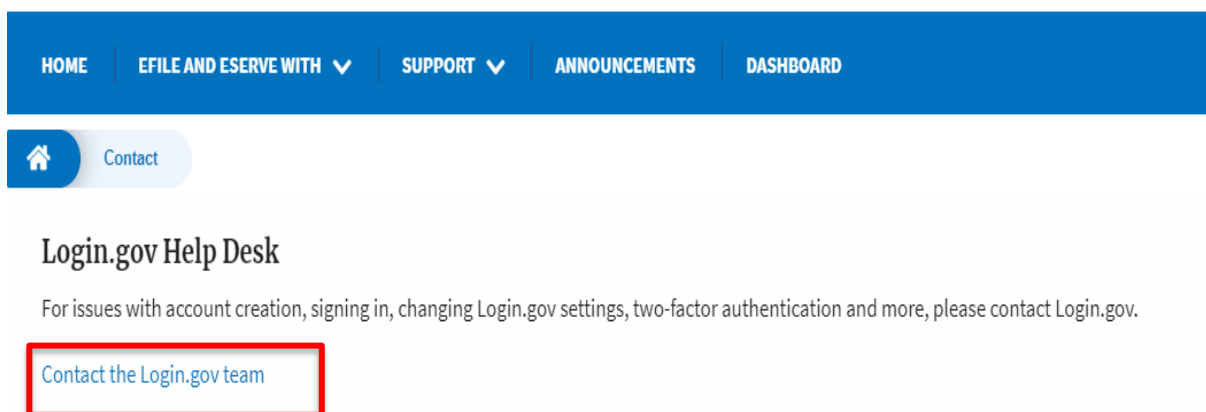
HOW TO CONTACT THE SUPPORT TEAM FOR LOGIN RELATED ISSUES

1. From the main menu, click on the **Support tab** and select the **Contact** submenu.



2. For issues with account creation, signing in, changing Login.gov settings, two-factor authentication, and more, please click on the hyperlink provided:

[contact the Login.gov team.](#)



And you will be redirected to the concerned site



HOW TO CONTACT THE SUPPORT TEAM FOR EFILE AND ESERVE SITE-RELATED ISSUES

1. From the main menu, click on the **Support tab** and select the **Contact** submenu.
2. Start filling out the form by entering your First Name, Last Name and Email ID.

HOME EFILE AND ESERVE WITH SUPPORT ANNOUNCEMENTS DASHBOARD

Contact

For help with an issue you are experiencing, please complete the form below, including as much detail as possible and we will get back within one business day.

First Name	Last Name
<input type="text"/>	<input type="text"/>
Email *	Confirm Email *
<input type="text"/>	<input type="text"/>

3. Next, select your User type and Area of the Site that you need help with.

User Type

Public User

- None -

Public User

DOL User

Court Reporter



eFile and eServe

Area of the Site

- None ▾

- None -
- Office of the Administrative Law Judges and Board of Alien Labor Certification Appeals
- Administrative Review Board
- Benefits Review Board
- Employees' Compensation Appeals Board
- Organization
- Delegation
- My Profile
- Logout

4. Fill in your questions, concerns, and comment in the box provided. Also provide any additional info you may have to convey to the support team like a type of login, email address, profile, data, etc. Provide as much information as possible to aid in quick redressal.

HOME | **EFILE AND ESERVE WITH** ▾ | **SUPPORT** ▾ | **ANNOUNCEMENTS** | **DASHBOARD**

Contact

Your Questions & Comments *

Additional Information

Type of login used, email address, profile data, etc.

<https://efstest2.mindpetal.com/announcements>



eFile and eServe

5. Once you have filled in all the details above click on the **Submit** button beneath the form. Use the **Reset** button to clear the form.

The screenshot displays the eFile and eServe web interface. At the top, a blue navigation bar contains the following menu items: HOME, EFILE AND ESERVE WITH (with a dropdown arrow), SUPPORT (with a dropdown arrow), ANNOUNCEMENTS, and DASHBOARD. Below the navigation bar is a secondary bar with a home icon and the text 'Contact'. The main content area features a section titled 'Additional Information' with a large text input field. The placeholder text for this field is 'Type of login used, email address, profile data, etc.'. Below the input field, the same placeholder text is repeated. At the bottom right of the form area, there are two blue buttons: 'Submit' and 'Reset'. The 'Submit' button is highlighted with a red rectangular border.